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Submission: Dear IPART, As a ratepayer in Coffs Harbour I would like you to reject Councils SRV for the following reasons. 1. Three surveys have shown a great majority over 70% of ratepayers are strongly opposed to council increasing rates over and above cpi. 2. Ratepayers have clearly told council via these surveys that they want Council to reduce their expenses and extracurricular activities, rather than asking ratepayers to pay higher rates. Council wastes money on running theatres, festivals and museums, all businesses that council should not be involved in. Very few people benefit from these activities, meanwhile our roads and parks are lacking maintenance. 3. Council has shown no regard for the will of the ratepayers, and no regard for the financial burden they will impose on ratepayers. An increase FOUR times greater than inflation, two years in a row, cannot by any stretch of the imagination be called reasonable. It is absolutely unreasonable. Coffs Harbour has low incomes, and a high proportion of retirees and people on welfare who simply cannot afford such huge increases in their already high rates bills. 4. Council has not shown that there is a need for this increase, the Council could be viable if it used better planning, management and eliminated waste and non-essential activities. In summary, I urge you to reject this unwanted, undemocratic and unfair application to impose hardship on the ratepayers of Coffs Harbour.