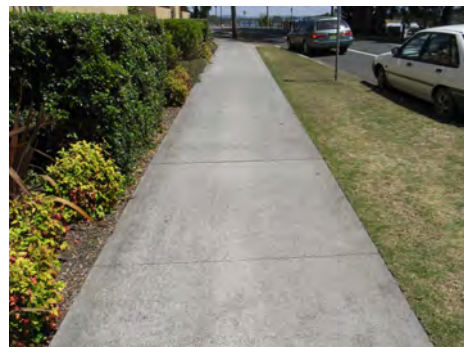


We currently manage a total length of approximately 50km of footpaths and cycleways.

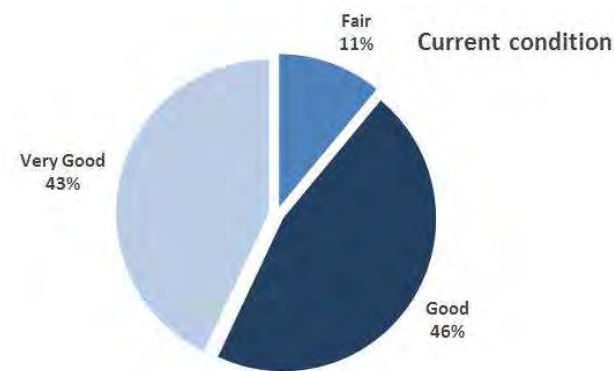
Currently, these paths are in a condition of 'fair' or better.

Each year we invest approximately \$200,000 in extending the reach of our network in urban areas.

We believe that this funding, combined with current maintenance funding will keep these assets in 'fair' or better condition.



Very good condition footpath



#### Very good

- \* Smooth even surface
- \* No deterioration

#### Good

- \* Slight unevenness
- \* Minor deterioration

#### Fair

- \* Some uneven sections requiring minor maintenance
- \* Starting to age with some deterioration & cracking



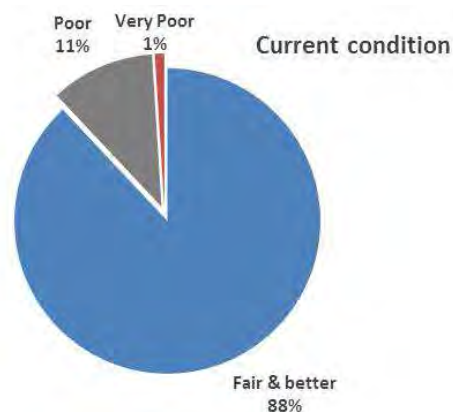
**Our position is to maintain the current level of funding for cycleways/footpaths... Do you support this?**

We manage a total of 228 community buildings. This includes community halls, libraries, public toilets, buildings at sporting fields and heritage buildings.

Our current budget is just over \$3m per year to operate, maintain and renew these buildings. This allows for the majority of buildings to be maintained at a condition of 'fair' or better.

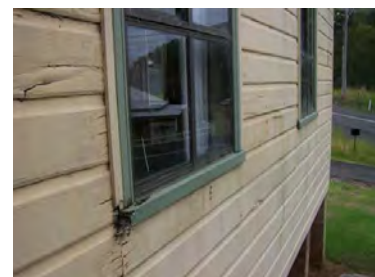
We believe that if we maintain the current level of funding we will be able to have 95% of buildings as 'fair' or better in the next five years.

We do face challenges with our heritage buildings however we will continue to seek grant funding to improve these assets.



#### Fair & better

- \* Structurally reliable
- \* Good overall condition
- \* Minor defects
- \* Some maintenance required



#### Poor

- \* Potential structural problems
- \* Deteriorated & aged condition
- \* Major defects
- \* Regular maintenance required



#### Failed

- \* Structural problems
- \* Badly deteriorated & aged condition
- \* Major defects
- \* Significant maintenance required



**Our position is to maintain the current level of funding for community buildings & toilets... Do you support this?**

# Community Survey Information

**Learn about...** how much Council spends to maintain community buildings & transport assets, the condition these community assets are in & what our asset planning is telling us about our funding levels

**Have your say...** which assets are important to our community, how satisfied are you with our various types of assets, what assets do you think need additional expenditure

## Introduction

Thank you for agreeing to participate in Council's survey on community assets. Please review the information we have provided, paying particular attention to the questions in the green boxes. Micromex Research will attempt to contact you in the next week or so to undertake the actual survey.

Over the past three years Council has made significant improvements to the overall condition of our priority roads and bridges.

At the same time we have undertaken a full review and made major improvements to the asset management data and systems we use to make decisions on the allocation of the available funds.

We have measured the condition of each road, bridge, footpath/cycleway and community building and rated them on a scale from 'very good' to 'failed'. Based on this data we now know how much it will cost to provide these assets to the community at what we believe to be a reasonable and affordable level of service.

We now want your perspective as a user on how these assets are being maintained, renewed and funded.

Which assets are important to you? What condition do the assets need to be in to meet your needs? Are you willing to pay a little bit extra if our asset planning identifies a shortfall in funding?

The information will guide our future planning for the Great Lakes area. **Thank you for taking the time to participate.**

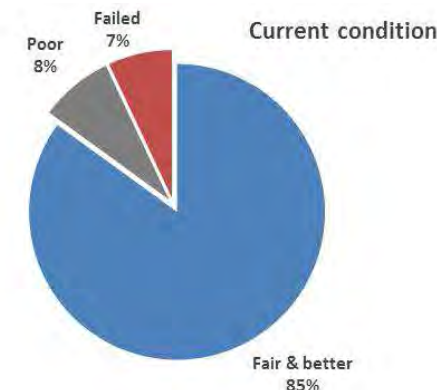
## Roads—Regional

**Our regional roads** are The Lakes Way, Myall Way, The Buckets Way and Stroud Hill Road. The total length of these roads is 136km. They carry the most traffic and are the main transport routes in our area.

The majority of funding for these roads is from State and Federal government grants, with some funding from Council where required.

The current budget to renew these roads is \$2.2m per year. This allows for the majority of these roads to be maintained at a condition of 'fair' or better.

We would like to be able to keep regional roads in a better condition, however we would need to double the current budget amount. As we believe this would be unaffordable for residents we are satisfied with their condition for now. State and Federal grant funding may assist us to improve the roads in this category in the future.



#### Fair & better

- \* Smooth even surface
- \* Minor cracking
- \* Minimal pothole repairs



#### Poor

- \* Moderate roughness
- \* Moderate cracking & pothole repairs



#### Failed

- \* Very rough surface
- \* Significant cracking
- \* Extensive potholes



**Our position is to maintain the current level of funding to look after regional roads... Do you support this?**



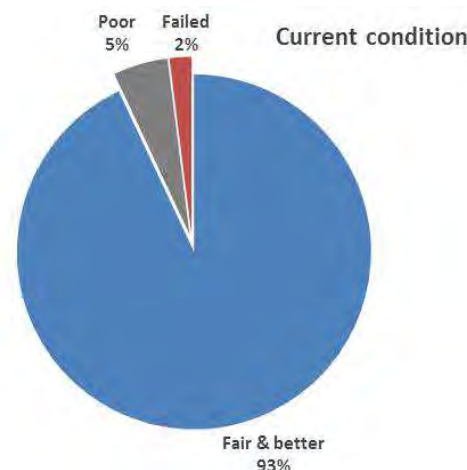
## Roads—Urban

Our **urban roads** are what we think of as 'local roads' in our towns and villages. This includes roads like Kularoo Dr Forster, Tuloo Ave Hawks Nest and Stroud St Bulahdelah. The total length of urban roads is 245km.

We travel on them regularly but they are not quite as busy as the regional roads.

The current budget to renew these roads is \$2.8m per year. This will allow us to eliminate all 'failed' roads in the next few years.

We would like to be able to get all roads up to a level of 'fair' or better however this would require a substantial injection of additional funds of about \$1m per year. We don't believe this is the highest priority for the community at this stage.



### Fair & better

- \* Smooth even surface
- \* Minor cracking
- \* Minimal pothole repairs



### Poor

- \* Moderate roughness
- \* Moderate cracking & pothole repairs



### Failed

- \* Very rough surface
- \* Significant cracking
- \* Extensive potholes



**Our position is to maintain the current level of funding to look after urban roads... Do you support this?**

## Roads—Rural Sealed

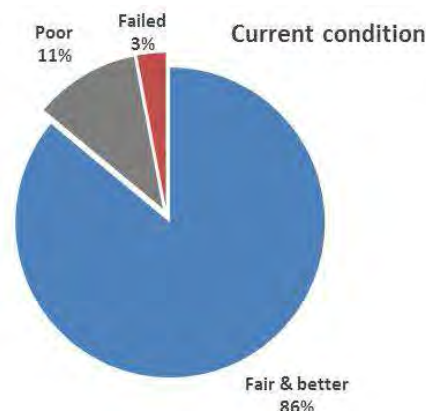
The roads between our towns and villages make up our **rural road** network. This includes roads like Booral Rd, Willina Rd and Bundabah Rd. The total length of rural sealed roads is 261km.

They carry less traffic than the urban roads, but they provide essential access outside the main towns and villages for people travelling in rural areas.

The current budget is \$2.03m per year. This funding is inadequate as some of these roads will remain in 'poor' or 'failed' condition with the current level of funding.

We would like to eliminate all 'failed' roads and this would require an injection of additional funds of approximately \$900,000 per annum. We believe this is the highest priority as the overall condition of this road network will continue to deteriorate with our current budget.

For an average ratepayer this would mean an extra \$36.30 per year in rates.



### Fair & better

- \* Smooth even surface
- \* Minor cracking
- \* Minimal pothole repairs



### Poor

- \* Moderate roughness
- \* Moderate cracking & pothole repairs



### Failed

- \* Very rough surface
- \* Significant cracking
- \* Extensive potholes



**Our position is to increase Council investment by \$900,000 per annum to better maintain rural sealed roads...Do you support this?**

## Roads—Rural Unsealed

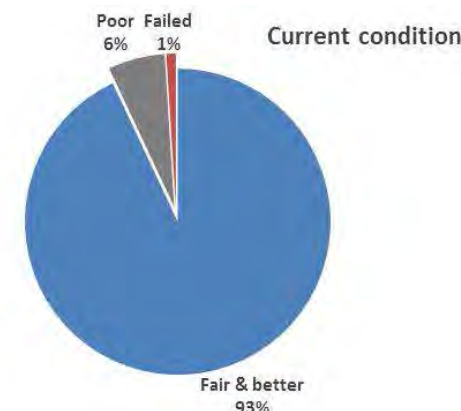
Our **rural unsealed roads** predominantly provide access to rural lands and associated businesses (livestock, poultry, forestry etc). This includes roads like Wattley Hill Rd, Upper Myall Rd and The Branch Ln. The total length of rural unsealed roads is 432km.

These roads generally carry a low amount of traffic with less than 200 vehicle movements per day.

The current budget is \$695,000 per year which is used to increase the amount of gravel on the surface of these roads.

This budget allows for the large majority of these roads to be maintained at a condition of 'fair' or better. We believe this is adequate due to the lower traffic movements on these roads.

Council also currently invests approximately \$500,000 per year under the Roads to Recovery program to upgrade unsealed roads to sealed roads in urban and rural areas. (Recent projects completed include Bundabah Road and Seal Rocks Road.)



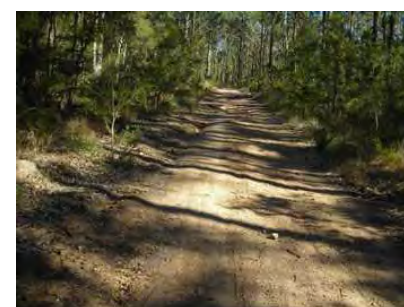
### Fair & better

- \* Even surface
- \* Infrequent potholes
- \* Good gravel cover



### Poor

- \* Moderately uneven surface
- \* Moderate scouring & potholes
- \* Minimal gravel cover



### Failed

- \* Very uneven surface
- \* Significant scouring & potholes
- \* No gravel cover



**Our position is to maintain the current level of funding for rural unsealed roads... Do you support this?**

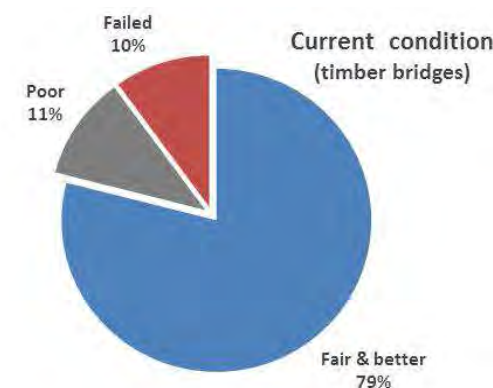
## Bridges

We currently manage a total of 189 bridge structures. Of these, 82 are aged timber bridges and 107 are concrete bridges.

All of the concrete bridges are in 'fair' or better condition. So our focus has been on replacing aged timber bridges with new concrete structures. The concrete structures have an asset life of 80-100 years.

We have made significant progress in the last 6 years in replacing timber bridges in 'failed' condition. This year a further \$1.4m will be invested which will eliminate all bridges in 'failed' condition and most bridges in 'poor' condition.

Our recent investment will keep our bridges in a 'fair' and better condition.



**Our position is to maintain the current level of funding for bridges at this time... Do you support this?**

**Remember...** Micromex Research will be calling you back in the next week or so to undertake the survey.

**Thank you** for taking the time to participate.

If you have any questions in the meantime please contact Council's Corporate Planning Coordinator, Lynn Duffy on 02 6591 7287.





# Great Lakes Council

## Asset Management Research

Prepared by: Micromex Research

Date: October 2014



# Background & Objectives

Great Lakes Council wanted to conduct community consultation in order to identify and inform their asset management resourcing strategies for the LGA.

The broad objectives of this consultation were:

1. To engage the community in the decision making process
2. To identify community support for a range of different long term resourcing options to fund the Council services and facilities into the future
3. To provide an avenue for feedback in order for residents to express their views on the proposed long term resourcing options



# Methodology & Sample

1. Micromex randomly contacted & recruited n=600 residents by telephone and asked them to participate in a research program
2. An Information pack was developed and then mailed out to allow participants to familiarise themselves with the different asset management conditions and investment suggestions
3. Micromex recontacted 400 residents and collected feedback on the importance and satisfaction that residents had with each of the asset classes. Additionally, residents were asked to indicate their level of support for a range of specific asset management strategies
  - A sample size of 400 residents provides a maximum sampling error of approximately +/- 4.9% at 95% confidence



# Methodology & Sample

## Ratings questions

The Unipolar Scale of 1 to 5 was used in all rating questions, where 1 was the lowest importance, satisfaction or support and 5 the highest importance, satisfaction or support.

This scale allowed for a mid range position for those who had a divided or neutral opinion.

## Mean rating explanation

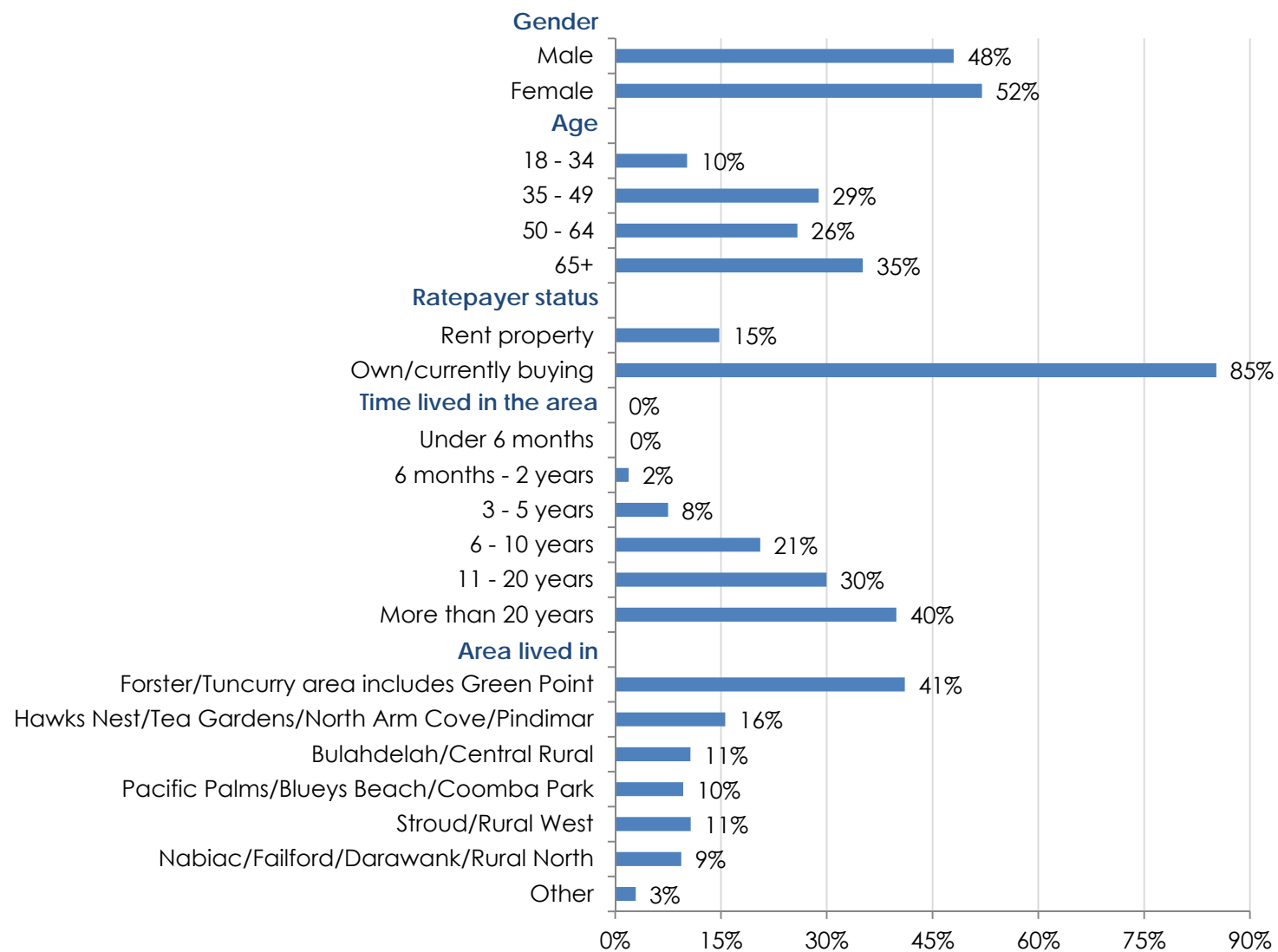
1.99 or less	'Very low' level of importance/satisfaction
2.00 – 2.49	'Low' level of importance/satisfaction
2.50 – 2.99	'Moderately low' level of importance/satisfaction
3.00 – 3.59	'Moderate' level of importance/satisfaction
3.60 – 3.89	'Moderately high' level of importance/satisfaction
3.90 – 4.19	'High' level of importance/satisfaction
4.20 – 4.49	'Very high' level of importance/satisfaction
4.50+	'Extremely high' level of importance/satisfaction





