

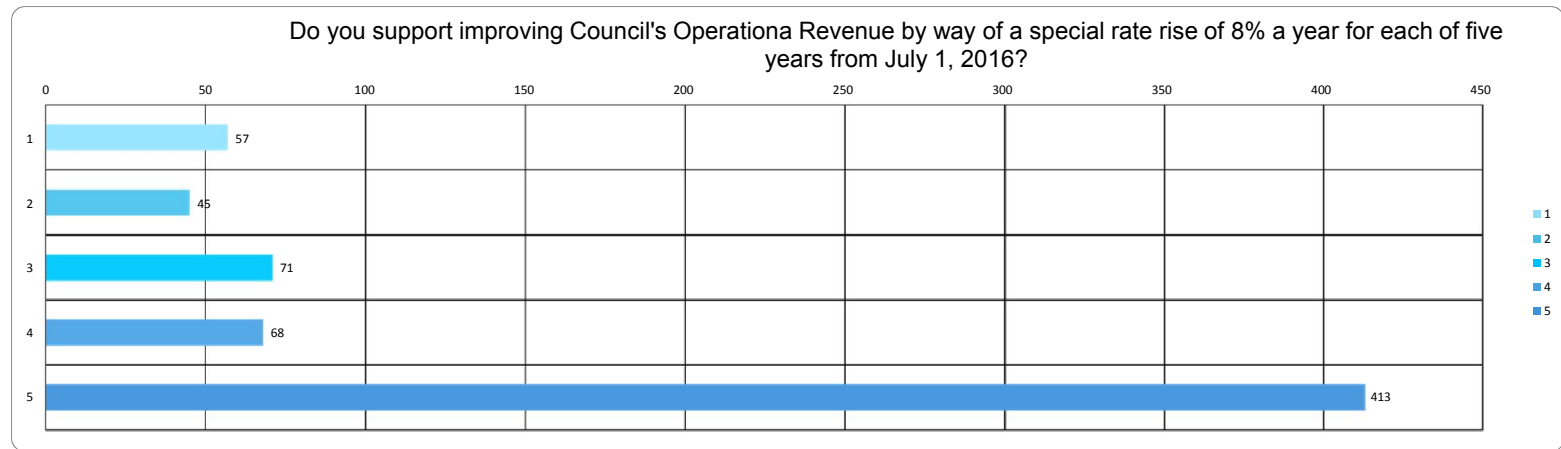
Attachment 27 - Online survey results

Survey Results

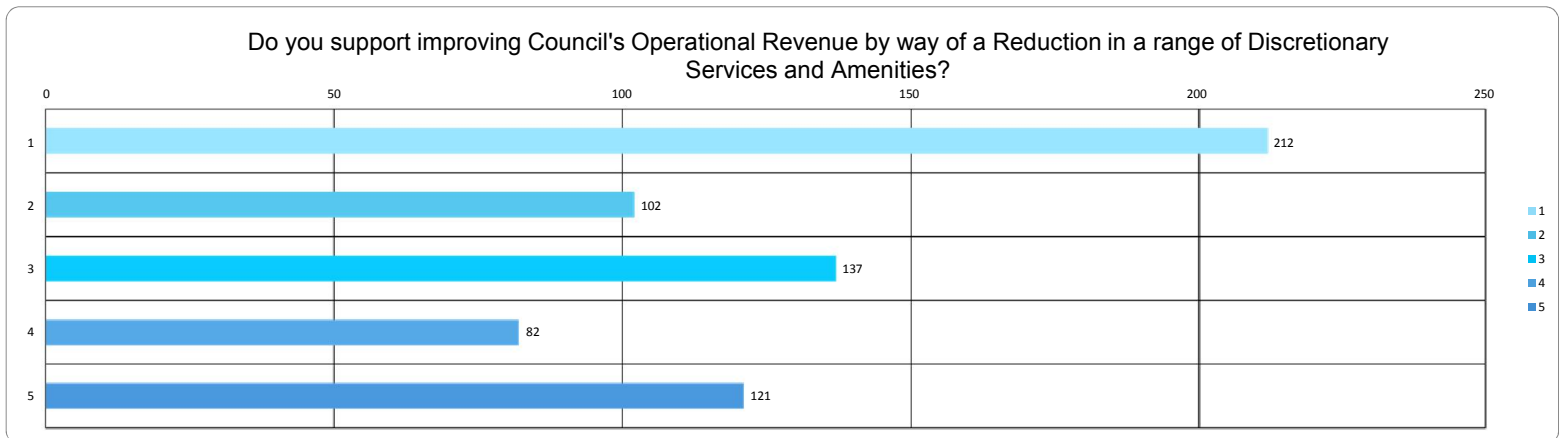
*special characters like '&' will be removed from options

Rank your answers one to five, with one being strongly supportive and five being strongly against.

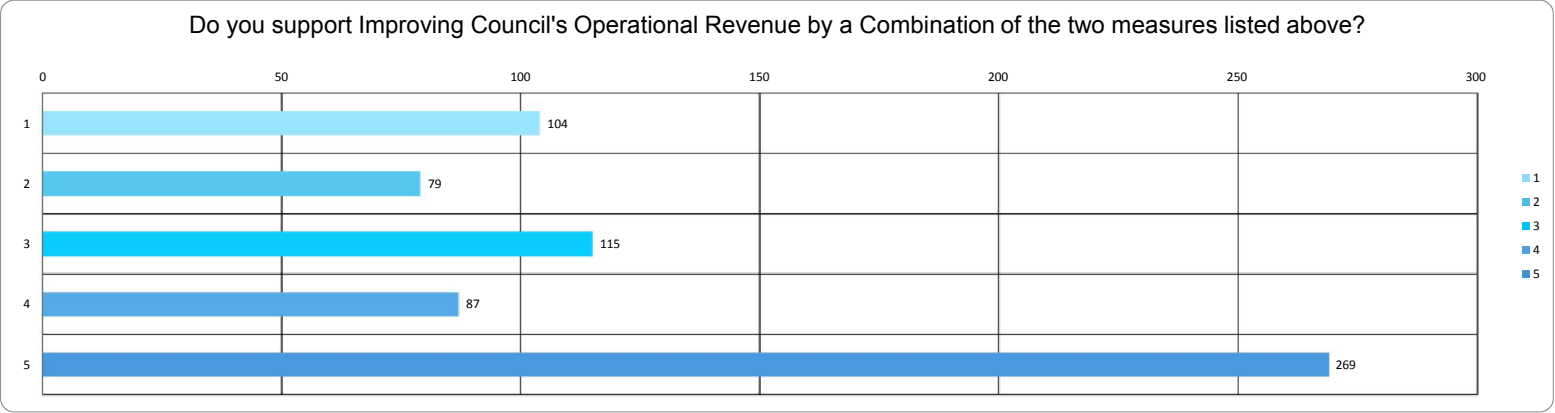
Do you support improving Council's operational revenue by way of a special rate rise of 8% a year for each of five years from July 1, 2016?	
1	57
2	45
3	71
4	68
5	413



Do you support improving Council's operational revenue by way of a reduction in a range of discretionary services and amenities?	
1	212
2	102
3	137
4	82
5	121

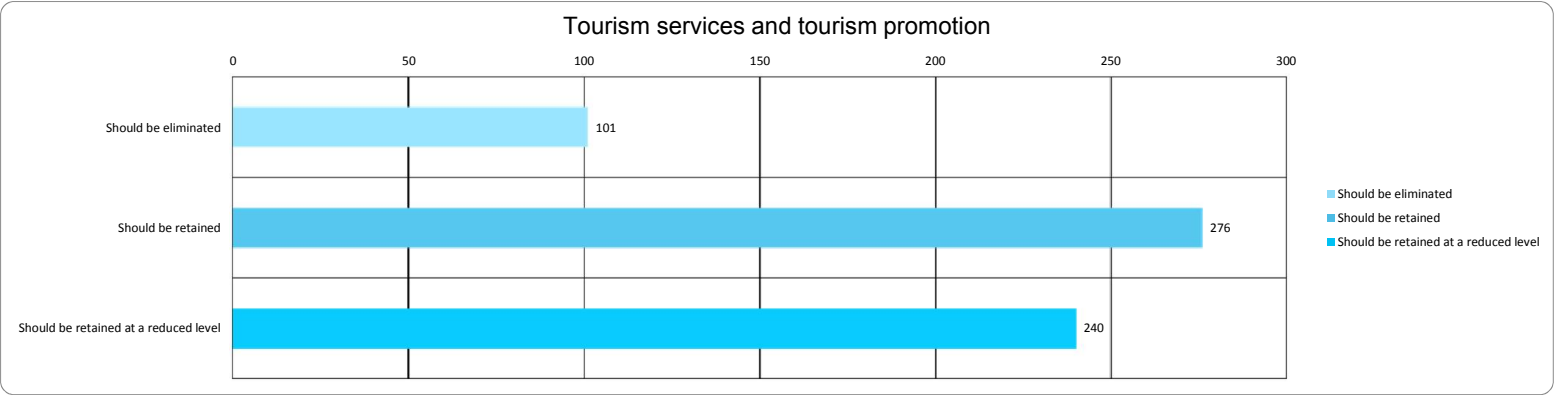


Do you support improving Council's operational revenue by a combination of the two measures listed above?	
1	104
2	79
3	115
4	87
5	269

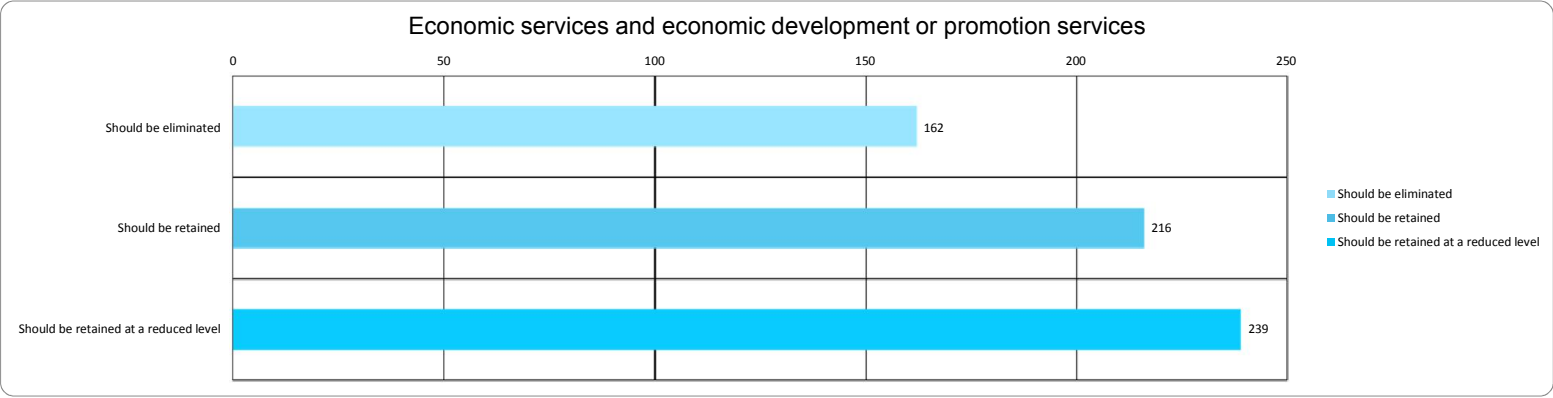


Listed below are 24 discretionary services currently funded by Council. Council is seeking your views on whether these services should be eliminated, retained or retained at a reduced level. Please indicate you preference for each in the appropriate box..

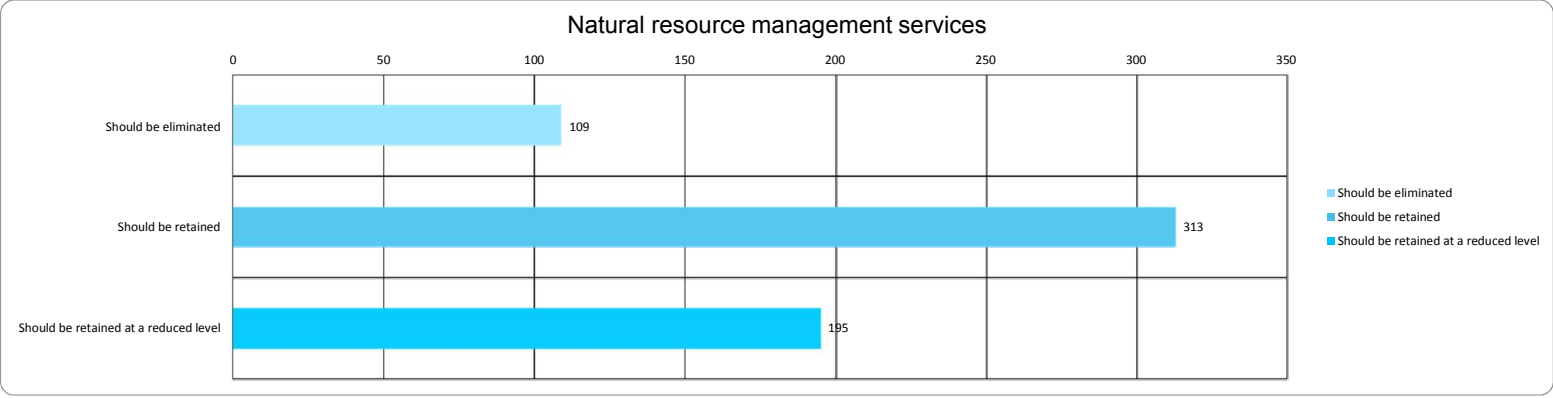
Tourism services and tourism promotion	
Should be eliminated	101
Should be retained	276
Should be retained at a reduced level	240



Economic services and economic development or promotion services	
Should be eliminated	162
Should be retained	216
Should be retained at a reduced level	239



Natural resource management services	
Should be eliminated	109
Should be retained	313
Should be retained at a reduced level	195



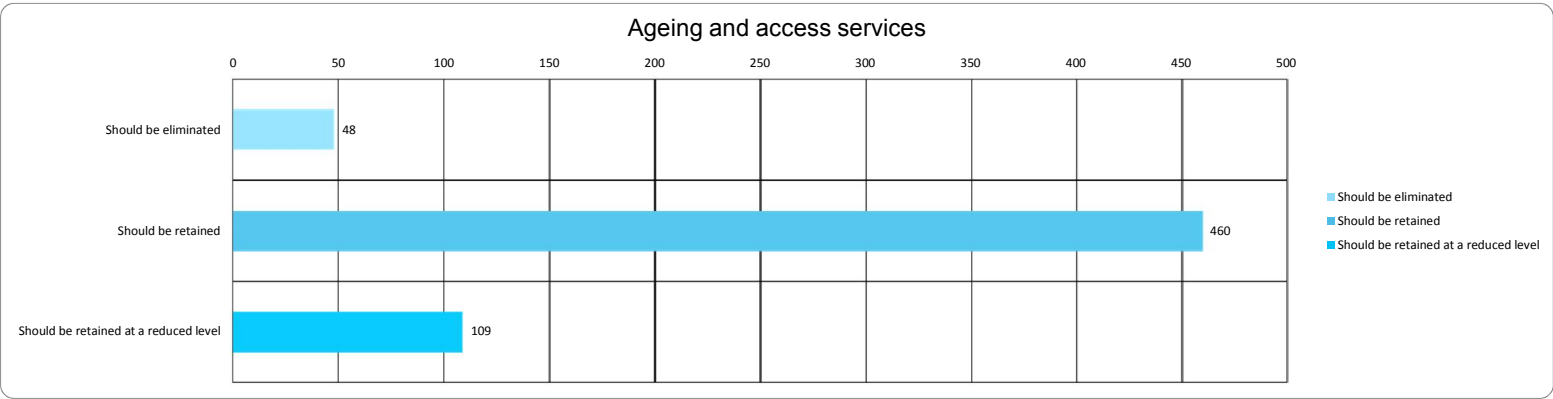
Community development services	
Should be eliminated	131
Should be retained	272
Should be retained at a reduced level	214



