
Date	21 November 2024
Time	9:30am to 2:00pm
Location	Zoom meeting
Subject	Online Public Hearing for IPART's review of Sydney Water and WaterNSW Greater Sydney's prices from 1 July 2025

Welcome and overview (9:30am – 9:50am)

In this opening session, we will hear from the chair of IPART, Ms Carmel Donnelly, about IPART's water review process and the purpose of the public hearing.

- 1. Zoom meeting housekeeping and agenda – MC (Mr Andrew Nicholls)**
- 2. Welcome – Tribunal Chair (Ms Carmel Donnelly)**
- 3. Overview of IPART's water review process (Ms Carmel Donnelly)**

Session 1: Sydney Water's pricing proposal (9:50am – 10:50am)

In this session, Sydney Water will present its proposed pricing for water, wastewater, and related services, including insights on how customer feedback influenced the proposal and its alignment with IPART's 3C's framework. We will then open the floor for discussion.

- 4. Sydney Water presentation – Managing Director (Mr Roch Cheroux)**
- 5. Comments and questions session – facilitated by MC (Mr Andrew Nicholls)**

Next, IPART will present on key aspects of the proposal. We will then open the floor for discussion.

- 6. IPART presentation – IPART Secretariat (Ms Letitia Watson-Ley)**
- 7. Comments and questions session – facilitated by MC (Mr Andrew Nicholls)**

Lunch (12:00pm – 12:30pm) (30 min)

Session 2: WaterNSW Greater Sydney's pricing proposal (12:30pm – 1:50pm)

In this session, WaterNSW will present its proposed pricing for bulk water services in Greater Sydney, including insights on how customer feedback influenced the proposal and its alignment with IPART's 3C's framework. We will then open the floor for discussion.

- 8. WaterNSW Greater Sydney presentation – CEO (Mr Andrew George)**
- 9. Comments and questions session – facilitated by MC (Mr Andrew Nicholls)**

Next, IPART will present on key aspects of the proposal. We will then open the floor for discussion.

10. IPART presentation – IPART Secretariat (Mr Pramu Chandraratne)

11. Comments and questions session – facilitated by MC (Mr Andrew Nicholls)

Closing remarks (1:50pm – 2:00pm)

In this closing session, the chair of IPART will make closing remarks and explain next steps.

12. Closing remarks – Tribunal Chair (Ms Carmel Donnelly)