Data was weighted by age and gender using the most recent ABS census data, to ensure that all sub-groups contributed to the results in proportion to their characteristics

## Sample Profile



Q. Gender, age, ratepayer status, time lived in the area, area lived in

Base: n = 401

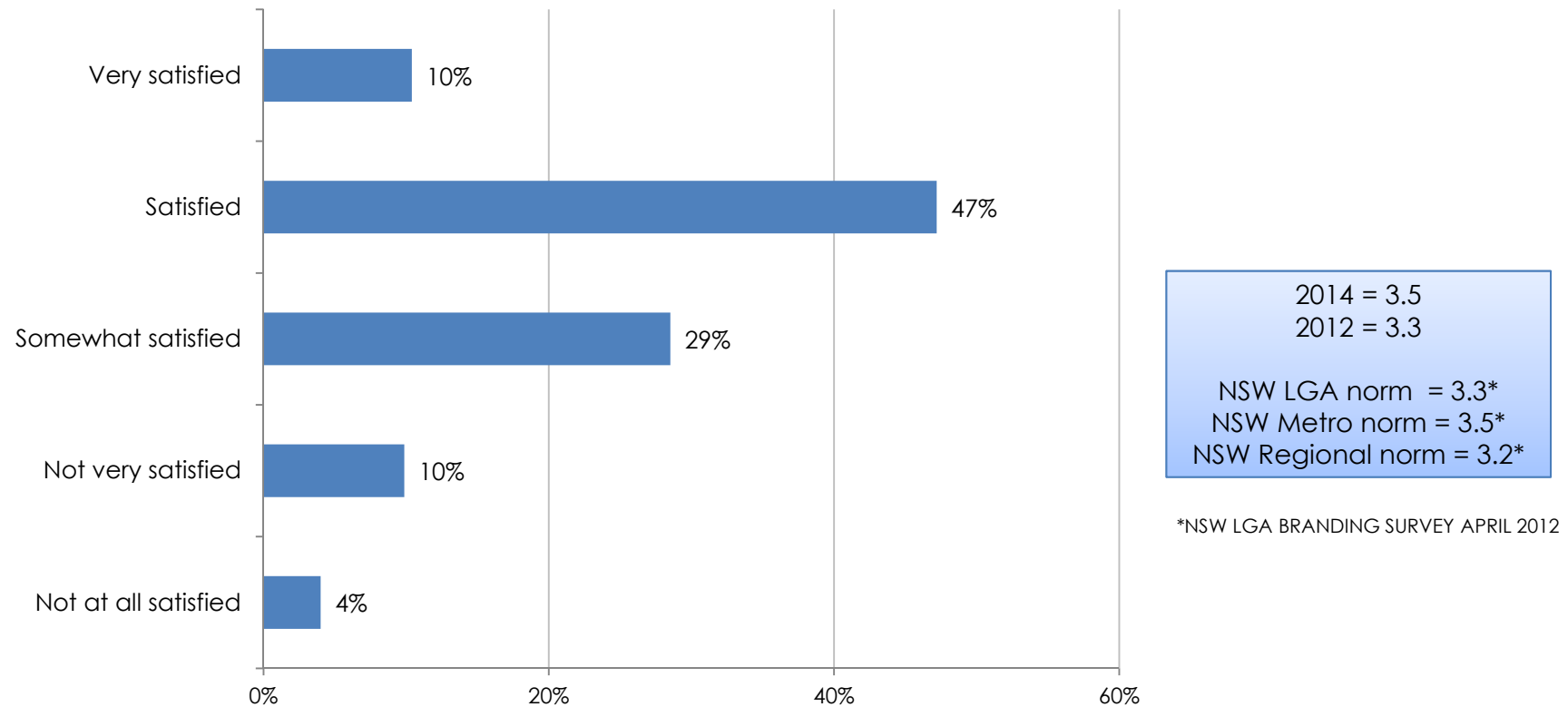


# Current Attitudes





# Overall Satisfaction with Council's Performance



Q. Overall for the last 12 months, how satisfied are you with the performance of Council, not just on one or two issues, but across all responsibility areas?

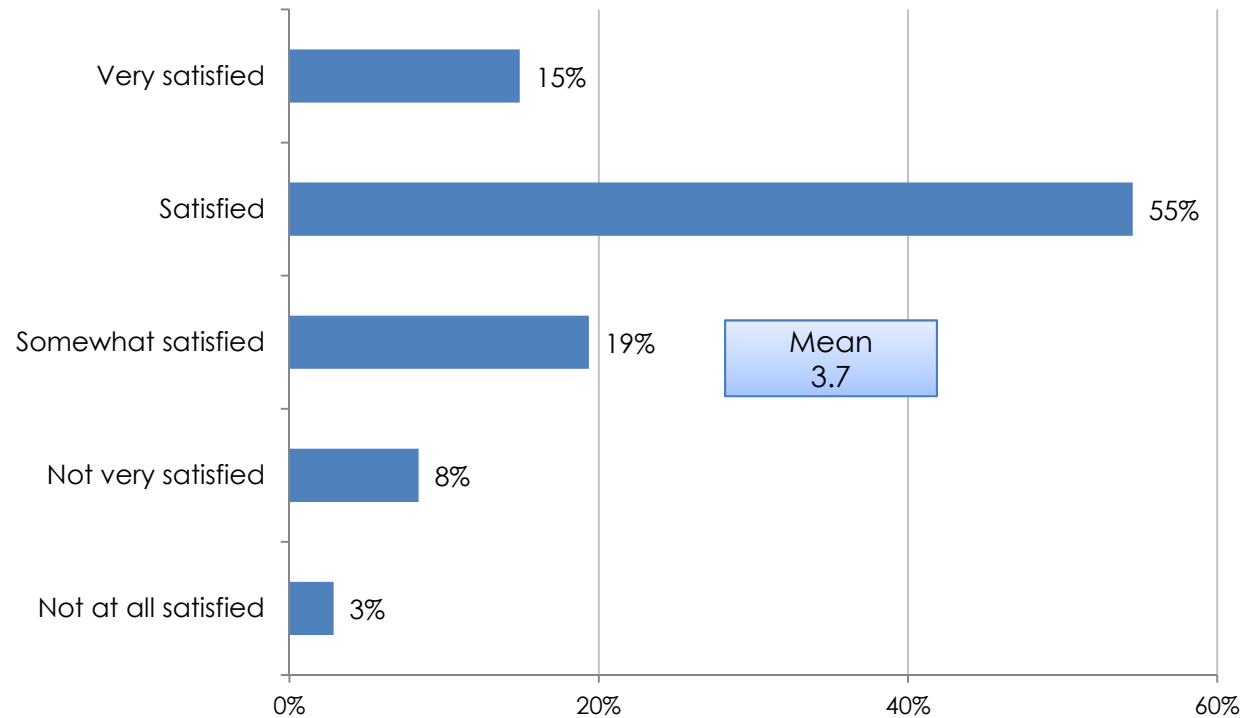
Base: n = 401

Scale: 1 = not at all satisfied, 5 = very satisfied



**Overall satisfaction has strengthened since 2012.  
86% of residents are at least somewhat satisfied with Council's overall performance.**

# Community Satisfaction with Council's Communication



Q. How satisfied are you currently with the level of communication Council has with the community?

Base: n = 401

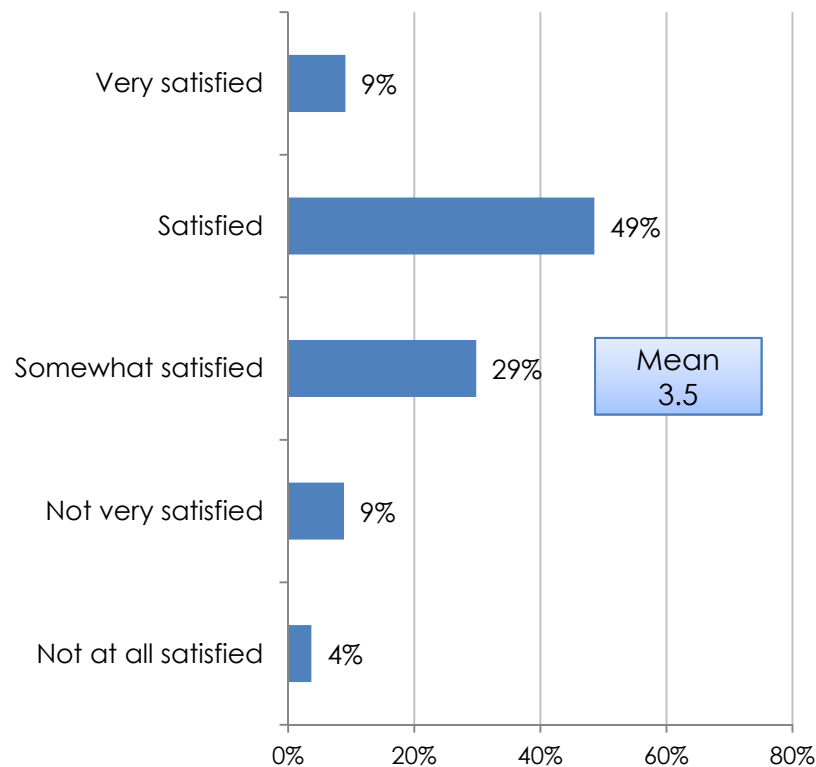
Scale: 1 = not at all satisfied, 5 = very satisfied



**89% of the community are at least somewhat satisfied with Council's communication**

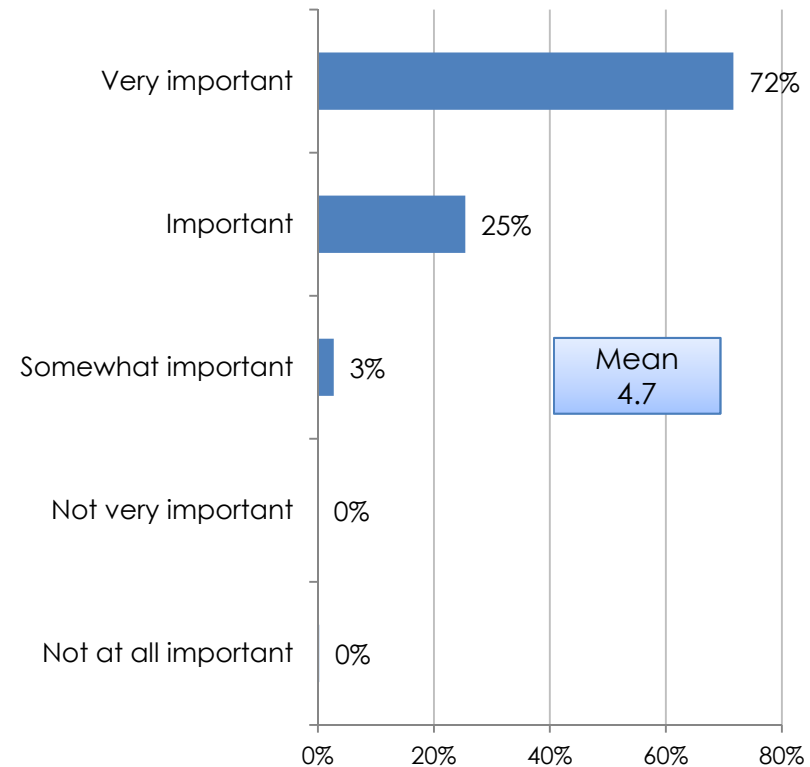
# Quality/Importance Of Community Assets & Asset Planning

Q. Overall, how satisfied are you with the quality of community assets currently provided by Council?



Scale: 1 = not at all satisfied, 5 = very satisfied

Q. How important do you believe it is for Council to implement plans and strategies that will maintain and enhance infrastructure and facilities for the Great Lakes LGA?



Base: n = 401

Scale: 1 = not at all important, 5 = very important



**97% of residents feel it is important – very important for Council to implement plans and strategies to maintain and enhance infrastructure and facilities in the Great Lakes LGA**



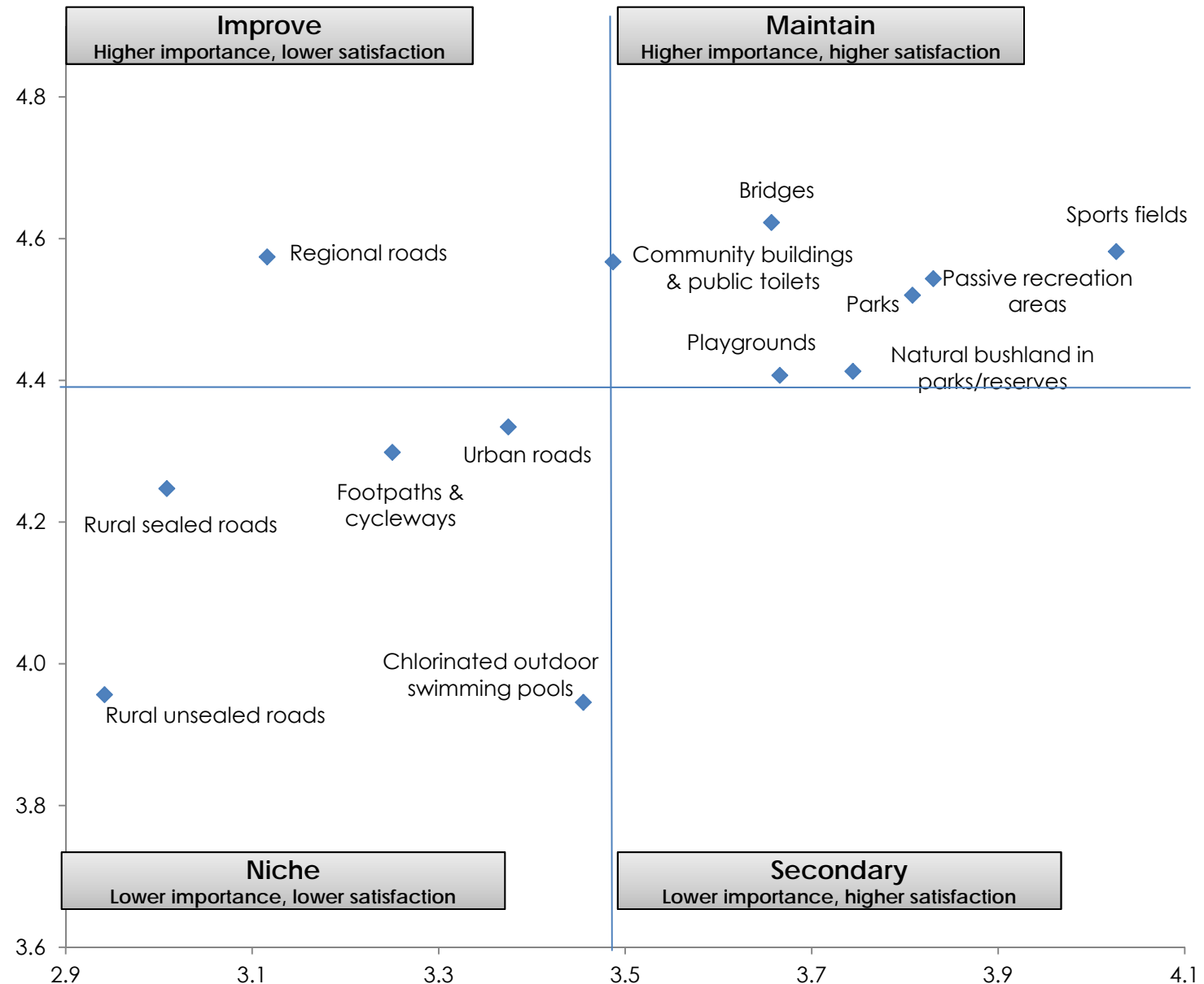
# Quadrant Analysis





Quadrants are determined by identifying average importance and satisfaction scores across all 13 assets captured

# Quadrant Analysis (Satisfaction Vs Importance)



# Interpreting The Outcomes

Based on the stated outcomes analysis provided by the quadrant analysis, Great Lakes Council needs to improve resident satisfaction with:

- Regional Roads

Additionally, Great Lakes Council needs to foster and maintain resident satisfaction with:

- Bridges
- Sports fields
- Natural bushland
- Parks
- Playgrounds
- Passive recreational areas
- Community buildings and public toilets



The other assets fell into the niche quadrant which indicates that they are less important from a relatively perspective, but also that they are providing lower relative levels of satisfaction



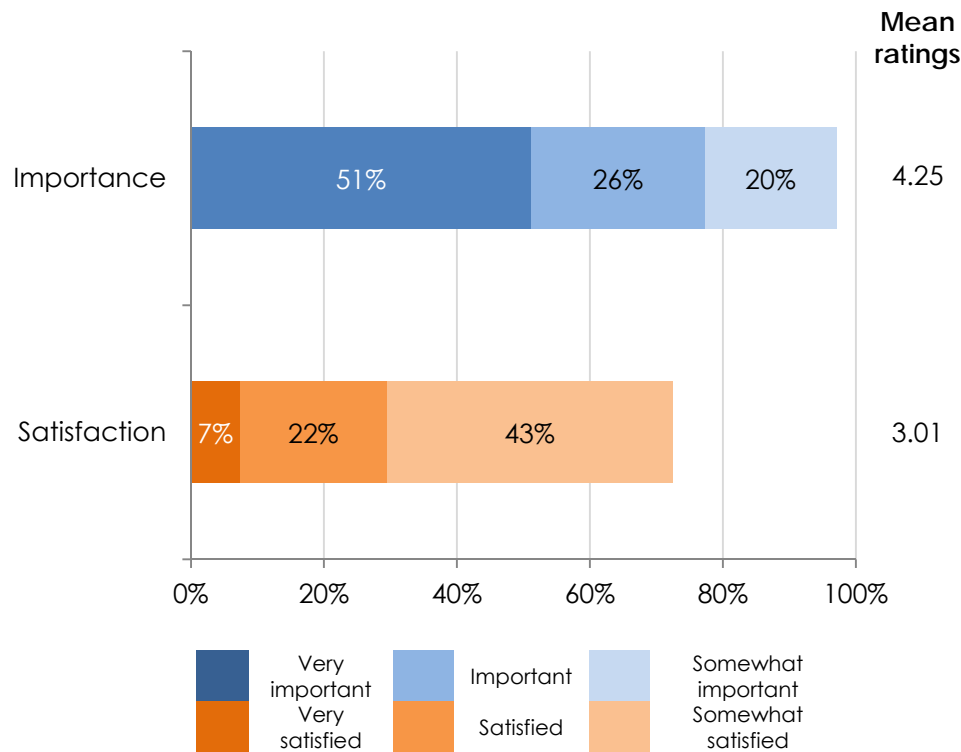
# Specific Asset Ratings



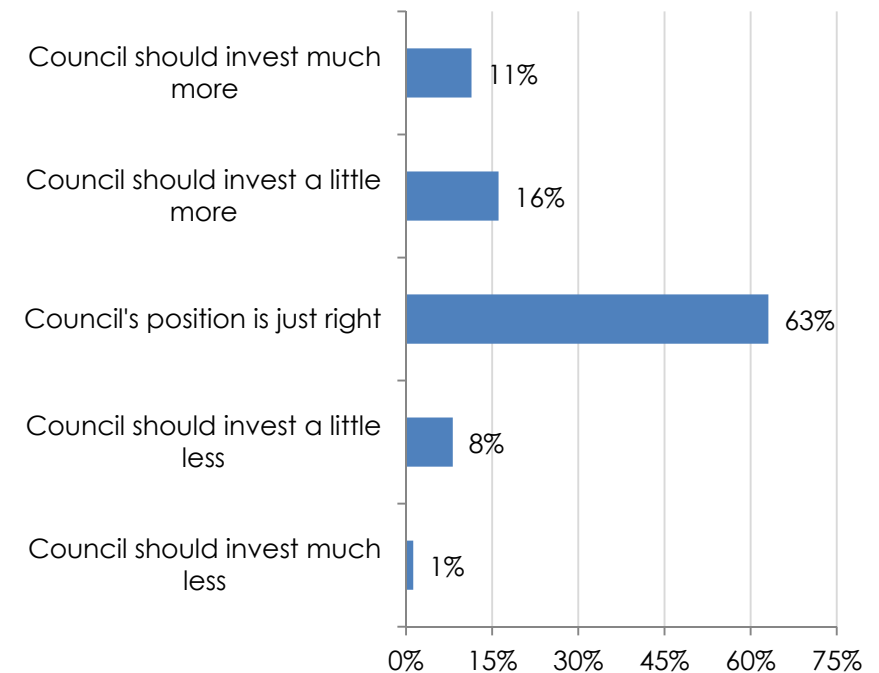
# Community Opinion of Asset Class & Proposed Investment

