

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: 30% increase in rates .
Date: Thursday, 4 March 2021 3:51:58 PM

We, my family and I strongly object to an increase of any rise in rates ,let alone 30% ! If you ,Canterbury- Bankstown council cannot manage your civic duties on the current rates we are paying ,not forgetting the rates have only recently been increased ! You ,to whom it may concern , shouldn't be in office ! We will welcome the next election, and we cannot wait for it to come around !

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: 30% Rate Rise
Date: Thursday, 4 March 2021 2:11:48 PM

Hi,

I'm writing this email to express my disapproval of the 30% rate increase.

I DO NOT SUPPORT THIS.

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Against Canterbury-Bankstown Council's plans to raise rates by more than 30% over the next 5 years
Date: Friday, 5 March 2021 4:32:12 PM

Dear IPART Staff,

I have heard of plans that Canterbury-Bankstown Council plans to raise rates by more than 30% over the next 5 years.

I wish to convey my view that I am vociferously against Canterbury-Bankstown doing this. Ratepayers in this local council area are facing extremely difficult economic conditions as we have been making our way through the COVID-19 pandemic. Jobs have been lost, hours have been cut, businesses have closed and many others are struggling.

Rather than raise rates, I wish to voice my opinion that the Council should in fact be tightening its belt by endeavouring to lower its expenses and pass on a rate cut to help struggling ratepayers. Ratepayers are not "cows that can be milked".

Thank you for considering this submission.

Yours faithfully,

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Against the rate rise
Date: Thursday, 4 March 2021 8:45:06 PM

We are against Bankstown council rate rise !

Say No to the council rate rise!

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Bankstown Council Rate Increase
Date: Thursday, 4 March 2021 3:48:37 PM

Dear IPART,

My name is [REDACTED] and I live at [REDACTED]. I have heard that Bankstown Council is seeking to increase rates by more than 30% over the next 5 years. I am writing to protest against this proposal. It is too high and there seems to be no actual justification for such a massive increase.

Kind Regards,

[REDACTED]

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Bankstown-Canterbury Increase Council Rate
Date: Wednesday, 3 March 2021 6:08:36 PM

To whom may concern,

Increasing council rates by 30% would damage the community rather than assist it. An increase in poverty in the community will not assist the community.

Please investigate further to whether or not an of 30% in council rates will assist.

Thanks and regards

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Cant-Bankstown Council proposed rate increase
Date: Saturday, 6 March 2021 2:12:31 PM

I like to say NO to the rate rise. Cannot afford.

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Canterbury Bankstown - Approval to increase income stream
Date: Thursday, 4 March 2021 12:11:51 PM

I refer to the application by Council to increase their income stream.

I object to the increase.

Real wage growth together with inflation has been at low rates for many years - each residents income has not increased in line with the charges Council seeks to impart.

Housing density and development has increased substantially in the Canterbury Bankstown Council area, thus rate income and fees to Council has increased substantially.

How much income has the compliance levy gathered.

What is the relative position of Canterbury Bankstown staff levels to other Councils.

What is the cost/effectiveness of having small local libraries per number of customers through the door.

Council mergers were meant to evoke savings through economies of scale - why hasnt this happened.

Why is enforcement so poor relative to complaints made to Council, i.e noise, garbage, parking, building site compliance.

Rate harmonisation in itself, increase rates in the Bankstown area.

Councils rationale is that residents want:

Cleaner streets
Better roads and
Modern facilities,

is that not what Councils are meant to provide, which is dependent upon prudent long term budget /financial management.

Don't validate incompetency, please don't increase financial demands on residents.

yours sincerely

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox: canterbury@parliament.nsw.gov.au](mailto:canterbury@parliament.nsw.gov.au)
Subject: Canterbury Bankstown Council
Date: Thursday, 4 March 2021 11:14:38 PM

Hi,

Residents under CBC pay a ridiculous amount for our rates already... let alone adding a price rise on top for services we don't fully receive!

- Our nature strips are disgraceful, aged care residents that have applied to have their council nature strip mowed are expected to wait 10-12 weeks for them to be mowed.

- Garbage collection is a mess - they struggle emptying bins when scheduled and when they do, they either damage the bins or spill the rubbish onto the street.

- Our streets are filthy and rarely does the steep sweeper come by - every 6 weeks is not good enough.

- planting trees is great, but not great if council doesn't clean up the mess that they cause.

Residents have had to pay to have housing issues addressed due to root damage - and council's response is that 'it's not their problem'.

- Parks - lack of resources and amenities - so many neighbouring councils have wonderful facilities and CBC residents miss out.

- Work completion times - seriously need looking at. It takes weeks to have single panels replaced on walking bridges - and yes I have monitored this.

- Our elderly - have you tried contacting organizations to assist our elderly???? Well good luck getting a response or finding a service that's actually available. I've been trying to call 4c's to get an aged care service organised for a neighbour.

- Footpaths - it's heartbreaking seeing our elderly members tripping on uneven paths - many caused by tree roots and yet council takes NO Responsibility!

These are just a few items that are an issue - and you think we deserve to have our rates increased????
You decide!

[REDACTED]
Earlwood resident.

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Canterbury Bankstown Council Proposal To Increase Rates
Date: Sunday, 7 March 2021 9:14:44 PM

Dear Sir/Madam

I thank you for the opportunity to provide a submission in response to a proposal by our council at Canterbury Bankstown to increase our rates by over 30% over the next five years.

Prior to this current time of pressure on household costs due to the pandemic, over the past 10 to 15 years our streetscape had been changing from one with single fronted houses and one family to duplexed properties, with at least two households per block and an ever increasing number of cars. This situation alone has doubled the amount of rates collected by the council on each of those blocks.

Furthermore, there is the added stretch on the resources for each block such as the increase in water & electricity consumption, storm water run off & collection and also waste collection.

