



Network Operator's Licence
Water Industry Competition Act 2006

Licensee: ALTOGETHER GREEN
SQUARE PTY LTD

ACN: 163 432 906

Licence #: 15_031

This licence was issued to Green Square Water Pty Ltd in 2015.
Green Square Water Pty Ltd was renamed Altogether Green Square Pty Ltd in 2021.

References in the licence to Green Square Water Pty Ltd should be read as references to Altogether Green Square Pty Ltd.

Issued by: The Minister administering the *Water Industry Competition Act 2006*

Issued on: 25 September 2015

Varied on: 24 September 2020



NEW SOUTH WALES GOVERNMENT

Water Industry Competition Act 2006 (NSW)

Network operator's licence

Licence no. 15_031

Green Square Water Pty Ltd

(ACN 163 432 906)



New South Wales

Water Industry Competition Act 2006 (NSW)

Section 10

**Notice of Decision -
Application for a Variation of Network Operator's
Licence No. 15_031**

I, The Hon. Melinda Pavey, MP, Minister for Water, Property and Housing, have decided to grant Green Square Water Pty Ltd (**Applicant**)'s (ACN 163 432 906) application (**Application**) to vary network operator's licence number 15_031 (**Licence**) under section 10(1) of the *Water Industry Competition Act 2006 (NSW)* (**Act**). The reasons for my decision are set out below.

I have considered and accepted the Independent Pricing and Regulatory Tribunal (**IPART**)'s advice and recommendations in its report to me on the Application. I attach IPART's report (**Attachment A**).

Based on my consideration and acceptance of IPART's report:

- (a) I am satisfied that the Applicant is not a disqualified corporation for the purposes of section 10(3)(a) of the Act;
- (b) I am satisfied that the Applicant is not a corporation that is a related entity (within the meaning of the *Corporations Act 2001* (Cth)) of a disqualified corporation that would have a direct or indirect interest in, or influence on, the carrying out of the activities that the Licence, if varied in accordance with the Application, would authorise, for the purposes of section 10(3)(b) of the Act; and
- (c) I am satisfied as to each of the criteria set out in section 10(4) of the Act.

I have also had regard to the licensing principles set out in section 7 of the Act in considering whether or not to grant the Licence variation and what conditions should be imposed on the Licence.

I attach the Licence, as varied (**Attachment B**).

The Hon. Melinda Pavey, MP
Minister for Water, Property and Housing

Dated this 24 day of September 2020

PRELIMINARY

1. Summary

- 1.1. This Licence is granted under section 10(1) of the Act.
- 1.2. The Act prohibits a person from constructing, maintaining or operating any water industry infrastructure otherwise than under the authority of a licence. This Licence authorises the Licensee and other Authorised Persons to carry out such activities that would otherwise be prohibited under the Act.

2. Outline

- 2.1. This Licence is divided into the following sections and schedules:

Section 1 authorises the construction, maintenance and operation of water infrastructure for non-potable water (if applicable).
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Section 2 authorises the construction, maintenance and operation of water infrastructure for drinking water (if applicable).

Section 3 authorises the construction, maintenance and operation of sewerage infrastructure (if applicable).

Schedule A sets out special Ministerially-imposed licence conditions that are specific to this Licence.
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Schedule B sets out Ministerially-imposed licence conditions that generally apply to network operators' licences granted under the Act.
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Schedule C sets out definitions and interpretation provisions.

Schedule D sets out the area of operations.
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Schedule E provides an indicative map for reference only.
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- 2.2. In addition to the conditions in Schedules A and B to this Licence, the Act and Regulation also contain conditions that apply to this Licence. Nothing in Schedules A or B modify or affect the conditions imposed on this Licence by the Act or Regulation.

- 2.3. Where there is an inconsistency between Schedule D and Schedule E, Schedule D is to prevail over Schedule E to the extent of the inconsistency.

SECTION 1 – ACTIVITIES AUTHORISED: NON-POTABLE WATER

Subject to the conditions imposed by the Act, the Regulation and Schedules A and B of this Licence, this Licence authorises the Licensee and any Authorised Persons specified in Table 1.1 to construct, maintain and operate the water industry infrastructure specified in Table 1.2:

- a) for one or more of the purposes for water industry infrastructure specified in Table 1.2; and
- b) within the area of operations specified in Table 1.3.