## Rural Sealed Roads

Q. How important are these assets to the broader Great Lakes community and how satisfied are you with these assets?



Q. What is your level of agreement with Council's proposed investment plan regarding these assets?



Base: n = 401

Scale: Importance/Satisfaction: 1 = not at all important/satisfied, 5 = very important/satisfied  
Scale: -2 = Council should be investing much less into this asset, +2 = Council should be investing much more into this asset

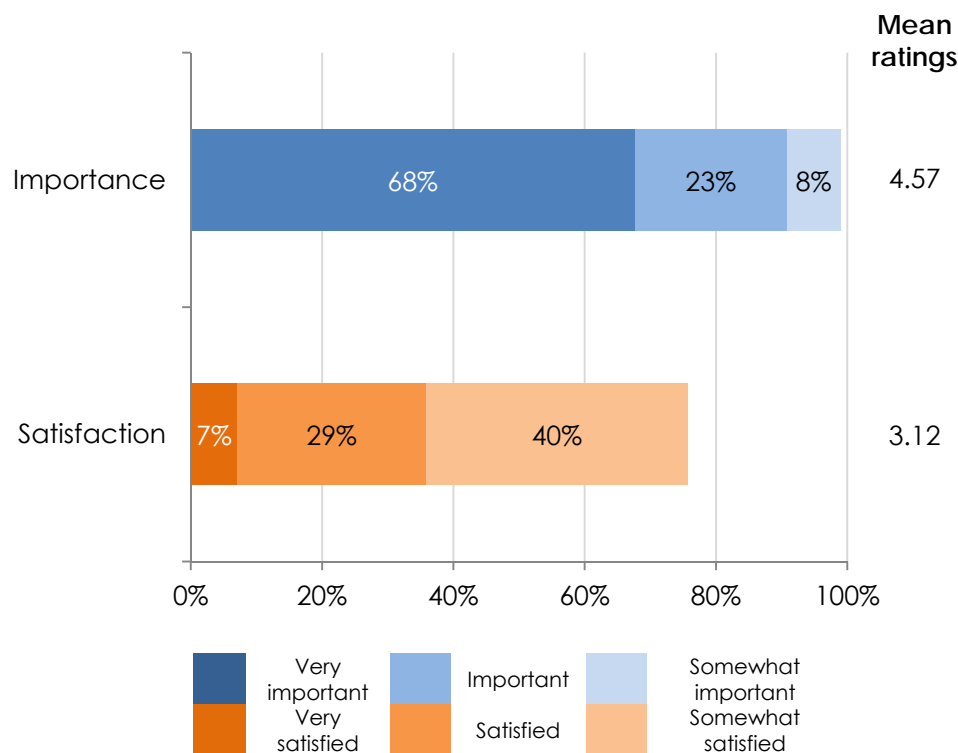


Rural sealed roads have been rated as very important by the community, with a moderate satisfaction level. 63% of the community feel Council's suggested increased investment suggestion is appropriate. 27% feel that the investment should be greater

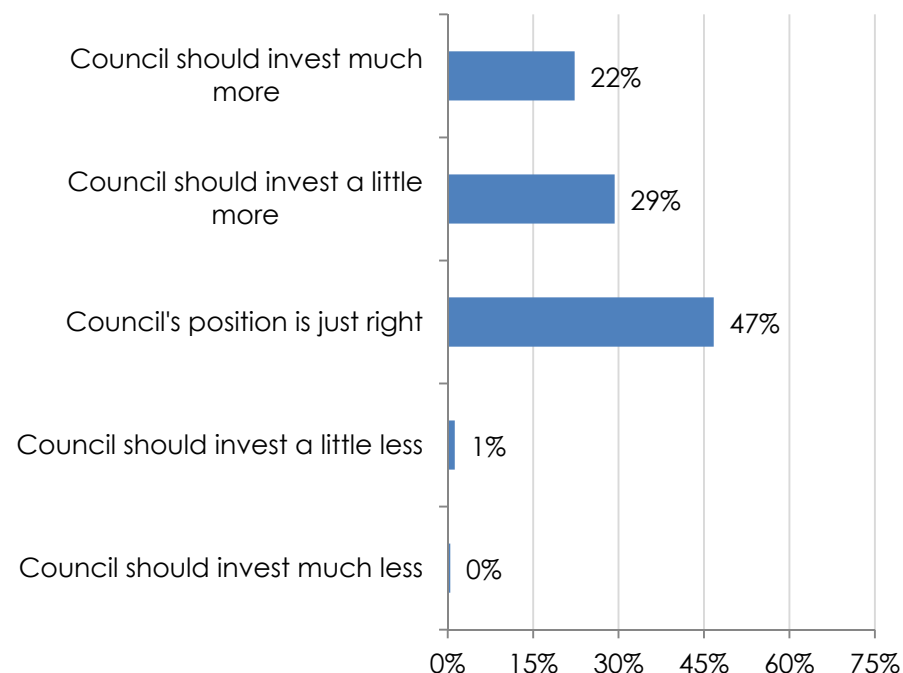
# Community Opinion of Asset Class & Proposed Investment

## Regional Roads

Q. How important are these assets to the broader Great Lakes community and how satisfied are you with these assets?



Q. What is your level of agreement with Council's proposed investment plan regarding these assets?



Base: n = 401

Scale: Importance/Satisfaction: 1 = not at all important/satisfied, 5 = very important/satisfied  
Scale: -2 = Council should be investing much less into this asset, +2 = Council should be investing much more into this asset



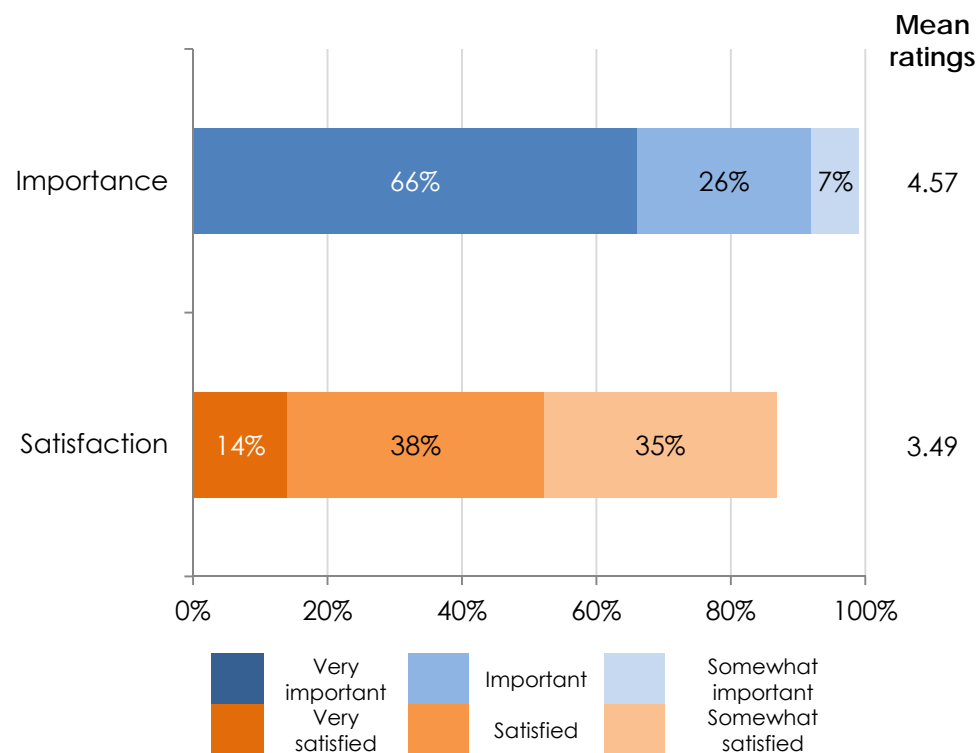
Regional roads have been rated as extremely important by the community, with a moderate satisfaction level. Over 50% of the community feel Council should be investing more in this asset



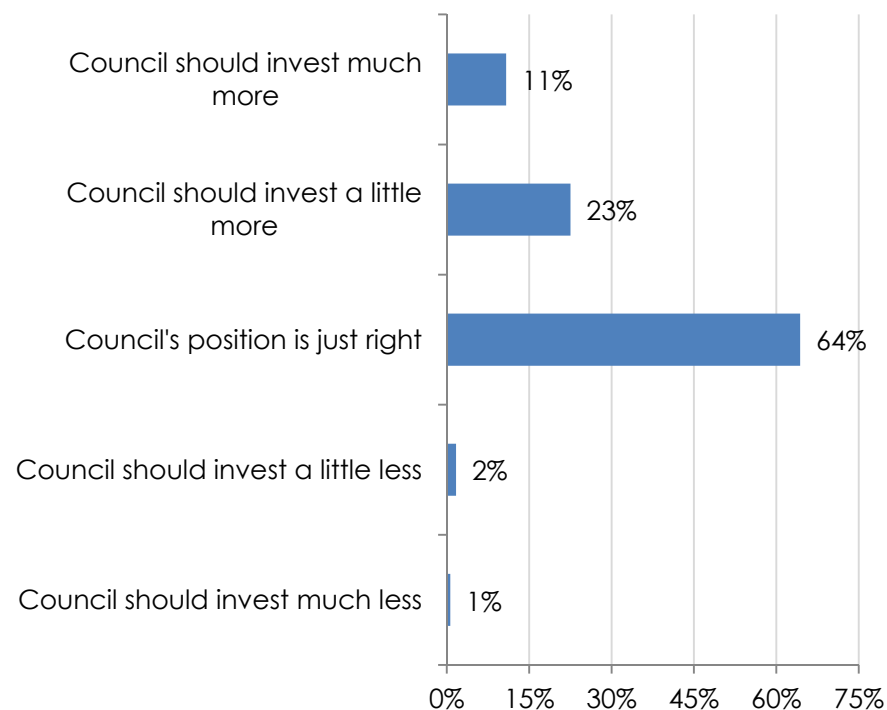
# Community Opinion of Asset Class & Proposed Investment

## Community Buildings & Public Toilets

Q. How important are these assets to the broader Great Lakes community and how satisfied are you with these assets?



Q. What is your level of agreement with Council's proposed investment plan regarding these assets?



Base: n = 401

Scale: Importance/Satisfaction: 1 = not at all important/satisfied, 5 = very important/satisfied

Scale: -2 = Council should be investing much less into this asset, +2 = Council should be investing much more into this asset

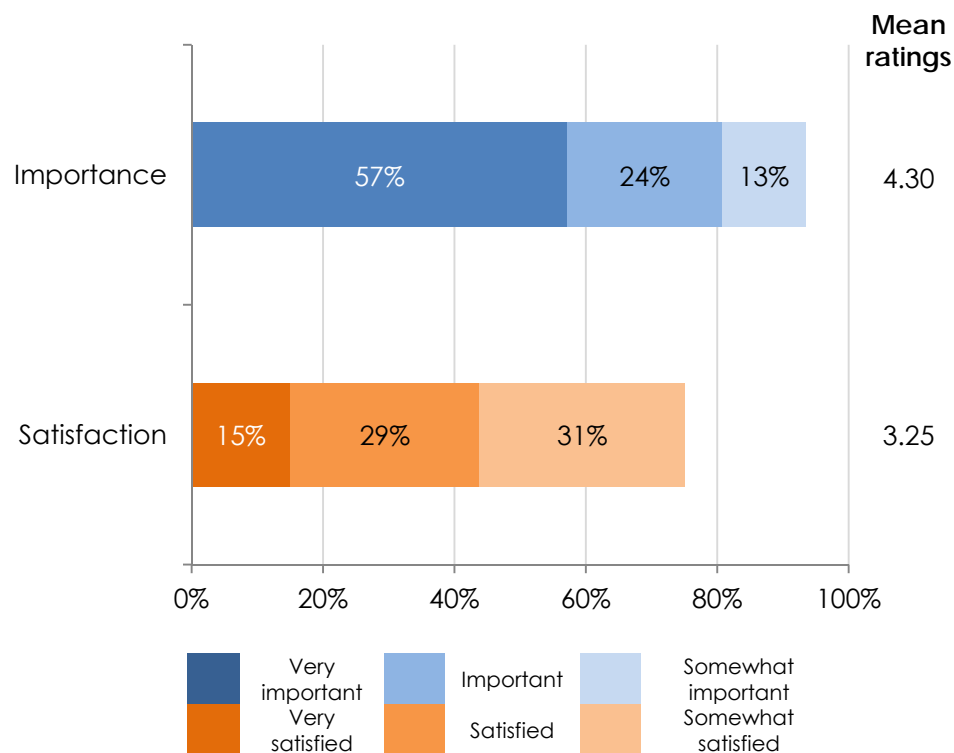


**Community buildings & public toilets have been rated as extremely important by the community. They are currently providing a moderate level of satisfaction. 64% of the community feel Council's investment position is 'just right'**

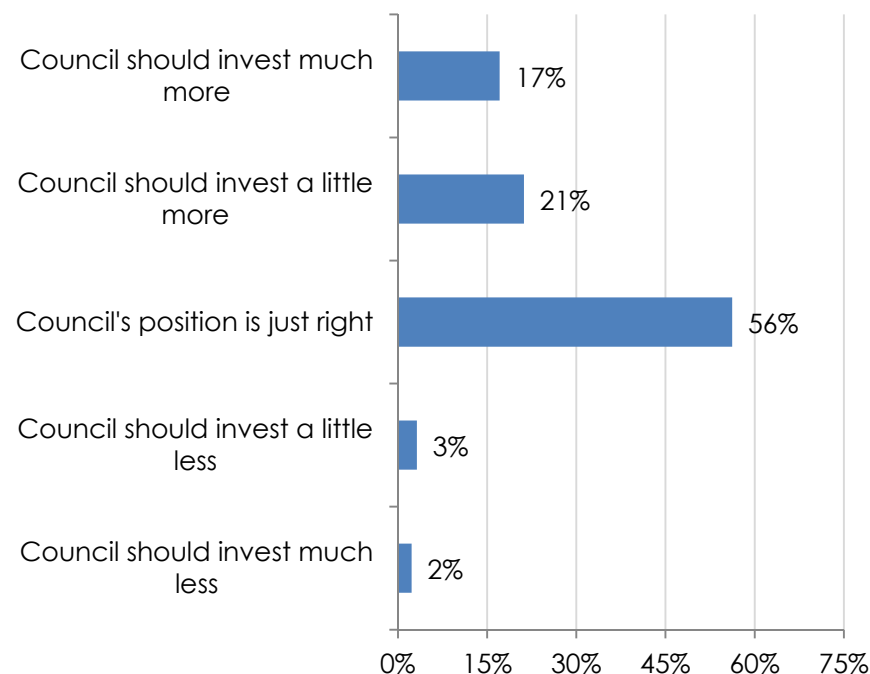
# Community Opinion of Asset Class & Proposed Investment

## Footpaths & Cycleways

Q. How important are these assets to the broader Great Lakes community and how satisfied are you with these assets?



Q. What is your level of agreement with Council's proposed investment plan regarding these assets?



Base: n = 401

Scale: Importance/Satisfaction: 1 = not at all important/satisfied, 5 = very important/satisfied

Scale: -2 = Council should be investing much less into this asset, +2 = Council should be investing much more into this asset

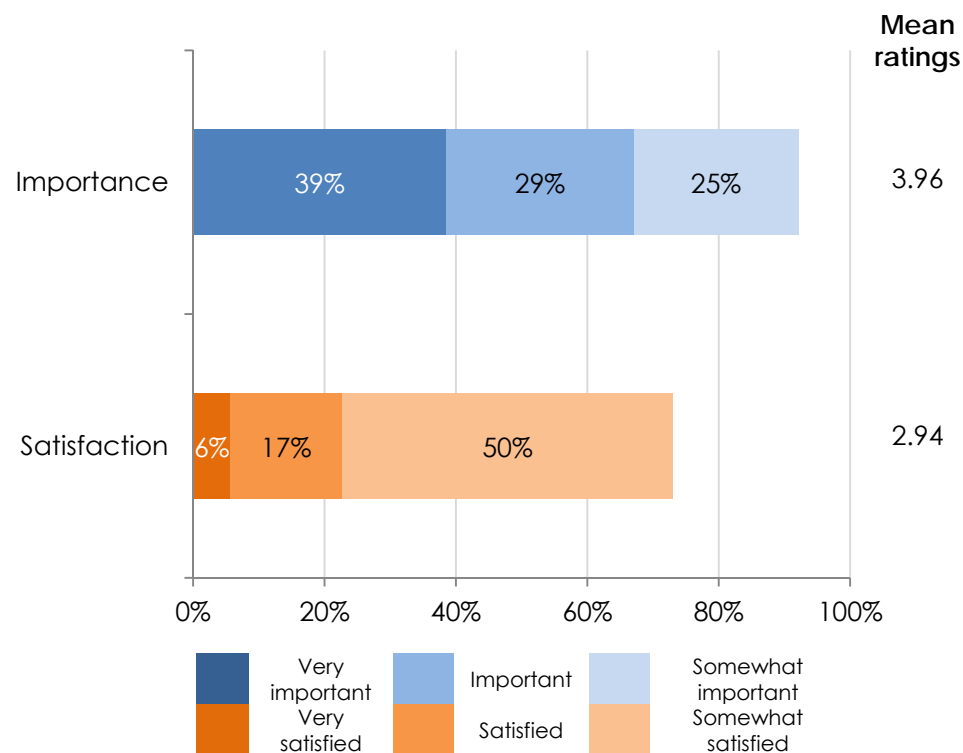


Footpaths & cycleways have been rated as very important by the community, with a moderate satisfaction level. 56% of the community feel Council is investing the right amount