Surely this increase in the number of occupants to each block of land alone would be enough to fill the council purses without an additional rate increase. Furthermore these natural increases in current & future rates due to the increasing households per block would be more than enough to cover the costs associated with proposed increases in Council's efficiency.

I strongly object, therefore, to the proposed increase in rates by Canterbury Bankstown Council

Yours faithfully

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Canterbury Bankstown Council Proposed Rate Increases
Date: Friday, 5 March 2021 11:25:37 AM

Dear IPART

We are extremely concerned about the proposal by Canterbury Bankstown Council to increase rates by more than 30% over the next five years.

This is a time when Councils should be trying to find a way to reduce the burden on rate payers, not increase it. This is un-Australian, so who is driving this? It is obvious that the current councillors do not have our best interests at heart.

Council should also stop wasting money on totally unnecessary works before they decide to increase rates:

1. Why was it necessary to replace many of the street name signs with new signs incorporating the council logo? Do they think we don't know what council area we live in?
2. Why is it necessary to erect no standing signs on many minor back street corners in the area? Unless it's on a major road, it is just not necessary. The 10m rule should be reviewed and decreased to 5m anyway, as available parking per residence decreases due to the ever increasing duplex construction in all areas...

These may be only a small part of the overall budget, but every little bit adds up.

The Council's last financial statement does not support an increase in rates of that magnitude.

We strongly object to this proposal.

Kind Regards

[REDACTED]
[REDACTED]
[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Canterbury Bankstown Council proposed rate rise
Date: Sunday, 7 March 2021 1:30:03 PM

Dear Sir/Madam

I have been advised that CB Council has lodged an application for a rate rise.

I am vehemently opposed to this rate rise. I am aware that there is much wastage of funds in all government councils and I think they could find more than enough funds to cover any shortfall simply by running a rake through all departments. By way of a small example, we have just undergone a change in our waste collection. I received 4 different mailouts regarding this plan.* Now could you just imagine how much money could have been saved if only one had been sent? I appreciate that not all households have computers, however most do and it would be cheaper to send this information by email which would leave a lot fewer to be sent by mail, therefore not incurring the cost of such a huge exercise.

* Postage, paper, envelopes and printing for 4 different mailouts - This to every household in the council! The mind boggles.

As I said, this is merely one example.

Please give this serious consideration and say NO to this application.

Kind regards

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Canterbury Bankstown Council Rate Increase
Date: Sunday, 7 March 2021 11:28:05 AM

To Whom It May Concern at IPART,

My family and I reside at Revesby Heights within the Canterbury Bankstown Council area. I am writing to object in the strongest possible terms to the proposed rate increase over the next 5 years.

The council has stated that the increase will be over 30% across this period of time. A 30% increase is manifestly excessive and not in line with general cost of living increases. There is no possible way that the council's costs will increase by 30% over this timeframe.

They also claim that the reason is to "harmonise" or level rates across the council area due to the merging of Bankstown and Canterbury councils. I believe this has nothing to do with harmonisation. The standard of council facilities in our area has markedly declined since the merger. This increase is to cover the inefficient operation of the council and the wasting of money resulting from this.

I object to a blatant cash grab which will allow the council to continue to be run with incompetence and no accountability. They must streamline their operation and demonstrate that they are spending our money appropriately before I will be happy to consent to a rate increase.

Thank you,for the opportunity to express my views.

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Canterbury Bankstown Council Rate proposed increase
Date: Friday, 5 March 2021 2:30:36 PM

I wish to lodge my objection to the proposed large council rate increase over the next 5 years.

I am a self funded retiree and have a very limited income, with no concessions on my rates. As my income is dwindling with the COVID influences upon my income I would like you to reconsider this action. This action would be very detrimental to many peoples ability to afford to pay this.

Yours faithfully,

[REDACTED]

5 March,2021

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Canterbury Bankstown Council rate rise
Date: Wednesday, 3 March 2021 8:17:05 AM

To whom it may concern,

I am a local tax payer in the Canterbury Bankstown council and I understand the council has proposed an increase in rates of up to 30% over the next 5 years and I completely object to this proposal it is unwarranted. The council has approved so much high development apartment blocks and has increased the population as a result, there is no grounds to further increase rates so substantially.

Regards

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Canterbury Bankstown Council rate rise
Date: Saturday, 6 March 2021 10:58:00 PM

We wish to express concern at the Canterbury Bankstown Council plan to increase rates by 30% over the next 5 years. Especially at this time when many people are affected by the Covid 19 pandemic. This is not the time to increase peoples financial burden.

[REDACTED], Picnic Point

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox: easthills@parliament.nsw.gov.au](mailto:easthills@parliament.nsw.gov.au)
Subject: Canterbury Bankstown Council Rates Increase
Date: Wednesday, 3 March 2021 12:32:16 PM

Afternoon,

Our local council has informed that the Council proposes a steep rates increase.

The measure by Council is ill timed and lacks justification.

I strongly oppose the proposal to increase the rates.

[REDACTED]

Resident of Bankstown Council

From: [REDACTED]
To: easthills@parliament.nsw.gov.au; [Local Government Mailbox](#)
Subject: Canterbury Bankstown council Rates
Date: Wednesday, 3 March 2021 2:09:21 PM

I'm writing re the Canterbury Bankstown Council Rates.
I believe they have to increase the rates as the NSW Government has not paid our council the money promised for the merger of the 2 councils.

I wished our local state member, Ms Lindsay would be honest and get the government to pay what they owe.

Grant the increase so our area can continue to be one of the best in the state

Kind regards

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Canterbury Bankstown rate rise
Date: Sunday, 7 March 2021 8:20:17 PM

NO to proposed 30% rate rise.

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Canterbury Bankstown rates
Date: Wednesday, 3 March 2021 12:54:29 PM

I understand Canterbury Bankstown Council have requested a massive increase in our rates. These suburbs are working class and many have been hit by job losses over the past year. Most are families and elderly. This rate increase is unbelievable. We already pay an incredible amount for our rates. Please vote NO!