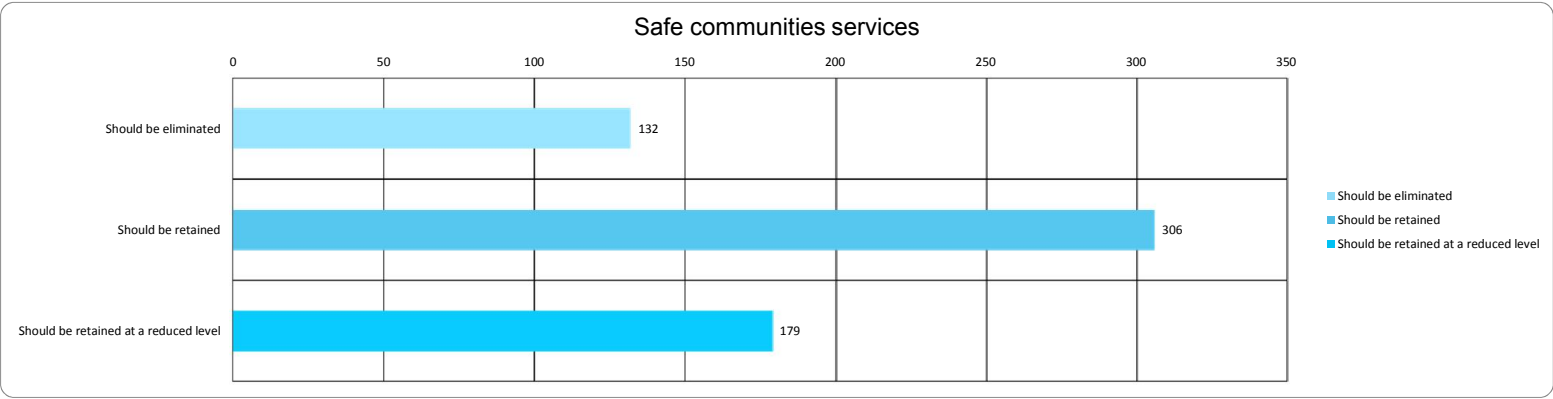
Youth services	
Should be eliminated	79
Should be retained	381
Should be retained at a reduced level	157



Ageing and access services	
Should be eliminated	48
Should be retained	460
Should be retained at a reduced level	109



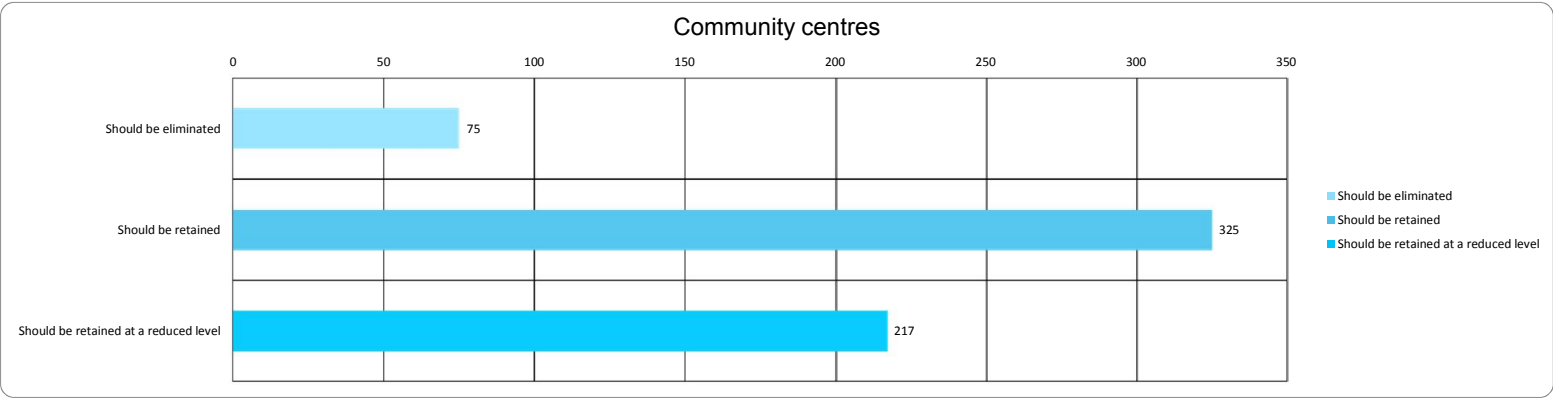
Safe communities services	
Should be eliminated	132
Should be retained	306
Should be retained at a reduced level	179



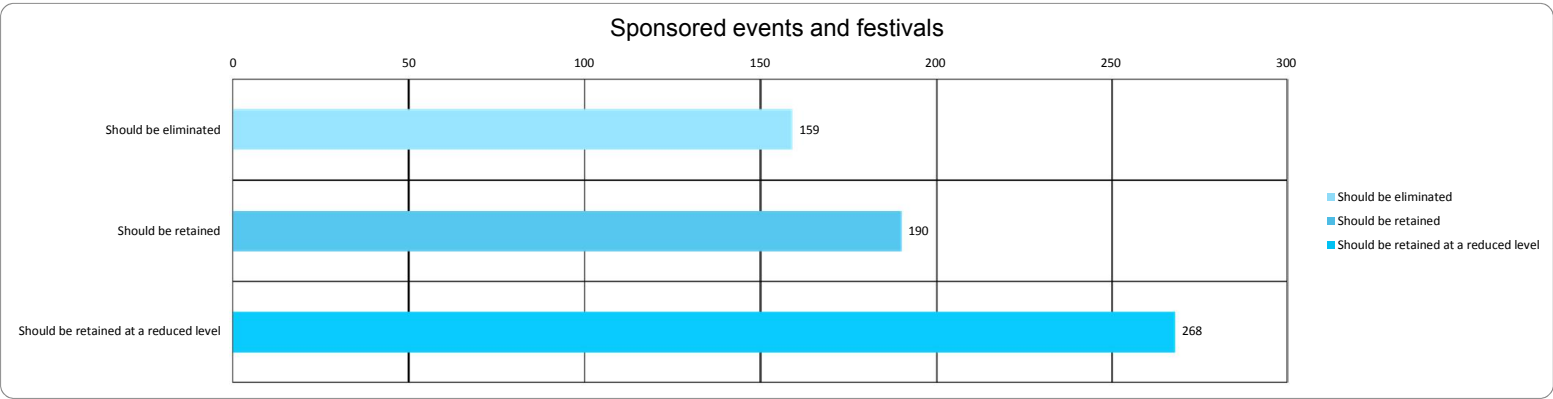
Library facilities and services	
Should be eliminated	72
Should be retained	378
Should be retained at a reduced level	167



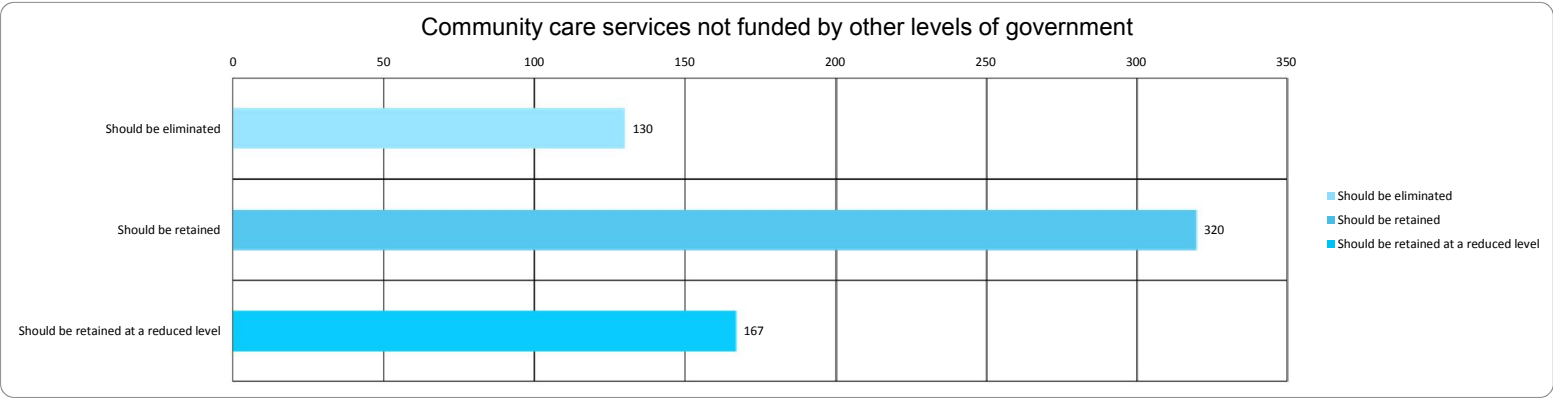
Community centres	
Should be eliminated	75
Should be retained	325
Should be retained at a reduced level	217



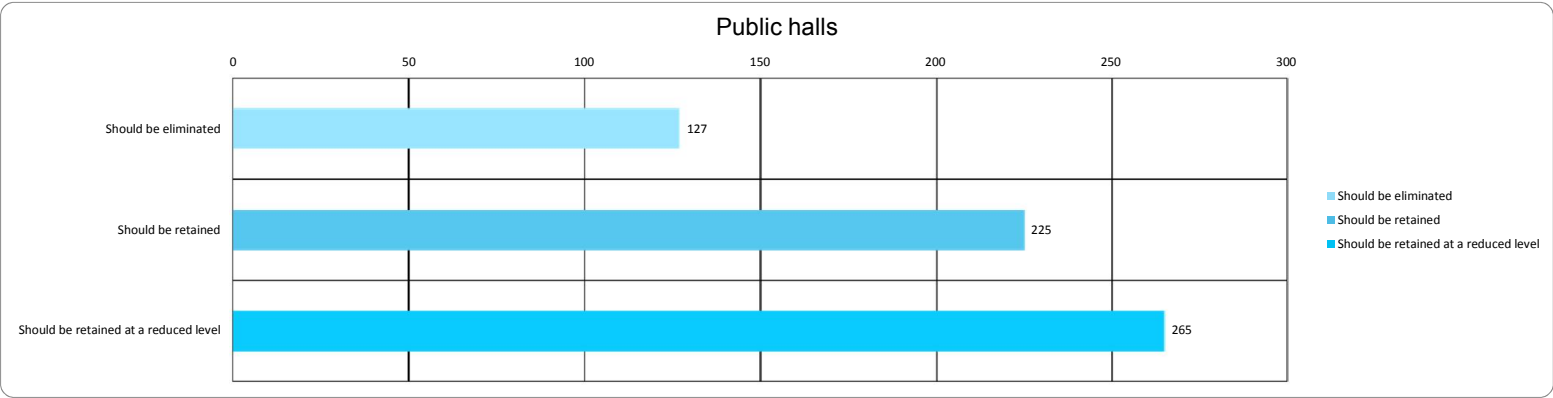
Sponsored events and festivals	
Should be eliminated	159
Should be retained	190
Should be retained at a reduced level	268



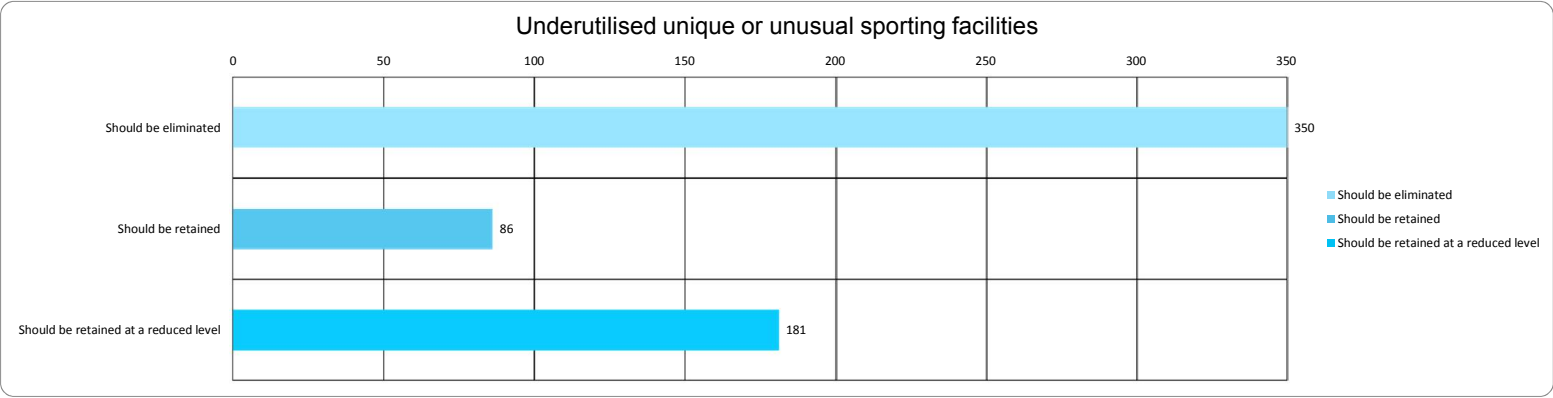
Community care services not funded by other levels of government	
Should be eliminated	130
Should be retained	320
Should be retained at a reduced level	167



