



Network Operator's Licence
Water Industry Competition Act 2006

Licensee: ALTOGETHER PITT TOWN
PTY LTD

ACN: 141 705 660

Licence #: 10_014

This licence was issued to Pitt Town Water Pty Ltd in 2010.

Pitt Town Water Pty Ltd was renamed Altogether Pitt Town Pty Ltd in 2021.

References in the licence to Pitt Town Water Pty Ltd should be read as references to Altogether Pitt Town Pty Ltd.

Issued by: The Minister administering the *Water Industry Competition Act 2006*

Issued on: 11 November 2010

Varied on: 16 May 2017

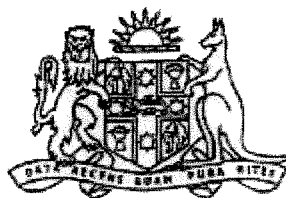


**NEW SOUTH WALES
GOVERNMENT**

***WATER INDUSTRY COMPETITION ACT 2006
(NSW)***

**NETWORK OPERATOR'S LICENCE
Licence no. 10_014**

**Pitt Town Water Pty Ltd
(ACN 141 705 660)**



New South Wales

Water Industry Competition Act 2006 (NSW)

Section 15

Notice of Decision Variation of Licence Conditions Licence no. 10_014

I, The Hon. Don Harwin MLC, Minister for Energy and Utilities, have considered and accepted the Independent Pricing and Regulatory Tribunal's (**IPART**) recommendations, in its report to me on the 5-year review of the network operator's licence granted to Pitt Town Water Pty Ltd (ACN 141 705 660) (licence no. 10_014) (**Licence**), to vary the conditions of, and impose new conditions on, the Licence. I **attach** IPART's report.

I have had regard to the licensing principles set out in section 7 of the *Water Industry Competition Act 2006 (NSW)* (**Act**) in considering whether to vary the conditions of, and impose new conditions on, the Licence.

Under section 15 of the Act, for the reasons set out above, I have decided to vary the conditions of, and impose new conditions on, the Licence.

I hereby **attach** the Licence, as varied.

A handwritten signature in black ink that reads "Don Harwin".

The Hon. Don Harwin, MLC
Minister for Energy and Utilities

Dated this

16th day of May 20 17

LICENCE SCOPE

ACTIVITIES AUTHORISED UNDER THE LICENCE AND AREA OF OPERATIONS

S1 Activities authorised - non-potable water

S1.1 This Licence authorises the Licensee and any authorised persons specified in Table 1.1 to construct, maintain and operate the water industry infrastructure specified in Table 1.2:

- a) for one or more of the authorised purposes specified in Table 1.3; and
- b) within the area of operations specified in Table 1.4,

subject to the conditions imposed by or under the Act, the Regulation and Schedules A and B of this Licence.

Table 1.1 Authorised persons

Permeate Partners Pty Ltd (ACN 130 112 257)
Flow Systems Pty Ltd (ACN 136 272 298)

Table 1.2 Water industry infrastructure

Infrastructure for the production, treatment, filtration, storage, conveyance or reticulation of non-potable water

Table 1.3 Authorised purposes

Irrigation, toilet flushing, car washing, wash down of hard surfaces, supply of cold water to washing machine

Table 1.4 Area of operations

The area bordered by Old Stock Route Road, Railway Road, Hawkesbury Valley Way, Macquarie Street and the Hawkesbury River in Pitt Town, Hawkesbury, NSW.

S2 Activities authorised – drinking water

S2.1 *[Not Applicable]*.

Table 2.1 Authorised persons

[Not applicable]

Table 2.2 Water industry infrastructure

[Not applicable]

Table 2.3 Authorised purposes

[Not applicable]

Table 2.4 Area of operations

[Not applicable]

S3 Activities authorised – sewerage services

S3.1 This Licence authorises the Licensee and any authorised persons specified in Table 3.1 to construct, maintain and operate the water industry infrastructure specified in Table 3.2:

- a) for one or more of the authorised purposes specified in Table 3.3; and
- b) within the area of operations specified in Table 3.4,

subject to the conditions imposed by or under the Act, the Regulation and Schedules A and B of this Licence.

Table 3.1 Authorised persons

Permeate Partners Pty Ltd (ACN 130 112 257)

Flow Systems Pty Ltd (ACN 136 272 298)

Table 3.2 Water industry infrastructure

Infrastructure for the treatment, storage, conveyance or reticulation of sewage, including any outfall pipe or other work that stores or conveys water leaving the infrastructure

Table 3.3 Authorised purposes

Treat, store, convey or reticulate sewage

Table 3.4 Area of operations

The area bordered by Old Stock Route Road, Railway Road, Hawkesbury Valley Way, Macquarie Street and the Hawkesbury River in Pitt Town, Hawkesbury, NSW.

