



## DELIVERY PROGRAM 2013/14 - 2016/17

Document Control	Delivery Program 2013/14 -2016/17

Revision Number	Date	Revision Details
1	26 June 2013	Initial Delivery Program
2	20 November 2013	Includes - LTFP Review as at 30
		September 2013 - Special Rate
		Variation Scenario – Actual
		2012/13 financial results

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#### **Message from Mayor and General Manager**





On behalf of Gilgandra Shire Council we are pleased to present the Gilgandra Shire community with Councils Delivery Program for this term of Council, 2013/14 to 2016/17

The Delivery Program defines the actions to be taken over the next four years to work towards achieving the outcomes and strategies detailed in the Community Strategic Plan 2013/14 to 2022/23.

The Local Government sector in New South Wales has seen significant changes in requirements related to planning and reporting to both you as our community and also the NSW State Government. This Delivery Program Forms a key part of Gilgandra Shire Council's Integrated Planning and Reporting framework and aims to demonstrate our commitment to you our community over the next four years

Council faces significant challenges during the next 4 years, these challenges include;

- Maintaining ageing transport and community infrastructure.
- Address the issue of long term financial sustainability.
- Reviewing service delivery levels to allow Council to operate within its means

Council is committed to a number of major projects over its four year term including

- Replacement of the Terrabile Creek Bridge
- Renovations of the Warren Road Medical Centre
- Development of the Gilgandra Industrial Park
- Development of stage 1 of the Gilgandra Aero Park Residential Subdivision
- Restoration program for Councils ageing footpath network
- Provision of disabled access at the Gilgandra Swimming Pool
- Re-sheeting of the Gilgandra Aerodrome runway
- Construction of an additional columbarium at the Gilgandra Cemetery
- Installation of automated irrigation system for Noonan Park
- Renewal of Water Supply Infrastructure in line with Councils 30 year plan
- Renewal of Sewer Infrastructure in line with Councils 30 year plan

Council has completed a major review of its road infrastructure assets and has developed a road hierarchy to assist with a planned approach to addressing maintenance and renewal requirements into the future. Council has confirmed the need for significant increases in rural road expenditure to achieve ongoing road conditions acceptable to the community. However, Council has recognised this cannot be achieved without a reduction of service levels in other areas and significant increases in revenue.

Council has been and will continue to review its operations and levels of service it is providing to the community to ensure it is working both efficiently and effectively to achieve the outcomes identified in the Community Strategic Plan.

After completing a review of our Long Term Financial Plan for the period 2013/14 - 2022/23 Council made a decision at its September 2013 meeting to make application to IPART for a Special Rate Variation to allow us to progress our Community Strategic Plan and this Delivery Program while addressing the issue of Long Term financial sustainability.

#### Review of Long Term Financial Plan 2013/14 – 2022/23

Council has reviewed its Long Term Financial Plan for the next 10 years and a summary of the revised budget projections for the term of this Council 2013/14 – 2016/17 is included in the Delivery Program. Councils revised Long Term Financial Planning includes two financial modelling scenarios with the following key elements :

#### Scenario 1

- General Rate Revenue increased in line with rate pegging (estimated at 3% per annum)over life of plan.
- Operations/services delivered at current level across the board
- Capital Works Program of \$39.7m including \$36.8m asset renewals
- External Revenue Sources maintained at current levels
- Borrowings sourced for capital projects with intergenerational benefits within Councils debt service ratio policy
- Water Charges increased by 3% for 2013/14 and 3.5% per annum for remainder of plan.
- Sewer Access Charges increased by 6% per annum and Sewer Usage Charges increased by 10% per annum over the life of the plan.

#### Scenario 2

- General Rate Revenue increased by 7% above rate pegging (forecast at 3% per annum) for a three year period from 2014/15 to 2016/17 (this term of Council)and by rate pegging thereafter
- General Fund operational expenditure reduced by 1% in 2014/15 a further 1% in 2015/16 and a further 1% in 2016/17 (progressively reduce cost of operations/ services by 3% over this term of Council) and maintain these savings over life of the plan
- Rural Roads maintenance increased by \$200k plus CPI in 2014/15 a further \$200k plus CPI in 2015/16 and a further \$200k plus CPI in 2016/17 (progressively increase the Rural Roads maintenance budget by \$600k plus CPI over this term of Council) and maintain this increase over the life of the plan
- Capital Works Program of \$39.7m including \$36.8m asset renewals
- Borrowings sourced for Capital Projects with intergenerational benefits within Council's debt service ratio policy

- Water Charges increased by 3% for 2013/14 and 3.5% per annum for remainder of plan.
- Sewer Access Charges increased by 6% per annum and Sewer Usage Charges increased by 10% per annum over the life of the plan.
- Increase the amount set aside for asset renewal works as they fall due , particularly transport assets from 2017/18 onwards

#### **Special Rate Variation Application to IPART**

Council has made the decision to apply to IPART for an increase to general rates of 7% above rate pegging (estimated at 3%) each year for the next three years. This application aligns with the remaining three years of this Councils term of office.

Based on an estimated rate peg of 3% per annum this equates to a total increase in general rates of 10% per annum for the next three years 2014/15-2016/17. This increase will be a permanent addition to Councils rate base. It will allow Council to address long term financial sustainability issues and in particular the need for increased maintenance and renewal of our local rural road network.

Council will make application to IPART who review the submission against the following criteria

- Need for the variation
- Community awareness and engagement
- Impact on ratepayers
- Assumptions in delivery program and long term financial plan
- Productivity improvements and cost containments

Information regarding the process is available on IPARTS web site at <u>www.ipart.nsw.gov.au</u>

This Delivery Program includes two associated financial scenarios – one with an increase of general rates in line with rate pegging and one with general rates increased in line with the Special Variation application.

#### **Our Councillors**

The current Council was elected in September 2012 and will serve a four year term to September 2016. The Mayor and Deputy Mayor are elected by the Councillors annually in September.

Councillors play an important community leadership role. Councillors provide vision, strategic direction and make policy decisions on behalf of, and for the benefit of, the local community. The Local Government Act describes the role of councillor as falling into two broad categories: as a member of the governing body of Council and as an elected person.

As a member of the governing body of Council, Councillors direct and control the affairs of the Council; allocate resources for the benefit of the Council area; play a key role in creation and review of policies and objectives; and review the performance of Council and its delivery of services. As an elected person, a councillor represents the interests of the residents and ratepayers; provides leadership and guidance to the community; and facilitates communication between the community and Council.



Cr Doug Batten

Mayor



Cr Ash Walker

**Deputy Mayor** 



Cr Susan Baker



Cr Amber Bunter



Cr John Collison



Cr Stephen Horan



Cr Gina Johnson

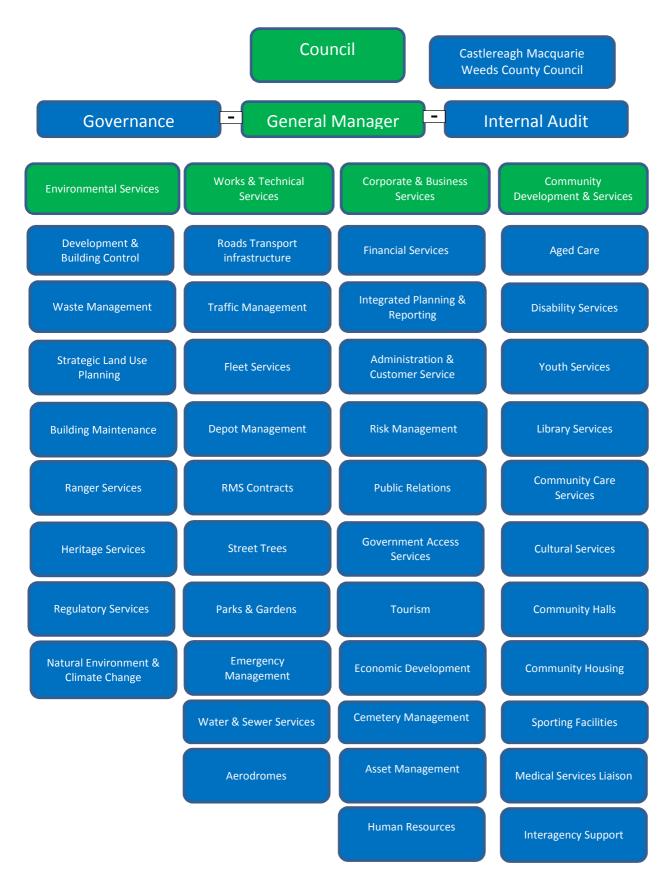


Cr Laurie McGrath



Cr Greg Peart

#### **Our Organisational Structure**



#### Introduction

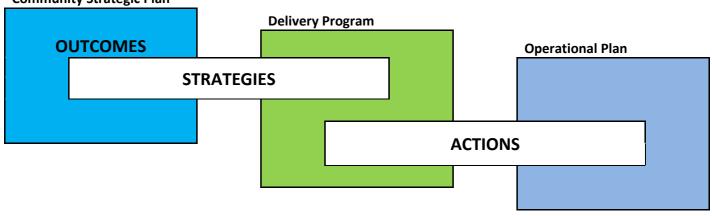
# How does the Delivery Program Relate to the Community Strategic Plan

The Community Strategic Plan is the highest level plan that Council prepares. Its purpose is to identify the community's main priorities and aspirations for the future and to plan strategies for achieving these goals. In doing this, the planning process considers the issues and pressures that may affect the community and the level of resources that will realistically be available to achieve its aspirations.

While Council has a custodial role in initiating, preparing and maintaining the Community Strategic Plan on behalf of the community, it is not wholly responsible for its implementation. Other partners, such as other level of government and community groups are also responsible for the delivery of long term strategies in the Plan. These responsibilities are also identified in the Plan.

The Community Strategic Plan is supported by a number of Council plans including:

- Delivery Program: This plan sets out the actions, grouped under strategies identified in the Community Strategic Plan, that Council will take over the next four years (2013/14 – 2016/ 2017), that work towards achieving the outcomes identified in the Community Strategic Plan. This plan also includes anticipated budget requirements (2013/14 – 2016/17) associated with these actions.
- Operational Plan: This plan contains details of Council's actions, grouped under strategies from the Community Strategic Plan that Council will take in the next financial year (2013/14) that work towards achieving the outcomes identified in the Community strategic Plan. These actions are a sub set of the actions outlined in the Delivery Program and include detailed budget requirements for the financial year (2013/14) associated with these actions.



**Community Strategic Plan** 

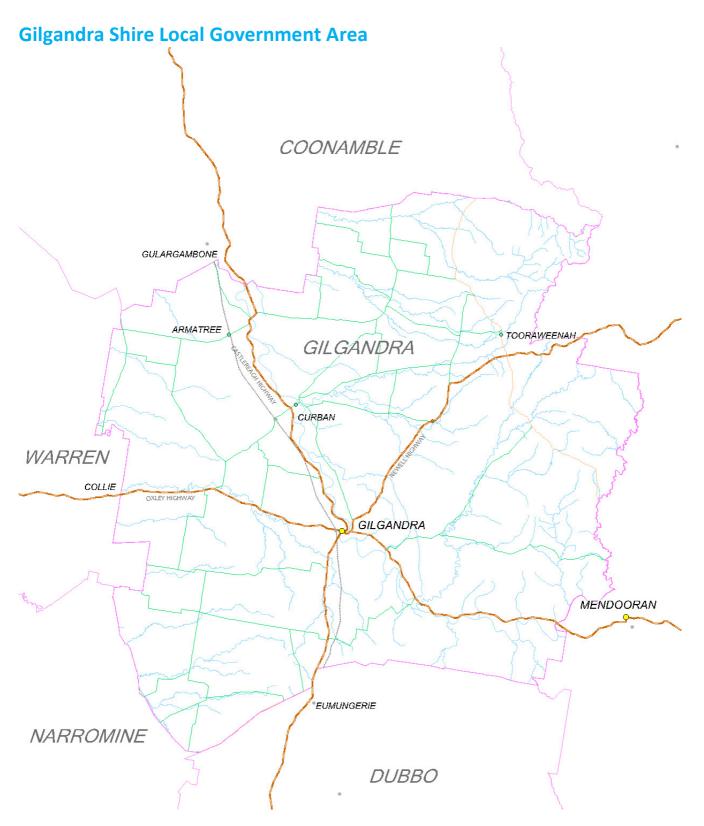
- Resourcing Strategy: This Strategy is the basis upon which Council will make decisions designed to deliver the outcomes identified in the Community Strategic Plan and includes:
  - Workforce Management Plan: This planning outlines how we will ensure Council has the staff with the skills to work towards delivering the outcomes identified in the Community Strategic Plan
  - Asset Management Strategy Plan: This planning is a comprehensive process to ensure detailed information on all Council assets is available and delivery of services from assets is provided in a financially sustainable manner. The plan defines the services to be provided, how the services are provided and what funds are required to provide the services and will inform the Community Strategic Plan and Long Term Financial Plan
  - Long Term Financial Plan: This plan models a number of scenarios in the context of constraints we face in the longer term, providing a sound basis for financial decision making. The Long Term Financial Plan is a tool that 'tests' the community's aspirations outlined in the Community Strategic Plan against the financial reality. It is both a decision-making tool and a problem solving tool
  - Local Environmental Plan: The Community Strategic Plan sets high level objectives that relate to land use planning however the Local Environmental Plan maps out the details of land use planning across the Shire. The Local Environmental Plan is the principal document for controlling development at a council level.
  - Community Engagement Strategy: Council has developed a Community Engagement Strategy for ongoing engagement with the local community in developing and reviewing the Community Strategic Plan. Council intends to consult with and inform the community of its plans on a regular basis.



## **Gilgandra Shire Community Overview**

**Orana Regional Organisation of Councils** 





Gilgandra is nestled on the banks of the Castlereagh River in Central NSW at the junction of three major inland highways being the Newell Oxley and Castlereagh and half way between Brisbane and Melbourne. In addition to the township of Gilgandra the Shire has two villages, Tooraweenah located at the southern entrance to the Warrumbungle National Park and Armatree located in the north of the Shire.

Gilgandra is a great place to live. It is a proud, passionate, vibrant, solid and supportive rural based community. We are fortunate to have excellent schools for our children, a comprehensive range of medical services, fantastic sporting facilities, and a thriving cultural presence within the region. Although our population is ageing, social capital through volunteerism is strong, and this strength is reflected in the many events (cultural, sporting, community and nation building) that are conducted by volunteers.

Gilgandra is located just 65 kilometres north of Dubbo, one of the largest inland cities in New South Wales. This allows residents to have close access to a base hospital, specialist medical services, employment opportunities and a regional airport.

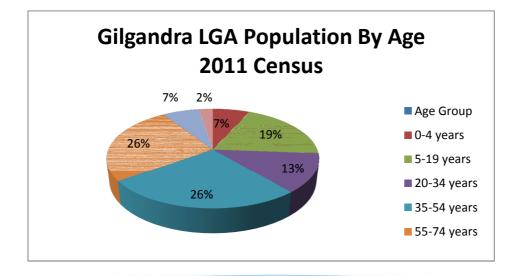
Agriculture including cereal cropping, wool production, sheep and cattle is a large contributor to the Gilgandra economy. In recent years, health and aged care have developed as large employers in the community and form an important part of a diversifying economy. For a community its size, Gilgandra is well serviced with medical, retail, accommodation, professional and financial services. The community and Council have invested heavily in medical infrastructure to ensure the community has access to essential medical and allied health services.

Gilgandra Shire, like so many other rural communities has seen significant challenges as result of an extended period of drought followed by two flood events. The decline of employment numbers in agriculture has made the need to diversify the economy even more of an essential action for the community.