The non-potable water supplied by means of the water industry infrastructure specified in Table 1.2 may only be used for the authorised purposes for non-potable water specified in Table 1.4.

Table 1.1 Authorised Persons

Flow Systems Pty Ltd (ACN 136 272 298) City of Sydney Council (ACN 636 550 790)
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Table 1.2 Water industry infrastructure and purposes for water industry infrastructure

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| <ul style="list-style-type: none">1) A treatment plant for non-potable water and other water infrastructure used, or to be used, in connection with the treatment plant, where components of the treatment plant or other water infrastructure may be used for one or more of the following purposes for water industry infrastructure:<ul style="list-style-type: none">a) Production of non-potable waterb) Treatment of non-potable waterc) Filtration of non-potable waterd) Storage of non-potable watere) Conveyance of non-potable water.2) A reticulation network for non-potable water and other water infrastructure used, or to be used, in connection with the reticulation network, where components of the reticulation network or other water infrastructure may be used for one or more of the following purposes for water industry infrastructure:<ul style="list-style-type: none">a) Production of non-potable waterb) Treatment of non-potable waterc) Filtration of non-potable waterd) Storage of non-potable watere) Conveyance of non-potable water. |
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Table 1.3 Area of operations

The land bounded within the sequentially numbered vertices listed in Schedule D.

Note: For ease of reference, the area of operation is illustrated in the map in Schedule E.

Table 1.4 Authorised purposes for non-potable water

- 1) Toilet flushing
- 2) Supply of cold water to washing machine
- 3) Irrigation
- 4) Cooling tower make up water
- 5) Car washing
- 6) Ornamental Water features
- 7) General wash-down (for use on hard surfaces)
- 8) Street cleaning
- 9) Dust suppression for construction activities
- 10) Process water at the non-potable water treatment plant.

SECTION 2 – ACTIVITIES AUTHORISED: DRINKING WATER

[Not applicable]

Table 2.1 Authorised Persons

[Not applicable]

Table 2.2 Water industry infrastructure and purposes for water industry infrastructure

[Not applicable]

Table 2.3 Area of operations

[Not applicable]

SECTION 3 – ACTIVITIES AUTHORISED: SEWERAGE SERVICES

[Not applicable]

Table 3.1 Authorised Persons

[Not applicable]

Table 3.2 Water industry infrastructure and purposes for water industry infrastructure

[Not applicable]

Table 3.3 Area of operations

[Not applicable]

SCHEDULE A – SPECIAL MINISTERIALLY-IMPOSED LICENCE CONDITIONS

1. Notification of changes to Agreement

1.1. If a party to an Agreement proposes to:

- a) terminate the Agreement;
- b) novate the Agreement;
- c) assign or transfer any of its rights or obligations under the Agreement to any other person; or
- d) alter the Agreement in any way that materially reduces the Licensee's technical, financial or organisational capacity to carry out the activities authorised by this Licence,

the Licensee must provide IPART with written notice of that fact as soon as practicable, but no later than 3 months before the time when the proposed action is to occur. The written notice must include details of how the services provided under the Agreement will be provided subsequent to the proposed termination, novation, assignment, transfer or alteration.

2. Water Quality Plan

2.1. The Licensee must ensure that its Water Quality Plan is a single, cohesive and structured scheme-specific document which specifies the actions the Licensee must take to implement the 12 elements of the framework for recycled water quality management and use set out in the Australian Guidelines for Water Recycling.

3. Operational Procedures

3.1. The Licensee must develop and document, consistent with element 4 of the Australian Guidelines for Water Recycling, the following operational procedures:

- a) Monitoring protocols for operational performance of the recycled water supply system, including the selection of operational parameters and criteria, and the routine analysis of results;
- b) Procedures for corrective action where operational parameters are not met;
- c) Procedures for rapid communication systems to deal with unexpected events; and
- d) Programs for regular inspection and maintenance of all equipment, including monitoring equipment.

3.2. The Licensee must:

- a) fully implement the Operational Procedures;
- b) ensure that all of its activities are carried out in accordance with the Operational Procedures; and
- c) keep records to demonstrate the extent to which the Operational Procedures have been implemented and complied with.

SCHEDULE B – GENERAL MINISTERIALLY-IMPOSED LICENCE CONDITIONS

1. Ongoing capacity to operate

- 1.1. The Licensee must have the technical, financial and organisational capacity to carry out the activities authorised by this Licence. If the Licensee ceases to have this capacity, it must report this to IPART in accordance with the Reporting Manual.

