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Date of submission: Monday, 16 March 2015

Submission: I do NOT support the rate increase. Firstly, the community gets very little services from Blue Mountains City Council. Each rate rise we are promised an increase in services, but to date Blue Mountains City Council has not been able to provide financial evidence that rate rises correlate to ANY increase in services for the community. Secondly, the biggest cost associated with Local Government is Labour Costs (around 75 per cent). The Blue Mountains City Council must appoint administrators to reduce labour costs by looking for efficiencies in work performance, reducing duplication of work, streamline practices such as e-records to reduce costs, offer redundancies and look for continuous improvement opportunities. Thirdly, Blue Mountains City Council must disclose their financial records. As a resident of Blue Mountains for almost 30 years, I demand to know how my money is being spent and the \$ return on investment. Fourthly, BMCC also need to stop nepotism in their recruiting practices. I have several friends at Blue Mountains City Council, who tell me they can "get me" or my friends a job. We need the smartest and brightest recruits at local council to implement best practice solutions to a world class standard, not BMCC's friends and family who rig merit based recruitment practices. Moreover, I have witnessed in the last five years BMCC horrendous work practices. They use cement to fill up pot holes(which have been there for months) on the local road of Parke Street, Katoomba, in order to save costs. The pot hole soon reappears. Finally, Administrators must be appointed to deal with the mismanagement of Blue Mountains City Council. We deserve better than this. #SmarterGovernment