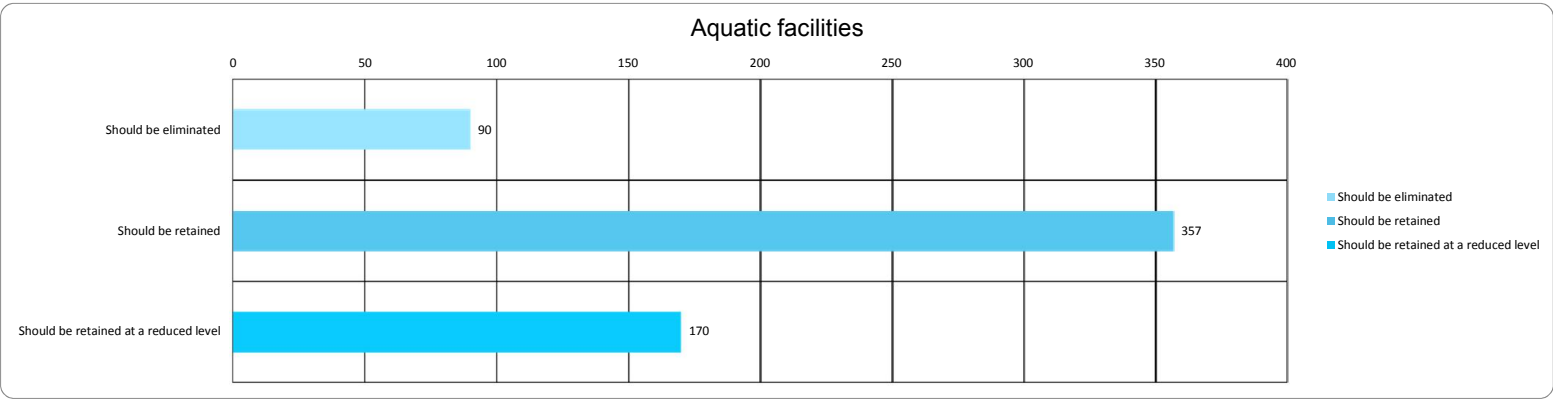
Public halls	
Should be eliminated	127
Should be retained	225
Should be retained at a reduced level	265



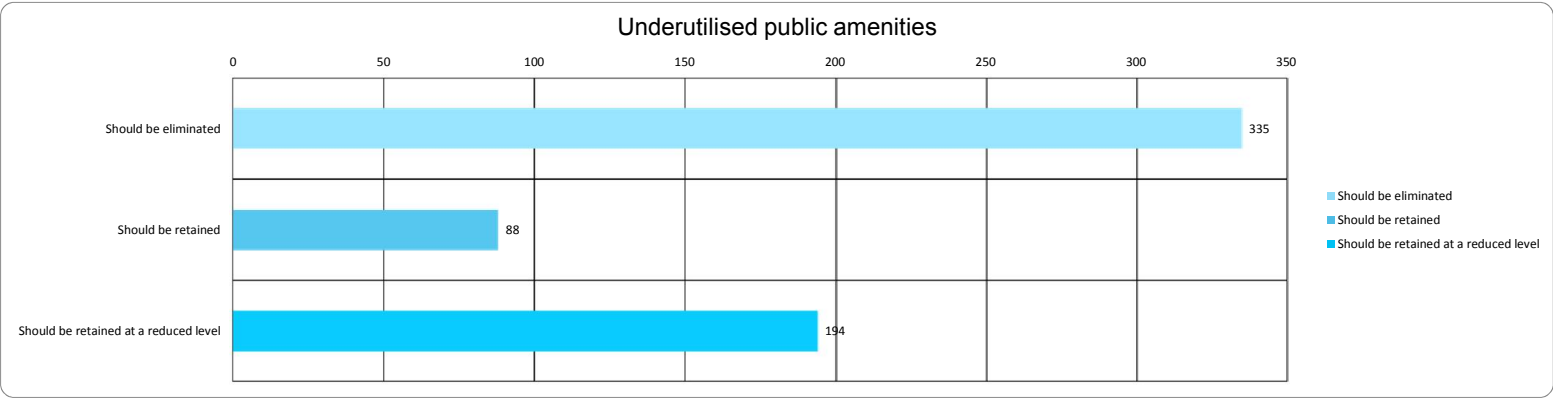
Under-utilised, unique or unusual sporting facilities	
Should be eliminated	350
Should be retained	86
Should be retained at a reduced level	181



Aquatic facilities	
Should be eliminated	90
Should be retained	357
Should be retained at a reduced level	170

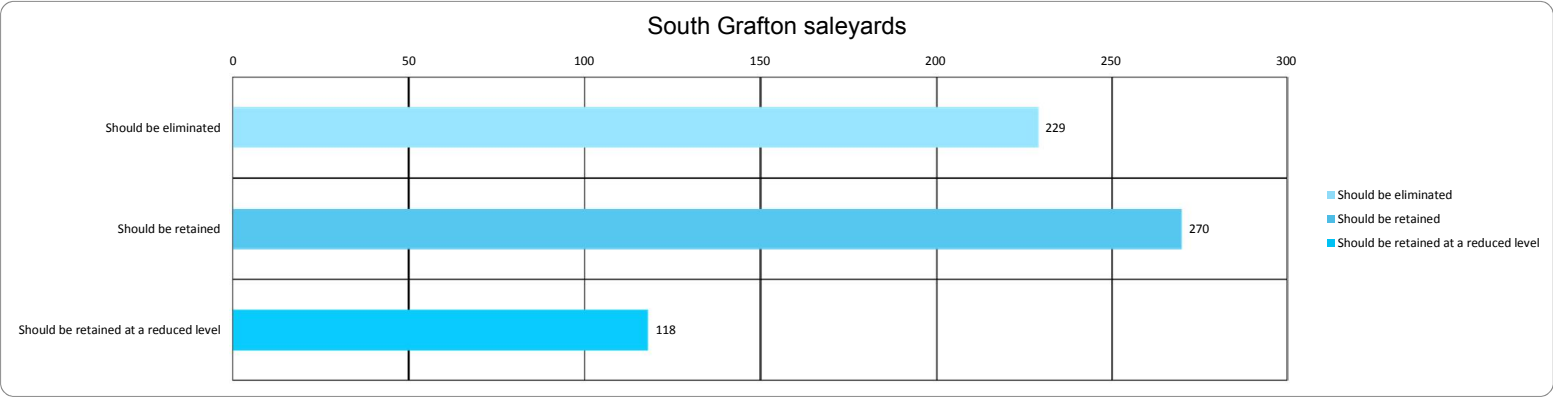
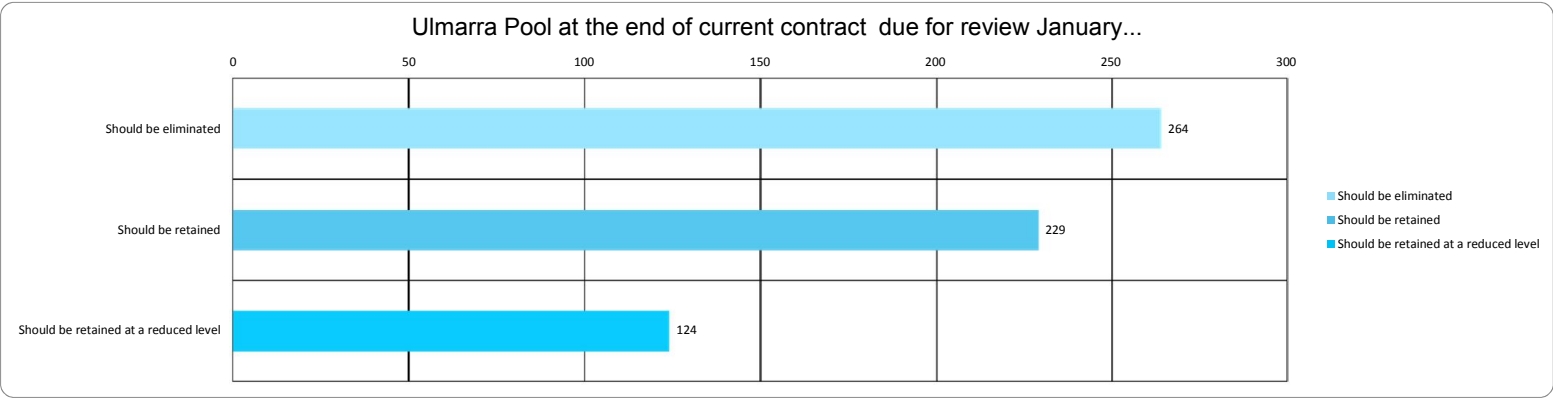


Under-utilised public amenities	
Should be eliminated	335
Should be retained	88
Should be retained at a reduced level	194

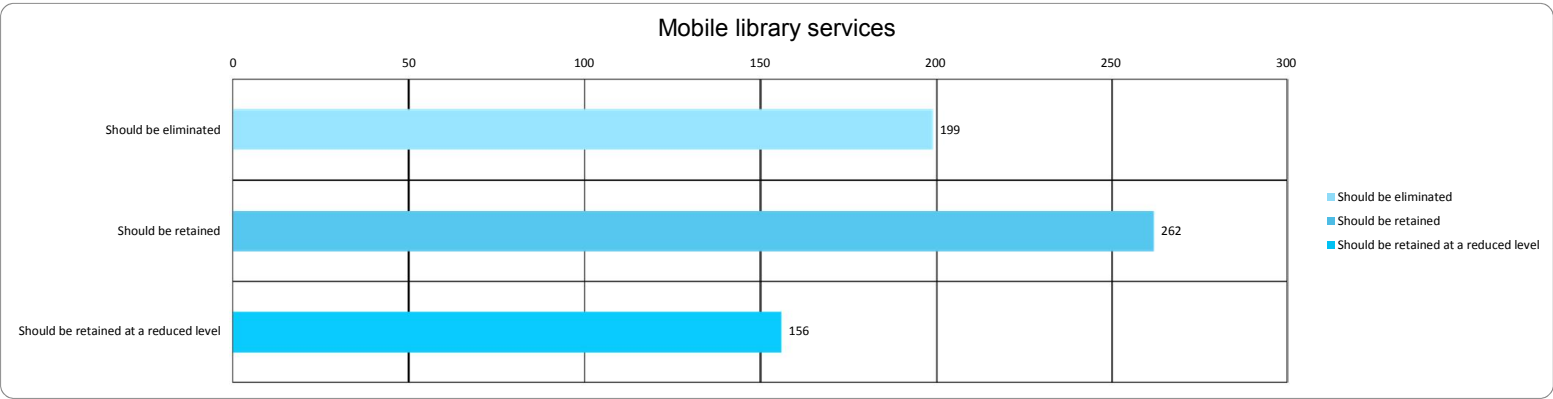


Ulmarra Pool (at the end of current contract – due for review January 2017)	
Should be eliminated	264
Should be retained	229
Should be retained at a reduced level	124

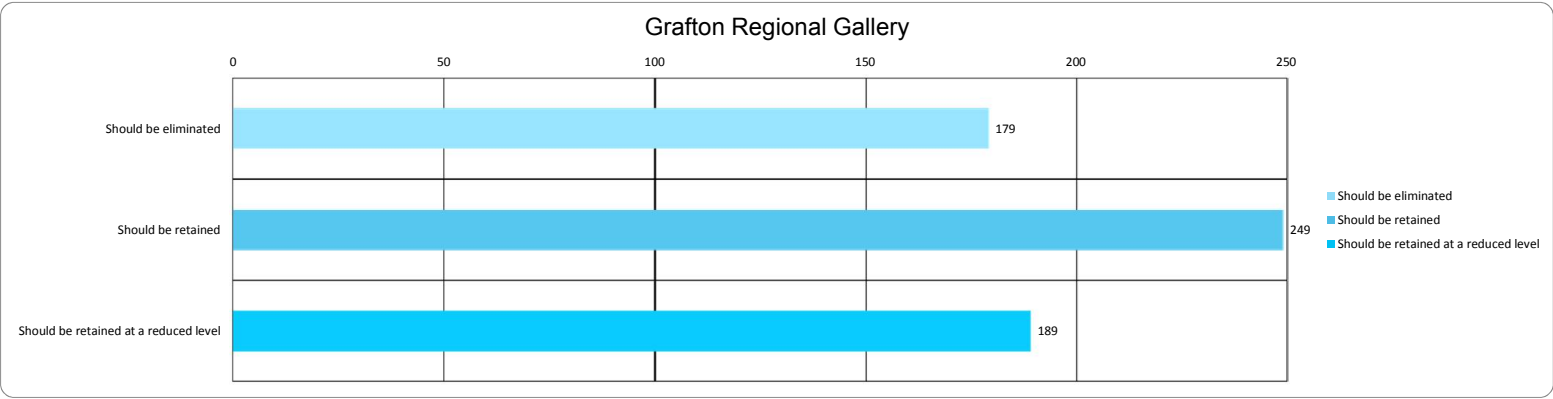
South Grafton saleyards	
Should be eliminated	229
Should be retained	270
Should be retained at a reduced level	118



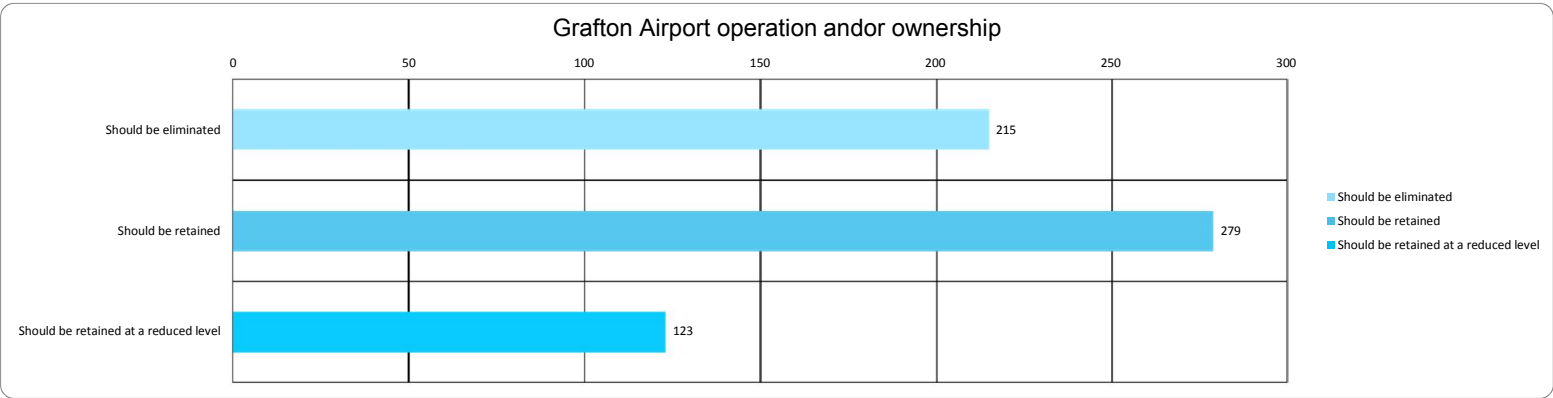
Mobile library services	
Should be eliminated	199
Should be retained	262
Should be retained at a reduced level	156



