English
For further information please contact the Customer Service Centre on 9725 0222 or visit our website www.Fairfieldcity.nsw.gov.au.
If you require an interpreter please call the Telephone Interpreter Service on 131 450 for assistance.

Italian
Per ulteriori informazioni siete pregati di contattare il Centro Assistenza Clienti al numero 9725 0222 o di visitare il nostro sito web www.fairfieldcity.nsw.gov.au.
Se avete bisogno di un interprete chiamate il Servizio di Interpretariato Telefonico al numero 131 450 per assistenza.

Khmer
ដើម្បីស្វែងរកទីតាំងការជំនួសប្រការ និងសេវាកម្មមុខមើលម័យថ្មីក្នុងការជំនួសប្រការ ការជំនួសប្រការដ៏ល្អិតរបស់យើង 9725 0222
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Spanish
Para obtener más información, póngase en contacto con el Centro de servicios al cliente llamando al 9725 0222 o visite nuestro sitio web en www.fairfieldcity.nsw.gov.au.
Si requiere los servicios de un intérprete, llame al Servicio de intérpretes telefónicos al 131 450 para recibir asistencia.

Vietnamese
Để biết thêm thông tin, xin liên hệ với Trung Tâm Dịch Vụ Khách Hàng số 9725 0222 hoặc truy cập trang mạng của chúng tôi www.fairfieldcity.nsw.gov.au
Nếu quý vị cần thông dịch viên, xin gọi Dịch Vụ Thông Dịch Viên Qua Điện Thoại số 131 450 để được giúp đỡ.

Fairfield City Council
86 Avoca Road, Wakeley
PO Box 21, Fairfield NSW 1860
Ph: 9725 0222
www.fairfieldcity.nsw.gov.au

Information is correct at time of printing July 2013. Rates and charges may vary.
Printed on environmentally sustainable paper using vegetable based inks.
MAYOR’S MESSAGE

Since my time as Mayor of Fairfield City I have met with many residents who have told me they are happy with Council services. Many have also expressed the need for additional services and facilities.

Our City has experienced significant growth over the past few years, and our services and facilities will need to grow to meet these demands. Council has worked closely with the community to identify projects and increases in services residents would like to see.

From our discussions with residents, Council identified key community initiatives including more activities for youth and children, improved community safety, cleaner and more attractive places, better public transport, improved roads and more parking facilities. I’m pleased to announce Council will, over the next four years, deliver a number of community initiatives that will make living in Fairfield City even better.

A fun-filled adventure playground will be built in Fairfield and a new water park at Prairiewood Leisure Centre will keep our young residents entertained. I’m also extremely pleased to see the Federal Government will provide $7.3 million towards Council’s Youth and Community Centre in Fairfield. The youth centre will include a large hall for sports and performing arts, office space, training rooms and casual space for youth and community activities.

The City Connect bus service will continue to connect our residents to community facilities and shopping centres. These are some of the projects planned for this great City. Council will continue to address residents’ concerns and put in place initiatives to improve our City’s services.

Frank Carbone
Mayor of Fairfield City

COMING SOON TO FAIRFIELD CITY

The community has a vision for our City for the next 10 years that is built around its priorities. In response, Council has developed the 2013-2017 Delivery Program, which outlines Council’s key directions for the City.

Council continues to deliver initiatives and projects to benefit our residents and make living in Fairfield City even better.

Over the next four years Council will deliver a number of programs including:

- Free pool entry at Fairfield City Leisure Centres for pensioners on Monday and Saturday
- New and upgraded car parks in Bonnyrigg Heights, Canley Heights, Fairfield and Cabramatta
- Adventure playground in Fairfield
- New water park at Prairiewood Leisure Centre
- CCTV camera program rolled out across the City
- Appointment of a cleaning attendant to improve cleanliness in the Fairfield and Cabramatta Town Centres
- Additional gym equipment and walking paths in key parks across the City
- Implementation of a new mulching service to further facilitate the recycling of green waste
- Upgrade and renewal of roads, other infrastructure and assets
- Street tree planting program to renew and replace trees across Fairfield City
- The ‘Culinary Carnivale’ Latin American festival will be a feature of The Sydney Morning Herald Good Food Month in October
- Installation of solar pool heating at Prairiewood and Fairfield Leisure Centres


CUSTOMER SERVICE

The Administration Centre is open Monday to Friday from 8.30am to 4.30pm

The Customer Service Centre is committed to addressing enquiries and complaints made by residents and will ensure your matter is dealt with in a timely and efficient manner.

