



Hunter Water Corporation  
Maximum prices for water,  
wastewater, stormwater drainage  
and other services from 1 July 2025

## Determination

June 2025

Water >>

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## Acknowledgment of Country

IPART acknowledges the Traditional Custodians of the lands where we work and live. We pay respect to Elders both past and present.

We recognise the unique cultural and spiritual relationship and celebrate the contributions of First Nations peoples.

## Tribunal Members

The Tribunal members for this review are:

Carmel Donnelly PSM, Chair  
Dr Darryl Biggar  
Jonathan Coppel  
Sharon Henrick

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## Part 1 Preliminary

### 1 Application of this determination

- (1) Subject to the exclusions in clause 2, this determination fixes maximum prices or sets methodologies for fixing maximum prices for the following services provided by Hunter Water:
  - (a) Water Supply Services, under Part 2,
  - (b) Wastewater Services, under Part 3,
  - (c) Stormwater Drainage Services, under Part 4,
  - (d) Trade Waste Services, under Part 5, and
  - (e) Miscellaneous Customer Services under Part 6,**(Monopoly Services).**
- (2) For the avoidance of doubt, this determination fixes the maximum prices or sets methodologies for fixing the maximum prices that Hunter Water may levy for the Monopoly Services. It does not specify who Hunter Water may levy the maximum prices on.

### 2 Services excluded from this determination

This determination does not apply to:

- (1) Monopoly Services provided pursuant to a Negotiated Services Agreement,
- (2) any services to which the Wholesale Services Determination applies,
- (3) bulk water transfers between Hunter Water and the Central Coast Council to which the Bulk Water Transfer Determination applies,
- (4) an Infrastructure Service provided to an access seeker pursuant to an access agreement under section 39 of the WIC Act or to an access determination under section 40 of the WIC Act,
- (5) the supply of recycled water by Hunter Water,
- (6) the supply of Raw Water by Hunter Water other than supply to a Raw Water Property, and
- (7) any Miscellaneous Customer Services not listed in Table 6.1.

### 3 Commencement and term of this determination

- (1) This determination commences on the later of:
  - (a) 1 July 2025, and
  - (b) the date that it is published in the NSW Government Gazette

**(Commencement Date).**

- (2) Subject to paragraph (3), the maximum prices fixed under this determination apply from the Commencement Date to 30 June 2030.
- (3) The maximum prices under this determination prevailing at 30 June 2030 continue to apply beyond 30 June 2030 until this determination is revoked or replaced.

## 4 Replacement of 2020 Determination

This determination:

- (1) replaces the 2020 Determination,
- (2) does not affect anything done or omitted to be done, or rights or obligations accrued, under the 2020 Determination, and
- (3) does not replace the Bulk Water Transfer Determination or the Wholesale Services Determination.

## 5 Legislative background

- (1) This determination is made under section 11(1)(a) of the IPART Act. That provision requires IPART to conduct investigations and make reports to the Minister on the determination of pricing for government monopoly services supplied by a government agency specified in Schedule 1 to the IPART Act.
- (2) The services for which this determination fixes prices are government monopoly services because the Minister declared them as such in the Order.
- (3) Hunter Water is a government agency specified in Schedule 1 to the IPART Act.

## Part 2 Water Supply Services

### 6 Maximum prices for Water Supply Services

The maximum price that Hunter Water may levy for supplying Water Supply Services in a Period to:

- (1) a Property (other than a Property to which paragraphs (2) to (5) apply) is the amount calculated using the formula in Box 2.1,
- (2) an Unconnected Property is \$0,
- (3) a Raw Water Property is the water usage charge applicable to the Property in the Period, calculated in accordance with clause 8,
- (4) a Metered Standpipe is the water usage charge applicable to the Metered Standpipe, calculated in accordance with clause 8.3, and
- (5) a Common Property to which clause 9(1) applies is the water usage charge applicable to the Property, calculated in accordance with clause 9.

#### Box 2.1 Maximum prices for Water Supply Services

$$MP_{WSS} = SC_{WSS} + UC_{WSS}$$

Where:

$MP_{WSS}$  means the maximum price that Hunter Water may levy for supplying Water Supply Services to a Property to which clause 6(1) applies in a Period,

$SC_{WSS}$  means the water supply service charge applicable to the Property in the Period, calculated in accordance with clause 7,

$UC_{WSS}$  means the water usage charge applicable to the Property in the Period, calculated in accordance with clause 8.

### 7 Water supply service charge

#### 7.1 Standard water supply service charge

- (1) Subject to clause 7.2 and 7.3, the water supply service charge ( $SC_{WSS}$ ) applicable to a Property in a Period is the sum of the water supply service charges for each Meter that serves the Property in the Period.

[Note: Clause 7.2(1) deems certain properties to have a single 20mm Meter and clause 7.3 apportions the water supply service charge for a Common Meter between the Properties served by that Common Meter.]

[Note: A Non-Residential Property in a Multi-Premises that has an Individual Meter downstream of a Common Meter is served by that Individual Meter and not by the Common Meter: see clause 26(2).]

- (2) The water supply service charge applicable to a Meter that measures the supply of:
  - (a) Potable Water is the water supply service charge in Table 2.1 for the applicable Meter size and applicable Period, and
  - (b) Raw Water is \$0.

## 7.2 Certain properties are deemed to have a single 20mm Meter

- (1) For the purposes of clause 7.1(1), the following categories of Property are deemed to have a single 20mm Meter that measures the supply of Potable Water:
  - (a) each Residential Property,
  - (b) each Non-Residential Property within a Mixed Multi-Premises that is served by a Common Meter, and
  - (c) each Unmetered Property.

[Note: A Non-Residential Property in a Mixed Multi-Premises that has an Individual Meter downstream of a Common Meter is served by that Individual Meter and not by the Common Meter: see clause 26.]

- (2) Where all Properties served by a Common Meter are deemed to have a single 20mm Meter under paragraph (1), the water supply service charge for that Common Meter is \$0.

## 7.3 The water supply service charge for a Common Meter is to be apportioned between the Properties served by the Common Meter

- (1) This clause applies to a Property that:
  - (a) is served by one or more Common Meters to which clause 7.2(2) does not apply, and
  - (b) is not deemed to have a single 20mm Meter under clause 7.2(1).

[Note: A Non-Residential Property in a Multi-Premises that has an Individual Meter downstream of a Common Meter is served by that Individual Meter and not by the Common Meter: see clause 26.]

- (2) The water supply service charge applicable to a Property under this clause 7.3 for each Common Meter that serves the Property and measures the supply of Potable Water is a portion, as reasonably determined by Hunter Water, of the water supply service charge in Table 2.1 for that Meter in the applicable Period.
- (3) Subject to paragraph (4), the portion referred to in paragraph (2) must be determined by Hunter Water such that the sum of the portions for the Properties served by a particular Common Meter equals:
  - (a) the water supply service charge in Table 2.1 for the Common Meter, less
  - (b) the water supply service charges for any Individual Meters that are downstream of the Common Meter.

[Note: For example, Hunter Water may charge each Property based on unit entitlement or the number of Properties in the Multi-Premises]

- (4) Where, but for this paragraph (4), the application of paragraph (3) would result in a negative water supply service charge, the water supply service charge applicable to the Property for the Common Meter is \$0.

[Note: Paragraph (4) would apply where the total water supply service charge for all Individual Meters downstream of a Common Meter would, under paragraph (3), be greater than the water supply service charge for the Common Meter.]

Table 2.1 Water supply service charges (\$)

Meter size	1 July 2025 to 30 June 2026	1 July 2026 to 30 June 2027	1 July 2027 to 30 June 2028	1 July 2028 to 30 June 2029	1 July 2029 to 30 June 2030
20mm	32.85	37.47 x CPI <sub>1</sub>	42.08 x CPI <sub>2</sub>	46.69 x CPI <sub>3</sub>	51.30 x CPI <sub>4</sub>
25mm	51.33	58.55 x CPI <sub>1</sub>	65.75 x CPI <sub>2</sub>	72.95 x CPI <sub>3</sub>	80.16 x CPI <sub>4</sub>
32mm	84.10	95.92 x CPI <sub>1</sub>	107.72 x CPI <sub>2</sub>	119.53 x CPI <sub>3</sub>	131.33 x CPI <sub>4</sub>
40mm	131.40	149.88 x CPI <sub>1</sub>	168.32 x CPI <sub>2</sub>	186.76 x CPI <sub>3</sub>	205.20 x CPI <sub>4</sub>
50mm	205.31	234.19 x CPI <sub>1</sub>	263.00 x CPI <sub>2</sub>	291.81 x CPI <sub>3</sub>	320.63 x CPI <sub>4</sub>
80mm	525.60	599.52 x CPI <sub>1</sub>	673.28 x CPI <sub>2</sub>	747.04 x CPI <sub>3</sub>	820.80 x CPI <sub>4</sub>
100mm	821.25	936.75 x CPI <sub>1</sub>	1,052.00 x CPI <sub>2</sub>	1,167.25 x CPI <sub>3</sub>	1,282.50 x CPI <sub>4</sub>
Other Meter sizes	$\frac{(\text{Meter size in mm})^2 \times \text{water supply service charge for a 20mm Meter for the applicable Period}}{400}$				

## 8 Water usage charge

### 8.1 Standard water usage charge

The water usage charge applicable to a Property to which clauses 6(1) or 6(3) applies in a Period is the amount calculated using the formula in Box 2.2.

#### Box 2.2 Water usage charge

$$\begin{aligned}
 UC_{WSS} = & \left[ VN_{PW} \times UC_{PW} \right] & \text{Non-Drought Response Days, Potable Water} \\
 + & \left[ VD_{PW} \times (UC_{PW} + UC_{Uplift}) \right] & \text{Drought Response Days, Potable Water} \\
 + & \left[ VN_{RW} \times UC_{RW} \right] & \text{Non-Drought Response Days, Raw Water} \\
 + & \left[ VD_{RW} \times (UC_{RW} + UC_{Uplift}) \right] & \text{Drought Response Days, Raw Water}
 \end{aligned}$$

Where:

$UC_{WSS}$  means the water usage charge applicable to a Property in a Period,

$VN_{PW}$  means the volume (in kilolitres) of Potable Water supplied to the Property in the Period on Non-Drought Response Days, calculated in accordance with clause 8.2(1)(a),

$UC_{PW}$  means the charge per kilolitre of Potable Water in Table 2.2 for the Period,

$VD_{PW}$  means the volume (in kilolitres) of Potable Water supplied to the Property in the Period on Drought Response Days, calculated in accordance with clause 8.2(1)(b),



### Box 2.2 Water usage charge

$UC_{Uplift}$  means the uplift to the Potable Water and Raw Water usage charges on Drought Response Days in Table 2.2 for the Period,

$VN_{RW}$  means the volume (in kilolitres) of Raw Water supplied to the Property in the Period on Non-Drought Response Days, calculated in accordance with clause 8.2(7),

$UC_{RW}$  means the charge per kilolitre of Raw Water specified in Table 2.2 for the Period,

$VD_{RW}$  means the volume (in kilolitres) of Raw Water supplied to the Property in the Period on Drought Response Days, calculated in accordance with clause 8.2(7).

## 8.2 Calculation of usage volumes

*Total volume of Potable Water supplied to a Property in a Period*

- (1) The volume (in kilolitres) of Potable Water supplied to a Property in a Period on:
  - (a) Non-Drought Response Days ( $VN_{PW}$ ) is the sum of the volumes (in kilolitres) of Potable Water supplied to that Property on each day of the Period that is a Non-Drought Response Day, and
  - (b) on Drought Response Days ( $VD_{PW}$ ) is the sum of the volumes (in kilolitres) of Potable Water supplied to that Property on each day of the Period that is a Drought Response Day.

[Note: The volume of Potable Water supplied to the Property on each day is calculated in accordance with paragraph (2).]

[Note: Where data showing the volume of Potable Water supplied to a Property is not available on a daily basis in respect of a Meter Reading Period, paragraph (6) provides for a deemed amount of water to have been supplied on each day of the Meter Reading Period.]

*Volume of Potable Water supplied to a Property on a particular day*

- (2) Subject to paragraph (6), and for the purposes of paragraph (1), the volume of Potable Water supplied to a Property on a day is the amount calculated using the formula in Box 2.3.