Regards

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Canterbury, Bankstown Council to INCREASE OUR RATES BY OVER THIRTY PERCENTE.
Date: Sunday, 7 March 2021 3:16:22 PM

my name is [REDACTED], purchased my house number [REDACTED]
[REDACTED], 51 years ago during this time my RATES NEVER
INCREASED BY THIS OUTRAGEOUS AMOUNT.

IN THIS TIME WITH COVID-19 PANDEMIC, RATE PAYERS LOSING THEIR JOBS, OLD
AGE PENSIONERS DOING THE BEST TO SURVIVE TO PAY THEIR BILLS LIKE
EXISTING COUNCIL RATES, THIS COUNCIL ARE SO FAR OUT OF TOUCH WITH WHAT
IS HAPPENING IN THE REAL WORLD, ITS TIME THEY ARE ALL SACKED BY THE N.S.W
GOVERNMENT A NEW COUNCIL ELECTING DATE IS CALLED AND ADMINISTRATOR
APPOINTED WHO WILL MANAGE THE EVERY DAY RUNNING OF THE COUNCIL,

I USE MY STREET AS AN EXAMPLE, THE ONLY WORK THEY HAVE DONE IN THE LAST
50 YEARS, REDUCED THE WIDTH OF THE ROAD, TO SAVE MONEY TAKING THE ROAD,
RESULT SOME TIMES HARD TO DRIVE THE CAR OUT OF THE STREET.

KERB AND GUTTER BOTH SIDES OF THE ROAD, ONLY ONE SIDE CONCRETE PATH LAYED.

THE COUNCIL NEVER TALKS ABOUT THE INCREASE IN RATE REVENUE THEY RECEIVE
BY SUBDIVIDING THE BLOCKS, IN MY STREET WE HAVE BLOCKS OF FOUR TOWN
HOUSES (FIVE BLOCKS OF LAND NEAR ME NOW HAVE TWENTY TOWN HOUSES.) AND
DUPLEX HOUSES.

PLEASE KEEP IN MIND THE TOWN AND DUPLEX HOUSES USE THE EXISTING SEWER
PIPES, WATER PIPES AND ELECTRICITY LINES. NO COST TO COUNCIL.

PLEASE KNOCK BACK THE COUNCIL EXORBITANT INCREASE IN RATES, PEOPLE
DESERVE BETTER FROM THE COUNCIL, KEEP IN MIND PEOPLE ON LOW WAGES AND
PENSIONERS CANNOT AFFORD THIS RIDICULOUS INCREASE.

Kind Regards,

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Canterbury-Babkstown Council's rate rise
Date: Sunday, 7 March 2021 6:40:36 PM

To whom it may concern,

My name is [REDACTED] and I am responding to the rise of Canterbury-Bankstown's council's disgusting rate rise of 30%.

This is highly unacceptable at any time let alone during a pandemic. This shows a real disregard to the community when businesses have closed and jobs cut.

A rate rise of 30% is disgusting when local services to the community have not increased. This questions the Canterbury-Bankstown Council's effectiveness at managing their responsibilities to their community.

There has been no community consultation or report on how this money will be used to service the community. Because of this, it is easily seen as a money grab. Many families will have to limit their support of local businesses to ensure they can pay their rates.

This rate rise not only disadvantages local rate payers, but businesses and jobs in the area as well.

I hope the Canterbury-Bankstown Council reevaluates their ill-thought out rate rise and focus their duty to the community.

Kind regards,
[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Canterbury-Bankstown Council - proposed rate increase
Date: Sunday, 7 March 2021 9:05:22 PM

To Whom it May Concern,

We have been residents in Bankstown LGA for the past 10 years, saving and paying our home loan to now afford having children. We have both been severely impacted by Covid losing employment and struggling as new parents as many family and community supports, including those run by local government, have been cut or reduced.

An increase in council rates will severely impact our family finances, possibly forcing us to leave the area. A significant increase would also be unjust for residents who have planned their future in good faith with local government that the area would remain affordable for young families.

We strongly oppose any increase in council rates and urge consideration of decrease in rates due to the current circumstances of many families.

Kind Regards,

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Canterbury-Bankstown Council (CBC)
Date: Friday, 5 March 2021 9:47:05 AM

Good Morning

I understand CBC have submitted a proposal to significantly increase rates over the next 5 years,

I am writing this email to strongly oppose this action.

The increase is just too much and would dramatically impact most residents financially.

So, in short I am saying No to this rate rise.

Please can my email be recorded as being against this increase

Thank you

[REDACTED]
Resident of Panania NSW

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: CANTERBURY-BANKSTOWN COUNCIL PROPOSED RATE INCREASE
Date: Thursday, 4 March 2021 6:28:12 PM

04-03-21

IPART

AS A CANTERBURY-BANKSTOWN RATE PAYER THE INCREASE OF MORE THAN 30%
OVER THE NEXT 5 YEARS IS UNJUST AND UNCALLED FOR.

I'AM SURE ALL RATE PAYERS ARE IN AGREEMENT.

WHAT AMENITIES REQUIRE RATE RISE OF 30% WHICH IF OVER THE CPI
INDEX FOR THE NEXT 5YEARS.

RATE NO [REDACTED]

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Canterbury-Bankstown Council proposed rate increase
Date: Saturday, 6 March 2021 9:23:03 AM

I wish to protest against the proposed rate increase for CBC.

It is impossible to think of any reason to justify a 30% increase. (My protest is about the enormity of the increase, not an increase as such). My wages have not seen anything near that increase in the past 10 years & in the hardships imposed on many during COCID it is an outrageous move. The lack of concern for its impact on ordinary residents is the most disturbing aspect.

I hope that consideration is given to those of us willing & able to express a view.