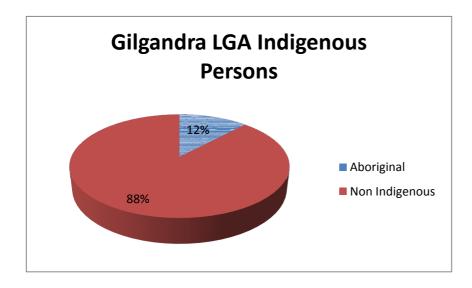
#### **Gilgandra LGA Demographics**

- Total Population 4355
- Median age 44 year
- Total Dwellings 1750
- Average household size 2.4 persons
- 89.70% of the population was born in Australia
- 92.6% of people speak only English
- Gilgandra LGA scores 928.1 on the SEIFA index of disadvantage

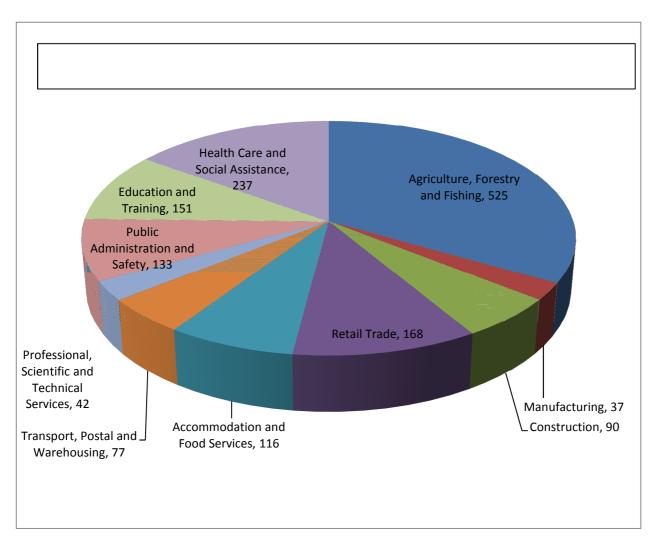
#### Age Profile



Delivery Program 2013/14 - 2016/17



Gilgandra LGA Top 10 - Employment By Industry Sector



## **Community & Council Vision and Values**

## Vision

Gilgandra Shire is a strong and sustainable rural centre with a caring community that is building a future together

#### Values

Integrity, leadership, inclusivity, selflessness, objectivity, accountability, openness, honesty, respect, professionalism



## Challenges

The Gilgandra Community faces a number of challenges that have the potential to impact on the desired outcomes identified in this Community Strategic Plan. These challenges include

- Council amalgamations
- Climate change
- Succession planning
- Waste management
- Understanding between all cultures
- Maintaining quality , well funded education
- Sustaining community infrastructure
- Skilled labour availability
- Agriculture sustainability
- Technological change
- Sustainable land use and planning
- Business sustainability
- Volunteer resourcing
- Population decline
- Youth participation
- Quality health services
- Community transport
- Increased childcare demands
- Financial sustainability
- Maintaining our heritage

It is intended that the Community Strategic Plan and Councils associated Delivery Program and Operational Plan work towards addressing these challenges over the life of these plans.

#### **State and Regional Plans**

The development of this Delivery Program was informed by the NSW State Plan, NSW 2021 – a Plan to Make NSW Number One the Regional Plan developed by Regional Development Australia – Orana (RDA Orana) and the NSW 2021 ORANA Regional Action Plan.

The issues outlined in these plans are very much in line with Councils Delivery Program, and cover issues such as the economy, health, transport, infrastructure and education.

#### **The Social Justice Principles**

This Community Strategic Plan and built on the social justice principles outlined below and the strategic actions taken in the future will have regard for those principles.

**Equity** – involving fairness in decision making, prioritising and allocation of resources, particularly those in need.

Access – having fair access to services, resources and opportunities to improve the quality of life.

**Participation** – the maximum opportunity to genuinely participate in decisions which affect their lives.

**Rights** – equal rights established and promoted, with opportunities provided for people from diverse linguistic, cultural and religious backgrounds to participate in community life

#### **Delivery Program**

The Delivery Program is based on the five key themes, the outcomes and associated strategies identified in the Community Strategic Plan. The Delivery Program outlines actions to be taken over the next four years to progress the Community Strategic Plan .We have identified the Council Directorate with responsibility for implementing each action outlined in the Program. It is also important to determine how we will measure our progress towards achieving our desired outcomes. A series of measures of success have been identified to assist in assessing our progress. Links to State and Regional Plans have been identified and are referenced in the following tables.

#### **Keeping the Delivery Program Current**

Each new Council will prepare a Delivery Program for its four year term which aligns with the Community Strategic Plan .Councils Delivery Program is a living document subject to regular review by Council to reflect changes in circumstances such as community expectations and government policy. Council will review its Delivery Program annually when preparing its annual Operational Plan.

#### **Reporting Progress**

Six monthly reports will be presented to Council to allow consideration of progress in implementing its Delivery Program. Council will report on achievements for the previous year in its Annual Report.

Each outgoing Council will report to the Community on its Delivery Program achievements over its four year term in response to the Community Strategic Plan

#### **Abbreviations and Acronyms**

The following acronyms are used in the Delivery Program and relate to positions within Gilgandra Shire Council. They indicate the officer responsible for ensuring each action is implemented.

- GM General Manager
- DC&BS Director of Corporate and Business Services
- DCD&S Director of Community and Development Services
- DW&TS Director of Works & Technical Services
- DES Director Environmental Services
- MANEX Management Executive, consisting of the General Manager and four Directors

#### Forecast Budget Results for 2013/14 – 2016/17

These tables show the budget results by fund. The consolidated column is the results for Council as a whole. The table ultimately shows the net cash result for Council for each year in the Delivery Program. An explanation for the accounting terms used appears below the tables. An additional column has been included for General Fund from 2014/15 which reflects Scenario 2 outlined in Councils LTFP. This second Scenario includes the proposed Special Rate Variation.

Financial Year 2013/14	General Fund	Water Fund	Sewer Fund	Orana Lifestyle Directions	Carlginda Enterprises	Cooee Lodge Retirement Village	Jack Towney Hostel	Consolidated
Operating Expenditure	-\$13,740,599	-\$883,802	-\$849,153	-\$3,120,309	-\$541,105	-\$3,118,259	-\$591,609	-\$22,844,836
Operating Income	\$12,270,883	\$820,119	\$692,900	\$3,185,543	\$522,043	\$3,103,439	\$696,864	\$21,291,791
Operating Result before Capital	-\$1,469,716	-\$63,683	-\$156,253	\$65,234	-\$19,062	-\$14,820	\$105,255	-\$1,553,045
Capital Income	\$80,000	\$0	-	\$0	\$0	\$0	-	\$80,000
Operating Result	-\$1,389,716	-\$63,683	-\$156,253	\$65,234	-\$19,062	-\$14,820	\$105,255	-\$1,473,045
Depreciation Adjustment	\$3,775,398	\$269,496	\$345,806	\$59,966	\$15,286	\$173,525	\$11,822	\$4,651,299
Capital Expenditure	-\$3,790,771	-\$275,000	-\$145,000	-\$45,750	-\$15,000	-\$355,000	-\$20,600	-\$4,647,121
Net Cash Result	-\$1,405,089	-\$69,187	\$44,553	\$79,450	-\$18,776	-\$196,295	\$96,477	-\$1,468,867
Breakup of Current Cash Result								
Net Cash Result	-\$1,405,089	-\$69,187	\$44,553	\$79,450	-\$18,776	-\$196,295	\$96,477	-\$1,468,867
Reserves	\$1,405,884	\$80,000	-	\$0	\$0	\$260,000	-\$10,000	\$1,735,884
Property Sales	\$400,000	\$0	-	\$0	\$0	\$0	-	\$400,000
New Loans	-	\$0	-	\$0	\$0	\$0	-	0
Loan Repayments	-\$409,065	\$0	-	\$0	\$0	-\$48,000	-	-\$457,065
Current Cash Result	-\$8,270	\$10,813	\$44,553	\$79,450	-\$18,776	\$15,705	\$86,477	\$209,952

Financial Year 2014/15	General Fund Scenario 1	General Fund Scenario 2	Water Fund	Sewer Fund	Orana Lifestyle Directions	Carlginda Enterprises	Cooee Lodge Retirement Village	Jack Towney Hostel	Consolidated Scenario 1	Consolidated Scenario 2
Operating Expenditure	-\$14,113,076	-\$14,229,183	-\$928,054	-\$902,946	-\$3,213,918	-\$557,338	-\$3,213,546	-\$609,357	-\$23,533,786	-\$23,654,342
Operating Income	\$12,709,133	\$13,005,370	\$848,429	\$749,184	\$3,281,109	\$537,704	\$3,215,808	\$717,770	\$22,059,137	\$22,355,374
Operating Result before Capital	-\$1,403,943	-\$1,223,813	-\$79,625	-\$153,762	\$67,191	-\$19,635	\$2,262	\$108,413	-\$1,474,649	-\$1,298,968
Capital Income	\$82,400	\$82,400	-	-	-	-	-	-	\$82,400	\$82,400
Operating Result	-\$1,321,543	-\$1,141,413	-\$79,625	-\$153,762	\$67,191	-\$19,635	\$2,262	\$108,413	-\$1,392,249	-\$1,216,568
Depreciation Adjustment	\$3,888,660	\$3,888,660	\$277,581	\$349,264	\$61,765	\$15,745	\$178,731	\$12,177	\$4,797,211	\$4,783,923
Capital Expenditure	-\$2,896,193	-\$2,896,193	-\$520,000	-\$130,000	-\$76,973	-\$15,450	-\$399,350	-\$21,218	-\$3,759,184	-\$4,059,184
Net Cash Result	-\$329,076	-\$148,946	-\$322,044	\$65,502	\$51,983	-\$19,340	-\$218,357	\$99,371	-\$354,222	-\$491,829
Breakup of Current Cash Result										
Net Cash Result	-\$329,076	-\$148,946	-\$322,044	\$65,502	\$51,983	-\$19,340	-\$218,357	\$99,371	-\$354,222	-\$491,829
Reserves	\$115,806	\$115,806	-	-	-	-	\$301,500	-	\$417,306	\$417,306
Property Sales	\$26,000	\$26,000	-	-	-	-	-	-	\$26,000	\$26,000
New Loans	\$300,000	\$300,000	\$300,000	-	-	-	-	-	\$300,000	\$600,000
Loan Repayments	-\$451,849	-\$451,849	-\$22,592	-	-	-	-\$48,000	-	-\$499,849	-\$522,441
Current Cash Result	-\$339,119	-\$158,989	-\$44,636	\$65,502	\$51,983	-\$19,340	\$35,143	\$99,371	-\$110,765	\$29,036

Financial Year 2015/16	General Fund Scenario 1	General Fund Scenario 2	Water Fund	Sewer Fund	Orana Lifestyle Directions	Carlginda Enterprises	Cooee Lodge Retirement Village	Jack Towney Hostel	Consolidated Scenario 1	Consolidated Scenario 2
Operating Expenditure	-\$14,472,549	-\$14,709,895	-\$953,889	-\$961,807	-\$3,310,336	-\$574,059	-\$3,298,720	-\$627,638	-\$24,196,421	-\$24,436,344
Operating Income	\$13,078,744	\$13,603,212	\$877,718	\$813,786	\$3,379,543	\$553,835	\$3,312,282	\$739,303	\$22,755,211	\$23,279,679
Operating Result before Capital	-\$1,393,805	-\$1,106,683	-\$76,171	-\$148,021	\$69,207	-\$20,224	\$13,562	\$111,665	-\$1,441,210	-\$1,156,665
Capital Income	\$154,872	\$154,872	-	-	\$0	-	\$0	\$100,000	\$254,872	\$254,872
Operating Result	-\$1,238,933	-\$951,811	-\$76,171	-\$148,021	\$69,207	-\$20,224	\$13,562	\$211,665	-\$1,186,338	-\$901,793
Depreciation Adjustment	\$4,005,320	\$4,005,320	\$285,908	\$352,757	\$63,618	\$16,217	\$184,093	\$12,542	\$4,934,143	\$4,920,455
Capital Expenditure	-\$2,563,785	-\$2,563,785	-\$220,000	-\$170,000	-\$78,232	-\$15,914	-\$153,831	-\$121,855	-\$3,323,231	-\$3,323,617
Net Cash Result	\$202,602	\$489,724	-\$10,263	\$34,736	\$54,593	-\$19,920	\$43,824	\$102,352	\$424,574	\$695,045
Breakup of Current Cash Result										
Net Cash Result	\$202,602	\$489,724	-\$10,263	\$34,736	\$54,593	-\$19,920	\$43,824	\$102,352	\$424,574	\$695,045
Reserves	-\$118,480	-\$118,480	-	-	\$0	-	\$54,636	-	-\$63,844	-\$63,844
Property Sales	\$136,000	\$136,000	-	-	\$0	-	\$0	-	\$136,000	\$136,000
New Loans	-	-	-	-	\$0	-	\$0	-	\$0	\$0
Loan Repayments	-\$377,923	-\$377,923	-\$24,067	-	\$0	-	-\$48,000	-	-\$425,923	-\$449,990
Current Cash Result	-\$157,801	\$129,321	-\$34,330	\$34,736	\$54,593	-\$19,920	\$50 <i>,</i> 460	\$102,352	\$70,807	\$317,211

Financial Year 2016/17	General Fund Scenario 1	General Fund Scenario 2	Water Fund	Sewer Fund	Orana Lifestyle Directions	Carlginda Enterprises	Cooee Lodge Retirement Village	Jack Towney Hostel	Consolidated Scenario 1	Consolidated Scenario 2
Operating Expenditure	-\$14,981,407	-15,344,370	-\$980,594	-\$1,026,239	-\$3,409,646	-\$591,280	-\$3,393,145	-\$646,467	-\$25,028,038	-25,391,741
Operating Income	\$13,463,323	14,301,433	\$908,020	\$883,201	\$3,480,929	\$570,450	\$3,411,651	\$761,482	\$23,479,056	24,317,166
Operating Result before Capital	-\$1,518,084	-1,042,937	-\$72,574	-\$143,038	\$71,283	-\$20,830	\$18,506	\$115,015	-\$1,548,982	-1,074,575
Capital Income	\$87,418	87,418	\$0	-	\$0	-	\$0	-	\$87,418	87,418
<b>Operating Result</b>	-\$1,430,666	-955,519	-\$72,574	-\$143,038	\$71,283	-\$20,830	\$18,506	\$115,015	-\$1,461,564	-987,157
Depreciation Adjustment	\$4,125,479	4,125,479	\$294,486	\$356,284	\$65,526	\$16,703	\$189,615	\$12,918	\$5,075,110	5,061,011
Capital Expenditure	-\$3,373,014	-3,828,014	-\$700,000	-\$310,000	-\$154,529	-\$16,391	-\$158,445	-\$22,510	-\$4,734,889	-5,189,889
Net Cash Result	-\$678,201	-658,054	-\$478,088	-\$96,754	-\$17,720	-\$20,518	\$49,676	\$105,423	-\$1,121,343	-1,116,035
Breakup of Current Cash Result										
Net Cash Result	-\$678,201	-658,054	-\$478,088	-\$96,754	-\$17,720	-\$20,518	\$49,676	\$105,423	-\$1,121,343	-1,116,035
Reserves	-\$45,834	-45,834	\$0	-	\$0	-	\$54,636	-	\$8,802	8,802
Property Sales	\$70,000	70,000	\$0	-	\$0	-	\$0	-	\$70,000	70,000
New Loans	\$1,000,000	1,000,000	\$0	-	\$0	-	\$0	-	\$1,000,000	1,000,000
Loan Repayments	-\$346,374	-346,374	\$0	-	\$0	-	-\$48,000	-	-\$394,374	-394,374
Current Cash Result	-\$409	19,738	-\$478,088	-\$96,754	-\$17,720	-\$20,518	\$56,312	\$105,423	-\$436,915	-431,607

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The projected current cash results for the next four years are:

Financial Year	General Fund Scenario 1	General Fund Scenario 2	Water Fund	Sewer Fund	Orana Lifestyle Directions	Carlginda Enterprises	Cooee Lodge Retirement Village	Jack Towney Hostel	Consolidated	Consolidated Scenario 2
2013/14	-\$8,270	-8,270	\$10,813	\$44,553	\$79 <i>,</i> 450	-\$18,776	\$15,705	\$86,477	\$209,952	209,952
2014/15	-\$339,119	-158,989	-\$44,636	\$65,502	\$51,983	-\$19,339	\$35,143	\$99,371	-\$110,765	29,036
2015/16	-\$157,801	129,321	-\$34,330	\$34,736	\$54,593	-\$19,921	\$50 <i>,</i> 460	\$102,352	\$70,807	317,211
2016/17	-\$409	19,738	-\$478,088	-\$96,754	-\$17,719	-\$20,518	\$56,312	\$105,423	-\$436,915	-431,607

The projected accumulated current cash positions for the next four years are:

Financial	General	General	Water Fund	Sewer	Orana	Carlginda	Cooee Lodge	Jack	Consolidated	Consolidated
Year	Fund	Fund		Fund	Lifestyle	Enterprises	Retirement	Towney	Scenario 1	Scenario 2
	Scenario 1	Scenario 2			Directions		Village	Hostel		
Opening	\$1,198,431	1,198,431	\$2,009,451	\$217,665	\$1,078,323	\$122,310	\$3,432,063	\$258,394	\$8,316,637	8,316,637
Cash										
2013/14	\$1,190,161	1,190,161	\$2,020,264	\$262,218	\$1,157,773	\$103,534	\$3,447,768	\$344,871	\$8,526,589	8,526,589
2014/15	\$851,042	1,031,172	\$1,975,628	\$327,720	\$1,209,756	\$84,195	\$3,482,911	\$444,243	\$8,415,824	8,555,625
2015/16	\$693,241	1,160,493	\$1,941,298	\$362,456	\$1,264,349	\$64,274	\$3,533,371	\$546,595	\$8,486,631	8,872,836
2016/17	\$692,832	1,180,231	\$1,463,210	\$265,702	\$1,246,629	\$43,756	\$3,589,683	\$652,018	\$8,049,716	8,441,229