SCHEDULE A - SPECIAL MINISTERIALLY-IMPOSED LICENCE CONDITIONS FOR PITT TOWN WATER PTY LTD'S NETWORK OPERATOR'S LICENCE

This schedule sets out the conditions which the Minister imposes pursuant to section 13(1)(b) of the Act. In addition to these special Ministerially-imposed conditions, the Licensee is subject to obligations imposed by the Act, the Regulation and the standard Ministerially-imposed licence conditions set out in Schedule B. The Minister may vary the conditions in this schedule or impose new conditions, provided there is no inconsistency with the conditions imposed on the Licensee by the Act or the Regulation.

A1 Environmental requirements

- A1.1 Before commencing construction of the water industry infrastructure under this licence, the Licensee must:
- a) prepare and provide IPART with a Construction Environmental Management Plan. The Construction Environmental Management Plan must outline the proposed actions and mitigation measures to manage the environmental risks for undertaking construction of the water industry infrastructure; and
 - b) provide IPART with a report, prepared by an approved auditor, in such manner and form as IPART may direct as to the adequacy of the Construction Environmental Management Plan.
- A1.2 The Licensee must implement all actions and mitigation measures in accordance with the document entitled "Response to the DECCW submission to IPART regarding the Pitt Town Water Factory" prepared by Parsons Brinkerhoff Australia Pty Ltd (2010).

SCHEDULE B - STANDARD MINISTERIALLY-IMPOSED LICENCE CONDITIONS FOR LICENSED NETWORK OPERATORS UNDER THE ACT

This schedule sets out the standard conditions which the Minister imposes on the Licensee and other licensed network operators pursuant to section 13(1)(b) of the Act. In addition to these standard Ministerially-imposed conditions, the Licensee is subject to obligations imposed by the Act, the Regulation and the special Ministerially-imposed licence conditions set out in Schedule A. The Minister may vary the conditions in this schedule or impose new conditions, provided there is no inconsistency with the conditions imposed on the Licensee by the Act or the Regulation.

B1 Ongoing capacity to operate

B1.1 The Licensee must have the technical, financial and organisational capacity to carry out the activities authorised by this Licence. If the Licensee ceases to have this capacity, it must report this to IPART immediately in accordance with the Reporting Manual.

B2 Obtaining appropriate insurance

B2.1 Before commencing to commercially operate the Specified Water Industry Infrastructure under this Licence, the Licensee must:

- a) obtain insurance that is appropriate for the size and nature of the activities authorised under this Licence;
- b) provide a copy of each certificate of currency of the insurance obtained to IPART; and
- c) demonstrate that the insurance obtained is appropriate for the size and nature of the activities authorised under this Licence by providing a report to IPART from an Insurance Expert that:
 - i) certifies that in the Insurance Expert's opinion, the type and level of the insurance obtained by the Licensee is appropriate for the size and nature of the activities authorised under the Licence; and
 - ii) is in the form prescribed by the Reporting Manual.

B2.2 *[Not applicable]*

B3 Maintaining appropriate insurance

B3.1 The Licensee must maintain insurance that is appropriate for the size and nature of the activities authorised under this Licence.

B3.2 The Licensee must provide a copy of each certificate of currency of the insurance maintained by the Licensee to IPART in accordance with the Reporting Manual.

B3.3 If there is, or is to be, a change in:

- a) the insurer or underwriting panel in respect of an insurance policy held by the Licensee; or

b) the type, scope or limit on the amount of insurance held by the Licensee, in relation to the activities authorised under this Licence, the Licensee must provide a report to IPART in accordance with the Reporting Manual.

B3.4 From time to time when requested in writing by IPART, the Licensee must provide a report to IPART, in the manner, form and time specified by IPART, from an Insurance Expert certifying that in the Insurance Expert's opinion the type, scope or limit on the amount of the insurance held by the Licensee is appropriate for the size and nature of the activities authorised under this Licence.

[Note: The circumstances in which IPART may request a report under clause B3.4 include (but are not limited to) the following:

- *where IPART has reason to believe that there may be a change in the type, scope or limit on the amount of insurance held by the Licensee in relation to activities authorised under this Licence;*
- *where there is a change in the type or extent of activities authorised under this Licence; or*
- *where IPART or an approved auditor has reason to believe that the type, scope or limit on the amount of insurance held by the Licensee may not be appropriate for the size and nature of the activities authorised under this Licence.]*

B3.5 The Licensee must maintain professional indemnity insurance during the Design Phase and for a minimum period of 6 years from the date of the completion of the Design Phase.