Sincerely,

[REDACTED] (36 years residence in the area)
[REDACTED]

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Canterbury-Bankstown Council proposed rate rise
Date: Thursday, 4 March 2021 6:31:15 PM

We strongly oppose any Council rates increases as proposed by Canterbury-Bankstown council. As pensioner rate payers, the increase will be a huge burden to us. WE SAY NO! Please consider our petition.. Thank you. [REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Canterbury-Bankstown Council proposed rates increase
Date: Saturday, 6 March 2021 2:13:29 PM

Hi,

I would like to say NO to the rate rise. This is too much and its not the right thing to do. Please reject this proposal.

Thanks,

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Canterbury-Bankstown Council Rate Hike
Date: Thursday, 4 March 2021 2:58:00 PM

I am aware that Canterbury-Bankstown Council is applying to IPart for approval for rate increases of 30% over the next 5 years.

How can Council possibly justify such an application given the CPI is forecast to be 2-3% per annum. Most Ratepayers are not getting pay rises at all in the current circumstances. When Bankstown and Canterbury were forced to merge there was the usual spin that ratepayers would be better off. With a 30% increase on the way this was/is clearly another political lie.

It is clear the ratepayers are being asked to fund Council's incompetence and help repay debts of Council/s!

I ask IPart to put ratepayers ahead of Government and Council incompetence and reject this outrageous application.

Regards

[REDACTED]



Virus-free. www.avg.com

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Canterbury-Bankstown Council rate hike
Date: Thursday, 4 March 2021 6:54:53 PM

To whom it may concern,

I'm writing to you regarding the Canterbury-Bankstown Council rate increase (30% over five years). I am a resident within the council and I strongly disagree with both the timing of this rate hike and the percentage increase.

While it may seem like the state is relatively unaffected by the COVID pandemic, I believe that some residents are only just starting to get back into a stable position financially, while others may still be struggling. Thus, it seems like an incredibly insensitive time to hike rates and take more out of our pockets.

Kind regards,

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Canterbury-Bankstown Council rate increase
Date: Thursday, 4 March 2021 9:35:52 AM

Dear IPART,

A rate increase during this Pandemic is insanely ridiculous. Peoples livelihoods and lives are already at stake!

We say No! to this ludicrous proposal for any council rate increase over the next 5 years!

Council's must aim to contribute and cooperate with the economy in general and even more so during a global pandemic.

Regards

[REDACTED]

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Canterbury-Bankstown Council rate increase
Date: Friday, 5 March 2021 2:40:46 PM

Hello,

I am writing to you to ask you, please do not increase council rates. So many people in our community are doing is tough because of COVID, including myself.

When people are financially better, they will give back to the community, but at the moment many are at breaking point.

Has the council asked residents in the community RUOK! Because I assure you, many are not. Please don't destroy lives!

Regards

[REDACTED]

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Canterbury-Bankstown Council Rate Increase
Date: Thursday, 4 March 2021 10:50:14 PM

Dear Sir/Madam,

I am writing about the proposed council rate increased in Canterbury-Bankstown Council.
I live in Panania which is part of the council and I would like to say no with the proposed rate rise.
I clearly think this is not the right time due to ongoing global pandemic as this is going to put more stress.

Thanks and Regards,

[REDACTED]

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Canterbury-Bankstown Council Rate Rise
Date: Wednesday, 3 March 2021 7:02:51 PM

To Whom It May Concern,

I am emailing as a resident and property owner in the Canterbury-Bankstown council region to express my disagreement with their proposed 30% price rise.

There has been no explanation of how this rate rise would benefit residents and I feel the current rate is already overzealous for the level of service we are offered.

Kind regards,

[REDACTED]

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Canterbury-Bankstown Council Rate Rise
Date: Wednesday, 3 March 2021 6:44:59 PM

Hi there,

I am emailing as a resident and property owner in the Canterbury-Bankstown council region to express my disagreement with their proposed 30% price rise.

There has been no explanation of how this rate rise would benefit residents and I feel the current rate is already overzealous for the level of service we are offered.

Kind regards,

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Canterbury-Bankstown Council Rate Rise.
Date: Saturday, 6 March 2021 2:10:16 PM

I wish to SAY NO to the proposed excessive rate rise of this council.

The council wastes the money it already has on items like:

1. We have had a change for some areas in Rubbish collection days, In the weeks before this took place, we received 4 separate letters by mail, basically all saying the same thing. Excessive Postage!
2. In the last 12 months I have seen at least 6 perfectly adequate roundabouts replaced by much larger ones, entailing the closure of roads, some quite busy, and in doing so having to employ many extra staff to control traffic flow. I know this employs people, but most of them seem to do a lot of standing around watching the machines work.

Please accept this email as my protest against the excessive rate rise .

[REDACTED]
[REDACTED]
[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: CANTERBURY-BANKSTOWN COUNCIL RATE RISE
Date: Thursday, 4 March 2021 5:28:57 PM

04-03-2021

IPART

AS A CONCERNED CANTERBURY-BANKSTOWN COUNCIL RATE
PAYER THE RISE OF MORE THAN 30% OVER THE NEXT 5 YEARS IS UNJUST
AND A RATE RISE SHOULD NOT BE CONSIDERED IN THIS DIFFICULT TIME.

I'AM SURE CANTERBURY-BANKSTOWN RATE PAYERS SHARE MY VIEW.

CONCERNED RATE PAYER
ACCOUNT NUMBER [REDACTED]

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Canterbury-Bankstown Council rates
Date: Thursday, 4 March 2021 9:47:40 AM

Hi,

I would like to express my greatest dissatisfaction at the proposed rates increase by more than 30% over the next 5 years. My income has been stagnant for a number of years and it will become more difficult to live on my income.

I am a self funded retiree, and no way my income will increase by 30% over the same period as the proposed period of the rates increase.

I urge you to stop the proposed increase.