The 2013/14-2016/17 Delivery Program provides for the following funding from new loan borrowings:

Financial Year	General Fund	Water Fund	Sewer Fund	Orana Lifestyle Directions	Carlginda Enterprises	Cooee Lodge Retirement Village	Jack Towney Hostel	Consolidated
2013/14	-	-	-	-	-	-	-	-
2014/15	\$300,000	\$300,000	-	-	-	-	-	\$600,000
2015/16	-	-	-	-	-	-	-	-
2016/17	\$1,000,000	-	-	-	-	-	-	\$1,000,000

Explanation of Accounting Terns used in the Forecast Results tables above	
Operating Expenditure	Operating expenditure is the component of the budget that relates to the on-going running
	expenses of the organisation, including salaries and wages, plant operating costs and expenses
	for maintenance and operational activities
Operating Income	Operating income is the component of the budget that relates to the on-going income received
	by the organisation. Operating Income includes rates and untied funds as well as fees and
	charges and annual charges for specific activities such as water, sewer, waste services and
	stormwater drainage. Annual Charges must be spent on the operations that they relate to e.g.
	income received from charges for waste services must be expended on waste services
	operations
Capital Income	Capital Income is income received from external organisations, usually in the form of tied
	grants from other levels of government, to be spent on specific capital works
Operating Result	The Operating Result is the difference between the operating expenditure and the operating
	income. The Operating Result may be a surplus result indicated by brackets or a deficit result
Depreciation Adjustment	Depreciation Adjustment takes out the effect of the "non-cash" accounting entry that is
	depreciation. This cash adjustment is made to allow the Net Cash Result of the budget to be
	calculated.
Capital Expenditure	This is the expenditure that is planned for the financial year to be spent on capital works.
	Capital works usually involve the renewal of assets or the building of new infrastructure
Net Cash Result	The Net Cash Result for the financial year (the difference between total revenue received and
	planned total expenditure) excluding depreciation and accruals. The net cash result may be a
	surplus result indicated by brackets or a deficit result. If the result is a deficit, the objective
	and/or theme uses more cash than it generates in the financial year
Breakup of Current Cash Result	
Reserves	These funds have been reserved for this specific purpose. Reserves can be generated from self-
	funding activities such as Airport or set aside for specific purposes in a previous financial year
Property Sales	These funds have been sourced from the sale of property owned and developed by Council.
New Loans	These funds were sourced via a loan for a specific purpose
Loan Repayments	These funds are used to repay the principal portion of Council loans.
Explanation of Accounting Terns used in the Forecast Results tables above	

#### Forecast Operating Results 2013/14 – 2016/17

These tables show the breakdown of the operating expenditure and operating income for each fund, for each year of the delivery program. An additional table is included for General Fund from 2014/15 which reflects Scenario 2 outlined in Councils LTFP. This second Scenario includes the proposed Special Rate Variation.

General Fund	2013/14	2014/15	2015/16	2016/17	General	2013/14	2014/15	2015/16	2016/17
Scenario 1	Estimates	Estimates	Estimates	Estimates	Fund	Estimates	Estimates	Estimates	Estimates
					Scenario 2				
Operating Income									
Rates & Annual	\$3,904,677	\$4,021,037	\$4,140,888	\$4,264,335		\$3,904,677	\$4,266,417	\$4,663,547	5,099,583
Charges									
Fees & User Charges	\$3,139,729	\$3,230,808	\$3,325,722	\$3,423,828		\$3,139,729	\$3,230,808	\$3,325,722	3,423,828
Interest on	\$81,934	\$84,392	\$86,924	\$89,531		\$81,934	\$84,392	\$86,924	89,531
Investments									
Other Income	\$400,594	\$407,502	\$414,506	\$421,602		\$400,594	\$408,359	\$416,314	424,463
Grants – Operating	\$4,743,949	\$4,965,394	\$5,110,705	\$5,264,026		\$4,743,949	\$5,015,394	\$5,110,705	5,264,026
Grants – Capital	\$80,000	\$82,400	\$154,872	\$87,418		\$80,000	\$82,400	\$154,872	87,418
Total Income	\$12,350,883	\$12,791,533	\$13,233,617	\$13,550,740		\$12,350,883	\$13,087,770	\$13,758,084	14,388,849
<b>Operating Expenses</b>									
Wages & Employee	\$4,611,259	\$4,704,274	\$4,839,414	\$4,984,998		\$4,611,259	\$4,704,274	\$4,839,414	4,984,998
Costs									
Borrowing Costs	\$138,517	\$131,814	\$102,566	\$152,923		\$138,517	\$131,814	\$102,566	152,923
Materials & Contracts	\$3,944,196	\$4,078,997	\$4,176,855	\$4,302,160		\$3,944,196	\$4,284,997	\$4,601,215	4,957,796
Depreciation	\$3,775,398	\$3,888,660	\$4,005,320	\$4,125,479		\$3,775,398	\$3,888,660	\$4,005,320	4,125,479
Other Expenses	\$1,271,229	\$1,309,332	\$1,348,394	\$1,415,846		\$1,271,229	\$1,309,332	\$1,348,394	1,415,846
<b>Operational Savings</b>	-	-	-	-		-	-\$89,893	-\$187,015	-292,672
Total Expenses	\$13,740,599	\$14,113,077	\$14,472,549	\$14,981,406		\$13,740,599	\$14,229,184	\$14,709,894	15,344,370
Net Operating Result	-\$1,389,716	-\$1,321,544	-\$1,238,932	-\$1,430,666		-\$1,389,716	-\$1,141,414	-\$951,810	-955,521
Ou such a Desult	61 400 740	¢4,402,044	¢4 202 004	¢4 540 004		64 460 746	4 222 044	1 100 000	4 042 020
Operating Result before Capital	-\$1,469,716	-\$1,403,944	-\$1,393,804	-\$1,518,084		-\$1,469,716	-1,223,814	-1,106,682	-1,042,939

Water Fund	2013/14 Estimates	2014/15 Estimates	2015/16 Estimates	2016/17 Estimates	Sewer Fund	2013/14 Estimates	2014/15 Estimates	2015/16 Estimates	2016/17 Estimates
Operating Income	Littlates	Estimates	Litinates	Litinates		Estimates	Estimates	Litinates	Estimates
Rates & Annual Charges	\$291,747	\$301,958	\$312,527	\$323,465		\$312,399	\$331,143	\$351,012	\$372,072
Fees & User Charges	\$444,684	\$460,207	\$476,272	\$492,898		\$363,591	\$399,950	\$439,945	\$483,940
Interest on Investments	\$70,663	\$72,783	\$74,966	\$77,215		\$4,157	\$4,573	\$8,500	\$12,000
Other Income	\$0	\$0	\$0	\$0		-	-	-	-
Grants – Operating	\$13,025	\$13,481	\$13,953	\$14,441		\$12,573	\$13,518	\$14,329	\$15,189
Grants – Capital	\$0	\$0	\$0	\$0		-	-	-	-
Total Income	\$820,119	\$848,429	\$877,718	\$908,019		\$692,900	\$749,184	\$813,786	\$883,201
Operating Expenses									
Wages & Employee	\$215,000	\$221,450	\$228,094	\$234,936		\$228,547	\$241,308	\$255,042	\$269,837
Costs									
Borrowing Costs	\$0	\$17,738	\$16,263	\$14,840		-	-	-	-
Materials & Contracts	\$242,841	\$250,126	\$257,630	\$265,359		\$157,300	\$183,214	\$211,833	\$243,725
Depreciation	\$269,496	\$277,581	\$285,908	\$294,486		\$345,806	\$349,264	\$352,757	\$356,284
Other Expenses	\$156,465	\$161,159	\$165,994	\$170,974		\$117,500	\$129,250	\$142,175	\$156,393
Total Expenses	\$883,802	\$928,054	\$953,889	\$980,595		\$849,153	\$902,946	\$961,807	\$1,026,239
Net Operating Result	-\$63683	-\$79,625	-\$76,171	-\$72,576		-\$156,253	-\$153,762	-\$148,021	-\$143,038
Operating Result before Capital	-\$63,683	-\$79,625	-\$76,171	-\$72,576		-\$156,253	-\$153,762	-\$148,021	-\$143,038

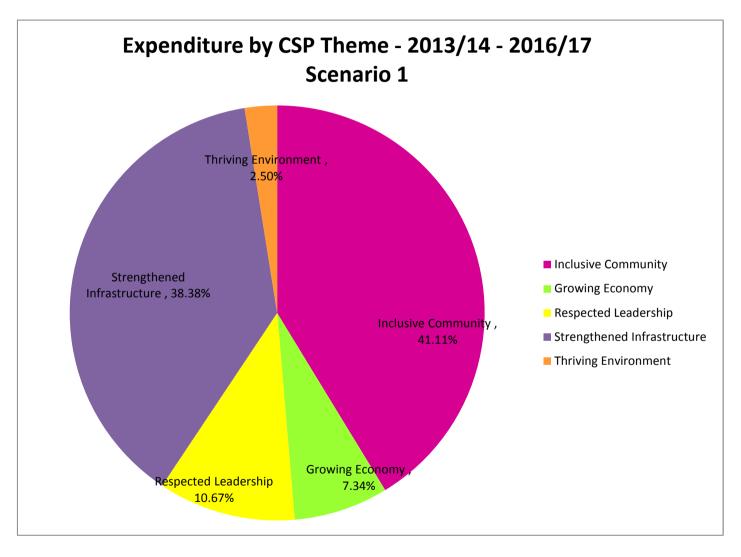
Orana Lifestyle	2013/14	2014/15	2015/16	2016/17	Carlginda	2013/14	2014/15	2015/16	2016/17
Directions	Estimates	Estimates	Estimates	Estimates	Enterprises	Estimates	Estimates	Estimates	Estimates
Operating Income									
Rates & Annual		-	-	-		-	-	-	-
Charges	-								
Fees & User Charges	\$171,368	\$176,509	\$181,804	\$187,258		-	-	-	-
Interest on	\$42,620	\$43,899	\$45,216	\$46,572		-	-	-	-
Investments									
Other Income	-	-	-	-		\$280,488	\$288,861	\$297,527	\$306,453
Grants – Operating	\$2,971,555	\$3,060,702	\$3,152,523	\$3,247,098		\$241,595	\$248,843	\$256,308	\$263,997
Grants – Capital	-	-	-	-		-	-	-	-
Total Income	\$3,185,543	\$3,281,110	\$3,379,543	\$3,480,928		\$522,043	\$537,704	\$553,835	\$570,450
<b>Operating Expenses</b>									
Wages & Employee	\$2,853,282	\$2,938,880	\$3,027,047	\$3,117,858		\$425,312	\$438,071	\$451,213	\$464,750
Costs									
Borrowing Costs	-	-	-	-		-	-	-	-
Materials & Contracts	\$166,659	\$171,659	\$176,809	\$182,113		\$90,706	\$93,427	\$96,230	\$99,117
Depreciation	\$59,966	\$61,765	\$63,618	\$65,526		\$15,286	\$15,745	\$16,217	\$16,703
Other Expenses	\$40,402	\$41,614	\$42,862	\$44,148		\$9,801	\$10,095	\$10,398	\$10,710
Total Expenses	\$3,120,309	\$3,213,918	\$3,310,336	\$3,409,645		\$541,105	\$557,338	\$574,059	\$591,280
Net Operating Result	\$65,234	\$67,192	\$69,207	\$71,283	 	-\$19,063	-\$19,635	-\$20,224	-\$20,830
Net Operating Result		Ş07,192	<i>203,201</i>	¥7 1,203	 	-719,003	-212,022	-920,224	-320,830
Operating Result before Capital	\$65,234	\$67,192	\$69,207	\$71,283		-\$19,063	-\$19,635	-\$20,224	-\$20,830

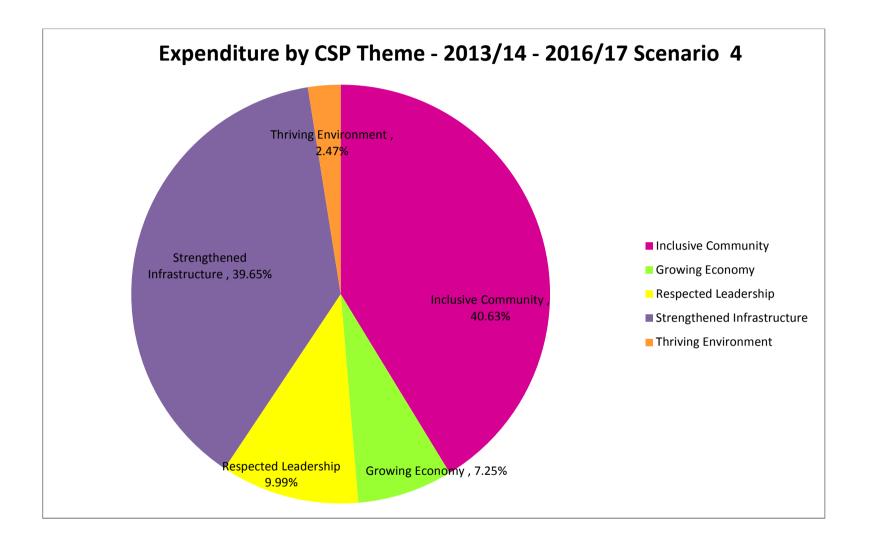
Cooee Lodge	2013/14	2014/15	2015/16	2016/17	Jack Towney	2013/14	2014/15	2015/16	2016/17
Retirement Village	Estimates	Estimates	Estimates	Estimates	Hostel	Estimates	Estimates	Estimates	Estimates
Operating Income									
Rates & Annual	-	-	-	-		-	-	-	-
Charges									
Fees & User Charges	\$1,181,435	\$1,231,818	\$1,268,773	\$1,306,836		\$160,201	\$165,007	\$169,957	\$175,056
Interest on	\$147,560	\$156,313	\$161,002	\$165,832		\$6,551	\$6,748	\$6,950	\$7,158
Investments									
Other Income	\$174,374	\$179,605	\$184,993	\$190,543		-	-	-	-
Grants – Operating	\$1,600,070	\$1,648,072	\$1,697,514	\$1,748,439		\$530,112	\$546,015	\$562,396	\$579,268
Grants – Capital	-	-	-	-		-	-	\$100,000	-
Total Income	\$3,103,439	\$3,215,808	\$3,312,282	\$3,411,650		\$696,864	\$717,770	\$839,303	\$761,482
<b>Operating Expenses</b>									
Wages & Employee	\$2,080,973	\$2,143,402	\$2,207,704	\$2,273,935		\$405,136	\$417,290	\$429,809	\$442,703
Costs									
Borrowing Costs	\$39,329	\$35,853	\$32,496	\$29,040		-	-	-	-
Materials &	\$631,673	\$657,018	\$669,929	\$689,922		\$128,408	\$132,260	\$136,228	\$140,315
Contracts									
Depreciation	\$173,525	\$178,731	\$184,093	\$189,615		\$11,822	\$12,177	\$12,542	\$12,918
Other Expenses	\$192,759	\$198,542	\$204,498	\$210,633		\$46,243	\$47,630	\$49,059	\$50,531
Total Expenses	\$3,118,259	\$3,213,546	\$3,298,720	\$3,393,145		\$591,609	\$609,357	\$627,638	\$646,467
Net Operating Result	-\$14,820	\$2,262	\$13,562	\$18,505		\$105,255	\$108,413	\$211,665	\$115,015
Operating Result before Capital	-\$14,820	\$2,262	\$13,562	\$18,505		\$105,255	\$108,413	\$111,665	\$115,015