2. Maintaining appropriate insurance

- 2.1. The Licensee must hold insurance that is appropriate for the size and nature of the activities that the Licensee is carrying out under this Licence.
- 2.2. The Licensee must provide a copy of each certificate of currency of the insurance maintained by the Licensee to IPART in accordance with the Reporting Manual.
- 2.3. Before commencing to commercially operate the Specified Water Industry Infrastructure under this Licence, the Licensee must demonstrate that the insurance held is appropriate for the size and nature of those commercial operation activities, by providing a report to IPART from an Insurance Expert that:
- a) certifies that in the Insurance Expert's opinion, the type, scope and limit of the insurance held by the Licensee is appropriate for the size and nature of those commercial operation activities; and
 - b) is in the form prescribed by the Reporting Manual.
- 2.4. *[Not applicable]*
- 2.5. If, in relation to the activities authorised by this Licence, there is, or is to be, a change in either of the following, the Licensee must provide a report to IPART in accordance with the Reporting Manual:
- a) the insurer or underwriting panel in respect of an insurance policy held by the Licensee; or
 - b) the type, scope or limit on the amount of insurance held by the Licensee.
- 2.6. From time to time when requested in writing by IPART, the Licensee must provide a report to IPART, in the manner and form and within the timeframes specified by IPART, from an Insurance Expert certifying that in the Insurance Expert's opinion the type, scope and limit on the amount of insurance held by the Licensee is appropriate for the size and nature of the activities that the Licensee is carrying out under this Licence.

[Note: The circumstances in which IPART may request a report under clause 2.6 include (but are not limited to) the following:

- where IPART considers that there may be a change in the type, scope or limit on the amount of insurance held by the Licensee in relation to activities that the Licensee is carrying out under this Licence;*
- where there is a change in the type or extent of activities authorised by this Licence; or*
- where IPART or an approved auditor considers that the type, scope or limit on the amount of insurance held by the Licensee may not be appropriate for the size and nature of the activities that the Licensee is carrying out under this Licence.]*

2.7. The Licensee must maintain professional indemnity insurance during the Design Phase and for a minimum of 6 years from the date of the completion of the Design Phase.

3. Complying with NSW Health requirements

3.1. The Licensee must carry out the activities authorised by this Licence in compliance with any requirements of NSW Health that:

- a) IPART has agreed to; and
- b) are notified from time to time to the Licensee by IPART in writing.

4. Complying with Audit Guidelines

4.1. The Licensee must comply with any Audit Guidelines issued by IPART.

5. Reporting in accordance with the Reporting Manual

5.1. The Licensee must prepare and submit reports in accordance with the Reporting Manual.

6. Reporting information in relation to the register of licences

6.1. The Licensee must notify IPART, and provide IPART with details, of any change in relation to the following, in accordance with the Reporting Manual, within 14 days of the change:

- a) any source from which the water handled by the Specified Water Industry Infrastructure is derived;

- b) the identity of each licensed retail supplier or public water utility that has access to the infrastructure services provided by the Specified Water Industry Infrastructure for the purpose of supplying water to its customers;
- c) any other water infrastructure to which the Specified Water Industry Infrastructure is connected;
- d) in the case of non-potable water, the authorised purposes for that water;
- e) *[Not applicable]*
- f) *[Not applicable]*
- g) *[Not applicable]*.

7. Monitoring

- 7.1. The Licensee must undertake any monitoring that is required for the purposes of this Licence, any Plan, the Act or the Regulation in accordance with this clause 7.
- 7.2. The Licensee must keep the following records of any samples taken for monitoring purposes specified in the Water Quality Plan:
 - a) the date on which the sample was taken;
 - b) the time at which the sample was collected;
 - c) the point or location at which the sample was taken; and
 - d) the chain of custody of the sample (if applicable).
- 7.3. The Licensee must ensure that analyses of all samples taken for the purposes of Verification Monitoring are carried out by a laboratory accredited for the specified tests by an independent body that is acceptable to NSW Health, such as the National Association of Testing Authorities or an equivalent body.

