Warringah Council

APPENDIX

- 1.1A Supplementary information Scale and capacity
- 1.1B Examples of where Warringah has demonstrated its capacity



Warringah Council

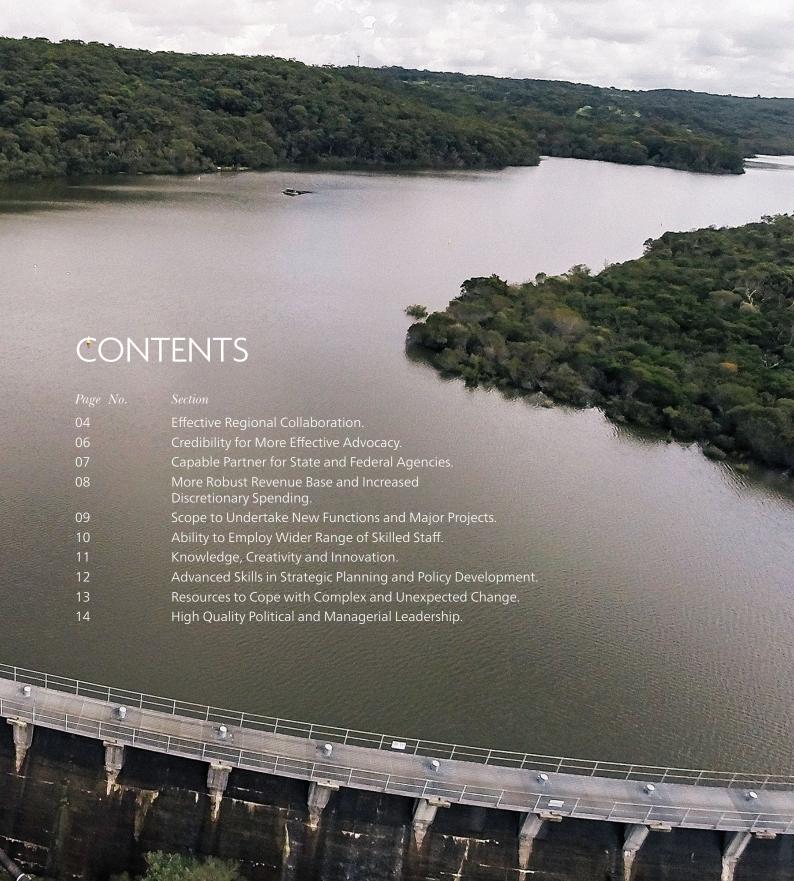
SUPPLEMENTARY INFORMATION - SCALE AND CAPACITY

Appendix 1.1A









EFFECTIVE REGIONAL COLLABORATION

Warringah agrees with the recommendation of the ILGRP that one new Northern Beaches Council. made from Manly, Warringah and Pittwater Councils, would create the best scale and capacity for local government in the region. Nonetheless, Council has demonstrated sufficient scale and capacity both by itself but also in collaboration with its neighbours as a partner in SHOROC.

Regional Collaboration

- Warringah is the majority shareholder in Kimbriki Environmental Enterprises Pty Ltd (KEE) along with our neighbouring Councils and is one of the few regions in NSW with the capability to manage its own waste into the future.
- Warringah manages the Rural Fire Service (RFS) and State Emergency Service (SES) budgets on behalf of Warringah and Pittwater Councils
- Warringah manages the Family Day Care Service for Manly Council.
- Warringah manages the flood study program and ecological assessments of all four lagoons on the northern beaches on behalf of Manly and Pittwater Council.

Inter-regional Collaboration

- Warringah participates in broader collaboration and is a founding partner of the Cooperative Research Centre (CRC) for Water Sensitive Cities (a national research project), and has a long-term partnership in the Sydney Coastal Councils group, a strategic body that fosters research, technical work and education.
- Warringah has a long standing relationship with Brewarinna Council, building its capacity in corporate and financial functions and exploring opportunities for providing back-office services remotely.

Collaboration through SHOROC

 Warringah is an active member of SHOROC and contributes to its regional collaboration on lobbying and work at a strategic level. Involvement in SHOROC enables Councils to work together towards achieving broader regional outcomes including regional advocacy on health and transport infrastructure.