### Box 2.3 Volume of Potable Water supplied to a Property on a day

$$V_{PW} = IM_{PW} + CM_{PW} + UM_{PW}$$

Where:

$V_{PW}$  means the volume (in kilolitres) of Potable Water supplied to a Property on a day,

### Box 2.3 Volume of Potable Water supplied to a Property on a day

$IM_{PW}$  means:

1. in the case of a Property served by one or more Individual Meters—the sum of the volumes (in kilolitres) of Potable Water supplied to the Property on that day, as measured by each Individual Meter, and
2. in any other case—zero kilolitres,

$CM_{PW}$  means:

1. in the case of a Property served by one or more Common Meters—the volume (in kilolitres) of Potable Water deemed to have been supplied to the Property on that day under clause 8.2(3), and
2. in any other case—zero kilolitres, and

[Note: A Non-Residential Property in a Multi-Premises that has an Individual Meter downstream of a Common Meter is served by that Individual Meter and not by the Common Meter: see clause 26.]

$UM_{PW}$  means:

1. in the case of a Property that was an Unmetered Property on that day—the volume (in kilolitres) of Potable Water deemed to have been supplied to the Property on that day under clause 8.2(5), and
2. in any other case—zero kilolitres.

- (3) Subject to paragraph (4), for each Common Meter that serves a Property, the Property is deemed to have been supplied the volume (in kilolitres) of Potable Water reasonably determined by Hunter Water for that day.
- (4) The sum of the volumes determined by Hunter Water under paragraph (3) for the Properties served by a particular Common Meter must not exceed:
  - (a) the total volume (in kilolitres) of Potable Water supplied by Hunter Water to those Properties on that day as measured by the Common Meter, less
  - (b) the total volume (in kilolitres) of Potable Water measured by any Individual Meters that are downstream of the Common Meter on that day.
- (5) For each day of any Unmetered Period, a Property is deemed to have been supplied the volume of Potable Water calculated using the formula in Box 2.4.

### Box 2.4 Volume of Potable Water supplied to an Unmetered Property each day in an Unmetered Period

$$UM_{PW} = \begin{cases} \frac{PV_{PW}}{PD_{PW}} & \text{if there is a Previous Metered Period for Potable Water} \\ \frac{180}{365} & \text{if there is not a Previous Metered Period for Potable Water} \end{cases}$$

Where:

$UM_{PW}$  means the volume (in kilolitres) of Potable Water deemed to have been supplied to the Unmetered Property for each day of the Unmetered Period,

$PV_{PW}$  means the total volume (in kilolitres) of Potable Water supplied over the Previous Metered Period, and

$PD_{PW}$  means the total number of days in the Previous Metered Period for Potable Water.

[Note: Under clause 27(3)(a), the water usage charge for a Long Term Unmetered Property is to be treated as part of the water supply service charge for the purposes of the Hunter Water Act and Hunter Water's customer contract.]

#### *Deemed volume where daily data is not available*

(6) Where data showing the volume of Potable Water supplied to a Property, Common Property or a Metered Standpipe is not available on a daily basis in respect of a Meter Reading Period, the volume of Potable Water supplied to that Property, Common Property or Metered Standpipe on each day of that Meter Reading Period is deemed to be equal to:

- (a) the total volume of water supplied to that Property, Common Property or Metered Standpipe during that Meter Reading Period, divided by
- (b) the number of days in the Meter Reading Period.

[Example: A Meter Reading Period has 90 days and Hunter Water supplied 900kL of Potable Water to a Property during those 90 days. Data showing the volume of Potable Water supplied to that Property is not available on a daily basis. The volume of water deemed to have been supplied by Hunter Water to the Property on each day of the Meter Reading Period is 10kL.]

[Note: Clause 27(2) of provides for the pro-rating of a Meter Reading Period where it spans more than one Period.]

#### *Total volume of Raw Water over the Period*

(7) For the purposes of clause 8.1, the volumes of Raw Water supplied to a Raw Water Property in a Period on Non-Drought Response Days ( $VN_{RW}$ ) and on Drought Response Days ( $VD_{RW}$ ) are the volumes that would be calculated under paragraphs (1) to (6) if those paragraphs were modified as follows:

- (a) each reference to 'Potable Water' is changed to 'Raw Water', and

- (b) in applying paragraph (5) and Box 2.4, for each day of any Unmetered Period for which there is not a Previous Metered Period, the volume of Raw Water deemed to have been supplied to the Property is zero kilolitres.

### 8.3 Water usage charge for Metered Standpipes

The water usage charge applicable to a Metered Standpipe in a Period is the amount that would be calculated under clauses 8.1 and 8.2 if those clauses were modified as follows:

- (1) each reference to a 'Property' is changed to a 'Metered Standpipe',
- (2) the volume of Potable Water or Raw Water supplied to a Metered Standpipe on a day is the amount measured by the Metered Standpipe on that day, and
- (3) where data showing the volume of Potable Water or Raw Water supplied to a Metered Standpipe is not available on a daily basis in respect of a Meter Reading Period, the volume of Potable Water or Raw Water (as the case may be) deemed to have been supplied on each day of the Meter Reading Period will be calculated in accordance with clause 8.2(6).

Table 2.2 Water usage charges (\$ per kL)

	1 July 2025 to 30 June 2026	1 July 2026 to 30 June 2027	1 July 2027 to 30 June 2028	1 July 2028 to 30 June 2029	1 July 2029 to 30 June 2030
Potable Water	3.27	3.57 x CPI <sub>1</sub>	3.89 x CPI <sub>2</sub>	4.20 x CPI <sub>3</sub>	4.51 x CPI <sub>4</sub>
Raw Water	0.49	0.55 x CPI <sub>1</sub>	0.60 x CPI <sub>2</sub>	0.67 x CPI <sub>3</sub>	0.72 x CPI <sub>4</sub>
Uplift on Drought Response Days	0.55	0.55 x CPI <sub>1</sub>	0.55 x CPI <sub>2</sub>	0.55 x CPI <sub>3</sub>	0.55 x CPI <sub>4</sub>

## 9 Residual water usage charge for Common Property

- (1) This clause applies to Common Property that is served by a Common Meter where:
  - (a) every Property downstream of the Common Meter is served by an Individual Meter, and
  - (b) the volume of water measured by the Common Meter is greater than the sum of the volumes measured by each Individual Meter that is downstream of the Common Meter over the same Period.
- (2) The maximum price that Hunter Water may levy for supplying Water Supply Services to a Common Property to which this clause applies in a Period is the amount that would be calculated under clauses 8.1 and 8.2 as if the Common Property were a Property, provided that:
  - (a) the volume of water deemed to have been supplied to the Common Property on a day is the amount measured by the Common Meter on that day less the amount measured by each Individual Meter that is downstream of the Common Meter on that day, and
  - (b) where data showing the volume of Potable Water or Raw Water supplied to a Common Property is not available on a daily basis in respect of a Meter Reading

Period, the volume of water deemed to have been supplied on each day of the Meter Reading Period will be calculated in accordance with clause 8.2(6).

## Part 3 Wastewater Services

### 10 Maximum prices for Wastewater Services

The maximum price that Hunter Water may levy for supplying Wastewater Services in a Period to:

- (1) a Property (other than an Unconnected Property) is the amount calculated using the formula in Box 3.1, and
- (2) an Unconnected Property is \$0.

#### Box 3.1 Maximum prices for Wastewater Services

$$MP_{SS} = SC_{SS} + UC_{SS}$$

Where:

$MP_{SS}$  means the maximum price that Hunter Water may levy for supplying Wastewater Services to a Property to which clause 10(1) applies in a Period,

$SC_{SS}$  means the wastewater service charge applicable to that Property in the Period, calculated in accordance with clause 11, and

$UC_{SS}$  means the wastewater usage charge applicable to that Property in the Period, calculated in accordance with clause 12.

### 11 Wastewater service charge

#### 11.1 Standard wastewater service charge

- (1) Subject to paragraph (2) and clauses 11.2 and 11.3, the wastewater service charge ( $SC_{SS}$ ) applicable to a Property to which clause 10(1) applies in a Period is the sum of the adjusted wastewater service charges for each Meter ( $MSC_{SS}$ ) that serves the Property in the Period.

[Note: Clause 11.2(1) deems certain properties to have a single 20mm Meter and clause 11.3 apportions the unadjusted wastewater service charge for a Common Meter between the Properties served by that Common Meter.]

[Note: A Non-Residential Property in a Multi-Premises that has an Individual Meter downstream of a Common Meter is served by that Individual Meter and not by the Common Meter: see clause 26.]

- (2) For the purpose of levying a wastewater service charge, a Wastewater-only Manufactured Home Estate is to be treated as a single Property. The wastewater service charge ( $SC_{SS}$ ) applicable to a Wastewater-only Manufactured Home Estate is the lesser of:

- (a) the adjusted wastewater service charge that would apply if the Wastewater-only Manufactured Home Estate was served by a single 100mm Meter, or
- (b) the adjusted wastewater service charge that Hunter Water reasonably determines.
- (3) For the avoidance of doubt, no wastewater service charge is to be levied in respect of individual Manufactured Homes on a Wastewater-only Manufactured Home Estate.
- (4) Subject to clause 11.4, the adjusted wastewater service charge applicable to a particular Meter in a Period is the amount calculated using the formula in Box 3.2.

### Box 3.2 Standard wastewater service charge

$$MSC_{SS} = USC \times DF_S$$

Where:

$MSC_{SS}$  means the adjusted wastewater service charge applicable to the Meter in the Period,

$USC$  means the unadjusted wastewater service charge in Table 3.1 for the applicable Meter size in the Period, and

$DF_S$  means:

1. in the case of a Property deemed to have a single 20mm Meter under clause 11.2(1) – 75%,
2. in the case of a Common Meter that serves a Non-Residential Property in a Non-Residential Multi-Premises – the percentage of water supplied to that Non-Residential Multi-Premises that Hunter Water reasonably estimates is discharged into the Wastewater System by the Non-Residential Property, and
3. in any other case—the percentage of water supplied to the relevant Property that Hunter Water reasonably estimates is discharged into the Wastewater System by that Property.

[Note: Clause 11.4 sets a minimum adjusted wastewater service charge for Meters exclusively serving Non-Residential Properties and Non-Residential Multi-Premises.]

[Note: The discharge factor ( $DF_S$ ) approximates the percentage of a customer's water consumption that is discharged in the Wastewater System.]

[Note: A Non-Residential Property in a Multi-Premises that has an Individual Meter downstream of a Common Meter is served by that Individual Meter and not by the Common Meter: see clause 26.]

## 11.2 Certain properties are deemed to have a single 20mm Meter

- (1) For the purposes of clause 11.1(1), the following categories of Property are deemed to have a single 20mm Meter:
  - (a) each Residential Property,
  - (b) each Non-Residential Property within a Mixed-Multi Premises that is served by a Common Meter, and

- (c) each Unmetered Property.
- (2) Where all Properties served by a Common Meter are Properties deemed to have a single 20mm Meter under paragraph (1), the wastewater service charge for that Common Meter is \$0.

### 11.3 The unadjusted wastewater service charge for a Common Meter is to be apportioned between the Properties served by the Common Meter

- (1) This clause applies to a Property that:
  - (a) is served by one or more Common Meters, and
  - (b) is not deemed to have a single 20mm Meter under clause 11.2(1).

[Note: A Non-Residential Property in a Multi-Premises that has an Individual Meter downstream of a Common Meter is served by that Individual Meter and not by the Common Meter: see clause 26.]

- (2) The unadjusted wastewater service charge applicable to a Property under this clause 11.3 for each Common Meter that serves the Property is a portion, as reasonably determined by Hunter Water, of the unadjusted wastewater service charge in Table 3.1 for that Meter in the applicable Period.
- (3) The portion referred to in paragraph (2) must be determined by Hunter Water such that the sum of the portions for the Properties served by a particular Common Meter does not exceed:
  - (a) the unadjusted wastewater service charge in Table 3.1 for the Common Meter, less
  - (b) the unadjusted wastewater service charges for any Individual Meters that are downstream of the Common Meter.

### 11.4 There is a minimum adjusted wastewater service charge for some Meters

- (1) This clause applies to the following Meters:
  - (a) any Individual Meter that serves a Non-Residential Property, and
  - (b) any Common Meter that serves a Non-Residential Multi-Premises.
- (2) The adjusted wastewater service charge for a Meter to which this clause 11.4 applies is the greater of:
  - (a) the adjusted wastewater service charge applicable to a Property deemed to have a single 20mm Meter under clause 11.2(1), and
  - (b) the adjusted wastewater service charge for that Meter that would apply but for this clause 11.4.