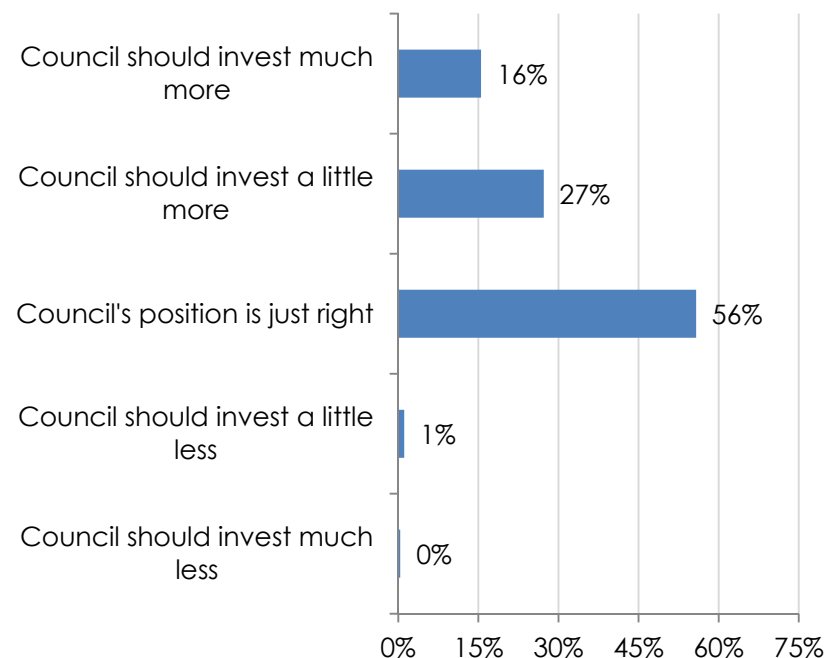
# Community Opinion of Asset Class & Proposed Investment

## Rural Unsealed Roads

Q. How important are these assets to the broader Great Lakes community and how satisfied are you with these assets?



Q. What is your level of agreement with Council's proposed investment plan regarding these assets?



Base: n = 401

Scale: Importance/Satisfaction: 1 = not at all important/satisfied, 5 = very important/satisfied

Scale: -2 = Council should be investing much less into this asset, +2 = Council should be investing much more into this asset



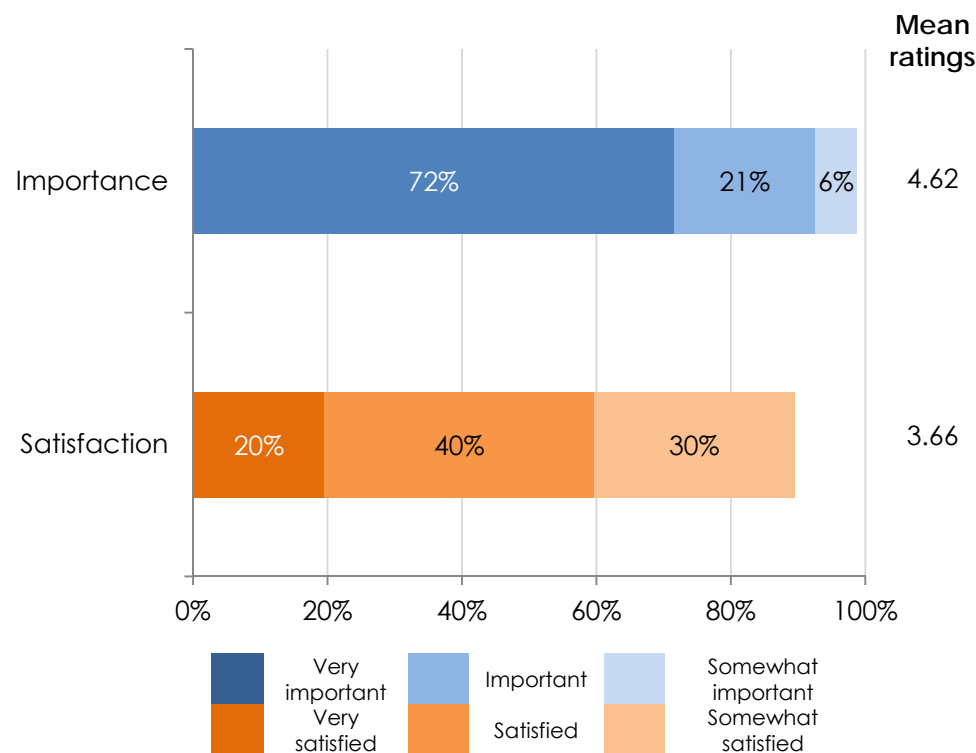
Rural unsealed roads have been rated as important by the community, with a moderately low satisfaction level. 56% of the community feel Council is investing the right amount



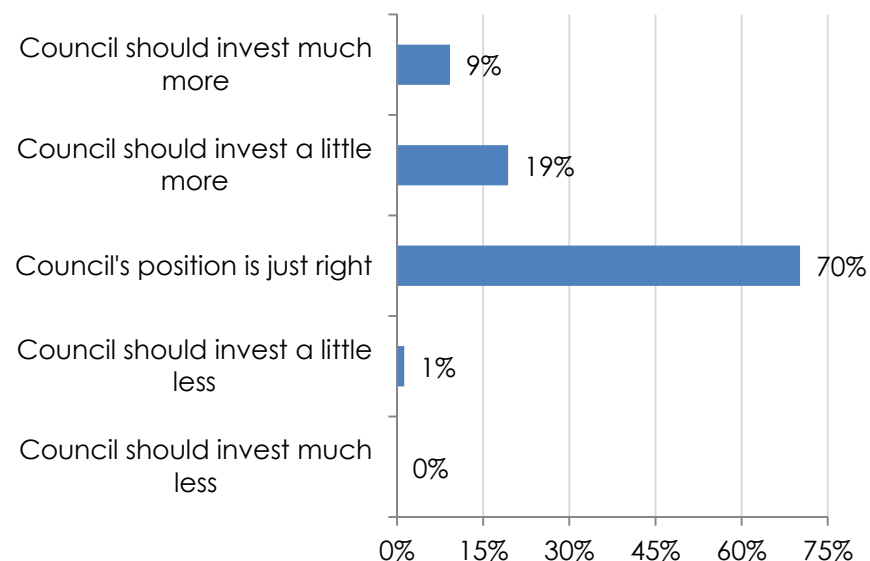
# Community Opinion of Asset Class & Proposed Investment

## Bridges

Q. How important are these assets to the broader Great Lakes community and how satisfied are you with these assets?



Q. What is your level of agreement with Council's proposed investment plan regarding these assets?



Base: n = 401

Scale: Importance/Satisfaction: 1 = not at all important/satisfied, 5 = very important/satisfied

Scale: -2 = Council should be investing much less into this asset, +2 = Council should be investing much more into this asset

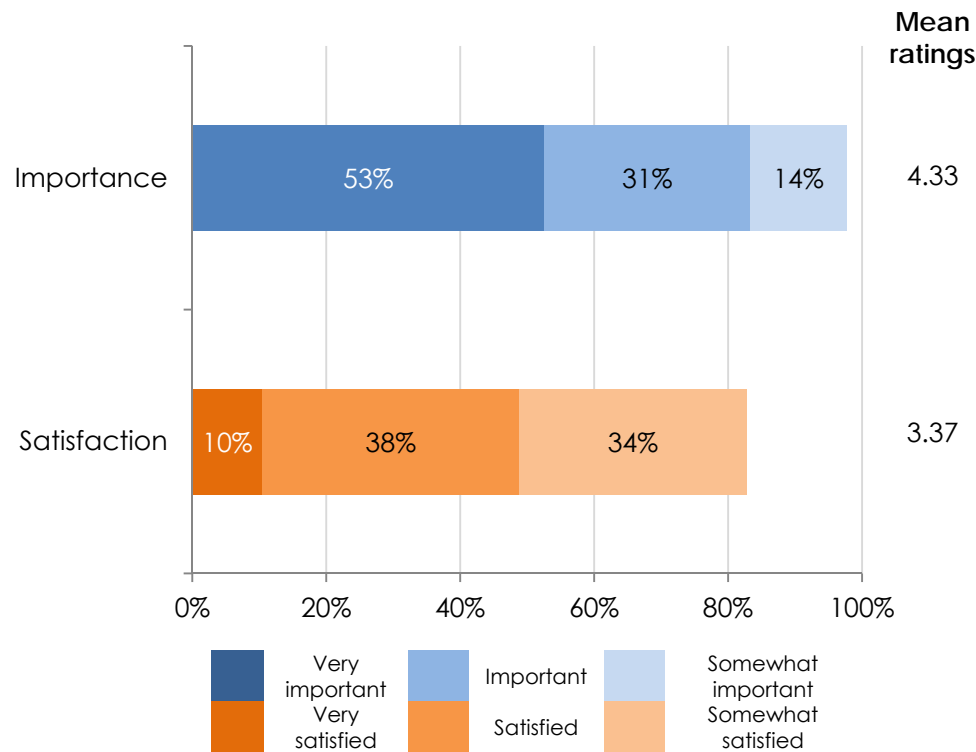


**Bridges have been rated as extremely important by the community, with a moderately high satisfaction level. 70% of the community feel Council's position is just right**

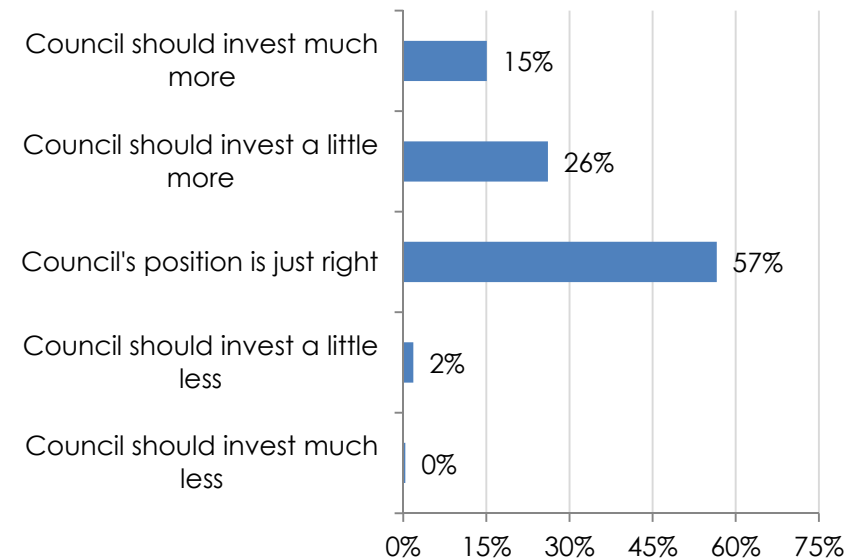
# Community Opinion of Asset Class & Proposed Investment

## Urban Roads

Q. How important are these assets to the broader Great Lakes community and how satisfied are you with these assets?



Q. What is your level of agreement with Council's proposed investment plan regarding these assets?



Base: n = 401

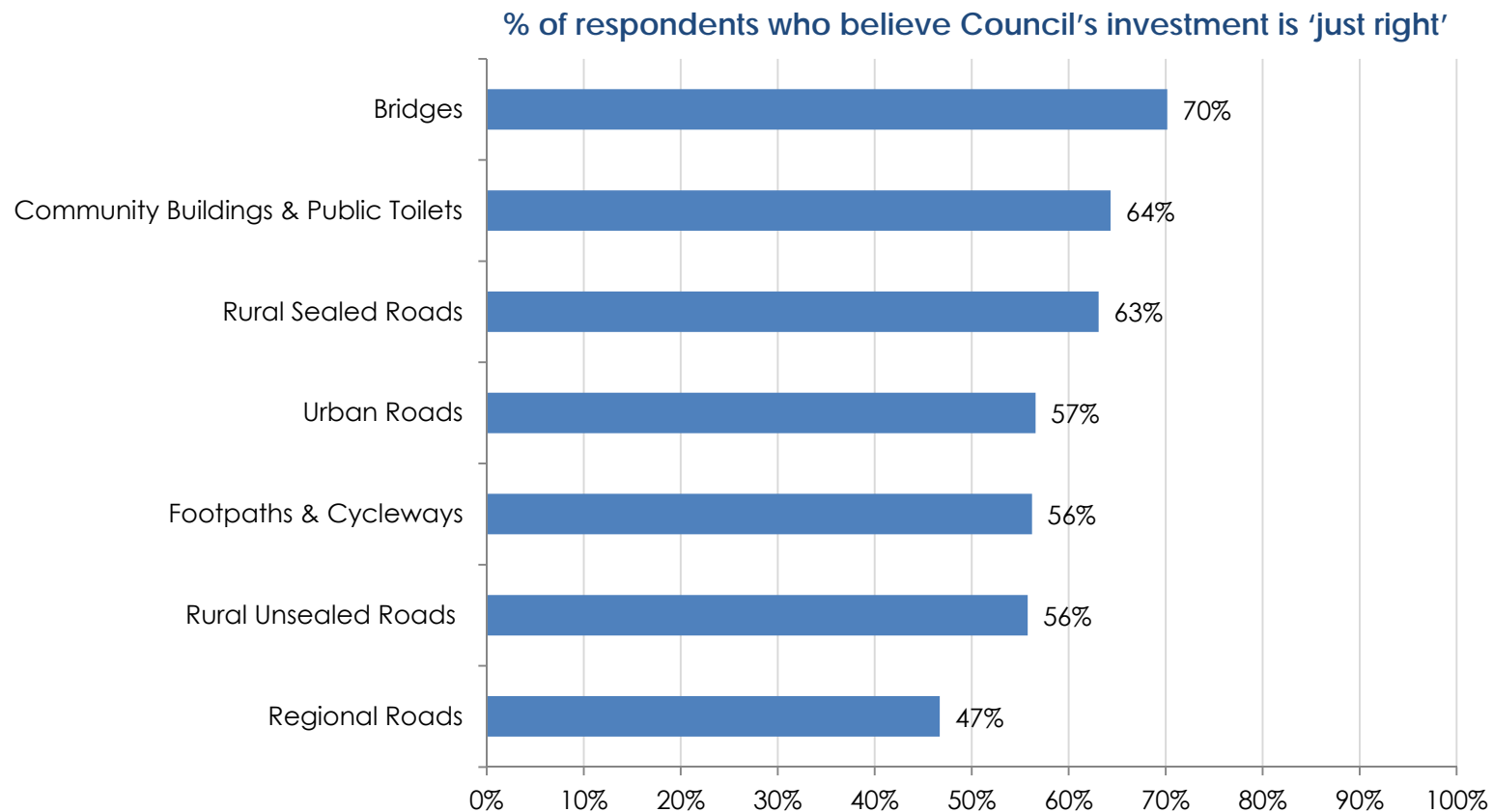
Scale: Importance/Satisfaction: 1 = not at all important/satisfied, 5 = very important/satisfied

Scale: -2 = Council should be investing much less into this asset, +2 = Council should be investing much more into this asset



Urban roads have been rated as very important by the community and provides a moderate satisfaction level. 57% of the community feel Council is investing the right amount

# Agreement with Council's Proposed Investment



Q. How important do you believe it is for Council to implement plans and strategies that will maintain and enhance infrastructure and facilities for the Great Lakes LGA?