Warringah Provides Scale and Capacity to SHOROC

- The current SHOROC governance model is inequitable. Warringah represents 53% of the population for the combined Manly, Mosman, Pittwater and Warringah LGA's, however, Warringah residents only get 25% of the say in decisions on regional advocacy.
- Warringah is seeking a new advocacy model for working with our neighbours through SHOROC to deliver the same outcome at a reduced cost.
- While SHOROC provides regional strategic level collaboration, our experience has been that membership of the ROC has not provided Warringah with economies of scale relating to issues such as joint procurement. Rather it is Warringah's scale and capacity as the largest partner in the ROC which creates many of the benefits for the other members.

Warringah's Key Role in the North Sydney Subregion

Tackling the key challenges and opportunities for our region will extend beyond the northern beaches peninsula and will need to involve all Councils in Sydney's North subregion. Warringah has two regional strategic centres within its LGA and the alignment of these with the strategic centres and the global corridor to our west is a primary opportunity for the subregion in the mid to long-term.

New Model for Regional Collaboration

Warringah supports the governance model for the Council of Mayors (South East Queensland) and has been undertaking discussions for 18 months regarding the formation of a Council of Mayors that would cover Sydney's North subregion as a means of fostering improved regional collaboration and planning.

Opportunities for Broader Collaboration

- All 11 Sydney North subregion Councils are currently discussing collaborative economic development opportunities.
- Warringah has entered into discussions with The Hills Shire and Hornsby Councils, two large Councils with similar scale and capacity, to explore opportunities to improve efficiencies in areas of procurement, policy development and resource allocation.
- Warringah has agreed to continue strategic crossregional work with Ku-ring-gai Council and is in discussions with Willoughby Council to explore the provision of shared services.

CREDIBILITY FOR MORE EFFECTIVE ADVOCACY

Successful Partnerships

• Warringah worked effectively with the local State Member to secure NSW Government commitment to the Northern Beaches Hospital and the Bus Rapid Transit (BRT) from Palm Beach to the city.

Pursuing Better Regional Outcomes

Warringah is currently advocating for a BRT between Dee Why and Chatswood to maximise the potential of the Northern Beaches Hospital Precinct and address congestion on Warringah Road which is the third worst road in Australia for congestion.

A Big Enough Voice

• Warringah is the second largest council in Sydney's North subregion and already provides a strong voice representing a significant population base and large geographical area. Council has a projected population of 173,600 by 2031. This is comparable to, or larger than, the 10 metropolitan Councils for whom the ILGRP recommended no structural change.

A Significant Economic Player

• Warringah Council area's Gross Regional Product is estimated at \$8.05 billion, 1.7% of the State's Gross State Product (GSP). This includes nearly 16,500 employers providing 58,000 local jobs.

Strategically Positioned

- Warringah contains two of the six regional strategic centres (Dee Why/Brookvale and Frenchs Forest Hospital Precinct), which are projected for future growth in Sydney's North subregion. No other local government area in this subregion has two centres.
- Dealing with ROC's to plan strategic centres is not effective in Warringah's experience. For example, Warringah's traffic engineers and planners were excluded from initial investigations on roadworks around the hospital. As a result, the design of the roadworks does not cater for future growth as required by the metropolitan strategy 'A Plan For Growing Sydney'.

Securing the Region's Economic Future

• Warringah will advocate to be hard-wired into the Global Economic Corridor centres of North Sydney, Chatswood and Macquarie Park.

CAPABLE PARTNER FOR STATE AND FEDERAL AGENCIES

Delivering Major Projects

- Warringah is delivering two strategic centres at Dee Why/Brookvale and Frenchs Forest in partnership with Transport for NSW, Roads and Maritime Service, Department of Health, Department of Education and Communities, and NSW Planning and Environment.
- Warringah supported the development of the hospital at the Frenchs Forest site by selling Council land to both the Department of Health and Transport for NSW, Roads and Maritime Service.
- Warringah is setting the agenda for key regional issues – health, transport and affordable housing.

Partnering for the Environment

Warringah currently partners with the NSW Government on managing the national park land in our LGA. We also worked together to create a management plan for Narrabeen Lagoon as a new State Park.

Partnering for Emergencies

- Warringah has collaborated with local commanders and brigades (Police, SES and RFS) to adopt the common framework used by emergency services for responding to and recovering from emergencies – it is called AIIMS (the Australasian Inter-services Incident Management System). This approach supports operating effectively and efficiently when time is of the essence, and resources become scarce.
- In April 2015, Warringah was declared a natural disaster area after an east coast low. During the incident, our Local Emergency Management Committee invoked its Disaster Plan, assisting the SES, NSW Police and Sydney Water in Warringah, Pittwater and Manly. We received complimentary feedback from our State agency partners on our efforts during the event.
- Warringah manages the RFS and SES budgets on behalf of Warringah and Pittwater Councils and also provides the regional control centre for both agencies.