Table 3.1 Unadjusted wastewater service charges (\$)

Meter size	1 July 2025 to 30 June 2026	1 July 2026 to 30 June 2027	1 July 2027 to 30 June 2028	1 July 2028 to 30 June 2029	1 July 2029 to 30 June 2030
20mm	958.89	966.44 x CPI <sub>1</sub>	973.99 x CPI <sub>2</sub>	981.54 x CPI <sub>3</sub>	989.10 x CPI <sub>4</sub>
25mm	1,498.27	1,510.06 x CPI <sub>1</sub>	1,521.86 x CPI <sub>2</sub>	1,533.66 x CPI <sub>3</sub>	1,545.47 x CPI <sub>4</sub>
32mm	2,454.76	2,474.09 x CPI <sub>1</sub>	2,493.41 x CPI <sub>2</sub>	2,512.74 x CPI <sub>3</sub>	2,532.10 x CPI <sub>4</sub>
40mm	3,835.56	3,865.76 x CPI <sub>1</sub>	3,895.96 x CPI <sub>2</sub>	3,926.16 x CPI <sub>3</sub>	3,956.40 x CPI <sub>4</sub>



Meter size	1 July 2025 to 30 June 2026	1 July 2026 to 30 June 2027	1 July 2027 to 30 June 2028	1 July 2028 to 30 June 2029	1 July 2029 to 30 June 2030
50mm	5,993.06	6,040.25 x CPI <sub>1</sub>	6,087.44 x CPI <sub>2</sub>	6,134.63 x CPI <sub>3</sub>	6,181.88 x CPI <sub>4</sub>
80mm	15,342.24	15,463.04 x CPI <sub>1</sub>	15,583.84 x CPI <sub>2</sub>	15,704.64 x CPI <sub>3</sub>	15,825.60 x CPI <sub>4</sub>
100mm	23,972.25	24,161.00 x CPI <sub>1</sub>	24,349.75 x CPI <sub>2</sub>	24,538.50 x CPI <sub>3</sub>	24,727.50 x CPI <sub>4</sub>
Other Meter sizes	$\frac{(\text{Meter size in mm})^2 \times \text{wastewater service charge for a 20mm Meter for the applicable Period}}{400}$				

## 12 Wastewater usage charge

### 12.1 Standard wastewater usage charge

The wastewater usage charge applicable to a Property to which clause 10(1) applies in a Period is the amount calculated using the formula in Box 3.3.

#### Box 3.3 Standard wastewater usage charge

$$UC_{SS} = V_s \times UC_s$$

Where:

$UC_{SS}$  means the wastewater usage charge applicable to the Property in the Period,

$V_s$  means:

1. in the case of a Property served by a Wastewater Meter—the volume (in kilolitres) of wastewater discharged from the Property into the Wastewater System in the Period as measured by the Wastewater Meter, and
2. in any other case, the volume (in kilolitres) of wastewater deemed to have been discharged from the Property into the Wastewater System in the Period, calculated in accordance with clause 12.2, and

$UC_s$  means the charge per kilolitre of wastewater discharged into the Wastewater System in Table 3.2 for the Period.

[Note: Under clause 27(3)(b), the wastewater usage charge for any Property deemed to have a single 20mm Meter under clause 11.2(1) is to be treated as part of the wastewater service charge.]

### 12.2 Calculation of discharge volumes

The volume of wastewater deemed to have been discharged from a Property into the Wastewater System in a Period is:

- (1) in the case of a Residential Property (other than a Community Development Standalone House) or an Unmetered Property that is:
  - (a) within a Multi-Premises, 77 kilolitres, and
  - (b) not within a Multi-Premises, 126 kilolitres,

- (2) in the case of a Community Development Standalone House, 126 kilolitres,
- (3) in the case of a Non-Residential Property within a Mixed Multi-Premises that is served by a Common Meter, 77 kilolitres, and
- (4) in any other case—calculated using the formula in Box 3.4.

### Box 3.4 Calculating discharge volumes

$$V_S = V \times DF_S$$

Where:

$V_S$  means the volume (in kilolitres) of wastewater deemed to have been discharged from the Property into the Wastewater System in the Period,

$V$  means the volume (in kilolitres) of Potable Water and Raw Water supplied to the Property in the Period, calculated in accordance with clause 8.2,

$DF_S$  means the percentage of water supplied to that Property that Hunter Water estimates is discharged into the Wastewater System by the Property.

Table 3.2 Wastewater usage charges (\$ per kL)

	1 July 2025 to 30 June 2026	1 July 2026 to 30 June 2027	1 July 2027 to 30 June 2028	1 July 2028 to 30 June 2029	1 July 2029 to 30 June 2030
Wastewater usage charge	0.77	0.77	0.77	0.77	0.77

## Part 4 Stormwater Drainage Services

### 13 Maximum prices for Stormwater Drainage Services

Subject to clauses 14 and 15, the maximum price that Hunter Water may levy for supplying Stormwater Drainage Services to a Property within a Drainage Area is the stormwater drainage service charge in Table 4.1 for the applicable Property category (and Property Area, where specified) in the applicable Period.

### 14 Treatment of Manufactured Home Estates

For the purposes of Hunter Water levying the stormwater drainage service charge under clause 13:

- (1) a Manufactured Home Estate is to be treated as a single Non-Residential Property, and
- (2) for the avoidance of doubt, no stormwater drainage service charge is to be levied in respect of individual Manufactured Homes.

### 15 Maximum prices for Properties within a Non-Residential Multi-Premises

- (1) The maximum price that Hunter Water may levy for supplying Stormwater Drainage Services to a Non-Residential Multi-Premises is:
  - (a) in the case of a Non-Residential Multi-Premises that is assessed as Low Impact, the charge in Table 4.1 for a Non-Residential Property assessed by Hunter Water as Low Impact, and
  - (b) in any other case, the charge in Table 4.1 for a Non-Residential Property with a Property Area that is equivalent to the land size of the Multi-Premises.
- (2) The stormwater drainage service charge that may be levied on each Property within a Non-Residential Multi-Premises is a portion, reasonably determined by Hunter Water, of the charge that may be levied on the Non-Residential Multi-Premises under paragraph (1).

[Note: For example, Hunter Water may charge each Property based on unit entitlement or by dividing the charge by the number of Properties in the Non-Residential Multi-Premises.]

- (3) The sum of the portions determined for each Property under paragraph (2) must equal the stormwater drainage service charge that may be levied on the Non-Residential Multi-Premises under paragraph (1).

Table 4.1 Stormwater Drainage Services charges (\$)

Property category	1 July 2025 to 30 June 2026	1 July 2026 to 30 June 2027	1 July 2027 to 30 June 2028	1 July 2028 to 30 June 2029	1 July 2029 to 30 June 2030
<b>Residential</b>					
Residential Property not within a Multi-Premises	112.26	125.15 x CPI <sub>1</sub>	138.04 x CPI <sub>2</sub>	150.92 x CPI <sub>3</sub>	163.81 x CPI <sub>4</sub>
Community Development Standalone House	112.26	125.15 x CPI <sub>1</sub>	138.04 x CPI <sub>2</sub>	150.92 x CPI <sub>3</sub>	163.81 x CPI <sub>4</sub>
Residential Property within a Multi-Premises (other than a Community Development Standalone House)	41.54	46.31 x CPI <sub>1</sub>	51.08 x CPI <sub>2</sub>	55.85 x CPI <sub>3</sub>	60.62 x CPI <sub>4</sub>
Low Impact assessed Residential Property	41.54	46.31 x CPI <sub>1</sub>	51.08 x CPI <sub>2</sub>	55.85 x CPI <sub>3</sub>	60.62 x CPI <sub>4</sub>
<b>Non-Residential</b>					
Small Property Area (≤1,000m <sup>2</sup> )	112.26	125.15 x CPI <sub>1</sub>	138.04 x CPI <sub>2</sub>	150.92 x CPI <sub>3</sub>	163.81 x CPI <sub>4</sub>
Medium Property Area (1,001m <sup>2</sup> to 10,000m <sup>2</sup> )	366.64	408.74 x CPI <sub>1</sub>	450.83 x CPI <sub>2</sub>	492.93 x CPI <sub>3</sub>	535.03 x CPI <sub>4</sub>
Large Property Area (10,001m <sup>2</sup> to 45,000m <sup>2</sup> )	2,331.80	2,599.53 x CPI <sub>1</sub>	2,867.25 x CPI <sub>2</sub>	3,134.98 x CPI <sub>3</sub>	3,402.70 x CPI <sub>4</sub>
Very Large Property Area (>45,000m <sup>2</sup> )	7,408.69	8,259.32 x CPI <sub>1</sub>	9,109.95 x CPI <sub>2</sub>	9,960.57 x CPI <sub>3</sub>	10,811.20 x CPI <sub>4</sub>
Non-Residential Property within a Mixed Multi-Premises (irrespective of Property Area)	41.54	46.31 x CPI <sub>1</sub>	51.08 x CPI <sub>2</sub>	55.85 x CPI <sub>3</sub>	60.62 x CPI <sub>4</sub>
Low Impact assessed Non-Residential Property	112.26	125.15 x CPI <sub>1</sub>	138.04 x CPI <sub>2</sub>	150.92 x CPI <sub>3</sub>	163.81 x CPI <sub>4</sub>
<b>Vacant Land</b>					
Vacant Land	112.26	125.15 x CPI <sub>1</sub>	138.04 x CPI <sub>2</sub>	150.92 x CPI <sub>3</sub>	163.81 x CPI <sub>4</sub>
Low Impact assessed Vacant Land	41.54	46.31 x CPI <sub>1</sub>	51.08 x CPI <sub>2</sub>	55.85 x CPI <sub>3</sub>	60.62 x CPI <sub>4</sub>

## Part 5 Trade Waste Services

### 16 Maximum prices for Major Agreement Customers and Moderate Agreement Customers

- (1) Subject to paragraph (2), the maximum price that Hunter Water may levy for supplying Trade Waste Services to a Major Agreement Customer or a Moderate Agreement Customer in a Period is the amount calculated using the formula in Box 5.1.
- (2) Where a Major Agreement Customer or a Moderate Agreement Customer uses more than one of the wastewater treatment plants in Table 5.2 and Table 5.3, the maximum price is the sum of the applicable administration fees in Table 5.1, plus the sum of the charges for the use of each of the wastewater treatment plants, calculated by reference to Table 5.2 and Table 5.3.

#### Box 5.1 Major Agreement Customers and Moderate Agreement Customers

$$M = A + (B \times BV) + (T \times TV)$$

Where:

*M* means the maximum price that Hunter Water may levy for supplying Trade Waste Services to a Major Agreement Customer or a Moderate Agreement Customer (as the case may be) in a Period,

*A* means the sum of the applicable administration fees (including inspection fees) (where the agreement establishment fee is a once-off charge that applies to new Major Agreement Customers or Moderate Agreement Customers only) in Table 5.1, for the applicable Period,

*B* means:

1. for waste discharged up to and including the agreed Load Limit, the BOD charge for the applicable wastewater treatment plant in Table 5.2 for the applicable Period, and
2. for waste discharged in excess of the agreed Load Limit, three times the BOD charge for the applicable wastewater treatment plant in Table 5.2 for the applicable Period,

*BV* means the mass of BOD (in kilograms) for which BOD concentration strength exceeds 240mg/L, as measured by Hunter Water, discharged by the Major Agreement Customer or Moderate Agreement Customer at the applicable wastewater treatment plant in Table 5.2 for the applicable Period,

### Box 5.1 Major Agreement Customers and Moderate Agreement Customers

*T* means:

1. for waste discharged up to and including the agreed Load Limit, the TSS charge for the applicable wastewater treatment plant in Table 5.3 for the applicable Period, and
2. for waste discharged in excess of the agreed Load Limit, three times the TSS charge for the applicable wastewater treatment plant in Table 5.3 for the applicable Period, and

*TV* means the mass of TSS (in kilograms) for which TSS concentration strength exceeds 290mg/L, as measured by Hunter Water, discharged by the Major Agreement Customer or Moderate Agreement Customer at the applicable wastewater treatment plant in Table 5.3 in the applicable Period.

## 17 Maximum prices for Minor Agreement Customers

The maximum price that Hunter Water may levy for supplying Trade Waste Services to a Minor Agreement Customer in a Period is the sum of the applicable administration fees in Table 5.1.