Regards

[REDACTED]

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Canterbury-Bankstown Council rates increase
Date: Sunday, 7 March 2021 10:10:31 AM

Hi

This proposed rate increase over a five-year period, in my opinion, has nothing to do with Council amalgamation.

There is nothing fair about it. The amalgamation was supposed to lead to savings. Instead, they are still run as two separate councils with extra expenses trying to look like one council.

Services have not improved and certainly not in the town planning and Development areas.

Yet they are making a money grab and what makes it worse it is a time when the residents are currently copping it from all sides - loss of jobs, hardly any increase in wages for a number of years, continuous increases by the Insurance Industry, lack of job security for those lucky enough to still have a job, increased public transport fares all the while coping with mental issues brought on by the lockdowns.

All the fat cats in there are very well 'protected' by their gatekeepers at the front desk who ensure that no one gets past them with any issues.

This is a time when the Council has to look at living within their means like the rest of us. And this should not mean cutting services, there is a lot of fat in there for savings to come from. Maybe they should take a look at how corporate Australia works and get a 'razor gang' in to look at their setup.

These Council-planned increases are simply too much and should not proceed.

Regards

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Canterbury-Bankstown council rates
Date: Friday, 5 March 2021 9:37:52 PM

Dear IPART team

I am a long time resident of Bankstown council area and am not at all happy about the proposed rates increase. The increase is substantial and we are not really seeing much in the way in improved services in Panania.

Thanks for your consideration.

Regards,

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Cc: easthills@parliament.nsw.gov.au
Subject: Canterbury-Bankstown Council
Date: Saturday, 6 March 2021 8:36:43 AM

Dear IPART,

It is distressing to discover that Canterbury-Bankstown Council have applied to you for a rate hike of over 30% over the next 5 years. This in no way reflects a 30%+ improvement change to services provided by the council to me expected over the next 5 years.

Unfortunately my local council has shown its self to be neglectful of roads, amenities and services in my area and i do not think that this is commensurate with the rates requested of me.

I would strongly discourage the rate hike, or if it were to be implemented, request that it be staged and vetted against outcomes, conditional on current and future outcomes that show an improvement to services accessed by all people in our area. This would help keep the council accountable to their fiscal responsibility to rate paying citizens in our area.

Regards,

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Canterbury-Bankstown Council's rate rise
Date: Tuesday, 9 March 2021 4:18:38 PM

To whom it may concern,

As a resident in the Bankstown LGA for 33 years, I am appalled at the proposed rate increase by a staggering 30%. This increase disadvantages residents, local businesses and potentially jobs in the area. This is highly unacceptable at any time let alone during a pandemic. This shows a real disregard to the community when businesses have closed, jobs cut and many residents' are struggling to pay living expenses on reduced income.

A rate rise of 30% is unacceptable when local services to the community have failed to increase. There has been no community consultation or communication outlining how this money will be used to service the community. Because of this, this increase can be perceived as a money grab. This questions the Canterbury-Bankstown Council's effectiveness at managing their responsibilities to their community.

We sincerely hope the Canterbury-Bankstown Council reevaluates their ill-thought out rate rise and focus their duty to the community.

Sincerely,

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Canterbury-Bankstown Rate Increase
Date: Saturday, 6 March 2021 12:17:22 PM

Dear Sir/Madam

In relation to the above let me commence by quoting the past State leader Mr Beard:

“Council mergers will bring economy of scale”

I thought this meant rate reductions **not very substantial rate increases.**

It should be noted the rate increase is one of a “COMPONDING” nature.

Contained in the Council correspondence was the following statement:

“ Council is actively and widely consulting and engaging with you on the best way forward. The consultation period etc etc”

So how does Council consult, they send copious documents at a time and in a format that ensures very few residents will read let alone attend one of their “information” sessions.

The end result will be Council claiming the majority of residents support the proposed changes which they have already decided to proceed with.

I could continue and list/argue why this proposed increase is unacceptable however, the argument/s are self evident.

Let me say as a **“Fixed Income”** resident I have very few options when it comes to yet another group increasing their charges.

Such options include Food/Motor Vehicle/Television and the like.

Unlike Council I’m sure they don’t look internally to reduce costs they simply do what many others do “hit the customer/resident.

We the fixed income residents, which you would establish is a large number in the demographics of the area, are not a bottomless pit, eventually, Council arrears will increase I’m sure this is not a cost they have considered.

Happy to be available to speak or correspond should you deem it necessary or of any value.

Obviously I am not a supporter of the proposal.

Regards

[REDACTED]

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Canterbury-Bankstown rate rise
Date: Wednesday, 3 March 2021 7:53:41 PM

Hi

As a resident I say no to rate rise.

Could you please investigate this council, for reckless spending, We need account ability, not rate rises

No To Rate Rises

Regards

[REDACTED]

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: CBC Rate Harmonisation - No Way!
Date: Thursday, 4 March 2021 10:05:20 AM

To whom it may concern,

I'm writing this email as a concerned resident to implore you to reject Canterbury Bankstown Councils rate harmonisation proposal.

It is utterly ludicrous and inhuman to inflict such a rise during such a stressful and unprecedented time.

Many of us are struggling to live, many of us have lost our jobs and quite frankly many of us will never see a 30% increase in our income over the next 10 years let alone 5!

Health insurance is rising, the general cost of living is rising more than CPI yet wages do not.

How can someone consciously pass a bill that will allow rates to rise which will no doubt unharmonise the community.

If Bankstown council can guarantee me in writing that my salary will increase by 30% over the next 5 years then sure, go ahead and "harmonise". However, if they can not provide such a guarantee then please do the right thing and reject this bill!

Kindest regards,

[REDACTED]

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: [REDACTED]
Date: Friday, 19 February 2021 10:34:26 AM

I am a ratepayer in the said council i believe we do not need more council increases we are bearing the expenses for a council who does not do their job maintaining our existing services. Since the merger they favour bankstown over canterbury should never have merged .