CUSTOMERS CAN MAKE ENQUIRIES OR COMPLAINTS:

In person Customer Service Centre
Administration Building
86 Avoca Road, Wakeley

Phone Customer Service Centre on 9725 0222
TTY (Hearing Impaired) 9725 1906

Fax 9725 4249

Mail Address all correspondence quoting a file reference if available
City Manager
PO Box 21 Fairfield NSW 1860

Email mail@fairfieldcity.nsw.gov.au

Website www.fairfieldcity.nsw.gov.au

YOUR COUNCIL
Help care for our environment and place items in the correct bins. This small step will help make a big difference. It’s easy to recycle!

**WHAT CAN I PLACE IN MY YELLOW-LIDDED BIN?**

The yellow-lidded recycling bin is collected fortnightly.

- Cardboard
- Milk and juice cartons
- Paper
- Newspapers and magazines
- Aluminium
- Steel cans and aerosol containers
- Glass bottles
- Plastic bottles and hard plastic containers
- Nappies
- Polystyrene or foam
- Food scraps
- Plastic bags/wrap plastics
- Garden waste
- Broken ceramics
- Crockery
- Glassware and mirrors

**WHAT CAN I PLACE IN MY RED OR GREEN-LIDDED BIN?**

The red or green-lidded bin is collected weekly.

- Every household in Fairfield City is provided with a yellow-lidded bin and a red or green-lidded bin.

**FREE MULCHING SERVICE**

To help residents recycle their green organics, Council offers a **FREE** tree branch chipping service. Residents can drop off their tree prunings and Council will chip the material into mulch. Residents can collect the organic mulch from the stockpile to take home and use on their gardens.

To find out more about using the mulching service and the items you can recycle at the Recycling Drop Off Centre, visit [isustainfairfield.org.au](http://isustainfairfield.org.au) or call Council on 9725 0222.

**COUNCIL CLEAN-UP**

Council offers Fairfield City residents two **FREE** household rubbish collections for large items about every six months, except for home units. If you live in a home unit, contact Council to book a **FREE** collection when required.

There is a limit to the amount of rubbish to be placed out for collection. Call council for more information regarding Council’s Clean-up requirements.

**DISPOSING OF YOUR HOUSEHOLD WASTE CORRECTLY**
IMMUNISING YOUR CHILD

Fairfield City Council provides five FREE Immunisation clinics a month in the interest of promoting better health within the community.

Clinics are held at:
- Wetherill Park Community Centre
- Fairfield Community Centre
- Bonnyrigg Community Centre

Two of these clinics are evening clinics, which cater for the working parent. Children from all suburbs are welcome.

For details of the dates, times and locations, contact Council's Environment and Health Branch on 9725 0298 during business hours.

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Our Services

Fairfield City Leisure Centres
www.fairfieldcityleisurecentres.com.au
- Cabramatta Leisure Centre
  Broomfield Street, Cabramatta 9723 4412
- Fairfield Leisure Centre
  Vine Street, Fairfield 9754 2078
- Prairiewood Leisure Centre
  Prairie Vale Road, Prairiewood 9757 2433

Libraries
- Bonnyrigg Library
  Bonnyrigg Plaza, Bonnyrigg Avenue 9725 0339
- Whitlam Library
  Railway Parade, Cabramatta 9725 0365
- Fairfield Library
  Cnr Barbara and Kenyon Street 9725 0370
- Smithfield Library
  Cnr Clancy and Oxford Street 9725 0371
- Wetherill Park Library
  Stockland Town Centre, Polding Street, Wetherill Park 9725 0338
- Housebound Readers Service 9725 0341

Community Centres, Halls, Parks & Sportsfields

Council provides a range of facilities including community centres, halls, parks and sportsfields that are available for hire. For more information or to make a booking contact Council's Booking Officers between 9:30am to 3:30pm, Monday to Friday on 9725 4312 or 9725 1393.

Tennis Courts
- Fairfield Park Tennis Complex
  Lawson Street, Fairfield 9724 6425
- Brenan Park
  Brenan Street, Smithfield
  Joe Porley 9725 5240
- Wetherill Park Tennis Centre
  Emerson Street, Wetherill Park
  Paul Kent 0433 110 068
- St Johns Park
  Edensor Road, St Johns Park
  Council's Booking Officers 9725 4312 or 9725 1393

Fairfield City Markets

- Fairfield Showground, Smithfield Road, Prairiewood
  Fairfield City Markets is one of the largest markets in NSW with more than 600 exciting stalls. Held every Saturday from 9am to 4pm. For more information please call 9725 2333.
- Cnr of Smithfield Rd & Beavers Street, Prairiewood
  For more information visit www.fairfieldgolf.com.au or call 9604 4007

Fairfield City Golf Course
- Cnr of Smithfield Rd & Beavers Street, Prairiewood
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Fairfield City Museum and Gallery
- Visit Fairfield City Museum and Gallery to discover the unique arts and heritage of Fairfield City.
  Cnr Oxford Street and The Horsley Drive, Smithfield 9609 3993

Western Sydney Cycling Network
- Go to www.westernsydneycyclingnetwork.com.au for more information.