## 18 Maximum prices for Tanker Agreement Customers

The maximum price that Hunter Water may levy for supplying Trade Waste Services to a Tanker Agreement Customer in a Period is the amount calculated using the formula in Box 5.2.

### Box 5.2 Tanker Agreement Charges

$$T1 = A + (C \times V)$$

Where:

*T1* means the maximum price that Hunter Water may levy for supplying Trade Waste Services to a Tanker Agreement Customer in a Period,

*A* means the sum of the applicable administration fees (where the agreement establishment fee is a once-off charge that applies to new Tanker Agreement Customers only) in Table 5.1 for the applicable Period,

## Box 5.2 Tanker Agreement Charges

C means:

1. where testing of tanker load samples is at or below 7500 mg/L of BOD and 6,500 mg/L of TSS, the average strength charge in Table 5.4 for the applicable Period, or
2. where testing of tanker load samples is above 7500 mg/L of BOD or 6,500 mg/L of TSS, the incentive charge in Table 5.4 for the applicable Period,

V means the volume (in kilolitres) of tankered trade waste, as reasonably determined by Hunter Water, discharged by the Tanker Agreement Customer in the applicable Period.

Table 5.1 Administration fees (\$)

	1 July 2025 to 30 June 2026	1 July 2026 to 30 June 2027	1 July 2027 to 30 June 2028	1 July 2028 to 30 June 2029	1 July 2029 to 30 June 2030
<b>Major Agreement Customers</b>					
Agreement establishment fee	945.53	945.53 x CPI <sub>1</sub>	945.53 x CPI <sub>2</sub>	945.53 x CPI <sub>3</sub>	945.53 x CPI <sub>4</sub>
Annual agreement fee	3,169.00	3,169.00 x CPI <sub>1</sub>	3,169.00 x CPI <sub>2</sub>	3,169.00 x CPI <sub>3</sub>	3,169.00 x CPI <sub>4</sub>
Agreement renewal/reissue fee	609.03	609.03 x CPI <sub>1</sub>	609.03 x CPI <sub>2</sub>	609.03 x CPI <sub>3</sub>	609.03 x CPI <sub>4</sub>
Variation to agreement fee	151.23	151.23 x CPI <sub>1</sub>	151.23 x CPI <sub>2</sub>	151.23 x CPI <sub>3</sub>	151.23 x CPI <sub>4</sub>
Inspection fee	286.46	286.46 x CPI <sub>1</sub>	286.46 x CPI <sub>2</sub>	286.46 x CPI <sub>3</sub>	286.46 x CPI <sub>4</sub>
Additional discharge monitoring and management fee	3,072.18	3,072.18 x CPI <sub>1</sub>	3,072.18 x CPI <sub>2</sub>	3,072.18 x CPI <sub>3</sub>	3,072.18 x CPI <sub>4</sub>
<b>Moderate Agreement Customers</b>					
Agreement establishment fee	439.49	439.49 x CPI <sub>1</sub>	439.49 x CPI <sub>2</sub>	439.49 x CPI <sub>3</sub>	439.49 x CPI <sub>4</sub>
Annual agreement fee	998.74	998.74 x CPI <sub>1</sub>	998.74 x CPI <sub>2</sub>	998.74 x CPI <sub>3</sub>	998.74 x CPI <sub>4</sub>
Agreement renewal/reissue fee	349.57	349.57 x CPI <sub>1</sub>	349.57 x CPI <sub>2</sub>	349.57 x CPI <sub>3</sub>	349.57 x CPI <sub>4</sub>
Variation to agreement fee	133.37	133.37 x CPI <sub>1</sub>	133.37 x CPI <sub>2</sub>	133.37 x CPI <sub>3</sub>	133.37 x CPI <sub>4</sub>
Additional discharge monitoring and management fee	3,072.18	3,072.18 x CPI <sub>1</sub>	3,072.18 x CPI <sub>2</sub>	3,072.18 x CPI <sub>3</sub>	3,072.18 x CPI <sub>4</sub>
<b>Minor Agreement Customers</b>					
Agreement establishment fee	230.30	230.30 x CPI <sub>1</sub>	230.30 x CPI <sub>2</sub>	230.30 x CPI <sub>3</sub>	230.30 x CPI <sub>4</sub>
Annual agreement fee	163.36	163.36 x CPI <sub>1</sub>	163.36 x CPI <sub>2</sub>	163.36 x CPI <sub>3</sub>	163.36 x CPI <sub>4</sub>

	1 July 2025 to 30 June 2026	1 July 2026 to 30 June 2027	1 July 2027 to 30 June 2028	1 July 2028 to 30 June 2029	1 July 2029 to 30 June 2030
Agreement renewal/reissue fee	172.27	172.27 x CPI <sub>1</sub>	172.27 x CPI <sub>2</sub>	172.27 x CPI <sub>3</sub>	172.27 x CPI <sub>4</sub>
<b>Tanker Agreement Customers</b>					
Agreement establishment fee	579.27	579.27 x CPI <sub>1</sub>	579.27 x CPI <sub>2</sub>	579.27 x CPI <sub>3</sub>	579.27 x CPI <sub>4</sub>
Annual agreement fee	774.72	774.72 x CPI <sub>1</sub>	774.72 x CPI <sub>2</sub>	774.72 x CPI <sub>3</sub>	774.72 x CPI <sub>4</sub>
Agreement renewal/reissue fee	238.52	238.52 x CPI <sub>1</sub>	238.52 x CPI <sub>2</sub>	238.52 x CPI <sub>3</sub>	228.52 x CPI <sub>4</sub>
Variation to agreement fee	136.29	136.29 x CPI <sub>1</sub>	136.29 x CPI <sub>2</sub>	136.29 x CPI <sub>3</sub>	136.29 x CPI <sub>4</sub>
After-hours access fee (up to four hours)	547.38	547.38 x CPI <sub>1</sub>	547.38 x CPI <sub>2</sub>	547.38 x CPI <sub>3</sub>	547.38 x CPI <sub>4</sub>
After-hours access fee (hourly rate beyond four hours)	103.26	103.26 x CPI <sub>1</sub>	103.26 x CPI <sub>2</sub>	103.26 x CPI <sub>3</sub>	103.26 x CPI <sub>4</sub>

Table 5.2 High strength BOD charge (\$ per kg)

Wastewater treatment plant	1 July 2025 to 30 June 2026	1 July 2026 to 30 June 2027	1 July 2027 to 30 June 2028	1 July 2028 to 30 June 2029	1 July 2029 to 30 June 2030
Belmont	1.33	1.33 x CPI <sub>1</sub>	1.33 x CPI <sub>2</sub>	1.33 x CPI <sub>3</sub>	1.33 x CPI <sub>4</sub>
Boulder Bay	1.29	1.29 x CPI <sub>1</sub>	1.29 x CPI <sub>2</sub>	1.29 x CPI <sub>3</sub>	1.29 x CPI <sub>4</sub>
Branxton	3.91	3.91 x CPI <sub>1</sub>	3.91 x CPI <sub>2</sub>	3.91 x CPI <sub>3</sub>	3.91 x CPI <sub>4</sub>
Burwood Beach	0.80	0.80 x CPI <sub>1</sub>	0.80 x CPI <sub>2</sub>	0.80 x CPI <sub>3</sub>	0.80 x CPI <sub>4</sub>
Cessnock	1.73	1.73 x CPI <sub>1</sub>	1.73 x CPI <sub>2</sub>	1.73 x CPI <sub>3</sub>	1.73 x CPI <sub>4</sub>
Clarence Town	6.22	6.22 x CPI <sub>1</sub>	6.22 x CPI <sub>2</sub>	6.22 x CPI <sub>3</sub>	6.22 x CPI <sub>4</sub>
Dora Creek	2.32	2.32 x CPI <sub>1</sub>	2.32 x CPI <sub>2</sub>	2.32 x CPI <sub>3</sub>	2.32 x CPI <sub>4</sub>
Dungog	2.48	2.48 x CPI <sub>1</sub>	7.42 x CPI <sub>2</sub>	7.42 x CPI <sub>3</sub>	7.42 x CPI <sub>4</sub>
Edgeworth	1.21	1.21 x CPI <sub>1</sub>	1.21 x CPI <sub>2</sub>	1.21 x CPI <sub>3</sub>	1.21 x CPI <sub>4</sub>
Farley	1.08	1.08 x CPI <sub>1</sub>	1.08 x CPI <sub>2</sub>	1.08 x CPI <sub>3</sub>	1.08 x CPI <sub>4</sub>
Karuah	8.48	8.48 x CPI <sub>1</sub>	8.48 x CPI <sub>2</sub>	8.48 x CPI <sub>3</sub>	8.48 x CPI <sub>4</sub>
Kearsley	0.62	0.62 x CPI <sub>1</sub>	0.62 x CPI <sub>2</sub>	0.62 x CPI <sub>3</sub>	0.62 x CPI <sub>4</sub>
Kurri Kurri	3.02	3.02 x CPI <sub>1</sub>	3.02 x CPI <sub>2</sub>	3.02 x CPI <sub>3</sub>	3.02 x CPI <sub>4</sub>
Morpeth	1.72	1.72 x CPI <sub>1</sub>	1.72 x CPI <sub>2</sub>	1.72 x CPI <sub>3</sub>	1.72 x CPI <sub>4</sub>
Paxton	4.21	4.21 x CPI <sub>1</sub>	4.21 x CPI <sub>2</sub>	4.21 x CPI <sub>3</sub>	4.21 x CPI <sub>4</sub>
Raymond Terrace	2.89	2.89 x CPI <sub>1</sub>	2.89 x CPI <sub>2</sub>	2.89 x CPI <sub>3</sub>	2.89 x CPI <sub>4</sub>
Shortland	2.52	2.52 x CPI <sub>1</sub>	2.52 x CPI <sub>2</sub>	2.52 x CPI <sub>3</sub>	2.52 x CPI <sub>4</sub>
Tanilba Bay	4.89	4.89 x CPI <sub>1</sub>	4.89 x CPI <sub>2</sub>	4.89 x CPI <sub>3</sub>	4.89 x CPI <sub>4</sub>
Toronto	2.38	2.38 x CPI <sub>1</sub>	2.38 x CPI <sub>2</sub>	2.38 x CPI <sub>3</sub>	2.38 x CPI <sub>4</sub>

[Note: These charges do not apply to Minor Agreement Customers or Tanker Agreement Customers.]



Table 5.3 High strength TSS charge (\$ per kg)

Wastewater treatment plant	1 July 2025 to 30 June 2026	1 July 2026 to 30 June 2027	1 July 2027 to 30 June 2028	1 July 2028 to 30 June 2029	1 July 2029 to 30 June 2030
Belmont	0.33	0.33 x CPI <sub>1</sub>	0.33 x CPI <sub>2</sub>	0.33 x CPI <sub>3</sub>	0.33 x CPI <sub>4</sub>
Boulder Bay	0.42	0.42 x CPI <sub>1</sub>	0.42 x CPI <sub>2</sub>	0.42 x CPI <sub>3</sub>	0.42 x CPI <sub>4</sub>
Branxton	2.95	2.95 x CPI <sub>1</sub>	2.95 x CPI <sub>2</sub>	2.95 x CPI <sub>3</sub>	2.95 x CPI <sub>4</sub>
Burwood Beach	0.18	0.18 x CPI <sub>1</sub>	0.18 x CPI <sub>2</sub>	0.18 x CPI <sub>3</sub>	0.18 x CPI <sub>4</sub>
Cessnock	0.10	0.10 x CPI <sub>1</sub>	0.10 x CPI <sub>2</sub>	0.10 x CPI <sub>3</sub>	0.10 x CPI <sub>4</sub>
Clarence Town	5.18	5.18 x CPI <sub>1</sub>	5.18 x CPI <sub>2</sub>	5.18 x CPI <sub>3</sub>	5.18 x CPI <sub>4</sub>
Dora Creek	0.22	0.22 x CPI <sub>1</sub>	0.22 x CPI <sub>2</sub>	0.22 x CPI <sub>3</sub>	0.22 x CPI <sub>4</sub>
Dungog	1.66	1.66 x CPI <sub>1</sub>	4.99 x CPI <sub>2</sub>	4.99 x CPI <sub>3</sub>	4.99 x CPI <sub>4</sub>
Edgeworth	0.27	0.27 x CPI <sub>1</sub>	0.27 x CPI <sub>2</sub>	0.27 x CPI <sub>3</sub>	0.27 x CPI <sub>4</sub>
Farley	0.70	0.70 x CPI <sub>1</sub>	0.70 x CPI <sub>2</sub>	0.70 x CPI <sub>3</sub>	0.70 x CPI <sub>4</sub>
Karuah	1.45	1.45 x CPI <sub>1</sub>	1.45 x CPI <sub>2</sub>	1.45 x CPI <sub>3</sub>	1.45 x CPI <sub>4</sub>
Kearsley	0.25	0.25 x CPI <sub>1</sub>	0.25 x CPI <sub>2</sub>	0.25 x CPI <sub>3</sub>	0.25 x CPI <sub>4</sub>
Kurri Kurri	0.78	0.78 x CPI <sub>1</sub>	0.78 x CPI <sub>2</sub>	0.78 x CPI <sub>3</sub>	0.78 x CPI <sub>4</sub>
Morpeth	0.52	0.52 x CPI <sub>1</sub>	0.52 x CPI <sub>2</sub>	0.52 x CPI <sub>3</sub>	0.52 x CPI <sub>4</sub>
Paxton	3.41	3.41 x CPI <sub>1</sub>	3.41 x CPI <sub>2</sub>	3.41 x CPI <sub>3</sub>	3.41 x CPI <sub>4</sub>
Raymond Terrace	0.77	0.77 x CPI <sub>1</sub>	0.77 x CPI <sub>2</sub>	0.77 x CPI <sub>3</sub>	0.77 x CPI <sub>4</sub>
Shortland	0.45	0.45 x CPI <sub>1</sub>	0.45 x CPI <sub>2</sub>	0.45 x CPI <sub>3</sub>	0.45 x CPI <sub>4</sub>
Tanilba Bay	0.56	0.56 x CPI <sub>1</sub>	0.56 x CPI <sub>2</sub>	0.56 x CPI <sub>3</sub>	0.56 x CPI <sub>4</sub>
Toronto	0.35	0.35 x CPI <sub>1</sub>	0.35 x CPI <sub>2</sub>	0.35 x CPI <sub>3</sub>	0.35 x CPI <sub>4</sub>