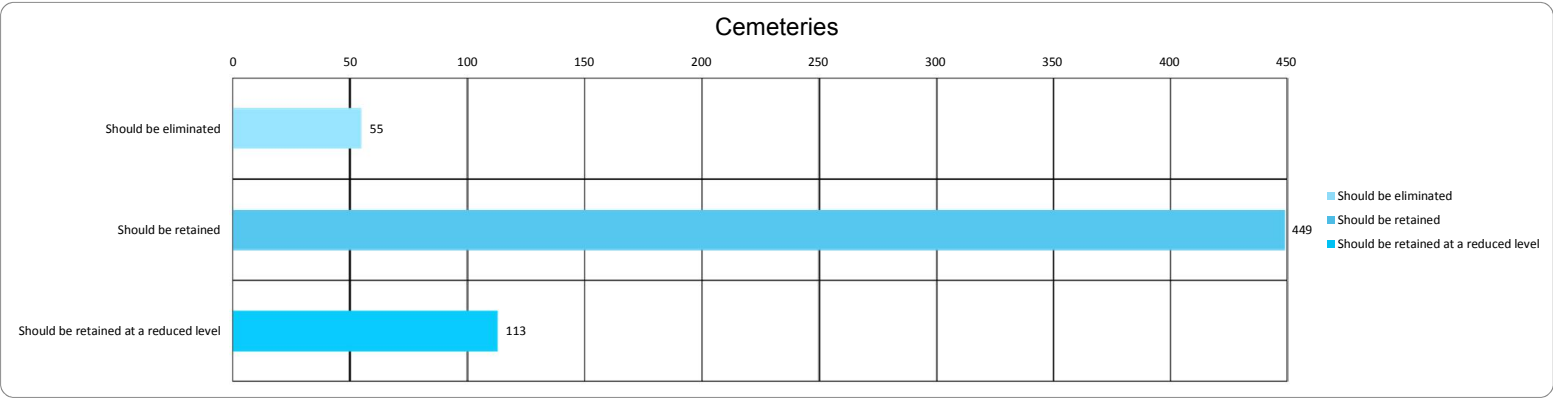
Grafton Regional Gallery	
Should be eliminated	179
Should be retained	249
Should be retained at a reduced level	189



Grafton Airport operation and/or ownership	
Should be eliminated	215
Should be retained	279
Should be retained at a reduced level	123



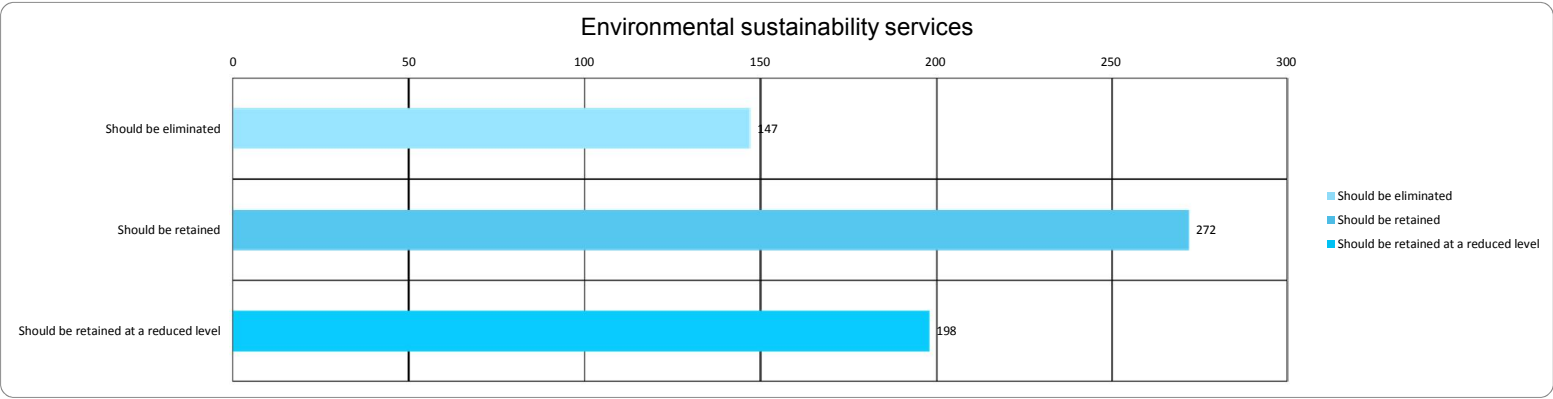
Cemeteries	
Should be eliminated	55
Should be retained	449
Should be retained at a reduced level	113



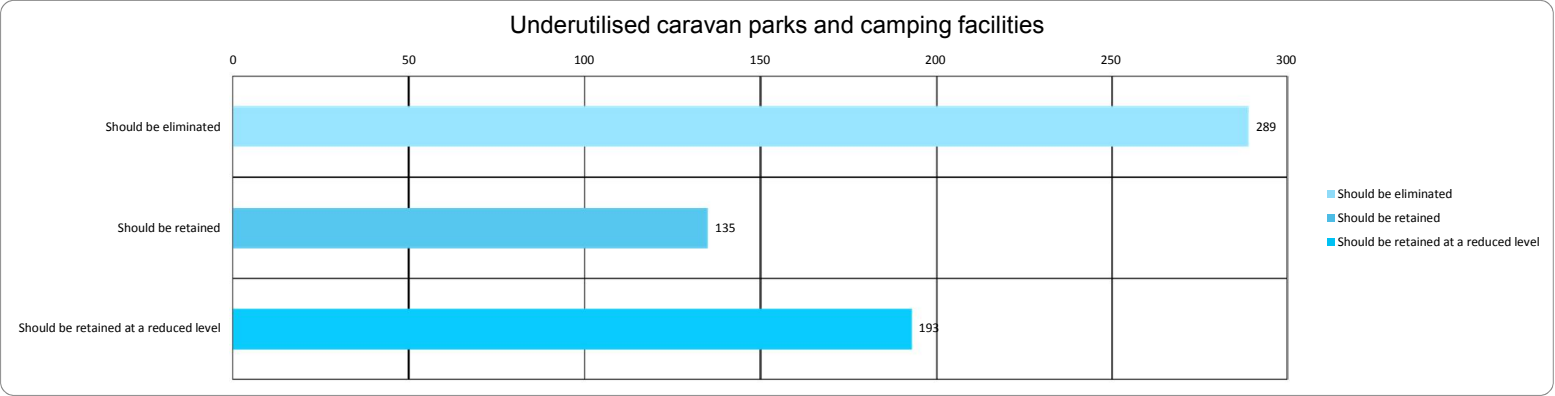
Quarries	
Should be eliminated	232
Should be retained	198
Should be retained at a reduced level	187



Environmental sustainability services	
Should be eliminated	147
Should be retained	272
Should be retained at a reduced level	198



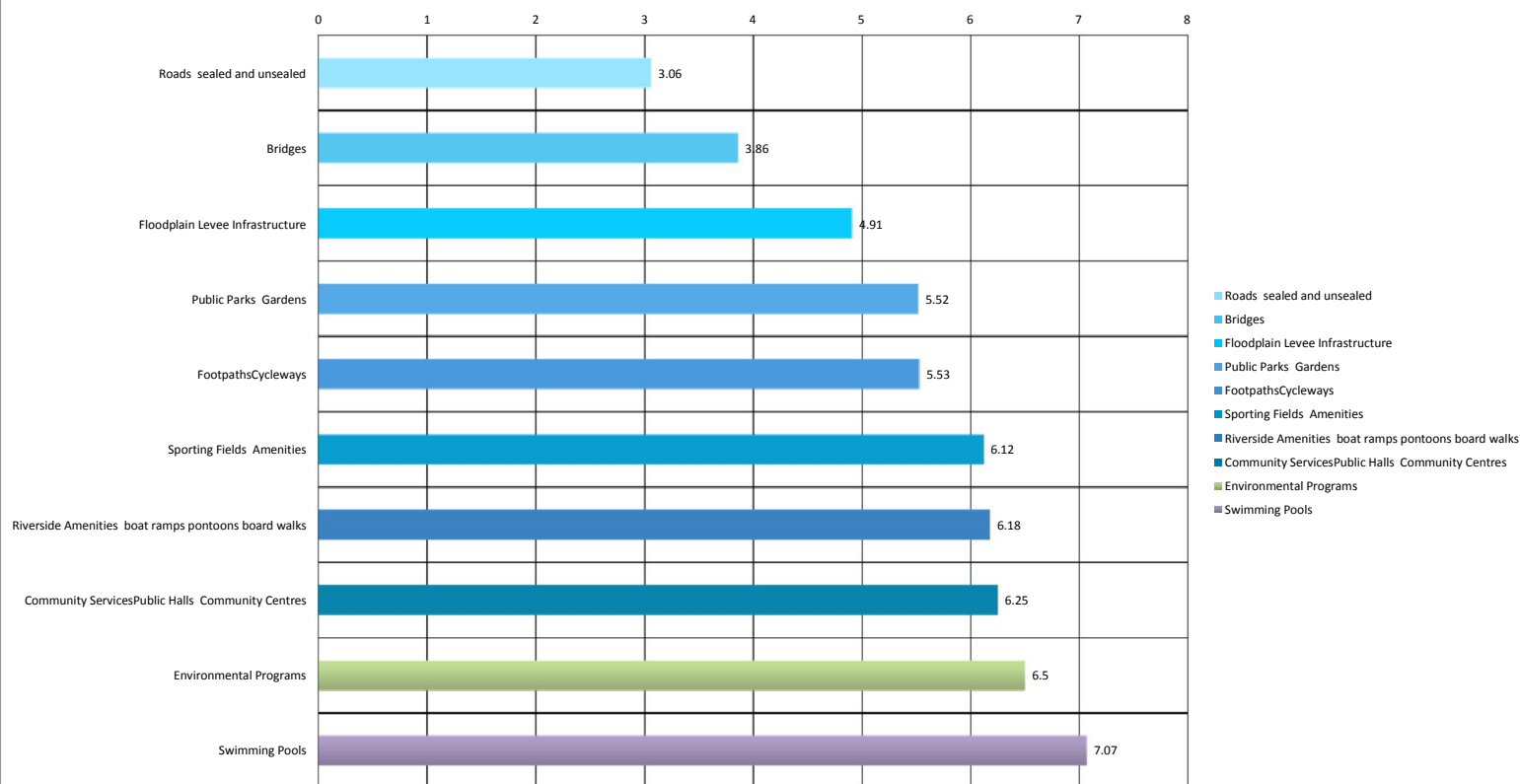
Under-utilised caravan parks and camping facilities	
Should be eliminated	289
Should be retained	135
Should be retained at a reduced level	193



To assist Council with future long term capital expenditure planning can you please rank the following items 1 – 10 with 1 being the most important to you through to 10 being the least important.

Roads sealed and unsealed	3.06
Bridges	3.86
Floodplain Levee Infrastructure	4.91
Public Parks Gardens	5.52
FootpathsCycleways	5.53
Sporting Fields Amenities	6.12
Riverside Amenities boat ramps pontoons board walks	6.18
Community ServicesPublic Halls Community Centres	6.25
Environmental Programs	6.5
Swimming Pools	7.07

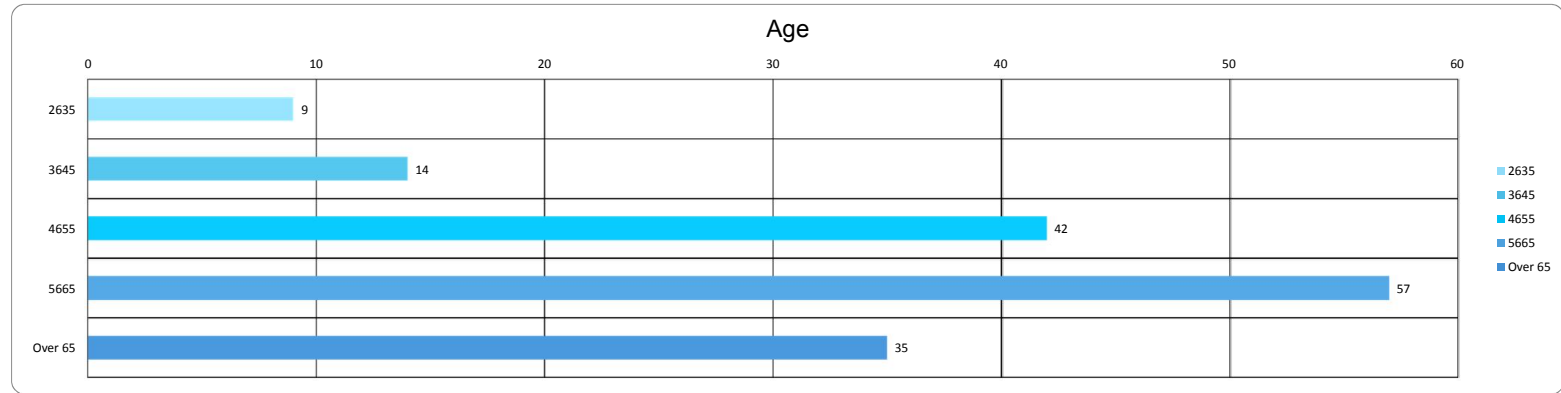
To assist Council with future long term capital expenditure planning can you please rank the following items 1 – 10 with 1 being the most important to you through to 10 being the least important.



DEMOGRAPHIC ANALYSIS of Contributors - Based on Sign-up form responses

**special characters like '&' will be removed from options*

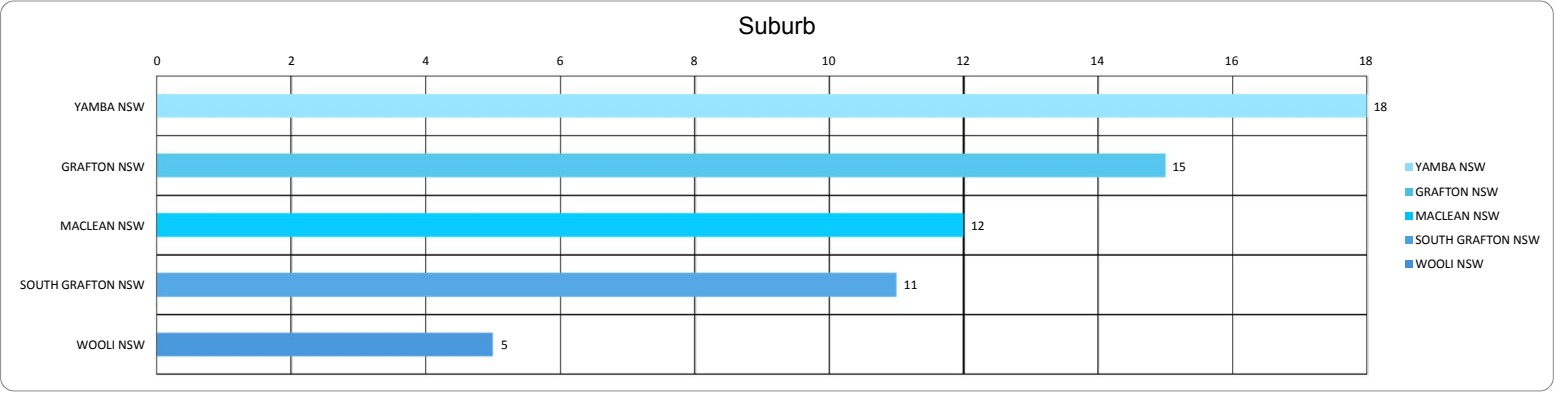
Age	
2635	9
3645	14
4655	42
5665	57
Over 65	35