Scale: Importance/Satisfaction: 1 = not at all important/satisfied, 5 = very important/satisfied

Base: n = 401

Scale: -2 = Council should be investing much less into this asset, +2 = Council should be investing much more into this asset



The majority of residents rated Council's investment in 6 of the 7 assets as 'just right'.  
The exception was for 'regional roads'



# Importance/Satisfaction with other Asset Classes

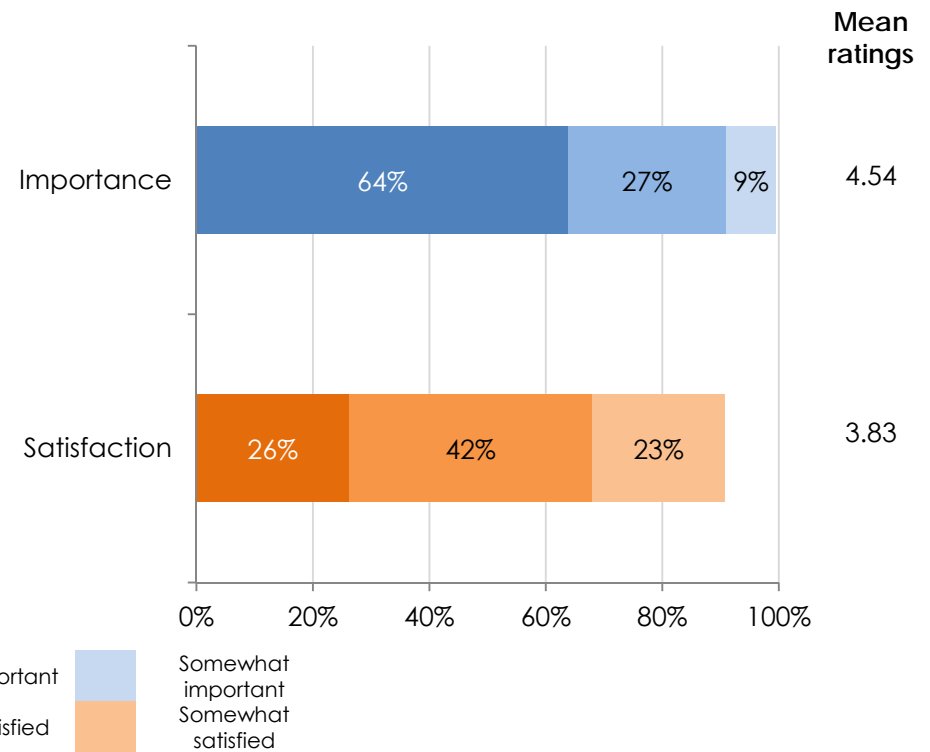
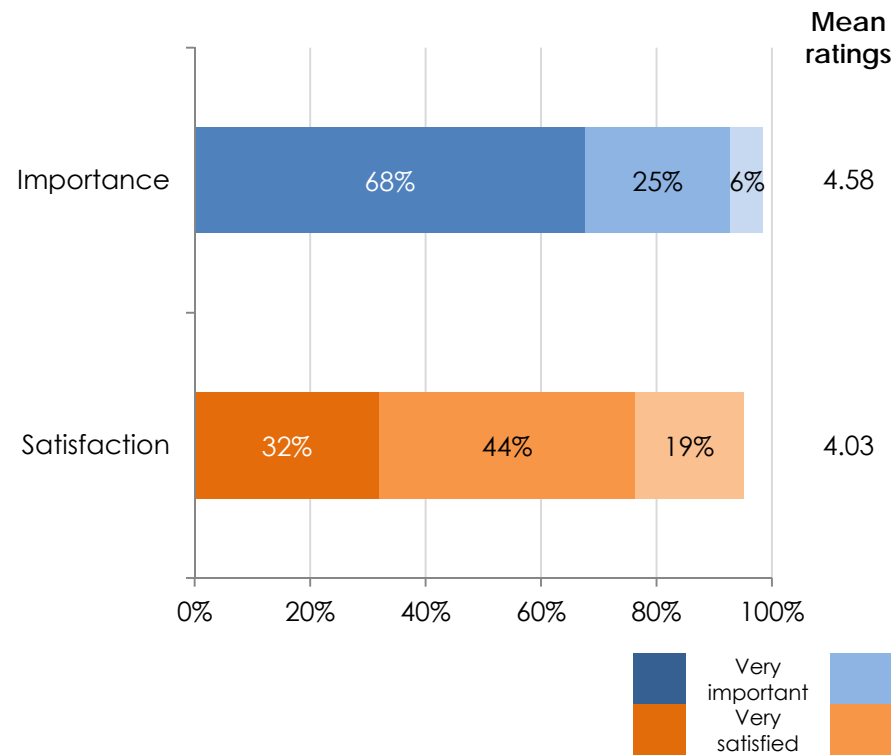


# Community Opinion of Recreational Asset Classes

## Sports Fields

## Passive Recreation Areas

Q. How important are these assets to the broader Great Lakes community and how satisfied are you with these assets?



Base: n = 401

Scale: Importance/Satisfaction: 1 = not at all important/satisfied, 5 = very important/satisfied  
Scale: -2 = Council should be investing much less into this asset, +2 = Council should be investing much more into this asset



**'Sports fields' was rated of extremely high importance, with a high level of satisfaction**

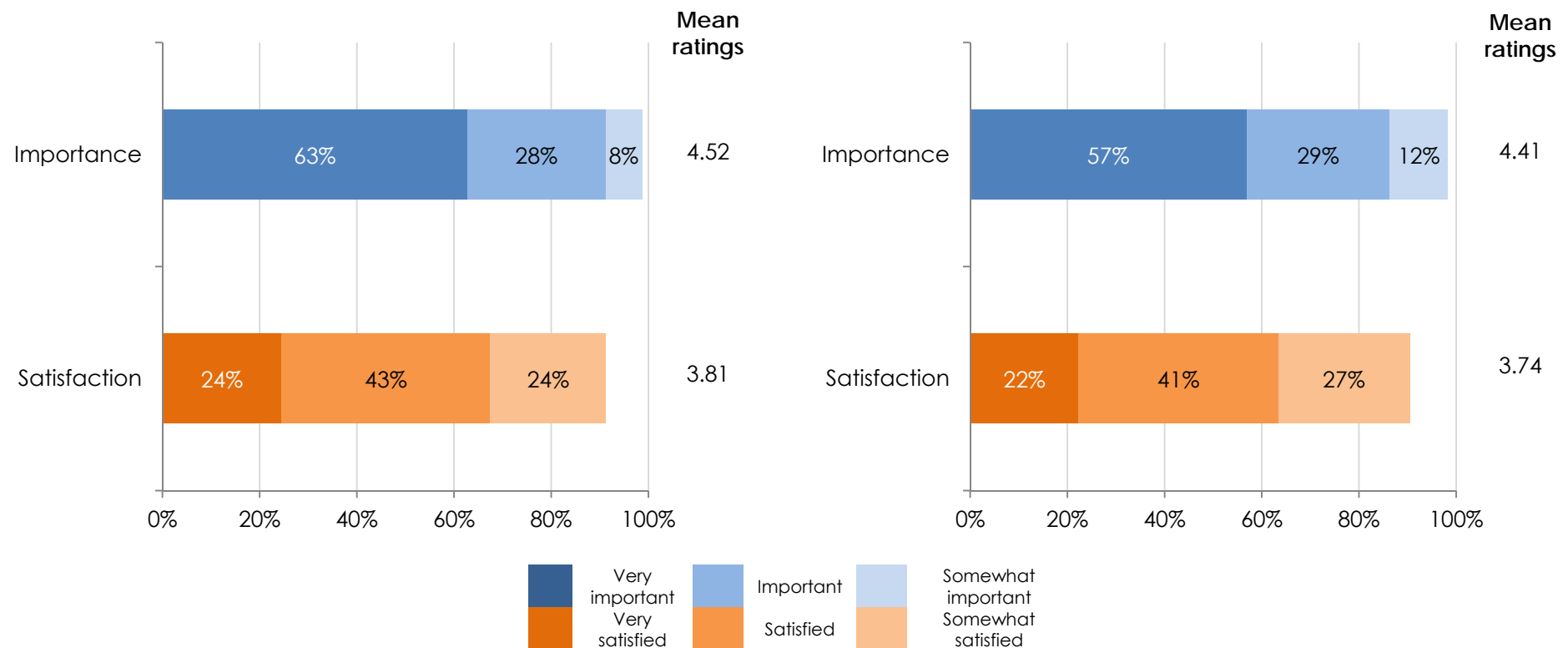
**'Passive recreation areas' was rated of extremely high importance, with a moderately high level of satisfaction**

# Community Opinion of Recreational Asset Classes

## Parks

## Natural Bushland in Parks and Reserves

Q. How important are these assets to the broader Great Lakes community and how satisfied are you with these assets?



Base: n = 401

Scale: Importance/Satisfaction: 1 = not at all important/satisfied, 5 = very important/satisfied  
Scale: -2 = Council should be investing much less into this asset, +2 = Council should be investing much more into this asset

**'Parks' was rated of extremely high importance, with a moderately high level of satisfaction**

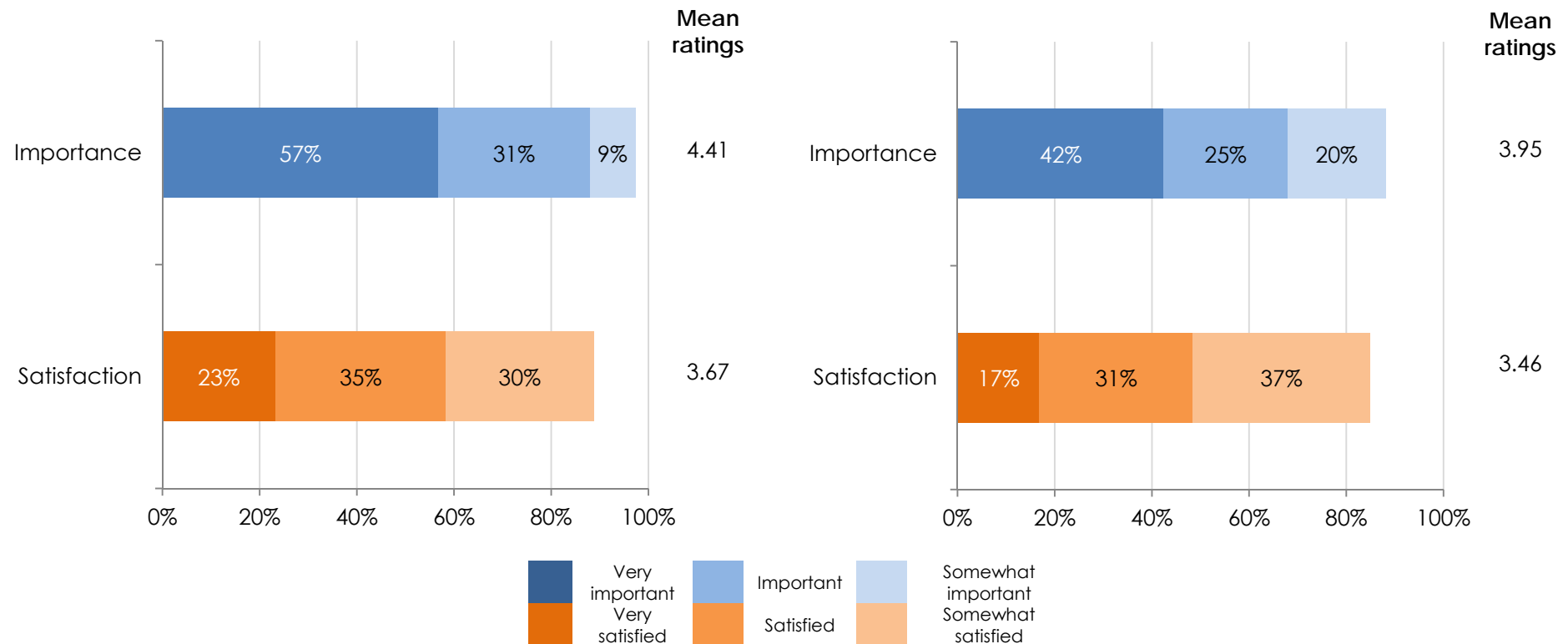
**'Natural bushland in parks and reserves' was rated of very high importance, with a moderately high level of satisfaction**

# Community Opinion of Recreational Asset Classes

## Playgrounds

## Chlorinated Outdoor Swimming Pools

Q. How important are these assets to the broader Great Lakes community and how satisfied are you with these assets?



Base: n = 401

Scale: Importance/Satisfaction: 1 = not at all important/satisfied, 5 = very important/satisfied  
Scale: -2 = Council should be investing much less into this asset, +2 = Council should be investing much more into this asset



**'Playgrounds' was rated of very high importance, with a moderately high level of satisfaction**

**'Chlorinated outdoor swimming pools' was rated of high importance, with a moderate level of satisfaction**



# Conclusion



# Conclusions

Overall satisfaction with Great Lakes Council's performance has improved on 2012 outcomes and also exceeds our NSW LGA Benchmark

Satisfaction with the quality of community assets currently provided by Council is moderate.

Residents strongly support the premise that Council should be implementing plans to maintain and enhance infrastructure and facilities for the Great Lakes LGA.

- Satisfaction with rural unsealed roads is moderately low, and with regional roads, rural sealed roads and urban roads is moderate
- Satisfaction with playgrounds, passive recreation areas, parks, natural bushland in parks and reserves, and sports fields is moderately high to high, whilst with chlorinated outdoor swimming pools is moderate
- Satisfaction with community buildings & public toilets and footpaths & cycleways is moderate, and with bridges is moderately high
- Most residents believe Council has it 'just right' with regard to it's investment plan for assets, however, between 41% and 51% feel Council should be investing more in regional roads, rural unsealed roads and urban roads



# Recommendations

1. The community supports Council's suggested increased investment and proposed rate variation to address the requirements of the LGA's rural sealed roads. Council should make application to IPART in order to seek a special rate variation
2. Residents generally want Council to invest more across a broader range of assets, which suggests that Council should explore increasing the scope of their planning in order to address the needs of the community



# Information Pack





We currently manage a total length of approximately 50km of footpaths and cycleways.

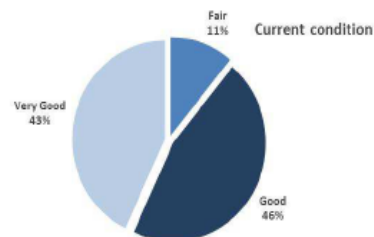
Currently, these paths are in a condition of 'fair' or better.

Each year we invest approximately \$200,000 in extending the reach of our network in urban areas.

We believe that this funding, combined with current maintenance funding will keep these assets in 'fair' or better condition.



Very good condition footpath



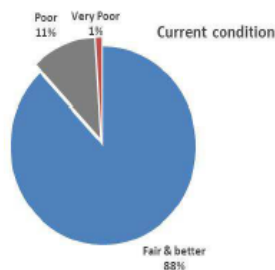
Very good	Good	Fair
<ul style="list-style-type: none"> <li>* Smooth even surface</li> <li>* No deterioration</li> </ul>	<ul style="list-style-type: none"> <li>* Slight unevenness</li> <li>* Minor deterioration</li> </ul>	<ul style="list-style-type: none"> <li>* Some uneven sections requiring minor maintenance</li> <li>* Starting to age with some deterioration &amp; cracking</li> </ul>



**Our position is to maintain the current level of funding for cycleways/footpaths... Do you support this?**

We manage a total of 228 community buildings. This includes community halls, libraries, public toilets, buildings at sporting fields and heritage buildings.

Our current budget is just over \$3m per year to operate, maintain and renew these buildings. This allows for the majority of buildings to be maintained at a condition of 'fair' or better.



**Fair & better**

- \* Structurally reliable
- \* Good overall condition
- \* Minor defects
- \* Some maintenance required

We believe that if we maintain the current level of funding we will be able to have 95% of buildings as 'fair' or better in the next five years.

We do face challenges with our heritage buildings however we will continue to seek grant funding to improve these assets.



**Poor**

- \* Potential structural problems
- \* Deteriorated & aged condition
- \* Major defects
- \* Regular maintenance required



**Failed**

- \* Structural problems
- \* Badly deteriorated & aged condition
- \* Major defects
- \* Significant maintenance required



**Our position is to maintain the current level of funding for community buildings & toilets... Do you support this?**

## Community Survey Information



PO Box 450, Forster 2428 p 02 6591 7222 f 02 6591 7200 e council@greatlakes.nsw.gov.au w www.greatlakes.nsw.gov.au

**L**earn about...how much Council spends to maintain community buildings & transport assets, the condition these community assets are in & what our asset planning is telling us about our funding levels

**H**ave your say...which assets are important to our community, how satisfied are you with our various types of assets, what assets do you think need additional expenditure

### Introduction

Thank you for agreeing to participate in Council's survey on community assets. Please review the information we have provided, paying particular attention to the questions in the green boxes. Micromex Research will attempt to contact you in the next week or so to undertake the actual survey.

Over the past three years Council has made significant improvements to the overall condition of our priority roads and bridges.

At the same time we have undertaken a full review and made major improvements to the asset management data and systems we use to make decisions on the allocation of the available funds.

We have measured the condition of each road, bridge, footpath/cycleway and community building and rated them on a scale from 'very good' to 'failed'. Based on this data we now know how much it will cost to provide these assets to the community at what we believe to be a reasonable and affordable level of service.

We now want your perspective as a user on how these assets are being maintained, renewed and funded.

Which assets are important to you? What condition do the assets need to be in to meet your needs? Are you willing to pay a little bit extra if our asset planning identifies a shortfall in funding?

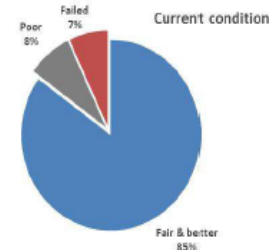
The information will guide our future planning for the Great Lakes area. *Thank you for taking the time to participate.*

**Our regional roads** are The Lakes Way, Myall Way, The Bucketts Way and Stroud Hill Road. The total length of these roads is 136km. They carry the most traffic and are the main transport routes in our area.

The majority of funding for these roads is from State and Federal government grants, with some funding from Council where required.

The current budget to renew these roads is \$2.2m per year. This allows for the majority of these roads to be maintained at a condition of 'fair' or better.

We would like to be able to keep regional roads in a better condition, however we would need to double the current budget amount. As we believe this would be unaffordable for residents we are satisfied with their condition for now. State and Federal grant funding may assist us to improve the roads in this category in the future.



**Fair & better**

- \* Smooth even surface
- \* Minor cracking
- \* Minimal pothole repairs



**Poor**

- \* Moderate roughness
- \* Moderate cracking & pothole repairs



**Failed**

- \* Very rough surface
- \* Significant cracking
- \* Extensive potholes



**Our position is to maintain the current level of funding to look after regional roads... Do you support this?**

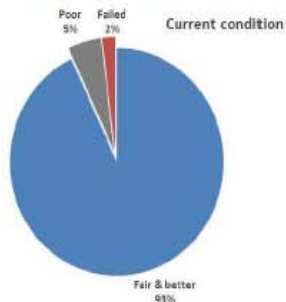
## Roads—Urban

Our urban roads are what we think of as 'local roads' in our towns and villages. This includes roads like Kularoo Dr Forster, Tuloo Ave Hawks Nest and Stroud St Bulahdelah. The total length of urban roads is 245km.

We travel on them regularly but they are not quite as busy as the regional roads.

The current budget to renew these roads is \$2.8m per year. This will allow us to eliminate all 'failed' roads in the next few years.

We would like to be able to get all roads up to a level of 'fair' or better however this would require a substantial injection of additional funds of about \$1m per year. We don't believe this is the highest priority for the community at this stage.



### Fair & better

- Smooth even surface
- Minor cracking
- Minimal pothole repairs



### Poor

- Moderate roughness
- Moderate cracking & pothole repairs



### Failed

- Very rough surface
- Significant cracking
- Extensive potholes



Our position is to maintain the current level of funding to look after urban roads... Do you support this?

## Roads—Rural Sealed

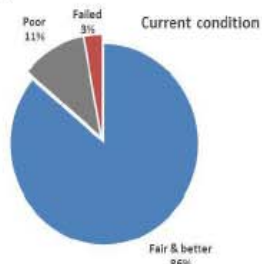
The roads between our towns and villages make up our rural road network. This includes roads like Booral Rd, Willina Rd and Bundabah Rd. The total length of rural sealed roads is 261km.

They carry less traffic than the urban roads, but they provide essential access outside the main towns and villages for people travelling in rural areas.

The current budget is \$2.03m per year. This funding is inadequate as some of these roads will remain in 'poor' or 'failed' condition with the current level of funding.

We would like to eliminate all 'failed' roads and this would require an injection of additional funds of approximately \$900,000 per annum. We believe this is the highest priority as the overall condition of this road network will continue to deteriorate with our current budget.

For an average ratepayer this would mean an extra \$36.30 per year in rates.



### Fair & better

- Smooth even surface
- Minor cracking
- Minimal pothole repairs



### Poor

- Moderate roughness
- Moderate cracking & pothole repairs



### Failed

- Very rough surface
- Significant cracking
- Extensive potholes



Our position is to increase Council investment by \$900,000 per annum to better maintain rural sealed roads...Do you support this?

## Roads—Rural Unsealed

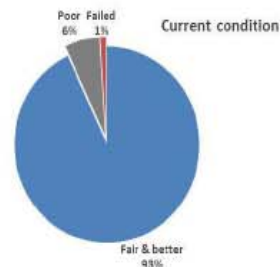
Our rural unsealed roads predominantly provide access to rural lands and associated businesses (livestock, poultry, forestry etc). This includes roads like Wattle Hill Rd, Upper Myall Rd and The Branch Ln. The total length of rural unsealed roads is 432km.