[Note: These charges do not apply to Minor Agreement Customers or Tanker Agreement Customers.]

Table 5.4 Volumetric charges for tankered customers (\$ per kL)

	1 July 2025 to 30 June 2026	1 July 2026 to 30 June 2027	1 July 2027 to 30 June 2028	1 July 2028 to 30 June 2029	1 July 2029 to 30 June 2030
Average strength charge	7.12	7.12 x CPI <sub>1</sub>	7.12 x CPI <sub>2</sub>	7.12 x CPI <sub>3</sub>	7.12 x CPI <sub>4</sub>
Incentive charge	18.46	18.46 x CPI <sub>1</sub>	18.46 x CPI <sub>2</sub>	18.46 x CPI <sub>3</sub>	18.46 x CPI <sub>4</sub>

[Note: These charges only apply to Tanker Agreement Customers.]

## Part 6 Miscellaneous Customer Services

### 19 Maximum prices for Miscellaneous Customer Services

The maximum price that Hunter Water may levy for a Miscellaneous Customer Service listed in Table 6.1 is the corresponding price in Table 6.1.

Table 6.1 Maximum prices for Miscellaneous Customer Services (\$)

No	Miscellaneous Customer Service	1 July 2025 to 30 June 2026	1 July 2026 to 30 June 2027	1 July 2027 to 30 June 2028	1 July 2028 to 30 June 2029	1 July 2029 to 30 June 2030
1.	<b>Electronic conveyancing certificate for broker</b>	11.98	11.98 x CPI <sub>1</sub>	11.98 x CPI <sub>2</sub>	11.98 x CPI <sub>3</sub>	11.98 x CPI <sub>4</sub>
2.	<b>Electronic sewer location diagram for broker</b>	11.32	11.32 x CPI <sub>1</sub>	11.32 x CPI <sub>2</sub>	11.32 x CPI <sub>3</sub>	11.32 x CPI <sub>4</sub>
3.	<b>Service location plan (both water and sewer)</b>	14.08	14.08 x CPI <sub>1</sub>	14.08 x CPI <sub>2</sub>	14.08 x CPI <sub>3</sub>	14.08 x CPI <sub>4</sub>
4.	<b>Building over or adjacent to sewer advice</b>	76.90	76.90 x CPI <sub>1</sub>	76.90 x CPI <sub>2</sub>	76.90 x CPI <sub>3</sub>	76.90 x CPI <sub>4</sub>
5.	<b>Water reconnection after restriction</b>					
a)	Restriction	73.27	73.27 x CPI <sub>1</sub>	73.27 x CPI <sub>2</sub>	73.27 x CPI <sub>3</sub>	73.27 x CPI <sub>4</sub>
b)	Reconnection during business hours (8am to 3pm on business days)	82.33	82.33 x CPI <sub>1</sub>	82.33 x CPI <sub>2</sub>	82.33 x CPI <sub>3</sub>	82.33 x CPI <sub>4</sub>
c)	Reconnection outside business hours	130.05	130.05 x CPI <sub>1</sub>	130.05 x CPI <sub>2</sub>	130.05 x CPI <sub>3</sub>	130.05 x CPI <sub>4</sub>
6.	<b>Workshop flow rate test of meter</b>					
a)	20-25mm	305.15	305.15 x CPI <sub>1</sub>	305.15 x CPI <sub>2</sub>	305.15 x CPI <sub>3</sub>	305.15 x CPI <sub>4</sub>
b)	32mm	337.92	337.92 x CPI <sub>1</sub>	337.92 x CPI <sub>2</sub>	337.92 x CPI <sub>3</sub>	337.92 x CPI <sub>4</sub>
c)	40mm	350.21	350.21 x CPI <sub>1</sub>	350.21 x CPI <sub>2</sub>	350.21 x CPI <sub>3</sub>	350.21 x CPI <sub>4</sub>
d)	50mm light (being a Meter weighing less than 10kg)	350.21	350.21 x CPI <sub>1</sub>	350.21 x CPI <sub>2</sub>	350.21 x CPI <sub>3</sub>	350.21 x CPI <sub>4</sub>
e)	50mm heavy (being a Meter weighing 10kg or more)	454.66	454.66 x CPI <sub>1</sub>	454.66 x CPI <sub>2</sub>	454.66 x CPI <sub>3</sub>	454.66 x CPI <sub>4</sub>
f)	65mm	459.78	459.78 x CPI <sub>1</sub>	459.78 x CPI <sub>2</sub>	459.78 x CPI <sub>3</sub>	459.78 x CPI <sub>4</sub>
g)	80mm	668.67	668.67 x CPI <sub>1</sub>	668.67 x CPI <sub>2</sub>	668.67 x CPI <sub>3</sub>	668.67 x CPI <sub>4</sub>
h)	100mm	974.85	974.85 x CPI <sub>1</sub>	974.85 x CPI <sub>2</sub>	974.85 x CPI <sub>3</sub>	974.85 x CPI <sub>4</sub>
i)	150mm	1,190.91	1,190.91 x CPI <sub>1</sub>	1,190.91 x CPI <sub>2</sub>	1,190.91 x CPI <sub>3</sub>	1,190.91 x CPI <sub>4</sub>
7.	<b>Application for water and recycled water disconnection</b>					
a)	Water disconnection (all sizes)	36.04	36.04 x CPI <sub>1</sub>	36.04 x CPI <sub>2</sub>	36.04 x CPI <sub>3</sub>	36.04 x CPI <sub>4</sub>
b)	Recycled water disconnection (all sizes)	53.76	53.76 x CPI <sub>1</sub>	53.76 x CPI <sub>2</sub>	53.76 x CPI <sub>3</sub>	53.76 x CPI <sub>4</sub>
8.	<b>Application for water service connection (all sizes) – administration fee only</b>	44.90	44.90 x CPI <sub>1</sub>	44.90 x CPI <sub>2</sub>	44.90 x CPI <sub>3</sub>	44.90 x CPI <sub>4</sub>

No	Miscellaneous Customer Service	1 July 2025 to 30 June 2026	1 July 2026 to 30 June 2027	1 July 2027 to 30 June 2028	1 July 2028 to 30 June 2029	1 July 2029 to 30 June 2030
<b>9.</b>	<b>Metered standpipe hire – security bond</b>					
a)	20mm	321.54	321.54 x CPI <sub>1</sub>	321.54 x CPI <sub>2</sub>	321.54 x CPI <sub>3</sub>	321.54 x CPI <sub>4</sub>
b)	32mm high flow	887.81	887.81 x CPI <sub>1</sub>	887.81 x CPI <sub>2</sub>	887.81 x CPI <sub>3</sub>	887.81 x CPI <sub>4</sub>
c)	50mm	887.81	887.81 x CPI <sub>1</sub>	887.81 x CPI <sub>2</sub>	887.81 x CPI <sub>3</sub>	887.81 x CPI <sub>4</sub>
<b>10.</b>	<b>Metered standpipe hire – annual fees</b>					
a)	20mm	88.06	88.06 x CPI <sub>1</sub>	88.06 x CPI <sub>2</sub>	88.06 x CPI <sub>3</sub>	88.06 x CPI <sub>4</sub>
b)	32mm high flow	201.73	201.73 x CPI <sub>1</sub>	201.73 x CPI <sub>2</sub>	201.73 x CPI <sub>3</sub>	201.73 x CPI <sub>4</sub>
c)	50mm	201.73	201.73 x CPI <sub>1</sub>	201.73 x CPI <sub>2</sub>	201.73 x CPI <sub>3</sub>	201.73 x CPI <sub>4</sub>
<b>11.</b>	<b>Statement of available pressure</b> [Note: This fee covers assessment at three specific flow rates from a single connection point to Hunter Water's main. Additional points of connection and flow values can be assessed at additional cost at the technical services hourly rate (charge no. 31).]	121.86	121.86 x CPI <sub>1</sub>	121.86 x CPI <sub>2</sub>	121.86 x CPI <sub>3</sub>	121.86 x CPI <sub>4</sub>
<b>12.</b>	<b>Application to connect or disconnect sewer services or for a special internal inspection permit</b>	48.44	48.44 x CPI <sub>1</sub>	48.44 x CPI <sub>2</sub>	48.44 x CPI <sub>3</sub>	48.44 x CPI <sub>4</sub>
<b>13.</b>	<b>Application to connect or disconnect water and sewer services (combined application)</b>	53.76	53.76 x CPI <sub>1</sub>	53.76 x CPI <sub>2</sub>	53.76 x CPI <sub>3</sub>	53.76 x CPI <sub>4</sub>
<b>14.</b>	<b>Request for separate metering of units (per plan)</b>	62.11	62.11 x CPI <sub>1</sub>	62.11 x CPI <sub>2</sub>	62.11 x CPI <sub>3</sub>	62.11 x CPI <sub>4</sub>
<b>15.</b>	<b>Building plan stamping</b>	27.08	27.08 x CPI <sub>1</sub>	27.08 x CPI <sub>2</sub>	27.08 x CPI <sub>3</sub>	27.08 x CPI <sub>4</sub>
<b>16.</b>	<b>Determining requirements for building over/adjacent to sewer or easement</b>	176.13	176.13 x CPI <sub>1</sub>	176.13 x CPI <sub>2</sub>	176.13 x CPI <sub>3</sub>	176.13 x CPI <sub>4</sub>
<b>17.</b>	<b>Hiring of a metered standpipe</b>					
a)	Application to hire a metered standpipe	66.30	66.30 x CPI <sub>1</sub>	66.30 x CPI <sub>2</sub>	66.30 x CPI <sub>3</sub>	66.30 x CPI <sub>4</sub>
b)	Breach of metered standpipe hire conditions					
i)	Breach 1	10.65	10.65 x CPI <sub>1</sub>	10.65 x CPI <sub>2</sub>	10.65 x CPI <sub>3</sub>	10.65 x CPI <sub>4</sub>
ii)	Breach 2	10.65	10.65 x CPI <sub>1</sub>	10.65 x CPI <sub>2</sub>	10.65 x CPI <sub>3</sub>	10.65 x CPI <sub>4</sub>
iii)	Breach 3 – step 1	10.65	10.65 x CPI <sub>1</sub>	10.65 x CPI <sub>2</sub>	10.65 x CPI <sub>3</sub>	10.65 x CPI <sub>4</sub>
iv)	Breach 3 – step 2 (customer fails to return standpipe)	39.01	39.01 x CPI <sub>1</sub>	39.01 x CPI <sub>2</sub>	39.01 x CPI <sub>3</sub>	39.01 x CPI <sub>4</sub>