Consolidated	2013/14	2014/15	2015/16	2016/17	Consolidated	2013/14	2014/15	2015/16	2016/17
Scenario 1	Estimates	Estimates	Estimates	Estimates	Scenario 2	Estimates	Estimates	Estimates	Estimates
Operating Income									
Rates & Annual	\$4,508,823	\$4,654,138	\$4,804,427	\$4,959,872		\$4,508,823	\$4,899,518	\$5,327,086	5,795,120
Charges									
Fees & User Charges	\$5,461,008	\$5,664,299	\$5,862,473	\$6,069,816		\$5,461,008	\$5,664,299	\$5,862,473	6,069,816
Interest on	\$353,485	\$368,708	\$383,558	\$398,308		\$353,485	\$368,708	\$383,558	398,308
Investments									
Other Income	\$855,456	\$875,968	\$897,026	\$918,598		\$855,416	\$876,825	\$898,834	921,459
Grants – Operating	\$10,112,879	\$10,496,025	\$10,807,728	\$11,132,458		\$10,113,059	\$10,546,025	\$10,807,728	11,132,458
Grants – Capital	\$80,000	\$82,400	\$254,872	\$87,418		\$80,000	\$82,400	\$254,872	87,418
Total Income	\$21,371,651	\$22,141,538	\$23,010,084	\$23,566,470		\$21,371,791	\$22,437,775	\$23,534,551	24,404,579
Operating Expenses									
Wages & Employee	\$10,819,509	\$11,104,675	\$11,438,323	\$11,789,017		\$10,819,509	\$11,104,675	\$11,438,323	11,789,017
Costs									
Borrowing Costs	\$177,846	\$167,667	\$135,062	\$181,963		\$177,846	\$185,405	\$151,325	196,803
Materials & Contracts	\$5,361,783	\$5,566,701	\$5,725,514	\$5,922,711		\$5,361,783	\$5,772,611	\$6,149,874	6,578,347
Depreciation	\$4,664,201	\$4,797,211	\$4,934,143	\$5,075,110		\$4,651,299	\$4,783,923	\$4,920,455	5,061,011
Other Expenses	\$1,834,399	\$1,897,622	\$1,963,380	\$2,059,235		\$1,834,399	\$1,897,622	\$1,963,380	2,059,235
Operational Savings						-	-\$89,893	-\$187,015	-292,672
Total Expenses	\$22,857,738	\$23,533,876	\$24,196,422	\$25,028,036		\$22,844,836	\$23,654,343	\$24,436,342	25,391,741
Net Operating Result	-\$1,486,087	-\$1,392,338	-\$1,186,338	-\$1,461,566		-\$1,473,045	-\$1,216,568	-\$901,791	-987,162
Operating Result before Capital	-\$1,566,087	-\$1,474,738	-\$1,441,210	-\$1,548,984		-\$1,553,045	-\$1,298,968	-\$1,156,663	-1,074,580

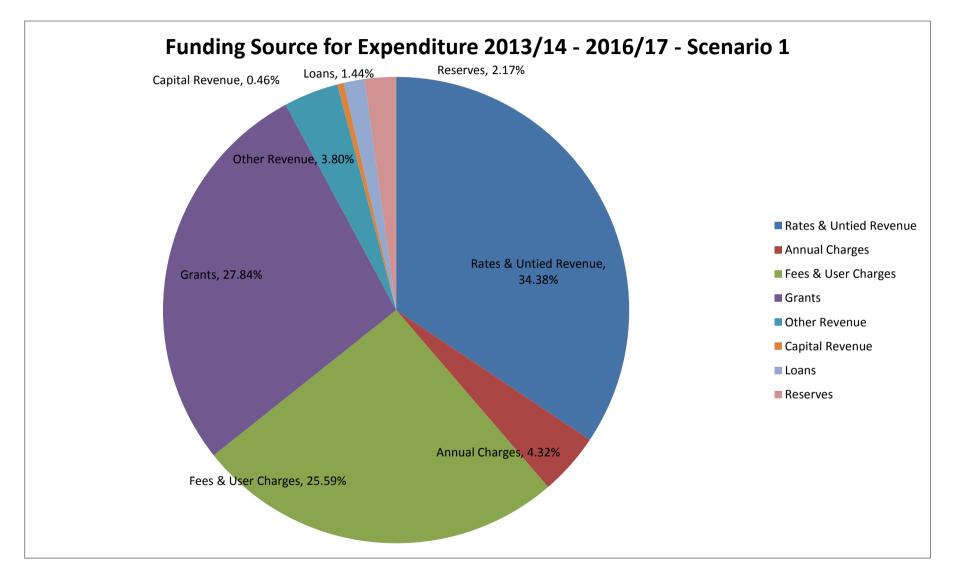
Rates and Untied Revenue	Ordinary rates, interest on investments, general purpose grants
Annual Charges	Charges residents for services received as part of Council's serrvice provion. For example, waste, water and sewer services
Fees and Charges	User pay services relating to the use of services and facilities
Grants	Specific purpose grants
Development Contributions	Contributions made by developers when land is released to support infrastructure (e.g. roads, drainage and parks)
Loans	Borrowings taken out to fund capital works
Reserves	Income received or set aside in previous financial years for a specific purpose
Other Revenues	Miscellaneous income, commissions, parking fine revenue

The Percentage Expenditure by CSP Theme graph compares the level of expenditure allocated to each CSP theme over the four year Delivery Program period. Depreciation and accruals are excluded. A second graph has been included which reflects Scenario 2 outlined in Councils LTFP. This second Scenario includes the proposed Special Rate Variation.

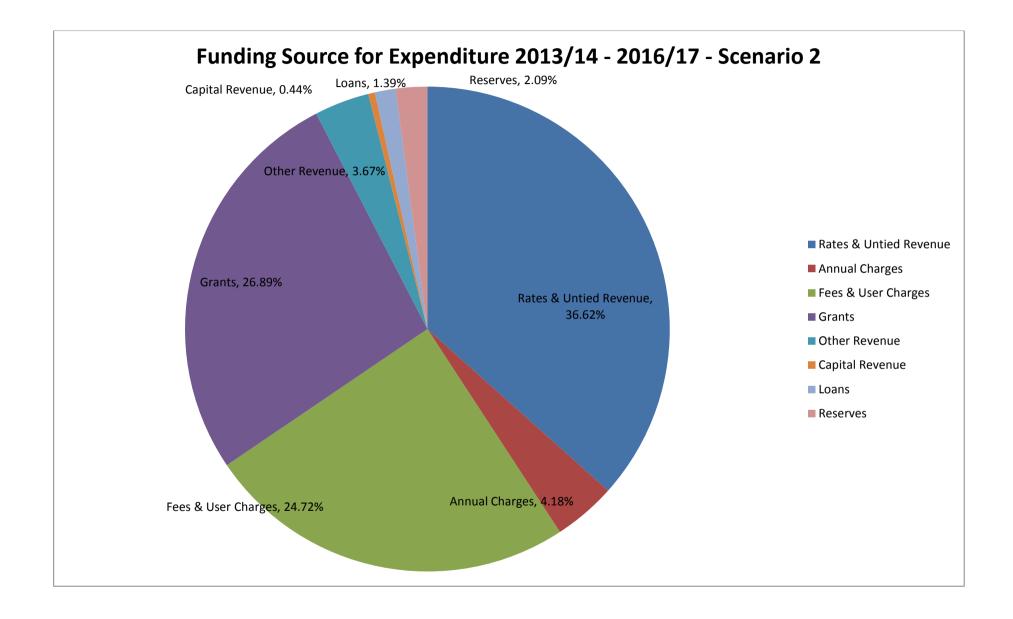




The Funding Source graph shows where the funds being expended have been sourced from. A second graph is included which reflects Scenario 2 outlined in Councils LTFP. This second Scenario includes the proposed Special Rate Variation.



Delivery Program 2013/14 – 2016/17



#### Performance Indicators for 2013/14 – 2016/17

Ratio	Gene	ral Fund Fo	recast (Scen	ario 1)	Gene	ral Fund Fo	recast (Scer	nario 2)
	2013/14	2014/15	2015/16	2016/17	2013/14	2014/15	2015/16	2016/17
Operating Result Ratio %	-11.25%	-10.33%	-9.36%	-10.56%	-11.25%	-8.72%	-6.92%	-6.64%
Debt Service Ratio %	5.30%	5.49%	4.39%	4.43%	5.31%	5.42%	4.26%	4.23%
Rates & Annual Charges Ratio %	31.61%	31.44%	31.29%	31.47%	31.61%	32.60%	33.90%	35.44%
Fees & User Charges Ratio %	25.42%	25.26%	25.13%	25.27%	25.42%	24.69%	24.17%	23.80%
Grant Funding Ratio %	39.06%	39.46%	39.79%	39.49%	39.06%	38.95%	38.27%	37.19%
Building & Infrastructure Renewals Ratio %					91.83%	47.22%	47.17%	67.91%

Ratio		Wate	r Fund		Sewer Fund					
	2013/14	2014/15	2015/16	2016/17	2013/14	2014/15	2015/16	2016/17		
Operating Result	-7.71%	-9.38%	-8.68%	-7.99%	-22.55%	-20.52%	-18.19%	-16.20%		
Ratio %										
Debt Service	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		
Ratio %										
Rates & Annual Charges	35.57%	35.59%	35.61%	35.62%	45.09%	44.20%	43.13%	42.13%		
Ratio %										
Fees & User Charges	54.22%	54.24%	54.26%	54.28%	52.47%	53.38%	54.06%	54.79%		
Ratio %										
Grant Funding	1.59%	1.59%	1.59%	1.59%	1.84%	1.80%	1.76%	1.72%		
Ratio %										
Building & Infrastructure Renewals		86.04%	83.53%	258.05%	42.47%	36.96%	46.93%	83.09%		
Ratio %										

Ratio	Orana	Lifestyle D	irections Fo	orecast	Carl	ginda Ente	rprises Fore	ecast	Cooee Lodge Retirement Village Forecast			
	2013/14	2014/15	2015/16	2016/17	2013/14	2014/15	2015/16	2016/17	2013/14	2014/15	2015/16	2016/17
Operating Result	2.05%	2.05%	2.05%	2.05%	-3.65%	-3.65%	-3.65%	-3.65%	-0.48%	0.07%	0.41%	0.54%
Ratio %												
Debt Service	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	5.81%	5.35%	4.98%	4.63%
Ratio %												
Rates & Annual Charges	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Ratio %												
Fees & User Charges	5.38%	5.38%	5.38%	5.38%	0.00%	0.00%	0.00%	0.00%	38.07%	38.31%	38.31%	38.31%
Ratio %												
Grant Funding Ratio %	93.28%	93.28%	93.28%	93.28%	46.28%	46.28%	46.28%	46.28%	51.56%	51.25%	51.25%	51.25%
Building &	311.18%	311.18%	311.18%	311.18%	n/a	n/a	n/a	n/a	63.14%	63.14%	63.14%	63.14%
Infrastructure Renewals												
Ratio %												

Ratio	Jac	k Towney H	Hostel Fored	cast	Conso	lidated For	ecast (Scer	ario 1)	Consolidated Forecast (Scenario 2)			
	2013/14	2014/15	2015/16	2016/17	2013/14	2014/15	2015/16	2016/17	2013/14	2014/15	2015/16	2016/17
Operating Result Ratio %	15.10%	15.10%	-14.97%	-14.61%	-6.95%	-6.29%	-5.16%	-6.20%	-6.89%	-5.42%	-3.83%	-4.04%
Debt Service Ratio %	0.00%	0.00%	4.53%	4.61%	4.55%	4.85%	3.94%	3.86%	4.55%	4.85%	3.94%	3.86%
Rates & Annual Charges Ratio %	0.00%	0.00%	21.10%	20.97%	21.10%	21.02%	20.88%	21.05%	21.10%	21.84%	22.64%	23.75%
Fees & User Charges Ratio %	22.99%	22.99%	25.55%	25.52%	25.55%	25.58%	25.48%	25.76%	25.55%	25.24%	24.91%	24.87%
Grant Funding Ratio %	76.07%	76.07%	47.32%	47.52%	47.32%	47.40%	46.97%	47.24%	47.32%	47.00%	45.92%	45.62%
Building & Infrastructure Renewals Ratio %	n/a	n/a	n/a	n/a					91.83%	47.22%	47.17%	67.91%

Operating Result Ratio	Shows the degree that income is below or above the amount required to achieve a balanced budget
Debt Service Ratio	Shows the % of discretionary revenue required to repay the principal and interest on loans. The Division of Local Government's benchmarks are: Satisfactory – a ratio of less than 10%; Fair – a ratio between 10% and 20%; and Of Concern – a ratio greater than 20%
Rates & Annual Charges Ratio	Shows the degree of dependence upon revenue from rates and annual charges.
Fees and User Charges Ratio	Shows the extent that fees and charges are used to fund operations.
Grant Funding Ratio	Shows the extent that grants and contributions are used to fund operations.
Building & Infrastructure (asset)	Shows the rate that assets are being renewed compared to the estimated annualised rate of decline. This provides an
Renewals Ratio	indication of Council's ability to renew its building and infrastructure compared with their depreciation. The Division of Local
	Government's acceptable benchmark is a result of greater than 100%

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The following table highlights the planned income and expenditure within the theme Inclusive Community for the four-year period of the Delivery Program. An additional table is included which reflects Scenario 2 outlined in Councils LTFP. This second Scenario includes the proposed Special Rate Variation.

Inclusive Community (Scenario 1)	2013/14	2014/15	2015/16	2016/17
Operating Income	8,906,951	9,188,165	9,459,799	9,743,578
Operating Expenses	-9,170,145	-9,432,781	-9,665,216	-9,962,288
Sub Total	-263,194	-244,616	-205,417	-218,710
Capital Expenditure	-748,515	-655,770	-595,297	-650,116
Capital Income	0	0	170,000	0
Loan Repayments	-58,590	-62,426	0	-5,743
Loan Income	0	0	0	150,000
Reserves	294,419	330,636	50,095	51,597
Sub Total	-512,685	-387,561	-375,202	-454,261
Cash Result	-775,879	-632,177	-580,619	-672,971

Inclusive Community (Scenario 2)	2013/14	2014/15	2015/16	2016/17
Operating Income	8,906,951	9,188,165	9,459,799	9,743,578
Operating Expenses	-9,170,145	-9,432,781	-9,665,216	-9,962,288
Sub Total	-263,194	-244,616	-205,417	-218,710
Capital Expenditure	-748,515	-655,770	-595,297	-650,116
Capital Income	0	0	170,000	0
Loan Repayments	-58,590	-62,426	0	-5,743
Loan Income	0	0	0	150,000
Reserves	294,419	330,636	50,095	51,597
Sub Total	-512,685	-387,561	-375,202	-454,261
Cash Result	-775,879	-632,177	-580,619	-672,971

The purpose of this table is to show the expenses and income for Council's ongoing activities (recurrent) and specific project activities ( capital works). The table demonstrates whether there is a net deficit or surplus cash result. This theme has a deficit cash result and therefore relies on income such as rates and untied revenue, which are included under the theme Respected Leadership.

# **1. INCLUSIVE COMMUNITY**

# OUTCOME

# 1.1 AN ACTIVE COMMUNITY WITH A FOCUS ON PHYSICAL AND MENTAL WELLBEING

# **STRATEGY**

**1.1.1** Establish and maintain programs and facilities that promote and encourage a healthy lifestyle

Actions over Four Year Term of Council							
Action	Tar	Target Year			Measure of Success	Responsibility	State/Regional Plan
<ul> <li>1.1.1.1 <ul> <li>Provide a range of recreational sporting facilities which enable the residents of the Shire to pursue active recreational pursuits</li> </ul> </li> <li>1.1.1.2 <ul> <li>Continue to Implement the Pedestrian Access and Mobility Plan (PAMP)</li> </ul> </li> </ul>	13 ✓	14 ✓	15 ✓	16 ✓	<ul> <li>Utilisation rate of sporting facilities</li> <li>Community satisfaction rate</li> <li>Progress with PAMP</li> <li>Number and variety of programs offered</li> <li>Program participation rates</li> </ul>	DCD&S DCD&S	<ul><li>11) Keep people healthy and out of hospital</li><li>27) Enhance cultural, creative, sporting and recreation opportunities</li></ul>
<b>1.1.1.3</b> Encourage, support and lead participation in local state and national physical and mental health programs and initiatives	~	~	~	~		DCD&S	

# **1.2** A COMMUNITY THAT HAS GREAT PRIDE AND INSTILS THIS PRIDE FROM A YOUNG AGE

STRATEGY												
1.2.1 Encourage and support community groups, festivals celebrations and event												
Actions over Four Year Term of Council												
Action	Tar	get Y	'ear		Measure of Success	Responsibility	State/Regional Plan					
<b>1.2.1.1</b> Assist village community committees to maintain their public facilities	13 ✓	14 ✓	15 ✓	16 ✓	<ul> <li>Number &amp; Diversity of Events</li> <li>Participation rate in groups &amp; at events</li> </ul>	DCD&S	24) Make it easier for people to be involved in their communities					
<b>1.2.1.2</b> Provide a Shire Hall facility that meets community needs	~	~	~	~	<ul> <li>Community satisfaction rate</li> </ul>	DCD&S						
<b>1.2.1.3</b> Organise Australia Day and Senior Citizens Week celebrations and support Anzac day celebrations	✓	~	~	~		DCD&S DC&BS GM						
<b>1.2.1.4</b> Support community organised events, festivals and celebrations	~	~	~	~		DCD&S						
STRATEGY												

1.2.1 Involve the youth of our community in decision making processes												
Actions over Four Year Term of Council												
Action	Tar	get Y	'ear		Measure of Success	Responsibility	State/Regional Plan					
<ul> <li>1.2.1.1 Develop a youth engagement plan</li> <li>1.2.2.2 Support the engagement of children and youth of all backgrounds in education</li> </ul>	13	14	15 ✓	<b>16</b> ✓	<ul> <li>Implementation of youth engagement plan</li> <li>Youth participation rates</li> </ul>	DCD&S DCD&S	<ul> <li>24) Make it easier for people to be involved in their communities</li> <li>32) Involve the community in decision-making on government policy, services and projects</li> </ul>					