These roads generally carry a low amount of traffic with less than 200 vehicle movements per day.

The current budget is \$695,000 per year which is used to increase the amount of gravel on the surface of these roads.

This budget allows for the large majority of these roads to be maintained at a condition of 'fair' or better. We believe this is adequate due to the lower traffic movements on these roads.

Council also currently invests approximately \$500,000 per year under the Roads to Recovery program to upgrade unsealed roads to sealed roads in urban and rural areas. (Recent projects completed include Bundabah Road and Seal Rocks Road.)



### Fair & better

- Even surface
- Infrequent potholes
- Good gravel cover



### Poor

- Moderately uneven surface
- Moderate scouring & potholes
- Minimal gravel cover



### Failed

- Very uneven surface
- Significant scouring & potholes
- No gravel cover



Our position is to maintain the current level of funding for rural unsealed roads... Do you support this?

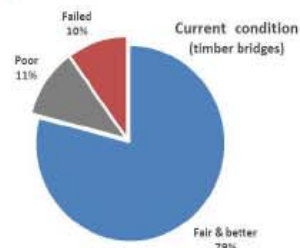
## Bridges

We currently manage a total of 189 bridge structures. Of these, 82 are aged timber bridges and 107 are concrete bridges.

All of the concrete bridges are in 'fair' or better condition. So our focus has been on replacing aged timber bridges with new concrete structures. The concrete structures have an asset life of 80-100 years.

We have made significant progress in the last 6 years in replacing timber bridges in 'failed' condition. This year a further \$1.4m will be invested which will eliminate all bridges in 'failed' condition and most bridges in 'poor' condition.

Our recent investment will keep our bridges in a 'fair' and better condition.



Our position is to maintain the current level of funding for bridges at this time... Do you support this?

Remember...Micromex Research will be calling you back in the next week or so to undertake the survey.

Thank you for taking the time to participate.

If you have any questions in the meantime please contact Council's Corporate Planning Coordinator, Lynn Duffy on 02 6591 7287.



# Appendix



# Overall Satisfaction with Council's Performance by Area Lived in

Q2b. Overall, for the last 12 months, how satisfied are you with the performance of Council, not just on one or two issues but across all responsibility areas?

	Overall	Forster/ Tuncurry area includes Green Point	Hawks Nest/ Tea Gardens/ North Arm Cove/ Pindimar	Pacific Palms/ Blueys Beach/ Coomba Park	Nabiac/ Failford/ Darawank/ Rural North	Bulahdelah/ Central Rural	Stroud/Rural West	Other
Very satisfied	10%	19%	4%	7%	7%	2%	4%	0%
Satisfied	47%	53%	37%	44%	47%	43%	40%	73%
Somewhat satisfied	29%	23%	26%	43%	34%	26%	42%	19%
Not very satisfied	10%	4%	21%	6%	8%	22%	8%	8%
Not at all satisfied	4%	1%	12%	0%	5%	8%	6%	0%
Average	3.50	3.86▲	3.01▼	3.51	3.42	3.10▼	3.27	3.65

Scale: 1 = not at all satisfied, 5 = very satisfied

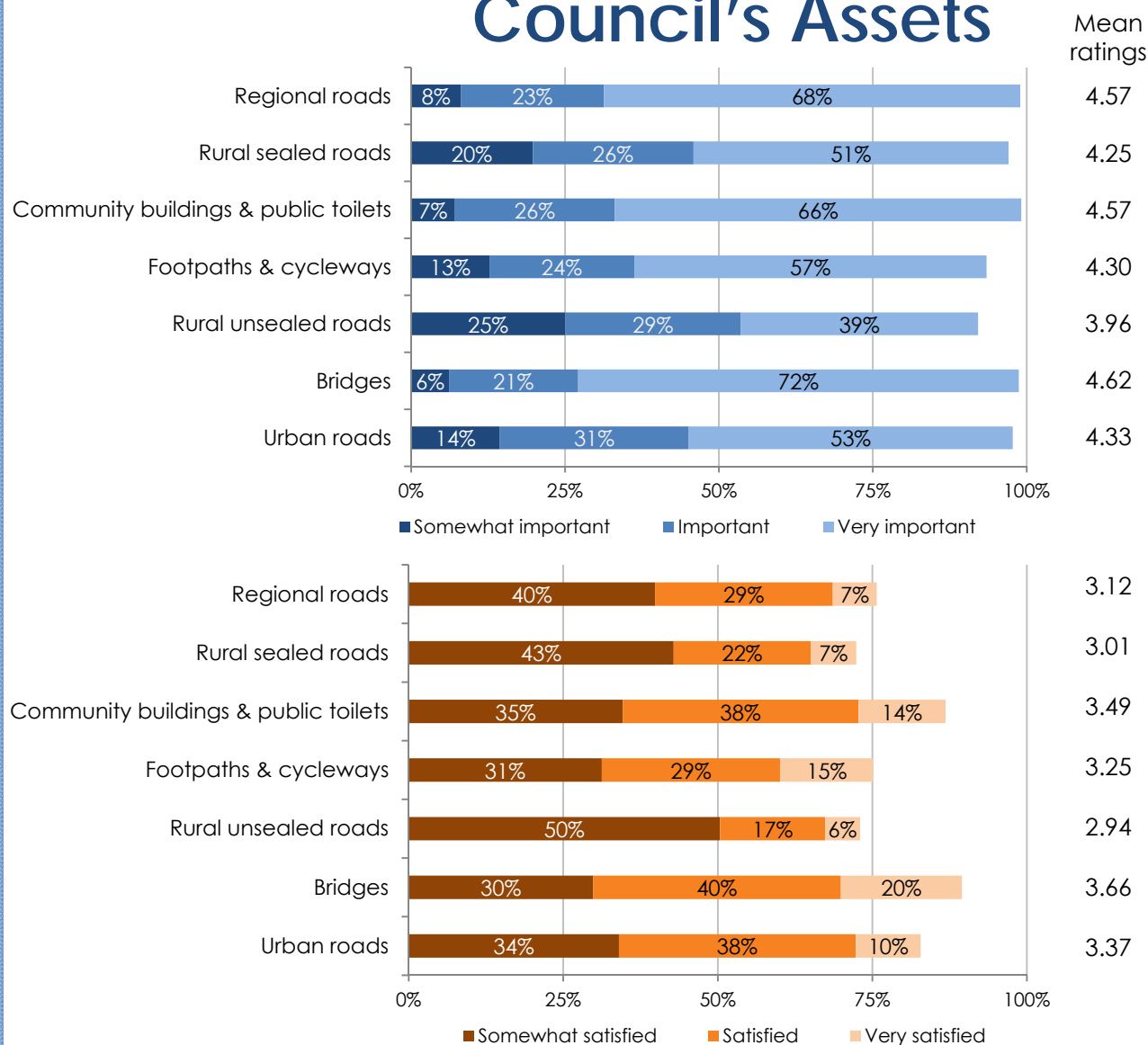
▲▼Significantly higher/lower than the benchmark

Base: Overall n = 401





# Importance of, and Satisfaction with, Council's Assets



Females rated urban roads (4.5 v 4.2) and footpaths & cycleways (4.5 v 4.1) as more important than did males

Females were less satisfied with rural sealed roads (2.9 v 3.2) and rural unsealed roads (2.8 v 3.1) than were males

Q. How important are these assets to you and how satisfied are you with them?

Base: n = 401

Scale: 1 = not at all important/satisfied, 5 = very important/satisfied

# Performance Gaps of Council's Assets

The largest performance gaps were recorded for 'regional roads' and 'rural sealed roads'

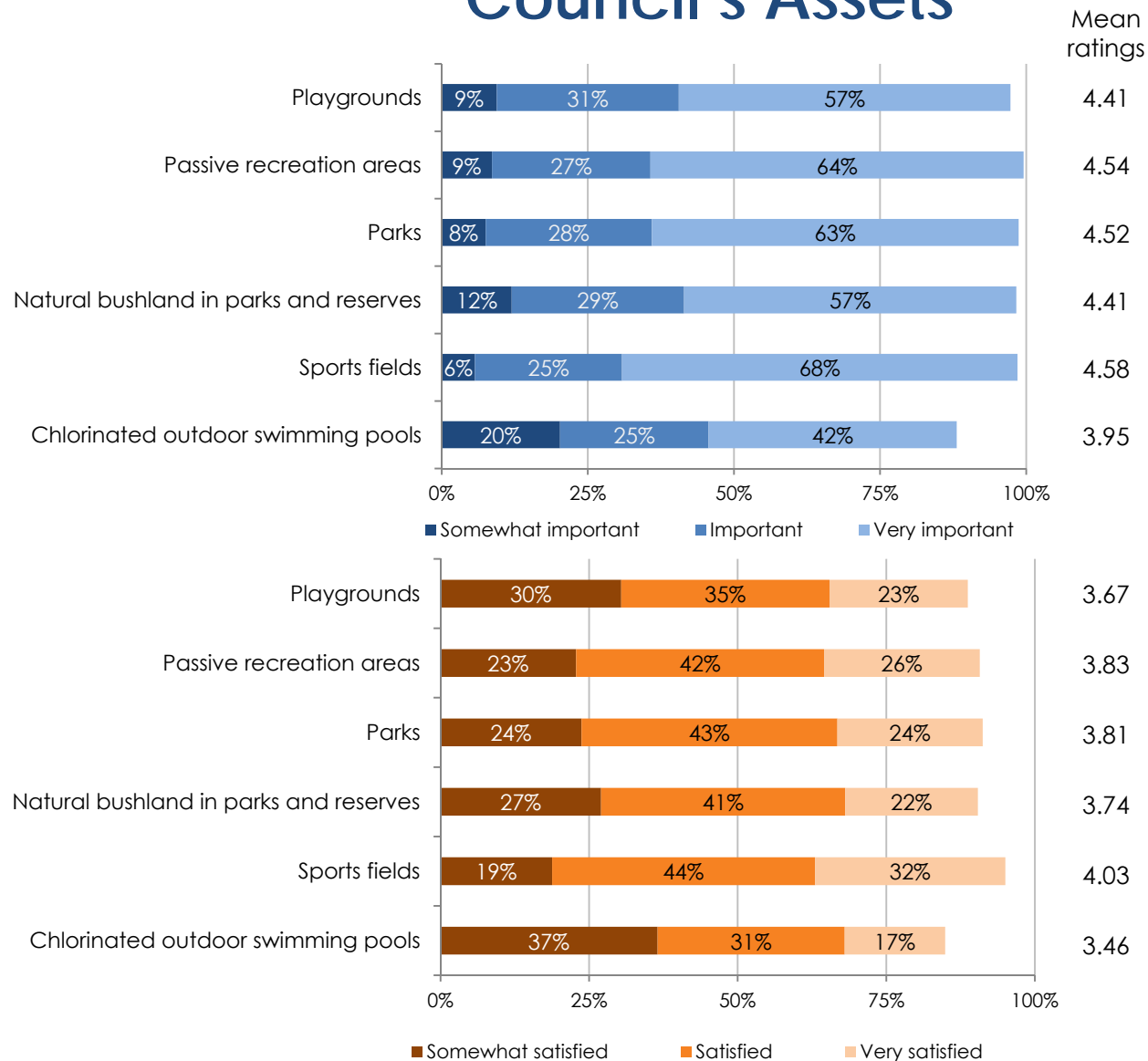
	Importance	Satisfaction	Performance Gap
Regional roads	4.57	3.12	1.46
Rural sealed roads	4.25	3.01	1.24
Community buildings & public toilets	4.57	3.49	1.08
Footpaths & cycleways	4.30	3.25	1.05
Rural unsealed roads	3.96	2.94	1.01
Bridges	4.62	3.66	0.97
Urban roads	4.33	3.37	0.96

Q. How important are these assets to you and how satisfied are you with them?

Base: n = 401

Scale: 1 = not at all important/satisfied, 5 = very important/satisfied

# Importance of, and Satisfaction with, Council's Assets



Females rated parks (4.6 v 4.4) and passive recreation areas (4.7 v 4.4) as more important than did males

Q. How important are these recreational assets to you and how satisfied are you with them?

Base: n = 401

Scale: 1 = not at all important/satisfied, 5 = very important/satisfied



Whilst there is room for improvement with all of these assets, the community expressed reasonably high satisfaction with them

## Performance Gaps of Council's Assets

	Importance	Satisfaction	Performance Gap
Playgrounds	4.41	3.67	0.74
Passive recreation areas	4.54	3.83	0.71
Parks	4.52	3.81	0.71
Natural bushland in parks and reserves	4.41	3.74	0.67
Sports fields	4.58	4.03	0.56
Chlorinated outdoor swimming pools	3.95	3.46	0.49

Q. How important are these recreational assets to you and how satisfied are you with them?

Base: n = 401

Scale: 1 = not at all important/satisfied, 5 = very important/satisfied



# Community Comments on Council's Asset Management

Q. Are there any further comments you would like to make regarding Council's asset management?

	N =
Greater road maintenance is required	80
Satisfied with Council's asset management	41
Greater maintenance/provision of footpaths is required	24
Rural areas and smaller towns require more attention	22
More efficient financial management/distribution of funds is required	21
Public recreation facilities require improvement	20
Greater maintenance/provision of public toilets is required	16
Provision of cycle paths should be improved	16
Kerbing/guttering/drainage require improvement	13
Asset management generally requires improvement	10
Management of natural areas requires improvement	9
Greater maintenance of bridges is required	4
Traffic planning in the area needs to be improved	4
Communication of asset management programs should be clearer	3
Council should look to acquire more funds for asset management	3
Access to waterways needs improvement	2
Amalgamation of Councils should be considered as an economic measure	2
Investment should be focused more on young people	2
Libraries/community facilities require greater funding	2
Asset maintenance should consider residents with disabilities to a greater extent	1
Cleanliness of public areas requires improvement	1
Volunteer programs would allow Council to improve asset maintenance	1



# Suggested Improvements for Communication

Q. (How satisfied are you currently with the level of communication Council has with the community?)

R. If not satisfied or not at all satisfied) how do you think Council could improve its communication?

	N =
More frequent provision of Council information via paper mail - newsletters, leaflets, pamphlets, rates notices	39
Providing more information in local newspapers	29
More frequent community consultation - meetings, surveys, Council staff coming into the community	25
Providing more information via email	13
Increased social media presence	12
Improvement in the quality/relevance of information provided	8
Improved responsiveness to enquiries	6
Improved transparency/accountability	5
Providing more information via Council's website	3
Advertising Council activities on television	2
Advertising Council activities on the radio	2
Maintaining public notice boards with Council information	2
More frequent phone contact with residents to provide information	2
Ensuring that correct information is maintained by Council	1
Holding more accessible community meetings	1
Improve readability of Council publications	1
Improving accessibility to Council services	1



# Satisfaction with Asset Class by Area Lived In

## Rural Sealed Roads

Q. How satisfied are you with these assets?

	Area lived in							
	Overall	Forster/ Tuncurry area includes Green Point	Hawks Nest/ Tea Gardens/ North Arm Cove/ Pindimar	Pacific Palms/ Blueys Beach/ Coomba Park	Nabiac/ Failford/ Darawank/ Rural North	Bulahdelah/ Central Rural	Stroud/ Rural West	Other
Very satisfied	7%	8%	10%	10%	7%	4%	4%	0%
Satisfied	22%	26%	35%	13%	13%	15%	15%	7%
Somewhat satisfied	43%	51%	34%	41%	42%	44%	30%	21%
Not very satisfied	19%	12%	16%	31%	9%	28%	27%	64%
Not at all satisfied	8%	2%	5%	4%	29%	8%	24%	8%
Mean rating	3.01	3.26▲	3.27	2.94	2.60	2.79	2.48▼	2.28▼
Base	401	165	63	39	38	43	43	12

Scale: 1 = not at all satisfied, 5 = very satisfied  
 ▲▼ Significantly higher/lower compared to 'overall'

Base: Overall n = 401



# Satisfaction with Asset Class by Area Lived In

## Regional Roads

Q. How satisfied are you with these assets?

	Area lived in							
	Overall	Forster/ Tuncurry area includes Green Point	Hawks Nest/ Tea Gardens/ North Arm Cove/ Pindimar	Pacific Palms/ Blueys Beach/ Coomba Park	Nabiac/ Failford/ Darawank/ Rural North	Bulahdelah/ Central Rural	Stroud/ Rural West	Other
Very satisfied	7%	8%	8%	11%	13%	4%	0%	0%
Satisfied	29%	37%	27%	23%	24%	24%	19%	15%
Somewhat satisfied	40%	43%	46%	29%	40%	43%	29%	26%
Not very satisfied	17%	9%	14%	35%	16%	21%	27%	50%
Not at all satisfied	7%	4%	5%	2%	7%	8%	26%	8%
Mean rating	3.12	3.36▲	3.19	3.06	3.20	2.94	2.40▼	2.49
Base	401	165	63	39	38	43	43	12

Scale: 1 = not at all satisfied, 5 = very satisfied  
▲▼Significantly higher/lower compared to 'overall'

Base: Overall n = 401





# Satisfaction with Asset Class by Area Lived In

## Community Buildings & Public Toilets

Q. How satisfied are you with these assets?

	Area lived in							
	Overall	Forster/ Tuncurry area includes Green Point	Hawks Nest/ Tea Gardens/ North Arm Cove/ Pindimar	Pacific Palms/ Blueys Beach/ Coomba Park	Nabiac/ Failford/ Darawank/ Rural North	Bulahdelah/ Central Rural	Stroud/ Rural West	Other
Very satisfied	14%	15%	13%	15%	11%	10%	21%	8%
Satisfied	38%	39%	31%	35%	43%	48%	30%	55%
Somewhat satisfied	35%	33%	42%	28%	40%	37%	35%	16%
Not very satisfied	9%	9%	9%	17%	2%	2%	10%	14%
Not at all satisfied	4%	4%	4%	5%	5%	4%	4%	7%
Mean rating	3.49	3.50	3.39	3.40	3.53	3.57	3.54	3.43
Base	401	165	63	39	38	43	43	12

Scale: 1 = not at all satisfied, 5 = very satisfied  
 ▲ ▼ Significantly higher/lower compared to 'overall'