B4 Complying with NSW Health requirements

B4.1 The Licensee must carry out the activities authorised by this Licence in compliance with any requirements of NSW Health that:

- a) IPART has agreed to; and
- b) are notified from time to time to the Licensee by IPART in writing.

B5 Complying with Audit Guidelines from IPART

B5.1 The Licensee must comply with any Audit Guidelines issued by IPART.

B6 Reporting in accordance with the Reporting Manual

B6.1 The Licensee must prepare and submit reports in accordance with the Reporting Manual.

B7 Reporting information in relation to the Register of Licences

B7.1 Within 14 days of any change in relation to the following, the Licensee must notify IPART, and provide IPART with details, of the change in accordance with the Reporting Manual:

- a) any source from which the water handled by the Specified Water Industry Infrastructure is derived;
- b) the Authorised Purposes of the water handled by the Specified Water Industry Infrastructure;
- c) the identity of each licensed retail supplier or public water utility that has access to the infrastructure services provided by the Specified Water Industry Infrastructure for the purpose of supplying water to its customers;
- d) any other water infrastructure to which the Specified Water Industry Infrastructure is connected;
- e) the identity of each licensed retail supplier or public water utility that has access to infrastructure services provided by the Specified Water Industry Infrastructure for the purpose of providing sewerage services to its customers;
- f) any other sewerage infrastructure to which the Specified Water Industry Infrastructure is connected;
- g) the arrangements for the disposal of waste from the Specified Water Industry Infrastructure.

B8 Monitoring

- B8.1 The Licensee must undertake any monitoring that is required for the purposes of this Licence, any Plan, the Act or the Regulation in accordance with this clause B8.
- B8.2 The Licensee must keep the following records of any samples taken for monitoring purposes specified in the Water Quality Plan:
- a) the date on which the sample was taken;
 - b) the time at which the sample was collected;
 - c) the point or location at which the sample was taken; and
 - d) the chain of custody of the sample (if applicable).
- B8.3 The Licensee must ensure that analyses of all samples taken for the purposes of Verification Monitoring are carried out by a laboratory accredited for the specified tests by an independent body that is acceptable to NSW Health, such as the National Association of Testing Authorities or an equivalent body.

B9 Provision of copy of Plan

- B9.1 Whenever the Licensee makes a significant amendment to a Plan, the Licensee must provide a copy of the amended Plan to IPART at the same time that it provides a copy to the approved auditor engaged to prepare a report as to the adequacy of the amended Plan, as required under the Regulation.

B10 Delineating responsibilities – interconnections

- B10.1 If a code of conduct has not been established under clause 25 of the Regulation, the Licensee must (by a date specified by IPART) establish a code of conduct (**Licensee's Code of Conduct**) in accordance with this clause B10.

- B10.2 a) The Licensee's Code of Conduct must set out the respective responsibilities of:
- i) the Licensee; and
 - ii) each licensed network operator, licensed retail supplier and/or public water utility that:
 - A) supplies water or provides sewerage services by means of; or
 - B) constructs, maintains or operates,any water industry infrastructure that is connected to the Specified Water Industry Infrastructure.
- b) The Licensee's Code of Conduct must set out the respective responsibilities of the entities specified in clause B10.2(a) by, at a minimum, providing for:
- i) who is responsible for repairing, replacing or maintaining any pipes, pumps, valves, storages or other infrastructure connecting the Specified Water Industry Infrastructure to the other water industry infrastructure;
 - ii) who is responsible for water quality;
 - iii) who is liable in the event of the unavailability of water;
 - iv) who is liable in the event of failure of the Specified Water Industry Infrastructure;
 - v) the fees and charges payable in respect of the use of the Specified Water Industry Infrastructure; and
 - vi) who is responsible for handling customer complaints.

B10.3 Before the Licensee brings the Specified Water Industry Infrastructure into commercial operation or by a later date specified by IPART (if any), the Licensee's Code of Conduct must be agreed in writing between the Licensee and the other licensed network operators, licensed retail suppliers and/or public water utilities referred to in clause B10.2.

B10.4 *[Not applicable]*

B10.5 The Licensee must not contravene the Licensee's Code of Conduct to the extent that it makes the Licensee responsible or liable for the matters set out in it.