No	Miscellaneous Customer Service	1 July 2025 to 30 June 2026	1 July 2026 to 30 June 2027	1 July 2027 to 30 June 2028	1 July 2028 to 30 June 2029	1 July 2029 to 30 June 2030
<b>18.</b>	<b>Water meter affixtures/handling fee</b>					
a)	20mm, delivery and installation by Hunter Water	50.33	50.33 x CPI <sub>1</sub>	50.33 x CPI <sub>2</sub>	50.33 x CPI <sub>3</sub>	50.33 x CPI <sub>4</sub>
b)	25mm, delivery and installation by Hunter Water	50.02	50.02 x CPI <sub>1</sub>	50.02 x CPI <sub>2</sub>	50.02 x CPI <sub>3</sub>	50.02 x CPI <sub>4</sub>
c)	32mm, delivery and installation by Hunter Water	61.95	61.95 x CPI <sub>1</sub>	61.95 x CPI <sub>2</sub>	61.95 x CPI <sub>3</sub>	61.95 x CPI <sub>4</sub>
d)	40mm, delivery and installation by Hunter Water	61.95	61.95 x CPI <sub>1</sub>	61.95 x CPI <sub>2</sub>	61.95 x CPI <sub>3</sub>	61.95 x CPI <sub>4</sub>
e)	50mm light duty, delivery and installation by Hunter Water	113.66	113.66 x CPI <sub>1</sub>	113.66 x CPI <sub>2</sub>	113.66 x CPI <sub>3</sub>	113.66 x CPI <sub>4</sub>
f)	50mm or larger, to be collected by customer from Hunter Water	18.38	18.38 x CPI <sub>1</sub>	18.38 x CPI <sub>2</sub>	18.38 x CPI <sub>3</sub>	18.38 x CPI <sub>4</sub>
g)	50mm or larger, delivery by Hunter Water [Note: Additional contractor hourly rate costs may apply, if required.]	226.30	226.30 x CPI <sub>1</sub>	226.30 x CPI <sub>2</sub>	226.30 x CPI <sub>3</sub>	226.30 x CPI <sub>4</sub>
<b>19.</b>	<b>Inspection of non-compliant meters</b> [Note: Additional contractor hourly rate costs may apply, if required.]	47.10	47.10 x CPI <sub>1</sub>	47.10 x CPI <sub>2</sub>	47.10 x CPI <sub>3</sub>	47.10 x CPI <sub>4</sub>
<b>20.</b>	<b>Connect to or building over/adjacent to stormwater channel for a single residence – application fee</b>	110.59	110.59 x CPI <sub>1</sub>	110.59 x CPI <sub>2</sub>	110.59 x CPI <sub>3</sub>	110.59 x CPI <sub>4</sub>
<b>21.</b>	<b>Stormwater channel connection – assessment fee</b>	291.84	291.84 x CPI <sub>1</sub>	291.84 x CPI <sub>2</sub>	291.84 x CPI <sub>3</sub>	291.84 x CPI <sub>4</sub>
<b>22.</b>	<b>Hydraulic design assessment fee</b>					
a)	Less than 80mm	222.21	222.21 x CPI <sub>1</sub>	222.21 x CPI <sub>2</sub>	222.21 x CPI <sub>3</sub>	222.21 x CPI <sub>4</sub>
b)	80mm or larger	338.94	342.02 x CPI <sub>1</sub>	342.02 x CPI <sub>2</sub>	342.02 x CPI <sub>3</sub>	342.02 x CPI <sub>4</sub>
<b>23.</b>	<b>Complex works design review</b>					
a)	Water-point asset (water pump stations, pressure reduction valves)	5,649.41	5,649.41 x CPI <sub>1</sub>	5,649.41 x CPI <sub>2</sub>	5,649.41 x CPI <sub>3</sub>	5,649.41 x CPI <sub>4</sub>
b)	Sewer-point asset (wastewater pump stations, pressure sewer and odour control)	6,499.33	6,499.33 x CPI <sub>1</sub>	6,499.33 x CPI <sub>2</sub>	6,499.33 x CPI <sub>3</sub>	6,449.33 x CPI <sub>4</sub>
c)	Linear water and sewer asset (including pressure sewer)					
i)	Tier 1 (0-99m)	952.32	952.32 x CPI <sub>1</sub>	952.32 x CPI <sub>2</sub>	952.32 x CPI <sub>3</sub>	952.32 x CPI <sub>4</sub>
ii)	Tier 2 (>99-1000m)	3,998.72	3,998.72 x CPI <sub>1</sub>	3,998.72 x CPI <sub>2</sub>	3,998.72 x CPI <sub>3</sub>	3,998.72 x CPI <sub>4</sub>
iii)	Tier 3 (>1000m)	5,799.94	5,799.94 x CPI <sub>1</sub>	5,799.94 x CPI <sub>2</sub>	5,799.94 x CPI <sub>3</sub>	5,799.94 x CPI <sub>4</sub>

No	Miscellaneous Customer Service	1 July 2025 to 30 June 2026	1 July 2026 to 30 June 2027	1 July 2027 to 30 June 2028	1 July 2028 to 30 June 2029	1 July 2029 to 30 June 2030
24.	Revision of development assessment	394.24	394.24 x CPI <sub>1</sub>	394.24 x CPI <sub>2</sub>	394.24 x CPI <sub>3</sub>	394.24 x CPI <sub>4</sub>
25.	Bond application for a single asset [Note: Additional assets can be included at the technical services hourly rate (charge no. 31).]	2,751.49	2,751.49 x CPI <sub>1</sub>	2,751.49 x CPI <sub>2</sub>	2,751.49 x CPI <sub>3</sub>	2,751.49 x CPI <sub>4</sub>
26.	Development assessment application	385.02	385.02 x CPI <sub>1</sub>	385.02 x CPI <sub>2</sub>	385.02 x CPI <sub>3</sub>	385.02 x CPI <sub>4</sub>
27.	Application for water or sewer main extensions and/or adjustments	398.34	398.34 x CPI <sub>1</sub>	398.34 x CPI <sub>2</sub>	398.34 x CPI <sub>3</sub>	398.34 x CPI <sub>4</sub>
28.	Application to connect to/disconnect from Water Supply System	201.73	201.73 x CPI <sub>1</sub>	201.73 x CPI <sub>2</sub>	201.73 x CPI <sub>3</sub>	201.73 x CPI <sub>4</sub>
29.	Shutdown and charge-up for water connection/disconnection	729.09	729.09 x CPI <sub>1</sub>	729.09 x CPI <sub>2</sub>	729.09 x CPI <sub>3</sub>	729.09 x CPI <sub>4</sub>
30.	Complex works inspection fees					
a)	Water-point asset (water pump stations, pressure reduction valves)	9,353.22	9,353.22 x CPI <sub>1</sub>	9,353.22 x CPI <sub>2</sub>	9,353.22 x CPI <sub>3</sub>	9,353.22 x CPI <sub>4</sub>
b)	Sewer-point asset (wastewater pump stations, pressure sewer and odour control)	8,521.73	8,521.73 x CPI <sub>1</sub>	8,521.73 x CPI <sub>2</sub>	8,521.73 x CPI <sub>3</sub>	8,521.73 x CPI <sub>4</sub>
c)	Linear water and sewer asset (including pressure sewer)					
i)	Tier 1 (0-99m)	1,060.86	1,060.86 x CPI <sub>1</sub>	1,060.86 x CPI <sub>2</sub>	1,060.86 x CPI <sub>3</sub>	1,060.86 x CPI <sub>4</sub>
ii)	Tier 2 (>99-1000m)	1,432.58	1,432.58 x CPI <sub>1</sub>	1,432.58 x CPI <sub>2</sub>	1,432.58 x CPI <sub>3</sub>	1,432.58 x CPI <sub>4</sub>
iii)	Tier 3 (>1000m)	1,945.60	1,945.60 x CPI <sub>1</sub>	1,945.60 x CPI <sub>2</sub>	1,945.60 x CPI <sub>3</sub>	1,945.60 x CPI <sub>4</sub>
31.	Technical services hourly rate	167.94	167.94 x CPI <sub>1</sub>	167.94 x CPI <sub>2</sub>	167.94 x CPI <sub>3</sub>	167.94 x CPI <sub>4</sub>
32.	Remote from services application fee	79.67	79.67 x CPI <sub>1</sub>	79.67 x CPI <sub>2</sub>	79.67 x CPI <sub>3</sub>	79.67 x CPI <sub>4</sub>
33.	Preliminary servicing advice	623.62	623.62 x CPI <sub>1</sub>	623.62 x CPI <sub>2</sub>	623.62 x CPI <sub>3</sub>	623.62 x CPI <sub>4</sub>
34.	Servicing strategy review for major developments – asset assessment fee [Note: Water, sewer and recycled water are individual asset groups and each attract an assessment fee. Additional iterations may attract additional fees charged at the technical services hourly rate (charge no. 31).]	1,954.82	1,954.82 x CPI <sub>1</sub>	1,954.82 x CPI <sub>2</sub>	1,954.82 x CPI <sub>3</sub>	1,954.82 x CPI <sub>4</sub>
35.	Environmental assessment report review	1,137.66	1,137.66 x CPI <sub>1</sub>	1,137.66 x CPI <sub>2</sub>	1,137.66 x CPI <sub>3</sub>	1,137.66 x CPI <sub>4</sub>

No	Miscellaneous Customer Service	1 July 2025 to 30 June 2026	1 July 2026 to 30 June 2027	1 July 2027 to 30 June 2028	1 July 2028 to 30 June 2029	1 July 2029 to 30 June 2030
	[Note: Additional costs, due to poor quality reports being submitted or reports requiring further revisions, may attract additional fees charged at the technical services hourly rate (charge no. 31).]					
<b>36.</b>	<b>Water cart tanker - inspection</b>	58.62	58.62 x CPI <sub>1</sub>	58.62 x CPI <sub>2</sub>	58.62 x CPI <sub>3</sub>	58.62 x CPI <sub>4</sub>
<b>37.</b>	<b>Damaged meter replacements – various meter sizes</b>					
a)	20mm	108.54	108.54 x CPI <sub>1</sub>	108.54 x CPI <sub>2</sub>	108.54 x CPI <sub>3</sub>	108.54 x CPI <sub>4</sub>
b)	25mm	172.03	172.03 x CPI <sub>1</sub>	172.03 x CPI <sub>2</sub>	172.03 x CPI <sub>3</sub>	172.03 x CPI <sub>4</sub>
c)	32mm	271.36	271.36 x CPI <sub>1</sub>	271.36 x CPI <sub>2</sub>	271.36 x CPI <sub>3</sub>	271.36 x CPI <sub>4</sub>
d)	40mm	344.06	344.06 x CPI <sub>1</sub>	344.06 x CPI <sub>2</sub>	344.06 x CPI <sub>3</sub>	344.06 x CPI <sub>4</sub>
e)	50mm light meter	1,192.96	1,192.96 x CPI <sub>1</sub>	1,192.96 x CPI <sub>2</sub>	1,192.96 x CPI <sub>3</sub>	1,192.96 x CPI <sub>4</sub>
f)	50mm heavy meter	1,192.96	1,192.96 x CPI <sub>1</sub>	1,192.96 x CPI <sub>2</sub>	1,192.96 x CPI <sub>3</sub>	1,192.96 x CPI <sub>4</sub>
g)	80mm	1,305.60	1,305.60 x CPI <sub>1</sub>	1,305.60 x CPI <sub>2</sub>	1,305.60 x CPI <sub>3</sub>	1,395.60 x CPI <sub>4</sub>
h)	100mm	1,726.46	1,726.46 x CPI <sub>1</sub>	1,726.46 x CPI <sub>2</sub>	1,726.46 x CPI <sub>3</sub>	1,726.46 x CPI <sub>4</sub>
i)	150mm	2,841.60	2,841.60 x CPI <sub>1</sub>	2,841.60 x CPI <sub>2</sub>	2,841.60 x CPI <sub>3</sub>	2,841.60 x CPI <sub>4</sub>
j)	250mm	5,292.03	5,292.03 x CPI <sub>1</sub>	5,292.03 x CPI <sub>2</sub>	5,292.03 x CPI <sub>3</sub>	5,292.03 x CPI <sub>4</sub>
k)	300mm	6,555.65	6,555.65 x CPI <sub>1</sub>	6,555.65 x CPI <sub>2</sub>	6,555.65 x CPI <sub>3</sub>	6,555.65 x CPI <sub>4</sub>
<b>38.</b>	<b>Affix a separate meter to a unit</b>	49.61	49.61 x CPI <sub>1</sub>	49.61 x CPI <sub>2</sub>	49.61 x CPI <sub>3</sub>	49.61 x CPI <sub>4</sub>
<b>39.</b>	<b>Recycled water meter affix fee</b>	64.10	64.10 x CPI <sub>1</sub>	64.10 x CPI <sub>2</sub>	64.10 x CPI <sub>3</sub>	64.10 x CPI <sub>4</sub>
<b>40.</b>	<b>Application for recycled water service connection – domestic</b>					
a)	Pre-laid service	27.96	27.96 x CPI <sub>1</sub>	27.96 x CPI <sub>2</sub>	27.96 x CPI <sub>3</sub>	27.96 x CPI <sub>4</sub>
b)	Redevelopment – recycled water main size drillings					
i)	80mm	248.83	248.83 x CPI <sub>1</sub>	248.83 x CPI <sub>2</sub>	248.83 x CPI <sub>3</sub>	248.83 x CPI <sub>4</sub>
ii)	100mm	243.71	243.71 x CPI <sub>1</sub>	243.71 x CPI <sub>2</sub>	243.71 x CPI <sub>3</sub>	243.71 x CPI <sub>4</sub>
iii)	150mm	267.26	267.26 x CPI <sub>1</sub>	267.26 x CPI <sub>2</sub>	267.26 x CPI <sub>3</sub>	267.26 x CPI <sub>4</sub>
iv)	200mm	402.43	402.43 x CPI <sub>1</sub>	402.43 x CPI <sub>2</sub>	402.43 x CPI <sub>3</sub>	402.43 x CPI <sub>4</sub>

