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Submission: Sad day when you have to hide your identity, but from this council, you have to. Kempsey council now needs an administrator. They have conducted community consultation, as required, then completely ignore the majority if it does not suit their plans [REDACTED] They are planning to appoint another manager already, and even with the rate rise spent on roads, this will take pressure of next year's budget. Our biggest concern is this will free up funds for them to continue a project that the community has voted against. They use the term 'greater good' when the numbers go against them. They project they propose and need funds for, will destroy a public headland for a few parking spaces. This council is impossible to communicate with. They have a system [customer first] that ratepayers call their firewall, as no one gets past them. Phone calls ignored, our last email to them about this rate rise, took 2 months to reply to. Help..