The Sustainable Resource Centre
- Hassall Street, Wetherill Park 9609 7928

Child Care Centres and Preschools

Long Day Care
- Bonnyrigg Early Learning Centre
  28 Bonnyrigg Avenue, Bonnyrigg 9600 5411
- Bonnyrigg Heights Early Learning Centre
  Cnr of Simpson Road and Chopin Close, Bonnyrigg Heights 9823 8919

Preschools
- Fairfield Preschool
  Fairfield Public School, Smart Street, Fairfield 9724 9016
- Marlborough Street Preschool
  50A Marlborough Street, Smithfield 9726 2173
- Mobile 1 Preschool
  Cabramatta Public School, 7 Levuka Street, Cabramatta 9726 667 556
- Bossley Park Primary School
  Bossley Road, Bossley Park 0418 667 556
- Mobile 2 Preschool
  Cabramatta Public School, 7 Levuka Street, Cabramatta 0418 667 556
- Mobile 3 Preschool
  Mt Pritchard East Public School, Townview Road, Mt Pritchard East 0437 145 805
- Smithfield West Public School
  Wetherill Street, Smithfield West 0437 145 805
- Multisport Services
  Janice Crosio Early Learning Centre
  27 Belfield Road, Bossley Park 9823 2184
- Bonnyrigg Heights Early Learning Centre
  Cnr of Simpson Road and Chopin Close, Bonnyrigg Heights 9823 8919
- Tasman Parade Early Learning Centre
  74 Tasman Parade, Fairfield West 9604 1905
- Family Day Care
  Fairfield City Family Day Care
  (home based care)
  57 Devenish Street, Greenfield Park 9823 0199
  Tel: 02 9823 0199

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OUR SERVICES
Cabramatta Moon Festival
Sunday, 15 September 2013, 11am to 8pm
Free family fun-filled day
Cabramatta Town Centre, John Street Cabramatta
Fairfield City Council will again host our City’s most anticipated event, the Cabramatta Moon Festival. The festival is recognised as one of Sydney’s largest cultural events, attracting more than 90,000 people from across Sydney each year.
Challenge yourself and take part in the noodle eating, prawn peeling, bun eating and moon-cake eating competitions. There will also be live entertainment across four stages - watch as the Moon Goddess leads the children’s lantern parade, indulge in authentic Asian cuisine and watch on as the festival closes with a spectacular fireworks display.

Culinary Carnivale
Saturday, 19 October 2013, 11am to 4pm
Free family event
Fairfield Town Centre, Spencer Street Fairfield
It’s time to salsa! Culinary Carnivale transforms the streets of Fairfield Town Centre into a vibrant street party full of the finest dishes and entertainment South America has to offer. Culinary Carnivale continues to grow each year as more people from across the City take part in the festivities.
Miguel Maestre, celebrity chef from Channel 10 The Living Room, will make a special guest appearance at this year’s event, sharing with us some of his culinary secrets. Enjoy cultural performances and mouth-watering dishes including the Asado, the popular South American barbecue, empanadas and of course who can resist a churros. This is an event you don’t want to miss.

The Sydney Morning Herald Good Food Month
Throughout October 2013
Across the City
October will be filled with diverse food events that will tantalise anyone’s taste buds. Stay tuned for more information.

Relay for Life
Saturday, 2 November 2013
Horsley Park Showground, Horsley Park
Council and the Cancer Council come together in support of Relay for Life each year. The event runs for 24 hours where teams take turns in walking or running around the local oval to raise funds for cancer research and support services.
This is a great community event where supporters and survivors of cancer can come together and have some fun while raising money.
Participants are encouraged to pitch a tent, camp overnight and enjoy the festive atmosphere.
Anyone can take part, young or old, and you can walk as many or few laps as you like. Relay for Life is about coming together to raise money, raise awareness and celebrate the courage of those affected by cancer.

Christmas in Fairfield City
Throughout December
Every year, Christmas celebrations are held throughout the City. Enjoy carols, the lighting of the Christmas tree and of course the arrival of our favourite person, Santa Claus.