8. Delineating responsibilities

- 8.1. If a code of conduct has not been established under clause 25 of the Regulation, the Licensee must, by a date specified by IPART, establish a code of conduct (**Licensee's Code of Conduct**) in accordance with this clause 8.
- 8.2. *[Not applicable]*
- 8.3. Within 6 months of the date on which this Licence is granted or by a later date specified by IPART (if any), the Licensee's Code of Conduct must be agreed in writing between:
 - a) the Licensee; and
 - b) each licensed network operator, licensed retail supplier and/or public water utility that:

- i) supplies water or provides sewerage services by means of any water industry infrastructure that is connected to the Specified Water Industry Infrastructure; or
- ii) constructs, maintains or operates any water industry infrastructure that is connected to the Specified Water Industry Infrastructure.

8.4. The Licensee's Code of Conduct must set out the respective responsibilities of the entities specified in clause 8.3 by, at a minimum, providing for:

- a) who is responsible for repairing, replacing or maintaining any pipes, pumps, valves, storages or other infrastructure connecting the Specified Water Industry Infrastructure to the other water industry infrastructure;
- b) who is responsible for water quality;
- c) who is liable in the event of the unavailability of water;
- d) who is liable in the event of failure of any water industry infrastructure;
- e) the fees and charges payable in respect of the use of the water industry infrastructure; and
- f) who is responsible for handling customer complaints.

8.5. The Licensee must not contravene the Licensee's Code of Conduct to the extent that it makes the Licensee responsible or liable for the matters set out in it.

9. Notification of changes to end-use

9.1. If the Licensee proposes to operate the Specified Water Industry Infrastructure to supply non-potable water for an end-use which is not set out in the most recent Water Quality Plan provided to IPART, the Licensee must notify IPART in writing at least 3 months before commencing such operation.

10. Notification of commercial operation

10.1. Each time the Licensee has brought any new Specified Water Industry Infrastructure into commercial operation, the Licensee must:

- a) notify IPART in accordance with the Reporting Manual that it has brought the relevant Specified Water Industry Infrastructure into commercial operation; and
- b) provide such notification within 10 days after it has brought the relevant Specified Water Industry Infrastructure into commercial operation.

11. Notification of non-compliant Plumbing

- 11.1. If the Licensee becomes aware that a customer's Plumbing is not Code Compliant, the Licensee must, within 10 days, notify the customer and the Plumbing Regulator, in writing, of that fact.

SCHEDULE C – INTERPRETATION AND DEFINITIONS

1. Interpretation

1.1. In this Licence, unless the context requires otherwise:

- a) the singular includes the plural and vice versa;
- b) headings are used for convenience only and do not affect the interpretation of this Licence;
- c) a reference to a document includes the document as modified from time to time and any document replacing it;
- d) a reference to a “person” includes a natural person and any body or entity whether incorporated or not;
- e) a reference to a clause is to a clause in this Licence;
- f) a reference to a section is to a section in this Licence;
- g) a reference to a schedule is to a schedule to this Licence;
- h) a reference to a law or statute includes regulations, rules, codes and other instruments under it, and consolidations, amendments, re-enactments or replacements of them; and
- i) explanatory notes do not form part of this Licence, but in the case of uncertainty may be relied on for interpretation purposes.

2. Definitions

2.1. Expressions used in this Licence that are defined in the Act or the Regulation have the meanings set out in the Act or the Regulation.

2.2. In this Licence:

Act means the *Water Industry Competition Act 2006* (NSW).

Agreement means any agreement or deed provided to IPART in connection with the Licensee’s application for this Licence, or any application to vary this Licence.

Audit Guidelines means the document titled “*Audit Guideline – Water Industry Competition Act 2006*”, which is prepared by IPART and is available on IPART’s website at www.ipart.nsw.gov.au, and any other guidelines issued by IPART in relation to audits under the Act.

Authorised Person	means each person specified in, as applicable: <ul style="list-style-type: none"> a) section 1, Table 1.1; b) section 2, Table 2.1; and c) section 3, Table 3.1.
Code Compliant	has the meaning given to that term under section 7 of the Plumbing and Drainage Act 2011 (NSW).
Design Phase	means the period during which any design works are carried out in relation to the water industry infrastructure that the Licensee is authorised to construct, maintain and operate under this Licence.
Insurance Expert	means an insurance broker which holds an Australian financial services licence under Part 7.6 of the Corporations Act 2001 (Cth) that authorises the broker to provide financial product advice for, and deal in, contracts of insurance within the meaning of Chapter 7 of that Act.
IPART	means the Independent Pricing and Regulatory Tribunal of New South Wales established under the <i>Independent Pricing and Regulatory Tribunal Act 1992</i> (NSW).
Licence	means this network operator's licence granted under section 10 of the Act.
Licensee	means Green Square Water Pty Ltd (ACN 163 432 906).
Licensee's Code of Conduct	has the meaning given in Schedule B, clause 8.1.
Minister	means the Minister responsible for Part 2 of the Act.
NSW Health	means the Water Unit of NSW Ministry of Health and any of the local health districts as defined by the NSW Ministry of Health.