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# 1.3 A COMMUNITY WITH ACCESS TO QUALITY HEALTH, WELFARE, EDUCATION, EARLY CHILDHOOD, SPORTING, RECREATIONAL, CULTURAL AND TECHNOLOGICAL SERVICES AND FACILITIES

# **STRATEGY**

1.3.1 Supp facili		oven	nent	of a	varie	ety of high quality preschool, primar	y and secondary ed	ucation and vocational training					
Actions over	Actions over Four Year Term of Council												
Action		Tar	get Y	/ear		Measure of Success	Responsibility	State/Regional Plan					
improven services a <b>1.3.1.2</b> Facilitate strategy t through r	the retention of and ments to local education and facilities the creation of an education that links key institutions metworking and strengthens regional education facilities	13 ✓	14 ✓	15 ✓	16 ✓	<ul> <li>Number of service providers</li> <li>Number of students enrolled</li> <li>Diversity of education courses offered</li> <li>Community satisfaction rate</li> </ul>	DCD&S DCD&S	<ul> <li>15) Improve education &amp; learning outcomes for all students</li> <li>▶ 2) Improve education and training opportunities for young people</li> </ul>					
providers educatior	ge our preschool and child care s to have strong links with n facilities for future learning	~	~	~	~		DCD&S						
	administration support to a Preschool on a user pays	~	~	~	~		DCD&S						
early child	the level of preschool and dhood services places to meet our community	~	~	~	~		DCD&S						

STRATEGY												
1.3.2 Offer supported accommodation	serv	vices	, acti	ivitie	s and employment and training program	ms to people wit	h a disability					
Actions over Four Year Term of Council												
Action	Tar	get Y	/ear		Measure of Success	Responsibility	State/Regional Plan					
<ul> <li>1.3.2.1 Provide a range of day activities which aim to teach life skills and improve the independence and general quality of life for Orana Lifestyle Directions clients </li> <li>1.3.2.2 Provide an excellent standard of accommodation and associated services at Orana Lifestyle Directions which maintain the independence,</li></ul>	13 ✓	14 ✓	15 ✓	16 ✓	<ul> <li>Number of clients &amp; supported employees</li> <li>Client &amp; supported employee satisfaction rates</li> <li>Disability accreditation audit results</li> <li>Funding body audit results</li> <li>FaHCSIA activity performance indicators</li> </ul>	DCD&S DCD&S	<ul> <li>13) Better protect the most vulnerable members of our community and break the cycle of disadvantage</li> <li>14) Increase opportunities for people with a disability by providing supports that meet their individual needs and realise their potential</li> </ul>					
dignity and wellbeing of the clients <b>1.3.2.3</b> Maintain links within the disability industry <b>1.3.2.4</b> Maintain client plans to meet identified individual goals and needs of each	* *	* *	* *	× ×		DCD&S DCD&S DCD&S						
client <b>1.3.2.5</b> Increase disability services utilisation within the Aboriginal population	~	~	~	~		DCD&S						
<ul> <li><b>1.3.2.6</b></li> <li>Provide employment and work-related training for persons with disabilities (both intellectual and physical) and/or acquired brain injury</li> </ul>	~	~	~	~		DCD&S						
<b>1.3.2.7</b> Comply with principles and objectives of the Commonwealth Disability	~	~	~	~		DCD&S						

Services Act and ensure service is aware of, and meets, disability service standards at all times						
1.3.2.8						
Ensure contract arrangements with State and Federal funding bodies are met	~	~	~	~	DCD&S	
1.3.2.9						
Finalise stage 1 and review the demand for the further staged development of the purpose built disability accommodation complex in Waugan Street	~	~	~	~	DCD&S	
<b>1.3.2.10</b> Engage with the families and carers of our supported employees and clients	~	~	~	~	DCD&S	

1.3.3 Offer aged care and accommoda	tion	servi	ices a	ind a	ctivities							
Actions over Four Year Term of Council												
Action	Tar	get \	/ear		Measure of Success	Responsibility	State/Regional Plan					
<ul> <li><b>1.3.3.1</b> <ul> <li>Administer community aged care</li> <li>packages that offer flexible resident</li> <li>status for clients</li> </ul> </li> <li><b>1.3.3.2</b> <ul> <li>Maintain links within the aged care</li> <li>industry</li> </ul> </li> </ul>	13 ✓	14 ✓	15 ✓	16 ✓	<ul> <li>Number of residents &amp; clients</li> <li>Resident &amp; client satisfaction rates</li> <li>Aged Care accreditation audit results</li> <li>Funding body audit results</li> <li>Community satisfaction rate</li> </ul>	DCD&S DCD&S	<ul> <li>25) Increase opportunities for seniors in NSW to fully participate in community life</li> <li>27) Enhance cultural ,creative, Sporting and recreation opportunities</li> </ul>					
<b>1.3.3.3</b> Provide a range of day activities for Cooee and Jack Towney residents which aim to teach life skills and	~	~	~	~		DCD&S						

improve the independence and general						
quality of life for residents					DCD&S	
1.3.3.4						
Provide an excellent standard of accommodation and associated services at Cooee and Jack Towney Hostel which maintain the independence, dignity and wellbeing of	~	<b>v</b>	<b>v</b>	~	DCD&S	
the residents						
1.3.3.5						
Increase aged care utilisation within the Aboriginal population	~	~	~	~	DCD&S	
1.3.3.6						
Support activities and initiatives for	~	<b>√</b>	<ul> <li>✓</li> </ul>	✓	DCD&S	
seniors in our community						

Actions over Four Year Term of Council Action Target Year Measure of Success Responsibility State/Regional Plan												
<ul> <li>1.3.4.1 <ul> <li>Provide a range of social activities, food services and community transport to the target group over seven days</li> </ul> </li> <li>1.3.4.2 <ul> <li>Provide respite services to people living with a mental illness and their carers</li> </ul> </li> <li>1.3.4.3 <ul> <li>Advocacy and delivery of mental health</li> </ul> </li> </ul>	13 ✓	14 ✓	15 ✓	16 ✓	<ul> <li>Number of clients</li> <li>Client satisfaction rates</li> <li>Community care accreditation results</li> <li>Funding body audit results</li> <li>Community satisfaction rate</li> </ul>	DCD&S DCD&S DCD&S	<ul> <li>8) Grow patronage of public transport by making it a more attractive choice</li> <li>9) Improve customer experience with transport services</li> <li>13) Better protect the most vulnerable members of our community and break the cycle of disadvantage</li> </ul>					
training for Council staff and the broader community <b>1.3.4.4</b> Review plan and deliver a range of	~	~	✓ ✓			DCD&S						

Community Care Services that meet the HACC standards						
1.3.4.5						
Further develop the Community Care One Stop Shop service to empower local service provision	~	~	~	~	DCD&S	
<b>1.3.4.6</b> Increase community care utilisation within the Aboriginal population	~	~	~	$\checkmark$	DCD&S	

STRAT	STRATEGY											
1.3.5 Offer a range of youth services that engage youth and encourage participation												
Actions over Four Year Term of Council												
Action	1	Tar	get \	/ear		Measure of Success	Responsibility	State/Regional Plan				
pro scł	anage a youth drop in centre and ovide activities including after school, nool holiday and youth week tivities	13 ✓	14 ✓	15 ✓	16 ✓	<ul> <li>Participation rates</li> <li>Variety &amp; number of activities</li> <li>Community satisfaction rate</li> </ul>	DCD&S	<ul> <li>13) Better protect the most</li> <li>vulnerable members of our</li> <li>community &amp; break the cycle</li> <li>of disadvantage</li> <li>27) Enhance cultural, creative,</li> </ul>				
yo	entify gaps in service provision to uth, to improve service delivery to uth		~				DCD&S	Sporting and recreation opportunities				
off	view resources at GYS to be able to fer a quality integrated experience cluding fitness opportunities			~			DCD&S					
	plore opportunities for the provision vacation and after school care		~				DCD&S					

STRATEGY							
1.3.6 Assist in the provision of commu	nity	hous	ing c	ptio	ns		
Actions over Four Year Term of Council							
Action	Tar	get Y	'ear		Measure of Success	Responsibility	State/Regional Plan
<b>1.3.6.1</b> Maintain our current community housing program and consider opportunities for expansion as external funding opportunities arise		14 ✓	15 ✓	16 ✓	<ul> <li>Diversity in housing choices available</li> <li>Community housing maintenance and upgrades conducted</li> </ul>	DCD&S	<ul> <li>13) Better protect the most vulnerable members of our community and break the cycle of disadvantage</li> <li>Support for affordable and sustainable housing throughout the region in all towns and local communities</li> </ul>
STRATEGY							
1.3.7 Support the retention and expan	sion	of h	ealth	mec	lical and hospital services and facilities		
Actions over Four Year Term of Council							
Action	Target Year				Measure of Success Responsibil		State/Regional Plan
<ul> <li>1.3.7.1 Monitor the level of health services in our community and lobby for / encourage services to fill identified Gaps</li> <li>1.3.7.2 Partner with all levels of government to prioritise and attract funding for</li> </ul>	13 ✓	14 ✓	15 ✓	16 ✓	<ul> <li>Number of GPs &amp; Dentists</li> <li>Number &amp; diversity of specialist health services</li> <li>Number &amp; diversity of lifestyle health services &amp; programs</li> <li>Community satisfaction rate</li> </ul>	DCD&S DCD&S	<ul> <li>12) Provide world class clinical services with timely access and effective infrastructure</li> <li>Build a coordinated , effective regional health service delivery system</li> <li>5) Provide integrated and coordinated health and human</li> </ul>
improved medical facilities and services <b>1.3.7.3</b> Attract and retain visiting mental health specialist services	~	~	~	~		DCD&S	services and community safety
<b>1.3.7.4</b> Maintain medical centres and dental clinic in our community	~	~	~	~		DCD&S	

STRATE	GY							
1.3.8	Deliver a library service that prov	vides	rele	van	t res	ources and programs		
Actions	over Four Year Term of Council							
Action		Tar	get \	/ear		Measure of Success	Responsibility	State/Regional Plan
eng com eng serv 1.3.8.2 Prov to n recr nee	Intain existing community agement with the Library by tinuing to develop it as a munity space where people can age with collections, information vices, technology and each other vide free access to library services neet the community's educational, reational and cultural information ds, support community health and I being and enable learning for all	13 ✓	14 ✓	15 ✓		<ul> <li>Generate</li> <li>Community satisfaction rate</li> <li>number and range of programs and activities</li> </ul>	DCD&S DCD&S	<ul> <li>13) Better protect the most vulnerable members of our community &amp; break the cycle of disadvantage</li> <li>27) Enhance cultural, creative, sporting &amp; recreation opportunities</li> </ul>
libra nee <b>1.3.8.4</b> Dev betv	n and deliver customer focussed ary services, reflecting community ds and expectations relop relationships and partnerships ween the library, other service viders and community groups	✓ ✓	✓ ✓	~	~		DCD&S DCD&S	

STRATEGY										
.3.9 Support the delivery of cultural services										
Actions over Four Year Term of Council										
Action	Tar	get Y	'ear		Measure of Success	Responsibility	State/Regional Plan			
<ul> <li>1.3.9.1 Support and encourage Orana Arts and local artistic and cultural groups</li> <li>1.3.9.2 Provide a museum, keeping place and cultural centre for Gilgandra and district which supports and develops a range of travelling and local exhibitions to attract diverse audiences</li> </ul>	13 ✓	14 ✓	15 ✓	16 ✓	<ul> <li>Utilisation rates of facilities</li> <li>Number &amp; variety of exhibitions at CHC</li> <li>Community satisfaction rate</li> <li>Arts and cultural plan implemented</li> </ul>	DCD&S DCD&S	27) Enhance cultural, creative, sporting and recreation opportunities			
<ul> <li>1.3.9.3</li> <li>Encourage aboriginal involvement in the Cooee Heritage Centre</li> <li>1.3.9.4</li> <li>Facilitate the development of an arts and cultural plan</li> </ul>	~	✓ ✓	~	~		DCD&S DCD&S				

**1.3.10** Facilitate access to leading edge communications for all residents living in Gilgandra Shire

# Actions over Four Year Term of Council

Action	Target Year		Measure of Success	Responsibility	State/Regional Plan		
<b>1.3.10.1</b> Continue to lobby for the rollout of NBN to our community	13 ✓	14 ✓	15 ✓	16 ✓	<ul> <li>Access to telecommunication</li> <li>Number of service providers</li> <li>Number of complaints</li> <li>Community satisfaction rate</li> </ul>	DCD&S	<ul> <li>13) Better protect the most vulnerable members of our community and break the cycle of disadvantage</li> <li>15) Improve education &amp; learning outcomes for all students</li> <li>Promote the potential of the digital economy as the basis</li> </ul>

			for economic and regional
			development

# **1.4** A COMMUNITY WHERE SERVICES ARE INTEGRATED, MATCH OUR COMMUNITY NEEDS AND ARE SUSTAINABLE

#### STRATEGY Partner with government agencies and non-government organisations to determine community needs and coordinate delivery both cost 1.4.1 effectively and avoiding service duplication **Actions over Four Year Term of Council Measure of Success Target Year** Responsibility State/Regional Plan Action Number of government & non 1.4.1.1 14 15 13) Better protect the most 16 13 $\oplus$ Facilitate the development of, and 1 $\checkmark$ $\checkmark$ government groups participating vulnerable members of our DCD&S $\checkmark$ ♦ Number of identified service gaps provide secretarial support to, an community & break the cycle interagency forum that is inclusive of of disadvantage addressed Range of services provided all community services provided in our $\oplus$ $\oplus$ Community satisfaction rate Shire OUTCOME 1.5 A COMMUNITY THAT ENCOURAGES ABORIGINAL LEADERSHIP AND PRIDE **STRATEGY** Support Aboriginal leaders and groups in their roles and provide opportunities for Aboriginal involvement 1.5.1 Actions over Four Year Term of Council Action **Target Year** Measure of Success Responsibility State/Regional Plan ✤ Number and diversity of DCD&S 13) Better protect the most 1.5.1.1 13 14 15 16 Work with community service $\checkmark$ $\checkmark$ $\checkmark$ engagement opportunities vulnerable members of our $\checkmark$ ♦ Aboriginal employment rate providers to increase access by community and break the

♦ Community services aboriginal

Projects & programs implemented

participation rate

 $\oplus$ 

Aboriginal people to community

services

1.5.1.2

cycle of disadvantage

26) Fostering opportunity and

partnership with Aboriginal

Support NAIDOC Week celebrations			by local aboriginal groups	DCD&S	People
1.5.1.3	$\checkmark$	$\checkmark$			<ul> <li>More effective delivery of</li> </ul>
Explore culturally inclusive options for					Aboriginal health education
formal communication channels with	$\checkmark$	$\checkmark$		DCD&S	and employment services
the local aboriginal community					<ul> <li>3) Support Aboriginal people</li> </ul>
1.5.1.4					and communities to develop
Encourage Aboriginal groups to seek				DCD&S	and implement effective
government support for local	✓	✓			governance structures
Aboriginal programs and projects					
1.5.1.5					
Encourage and support employment				DCD&S	
initiatives for Aboriginal people	✓	✓			

# **1.6** A COMMUNITY WHERE VOLUNTEERISM THRIVES

COUNCIL STRATEGY													
1.6.1 Encourage volunteerism in our co	6.1 Encourage volunteerism in our community that continues with the next generation												
Actions over Four Year Term of Council													
Action Target Year Measure of Success Responsibility State/Regional Plan													
<b>1.6.1.1</b> Promote youth participation in community groups and local emergency services	13 ✓	14 ✓	15 ✓	16 ✓	<ul> <li>Number of active volunteer groups</li> <li>Number of volunteers/ gift time of hours</li> </ul>	DCD&S	24) Make it easier for people to be involved in their communities						
<b>1.6.1.2</b> Develop and implement a volunteer assistance and recognition plan/program	~	~	~	~		DCD&S							
<ul><li>1.6.1.3</li><li>Consult with volunteer services to discuss and compare systems and ideas</li><li>1.6.1.4</li></ul>	~	<b>√</b>	✓	✓		DCD&S							

Develop tools to monitor measure and			DCD&S	
enhance the contribution of volunteers	✓			
in the community				

# 1.7 A SAFE COMMUNITY WITH MINIMAL CRIME AND ANTI SOCIAL BEHAVIOUR

### **STRATEGY**

**1.7.1** Encourage and support crime prevention and anti social behaviour programs and initiatives

#### **Actions over Four Year Term of Council Target Year** Measure of Success Responsibility State/Regional Plan Action 1.7.1.1 13 14 15 16 Number of police officers 13) Better protect the most $\oplus$ Work with local agencies, particularly Output States A St vulnerable members of our $\checkmark$ $\checkmark$ $\checkmark$ $\checkmark$ DCD&S police and liquor accord members to **Regional crime statistics** community & break the cycle $\oplus$ develop effective crime prevention and Community satisfaction rate of disadvantage $\oplus$ responsible behaviour strategies Number of dog control complaints 16) Prevent & reduce the level of 1.7.1.2 crime Support programs and initiatives that DCD&S 17) Prevent & reduce the level of $\checkmark$ $\checkmark$ $\checkmark$ $\checkmark$ address the issue of domestic violence re-offending 18) Improve community 1.7.1.3 Recognise the issue of illicit drug use in confidence in the justice DCD&S $\checkmark$ $\checkmark$ $\checkmark$ $\checkmark$ our community system 5) Provide integrated and co-1.7.1.4 $\geq$ ordinated health and human Address issues regarding owners DES $\checkmark$ $\checkmark$ $\checkmark$ responsibility in relation to domestic services and improve animals (dog control issues) community safety

The following table highlights the planned income and expenditure within the theme of a Growing Economy for the four-year period of the Delivery Program. An additional table is included for General Fund which reflects Scenario 2 outlined in Councils LTFP. This second Scenario includes the proposed Special Rate Variation.