Celebrate Australia Day
Sunday, 26 January 2014
Throughout Fairfield City
Local families will be spoilt for choice on Australia Day thanks to a number of events being organised to mark the special day across the City. It is a time to celebrate and be proud of all things Australian.
Keep an eye out for Council’s Australia Day nominations. This is your opportunity to nominate and recognise someone for the following community awards - Fairfield City Citizen of the Year, Young Citizen of the Year, Sports Achiever of the Year and Volunteer of the Year.

Welcome the Year of the Horse
Saturday, 8 and Sunday, 9 February 2014
Cabramatta Town Centre
Thousands of people are set to welcome in the year of the Horse at Fairfield City Council’s Lunar New Year Festival.
Cabramatta Town Centre lights up as celebrations kick off to mark the new year with colourful cultural performances, competitions, delicious traditional dishes and the chance to meet the god fortune and receive your lucky red envelope.

Bring It On! Festival
Sunday, 6 April 2014
11am to 8pm
Fairfield Showground
An award-winning event, Bring It On! is recognised as NSW’s largest Youth Week event. More than 12,000 young people flock to Fairfield Showground to experience a massive line-up of great entertainment across four stages. Live bands, freestyle dance performances, interactive activities and fantastic competitions throughout the day.
Mark your diary, tell your friends, you don’t want to miss this event.

For more information on all these events and more visit our website www.fairfieldcity.nsw.gov.au or call Council on 9725 0222.
HOW YOUR RATES ARE CALCULATED

Understanding Your Council Rates

Every three years, the unimproved land value of each parcel of land within Fairfield City is revalued by the Valuer General's Office of NSW.

The Valuer General recently supplied ratepayers and Council with new 2012 base date land valuations (replacing the 2009 land values) that Council will be required to use to calculate the 2013/14 rates.

These land values are determined specially for rating purposes by the Valuer General under the Valuation of Land Act 1916. The land values refer to the value of the land only and do not include the value of your home, business or other improvements. Generally the land value does not reflect the full sale price that could be obtained for the property.

All councils have the option of using the land values as the sole method of calculating rates i.e. land value multiplied by the dollar, or combining the land value multiplied by a rate in the dollar with a defined minimum or base rate. For residential and farmland rates, Fairfield City Council uses a combination of a base rate plus an amount in the dollar multiplied by the land value. The use of a base rate helps Council to achieve the best possible balance between property benefits and residents’ ability to pay, and enables a more equitable spread of the rates levy.

For business rates, Council uses an amount in the dollar multiplied by the land value.

What Can I Do If I Think My Valuation Is Incorrect?

Enquiries, objections or appeals regarding the valuation of the land value must be directed to the Valuer General’s Department on toll free number 1800 110 038.

How Has The Revaluation Affected Property Values?

Over the three year period since the last valuation the value of residential land in the Fairfield Local Government area has increased slightly. Land values in some suburbs, such as Mount Pritchard and Bossley Park, have remained steady.

Land values in Fairfield City overall have increased by 5.23% on average compared to 2009 values. Commercial land values have generally remained steady while the Industrial Land values shown a slight decrease in value, but in the Industrial Land in Cabramatta and Lansvale shown a slight increase in value. Rural residential sites (farmland) generally showed a moderate increase in value.

Despite this overall 5.23% increase in valuations, it has no impact on the total rates income that Council can raise. If, for example, the rate pegging percentage allowable increase for 2013 (set by the NSW Government) is 3.4%, Council’s total rates income cannot exceed the 2012 total rates income plus 3.4% irrespective of new valuations.

The Minister for Local Government announced that Councils were able to apply a 3.4% increase to land rates. If your land value increased at a greater rate than those properties in the same category, then you will pay more than a 3.4% increase on your land rates.

I Have More Than One Charge on My Rates notice. What are these charges?

Your rates notice is made up of three components. The first charge is for land rates. Land rates are made up of two parts.

1. A Base Amount which is the same across the City.
2. An Ordinary Residential Amount based on your land value (as determined by the NSW Valuer General), which varies from house to house.

The second charge is for domestic Waste Management. The domestic waste charge is not subject to rate pegging or changes in land values. This charge is calculated separately and, as required under the Local Government Act, is to be set at a level that will recoup the costs of providing the service each year.

The third charge is a stormwater levy for Stormwater projects. The stormwater levy was established in 2006 and has not varied since its inception. Increases in land values have no impact and this levy is not expected to change in 2013. Any unspent funds at the end of the year are kept in a reserve for future use in Waste Management and Stormwater.

What Happens If I Do Not Pay My Rates?

If you do not pay your rates by the due dates, interest will start accruing each day on the outstanding amount. Council will send at least three advices before taking recovery action. If you still have not paid your rates after being sent these advices, Council policy is to commence legal action. It is your responsibility to inform Council when your details change.