

Residential Customer Price List



Regulated Retail Tariffs

Effective from 1 July 2013

The following sets out EnergyAustralia's new regulated retail tariffs and charges for residential customers made in accordance with the 2013 - 2016 determination (*Review of Regulated Retail Tariffs and Charges for Electricity 2013 to 2016, Final Determination No 5 2013*) by the Independent Pricing and Regulatory Tribunal (IPART). The tariffs and charges apply to customers supplied under EnergyAustralia's Standard Form Customer Supply Contract (standard contract).

For further information please call our Customer Service Centre on 13 15 35.

Current Regulated Retail Tariffs and Charges

Domestic All Time

Energy: cents/kWh	Ex GST	Inc GST
First 1,000 kWh per quarter [^]	24.9000	27.3900
Next 1,000 kWh per quarter [^]	26.3800	29.0180
Remaining usage per quarter	28.4800	31.3280
Service Availability Charge (cents/day/connection point)	71.0000	78.1000
[^] based on an average daily quantity of 10.9589 kWh per billing day.		

Controlled Load

Energy: cents/kWh	Ex GST	Inc GST
Off Peak 1	10.2500	11.2750
Off Peak 2	13.4800	14.8280
NOTE: These tariffs are only available with a principal tariff.		

PowerSmart Home

Energy: cents/kWh	Ex GST	Inc GST
Peak: 2pm – 8pm on working weekdays	47.7700	52.5470
Shoulder: 7am – 2pm and 8pm – 10pm working weekdays and 7am – 10pm on weekends and public holidays	19.8600	21.8460
Off Peak: all other times	11.9700	13.1670
Service Availability Charge (cents/day/connection point)	79.2500	87.1750

Regulated Retail Charges	Ex GST
Late Payment Fee	\$ 10.90 #
Dishonoured Cheque Fee	2 x regular GST exclusive fee charged by bank or financial institution.
Residential Security Deposit	\$ 472.00 *
# GST is currently not applied to this fee. If this changes, the fee will be increased by the relevant GST rate.	
*GST is not applied to Security Deposit. Security Deposit charged at 37.5% of the average annual bill (4MWh).	

Business Customer Price List



Regulated Retail Tariffs

Effective from 1 July 2013

The following sets out EnergyAustralia's new regulated retail tariffs and charges for residential customers made in accordance with the 2013 - 2016 determination (Review of Regulated Retail Tariffs and Charges for Electricity 2013 to 2016, Final Determination No 5 2013) by the Independent Pricing and Regulatory Tribunal (IPART). The tariffs and charges apply to customers supplied under EnergyAustralia's Standard Form Customer Supply Contract (standard contract).

For further information please call our Customer Service Centre on 13 13 67.

Current Regulated Retail Tariffs and Charges

General Supply All Time (Low Voltage)

Energy: cents/kWh	Ex GST	Inc GST
First 2,500kWh per quarter [^]	25.2000	27.7200
Remaining usage per quarter	35.3000	38.8300
Service Availability Charge (cents/day/connection point)	150.0000	165.0000

[^]based on an average daily quantity of 27.3973 kWh per billing day.

Controlled Load

Energy: cents/kWh	Ex GST	Inc GST
Off Peak 1	10.2500	11.2750
Off Peak 2	13.4800	14.8280

NOTE: These tariffs are only available with a principal tariff.

PowerSmart Business

Energy: cents/kWh	Ex GST	Inc GST
Peak: 2pm – 8pm on working weekdays	44.6000	49.0600
Shoulder: 7am – 2pm and 8pm – 10pm working weekdays and 7am – 10pm on weekends and public holidays	21.4600	23.6060
Off Peak: all other times	11.8300	13.0130
Service Availability Charge (cents/day/connection point)	150.0000	165.0000

LoadSmart (Low Voltage)

Energy: cents/kWh	Ex GST	Inc GST
Peak: 2pm – 8pm on working weekdays	32.2300	35.4530
Shoulder: 7am – 2pm and 8pm – 10pm working weekdays	24.5000	26.9500
Off Peak: all other times	15.0000	16.5000
Service Availability Charge (cents/day/connection point)	563.7500	620.1250
Capacity Charge*: c/kW/day	Ex GST	Inc GST
Peak: 2pm – 8pm on working weekdays	33.8250	37.2075

* Capacity charges are applied to the maximum half hourly kW power reading that occurred at a customer's connection point over the 12 months prior to a bill being calculated. The kW reading can only occur in peak times which are from 2pm to 8pm on working weekdays.

Current Regulated Retail Charges	Ex GST
Late Payment Fee	\$ 10.90 #
Dishonoured Cheque Fee	2 x regular GST exclusive fee charged by bank or financial institution.
Business Security Deposit	\$ 1,056.00 *

GST is currently not applied to this fee. If this changes, the fee will be increased by the relevant GST rate.
*GST is not applied to Security Deposit. Security Deposit charged at 37.5% of the average annual bill (9MWh).