Growing economy (Scenario 1)	2013/14	2014/15	2015/16	2016/17
Operating Income	1,269,099	921,172	1,058,027	1,019,688
Operating Expenses	-1,178,115	-1,246,206	-1,215,196	-1,288,056
Sub Total	90,984	-325,034	-157,169	-268,368
Capital Expenditure	-260,000	-300,000	-25,000	-750,000
Capital Income	2,000	0	0	0
Loan Repayments	-259,379	-292,871	-275,592	-228,344
Loan Income	0	300,000	0	750,000
Reserves	260,000	0	0	0
Sub Total	-257,379	-292,871	-300,592	-228,344
Cash Result	-166,395	-617,905	-457,761	-496,712

Growing economy (Scenario 2)	2013/14	2014/15	2015/16	2016/17
Operating Income	1,269,099	921,172	1,058,027	1,019,688
Operating Expenses	-1,178,115	-1,246,206	-1,215,196	-1,288,056
Sub Total	90,984	-325,034	-157,169	-268,368
Capital Expenditure	-260,000	-300,000	-25,000	-750,000
Capital Income	2,000	0	0	0
Loan Repayments	-259,379	-292,871	-275,592	-228,344
Loan Income	0	300,000	0	750,000
Reserves	260,000	0	0	0
Sub Total	-257,379	-292,871	-300,592	-228,344
Cash Result	-166,395	-617,905	-457,761	-496,712

The purpose of this table is to show the expenses and income for Council's ongoing activities (recurrent) and specific project activities (capital works). The table demonstrates whether there is a net deficit or surplus cash result. This theme has a deficit cash result and therefore relies on income such as rates, which are included under the theme Respected Leadership.

# 2. GROWING ECONOMY

# OUTCOME

# 2.1 A COMMUNITY WITH A STRONG AND DIVERSE ECONOMIC BASE THAT SUPPORTS AND IMPROVES THE LIFESTYLE OF ITS RESIDENTS

# STRATEGY

2.1.1 Ensure transparency, consistency and professionalism in the application of Councils planning instruments

Actions over Four Year Term of Council											
Action	Tar	Target Year			Measure of Success	Responsibility	State/Regional Plan				
<b>2.1.1.1</b> Conduct awareness program for Councillors on implications of Councils planning instruments on development in the Shire	13 ✓	14 ✓	15 ✓	16 ✓	<ul> <li>Community satisfaction rate</li> <li>Number of cases in NSW Land and Environment Court</li> </ul>	DES	<ul><li>20) Build liveable centres</li><li>29) Restore confidence and integrity in the planning system</li></ul>				
<b>2.1.1.2</b> Monitor and where required Lobby the State Government in respect of planning regulations not considered appropriate for Gilgandra Shire						DES					

STRAT	STRATEGY									
2.1.2 Take a proactive and flexible app and promoting our highway loca				the p	oursu	it of new businesses with a particular t	ocus on increasi	ng the diversity of local industry		
Actions over Four Year Term of Council										
Action	1	Tar	get \	/ear		Measure of Success	Responsibility	State/Regional Plan		
	<b>1</b> bactively pursue industry to relocate Gilgandra including alternative	13 ✓	14 ✓	15 ✓	16 ✓	<ul> <li>Number of new businesses established</li> <li>Number of businesses in agricultural supply chain</li> </ul>	DCB&S	<ul> <li>3) Drive economic growth in regional NSW</li> <li>Capitalise on the regions strengths in agriculture</li> </ul>		

green based industries <b>2.1.2.2</b>					<ul> <li>Agricultural industry contribution to local economy</li> </ul>	D	<ul> <li>Expand tourism and related business</li> </ul>
Continue to foster and promote the importance of the purchase of goods and services locally	~	~	~	~	<ul> <li>Industrial land availability</li> <li>Vacant industrial land</li> </ul>	DCB&S	<ul> <li>Support new mining and related industry development</li> <li>Support the environmental and</li> </ul>
2.1.2.3							economic opportunities to the
Take advantage of our proximity to mining development	~	~	✓	~		DCB&S	region presented through the Clean Energy Future Program
2.1.2.4							and the Carbon Farming
Take advantage of the potential growth in demand for soft commodities	~	~	~	~		DCB&S	initiative
2.1.2.5 Ensure an adequate supply of industrial land is available to match our Shires growth potential	~	~	~	~		DCB&S	
STRATEGY							
STRATEGY					•		
2.1.3 Encourage , nurture and support	new	and	exist	ting l	ousinesses		
2.1.3 Encourage , nurture and support Actions over Four Year Term of Council				ting l			
2.1.3 Encourage , nurture and support Actions over Four Year Term of Council Action	Tar	get \	/ear		Measure of Success	Responsibility	State/Regional Plan
2.1.3 Encourage , nurture and support Actions over Four Year Term of Council Action 2.1.3.1	Tar 13	get \ 14	/ear 15	16	Measure of Success               Shop vacancy rate	Responsibility DCB&S	1) Improve the performance of
2.1.3Encourage , nurture and supportActions over Four Year Term of CouncilAction2.1.3.1Provide support for existing business and	Tar	get \	/ear		Measure of Success               Shop vacancy rate           Skills gap		1) Improve the performance of the NSW Economy
<ul> <li>2.1.3 Encourage , nurture and support</li> <li>Actions over Four Year Term of Council</li> <li>Action</li> <li>2.1.3.1         Provide support for existing business and facilitate opportunities for business     </li> </ul>	Tar 13	get \ 14	/ear 15	16	Measure of Success               Shop vacancy rate		<ol> <li>Improve the performance of the NSW Economy</li> <li>Increase the competitiveness</li> </ol>
2.1.3Encourage , nurture and supportActions over Four Year Term of CouncilAction2.1.3.1Provide support for existing business and	Tar 13	get \ 14	/ear 15	16	Measure of Success               Shop vacancy rate           Skills gap		<ol> <li>Improve the performance of the NSW Economy</li> <li>Increase the competitiveness of doing business in NSW</li> </ol>
<ul> <li>2.1.3 Encourage , nurture and support</li> <li>Actions over Four Year Term of Council</li> <li>Action</li> <li>2.1.3.1         Provide support for existing business and facilitate opportunities for business development and growth     </li> </ul>	Tar 13	get \ 14	/ear 15	16	Measure of Success               Shop vacancy rate           Skills gap		<ol> <li>Improve the performance of the NSW Economy</li> <li>Increase the competitiveness of doing business in NSW</li> <li>Capitalise on the Regions Strengths in Agriculture</li> <li>Expand Tourism and Related</li> </ol>
<ul> <li>2.1.3 Encourage , nurture and support</li> <li>Actions over Four Year Term of Council</li> <li>Action</li> <li>2.1.3.1         <ul> <li>Provide support for existing business and facilitate opportunities for business development and growth</li> </ul> </li> <li>2.1.3.2         <ul> <li>Participate in industry groups and initiatives and encourage local business participation</li> <li>2.1.3.3</li> </ul> </li> </ul>	Tar 13 ✓	get \ 14 ✓	(ear 15 ✓	16 ✓	Measure of Success               Shop vacancy rate           Skills gap	DCB&S	<ol> <li>Improve the performance of the NSW Economy</li> <li>Increase the competitiveness of doing business in NSW</li> <li>Capitalise on the Regions Strengths in Agriculture</li> </ol>
<ul> <li>2.1.3 Encourage , nurture and support</li> <li>Actions over Four Year Term of Council</li> <li>Action</li> <li>2.1.3.1         <ul> <li>Provide support for existing business and facilitate opportunities for business development and growth</li> </ul> </li> <li>2.1.3.2         <ul> <li>Participate in industry groups and initiatives and encourage local business participation</li> </ul> </li> <li>2.1.3.3         <ul> <li>Incorporate rural based businesses into</li> </ul> </li> </ul>	Tar 13 √	get \ 14 √	Year 15 √	16 ✓	Measure of Success               Shop vacancy rate           Skills gap	DCB&S DCB&S	<ol> <li>Improve the performance of the NSW Economy</li> <li>Increase the competitiveness of doing business in NSW</li> <li>Capitalise on the Regions Strengths in Agriculture</li> <li>Expand Tourism and Related</li> </ol>
<ul> <li>2.1.3 Encourage , nurture and support</li> <li>Actions over Four Year Term of Council</li> <li>Action</li> <li>2.1.3.1         <ul> <li>Provide support for existing business and facilitate opportunities for business development and growth</li> </ul> </li> <li>2.1.3.2         <ul> <li>Participate in industry groups and initiatives and encourage local business participation</li> </ul> </li> <li>2.1.3.3         <ul> <li>Incorporate rural based businesses into our business strategy and culture</li> </ul> </li> </ul>	Tar 13 ✓	get \ 14 ✓	(ear 15 ✓	16 ✓	Measure of Success               Shop vacancy rate           Skills gap	DCB&S	<ol> <li>Improve the performance of the NSW Economy</li> <li>Increase the competitiveness of doing business in NSW</li> <li>Capitalise on the Regions Strengths in Agriculture</li> <li>Expand Tourism and Related</li> </ol>
<ul> <li>2.1.3 Encourage , nurture and support</li> <li>Actions over Four Year Term of Council</li> <li>Action</li> <li>2.1.3.1         <ul> <li>Provide support for existing business and facilitate opportunities for business development and growth</li> </ul> </li> <li>2.1.3.2         <ul> <li>Participate in industry groups and initiatives and encourage local business participation</li> </ul> </li> <li>2.1.3.3         <ul> <li>Incorporate rural based businesses into</li> </ul> </li> </ul>	Tar 13 ✓	get \ 14 ✓	(ear 15 ✓	16 ✓	Measure of Success               Shop vacancy rate           Skills gap	DCB&S DCB&S	<ol> <li>Improve the performance of the NSW Economy</li> <li>Increase the competitiveness of doing business in NSW</li> <li>Capitalise on the Regions Strengths in Agriculture</li> <li>Expand Tourism and Related</li> </ol>

# 2.1.4 Work collaboratively with industry and stakeholders to develop an economic development plan

# Actions over Four Year Term of Council

Action	Tar	get Y	'ear		Μ	easure of Success	Responsibility	State/Regional Plan
2.1.4.1	13	14	15	16	¢	Economic Development Plan		1) Improve the performance of
Develop a three year Economic		$\checkmark$				Implemented	DCB&S	the NSW Economy
Development Plan in consultation with								3) Drive economic growth in
PEDC, local business, Council and other								regional NSW
stakeholders to guide the economic								4) Increase the competitiveness
development and sustainability of the								of doing business in NSW
Gilgandra Shire								

### **STRATEGY**

# **2.1.5** Encourage and support employment initiatives and programs

# **Actions over Four Year Term of Council**

Action	Tar	get ۱	/ear		Measure of Success	Responsibility	State/Regional Plan
2.1.5.1 Promote school based and adult traineeships / apprenticeships in the community	13 ✓	14 ✓	15 ✓	16 ✓	<ul> <li>Community employment rate</li> <li>Participation rate in initiatives and programs</li> </ul>	DCD&S	<ol> <li>Better protect the most vulnerable members of our community and break the cycle of disadvantage</li> </ol>
<b>2.1.5.2</b> Support unemployment programs and encourage community acceptance and local participation	~	~	~	~		DCD&S	<ul> <li>Develop strategies to meet the skills shortages and achieve full employment across the region</li> </ul>

# 2.2 A COMMUNITY WITH A REPUTATION AS A GREAT PLACE TO LIVE, STOP, STAY OR JUST SPEND TIME WHERE VISITORS ARE WELCOMED AND EMBRACED

# STRATEGY

SIRAI	DIRATEUT										
2.2.1	Capitalise on visitation due to ou	ır loc	atio	n on t	the ju	unction of three major highways					
Action	Actions over Four Year Term of Council										
Action Target Year						Measure of Success	Responsibility	State/Regional Plan			
ser	liver professional visitor information vices promoting the attractions and vices of the Shire	13 ✓	14 ✓	15 ✓	16 ✓	<ul> <li>Visitor Numbers</li> <li>Demographics of visitors</li> </ul>	DCB&S	Expand Tourism and related business			
	nvigorate Gilgandra with a fresh motional campaign			~			DCB&S				

STRATEGY										
2.2.2 Work collaboratively with industry and stakeholders to develop a tourism destination plan										
Actions over Four Year Term of Council										
Action	Tar	get Y	'ear		Measure of Success	Responsibility	State/Regional Plan			
<b>2.2.2.1</b> Develop a three year tourism destination plan in consultation with PEDC, local tourism operators, industry associations and Council	13 ✓	14 ✓	15 ✓	16 ✓	<ul> <li>Tourism Destination Plan Implemented</li> </ul>	DCB&S	Expand Tourism and related business			
<b>2.2.2.2</b> Consider opportunities for the development of new tourist attractions in our shire		~	~	~		DCB&S				

STRAT	EGY							
2.2.3	Sustain the population of Gilgan	dra S	hire	and	grow	the population in age brackets where	the percentage is	below the State average
Action	s over Four Year Term of Council							
Action	I	Tar	get \	/ear		Measure of Success	Responsibility	State/Regional Plan
res ou <b>2.2.3.2</b>	sure an adequate supply of idential land is available to match r Shires growth potential pmote Gilgandra as a great place to	13 ✓	14 ✓	15 ✓	16 ✓	<ul> <li>Population growth statistics</li> <li>Residential land availability</li> <li>Vacant residential land</li> </ul>	DCB&S DCB&S	5) Place downward pressure on the cost of living
cer	get prospective residents in the nsus age group categories where gandra is below the state average	~	~	~	~		DCB&S	
ma	pitalise on our proximity to our njor regional centre being the city of bbo	~	~	~	~		DCB&S	

2.3 THE BUSINESS ACTIVITIES OF COUNCIL ARE AN IMPORTANT SECTOR OF THE LOCAL ECONOMY AND PROVIDE FINANCIAL RETURNS TO THE COMMUNITY

STRAT	regy .
2.3.1	Business Plans are developed implemented and monitored on an ongoing basis that support and direct each of the following corporate businesses and ensure both their quality and economic viability * Cooee Lodge Aged Care Village * Jack Towney Hostel * Orana Lifestyle Directions Supported Accommodation Service

Actions over Four Year Term of Council											
Action	Tar	get Y	'ear		Measure of Success	Responsibility	State/Regional Plan				
2.3.1.1 Continually review all operations of Cooee Lodge Retirement Village ,Jack Towney Hostel, Orana Lifestyle Directions and Carlginda Enterprises and develop business and marketing plans for each element and the businesses as a whole	13 ✓	14 ✓	15 ✓	16 ✓	<ul> <li>Business plans Implemented</li> <li>Business Unit Annual Financial results</li> </ul>	DCD&S					

STR	ΑΤΕ	GY
••••		

# 2.3.2 Review the current usage of vacant Council ,Crown & Private residential lands

# Actions over Four Year Term of Council

Action	Tar	get \	/ear		Measure of Success	Responsibility	State/Regional Plan
2.3.2.1	13	14	15	16	Number of vacant residential blocks	DC&BS	
Encourage development of existing			$\checkmark$		<ul> <li>Net return on Council / Crown leases</li> </ul>		
parcels of vacant residential land in the							
Gilgandra village area							
2.3.2.2							
Review the usage of vacant Council &		1				DC&BS	
Crown lands across the Shire to		•					
determine if they could provide a							
greater economic return to the							
community							

STRAT	STRATEGY											
2.3.3	Deliver a profitable contracting b	ousin	ess t	hat i	s con	petitive with private industry and doe	sn't impact on de	livery of core Council services				
Action	Actions over Four Year Term of Council											
Action	I	Tar	get Y	'ear		Measure of Success	Responsibility	State/Regional Plan				
to a wo <b>2.3.3.2</b> Pro to a the	aintain RMS contractor classification allow Council to service contract ork on state highways	13 ✓	14 ✓	15 ✓	16 ✓	Annual operating results	DW&TS DW&TS					
pri	sure Council contract plant hire cing is reviewed on a regular basis in e with its competitors	~	~	~	~		DW&TS					

The following table highlights the planned income and expenditure within the theme Respected Leadership for the four-year period of the Delivery Program. An additional table is included which reflects Scenario 2 outlined in Councils LTFP. This second Scenario includes the proposed Special Rate Variation.