They have a problem tightening their expenses so when they run out of money they come to the ratepayers at the moment people are stressed due to covid 19 as well as cost of living expenses ie. Utilities .

The roads need to be maintained especially canterbury road desperate need of resurfacing, rubbish especially illegal dumping gutter drains blocked causing localized flooding, no parking due to overdevelopment boats parked on roads taking up car spaces.

There response to acting on unregistered vehicles on roads to slow.

Are the councillors getting a salary increase to reimburse them for the mess they have created in this council.

Not happy maybe the blame should go to the state government as well.

Thank you.

From: [IPART](#)
To: [Local Government Mailbox](#)
Subject: [REDACTED]
Date: Monday, 21 December 2020 4:11:43 PM

From: [REDACTED]
Sent: Monday, 21 December 2020 4:05 PM
To: IPART <ipart@ipart.nsw.gov.au>
Subject: Canterbury Bankstown Rates increase

Dear Sir,

The idea that you are asking to substantially and exponentially increase rates into the future is absolutely laughable if not so serious.

The NSW government at the time of the council mergers said that duplication and economies of scale would be in force and therefore the rate payer would get better value for less money spent.

Well this council has done nothing of the kind. Services have gone backwards, cost of services provided by council (such as swim schools) have increased substantially. All whilst the ratepayer and particularly the ex-Canterbury rate payers are asked to pay substantially more.

This amalgamated council is nothing but a money hungry joke.

Has the council taken the time to see the parks it controls – one park (and not the only one) in point is Clempton Park, the park keeper that was there every day for years and treated the park as his own has now been replaced by a once every 20 days mowing services and a cleaning service that is best explained as non-existent – the park now stinks and is overgrown, rubbish everywhere. Not only this but the contractor charged with opening and closing the facilities often forgets to lock the facilities over the weekend, allowing for vandals to graffiti and smash what services are left. Under the old Canterbury we had a well-functioning and clean park that was a pleasure to attend – not so now!! Discussions held with the council “Manager Waste and Cleaning” have done nothing to allay any suspicions of the services being cut back to a barely there service that is absolutely substandard and will not be tolerated by the rate payers.

The merged council has never enjoyed more rates revenue than ever before due to the overdevelopment of the Canterbury to Bankstown corridor and the massive unit developments that adorn our suburbs, yet we are still short of funding – why is this so???

Let’s go back to the old Canterbury Council that could manage rates funds and facilities for its ratepayers. Why should the Canterbury rate payers have to meet and subsidise the Bankstown Councils ineptitude and waste?

Is this the way forward after giving the council the increases it is asking for?????

You are after a Special Rate Variation – before you do that I honestly believe that this council

should be thrown out and an administrator appointed that could go through the books and see exactly where all the funding have gone.

A fair and equitable rating system does not mean that all the rates must increase!

IPART should ignore any application for an increase.

Regards



Rate payer

From: [REDACTED]

Sent: Monday, 15 February 2021 2:46 PM

To: [REDACTED]

Subject: Special Variations & Minimum Rates 2021-22

Dear Sheridan,

I am a rate payer and I have lived in the Bankstown LGA for over 50 years and I really haven't seen any real improvements in the LGA nor have I ever been impressed with the council services. Especially the Town planning departments pro over-development policies and approving non compliant developments that go against the councils own LEP and DCP controls.

The councillors and the town planning department keep on approving massive high density, low amenity residential flats requiring the council to provide limited services to more people. This "growth" in the Bankstown LGA is unsustainable.

The proof of this is the increase in rates.

We all pay more as the population increases, not only with rate increases, cost of infrastructure but with loss of amenity of the entire LGA, with increased traffic congestion, loss of parking spaces, overshadowing, lowered building design/construction standards and social problems of high density, low amenity, low quality tiny 70m2 two bedroom apartments.

Nobody but developers and real estate agents benefit from this.

The best way to keep the cost of living down is to limit "growth" by:

- Force developers to comply with the councils DCP and LEP
- Lowering demand for low amenity housing by reducing immigration currently accounting for 62% of Australias growth
- Increasing the minimum size of apartments to the 1980's design controls of a minimum of 84m2 plus private open space 12m2 for a 2 bedroom apartment.
- Developers of flats to provide communal open space within their own developments
- Developers to supply amenities like pools/communal recreational areas for large developments
- Force councillors to honour their election promises to stop over development.

I object to the rate increase without an increase in the quality of services.

Regards

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: [REDACTED]
Date: Saturday, 13 February 2021 5:52:24 PM
Importance: High

Further to my objection to Canterbury Council's SRV, I would like to submit the following additional information in support of my objection.

This information has been taken from the Agenda for the Extraordinary Meeting, dated 4th February 2021.

Council have gone to great lengths to indicate that they have consulted the community at large. I believe this is false and not only have they failed to adequately consult the community but in some cases they have only consulted those that would support the arguments they were trying to make (Refer Aquatic Centre survey below)

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Provides detailed information on how Council consulted the community. These methods are flawed as they, for the most part, rely on the ratepayer either being aware of the issue in the first instance and then making enquiries or being made aware of the issue when they attend various council facilities in the municipality. Personally, I did not receive a letter; I do not frequent council facilities (i.e. Service centre, library, aquatic centres, art centre etc); I do not receive the newspaper "The Torch" in my area; I did not visit the One Rate Website as I did not know it existed, therefore I did not have access to FAQ's, Hotline, Email etc; I did have access to electronic newsletters and did not have any face-to-face meetings as I was completely oblivious to the proposed SRV.

Council have made these things available without going to sufficient lengths to let people know they are there, which is why the response to them has been so poor.