Operational Procedures	means the protocols, procedures and programs referred to in Schedule A, clause 2.1 (a)-(d).
Ornamental Water Features	<p>means water features that:</p> <ul style="list-style-type: none"> a) are provided primarily for aesthetic or beautification purposes, and b) do not, by their design or accessibility, encourage interaction with the water.
Plan	means any infrastructure operating plan, water quality plan or sewage management plan that the Licensee is required to prepare under the Regulation.
Plumbing	<p>means any pipe, fitting or apparatus that is situated:</p> <ul style="list-style-type: none"> a) downstream of the customer's connection point to a water main, where the water main is Specified Water Industry Infrastructure; b) upstream of a customer's connection point to a sewer main, where the sewer main is Specified Water Industry Infrastructure; or c) upstream of a customer's connection point to a stormwater drain, where the stormwater drain is Specified Water Industry Infrastructure.
Plumbing Regulator	has the meaning given to that term under section 3 of the <i>Plumbing and Drainage Act 2011</i> (NSW).
Regulation	means the Water Industry Competition (General) Regulation 2008 (NSW).
Reporting Manual	means the document titled "Network Operator's Reporting Manual", which is prepared by IPART and is available on IPART's website at www.ipart.nsw.gov.au .
Specified Water Industry Infrastructure	<p>means the water industry infrastructure specified in, as applicable:</p> <ul style="list-style-type: none"> a) section 1, Table 1.2; b) section 2, Table 2.2; and c) section 3, Table 3.2.

Verification Monitoring means verification monitoring as described in the document titled “*Australian Drinking Water Guidelines*” or the document titled “*Australian Guidelines for Water Recycling*” as the case may be.

Water Quality Plan means the water quality plan that the Licensee is required to prepare under the Regulation.

