Healthy environment (HE)

REF:	OUR OUTCOMES AND WHAT COUNCIL WILL DO	WHAT THE BENEFITS WILL BE
HE1	**WE UNDERSTAND THE ENVIRONMENT**	
HE1.1	Our planning considers past and predicted changes to the environment	Reduced risk from natural disasters or changes in climate
HE1.2	Promote initiatives that improve our natural environment	Natural environment is maintained and enhanced
HE1.3	Promote our open spaces, reserves and natural areas	Increased use of our open spaces with higher satisfaction levels A healthier community
HE2	**WE USE OUR RESOURCES WISELY**	
HE2.1	Implement total water cycle management practices	Reduced water consumption per capita
HE2.2	Reduce, reuse and recycle our resources	Reduction in costs and extended life for existing resources
HE2.3	Pursue innovative technologies	Cost and resource use efficiencies
HE3	**OUR BUILT ENVIRONMENT BLENDS WITH THE NATURAL AND CULTURAL ENVIRONMENT**	
HE3.1	Develop and implement plans that balance the built environment with the natural environment	More people are satisfied with our management of development
HE3.2	Minimise negative impacts on the natural environment	Retention of our natural environment
HE3.3	Match infrastructure with development	No under supply of community infrastructure

WHAT THE COMMUNITY AND OTHER LEVELS OF GOVERNMENT CAN DO

- Respect and promote our natural and built environments (community)
- Be informed on the need for growth and change (community)
- Encourage recycling (community)
- Reduce your use of resources (community)
- Expand public transport (government)
- Enact legislation that balances growth with the environment (government)

OTHER RELEVANT DOCUMENTS

- Local Environmental Plan (Council)
- Development Control Plan (Council)
- Ballina – Lennox Head Recycled Water Master Plan (Council)
- Climate Action Strategy (Council)
- Far North Coast Regional Strategy (State Government)
- Northern Rivers Catchment Action Plan (2013 to 2023) (Federal Government)

Engaged leadership (EL)

REF:	OUR OUTCOMES AND WHAT COUNCIL WILL DO	WHAT THE BENEFITS WILL BE
EL1	OUR COUNCIL WORKS WITH THE COMMUNITY	
EL1.1	Facilitate and develop strong relationships and partnerships with the community	More people feel they can have a say on important issues
EL1.2	Involve our community in the planning and decision making processes of Council	More people in the community proactively participating in Council engagement activities
EL1.3	Actively advocate community issues to other levels of government	Increased levels of State and Federal Government support
EL2	COUNCIL'S FINANCES AND ASSETS ARE WELL MANAGED	
EL2.1	Proactively pursue revenue opportunities, cost savings and/or efficiencies	More financially viable Council resulting in improved asset management
EL2.2	Utilise modern operating systems and apply contemporary practices	Increased efficiencies and higher staff satisfaction levels
EL2.3	Provide effective risk and safety practices	Reduced incidents and lower insurance premiums and related costs
EL3	WE ARE ALL VALUED CITIZENS	
EL3.1	Provide prompt, knowledgeable, friendly and helpful advice	There are more people in the community who consider Council staff friendly and helpful
EL3.2	Deliver responsive and efficient services	Increased community satisfaction levels with Council's customer service
EL3.3	Encourage a motivated and adaptive workforce	High staff retention with a proactive workforce

WHAT THE COMMUNITY AND OTHER LEVELS OF GOVERNMENT CAN DO

- Participate in decision making (community)
- Respect our Shire's resources and assets (community)
- Provide feedback to Council (community)
- Encourage decision making at a local level (government)
- Support financial independence for councils (government)
- Minimise cost shifting (government)

OTHER RELEVANT DOCUMENTS

- Policy Manual (Council)
- Resourcing Strategy – Long Term Financial Plan, Asset Management Plan, Workforce Strategy (Council)
- Urban Stormwater Management Plan (Council)
- Ballina Shire Growth Management Strategy (Council)
- Developer Contribution Plans (Council)
- NSW 2021 : A Plan to Make NSW Number One (State Government)