Council acknowledge they had 234 face-to-face discussions and received 325 telephone calls. According to the 2016 Census, the population of the municipality is 373,931, so face-to-face discussions represented 0.06% of the community and telephone calls represented 0.08%. Hardly an overwhelming response to something that people would be most likely to disagree with than agree with. The One Rate landing page apparently had 2,500 views. It is false to make any assumptions with regards to this number as it is impossible to determine how many of these views can be attributed to people that actually reside in the municipality. These could also represent journalists, people thinking of moving to the municipality or people just curious as to what Council is planning. Given the page was linked to social media posts, it is possible to determine whether the 385 people who were transferred to the One Rate page were from the municipality, but no clarification has been provided.

At the close of the exhibition (which I did not know existed), the Council received 147 submissions. So in summary, Face-to-face was 0.06%; Telephone was 0.08% and Submissions were 0.03%. The Council claim to have sent letters to 114,500 residents, yet the total above responses of $234+325+147=706$ or 0.6% of 114,500/0.18% of 373,931. Council is content to have as few respondents as possible.

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Council refer to a survey of patrons of an aquatic centre, stating 89% of respondents felt the facilities were run-down and need investment to provide the service that they expect and need. Firstly, irrespective of whether or not the respondents are ratepayers of the municipality, the survey should be put to ALL ratepayers, not just the handful that will benefit from the outcome of the survey and are therefore biased in their opinion. It is ALL ratepayers paying for this service, whether they use it or not is irrelevant, so it is all ratepayers that should have been surveyed.

Council are misleading in their use of statistics, failing to indicate the number of people surveyed instead using a percentage in order to give the appearance of overwhelming support removes much needed perspective.

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By Council's own admission, they know that almost 14% (48,000) of our community are 65 and over, yet this population is not adequately represented in feedback received to Council on the proposal.

"Despite these numbers, at present we only have 328 pensioners (or less than 1% of community over 65) who have taken up the rates deferral." This should not be considered an indication of acceptance of the proposal. Firstly, a large percentage of older people do not have the ability to access the internet and may, in some cases, be house bound and not actively attend Council facilities. There may also be a large percentage who may not have requested a deferral for fear of taking on debt (which is how most elderly people perceive a deferral); fail to understand the deferral process; may encounter language or cognitive barriers etc. Anyway, the 706 responses above represent 1.47% of the 48,000, IF the entire 706 responses were aged over 65, which is unlikely, so consultation with the elderly population has been virtually non-existent.

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It is stated that "without a SRV to increase total income, there would be:"

- No additional income to keep assets maintained to satisfactory standards;
- No additional income to increase service levels;
- No additional funding to allow the implementation of the Leisure and Aquatic Strategic Plan;
- Significant financial reforms required to adjust our standard of servicing and approach to managing our ongoing liabilities; and
- A continued decline in Council's financial performance and financial indicators set by Government – which will raise concerns for our Auditors and our ongoing ability to remain sustainable, particularly our obligations to maintaining all our long term assets. It may be necessary to sell or dispose of other assets.

I for one, would be happy to see Council dispose of assets that are unviable; under-utilised; obsolete or excessively onerous from a financial perspective. It is not good enough to say we are going to keep asking ratepayers for more money to maintain assets that we simply can't afford to hold. If Council were a private company, they would have been bankrupt many years ago.

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"During the engagement some responses noted that Council should revert back to the core services. This included dropping non-essential services such as community grants, events and

social and community services. It must be noted that these cuts can be undertaken but would unlikely address the required financial shortfall.” Yet not only are Council unwilling to consider cutting any of its services, its intending on adding more. Page 44 - \$4m to “provide new and enhanced services”

“If Council was to deliver the necessary savings it would have to review those areas of highest cost in the Council. The list below is a summary of the major direct services provided by Council via the general rates in order of cost (waste is excluded as it is funded separately through the waste charge and operational support is excluded as it is the base support maintaining the operation of the Council):

1. Roads
2. Parks and Open Space
3. Libraries
4. Leisure and Aquatics
5. Regulation and Compliance
6. Flood and Stormwater Management
7. Footpath
8. Sport and Recreation
9. Property Management
10. Governance
11. Community Services
12. Town Centres
13. Streetscapes
14. Children Services
15. Development Services”

Council seem to be of the belief that the community have an expectation that Council provide a multitude of services covering all aspects of our daily lives. I think if you genuinely attempted to speak to the community and provide them with clear options about what services they want and what services they would be prepared to give up in order to ensure both Council and ratepayers can live within their means, you would be surprised that the community may be content to give up many redundant services.

Perhaps Council’s tendency to allow infrastructure repairs to lag through the year, followed by a ramping up of repairs towards the end of the financial year so that council can ensure full use of budgeted funds in order to make a case for additional funds in the next financial year, needs to be reined in. How about we start trying to ensure we have some money left over at the end of the year. How about we look at staff efficiencies and other staff costs, especially now Canterbury has merged with Bankstown – I have seen absolutely no benefit whatsoever in that amalgamation.

Finally, I would like to express my concerns for the fact I and my neighbours were not represented on the day this proposal went to a vote. My representative, Cllr Raffan was absent due to illness and I also understand another Cllr, Cllr Tuntevski was also absent. It should also be noted that two Cllr’s objected to the proposed SRV, so had there been two more potential objections the ultimate vote may have been different. It is unacceptable that such an important vote be carried out without proper community consultation and without the presence of all councillor’s representing all members of the community.

Regards,

[REDACTED]

[REDACTED]
Sent: Friday, 12 February 2021 8:31 PM
To: localgovernment@ipart.nsw.gov.au
Subject: Canterbury Council Rates Increase Objection

I would like to register my objection to the proposed rates increase for Canterbury Council.

I am a full time Carer of a disabled child, unable to work and being supported by my wife. I do not understand how Council thinks families like ours are expected to be afforded the constant grab for cash by Canterbury Council. It never ends. It's the same song every time they want more money - we need it to maintain parks, roads, services etc. I believe there is a serious issue concerning the Council's ability to manage their finances. Has it ever been considered that Council was perhaps not living within its means?