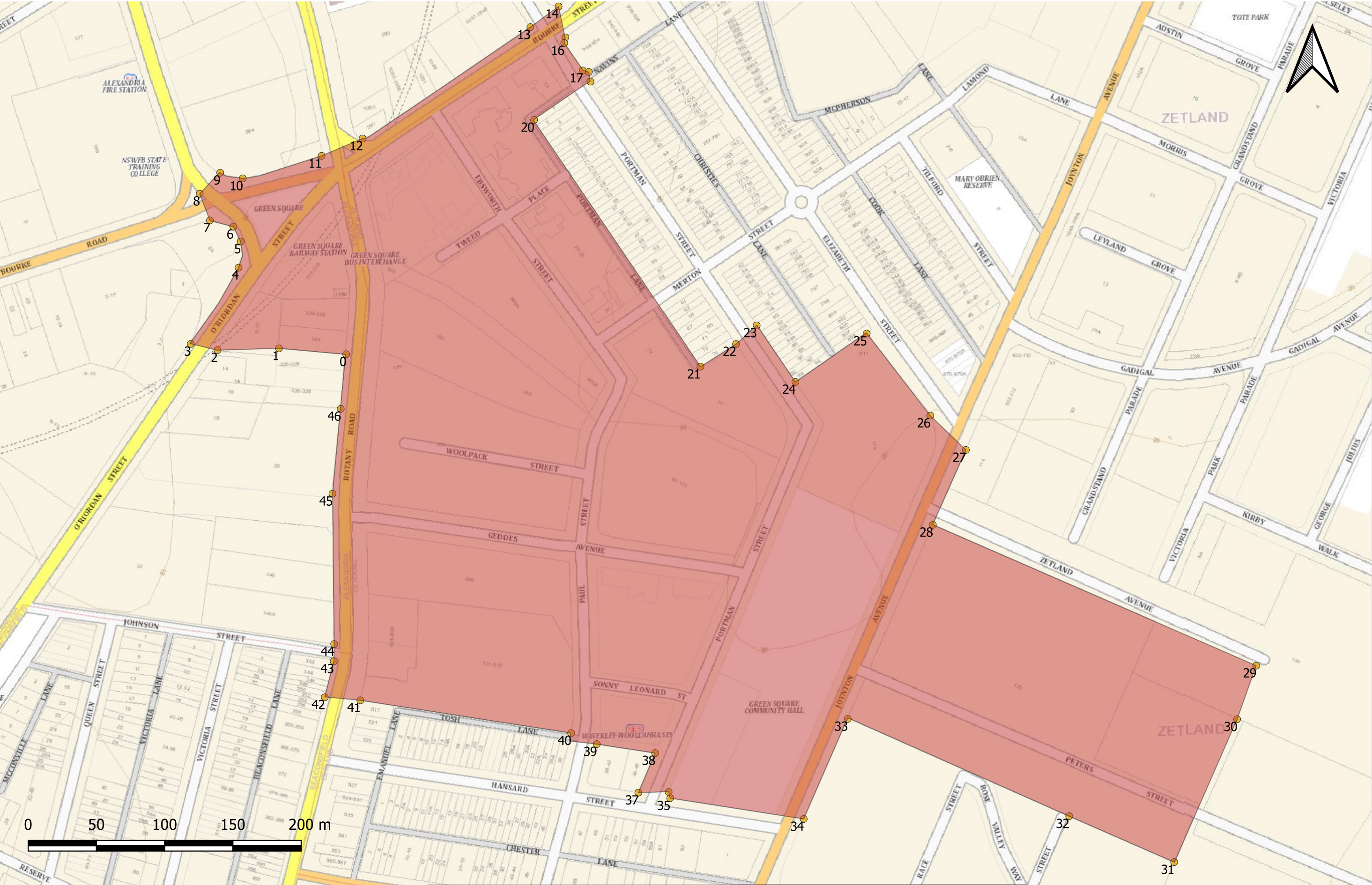
SCHEDULE D – AREA OF OPERATIONS – NON-POTABLE WATER

Table D.1 Vertices for area of operations for non-potable water

Vertex	Easting	Northing	Vertex	Easting	Northing
0	333844.5218	6246729.946	45	334374.3252	6246391.409
1	333795.2567	6246734.28	46	334212.0534	6246462.7
2	333750.2128	6246732.945			
3	333730.6218	6246737.525			
4	333765.6423	6246793.392			
5	333767.2302	6246812.567			
6	333761.8146	6246823.339			
7	333744.6499	6246828.032			
8	333752.2165	6246862.947			
9	333768.7508	6246858.818			
10	333737.2127	6246847.601			
11	333826.4778	6246875.361			
12	333856.6038	6246888.032			
13	333979.5138	6246969.644			
14	334000.1501	6246984.821			
15	334005.0442	6246962.126			
16	334004.3118	6246958.015			
17	334017.9071	6246937.862			
18	334022.2725	6246936.837			
19	334023.4957	6246929.747			
20	333982.2163	6246901.672			
21	334104.0926	6246720.809			
22	334130.1834	6246737.403			
23	334145.3333	6246751.071			
24	334173.7034	6246709.625			
25	334225.9541	6246745.094			
26	334272.549	6246684.994			
27	334298.5886	6246659.792			
28	334179.7745	6246389.383			
29	334081.9677	6246404.638			
30	334080.7937	6246409.188			
31	334058.6472	6246408.661			
32	334070.928	6246437.667			
33	334028.1373	6246444.239			
34	334009.3659	6246452.299			
35	333854.929	6246476.361			
36	333828.8619	6246478.574			
37	333835.426	6246504.924			
38	333835.729	6246517.57			
39	333834.4944	6246627.744			
40	333840.5505	6246689.941			
41	334274.4003	6246604.934			
42	334511.361	6246501.736			
43	334497.3756	6246462.455			
44	334451.2812	6246357.774			

Note: Coordinate reference system is MGA 56.

SCHEDULE E – INDICATIVE MAP SHOWING AREA OF OPERATIONS



GREEN SQUARE WATER - Area of Operations - Non-potable water

Date created: 26 May 2020
Version: 1.0

LEGEND

- Boundary of area of operations
- vertices (MGA 56)

LICENCE DETAILS:

Licence Number: 15_031
Licence Type: Network Operator's Licence
Licensee: Green Square Water Pty Ltd (ACN 163 432 906)