No	Miscellaneous Customer Service	1 July 2025 to 30 June 2026	1 July 2026 to 30 June 2027	1 July 2027 to 30 June 2028	1 July 2028 to 30 June 2029	1 July 2029 to 30 June 2030
v)	250mm	340.99	$340.99 \times \text{CPI}_1$	$340.99 \times \text{CPI}_2$	$340.99 \times \text{CPI}_3$	$340.99 \times \text{CPI}_4$
vi)	300mm	347.14	$347.14 \times \text{CPI}_1$	$347.14 \times \text{CPI}_2$	$347.14 \times \text{CPI}_3$	$347.14 \times \text{CPI}_4$
vii)	375mm	444.42	$444.42 \times \text{CPI}_1$	$444.42 \times \text{CPI}_2$	$444.42 \times \text{CPI}_3$	$444.42 \times \text{CPI}_4$
<b>41.</b>	<b>Accredited supplier assessment fee</b>	967.68	$967.68 \times \text{CPI}_1$	$967.68 \times \text{CPI}_2$	$967.68 \times \text{CPI}_3$	$967.68 \times \text{CPI}_4$
<b>42.</b>	<b>Billing record search statement</b>					
a)	Over the phone - in or after 2017	31.69	$31.69 \times \text{CPI}_1$	$31.69 \times \text{CPI}_2$	$31.69 \times \text{CPI}_3$	$31.69 \times \text{CPI}_4$
b)	Electronic - before 2017	49.31	$49.31 \times \text{CPI}_1$	$49.31 \times \text{CPI}_2$	$49.31 \times \text{CPI}_3$	$49.31 \times \text{CPI}_4$
c)	For multiple properties (per hour)	105.47	$105.47 \times \text{CPI}_1$	$105.47 \times \text{CPI}_2$	$105.47 \times \text{CPI}_3$	$105.47 \times \text{CPI}_4$



## Part 7 Statement of reasons for setting methodologies

### 20 Legislative framework

- (1) Under section 13A of the IPART Act, IPART may not choose to make a determination that involves setting the methodology for fixing a maximum price, unless IPART is of the opinion that it is impractical to make a determination directly fixing the maximum price.
- (2) If IPART makes a determination that involves setting the methodology for fixing a maximum price then it must include a statement of reasons as to why it chose to set a methodology.

### 21 Statement of reasons

#### 21.1 Methodology for Water Supply Services

IPART has set a methodology for fixing the maximum price for Water Supply Services. This is because the cost of providing Water Supply Services depends on a number of variables such as the volume of water supplied to a Property, the Meter size and metering arrangement. As part of the methodology, water usage charges are higher on Drought Response Days. This is because Hunter Water's costs are higher during drought. It is impractical to make a determination directly fixing a maximum price.

#### 21.2 Methodology for Wastewater Services

IPART has set a methodology for fixing the maximum price for Wastewater Services. This is because the cost of providing Wastewater Services depends on a number of variables such as the volume of wastewater discharged from a Property. It is impractical to make a determination directly fixing a maximum price.

#### 21.3 Methodology for Trade Waste Services

IPART has set methodologies for fixing the maximum price for Trade Waste Services. This is because the cost of providing Trade Waste Services depends on a number of variables that are different for each category of customer. These variables include the different types of administration fees that may apply, the different types of pollutants that may be in the trade waste and the location of the wastewater treatment plant at which the Trade Waste Services are supplied. It is impractical to make a determination directly fixing a maximum price.

## Part 8 Definitions and interpretation

### 22 Interpretation

#### 22.1 General Provisions

In this determination:

- (1) headings are for convenience only and do not affect the interpretation of this determination,
- (2) a reference to a part, clause, paragraph or table is a reference to a part of, clause of, paragraph in, or table in, this determination unless otherwise indicated,
- (3) a construction that would promote a purpose or object expressly or impliedly underlying the IPART Act is to be preferred to a construction that would not promote that purpose or object,
- (4) a reference to a law or statute includes regulations, ordinances, by-laws, rules, codes and other instruments (including licences) under it and consolidations, amendments, reenactments or replacements of them or of the law or statute itself,
- (5) a reference to a month is to a calendar month,
- (6) a reference to a person includes a reference to the person's executors, administrators, successors, replacements (including, but not limited to, persons taking by novation), agents and assigns,
- (7) a reference to a body, whether statutory or not:
  - (a) which ceases to exist, or
  - (b) whose powers or functions are transferred to another body, is a reference to the body which replaces it or which substantially succeeds to its powers or functions,
 is a reference to the body which replaces it or which substantially succeeds to its powers or functions, and
- (8) a reference to a business name which is replaced by a different business name is taken to be a reference to the replacement business name.

#### 22.2 Explanatory notes

Explanatory notes and examples do not form part of this determination, but in the case of uncertainty may be relied on for interpretation purposes.

### 23 Consumer Price Index

- (1) CPI means:
  - (a) the consumer price index All Groups index number for the weighted average of eight capital cities, published by the Australian Bureau of Statistics, or

- (b) if the Australian Bureau of Statistics does not or ceases to publish the index, then CPI will mean an index determined by IPART.
- (2) The CPI Multipliers are calculated using the applicable formula in Box 8.1.

#### Box 8.1 Calculation of CPI Multipliers

$$CPI_1 = \frac{CPI_{March2026}}{CPI_{March2025}}$$

$$CPI_2 = \frac{CPI_{March2027}}{CPI_{March2025}}$$

$$CPI_3 = \frac{CPI_{March2028}}{CPI_{March2025}}$$

$$CPI_4 = \frac{CPI_{March2029}}{CPI_{March2025}}$$

Where:

$CPI_{March2025}$  means CPI for the March quarter of 2025,

$CPI_{March2026}$  means CPI for the March quarter of 2026,

$CPI_{March2027}$  means CPI for the March quarter of 2027,

$CPI_{March2028}$  means CPI for the March quarter of 2028, and

$CPI_{March2029}$  means CPI for the March quarter of 2029.

## 24 Prices exclusive of GST

- (1) Maximum prices specified in this determination exclude GST.
- (2) For the avoidance of doubt, where GST is lawfully applied to maximum prices under this determination, the resulting GST inclusive price is consistent with this determination.

## 25 Rounding rules

- (1) The CPI Multipliers calculated under clause 23 are to be rounded to three decimal places before adjusting a charge or maximum price for inflation.
- (2) For the purposes of rounding the CPI Multipliers under paragraph (1), any amount that is a multiple of 0.0005 (but not a multiple of 0.001) is to be rounded up to three decimal places.
- (3) Any charge or maximum price in a table of this determination is to be rounded to the nearest whole cent after adjusting the charge or maximum price for inflation.

- (4) Any other maximum price calculated in accordance with this determination is to be rounded to the nearest whole cent.
- (5) For the purposes of rounding a charge or maximum price under paragraphs (3) and (4), any amount that is a multiple of 0.5 cents (but not a multiple of 1 cent) is to be rounded up to the nearest whole cent.
- (6) Despite paragraphs (3) and (4), where a charge for a Miscellaneous Customer Service under clause 19 is:
  - (a) \$100 or more, the charge is to be rounded to the nearest whole dollar, and
  - (b) less than \$100, the charge is to be rounded to the nearest 5 cents.
- (7) For the purposes of rounding a charge under:
  - (a) paragraph (6)(a), any amount that is a multiple of 50 cents (but not a multiple of 1 dollar) is to be rounded up to the nearest whole dollar.
  - (b) paragraph (6)(b), any amount that is a multiple of 2.5 cents (but not a multiple of 5 cents) is to be rounded up to nearest whole multiple of 5 cents.

## 26 Meters that serve a Property

- (1) Where a Property is deemed to have a single 20mm Meter under clause 7.2(1) or clause 11.2(1), for the purposes of this determination, only that deemed Meter serves the Property.
- (2) Where a Non-Residential Property has one or more Individual Meters that are downstream of one or more Common Meters, for the purposes of this determination, the Property is served by those Individual Meters and not by the Common Meters.

[Example 1: A Mixed Multi-Premises, comprised of two Non-Residential Properties and ten Residential Properties, is connected to the Water Supply System at a single connection point. A 50mm Common Meter measures the volume of all water supplied to the Mixed Multi-Premises. One of the Non-Residential Properties has a 30mm Individual Meter that is downstream of the Common Meter. Under clause 26(2), that Non-Residential Property is served by that 30mm Individual Meter and not by the 50mm Common Meter. Under clause 26(1), each other Property in the Mixed Multi-Premises is served by its deemed single 20mm Meter, and not by the 50mm Common Meter.]

[Example 2: A Non-Residential Multi-Premises, comprised of five Non-Residential Properties, is connected to the Water Supply System at two connection points. The first connection point has a 100mm Common Meter. The second connection point has an 80mm Common Meter. One of the Non-Residential Properties has a 50mm Individual Meter that is downstream of the 100mm Common Meter. That Non-Residential Property also receives water from the connection point with the 80mm Common Meter but does not have an Individual Meter that is downstream of that 80mm Common Meter. For the purposes of this determination, that Non-Residential Property is served by the 50mm Individual Meter and the 80mm Common Meter but not the 100mm Common Meter. Each other Non-Residential Property in the Non-Residential Multi-Premises is served by the 100mm Common Meter and the 80mm Common Meter. Note that the service charge and the usage charge for the 100mm Common Meter will be apportioned between these Non-Residential Properties at Hunter Water's discretion taking into account the service charge and usage charge for the downstream 50mm Individual Meter.]

## 27 Billing and pro-rating

- (1) For the avoidance of doubt, nothing in this determination affects when Hunter Water:
  - (a) may issue a bill to a customer for prices or charges under this determination, or
  - (b) must read a Meter.
- (2) Hunter Water must levy any charge applying in this determination on a pro-rata basis, where:

- (a) a Meter Reading Period traverses more than one Period, or
- (b) a billing period covers part of a Period.

[Note: Clause 27(2) requires Hunter Water to levy charges (including service charges) on a pro-rata basis, meaning that any annual charges may be pro-rated based on the number of days falling within the relevant billing period. Billing frequency is dealt with in the customer contract available on Hunter Water's website.]

[Example: If Hunter Water reads the Meter at a Residential Property on 1 June 2026 and then again on 30 August 2026, the Meter Reading Period is 90 days. The first 29 days (excluding 1 June 2026) are in the Period from 1 July 2025 to 30 June 2026. The last 61 days (including 30 August 2026) are in the Period from 1 July 2026 to 30 June 2027. If the Meter measured that 180 kilolitres of Potable Water had been used in the Meter Reading Period, 58 kilolitres would be allocated to the Period commencing 1 July 2025 and the remaining 122 kilolitres would be allocated to the Period commencing on 1 July 2026.]