Partnering for Participation

• Warringah is one of four NSW Councils partnering with Trade and Investment Crown Lands in a local land pilot project to explore the concept of transferring land of local interest to Councils to enable better decisions about the land to be made by local communities.

MORE ROBUST REVENUE BASE AND INCREASED **DISCRETIONARY SPENDING**

Strong Financial Position

• Warringah was one of only three large metropolitan Councils found to be financially sustainable into the long term by the TCorp 'Financial Sustainability of NSW Local Government Sector' audit.

Robust Revenue Base

• Warringah's projected population growth will enable us to maintain our revenue base and there is also capacity for increased revenue from fees and charges.

Profitable Enterprises

- As a major destination, Warringah has opportunity for greater commercial returns from our assets. An old boat storage shed at Dee Why Beach has recently been successfully transformed by Council into a kiosk and leased to a private operator.
- Increased revenues are expected from our Kimbriki Resource Recovery Centre with the development of an alternate waste technology and reprocessing facility on site.

Increased Income for Discretionary Spending

- A new developer contribution plan for the development of and provision of infrastructure in the strategic centre at Dee Why.
- Leveraging infrastructure provision through Voluntary Planning Agreements.

SCOPE TO UNDERTAKE NEW FUNCTIONS AND MAJOR PROJECTS

Providing Functions Others Don't

• Council already operates a theatre, an indoor aquatic centre, an NRL quality sports stadium, a waste treatment facility and provides the majority of the sportsfields for the region.

Delivering Major Projects

- Delivering two strategic centres at Dee Why/ Brookvale and Frenchs Forest in partnership with Transport for NSW, Roads and Maritime Service, Department of Health, Department of Education and Communities, and NSW Planning and Environment.
- Major, award-winning projects Council has recently delivered include the Narrabeen Lagoon Trail, Warringah Creative Space and Dee Why Town Centre Masterplan. Details of major projects are provided in Appendix 1.1B.

A Leader on Key Issues

• Council is taking a leadership role to tackle the lack of affordable housing. It is currently seeking expressions of interest to construct affordable housing on Council owned land.

Providing Innovative New Functions

- Warringah is the majority shareholder in Kimbriki Environmental Enterprises Pty Limited (KEE), along with Manly, Mosman and Pittwater Councils. KEE is preparing a significant infrastructure project to develop an alternate waste technology facility that will consist of a resource recovery facility and materials recovery facility to make the area selfsufficient in waste management.
- Warringah is currently exploring the feasibility of providing its IT functions to smaller, rural councils to improve their back office operations.

ABILITY TO EMPLOY WIDER RANGE OF SKILLED STAFF

Significant Employer

• Warringah currently employs 1,000 people and is a major employer on the northern beaches. This includes being able to take on 16 trainees each year which helps with youth unemployment.

Results Through Specialisation

- Warringah employs many specialists across the business that allows us to:
 - Save \$1 million a year by self-insuring for workers compensation through employing specialist WHS and Workers Compensation specialists.
 - Achieve productivity savings of over \$900,000 in 2013/14 as a result of our investment in Business Excellence and continuous improvement
 - Partner with the NSW Government with skilled planners designing strategic centres at Dee Why/Brookvale and Frenchs Forest.
 - Manage the complexities of our unique bush and marine environment with specialist engineers and scientists working closely with State agencies and other land holders.
 - Provide best in class services to the community with specialist IT systems and in-house programing to improve customer service and increase transparency. This has delivered Warringah's new award-winning website, a unique interactive online integrated planning and reporting tool, an innovative GIS system to spatially manage our assets and one of the fastest DA processing times in Sydney.
 - Identify, prioritise and respond to enterprise risks of the business so in the event of an incident services can be recovered quickly and effectively.
 - Effectively consult with the help of community engagement specialists.
 - Independently manage complaints with an independent ombudsman.
 - Support local business to grow and diversify with a specialist being the single point of contact for businesses in the area.
 - Prudently manage legal risks through in-house specialists.