Respected Leadership (Scenario 1)	2013/14	2014/15	2015/16	2016/17
Operating Income	7,059,502	7,266,177	7,478,941	7,697,971
Operating Expenses	-2,431,732	-2,504,684	-2,579,824	-2,684,219
Sub Total	4,627,770	4,761,493	4,899,117	5,013,752
Capital Expenditure	-73,426	-214,169	-64,931	-90,713
Capital Income	0	0	0	0
Loan Repayments	0	0	0	0
Loan Income	0	0	0	0
Reserves	-35,000	113,500	-38,045	-39,636
Sub Total	-108,426	-100,669	-102,976	-130,349
Cash Result	4,519,344	4,660,824	4,796,141	4,883,402

Respected Leadership (Scenario 2)	2013/14	2014/15	2015/16	2016/17
Operating Income	7,059,502	7,512,782	8,004,209	8,537,389
Operating Expenses	-2,431,732	-2,414,791	-2,392,809	-2,405,196
Sub Total	4,627,770	5,097,991	5,611,400	6,132,193
Capital Expenditure	-73,426	-214,169	-64,931	-90,713
Capital Income	0	0	0	0
Loan Repayments	0	0	0	0
Loan Income	0	0	0	0
Reserves	-35,000	113,500	-38,045	-39,636
Sub Total	-108,426	-100,669	-102,976	-130,349
Cash Result	4,519,344	4,997,322	5,508,424	6,001,844

The purpose of this table is to show the expenses and income for Council's ongoing activities (recurrent) and specific project activities (capital works). The table demonstrates whether there is a net deficit or surplus cash result. This theme has a surplus cash result and this indicates that income allocated to this theme includes rates and untied revenues which are expended on projects and activities that relate to other themes.

# 3. **RESPECTED LEADERSHIP**

# OUTCOME

# 3.1 A COUNCIL THAT PROVIDES QUALITY LEADERSHIP, GOVERNANCE AND MANAGEMENT TO ITS COMMUNITY

STRATEGY												
1 Ensure Councillors and committee members are provided with appropriate training support and resources to facilitate good governance												
Actions over Four Year Term of Council												
Action	Tar	arget Year			Measure of Success	Responsibility	State/Regional Plan					
<b>3.1.1.1</b> Support Councillors in their role by providing information regularly and training as required	13 ✓	14 ✓	15 ✓	16 ✓	<ul> <li>Councillor/Committee member satisfaction rate</li> <li>Number of active s355 committees</li> </ul>	GM, DC&BS	<ul> <li>30) Restore trust in State and Local Government as a service provider</li> <li>➢ Enhanced whole of</li> </ul>					
<b>3.1.1.2</b> Recognise the importance of and encourage community members on to Council committees	~			~		GM	Government approach					

STRATEGY												
1.2 Implement and promote best practice Governance policies and procedures												
Actions over Four Year Term of Council												
Action	Tar	get Y	'ear		Measure of Success	Responsibility	State/Regional Plan					
<b>3.1.2.1</b> Conduct the business of Council in an open and transparent manner	13 ✓	14 ✓	15 √	16 ✓	<ul> <li>Implementation of good Governance plan</li> </ul>	GM	31) Improve Government transparency by increasing access to Government					
<b>3.1.2.2</b> Ensure Council and Committee meetings are conducted regularly	~	~	~	~		GM	information					
<b>3.1.2.3</b> Develop implement and continually	✓	~	~	~		GM						

monitor a good governance plan <b>3.1.2.4</b>						
Establish Links and relationships with relevant legislative and regulatory authorities	~	~	~	~	MANEX	
<b>3.1.2.5</b> Meet all statutory requirements in a timely manner	~	~	~	~	MANEX	

# 3.1.3 Deliver consistent , timely and transparent regulatory functions in line with the legislation under which Council is required to operate

Actions over Four Year Term of Council	Actions over Four Year Term of Council											
Action	Tar	Target Year			Measure of Success	Responsibility	State/Regional Plan					
<b>3.1.3.1</b> Provide assessments of development and subdivision approvals in a timely manner	13 ✓	14 ✓	15 ✓	16 ✓	<ul> <li>Number of complaints</li> <li>Community satisfaction rate</li> </ul>	DES	<ul> <li>29) Restore confidence and integrity in the planning system</li> <li>30) Restore trust in State and</li> </ul>					
<b>3.1.3.2</b> Provide efficient service to prospective home builders and developers to ensure building standards are maintained	~	~	~	~		DES	Local Government as a service provider 31) Improve Government transparency by increasing access to Government					
<b>3.1.3.3</b> Provide thorough scrutiny of all construction work to ensure compliance with all relevant codes and standards	~	~	~	~		DES	information					
<b>3.1.3.4</b> Maintain public health and amenity by actively responding, investigating and acting on complaints	~	~	~	~		DES						
3.1.3.5												

Inspect all food premises in line with NSW Food Authority Partnership	✓	<ul> <li>✓</li> </ul>	<ul> <li>✓</li> </ul>	<ul> <li>✓</li> </ul>	DES
Program <b>3.1.3.6</b>					
Continue to develop, implement and monitor on an ongoing basis issues relating to public health, hygiene and community wellbeing	~	<b>v</b>	<b>√</b>	<b>√</b>	DES
<b>3.1.3.7</b> Undertake potable water sampling in line with Department of Health requirement	~	~	~	~	DES
<b>3.1.3.8</b> Regulate new onsite sewerage management systems	~	~	~	~	DES
<b>3.1.3.9</b> Respond to community requests on matters relevant to regulatory functions	~	1	~	~	DES

3.1.4 Nurture an organisational culture of community pride and ownership for Councillors, Managers and Staff of Council

Actions over Four Year Term of Council												
Action	Tar	get \	/ear		Measure of Success	Responsibility	State/Regional Plan					
<ul> <li><b>3.1.4.1</b>         Encourage and promote Council involvement in community activities/functions     </li> <li><b>3.1.4.2</b></li> </ul>	13 ✓	14 ✓	15 ✓	16 ✓	<ul> <li>Staff satisfaction rate</li> <li>Number of engagement activities</li> <li>Activity participation rate</li> </ul>	GM	30) Restore trust in State and Local Government as a service provider					
Communicate Councils strategic direction to all staff and encourage staff involvement in the decision making process	~	~	~	~		MANEX						

STRATEGY												
3.1.5 Comply with industry WHS and r	L.5 Comply with industry WHS and risk management requirements											
Actions over Four Year Term of Council												
Action	Tar	get Y	′ear		Measure of Success	Responsibility	State/Regional Plan					
<b>3.1.5.1</b> Ensure a healthy and safe environment is provided for all employees and stakeholders	13 ✓	14 ✓	15 ✓	16 ✓	<ul> <li>Number of incidents (both public &amp; within council)</li> <li>Preventative measures implemented</li> </ul>	MANEX						

3.2 A COUNCIL THAT FOCUSES ON STRATEGIC PLANNING AND FINANCIAL SUSTAINABILITY

# STRATEGY

3.2.1 Establish maintain and monitor strategic plans that reflect and address the needs of the community and meet legislative requirements

# **Actions over Four Year Term of Council**

Action	Target Year		Measure of Success	Responsibility	State/Regional Plan		
<b>3.2.1.1</b> Develop and maintain and regularly	13 ✓	14 ✓	15 ✓	16 ✓	<ul> <li>Implementation of Integrated</li> <li>planning &amp; reporting</li> </ul>	DC&BS	30) Restore trust in State and Local Government as a
review strategic plans in line with Integrated Planning requirements					<ul> <li>Availability of Council policy &amp; publications</li> </ul>		service provider 31) Improve Government
<b>3.2.1.2</b> Prepare annual report including the state of the environment report	~	~	~	~	<ul> <li>Community satisfaction rates</li> </ul>	GM	transparency by increasing access to Government information
<b>3.2.1.3</b> Report the outcome of a quarterly performance review of the Delivery Program and budget	~	~	~	~		DC&BS	Improved Regional Planning
<b>3.2.1.4</b> Maintain Plans of Management for Community Land that meets legislative	~	~	~	~		DC&BS	

requirements					
3.2.1.5		$\checkmark$			
Ensure that an appropriate Business				DC&BS	
Continuity and Disaster Recovery Plans are is in place					
3.2.1.6		$\checkmark$			
Review Plan of Management for				DC&BS	
Gilgandra Cemetery					
3.2.1.7					
Determine a Council position on the	<ul> <li>✓</li> </ul>			GM	
issue of Amalgamation					

### **3.2.2** Deliver sound management of Councils resources and finances

#### Actions over Four Year Term of Council **Target Year** Action Measure of Success Responsibility State/Regional Plan 3.2.2.1 13 14 15 16 Long term financial sustainability 2) Rebuild State finances $\oplus$ $\checkmark$ Provide financial planning and $\checkmark$ $\checkmark$ DC&BS 30) Restore trust in State and $\checkmark$ reporting to ensure Council maintains results) Local Government as a ✤ Internal audit reports accurate and timely financial records service provider that facilitate sound decision making 31) Improve Government 3.2.2.2 Transparency by increasing Deliver financial awareness training to DC&BS access to Government $\checkmark$ $\checkmark$ all Councillors information 3.2.2.3 Ensure that rates and user charges are DC&BS 1 $\checkmark$ $\checkmark$ levied on an equitable basis taking account of the legislative and financial restrictions under which Council operates 3.2.2.4 $\checkmark$ Take account of the effect on all $\checkmark$ DC&BS ratepayers when considering special

rate variation applications					
3.2.2.5					
Maintain Best Practice pricing for water and sewer charges	~	~	✓	✓	DC&BS
3.2.2.6					
Ensure Councils finance functions are operating effectively and efficiently and its purchasing and procurement policies and procedures reflect best practice and provide value for money to the community	~	~	~	<b>v</b>	DC&BS
<b>3.2.2.7</b> Maintain and grow relationships with peak industry procurement bodies	~	~	~	~	DC&BS
<b>3.2.2.8</b> Develop and Implement an internal Audit Program	~				GM

Actions over Four Year Term of Council														
Action	Tar	get \	<b>/ear</b>		Measure of Success	Responsibility	State/Regional Plan							
<ul> <li><b>3.2.3.1</b></li> <li>Review funding for key services and seek to retain funding and grow new avenues of funding</li> <li><b>3.2.3.2</b></li> </ul>	13 ✓	14 ✓	15 ✓	16 ✓	<ul> <li>Grant application success rates</li> <li>Number of effective community- Government partnerships /projects</li> </ul>	MANEX DC&BS								
Apply for grants that assist Council to achieve identified projects	~	~	~	~										
<b>3.2.3.3</b> Assist community groups to apply for grants	~	~	~	~		DC&BS								
3.2.3.4														
Provide information to Council and the						DC&BS								

community regarding grant funding opportunities 3.2.3.5	<b>√</b>	<b>√</b>	<b>√</b>	✓		
Continually monitor and if necessary lobby for increased fees for delivery of State and Federal Government Services	~	~	~	~	Manex	

STRAT	EGY														
3.2.4	Develop and maintain a skilled a	nd w	vell e	quip	ped v	vork force at a sustainable level to sup	port service deliv	very requirements							
Action	Actions over Four Year Term of Council														
Action	1	Tar	get Y	'ear		Measure of Success	Responsibility	State/Regional Plan							
	ablish and implement relevant ining for all employees	13 ✓	14 ✓	15 √	16 ✓	<ul> <li>Alignment of resources to achieve the Community Strategic Plan</li> <li>Implementation of the Workforce</li> </ul>	DC&BS	6) Strengthen the NSW skill base							
<b>3.2.4.2</b> De ma		~	~	~	~	plan Trainee/Apprentice employment rate	DC&BS								
pla alt	onitor performance of IT systems in ace and continually investigate ernate options to improve the rformance of Councils operations	~	~	~	~		DC&BS								
3.2.4.4 Att ap inc sys	end to IT user requests and provide propriate training to lividuals/groups on various IT stems to improve operational	~	~	~	~		DC&BS								
<b>3.2.4.5</b> Ехр ор	iciency olore resource and function sharing portunities with surrounding uncils	~	~	~	~		GM								

<b>3.2.4.6</b> Develop a trainee and /or apprentice employment program		~				DC&BS	
--	--	---	--	--	--	-------	--

# **3.3** A COUNCIL THAT DELIVERS GOOD CUSTOMER SERVICE TO ITS COMMUNITY

STRATEGY	STRATEGY												
3.3.1 Provide Council customer service	e tha	t is a	ccess	sible,	efficient and responsive								
Actions over Four Year Term of Council													
Action	Tar	get \	/ear		Measure of Success	Responsibility	State/Regional Plan						
<ul> <li>3.3.1.1 Provide a one stop shop for access to a range of local, state and federal government services that meet identified needs of the local community </li> <li>3.3.1.2 Provide an excellent customer service via telephone, counter enquiries, website and email etc to both external and internal customers </li> </ul>	13 ✓	14 ✓	15 ✓	16 ✓	<ul> <li>Timely response to customer enquiries</li> <li>Number of customer enquiries closed /responded to</li> <li>Community satisfaction rate</li> </ul>	DC&BS DC&BS	<ul> <li>30) Restore trust in State and Local Government as a service provider</li> <li>31) Improve government transparency by increasing access to government information</li> </ul>						
<ul> <li>3.3.1.3 <ul> <li>Ensure the integrity and security of Council's records</li> </ul> </li> <li>3.3.1.4 <ul> <li>Provide access to Council's records following assessment and determination of requests in line with legislation</li> </ul> </li> </ul>	✓ ✓	✓ ✓	✓ ✓	✓ ✓		DC&BS DC&BS							

<b>3.3.1.5</b> Finalise rural and urban addresses for all properties in Gilgandra Shire	~					DC&BS	
OUTCOME							
3.4 A TRANSPARENT COUNCIL THAT DECISION MAKING PROCESSES	KEEP	PS ITS	s coi	MMU	INITY INFORMED AND ENCOURAGES A	ND FACILITATES C	OMMUNITY INPUT INTO ITS
STRATEGY							
3.4.1 Implement Councils community	enga	gem	ent s	trate	gy and encourage resident participation	on in community f	orums
Actions over Four Year Term of Council							
Action	Tar	get \	/ear		Measure of Success	Responsibility	State/Regional Plan
<ul> <li><b>3.4.1.1</b> Offer opportunities for community members and groups to have input into strategic planning to ensure the community are informed and empowered <b>3.4.1.2</b> Report Councils issues actions and achievements to the Community (Council/Community Newsletter) <b>3.4.1.3</b> Conduct regular Question and Answer forums at various locations throughout our Shire</li></ul>	13 ✓ ✓	<b>14</b> ✓	<b>15</b> ✓	16 ✓ ✓	<ul> <li>Number &amp; diversity of engagement activities</li> <li>Participation rates</li> <li>Community satisfaction rates</li> </ul>	GM GM	<ul> <li>30) Restore trust in State and Local Government as a service provider</li> <li>31) Improve government transparency by increasing access to government information</li> <li>32) Involve the community in decision-making on government policy services and projects</li> <li>Enhanced community engagement and consultation</li> </ul>
<ul> <li>3.4.1.4</li> <li>Maximise advantages of local media in promoting Councils message and Councillor availability /accessibility</li> <li>3.4.1.5</li> <li>Encourage attendance at and presentations to Council meetings</li> </ul>	✓ ✓	* *	* *	* *		GМ GM	

STRAT	STRATEGY												
3.4.2	.4.2 Be a community leader in change management												
Action	Actions over Four Year Term of Council												
Action Target Year			Measure of Success	Responsibility	State/Regional Plan								
•	e social media communication unities with our community	13	14 ✓	15	16	Accessibility of information Number of blogs Community satisfaction rates	DC&BS						

The following table highlights the planned income and expenditure within the theme Strengthened Infrastructure for the four-year period of the Delivery Program. An additional table is included which reflects Scenario 2 outlined in Councils LTFP. This second Scenario includes the proposed Special Rate Variation.