Gender	
Male	103
Female	53
Other Identity	1



Suburb	
YAMBA NSW	18
GRAFTON NSW	15
MACLEAN NSW	12
SOUTH GRAFTON NSW	11
WOOLI NSW	5



Attachment 28 - Printed survey results

24 Discretionary Services - Community Survey Results - Mail Survey

Total Survey Responses

3606

Service	Service Name	Eliminate	Retain	Reduce	Eliminate %	Retain %	Reduce %
1	Tourism services and tourism promotion	567	1559	1480	16%	43%	41%
2	Economic services and economic development or promotion services	1063	1057	1486	29%	29%	41%
3	Natural resource management services	870	1442	1294	24%	40%	36%
4	Community development services	750	1507	1349	21%	42%	37%
5	Youth services	491	2185	930	14%	61%	26%
6	Ageing and access services	239	2713	664	7%	75%	18%
7	Safe communities services	612	1845	1147	17%	51%	32%
8	Library facilities and services	355	2064	1187	10%	57%	33%
9	Community centres	393	1863	1350	11%	52%	37%
10	Sponsored events and festivals	940	1208	1453	26%	33%	40%
11	Community care services not funded by other levels of government	597	1951	1058	17%	54%	29%
12	Public halls	684	1435	1487	19%	40%	41%
13	Under-utilised, unique or unusual sporting facilities	1841	609	1156	51%	17%	32%
14	Aquatic facilities	611	1976	1019	17%	55%	28%
15	Under-utilised public amenities	1701	768	1137	47%	21%	32%
16	Ulmarra Pool (at the end of current contract – due for review January 2017)	1210	1552	844	34%	43%	23%
17	South Grafton saleyards	1022	1804	784	28%	50%	22%
18	Mobile library services	1111	1518	977	31%	42%	27%
19	Grafton Regional Gallery	1062	1298	1246	29%	36%	35%
20	Grafton Airport operation and/or ownership	912	2019	675	25%	56%	19%
21	Cemeteries	221	2634	751	6%	73%	21%
22	Quarries	1107	1360	1139	31%	38%	32%
23	Environmental sustainability services	1031	1333	1242	29%	37%	34%
24	Under-utilised caravan parks and camping facilities	1496	909	1201	41%	25%	33%

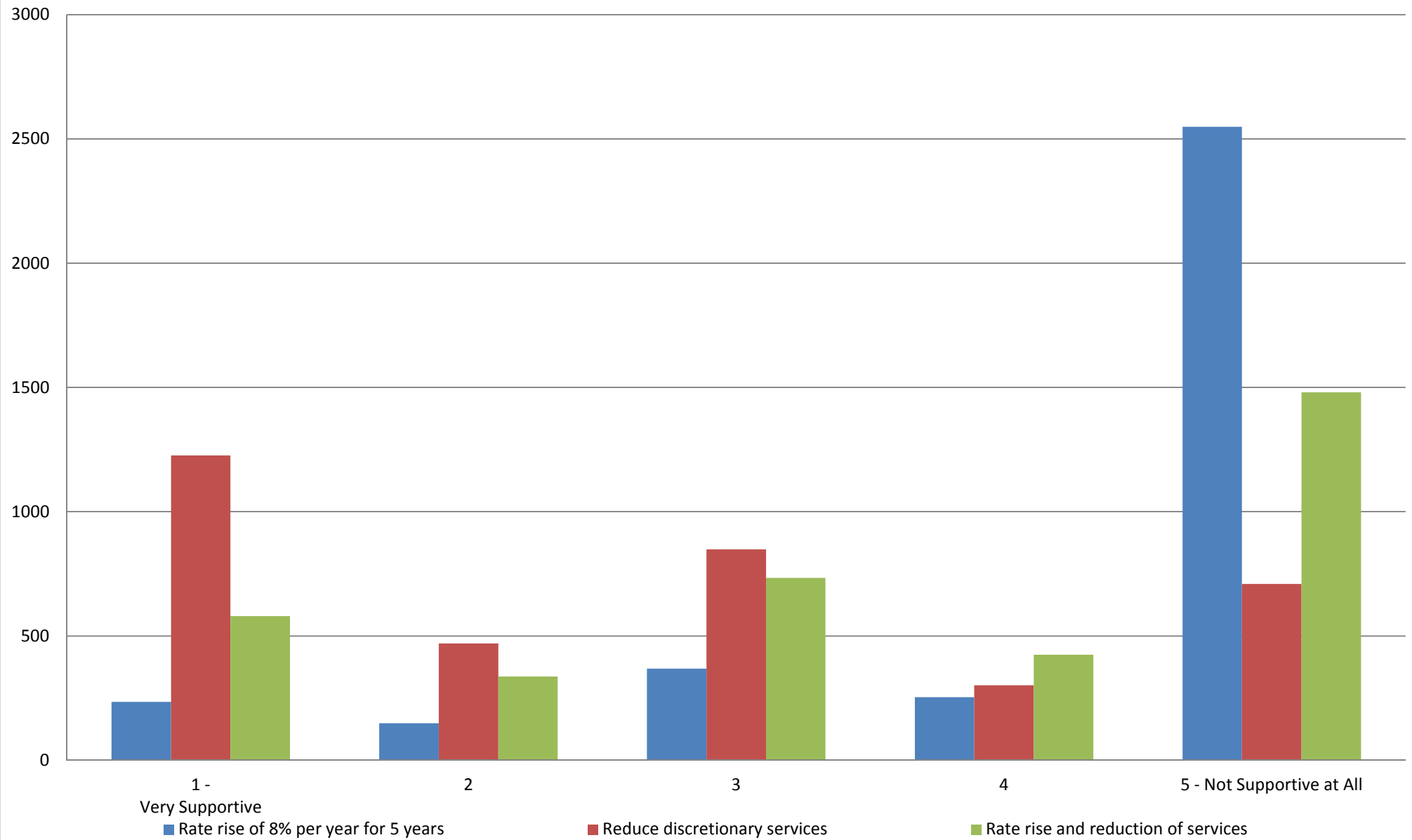
SRV - Community Survey Results - Mail Survey**Total Survey Responses****3556**

Survey Questions	Option	1 - Very Supportive	2	3	4	5 - Not Supportive at All	1 - Very Supportive - %	2 - %	3 - %	4 - %	5 - Not Supportive at All - 5
Do you support improving Council's operational revenue by way of a special rate rise of 8% a year for each of five years from July 1, 2016?	Rate rise of 8% per year for 5 years	235	149	369	254	2549	7%	4%	10%	7%	72%
Do you support improving Council's operational revenue by way of a reduction in a range of discretionary services and amenities (listed below)?	Reduce discretionary services	1226	470	849	302	709	34%	13%	24%	8%	20%
Do you support improving Council's operational revenue by a combination of the two measures listed above?	Rate rise and reduction of services	580	337	734	425	1480	16%	9%	21%	12%	42%

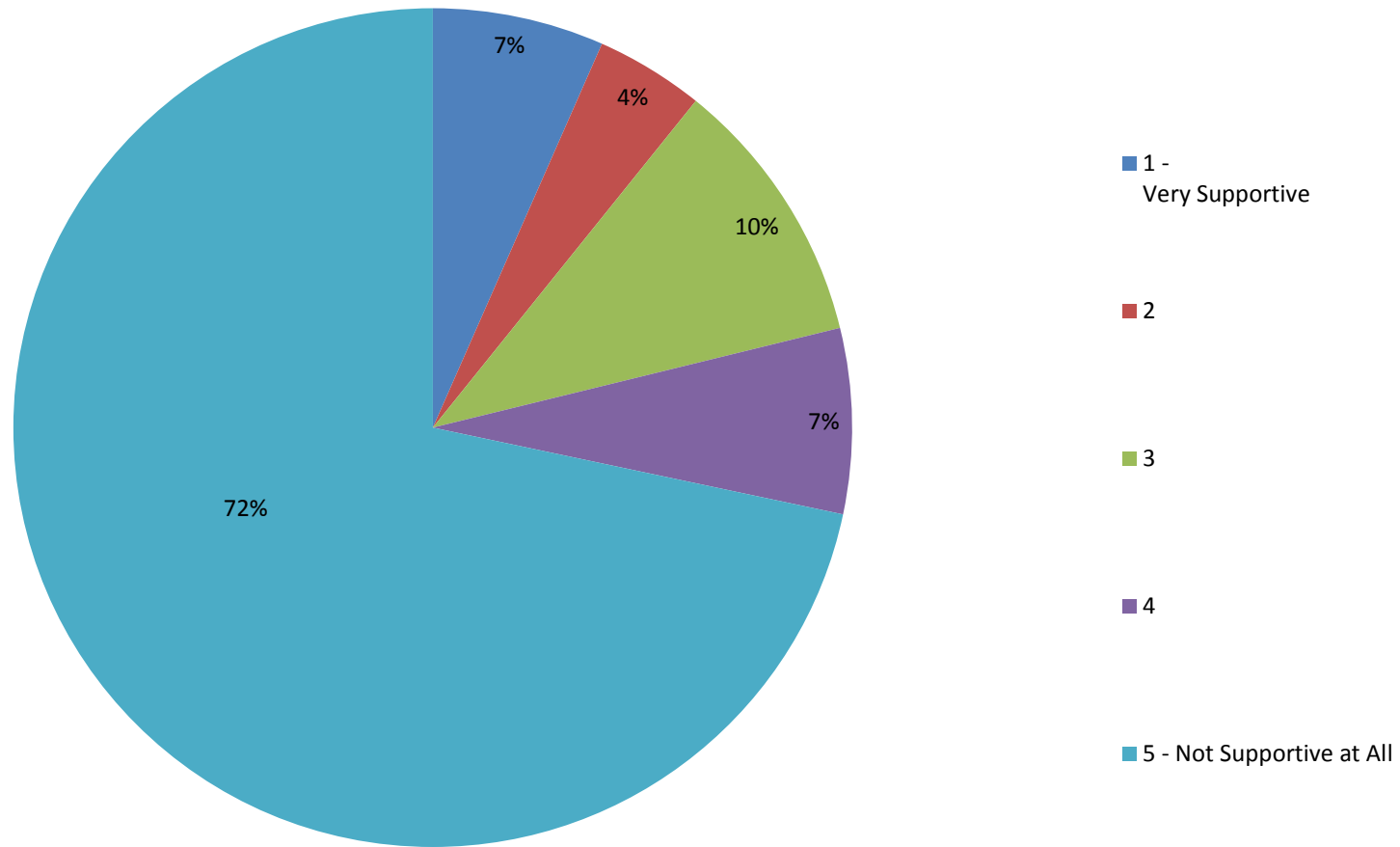
Future Long Term Capital Expenditure - Community Survey Results - Mail Survey

Item	1 - Most Important	2	3	4	5	6	7	8	9	10 - Least Important
Bridges	296	562	307	152	151	127	36	0	0	92
Environmental Programs	104	74	86	110	114	128	146	211	213	537
Footpaths / Cycleways	67	148	224	224	209	207	205	167	179	93
Riverside Amenities - boat ramps / pontoons / board walks	55	100	125	206	180	203	221	229	228	176
Sporting Fields & Amenities	37	90	170	253	273	243	212	175	159	111
Community Services / Public Halls & Community Centres	74	63	123	181	173	212	229	216	285	166
Floodplain Levee Infrastructure	247	208	340	156	155	109	100	122	146	131
Public Parks & Gardens	40	109	171	199	255	273	253	215	147	61
Roads - sealed and unsealed	832	389	162	98	65	69	39	31	24	14
Swimming Pools	40	55	77	150	196	175	201	246	242	341

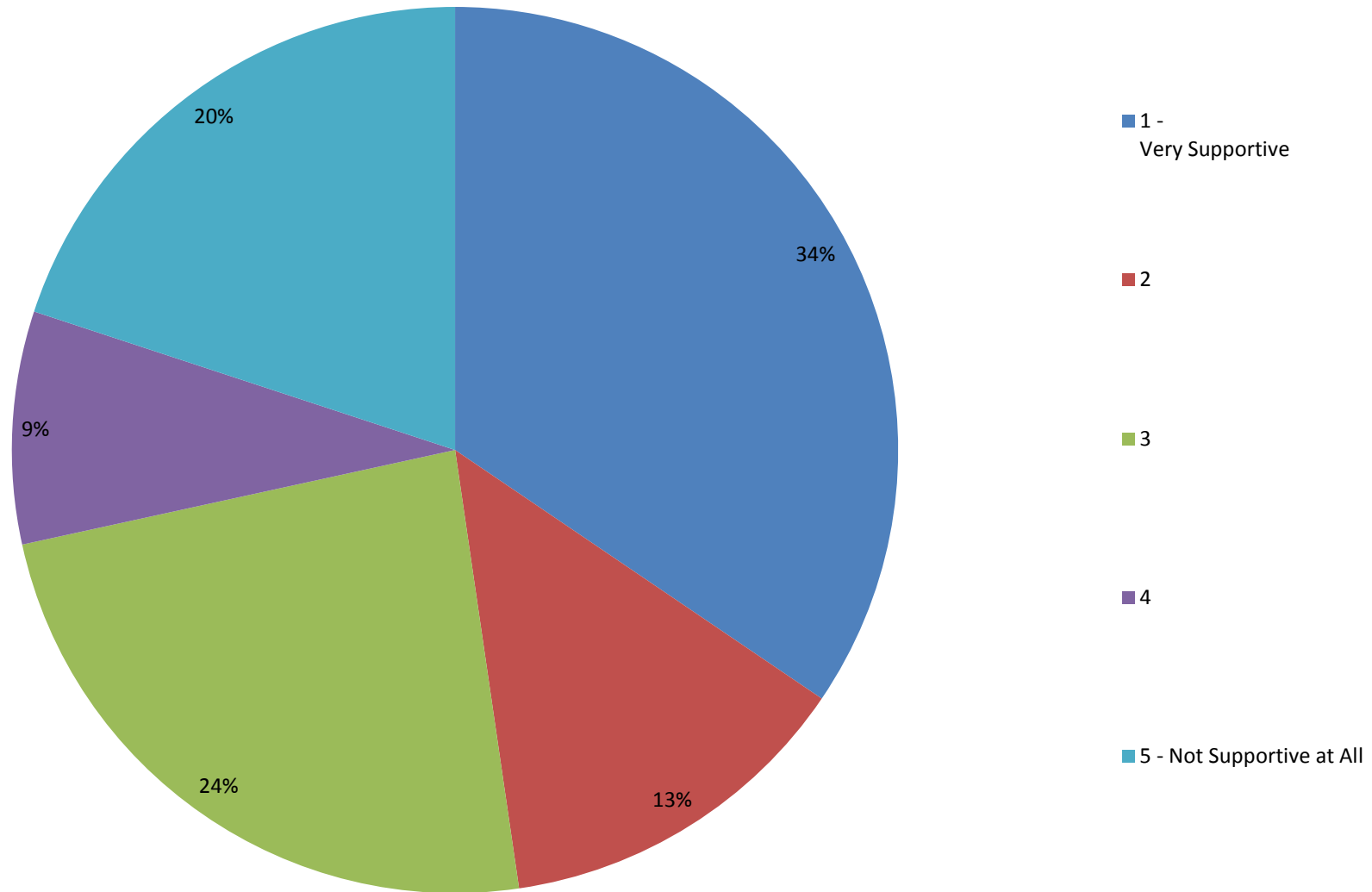
How to Improve Council's Operational Revenue