- (3) For the purposes of the Hunter Water Act and Hunter Water's customer contract, the following charges are to be treated as part of the service charge for the relevant Monopoly Service:
  - (a) the water usage charge calculated under clause 8.2(5) for a Long Term Unmetered Property, and
  - (b) the wastewater usage charge for any Property deemed to have a single 20mm Meter under clause 11.2(1).

## 28 Definitions

In this determination:

**2020 Determination** means IPART's determination titled 'Hunter Water Corporation – Maximum prices for water, sewerage, stormwater drainage and other services from 1 July 2020' published in New South Wales, Government Gazette, No. 127 of 19 June 2020, p 2694.

**Available Storage** means the total available storage in Hunter Water's water supply reservoirs and groundwater reserves as published through a Daily Storage Figure.

**Boarding House** has the meaning given in section 516 of the Local Government Act.

**BOD** means Biochemical Oxygen Demand.

**Bulk Water Transfer Determination** means:

- (a) IPART's determination dated May 2019 titled 'Bulk water transfers between Hunter Water Corporation and Central Coast Council' published in New South Wales, Government Gazette, No. 67 of 28 June 2019, p 74, or
- (b) any determination that replaces the determination referred to in paragraph (a), in whole or in part.

**Cease Day** means a day that is exactly 31 days after a day on which the following two criteria are satisfied:

- (a) it occurs after the First Drought Level Day, and
- (b) a Daily Storage Figure is published showing Available Storage is equal to or greater than 70% for the first time since Available Storage last fell below 60%.

**Central Coast Council** means the council of that name constituted under the Local Government Act.

**Commencement Date** has the meaning given in clause 3.

**Common Meter** means a Meter which serves a Multi-Premises, where the Meter measures the water supplied to the Multi-Premises but not to each relevant Property located on or within that Multi-Premises.

**Common Property** means the parts of the following arrangements that are not Properties:

- (a) a strata scheme,
- (b) a Community Parcel,
- (c) a Joint Services Arrangement, and
- (d) a building owned by a company where the issued shares of the company entitle the legal owner to exclusive occupation of a specified dwelling within that building.

**Community Development Standalone House** means a Residential Property that:

- (a) is on a Community Parcel, and
- (b) consists entirely of one dwelling.

**Community Parcel** has the meaning given in the *Community Land Development Act 2021* (NSW).

**Company Title Dwelling** means a dwelling within a building owned by a company where the issued shares of the company entitle the legal owner to exclusive occupation of a specified dwelling within that building.

**Connection Standards** means Hunter Water's requirements for connection to its infrastructure published on its website from time to time.

**CPI<sub>1</sub>, CPI<sub>2</sub>, CPI<sub>3</sub> and CPI<sub>4</sub>** have the meanings given in clause 23.

**CPI Multiplier** means, as the case may be, CPI<sub>1</sub>, CPI<sub>2</sub>, CPI<sub>3</sub> or CPI<sub>4</sub>.

**Daily Storage Figure** means:

- (a) a figure showing the level of total available storage in Hunter Water's water supply reservoirs and groundwater reserves and published daily on the Hunter Water website, or
- (b) if for any reason the figure described in paragraph (a) is not published, a figure showing the level of total available storage in Hunter Water's water supply reservoirs and groundwater reserves notified or published by an authority nominated by the Minister responsible for the Hunter Water Act.

**Drainage Area** means a drainage area declared in accordance with section 46 of the Hunter Water Act.

**Drought Response Day** means a day that falls within a period which commences on and includes a Trigger Day and ends on and includes the day before the next Cease Day.

**First Drought Level Day** means the first day on or after the Commencement Date on which a Daily Storage Figure is published showing Available Storage is below 60%.

**Hostel** means a premises that generally provides short-term tourist and visitor accommodation on a bed basis (rather than a room or self-contained suite basis).

**Hotel** means a premises that generally provides temporary or short-term accommodation on a room or self-contained suite basis.

**Hunter Water** means Hunter Water Corporation constituted under the Hunter Water Act.

**Hunter Water Act** means the *Hunter Water Act 1991* (NSW).

**Individual Meter** means a Meter that serves a Property, where the Meter only measures the water supplied to that Property.

**Infrastructure Service** has the meaning given to that term in the Dictionary to the WIC Act.

**IPART** means the Independent Pricing and Regulatory Tribunal established under the IPART Act.

**IPART Act** means the *Independent Pricing and Regulatory Tribunal Act 1992* (NSW).

**Joint Services Arrangement** means a servicing arrangement whereby Hunter Water provides Water Supply Services or Wastewater Services to two or more Properties but only one of those Properties is directly connected to the Water Supply System or Wastewater System (the parent) with the other Property (child) or Properties (children) receiving the Water Supply Service or Wastewater Service through private infrastructure connected to the parent Property.

**Large Non-Residential Customer** means a customer that receives Water Supply Services to one or more Non-Residential Properties and has an annual water consumption that is greater than 7.3 ML.

**Load Limit** means the load limit specified in an agreement entered into between Hunter Water and a customer for the provision of Trade Waste Services.

**Local Government Act** means the *Local Government Act 1993* (NSW).

**Long Term Unmetered Property** means a Property that has been an Unmetered Property for an uninterrupted period of at least three years.

**Low Impact** means, in relation to a Property, that it has been assessed by Hunter Water as being 'low impact' in accordance with the Connection Standards.

**Major Agreement Customer** means a person who has entered into an agreement with Hunter Water that relates to trade waste activities assessed by Hunter Water as "Category 4 – Major" in accordance with the Trade Waste Policy.

**Manufactured Home** has the same meaning given in the Local Government Act.

**Manufactured Home Estate** means land on which Manufactured Homes are, or are to be, erected.

**Meter** means an apparatus for the measurement of water usage but excludes an apparatus used to check the accuracy of a meter.

**Meter Reading Period** means a period equal to the number of days between two dates on which Hunter Water reads a Meter. For the purpose of calculating the period, it includes the most recent date on which Hunter Water read the Meter but does not include the previous date on which Hunter Water read the Meter.

**Metered Standpipe** means a portable metered device for temporary connection to the Water Supply System.

**Minor Agreement Customer** means a person who has entered into an agreement with Hunter Water that relates to trade waste activities assessed by Hunter Water as "Category 2 – Minor" in accordance with the Trade Waste Policy.

**Miscellaneous Customer Services** means the ancillary and miscellaneous customer services referred to in clause 3(f) of the Order.

**Mixed Multi-Premises** means a Multi-Premises that contains at least one Residential Property and at least one Non-Residential Property.

**Moderate Agreement Customer** means a person who has entered into an agreement with Hunter Water that relates to trade waste activities assessed by Hunter Water as "Category 3 – Moderate" in accordance with the Trade Waste Policy.

**Monopoly Services** means the services referred to in clause 1(1).

**Multi-Premises** means:

- (a) for the purposes of Part 2 and Part 3:
  - (i) a premises where there is more than one Property, other than a premises that forms part of a Joint Services Arrangement, or
  - (ii) a Joint Services Arrangement, and
- (b) for the purposes of Part 4, a premises where there is more than one Property.

**Negotiated Services Agreement** means a written agreement between Hunter Water and a Large Non-Residential Customer, a copy of which is provided to IPART by Hunter Water, under which Hunter Water agrees to provide one or more Monopoly Services to the Large Non-Residential Customer at prices that are not the maximum prices set out in this determination.

**Non-Drought Response Day** means a day that falls within a period which commences on and includes the Commencement Date or a Cease Day, as the case may be, and ends on and includes the day before the next Trigger Day.

**Non-Residential Multi-Premises** means a Multi-Premises containing only Non-Residential Properties.

**Non-Residential Property** means a Property that is not a Residential Property.

**Order** means the *Independent Pricing and Regulatory Tribunal (Water, Sewerage and Drainage Services) Order 1997* published in New South Wales, Government Gazette, No. 18, 14 February 1997, p. 558.

**Period** means, as the case may be:



- (a) 1 July 2025 to 30 June 2026,
- (b) 1 July 2026 to 30 June 2027,
- (c) 1 July 2027 to 30 June 2028,
- (d) 1 July 2028 to 30 June 2029, or
- (e) 1 July 2029 to 30 June 2030.

**Potable Water** means water that has been treated at a water filtration plant or desalination plant (but excludes recycled water).

**Previous Metered Period** means the most recent period for which there is actual metering data and during which the water usage at the relevant Property, in Hunter Water's opinion, is likely to reasonably reflect the water usage at that Property during the Unmetered Period.

**Property** includes:

- (a) a Strata Title Lot,
- (b) a Company Title Dwelling,
- (c) a community development lot, precinct development lot, or neighbourhood lot, as those terms are defined under the *Community Land Development Act 2021* (NSW),
- (d) a premises that contains two separate dwellings that is served by a single Meter (where neither dwelling is a dwelling to which any of paragraphs (a) to (c) apply),
- (e) a building, or part of a building, occupied or available for occupation as a separate dwelling or separate place of business, other than a building to which any of paragraphs (a) to (d) apply,
- (f) land (including Vacant Land),
- (g) a Hostel,
- (h) a Hotel,
- (i) a Boarding House, or
- (j) a Manufactured Home Estate.

**Property Area** means the area of the land that comprises a Non-Residential Property measured in square metres.

**Rateable Land** has the meaning given to that term under the Local Government Act.

**Raw Water** means water that has not been filtered by Hunter Water.

**Raw Water Property** means a Property:

- (a) that is connected to the Water Supply System by way of a direct connection to the Chichester Trunk Gravity Main, and
- (b) to which Hunter Water supplies Raw Water but not Potable Water.

**Residential Property** means a Property where:

- (a) in the case of the Property being Rateable Land, the Property is categorised as 'residential' under section 516 of the Local Government Act, or
- (b) in the case of the Property not being Rateable Land, the dominant use of the Property is residential, applying the classifications in section 516 of the Local Government Act.

**Stormwater Drainage Services** means the stormwater drainage services referred to in clause 3(c) of the Order.

**Strata Title Lot** means a 'lot' as defined under the *Strata Schemes Development Act 2015* (NSW), but excludes a 'utility lot' as defined under that Act.

**Subsequent Drought Level Day** means a day:

- (a) which occurs after the First Drought Level Day, and
- (b) on which a Daily Storage Figure is published showing Available Storage is below 60% for the first time since Available Storage was last equal to or greater than 70%.

**Tanker Agreement Customer** means a person who has entered into an agreement with Hunter Water for the receipt and treatment of tankered wastewater in accordance with the Trade Waste Policy.

**Trade Waste Policy** means Hunter Water's Trade Waste and Tankered Liquid Wastewater Policy and any related documents referred to in that policy (as amended or replaced from time to time).

**Trade Waste Services** means the trade waste services referred to in clause 3(d) of the Order.

**Trigger Day** means:

- (a) the day that is exactly 31 days after the First Drought Level Day, or
- (b) a day that is exactly 31 days after a Subsequent Drought Level Day.

**TSS** means total suspended solids.

**Unconnected Property** means:

- (a) in the context of Part 2, a Property that is not connected to the Water Supply System, and
- (b) in the context of Part 3, a Property that is not connected to the Wastewater System.

**Unmetered Period** means a Period, or part thereof, for which a Property is an Unmetered Property.

**Unmetered Property** means a Property that is connected to the Water Supply System or Wastewater System and is not served by a Meter.

**Vacant Land** means land that has no capital improvements.

**Wastewater Meter** means an apparatus for measuring the volume of wastewater discharged from a Property into the Wastewater System but excludes an apparatus used to check the accuracy of a wastewater meter.

**Wastewater Services** means the sewerage services referred to in clause 3(b) of the Order.

**Wastewater System** means the wastewater system of Hunter Water.

**Wastewater-only Manufactured Home Estate** means a Manufactured Home Estate that is connected to the Wastewater System, but not to the Water Supply System.

**Water Supply Services** means the water supply services referred to in clause 3(a) of the Order.

**Water Supply System** means the water supply system of Hunter Water.

**Wholesale Services Determination** means:

- (a) IPART's determination dated June 2017 and titled 'Hunter Water Corporation – Maximum prices for wholesale water, sewerage and trade waste services from 1 January 2018 (excluding services supplied to recycled water systems)', published in New South Wales, Government Gazette, No. 77 of 7 July 2017, p 3639, and
- (b) any determination that replaces the determination referred to in paragraph (a), in whole or in part.

**WIC Act** means the *Water Industry Competition Act 2006* (NSW).