Capacity to Support the Sector

• Warringah has the capacity to provide back office services (IT, Finance and HR) to other councils utilising the strengths of our in-house specialists. Delivery of back office services has been discussed with a number of councils but has been put on hold until after the Fit For the Future reform agenda has been finalised. Our systems are scalable and could easily expand to cover services across the region.

KNOWLEDGE, CREATIVITY AND INNOVATION

A Culture of Continuous Improvement

- Tremendous efforts have been made at Council to improve organisational culture and introduce a culture of continuous improvement, innovation and creativity.
- Warringah received the prestigious 'Leadership in Management Excellence' and 'Excellence in Workforce Management' awards from the Local Government Management Association in 2014.
- Warringah works to the Business Excellence Framework which aligns improvement activities to strategic plans for concrete results. This and other improvement initiatives achieved productivity savings of over \$900,000 in 2013/14.

Knowledge Management

Warringah's knowledge retention strategy utilises Business Process Mapping to capture and store critical information relating to processes to improve efficiency. Warringah has mapped over 500 processes.

Creative Spaces

- Warringah developed an all abilities precinct at Collaroy Beach in consultation with service users to provide specialist facilities and create a unique destination for people with limited mobility and their carers.
- Council is changing the paradigm for building and construction projects. The recent award-winning renovation of the Warringah Creative Space utilised salvaged materials and stopped 90% of building materials going into landfill.

Innovative Service Delivery

- Warringah through Kimbriki Environmental Enterprises Pty Limited (KEE), is preparing a significant infrastructure project to develop an alternate waste technology facility that will consist of a resource recovery facility and materials recovery facility to make the area self-sufficient in waste management.
- In a first for Local Government in Australia, Council publishes monthly financial and project updates online. Council's award-winning digital platform sets the standard for local government in presentation, accessibility and transparency.
- In the future, Council will release more data online in the aim to become Australia's most transparent
- Warringah led the development of KALOF, a mobile app to engage northern beaches youth, on behalf of Mosman, Manly and Pittwater Councils.

ADVANCED SKILLS IN STRATEGIC PLANNING AND POLICY DEVELOPMENT

Warringah has over 20 high level strategies to direct the region's environmental, social and economic objectives.

Dedicated Strategic Planning Unit

Warringah has a dedicated strategic planning unit with over 20 staff focused on holistic strategic planning working across the organisation and with external agencies to plan for long-term outcomes.

Planning to Deliver Sustainable Growth

- Warringah is delivering a strategic centre at Dee Why to support the growth and jobs target for our region. The masterplan to achieve the revitalisation of Dee Why Town Centre has received three major awards including the national 'Government Leadership for Urban Design Award' from Urban Development Institute of Australia.
- Warringah has also resolved to explore the development of a new masterplan to consider the long-term prospects for our main industrial centre at Brookvale – part of the Dee Why/Brookvale regional strategic centre.
- Warringah is preparing a Precinct Structure Plan to guide future development of the area surrounding the new Northern Beaches Hospital which has been identified as a strategic centre by the NSW Government.

Progressive Planning

- Warringah recently developed a Coastal Zone Management Plan for Collaroy/Narrabeen Beach, one of Australia's three most vulnerable beaches to erosion. The Plan received wide spread support from all stakeholders including private land holders due to the collaborative approach and technical skills of the staff.
- Warringah manages the development of the flood study program and ecological assessment of the four lagoons on the northern beaches, Sydney's only remaining coastal lagoons.

RESOURCES TO COPE WITH COMPLEX AND UNEXPECTED CHANGE

Financially Prudent Track Record

Warringah's strong financial position is supported by our substantial revenue base and economies of scale. Council's approach to financial planning is to produce a surplus each financial year to ensure we have a contingency to deal with the unexpected should it arise.

Strong Financial Outlook

TCorp's report 'Financial Sustainability of the New South Wales Local Government Sector' in 2013 rated Council's financial sustainability as 'Sound with a Positive Outlook'. In addition, we are one of only three NSW Councils that is forecasted to be in a strong financial situation by 2016.

Enterprise Risk Planning

• Council has a Business Continuity and Risk team to prepare for unexpected change. There is a detailed business continuity plan for the whole organisation and we conduct random emergency event exercises to test our continuity plans to improve response capability.

Leading on Unexpected Change Agendas

Warringah has taken a leadership role in Local Government Reform, publically advocating for change.