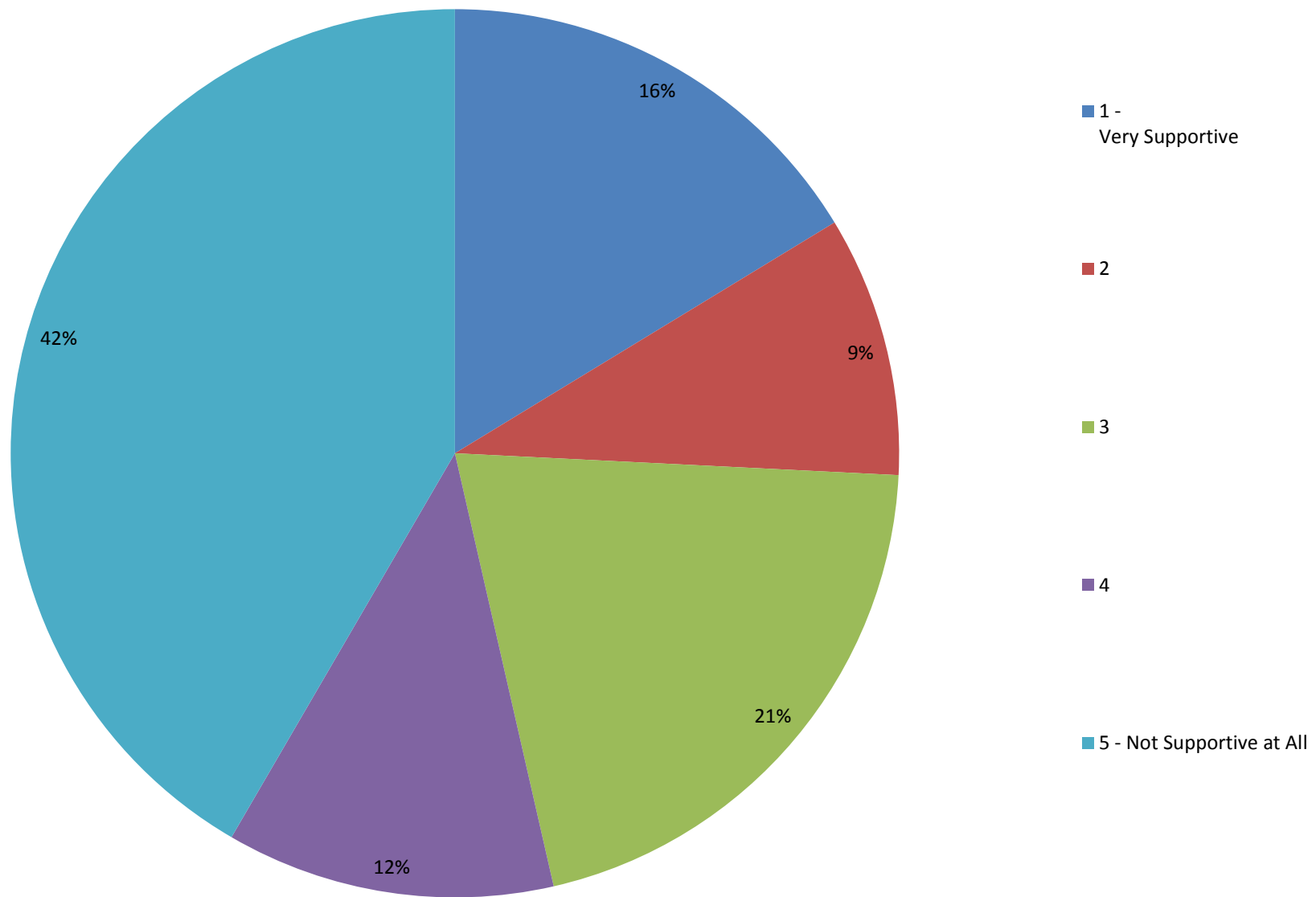
Rate rise of 8% per year for 5 years



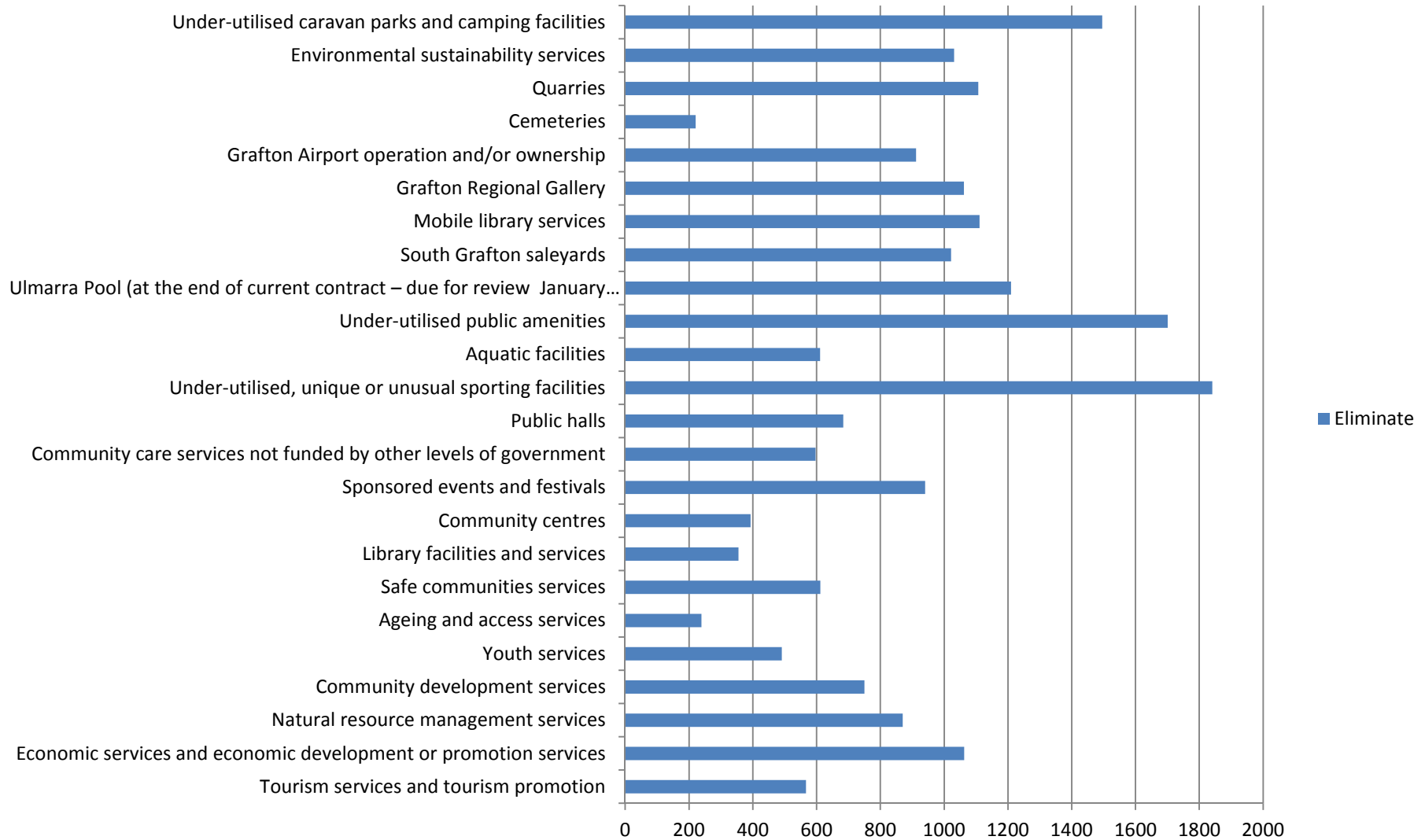
Reduce discretionary services



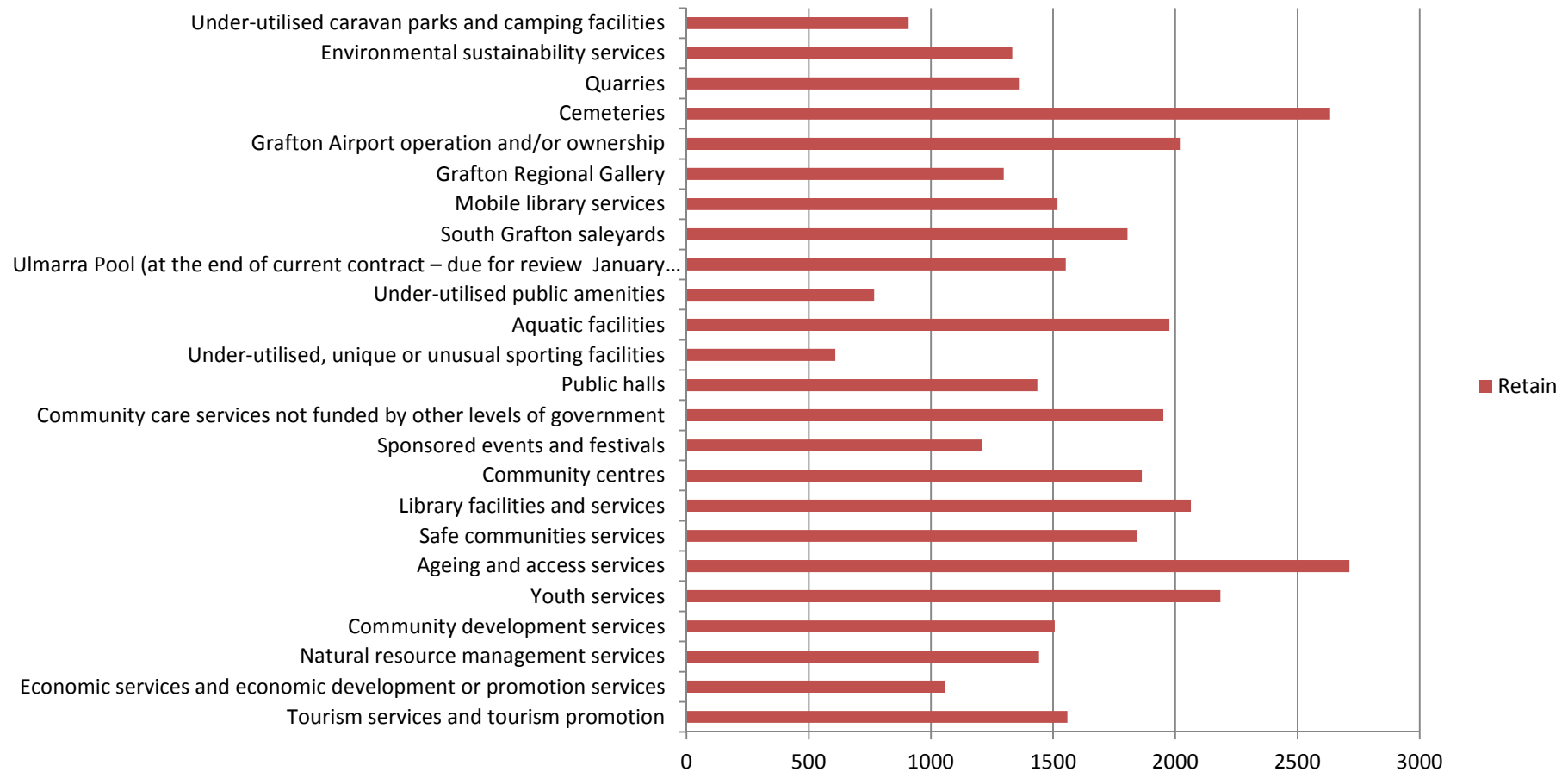
Rate rise and reduction of services



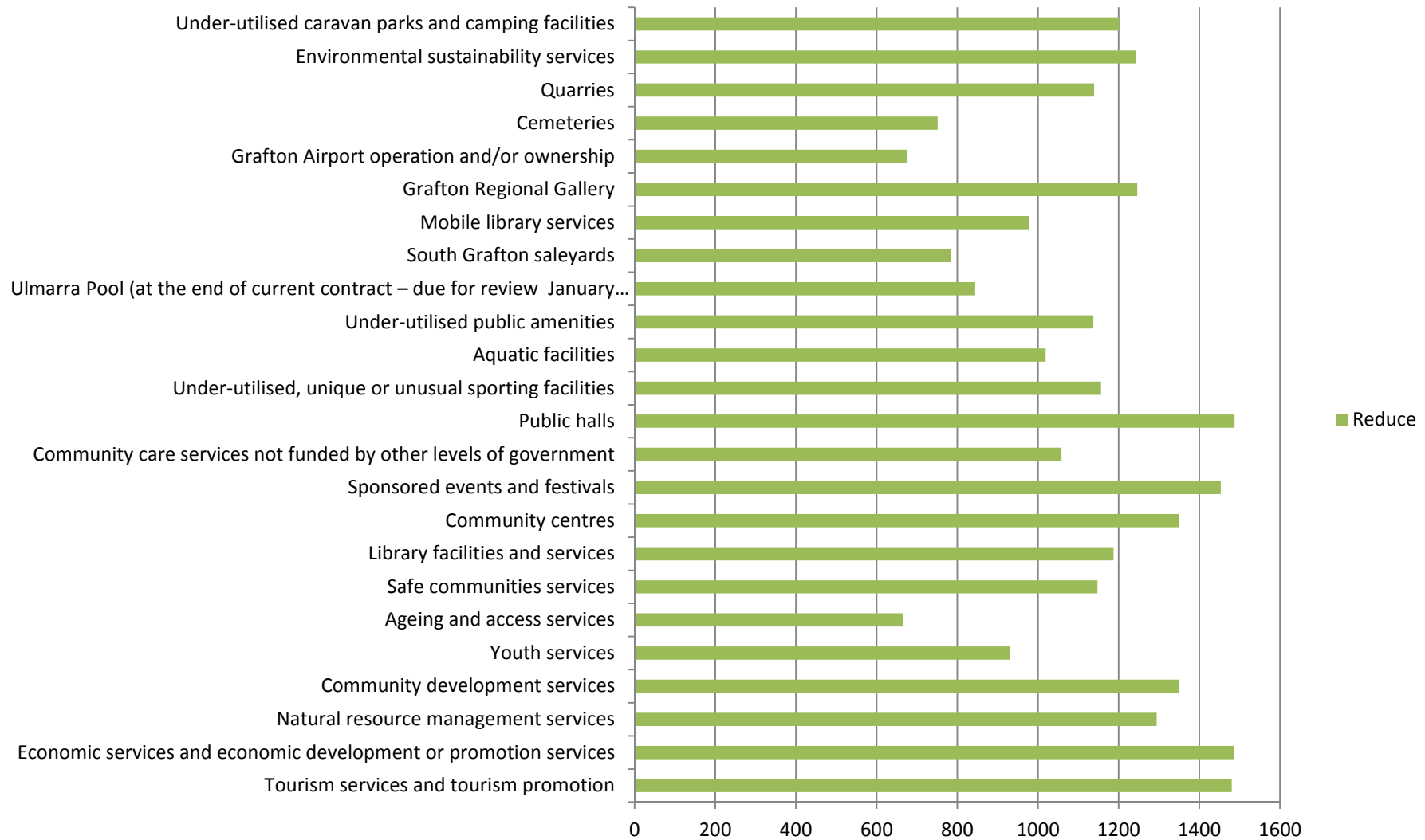
Eliminate

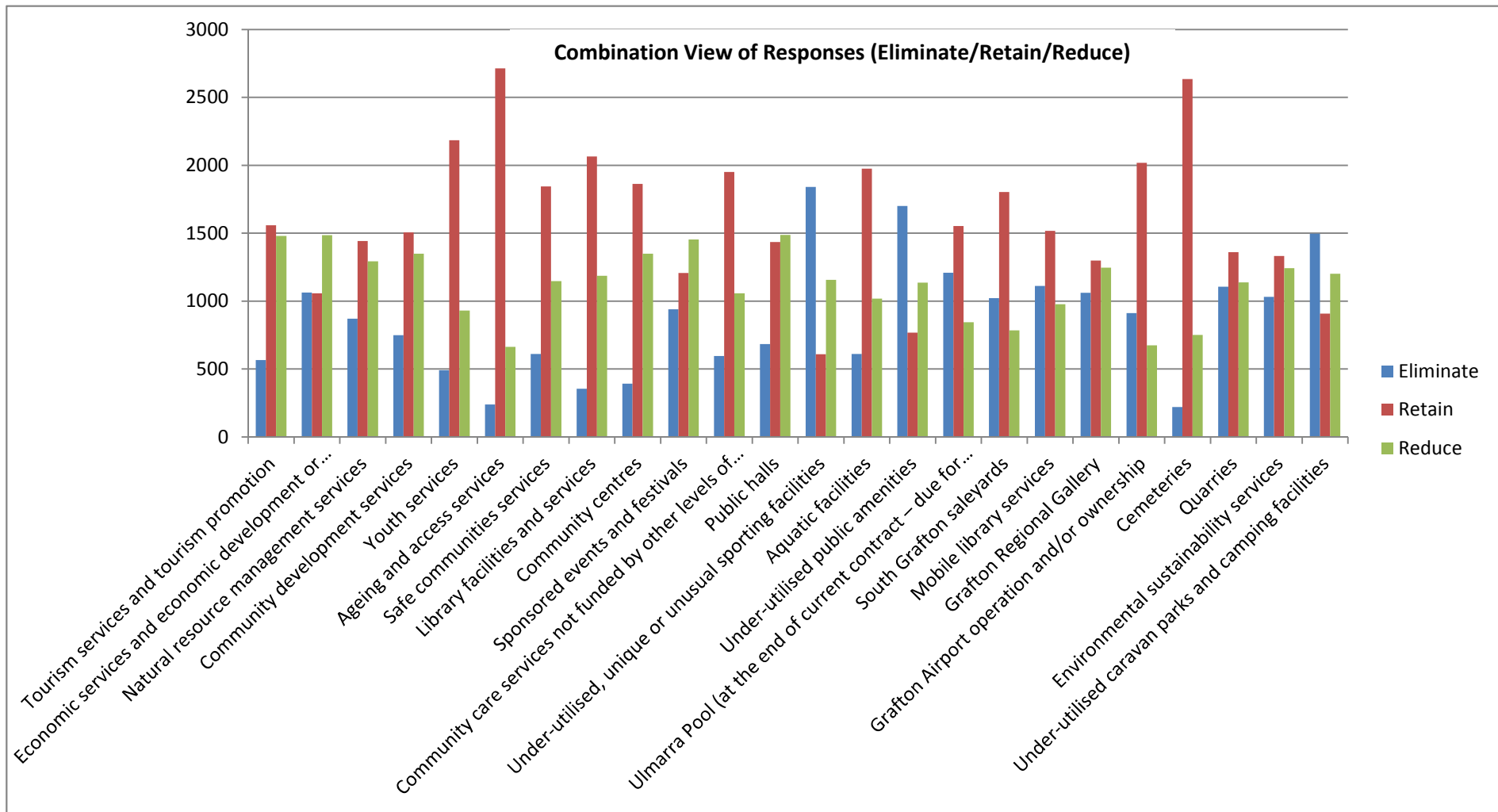


Retain



Reduce



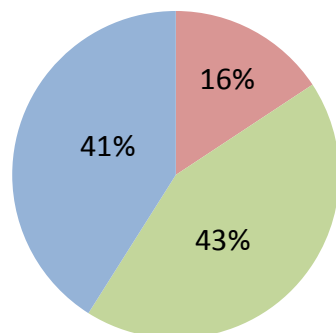


2015/16 - Community Survey Results - Service Review

Number of Responses Received:

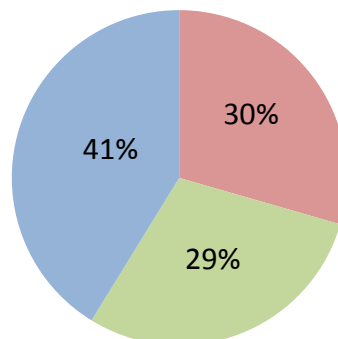
3606

1. Tourism Services and Promotion



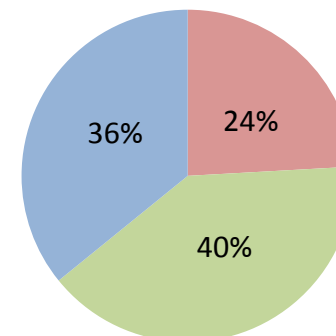
Eliminate Retain Reduce

2. Economic Development Services



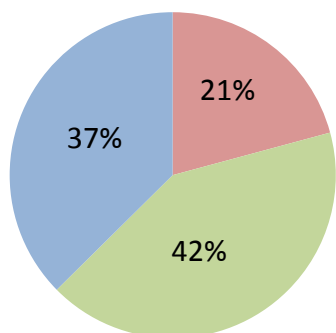
Eliminate Retain Reduce

3. Natural Resource Management Services



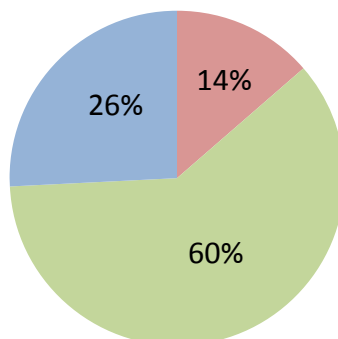
Eliminate Retain Reduce

4. Community Development Services



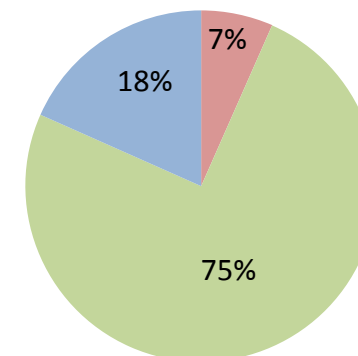
Eliminate Retain Reduce

5. Youth Services



Eliminate Retain Reduce

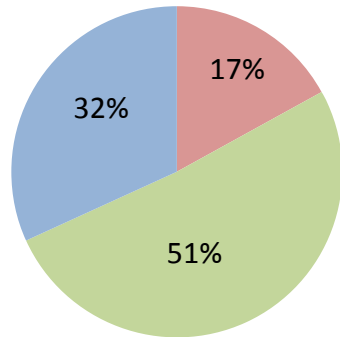
6. Ageing and Access services



Eliminate Retain Reduce

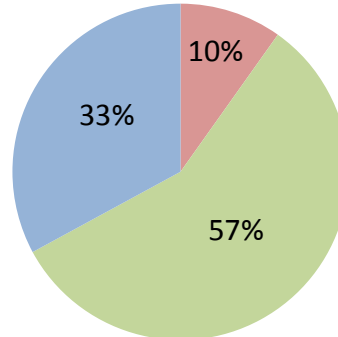
2015/16 - Community Survey Results - Service Review continued...

7. Safe Communities Services



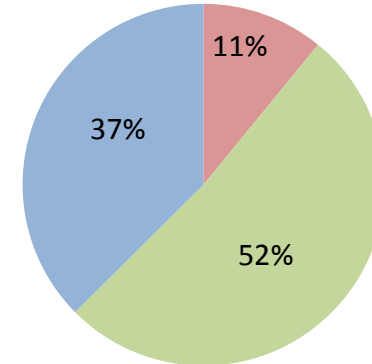