Base: Overall n = 401



# Satisfaction with Asset Class by Area Lived In

## Footpaths & Cycleways

Q. How satisfied are you with these assets?

	Area lived in							
	Overall	Forster/ Tuncurry area includes Green Point	Hawks Nest/ Tea Gardens/ North Arm Cove/ Pindimar	Pacific Palms/ Blueys Beach/ Coomba Park	Nabiac/ Failford/ Darawank/ Rural North	Bulahdelah/ Central Rural	Stroud/ Rural West	Other
Very satisfied	15%	19%	9%	11%	22%	10%	13%	8%
Satisfied	29%	36%	25%	22%	29%	20%	30%	6%
Somewhat satisfied	31%	30%	31%	34%	35%	35%	25%	42%
Not very satisfied	16%	12%	27%	17%	7%	18%	17%	28%
Not at all satisfied	9%	4%	8%	17%	7%	17%	14%	16%
Mean rating	3.25	3.53▲	3.01	2.93	3.52	2.87	3.11	2.62
Base	401	165	63	39	38	43	43	12

Scale: 1 = not at all satisfied, 5 = very satisfied  
 ▲▼ Significantly higher/lower compared to 'overall'

Base: Overall n = 401



# Satisfaction with Asset Class by Area Lived In

## Rural Unsealed Roads

Q. How satisfied are you with these assets?

	Area lived in							
	Overall	Forster/ Tuncurry area includes Green Point	Hawks Nest/ Tea Gardens/ North Arm Cove/ Pindimar	Pacific Palms/ Blueys Beach/ Coomba Park	Nabiac/ Failford/ Darawank/ Rural North	Bulahdelah/ Central Rural	Stroud/ Rural West	Other
Very satisfied	6%	8%	3%	8%	0%	4%	4%	8%
Satisfied	17%	16%	23%	13%	19%	11%	25%	0%
Somewhat satisfied	50%	59%	57%	52%	35%	34%	31%	65%
Not very satisfied	20%	14%	13%	22%	25%	43%	25%	6%
Not at all satisfied	7%	3%	4%	5%	20%	7%	16%	22%
Mean rating	2.94	3.13▲	3.07	2.98	2.53	2.61	2.75	2.67
Base	401	165	63	39	38	43	43	12

Scale: 1 = not at all satisfied, 5 = very satisfied  
 ▲▼ Significantly higher/lower compared to 'overall'

Base: Overall n = 401



# Satisfaction with Asset Class by Area Lived In

## Bridges

Q. How satisfied are you with these assets?

	Area lived in							
	Overall	Forster/ Tuncurry area includes Green Point	Hawks Nest/ Tea Gardens/ North Arm Cove/ Pindimar	Pacific Palms/ Blueys Beach/ Coomba Park	Nabiac/ Failford/ Darawank/ Rural North	Bulahdelah/ Central Rural	Stroud/ Rural West	Other
Very satisfied	20%	18%	30%	11%	13%	31%	17%	6%
Satisfied	40%	42%	36%	39%	29%	44%	47%	43%
Somewhat satisfied	30%	29%	30%	44%	32%	19%	26%	44%
Not very satisfied	7%	8%	4%	6%	17%	6%	6%	8%
Not at all satisfied	3%	4%	0%	0%	9%	0%	4%	0%
Mean rating	3.66	3.61	3.93▲	3.54	3.20▼	4.01▲	3.67	3.46
Base	401	165	63	39	38	43	43	12

Scale: 1 = not at all satisfied, 5 = very satisfied  
 ▲▼Significantly higher/lower compared to 'overall'

Base: Overall n = 401





# Satisfaction with Asset Class by Area Lived In

## Urban Roads

Q. How satisfied are you with these assets?

	Area lived in							
	Overall	Forster/ Tuncurry area includes Green Point	Hawks Nest/ Tea Gardens/ North Arm Cove/ Pindimar	Pacific Palms/ Blueys Beach/ Coomba Park	Nabiac/ Failford/ Darawank/ Rural North	Bulahdelah/ Central Rural	Stroud/ Rural West	Other
Very satisfied	10%	14%	7%	23%	4%	2%	8%	0%
Satisfied	38%	46%	43%	22%	32%	39%	24%	27%
Somewhat satisfied	34%	33%	32%	33%	38%	35%	36%	44%
Not very satisfied	13%	6%	12%	21%	17%	20%	17%	21%
Not at all satisfied	5%	1%	7%	2%	9%	4%	14%	8%
Mean rating	3.37	3.66▲	3.31	3.44	3.06	3.15	2.94	2.90
Base	401	165	63	39	38	43	43	12

Scale: 1 = not at all satisfied, 5 = very satisfied  
 ▲▼ Significantly higher/lower compared to 'overall'

Base: Overall n = 401



# Satisfaction with Asset Class by Area Lived In

## Sports Fields

Q. How satisfied are you with these assets?

	Area lived in							
	Overall	Forster/ Tuncurry area includes Green Point	Hawks Nest/ Tea Gardens/ North Arm Cove/ Pindimar	Pacific Palms/ Blueys Beach/ Coomba Park	Nabiac/ Failford/ Darawank/ Rural North	Bulahdelah/ Central Rural	Stroud/ Rural West	Other
Very satisfied	32%	41%	19%	24%	20%	34%	41%	7%
Satisfied	44%	44%	41%	52%	61%	37%	36%	48%
Somewhat satisfied	19%	14%	29%	17%	9%	24%	20%	45%
Not very satisfied	4%	1%	10%	7%	7%	6%	4%	0%
Not at all satisfied	1%	1%	1%	0%	2%	0%	0%	0%
Mean rating	4.03	4.23▲	3.67▼	3.92	3.90	3.99	4.13	3.63
Base	401	165	63	39	38	43	43	12

Scale: 1 = not at all satisfied, 5 = very satisfied  
 ▲▼ Significantly higher/lower compared to 'overall'

Base: Overall n = 401



# Satisfaction with Asset Class by Area Lived In

## Passive Recreation Areas

Q. How satisfied are you with these assets?

	Area lived in							
	Overall	Forster/ Tuncurry area includes Green Point	Hawks Nest/ Tea Gardens/ North Arm Cove/ Pindimar	Pacific Palms/ Blueys Beach/ Coomba Park	Nabiac/ Failford/ Darawank/ Rural North	Bulahdelah/ Central Rural	Stroud/ Rural West	Other
Very satisfied	26%	36%	13%	25%	29%	29%	8%	7%
Satisfied	42%	45%	29%	40%	47%	39%	53%	27%
Somewhat satisfied	23%	14%	36%	27%	17%	20%	33%	50%
Not very satisfied	7%	4%	15%	6%	7%	10%	6%	15%
Not at all satisfied	2%	1%	7%	2%	0%	2%	0%	0%
Mean rating	3.83	4.10▲	3.28▼	3.80	3.98	3.83	3.63	3.27
Base	401	165	63	39	38	43	43	12

Scale: 1 = not at all satisfied, 5 = very satisfied  
 ▲▼ Significantly higher/lower compared to 'overall'

Base: Overall n = 401



# Satisfaction with Asset Class by Area Lived In

## Parks

Q. How satisfied are you with these assets?

	Area lived in							
	Overall	Forster/ Tuncurry area includes Green Point	Hawks Nest/ Tea Gardens/ North Arm Cove/ Pindimar	Pacific Palms/ Blueys Beach/ Coomba Park	Nabiac/ Failford/ Darawank/ Rural North	Bulahdelah/ Central Rural	Stroud/ Rural West	Other
Very satisfied	24%	32%	16%	12%	23%	16%	30%	14%
Satisfied	43%	43%	36%	29%	55%	65%	32%	52%
Somewhat satisfied	24%	21%	30%	47%	17%	8%	25%	27%
Not very satisfied	6%	4%	12%	11%	5%	4%	8%	8%
Not at all satisfied	2%	1%	5%	0%	0%	6%	4%	0%
Mean rating	3.81	4.01 ▲	3.46 ▼	3.42 ▼	3.96	3.81	3.78	3.71
Base	401	165	63	39	38	43	43	12

Scale: 1 = not at all satisfied, 5 = very satisfied  
 ▲ ▼ Significantly higher/lower compared to 'overall'

Base: Overall n = 401





# Satisfaction with Asset Class by Area Lived In

## Natural Bushland in Parks & Reserves

Q. How satisfied are you with these assets?

	Area lived in							
	Overall	Forster/ Tuncurry area includes Green Point	Hawks Nest/ Tea Gardens/ North Arm Cove/ Pindimar	Pacific Palms/ Blueys Beach/ Coomba Park	Nabiac/ Failford/ Darawank/ Rural North	Bulahdelah/ Central Rural	Stroud/ Rural West	Other
Very satisfied	22%	31%	17%	15%	20%	15%	16%	6%
Satisfied	41%	40%	43%	40%	47%	38%	44%	34%
Somewhat satisfied	27%	21%	30%	34%	24%	31%	31%	52%
Not very satisfied	8%	7%	6%	4%	9%	14%	10%	8%
Not at all satisfied	2%	1%	4%	7%	0%	2%	0%	0%
Mean rating	3.74	3.94▲	3.64	3.53	3.78	3.51	3.66	3.38
Base	401	165	63	39	38	43	43	12

Scale: 1 = not at all satisfied, 5 = very satisfied  
 ▲▼ Significantly higher/lower compared to 'overall'

Base: Overall n = 401



# Satisfaction with Asset Class by Area Lived In

## Playgrounds

Q. How satisfied are you with these assets?

	Area lived in							
	Overall	Forster/ Tuncurry area includes Green Point	Hawks Nest/ Tea Gardens/ North Arm Cove/ Pindimar	Pacific Palms/ Blueys Beach/ Coomba Park	Nabiac/ Failford/ Darawank/ Rural North	Bulahdelah/ Central Rural	Stroud/ Rural West	Other
Very satisfied	23%	26%	17%	13%	16%	22%	40%	14%
Satisfied	35%	39%	23%	36%	42%	36%	28%	42%
Somewhat satisfied	30%	24%	47%	37%	33%	28%	21%	37%
Not very satisfied	8%	8%	7%	8%	9%	6%	6%	8%
Not at all satisfied	4%	2%	5%	6%	0%	8%	4%	0%
Mean rating	3.67	3.79	3.40	3.40	3.64	3.58	3.95	3.61
Base	401	165	63	39	38	43	43	12

Scale: 1 = not at all satisfied, 5 = very satisfied  
 ▲ ▼ Significantly higher/lower compared to 'overall'

Base: Overall n = 401



# Satisfaction with Asset Class by Area Lived In

## Chlorinated Outdoor Swimming Pools

Q. How satisfied are you with these assets?

	Area lived in							
	Overall	Forster/ Tuncurry area includes Green Point	Hawks Nest/ Tea Gardens/ North Arm Cove/ Pindimar	Pacific Palms/ Blueys Beach/ Coomba Park	Nabiac/ Failford/ Darawank/ Rural North	Bulahdelah/ Central Rural	Stroud/ Rural West	Other
Very satisfied	17%	14%	14%	18%	6%	16%	46%	7%
Satisfied	31%	27%	42%	24%	27%	46%	25%	48%
Somewhat satisfied	37%	41%	39%	41%	44%	24%	20%	30%
Not very satisfied	10%	13%	3%	11%	18%	9%	7%	7%
Not at all satisfied	5%	5%	3%	6%	5%	6%	2%	8%
Mean rating	3.46	3.31	3.61	3.36	3.13	3.58	4.05▲	3.40
Base	401	165	63	39	38	43	43	12

Scale: 1 = not at all satisfied, 5 = very satisfied  
 ▲▼ Significantly higher/lower compared to 'overall'

Base: Overall n = 401





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# *Strategic Committee*

## *IP&R*

*8 April 2014*

# *Asset management progress*

- 3 staff trained by IPWEA in NAMS Plus
- Basic AMPs prepared to enable special rate application to be made
- AMPs for roads, drains, buildings, bridges, parks
- Morrison Low engaged to undertake an Asset Management Improvement plan over 6 months
- Formal program now completed
- Finalisation of updated plans now in progress

# *Asset management improvement plan*

- 6 workshops in 2013 with Morrison Low (Tim McCarthy who completed GLC TCorp review)

## **Key areas assessed**

Asset knowledge

Data processes

Strategies

Operations

Information systems

Commitment

# *Integration with LTFP*

- Base case – funding to bring assets up to satisfactory level
- Politically acceptable – Special Rate Variation
- Current funding levels



# *Roads & drainage condition data*

- Regional roads re-segmented to ~0.5km average lengths
- Visual inspections (1-5 rating) completed on all sealed roads
- Regional roads – roughometer device successfully trialled
- Bridges – 100% inspections completed including timber boring of major structural elements for bridge condition numbers.
- Load testing of bridges showing deteriorated elements. Load limits placed on 4 bridges
- CCTV survey of “sample” drainage lines completed (Forster catchments)
- Currently undertaking footpath/cycleway condition inspections

## *Future steps*

- Finalise the AMP structure
- Finalise financial data
- Review service levels
- Integrate AMPs with LTFP
- Review Asset Management policy and strategy

# Road condition indicators



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# *Service level scenarios*

**Scenario 1**

Condition 4

Poor or better

**Scenario 2**

Condition 3

Fair or better

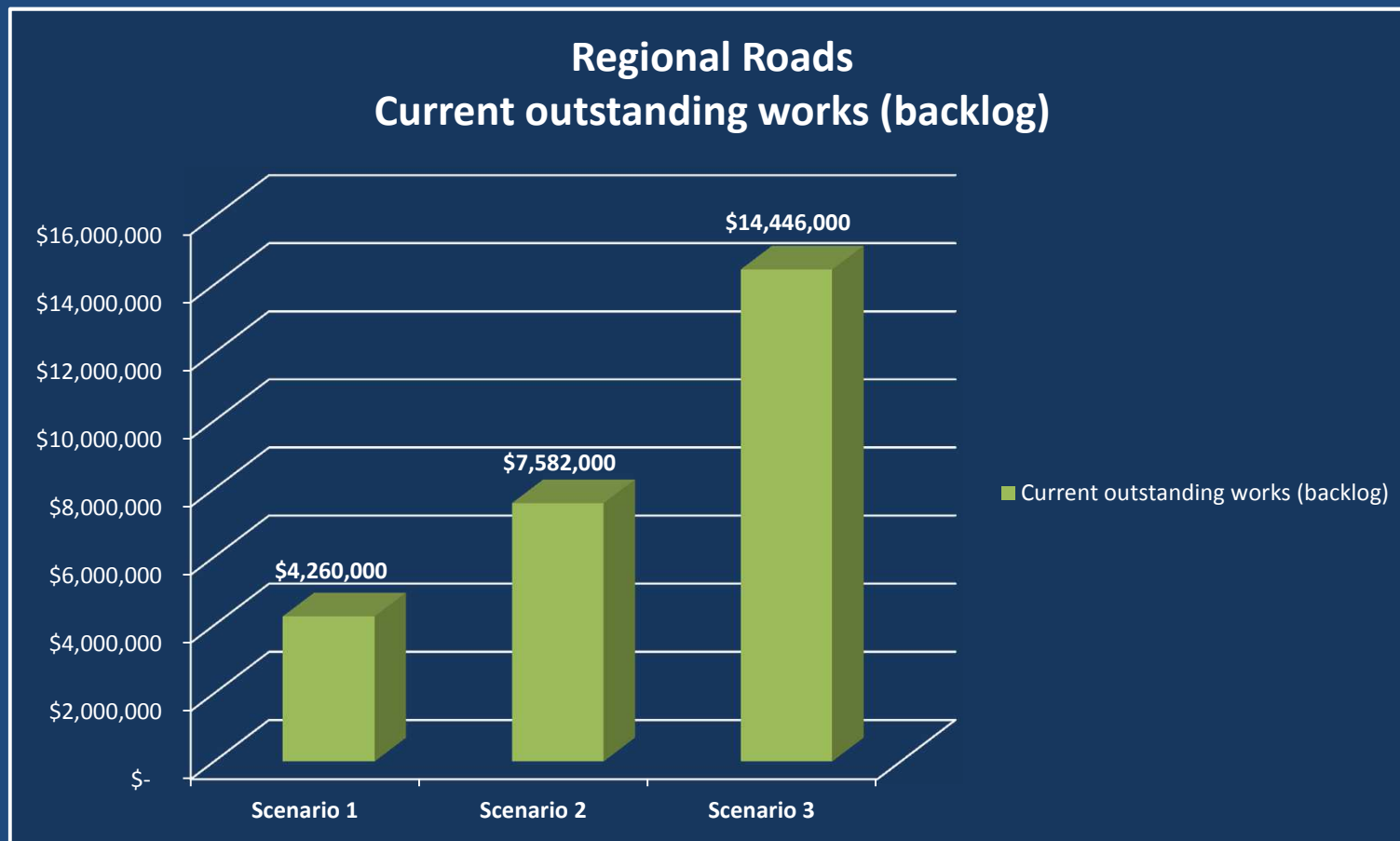
**Scenario 3**

Condition 2

Good or better

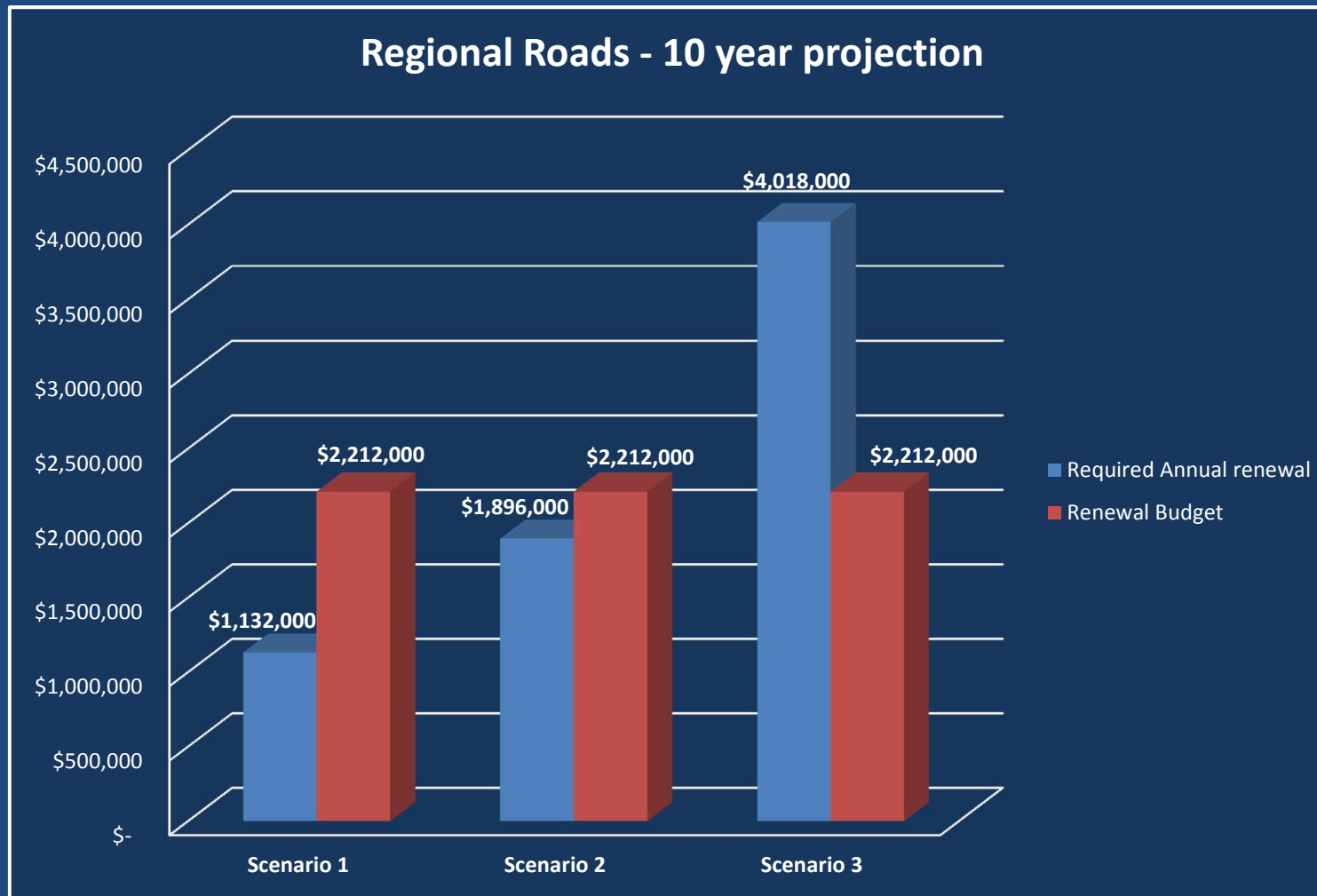
# Regional roads

- The Lakes Way, The Bucketts Way, Myall Way and Stroud Hill Road - total length 136 km
- Current value **\$51.1m** (pavement & seal)