Planning for the Future

 Warringah's Workforce Plan sets out the issues, evidence and strategies required to deliver a sustainable workforce capable of continuing to deliver high quality services to our community and deliver on our Community Strategic Plan.

Resources to Effectively Respond at Short Notice

- Warringah spent over \$400,000 to fund the cleanup from the April 2015 east coast low storm event where Warringah was declared a natural disaster area. The clean-up was funded without impacting on levels of service.
- In 2012, Warringah made a successful application at very short notice to secure capital funding of \$250,000 for a new Police Citizens Youth Club (PCYC) on the northern beaches. The PCYC was incorporated at additional cost into a carpark development and will deliver a combined \$25 million project which will create a regional youth facility.

HIGH QUALITY POLITICAL AND MANAGERIAL LEADERSHIP

Accolades for our Leadership

- The NSW Department of Local Government Promoting Better Practice Review 2013 stated: "Overall, Warringah Council is a well-managed, strongly performing organisation. Most of its policies, practices and systems are of an above average standard. A number of better practice examples have been reported across the spectrum of the Council's areas of business. The Mayor and the General Manager appear to work well together in their role of guiding the strategic direction for the organisation. Decision-making processes appeared mature and efficient."
- Warringah received the prestigious 'Leadership in Management Excellence' and 'Excellence in Workforce Management' awards from the Local Government Management Association in 2014.

Supporting Structures

- Warringah has flattened its management structure, spreading responsibility and accountability across group managers and managers.
- The formation of a Leadership Team has seen consensus decision making become the norm.

Leadership Throughout the Organisation

- Leadership is being taught to staff at all levels of the organisation and a concise version of the program has also been undertaken by our elected officials.
- Councillors are showing leadership in the Local Government Reform agenda, looking to the future rather than being preoccupied by their own political aspirations despite the risk they could lose their elected positions.

Warringah Council

EXAMPLES OF WHERE WARRINGAH HAS DEMONSTRATED ITS CAPACITY Appendix 1.1B



FIT FOR THE FUTURE **EXAMPLES OF WHERE WARRINGAH** HAS DEMONSTRATED ITS CAPACITY

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DEE WHY TOWN CENTRE

MAJOR PROJECTS AND ASSETS

Warringah has begun improving Dee Why, implementing the award-winning Dee Why Town Centre Masterplan. The Masterplan provides a bold and sustainable vision for Dee Why Town Centre as a focus for civic and cultural activities.

The Masterplan won the 2013 Government Leadership for Urban Design award from the Urban Development Institute of Australia, and was the winner of the 2013 Planning Institute of Australia (PIA) award for Best Planning Ideas Small Projects in NSW.

Implementation begun in February 2015 with the construction of a Northern Beaches Police Citizens Youth Club (PCYC), community centre and carpark. Designs for streetscape upgrades are on public exhibition. New drainage pipes, to mitigate the serious risk of flooding, will be installed from October.

The improvements will provide Dee Why with the catalyst for increased investment and positive social change, including a vastly improved public domain and a vibrant commercial heart. It will also deliver on the NSW Government's vision for Dee Why as strategic centre as outlined in 'A Plan for Growing Sydney.'

Improvements to Dee Why

- New Civic Centre 'Community Hub' with an outdoor plaza, amphitheatre and new library facilities
- New Police Citizens & Youth Club
- 560 new car spaces
- New plaza at Redman Road
- New cycle lanes
- Road changes to improve traffic flow
- New trees, paving, water features, landscaping and street furniture
- New open spaces including the expansion of Walter Gors Park
- Use of water-sensitive urban design
- Better accessibility
- Improved regional connectivity

Capital Value	\$37 million over next four years
Location	Dee Why
Status	Underway

Figure A - Artist impression Walter Gors Park



Figure B - Artist impression Walter Gors Park



NORTHERN BEACHES HOSPITAL STRUCTURE PLAN

MAJOR PROJECTS AND ASSETS

The NSW Government is building a new state of the art hospital at Frenchs Forest to deliver long-term health services to the growing population on the northern beaches.

Precinct Planning

The hospital site and surrounding area has been identified as a 'Specialist Precinct' by the NSW Government because of its potential for economic and community development related to the new hospital.

Council is working closely with NSW Government departments, agencies and community members in preparing a Northern Beaches Hospital Precinct Structure Plan that will outline how this potential can be realised.

The Structure Plan will provide a detailed analysis of environmental, social, economic, traffic, transport and accessibility opportunities and constraints and outline a sustainable mix of open space and development that can facilitate economic growth and community wellbeing.

