

Facebook Conversation Plan - current as at 4 November 2014

Date	Conversation No.	Date/Copy to be uploaded to Facebook. <i>As each conversation post is added to the page, the new post will be pinned to the top of the page.</i>
4Nov14	1	<p>Council has commenced community consultation for the 'Options For Achieving A Better Road Network' Strategy. <i>Include image.</i> Read the strategy here http://www.greaterhume.nsw.gov.au/CouncilServices/EngineeringServices/SpecialRateVariation.aspx Look out for the booklet regarding the strategy in your letter box. It's important, so please read it. Council will be holding community consultation sessions later in November. If you then have questions, or you'd prefer to talk to someone about the strategy please ring us Freecall: 1300 653 538. Council is seeking your feedback. Please fill in the submission form and return to Council. Feel free to post a comment.</p>
5Nov14		<p>If Border Mail, ERC, Wagga Advertiser and/or other publications publishes story online re SRV, post a link of the online story on our facebook page. Articles have been published in border mail and erc. links below</p> <p>http://www.bordermail.com.au/story/2674448/more-cash-only-way-to-get-ahead-says-mayor/?cs=11 http://www.easternriverinachronicle.com.au/story/2672463/greater-hume-shire-residents-rate-increase/?cs=633</p> <p>Post a comment.</p>
7Nov14	2	<p>Did you receive the booklet 'Options for Achieving A Better Road Network' in your letterbox? If you didn't you can still learn about the strategy here http://www.greaterhume.nsw.gov.au/CouncilServices/EngineeringServices/SpecialRateVariation.aspx Please fill in the submission form and return to Council, or feel free to post a comment. You can also talk to Council Staff Freecall: 1300 653 538.</p>
11Nov14	3	<p>IRIS Research is telephoning residents seeking their views about the 'Options For Achieving A Better Road Network' Strategy. If you are called, please participate. Be open and honest with your responses. You can read the strategy here http://www.greaterhume.nsw.gov.au/CouncilServices/EngineeringServices/SpecialRateVariation.aspx You can email Council here mail@greaterhume.nsw.gov.au or ring and speak to Council staff Freecall: 1300 653 538. You can post a comment .</p>
13Nov14	4	<p>Have you read about Option 1 and Option 2 in Council's Options For Achieving A Better Road Network? You can read about Options 1 and 2 here http://www.greaterhume.nsw.gov.au/CouncilServices/EngineeringServices/SpecialRateVariation.aspx. Council is seeking your feedback. Fill in the Submission Form or email your comments mail@greaterhume.nsw.gov.au. Feel free to post a comment.</p>
17Nov14	5	<p>This week you can talk face to face with Council staff and Councillors about the 'Options For Achieving A Better Road Network' strategy.</p>

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		<p>Community consultation sessions are being held at Jindera, Holbrook and Culcairn.</p> <ul style="list-style-type: none"> • Jindera Thursday, 20 November 2.00pm – 4.00pm Outside IGA Supermarket • Holbrook Friday, 21 November 9.30am – 11.30am Adjacent to Newsagency • Culcairn Friday, 21 November 2.00pm – 4.00pm Outside Council's Office <p>And next week at</p> <ul style="list-style-type: none"> • Henty Friday, 28 November 9.30am – 11.30am Outside Henty Library • Walla Walla Friday, 28 November 2.00pm – 4.00pm Outside Café and Post Office <p>You can read the strategy here http://www.greaterhume.nsw.gov.au/CouncilServices/EngineeringServices/SpecialRateVariation.aspx Fill in the Submission Form or email your comments mail@greaterhume.nsw.gov.au Post a comment.</p>
19Nov14	6	<p>Just a reminder the community consultation sessions for Council's Options For Achieving A Better Road Network' strategy are on tomorrow and Friday.</p> <ul style="list-style-type: none"> • Jindera Thursday, 20 November 2.00pm – 4.00pm Outside IGA Supermarket • Holbrook Friday, 21 November 9.30am – 11.30am Adjacent to Newsagency • Culcairn Friday, 21 November 2.00pm – 4.00pm Outside Council's Office <p>And next week at</p> <ul style="list-style-type: none"> • Henty Friday, 28 November 9.30am – 11.30am Outside Henty Library • Walla Walla Friday, 28 November 2.00pm – 4.00pm Outside Café and Post Office <p>By attending you can talk face to face with Council staff and Councillors about the proposal. Feel free to post a comment.</p>
27Nov14	7	<p>Just a reminder the community consultation sessions for Council's Options For Achieving A Better Road Network' strategy are on tomorrow and Friday.</p> <ul style="list-style-type: none"> • Henty Friday, 28 November 9.30am – 11.30am Outside Henty Library • Walla Walla Friday, 28 November 2.00pm – 4.00pm Outside Café and Post Office <p>By attending you can talk face to face with Council staff about the proposal. Post a comment.</p>
1Dec14	8	<p>You have until 5pm this Friday to comment on Council's 'Options For Achieving A Better Road Network' . You still have time to give Council your thoughts and feedback about Options 1 and 2. You can read the strategy here http://www.greaterhume.nsw.gov.au/CouncilServices/EngineeringServices/SpecialRateVariation.aspx Fill in the Submission Form or email your comments mail@greaterhume.nsw.gov.au Feel free to post a comment.</p>

Monitoring Plan

- During the period 4 November to 5 December 2014, monitoring should be undertaken 3 times a day by either Marg Killalea at 9am, 1.30pm and 4.30pm, in the absence of Marg, Kerrie Wise will be responsible for checking the facebook page.
- Updates will be posted by Lauren Ryan, via Hootsuite. As posts are activated each will need to be pinned to the top of the facebook page.
- Any rude, highly negative, or abusive posts will be deleted immediately by Lauren Ryan. Prior to deleting any negative post, Kerrie/ Lauren will take a screen dump of the comment and send to Marg Killalea for reference filing.
- Responses to posts, Council may authorise a Council response post to comments placed by the public on Council's facebook page and other pages that may have material posted. The wording of the Council response post will be in accordance with a rating of the comment. If it is a positive comment, Council may wish to post a comment in support, if the post is a genuine post with concern Council may respond with "thank you for your comments, could you please message us and we will respond directly to your comments, or alternatively email Council with your questions mail@greaterhume.nsw.gov.au. A Council staff member will then respond directly to you.