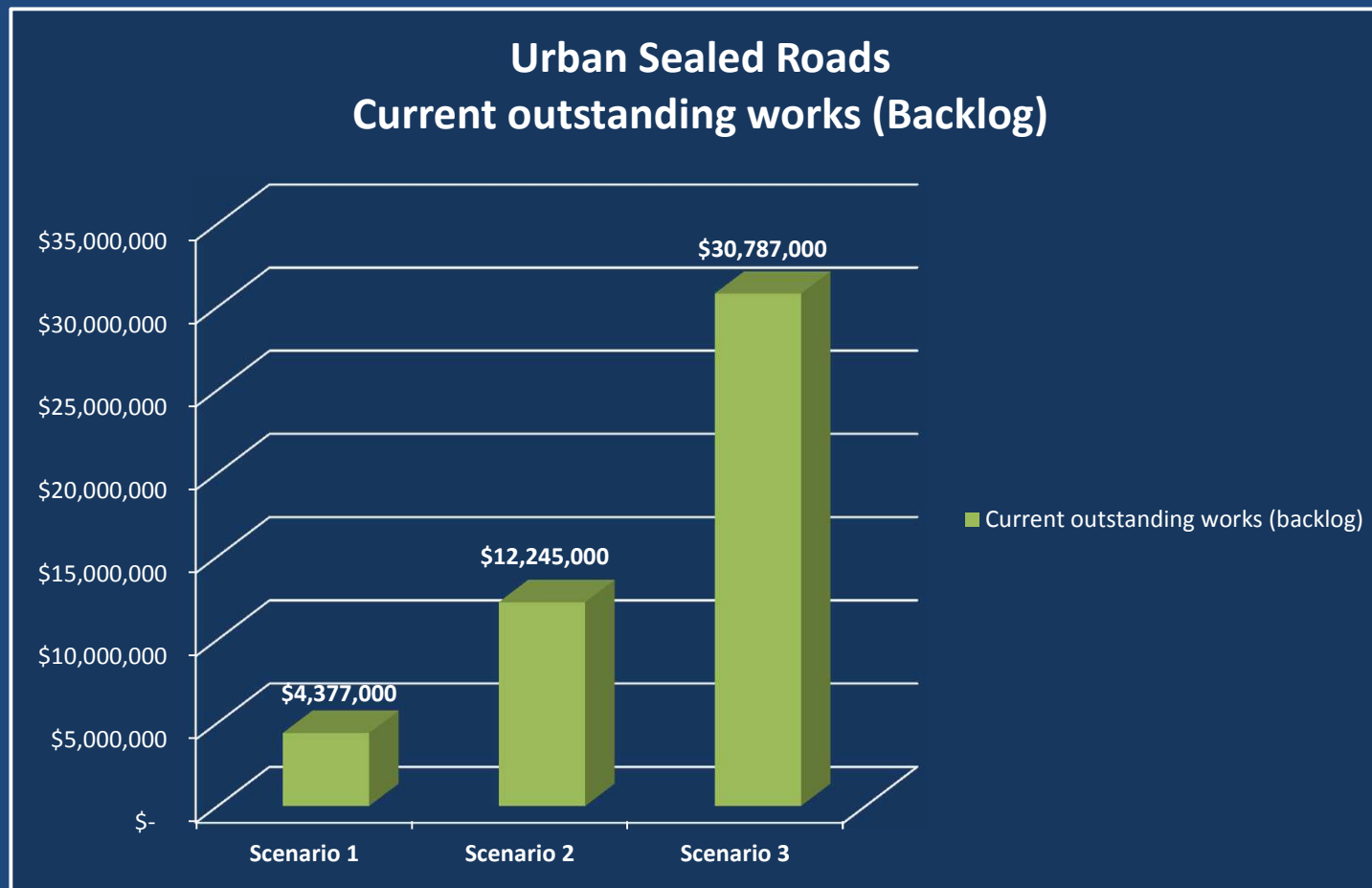


# Regional roads

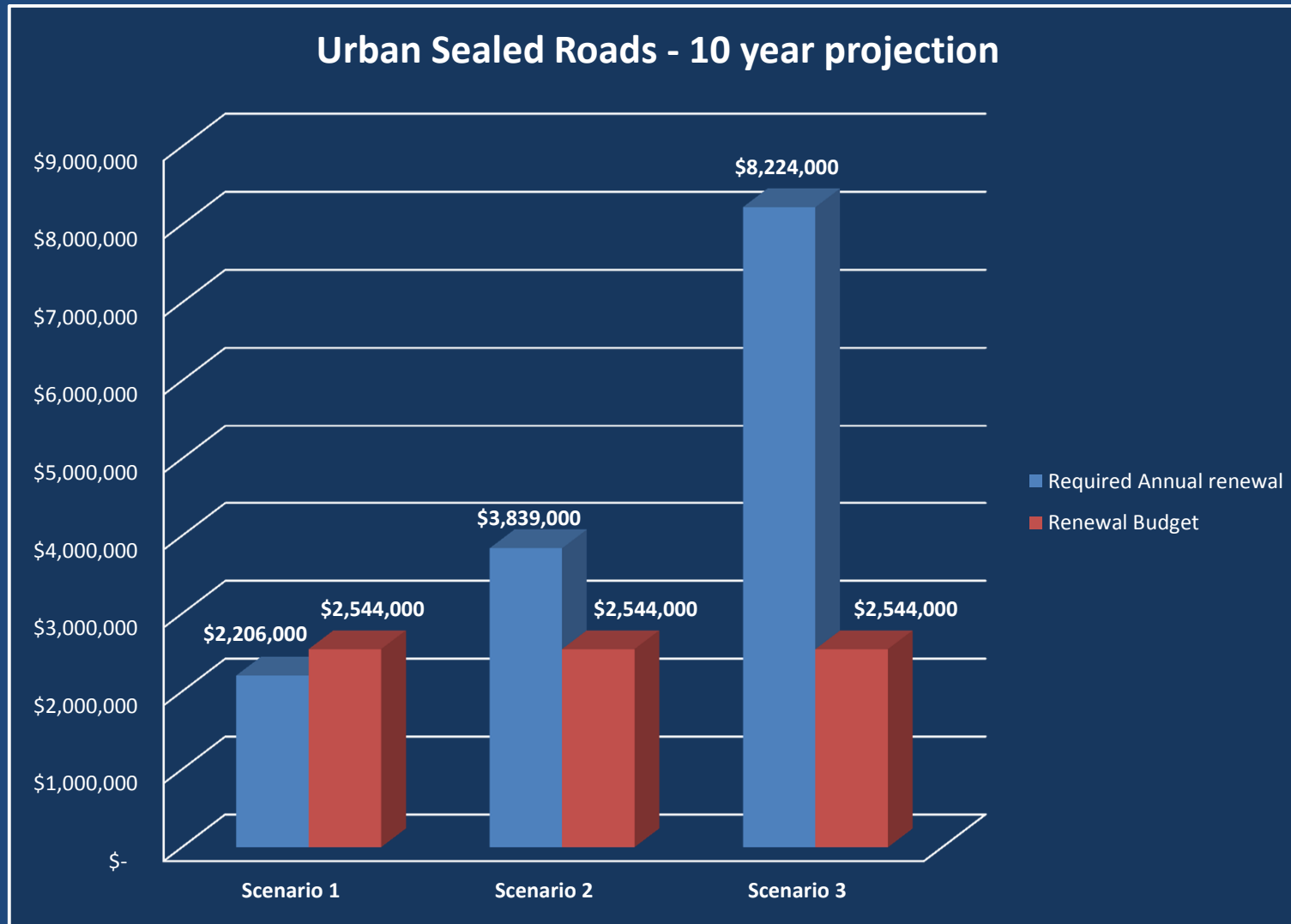


# Urban sealed roads

- Total length 245 km
- Current replacement value **\$115.7m** (pavement & seal)

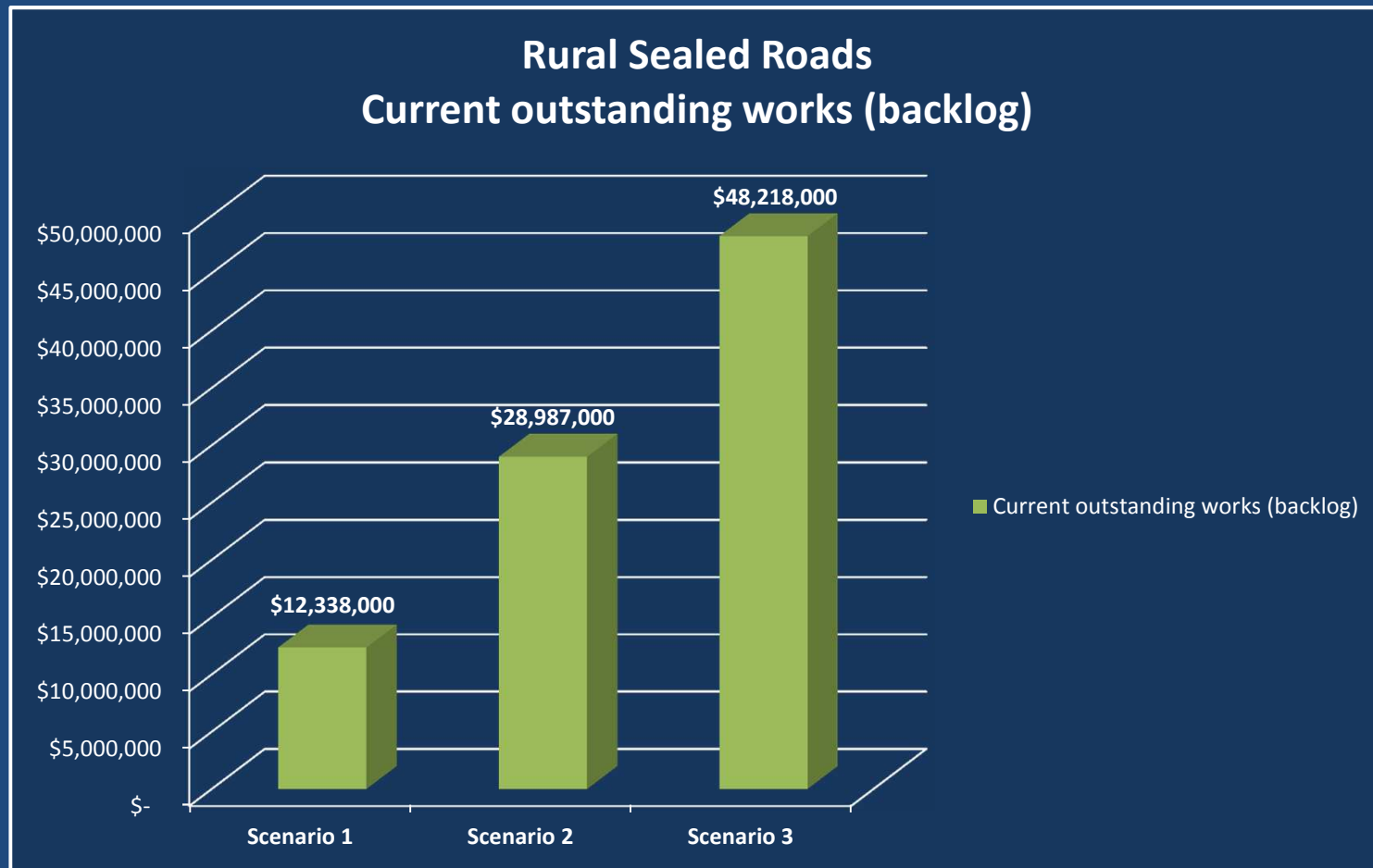


# Urban sealed roads



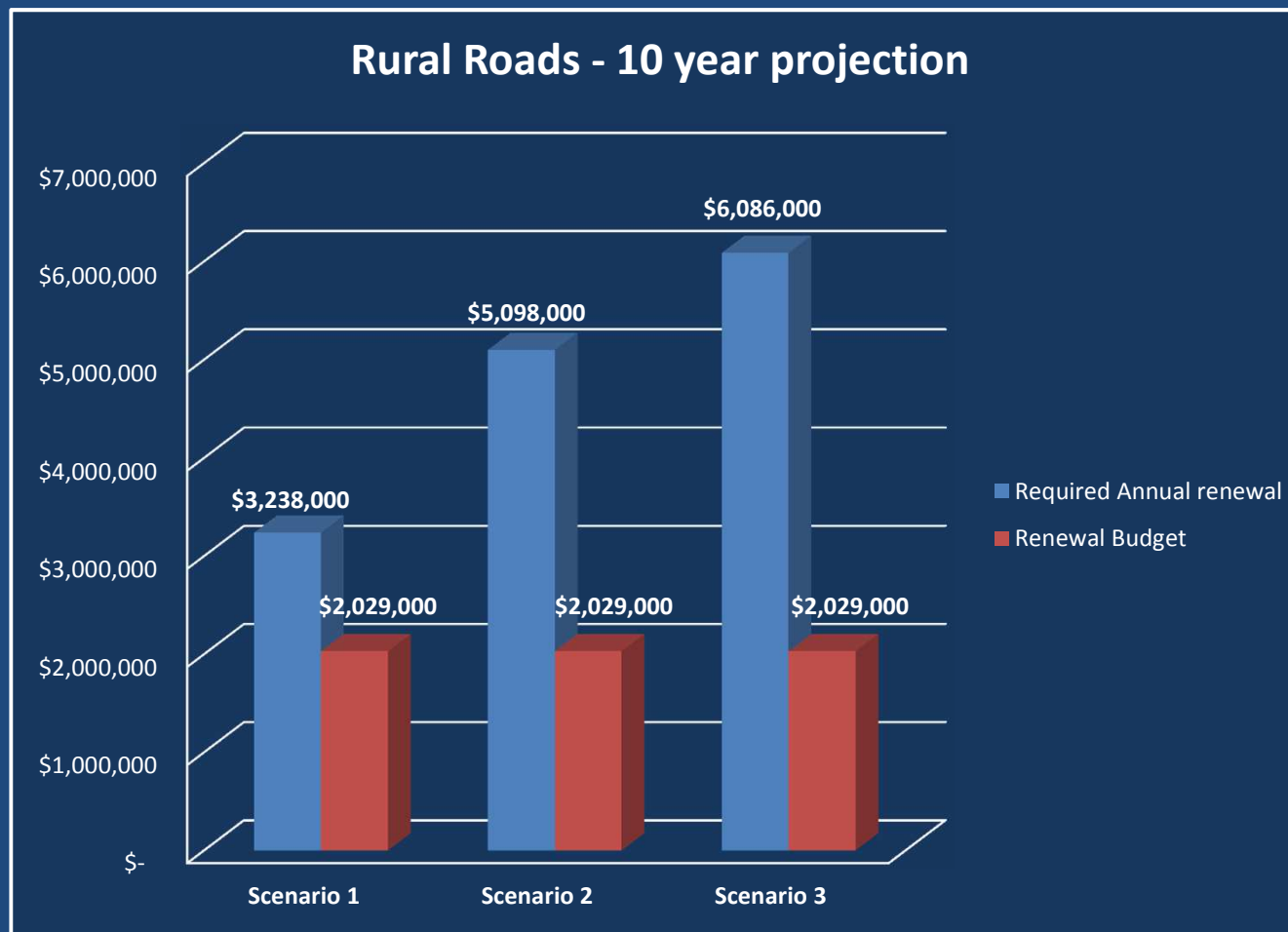
# Rural roads

- Total length 261 km
- Current value **\$70.2m** (pavement & seal)



# Rural roads

- Total length 261 km
- Current value **\$70.2m** (pavement & seal)





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# Summary

## Backlog

Regional Roads	\$ 7.5 million
Urban Roads	\$ 4.4 million
Rural Roads	<u>\$12.3 million</u>
<b>TOTAL</b>	<b><u>\$24.2 million</u></b>

## Maintenance Deficiency

Regional Roads	Nil
Urban Roads	Nil
Rural Roads	\$1.2 million

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# *Recommendation*

That Council consider provision of an additional \$1 million per year for the maintenance of roads.

# Projects

## Projects

Civic/Community Centre Precinct - Forster

Tea Gardens Recreational and Cultural Precinct

Women's respite centre - Forster/Tuncurry

Tuncurry Town Centre improvements

Alternative energy supply (green energy development)

North Tuncurry Regional Sporting Complex

Forster Town Centre improvements

Outdoor entertainment/performance space - Forster/Tuncurry

Forster car parking

Marine Education Centre

Stroud Showground improvements

Stroud cemetery extensions

# Programs

## Programs

Information technology and broadband communication

Ageing Services Centre of Excellence

Urban road construction / rural road construction

Asset Management Plans - infrastructure

Small village enhancement

Tourism

Community engagement\*

Identify what differentiates 'Great Lakes' from other areas

Footpaths and cycleways

Noxious weed program

Development compliance

Transport

Crime prevention

Boat ramps, wharves, jetties

Creative, attractive area for entertainers

Cultural officer

# Other Projects & Programs

- Community Engagement
- Resources (staff)
  - 1 Communication Officer (Digital) \$80k
  - 2 Business Improvement Officer \$90k
  - 3 Planning Systems Officer (3 days) \$51k
- ICT Strategy implementation \$250 – 300k  
(figure to be refined as project research undertaken)



# *Discussion*