Location	Frenchs Forest
Status	Underway

Figure A - Hospital Precinct



Figure B - Drop-in Session



Figure C - Drop-in Session



GLEN STREET CULTURAL HUB

MAJOR PROJECTS AND ASSETS

Council is breathing new life into Glen Street Theatre by redeveloping this popular venue into a multi-functional, active cultural hub.

The cultural hub will feature a 400 seat auditorium, upgraded foyer area and public spaces, new bar and box office areas, and a new modern library. A new restaurant/ café with alfresco dining will also be established near an adjoining green space.

The innovative and cost-effective plan for Glen Street involves relocating and updating Belrose library to the Glen Street site and using proceeds of the library land sale to fund the redevelopment.

Council was faced with an ageing theatre with a roof that would cost up to \$1 million to fix. Rather than just fixing the immediate problem, Council looked at the region and its needs and devised a vision to build into a cultural centre for the entire northern beaches.

The first stage of this project, costing \$1.8 million, was completed in May 2014 with the new roof, foyer, entrance and landscaping.

The foyer is bigger and allows for a better flow of patrons as well as a place to display art. The landscaping has created a second performance space, unique in Sydney for its leafy surrounds, as well as a great place to meet and mingle pre-show.

Capital Value	\$7.3 million
Location	Belrose
Status	Stage 1 - Completed Stage 2 - Underway

Figure A - Foyer



Figure B - Entrance



NARRABEEN LAGOON TRAIL

MAJOR PROJECTS AND ASSETS

The Narrabeen Lagoon Trail opened in February 2015, providing an iconic tourist facility for the northern beaches with maximum accessibility and minimum impact on the environment. The 8.6km multi-use trail around the foreshores allows for safe and sustainable access for people of all abilities.

The landmark project included the construction of two major foot bridges and relocation of golf holes, using construction techniques and materials that minimised the impact on endangered plant and animal species.

Taking four years, the project also included new board walks, rest stops, park upgrades, heritage restoration and substantial planting of native species.

Capital Value	\$11 million
Location	Narrabeen
Status	Opened





Figure B - Narrabeen





COLLAROY ACCESSIBILITY PRECINCT

MAJOR PROJECTS AND ASSETS

The Collaroy Accessibility Precinct is a ground-breaking, collaborative project for the revitalisation of Collaroy Beach, reserve and shopping district.

The Masterplan, which was adopted in August 2012, is the result of a partnership with the community and disability groups Sargood, Fisher Road School, Cerebral Palsy Alliance, the Disabled Surfers Association of Australia and Vision Australia. Its purpose is to make Collaroy more attractive, safer and a 'best practice' accessible area for all visitors and members of the community.

Works completed to date (June 2015) include improved streetscape in the Collaroy commercial precinct, upgrades to Collaroy Surf Club building to improve disabled access, reserve improvements, a reconfigured carpark and the construction of an all-abilities playground.

Over the next few years improvements will also be made to the beach promenade and rockpool.

Capital Value	\$9.3 million
Location	Collaroy
Status	Stage 1 - Completed Stage 2 - Underway

Figure A - All-abilities playground



Figure B - Making the beach accessible



KIMBRIKI ENVIRONMENTAL ENTERPRISES PTY LTD (KEE)

MAJOR PROJECTS AND ASSETS

Kimbriki Environmental Enterprises Pty Ltd (KEE) operates the Kimbriki Resource Recovery Centre at Terrey Hills. The land is owned by Warringah Council and Warringah is a 51% partner in KEE along with Manly, Mosman and Pittwater Councils.

Through regional cooperation with neighbouring councils, Council is seeking to promote sustainable domestic waste disposal through investment in a state of the art alternative waste technology (AWT) facility.

The project represents a paradigm shift for Sydney, where rapidly reducing putrescible landfill space and a levy approaching \$110 per tonne have created a dramatically different recovery market to a decade ago.

The AWT will provide a locally sustainable solution for managing household wastes, avoiding the social, financial and environmental costs associated with transporting this waste to distant landfills, as well as increasing the amount of resource recovery from these waste streams. Kimbriki already recycles approximately 70% of waste that is brought onto site.

Kimbriki is building a new processing facility scheduled to open by 2018/19 that will be able to turn food and vegetation waste into compost which can then be sold. This potentially can reduce the amount of waste currently landfilled by up to 40%, cutting costs and protecting the environment.