Eliminate Retain Reduce

8. Library Facilities and Services



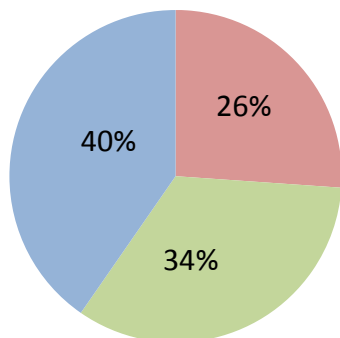
Eliminate Retain Reduce

9. Community Centres



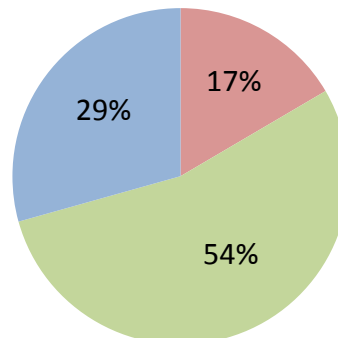
Eliminate Retain Reduce

10. Sponsored Events and Festivals



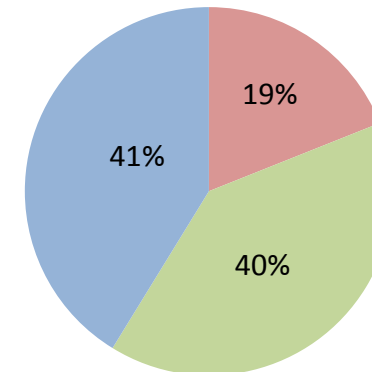
Eliminate Retain Reduce

11. Community Care Services - Local Government Funded



Eliminate Retain Reduce

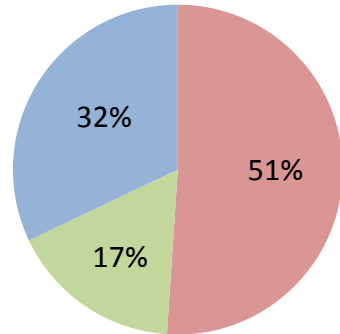
12. Public Halls



Eliminate Retain Reduce

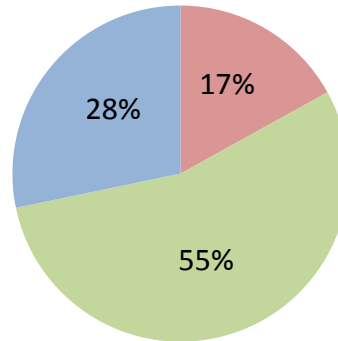
2015/16 - Community Survey Results - Service Review continued...

13. Under-Utilised, Unique or Unusual Sporting Facilities



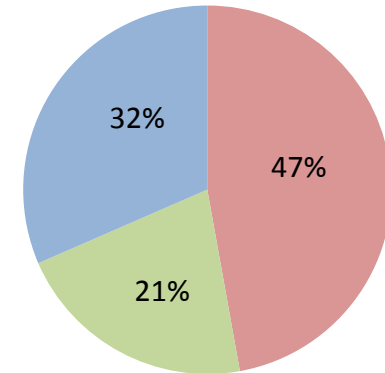
Eliminate Retain Reduce

14. Aquatic Facilities



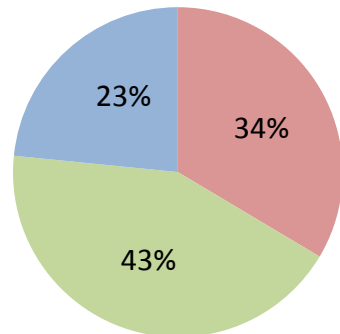
Eliminate Retain Reduce

15. Under-Utilised Public Amenities



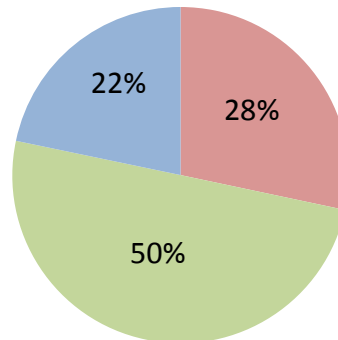
Eliminate Retain Reduce

16. Ulmarra Pool



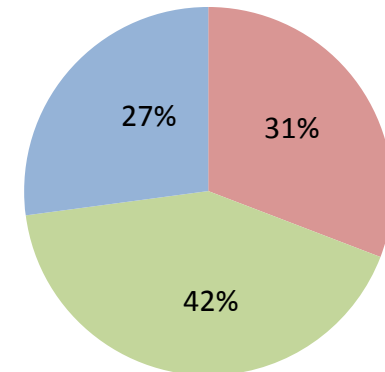
Eliminate Retain Reduce

17. South Grafton Saleyards



Eliminate Retain Reduce

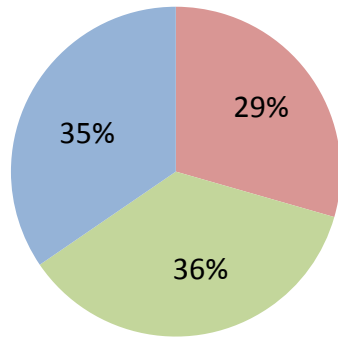
18. Mobile Library Services



Eliminate Retain Reduce

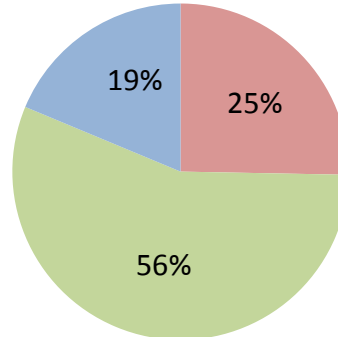
2015/16 - Community Survey Results - Service Review continued...