B11 Notification of changes to end-use

B11.1 *[Not applicable]*

B12 Notification of changes to Authorised Person

B12.1 If an Authorised Person ceases, proposes to cease, or receives notification to cease providing any of the services relating to the activities authorised by this Licence, the Licensee must provide IPART with written notice as soon as practicable but no later than 28 days before the date of cessation of the services. The written notice must include details of how the services previously undertaken by the Authorised Person will continue to be undertaken.

B13 Notification of commercial operation

B13.1 This clause B13 applies each time the Licensee has brought any of the Specified Water Industry Infrastructure into commercial operation.

B13.2 The Licensee must:

- a) notify IPART in accordance with the Reporting Manual that it has brought the relevant Specified Water Industry Infrastructure into commercial operation; and
- b) provide such notification within 10 days after it has brought the relevant Specified Water Industry Infrastructure into commercial operation.

INTERPRETATION AND DEFINITIONS

1. Interpretation

1.1 In this licence, unless the context requires otherwise:

- a) the singular includes the plural and vice versa;
- b) headings are used for convenience only and do not affect the interpretation of this Licence;
- c) a reference to a document includes the document as modified from time to time and any document replacing it;
- d) a reference to a person includes a natural person and any body or entity whether incorporated or not;
- e) a reference to a clause is to a clause in this Licence;
- f) a reference to a schedule is to a schedule to this Licence;
- g) a reference to a law or statute includes regulations, rules, codes and other instruments under it, and consolidations, amendments, re-enactments or replacements of them; and
- h) explanatory notes do not form part of this Licence, but in the case of uncertainty may be relied on for interpretation purposes.

2. Definitions

2.1 Expressions used in this Licence that are defined in the Act or the Regulation have the meanings set out in the Act or the Regulation.

In this Licence:

Act	means the <i>Water Industry Competition Act 2006</i> (NSW).
Audit Guidelines	means the document entitled "Audit Guideline – Water Industry Competition Act 2006" which is prepared by IPART and is available on IPART's website at www.ipart.nsw.gov.au , and any other guidelines issued by IPART in relation to audits under the Act.
Authorised Person	means the authorised persons specified in, as applicable: <ol style="list-style-type: none">a) clause S1, Table 1.1;b) clause S2, Table 2.1; andc) clause S3, Table 3.1.
Authorised Purposes	means the authorised purposes specified in, as applicable: <ol style="list-style-type: none">a) clause S1, Table 1.3;b) clause S2, Table 2.3; andc) clause S3, Table 3.3.
Construction Environmental Management Plan	means a site or project specific plan which, in relation to construction works: <ol style="list-style-type: none">a) complies with the basic structure detailed in the "Guideline for the Preparation of Environmental Management Plans", Department of Infrastructure, Planning and Natural Resources (2004); andb) identifies the environmental risks associated with the licensed

activities and the mitigation measures to be implemented.

Design Phase	means the period during which any design works are carried out in relation to the water industry infrastructure that the Licensee is authorised to construct, maintain and operate under this Licence.
Insurance Expert	means an insurance broker which holds an Australian financial services licence under Part 7.6 of the <i>Corporations Act 2001</i> (Cth) that authorises the broker to provide financial product advice for, and deal in, contracts of insurance within the meaning of Chapter 7 of that Act.
IPART	means the Independent Pricing and Regulatory Tribunal of New South Wales established under the <i>Independent Pricing and Regulatory Tribunal Act 1992</i> (NSW).
Licence	means this network operator's licence granted under section 10 of the Act.
Licensee	means Pitt Town Water Pty Ltd (ACN 141 705 660).
Licensee's Code of Conduct	has the meaning given in Schedule B, clause B10.1.
Minister	means the Minister responsible for Part 2 of the Act.
NSW Health	means the Water Unit of NSW Ministry of Health and any of the local health districts as defined by the NSW Ministry of Health.
Plan	means any infrastructure operating plan, water quality plan or sewage management plan that the Licensee is required to prepare under the Regulation.
Regulation	means the <i>Water Industry Competition (General) Regulation 2008</i> (NSW).
Reporting Manual	means the document entitled "Network Operator's Reporting Manual," which is prepared by IPART and is available on IPART's website at www.ipart.nsw.gov.au .
Specified Water Industry Infrastructure	means the water industry infrastructure specified in, as applicable: a) clause S1, Table 1.2; b) clause S2, Table 2.2; and c) clause S3, Table 3.2.
Verification Monitoring	means verification monitoring as described in the document entitled "Australian Drinking Water Guidelines" or the document entitled "Australian Guidelines for Water Recycling" as the case may be.
Water Quality Plan	means the water quality plan that the Licensee is required to prepare under the Regulation.