Location Terrey Hills

AWT commissioned 2018/19

Figure A - Waste sorting

Status



Figure B - Warringah Council waste truck:



SPORTING INFRASTRUCTURE

MAJOR PROJECTS AND ASSETS

Council provides 78% of the sportsfields in the northern beaches and is leading the way in introducing new technology that extends the available use and lifespan of assets.

A \$4 million project to create a first-class sporting facility for soccer and other sports at Cromer was completed in January 2014. The project included the installation of a competition-grade synthetic football pitch, three refurbished fields, the area's first new sportsfield in decades, and a bike path. The park is also a water harvesting system. Water collected from the synthetic field is stored in tanks underneath the carpark and used to water the grass grounds, saving millions of litres of water per year.

Two new synthetic pitches are also under construction as part of a Masterplan for Melwood Oval to create another first-class regional facility that will cater for most sports including football, rugby union, AFL, senior cricket, Oz-tag, touch football and many others. This development is one of the biggest of its kind in NSW and will be one of the premier local field sport locations in Sydney. In addition, there will be new cricket nets, shared paths, new carparks and a revamped rugby field.

Capital Value	\$8.3 million
Location	Cromer and Forrestville
Status	Cromer Park – Completed Melwood Oval – Underway

Figure A - Construction of Cromer Park



Figure B - Cromer Park, synthetic field





AWARD-WINNING DIGITAL PLATFORM

INNOVATION

Warringah launched a new suite of digital communications in 2013, raising the bar in presentation, accessibility and transparency for the local government sector. The solution innovatively brought together 35 different web sites into one cohesive platform with adaptive theming – providing a seamless user experience across desktops, tablets and mobiles. In addition, more than 35 public transactions were moved online.

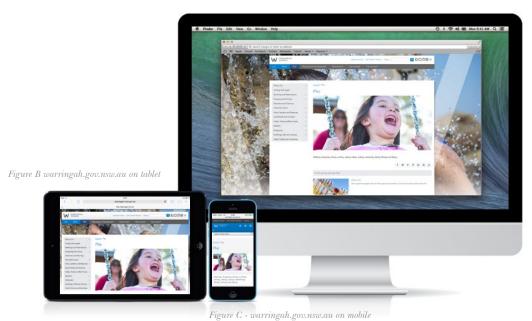
The user-centric design was based on consumer testing and highlights features that the community most wanted. The features are: 'State of Play' which gives updates on whether sportsfields, pools and bike tracks are open, 'I Want To' – quick links to the most used Council services and 'Find Your Nearest' – an interactive map giving information on hundreds of local facilities.

The site was an honouree in the international Webby awards, regarded as the highest accolade on the web.

The site is also the platform for Warringah's industry leading integrated reporting tool. Which provides new levels of transparency to the community.

Capital Value	\$550,000
Location	warringah.nsw.gov.au
Status	Completed

Figure A - warringah.gov.nsw.au on desktop



WARRINGAH CREATIVE SPACE

INNOVATION

An innovative project saw the transformation of a derelict Scout Hall into a thriving creative space. Renovated using repurposed materials salvaged from Kimbriki Resource Recovery Centre, building sites and onsite, the project saved over \$300,000 and stopped 90% of building materials going to landfill.

The project not only saved money and carbon emissions but changed the paradigm for Council's future renovations and served to educate staff members on using 'waste' as a resource. Community participation was a major factor, with the final touches to the building done during a volunteer 'community blitz' day.

The project strengthened the bond between the community and Council and has provided an inspiring environment for local artists to work, display and create in an amazing natural setting.

Capital Value	\$604,000
Location	North Curl Curl
Status	Completed

Figure A - Function







LA LUNE

INNOVATION

Believed to be Sydney's first night-time, outdoor, naturally-powered sculpture exhibition, 'La Lune' set a new benchmark for art exhibitions and tapped into an unmet demand for evening cultural activities on the northern beaches.

Produced in partnership with College of Fine Arts and the University of NSW, the exhibition was professionally curated and featured artists from Australia and overseas who work in harnessing solar, wind and wave energy.

The exhibition, held over eight nights along Long Reef Headland, attracted 35,000 people, surpassing expectations for a new exhibition outside of inner Sydney.

Location	Long Reef
Status	Completed

Figure A - La Lune



Figure B - Long Reef Headlands



ure C - Beach side crowds