19. Grafton Regional Gallery



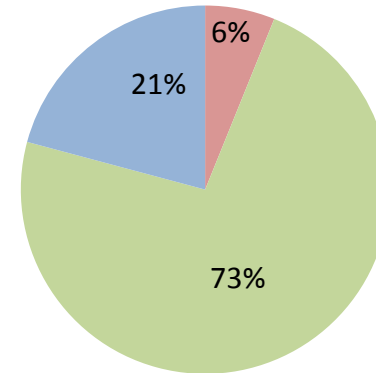
■ Eliminate ■ Retain ■ Reduce

20. Grafton Airport



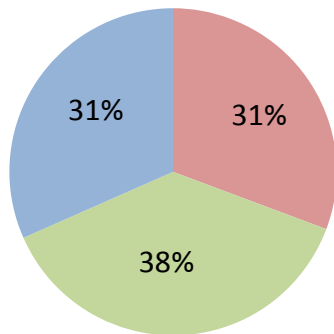
■ Eliminate ■ Retain ■ Reduce

21. Cemeteries



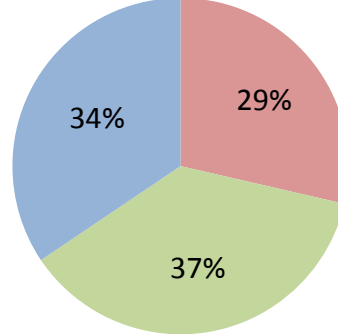
■ Eliminate ■ Retain ■ Reduce

22. Quarries



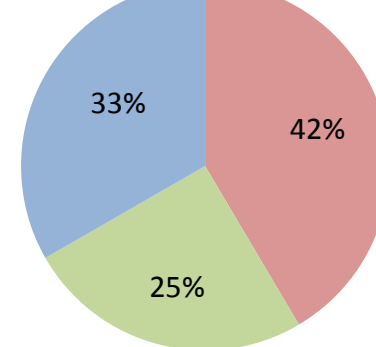
■ Eliminate ■ Retain ■ Reduce

23. Environmental Sustainability Services



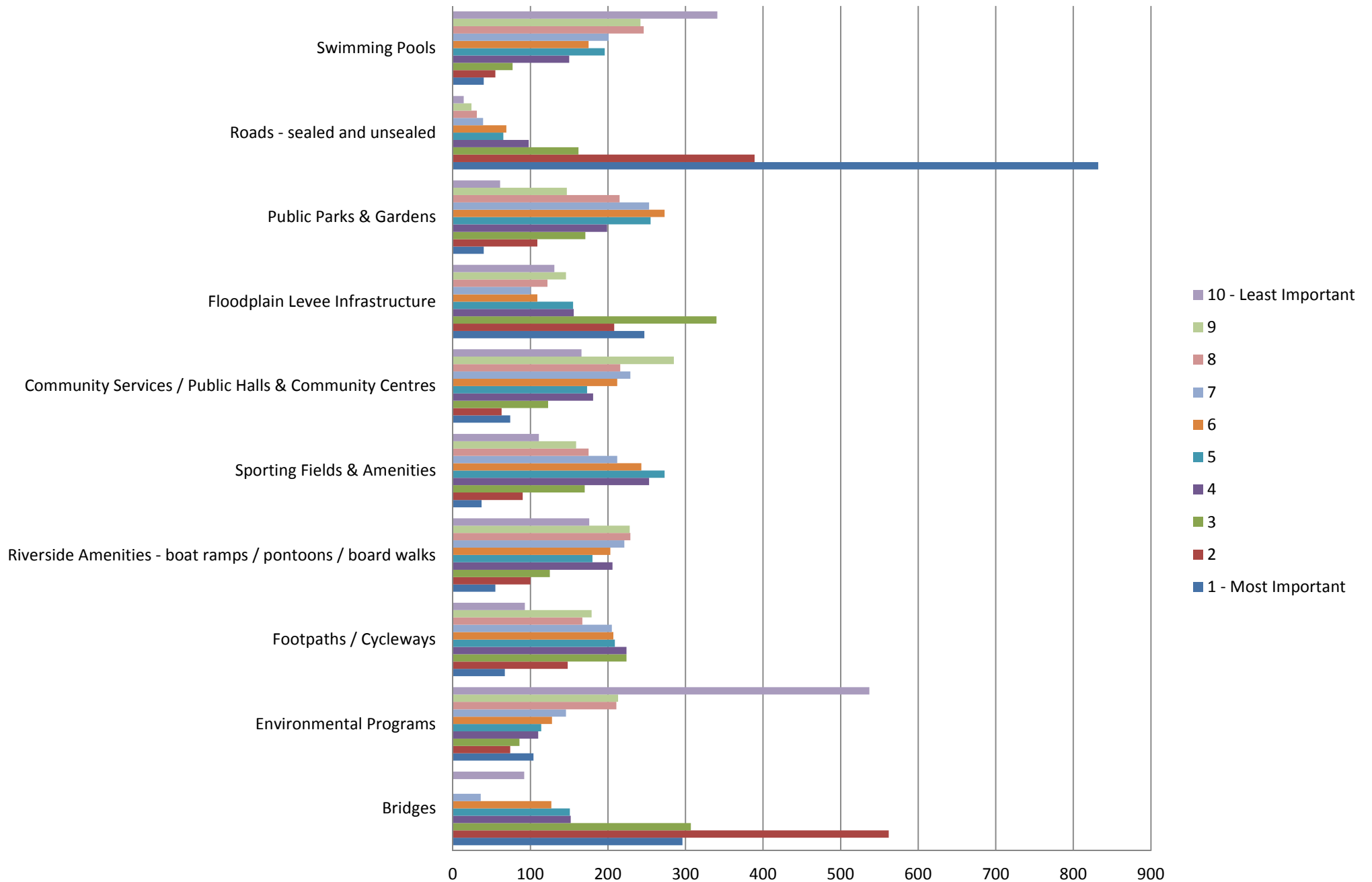
■ Eliminate ■ Retain ■ Reduce

24. Under-Utilised Caravan Parks and Camping Facilities

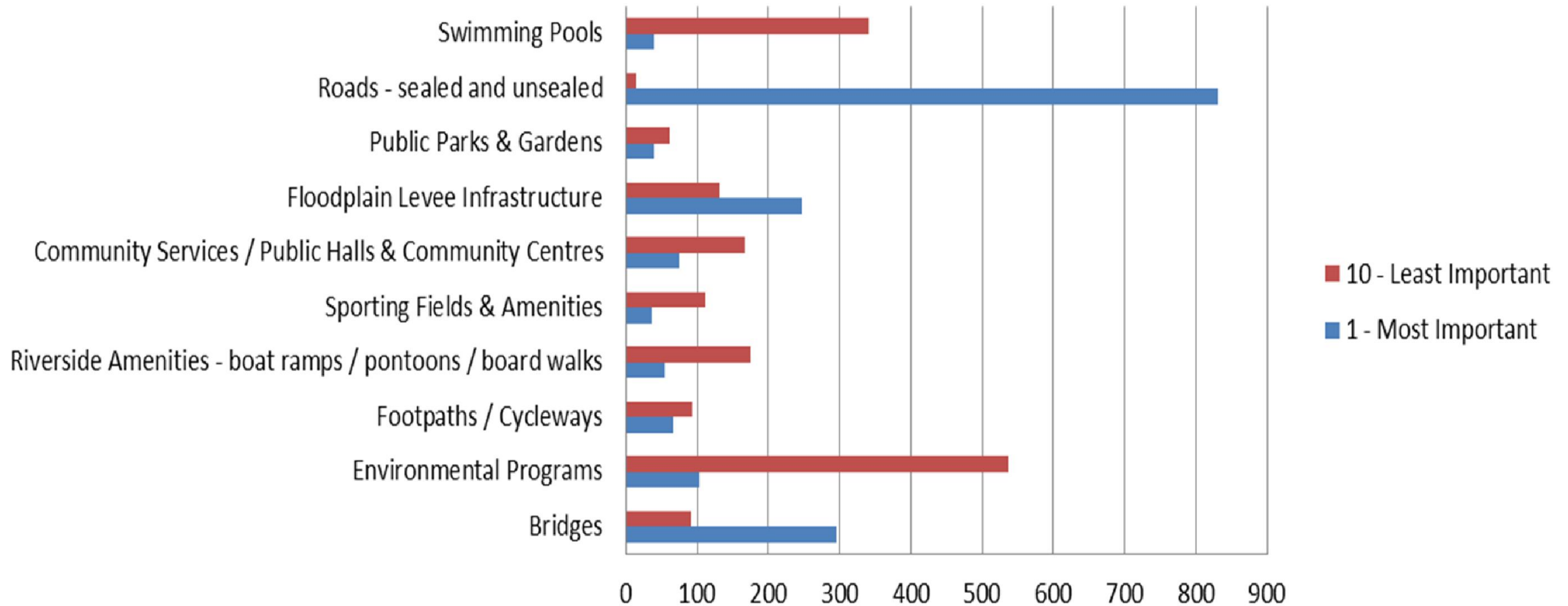


■ Eliminate ■ Retain ■ Reduce

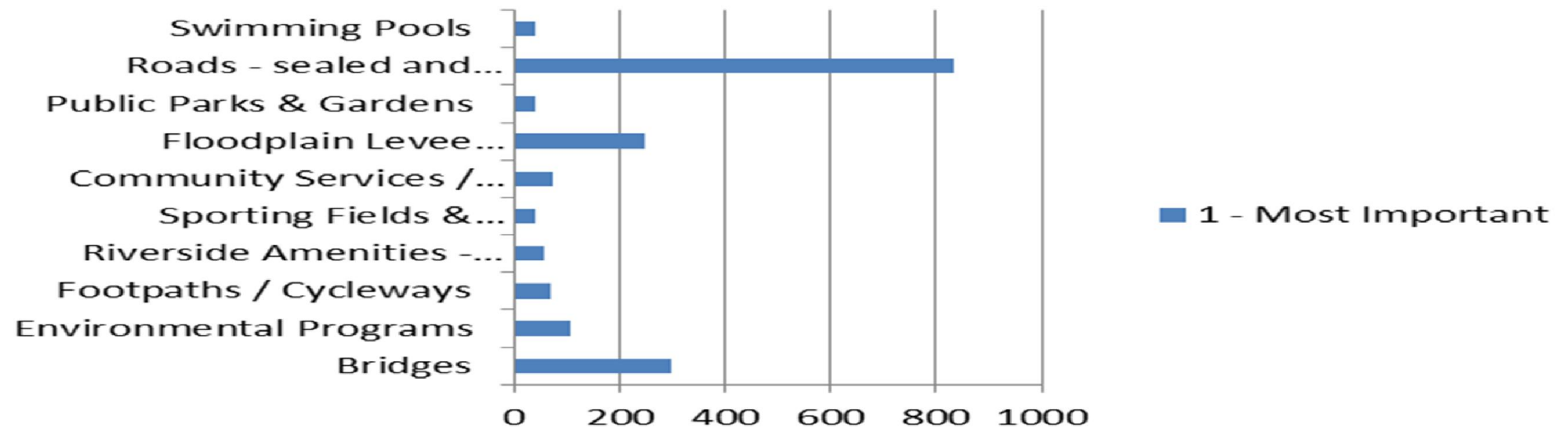
Future Long Term Capital Expenditure



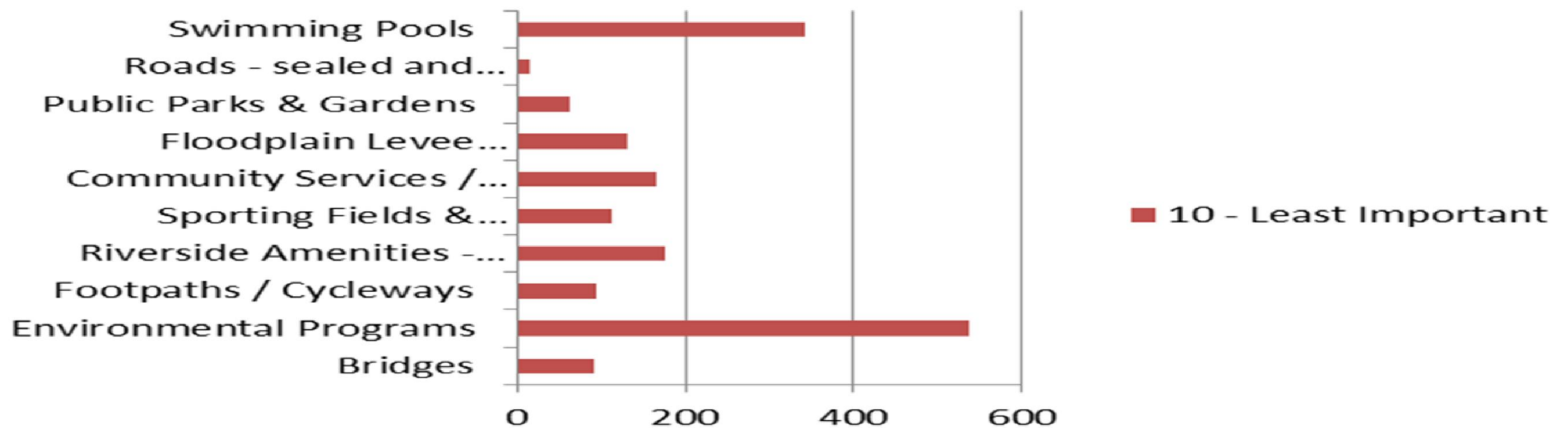
Future Long Term Capital Expenditure



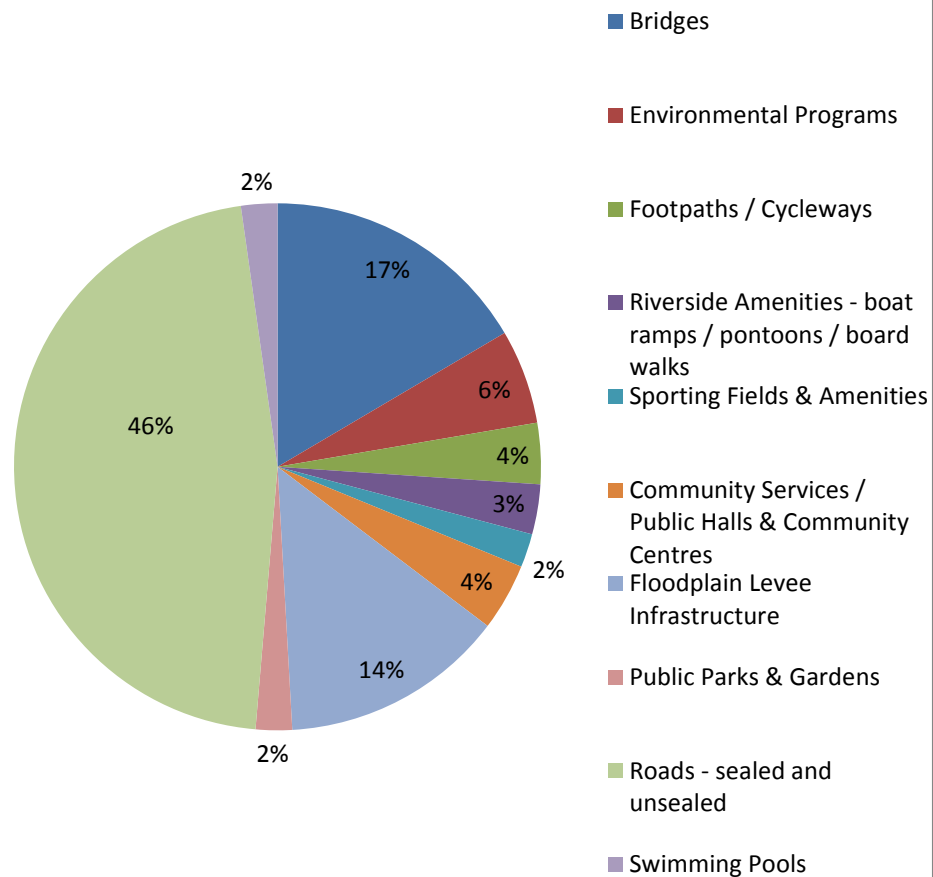
1 - Most Important



10 - Least Important



1 - Most Important



10 - Least Important