Strengthened Infrastructure (Scenario 1)	2013/14	2014/15	2015/16	2016/17
Operating Income	5,103,361	5,378,219	5,583,098	5,797,133
Operating Expenses	-6,050,459	-6,276,245	-6,493,120	-6,727,754
Sub Total	-947,098	-898,026	-910,021	-930,621
Capital Expenditure	-3,579,739	-2,853,219	-2,651,798	-3,181,941
Capital Income	80,000	82,400	84,872	87,418
Loan Repayments	-91,097	-119,143	-126,399	-133,949
Loan Income	0	300,000	0	100,000
Reserves	1,250,000	-43,252	-42,899	-42,536
Sub Total	-2,340,836	-2,633,214	-2,736,224	-3,171,008
Cash Result	-3,287,934	-3,531,240	-3,646,246	-4,101,629

Strengthened Infrastructure (Scenario 2)	2013/14	2014/15	2015/16	2016/17
Operating Income	5,103,361	5,378,219	5,583,098	5,797,133
Operating Expenses	-6,050,459	-6,482,245	-6,917,480	-7,383,390
Sub Total	-947,098	-1,104,026	-1,334,381	-1,586,257
Capital Expenditure	-3,579,739	-2,853,219	-2,651,798	-3,636,941
Capital Income	80,000	82,400	84,872	87,418
Loan Repayments	-91,097	-119,143	-126,399	-133,949
Loan Income	0	300,000	0	100,000
Reserves	1,250,000	-43,252	-42,899	-42,536
Sub Total	-2,340,836	-2,633,214	-2,736,224	-3,626,008
Cash Result	-3,287,934	-3,737,240	-4,070,606	-5,212,265

The purpose of this table is to show the expenses and income for Council's ongoing activities (recurrent) and specific project activities (capital works). The table demonstrates whether there is a net deficit or surplus cash result. This theme has a deficit cash result and therefore relies on income such as rates, which are included under the theme Respected Leadership.

# 4. STRENGTHENED INFRASTRUCTURE

#### OUTCOME

4.1

# A COMMUNITY WITH WELL CONSTRUCTED, MAINTAINED AND MANAGED PUBLIC INFRASTRUCTURE INCLUDING WATER AND SEWER INFRASTRUCTURE, PUBLIC BUILDINGS AND FACILITIES AND PLANT AND EQUIPMENT

### **STRATEGY**

4.1.1 Develop and implement asset management policies, strategies and plans

### **Actions over Four Year Term of Council**

Action	Tar	Target Year			Measure of Success	Responsibility	State/Regional Plan	
<b>4.1.1.1</b> Review all asset management plans	13 ✓	14	15	16 ✓	<ul> <li>Implementation of asset management strategy &amp; plans</li> </ul>	DC&BS	<ul><li>19) Invest in critical infrastructure</li><li>→ 4) Improve regional</li></ul>	
<b>4.1.1.2</b> Establish Levels of Service for all infrastructure assets	~				<ul> <li>Service levels determined</li> </ul>	DC&BS	infrastructure	
<b>4.1.1.3</b> Ensure all infrastructure assets are inspected and conditionally rated in accordance with the determined level of service	~	~	~	~		DC&BS		

STRAT	STRATEGY												
4.1.2	Develop and implement forward works infrastructure programs and plans												
Actions over Four Year Term of Council													
Action Target Year						Measure of Success	Responsibility	State/Regional Plan					
4.1.2.1		13	14	15	16	<ul> <li>Condition of public infrastructure</li> </ul>		19) Invest in critical infrastructure					
Ens	ure all Council buildings are	<ul> <li>✓</li> </ul>	$\checkmark$	$\checkmark$	$\checkmark$	assets	DES	21) Secure potable water supplies					
maintained in a safe and operable			• Number of complaints										
cor	ndition					Community satisfaction rates							

					¢	Levels of service		
4.1.2.2					$\Phi$	Secure potable water supplies		
Provide a swimming pool facility	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$			DCD&S	
4.1.2.3								
Provide an effective sewer connection to all land parcels in the Gilgandra village area	~	~	~	✓			DW&TS	
4.1.2.4								
Provide a potable town water supply to Gilgandra that meets Australian Drinking Water standards	~	~	~	~			DW&TS	
4.1.2.5								
Provide a safe and effective urban stormwater drainage system	~	✓	~	✓			DW&TS	
4.1.2.6								
Maintain Gilgandra and Tooraweenah aerodrome to legislative standards	✓	✓	~	~			DW&TS	
4.1.2.7								
Ensure that cemeteries are maintained at a standard acceptable to the community	~	~	~	~			DC&BS	
4.2.1.8								
Plant fleet maintained and updated to reflect needs	~	~	~	~			DW&TS	
4.1.2.9								
Research options for water sources to meet increased water supply demands into the future		~					DW&TS	
4.1.2.10								
Maintain a basic reticulated non- potable water supply to Tooraweenah village area and monitor the village's population to determine service expansion feasibility	~	~	~	~			DW&TS	

<b>4.1.2.11</b> Finalise development of and adopt a Floodplain Management Plan for Gilgandra village area	✓	~	DW&TS
<b>4.2.1.12</b> Develop a stormwater management			DW&TS
plan for Gilgandra village area			

# 4.1.3 Encourage and support a well resourced emergency response capability

# **Actions over Four Year Term of Council**

Action	Tar	get Y	'ear		Measure of Success	Responsibility	State/Regional Plan
<b>4.1.3.1</b> Support local emergency and rescue service agencies in their delivery of services to Gilgandra Shire area	13 ✓	14 ✓	15 ✓	16 ✓	<ul> <li>Natural disaster response times</li> <li>Community satisfaction rate</li> <li>Community activity</li> </ul>	DW&TS	<ul> <li>28) Ensure NSW is ready to deal with major emergencies or natural disasters</li> <li>➢ NSW Emergency</li> </ul>
<b>4.1.3.2</b> Maintain active local emergency management committee in line with State Emergency and Rescue Management Act	~	~	~	~		DW&TS	Management Plan (EMP)

# OUTCOME

4.2

### A COMMUNITY SERVICED BY A SAFE, RELIABLE AND EFFICIENT TRANSPORT NETWORK

#### **STRATEGY** Provide a network of pathways that link wheel chair pedestrians, pedestrians and cyclists to important destinations 4.2.1 Actions over Four Year Term of Council Action **Target Year** Measure of Success Responsibility State/Regional Plan Implementation of Pedestrian 7) Reduce travel times 4.2.1.1 13 14 15 16 DWTS $\oplus$ Implement the elements of the Pedestrian $\checkmark$ $\checkmark$ $\checkmark$ Access Mobility Plan (PAMP) Improve regional transport $\checkmark$ Access Mobility Plan (PAMP) as resources ✤ Number of complaints infrastructure and services

and funding permit					Community satisfaction rates		
STRATEGY							
4.2.2 Improve existing roads infrastrue	cture	to n	neet	comr	nunity needs		
Actions over Four Year Term of Council							
Action	Tar	get Y	/ear		Measure of Success	Responsibility	State/Regional Plan
<b>4.2.2.1</b> Strategically maintain a ten year plan for all future improvements to Shire bridges	13 ✓	14 ✓	15 ✓	16 ✓	<ul> <li>Condition of road network</li> <li>Length of new /renewed pavement</li> <li>Trends in traffic accidents</li> </ul>	DW&TS	<ul> <li>7) Reduce travel times</li> <li>&gt; Improve regional transport Infrastructure and services</li> </ul>
<b>4.2.2.2</b> Provide and maintain road access for all residents except during periods of extreme weather	~	~	~	~	<ul> <li>Number of complaints</li> <li>Community satisfaction rates</li> <li>Levels of service</li> </ul>	DW&TS	
4.2.2.3							
Provide and maintain a network of safe and effective bridges, culverts and causeways	~	~	~	~		DW&TS	
4.2.2.4							
Maintain and construct streets and roads in accordance with Council's adopted road classifications	<b>√</b>	~	<b>√</b>	<b>√</b>		DW&TS	
4.2.2.5							
Inspect all pits and culverts annually 4.2.2.6	✓	~	~	~		DW&TS	
Undertake annual Roads to Recovery program	✓	~	~	✓		DW&TS	
<b>4.2.2.7</b> Maintain and improve the regional road network within the Shire in association with Roads & Traffic Authority	~	~	~	~		DW&TS	
4.2.2.8							
Explore options for ongoing access to gravel sources for road making in our Shire		~				DW&TS	
4.2.2.9							

Improve the pavement standard on	$\checkmark$			DW&TS	
unsealed rural roads		$\checkmark$	$\checkmark$		

# 4.3 A COMMUNITY WITH QUALITY GREEN SPACES THAT ENCOURAGE PEOPLE TO BE ACTIVE AND INVOLVED IN THEIR NATURAL SURROUNDS

STRATEGY							
4.3.1 Provide a range of parks, garden	s anc	l res	erves	to a	n acceptable level and suitable for pas	sive recreational a	activities.
Actions over Four Year Term of Council							
Action	Tar	get \	'ear		Measure of Success	Responsibility	State/Regional Plan
<b>4.3.1.1</b> Develop and Implement an open space and recreation plan	13	14	15 ✓	16	<ul> <li>Implementation of open space and recreation plan</li> <li>Community satisfaction rates</li> </ul>	DW&TS, DC&DS	27) Enhance cultural , creative, sporting & recreation opportunities

The following table highlights the planned income and expenditure within the theme Thriving Environment for the four-year period of the Delivery Program. An additional table is included which reflects Scenario 2 outlined in Councils LTFP. This second Scenario includes the proposed Special Rate Variation.

Thriving Environment (Scenario 1)	2013/14	2014/15	2015/16	2016/17
Operating Income	521,362	537,003	553,113	569,706
Operating Expenses	-567,012	-584,022	-601,543	-619,589
Sub Total	-45,650	-47,019	-48,430	-49,883
Capital Expenditure	0	-50,000	0	-75,000
Capital Income	0	0	0	0
Loan Repayments	0	0	0	0
Loan Income	0	0	0	0
Reserves	-33,535	16,422	-34,585	39,377
Sub Total	-33,535	-33,578	-34,585	-35,623
Cash Result	-79,185	-80,597	-83,015	-85,506

Thriving Environment (Scenario 2)	2013/14	2014/15	2015/16	2016/17
Operating Income	521,362	537,003	553,113	569,706
Operating Expenses	-567,012	-584,022	-601,543	-619,589
Sub Total	-45,650	-47,019	-48,430	-49,883
Capital Expenditure	0	-50,000	0	-75,000
Capital Income	0	0	0	0
Loan Repayments	0	0	0	0
Loan Income	0	0	0	0
Reserves	-33,535	16,422	-34,585	39,377
Sub Total	-33,535	-33,578	-34,585	-35,623
Cash Result	-79,185	-80,597	-83,015	-85,506

The purpose of this table is to show the expenses and income for Council's ongoing activities (recurrent) and specific project activities (capital works). The table demonstrates whether there is a net deficit or surplus cash result. This theme has a deficit cash result and therefore relies on income such as rates, which are included under the theme Respected Leadership.

# 5. THRIVING ENVIRONMENT

# OUTCOME

# 5.1 A COMMUNITY ACTIVE IN THE PRESERVATION OF ITS CULTURAL, HERITAGE AND NATURAL ASSETS

# **STRATEGY**

5.1.1 Develop and maintain appropriate land use planning strategies for sustainable development

Actions over Four Year Term of Council							
Action	Tar	get \	<b>/</b> ear		Measure of Success	Responsibility	State/Regional Plan
5.1.1.1	13	14	15	16	Community satisfaction rate	250	20) Build liveable centres
Actively preserve identified cultural heritage and natural assets	✓	~	~	~	<ul> <li>Number of people using heritage advice</li> </ul>	DES	22) Protect our natural environment
5.1.1.2					• Number of heritage grants released		
Develop heritage initiatives that provide support and financial assistance to property owners	✓	✓	~	~	<ul> <li>State of Environment report</li> </ul>	DES	
5.1.1.3							
Actively seek projects that add value to our cultural and natural assets	~	✓	✓	~		DES	
5.1.1.4							
Continue to regulate the orderly arrangement and use of land in town	~	~	~	✓		DES	
and rural areas in order to promote the							
improvement of the community and							
the environment of residents							

5.2 A COMMUNITY THAT HAS MINIMISED THE ENVIRONMENTAL IMPACTS OF WASTE AND MAXIMISED WASTE RESOURCE RECOVERY RATES

### **STRATEGY**

5.2.1 Develop and monitor a waste m	anag	emer	nt an	d rec	luction strategy		
Actions over Four Year Term of Council							
Action	Tar	get Y	/ear		Measure of Success	Responsibility	State/Regional Plan
<ul> <li>5.2.1.1 <ul> <li>Promote community awareness of waste avoidance programs that focus on reduce, reuse and recycling of wastes</li> </ul> </li> <li>5.2.1.2 <ul> <li>Provide recycling facilities for all rural waste facilities</li> </ul> </li> </ul>	13 ✓	14 ✓	15 ✓	16 ✓	<ul> <li>% green waste</li> <li>Landfill "fill" rate</li> </ul>	DES DES	<ul> <li>22) Protect our natural environment</li> <li>23) Increase opportunities for people to look after their own neighbourhoods and environments</li> </ul>
<b>5.2.1.3</b> Assess the potential environmental risks and optimise positive environmental outcomes as part of developing a landfill master plan		~				DES	

STRAT	EGY							
5.2.2	Be acknowledged as a regional le	eade	r in v	vaste	reso	urce recovery		
Action	s over Four Year Term of Council							
Action		Tar	get \	/ear		Measure of Success	Responsibility	State/Regional Plan
me	ticipate as a steering committee mber in the voluntary waste group own as Netwaste	13 ✓	14 ✓	15 ✓	16 ✓	<ul> <li>% waste recycled</li> <li>Community satisfaction rate</li> </ul>	DES	<ul> <li>22) Protect our natural environment</li> <li>23) Increase opportunities for people to look after their own neighbourhoods and</li> </ul>

5.2.1.2					environments
Provide a high standard of service for	$\checkmark$	✓	$\checkmark$	✓	
the collection and disposal of commercial, domestic and industrial					
wastes to ratepayers					
5.2.1.3					
Maintain waste reporting systems to ensure Council complies with legislative requirements	~	~	~	~	
5.2.1.4					
Reduce amount of waste delivered to landfill by providing better recycling and waste avoidance options at all waste facilities	~	~	~	~	
5.2.1.5					
Explore options for future growth opportunities of recycling	~	~	✓	~	
5.2.1.6					
Assist with the delivery of school based education programs on recycling	~	~	✓	~	
5.2.1.8					
Be a community leader in waste minimisation and use of recycled products	~	~	<b>√</b>	✓	
5.2.1.9					
Identify opportunities for recycling		~			
containers at sporting and recreational facilities and other key collection points					

# 5.3 A COMMUNITY AWARE OF CLIMATE CHANGE THAT STRIVES TO REDUCE ITS ECOLOGICAL FOOTPRINT

# **COUNCIL STRATEGY**

5.3.1 Work with stakeholders to increase community awareness of environmental and climate change issues									
Actions over Four Year Term of Council									
Action	Target Year				Measure of Success	Responsibility	State/Regional Plan		
<ul> <li>5.3.1.1 <ul> <li>Actively pursue environmental</li> <li>programs with other government</li> <li>agencies</li> </ul> </li> <li>5.1.1.2 <ul> <li>Operate our sewage system in</li> <li>environmentally responsible manner</li> </ul> </li> </ul>	13 ✓	14 ✓	15 ✓	16 ✓	<ul> <li>Water consumption rate</li> <li>Energy consumption rate</li> <li>% green energy of total energy consumption</li> <li>Uptake rate in green energy solutions</li> </ul>	DW&TS DES	<ul> <li>22) Protect our natural environment</li> <li>23) Increase opportunities for people to look after their own neighbourhoods and environments</li> <li>Facilitate &amp; support</li> </ul>		
<b>5.1.1.3</b> Lobby the State and Federal Government in relation to the use of waste products for energy producing purposes	~	~	~	~		DW&TS	<ul> <li>development of alternative energy generation capacity</li> <li>Support the environmental and economic opportunities to the region presented</li> </ul>		
<b>5.1.1.4</b> Be a community leader in water saving practices	~	~	~	~		DES	through the Clean Energy Future Program and the Carbon Farming initiative		
<b>5.1.1.5</b> Support the management of the Castlereagh river catchment within our Shire boundaries	~	~	~	~		DW&TS			
<b>5.1.1.6</b> Promote alternative green energy options and consider these options for community facilities	~	~	~	~		DS&BS			
<b>5.1.1.7</b> Monitor Council's energy use and	✓	✓	✓	✓		DES			

identify savings which in turn will						
reduce our greenhouse gas emissions						
5.1.1.8						
Support sustainable land use practices implemented to reduce water and energy use and the removal of vegetation	1	<b>√</b>	<b>√</b>	1	DES	
5.1.1.9						
Provide an ecologically sustainable					DW&T	ats
water scheme, ensuring minimal	✓	<ul><li>✓</li></ul>	✓	✓		
_						
environmental impacts						