I think this perpetual argument that if residents don't pay more it puts services at risk is disingenuous. It's not good enough to just say services are at risk if we don't pay more. I think it's about time Council give ratepayers the option as to what services they want. I'm paying for swimming pools, parks, libraries, childcare facilities and god only knows what else. I don't benefit from these things so I don't want to be constantly paying for them. Unfortunately, I have no choice but to pay for them, but Council can't continue to treat ratepayers like a bottomless pit of cash. It's about time Council make some of these services, strictly user pays or they go.

If the community is best served with a combination of user pays and ratepayer subsidy for some services, then the Council need to be able to afford it with the money they have, not stick their hand out for more and more every year. Canterbury swimming pool for example, uses a combination of user pays and ratepayer subsidy. If increasing costs cannot be offset by increasing entry costs, then it is not financially viable. The ratepayers should not be constantly on the hook for Councils over indulgence in unviable services.

My rates should also be broken down into categories to show where the money is going, much like the Federal Government do with your tax return (Notice of Assessment). Council go on about needing money for services without specifically saying how much they need and for what. Ratepayers are just told we need to increase rates by x% to cover the cost of maintenance and services.

When the \$250 discount for pensioners was introduced it was meant to cover 50% of a pensioners rates – it's never been increased. \$250 is nothing. I spend double that on medication for my disabled son every year. When will this ever be adjusted to ensure struggling pensioners are not disadvantaged by mismanagement of incompetent Councils.

Enough is enough!

Regards,

[REDACTED]

[REDACTED]

PS: I'll also be making a submission to IPART

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Concerns - Increase Rates and High Rise Developments
Date: Saturday, 6 March 2021 7:26:56 PM

Hello,

I wish to voice my concerns regarding proposed Rate Increase by Canterbury-Bankstown Council.

How much more money does Canterbury-Bankstown Council want?

They are destroying all the suburbs in the area with high-rise housing developments which, in return, is more rates for Council and Developers at the expense of rate payers.

Why do they have to be so greedy and bleed the rate payers?

Enough is enough. I oppose rate increases and high density living.

We are losing our quality of life and gaining traffic gridlock and slum conditions.

[REDACTED]

I say NO NO NO NO NO NO NO NO NO WAY TO RATE INCREASE AND HIGH RISE DEVELOPMENT.

[REDACTED]

Very Concerned Rate Payer.

Sent from my iPad

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Concerns over proposed Canterbury-Bankstown council excessive rates increase
Date: Friday, 5 March 2021 9:15:24 AM

Good morning,

My name is [REDACTED], and I am a resident within the Canterbury Bankstown council area (Milperra).

I have been made aware in recent times of a proposed 30% increase in rates by the Canterbury - Bankstown council over the next 5 years.

I believe such an increase is excessive on the part of the local council. It surpasses any actual or predicted levels of inflation over that same period. Furthermore, unemployment and economic downturn over the course of the past year has seen even less reason to excessively increase council rates.

I can not see any justification for such an absurd price increase other than either profiting or previous economic mismanagement. In either respect, the residents should not have to pay such large increases to their annual rates bill.

I hope you take this into consideration when looking into the Canterbury-Bankstowns council application. I would expect that I am one of many residents concerned about the unjustifiable rate hike.

Thankyou for your time and please do not hesitate to contact me should you require any further information.

Kind regards,

[REDACTED]
Canterbury Bankstown resident.

From: [REDACTED]
To: [Local Government Mailbox](#)
Cc: [Wendy Lindsay](#)
Subject: Council Rate increase
Date: Saturday, 6 March 2021 10:45:54 PM

I am completely astounded by the recent blatant money grab by Canterbury Bankstown Council for a 36% rate increase over 5 years. It sounds like an ambit claim asking for the sky and accepting somewhere in the middle. In the end the rate payers are the losers.

With the economy staggering from the effects of a pandemic with job losses and businesses in financial stress this should be a time for stability not opportunism.

There is no certainty that these job losses will be replaced. The current RBA interest rates are at record lows and are affecting the retirement prospects of numerous people. Then there has been many years of stagnant wages affecting wage earners. The current growth rate of inflation is around 1.9% so a request for more than a 30% increase over 5 years seems out of touch with the community expectations.

Australia's near-stagnant wage growth has persisted long before the COVID-19 crisis began. data from Deloitte Access Economics showed. Using the wage price index, wage gains were only a little over 2% when COVID hit, and we forecast they'll only return to that relatively sluggish rate by late 2025 or early 2026," analysts said.

In 2019, former Treasury official Chris Richardson – who penned last year's forecast from Deloitte – also predicted Australia would only be "treading water rather than roaring into recovery". ([REDACTED] 21 Jan 2021)

Given all the expert advice on the economy this seems an inappropriate increase for the Canterbury Bankstown Council to request.

Canterbury Bankstown Council has already implemented an Rate Harmonisation (or equalisation) policy.

The harmonisation will affect every ratepayer and is a requirement of the NSW Government as stated on the Canterbury Bankstown Council Website. Council's number one priority is to ensure every ratepayer gets value for their dollar and that their money is invested in the City. The council has already increased rates with this Harmonisation especially within the Bankstown Council zone.

The reason behind the mergers proposed by the Baird Government was to save ratepayers money over time.

An IPART report, released in October 2015, found local government mergers could save ratepayers money over the next 20 years. (ABC Friday 18 December 2015)

Ms Berejiklian NSW Government said the policy of council mergers was a "sound" one, and residents in areas where councils had been amalgamated had benefited.

With more people building Duplexes and units Council is again receiving increased revenue. This is even before the Council unveils another radical plan for communities .

With IPART showing mergers should save money, amalgamated councils having benefited from their Harmonisation program and increased revenue from developments throughout the area an increase

of rates of 36 % over a five year period is unacceptable and completely devoid of the financial stress that would be passed onto the ratepayers.

[REDACTED]

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Council Rate Increase
Date: Sunday, 7 March 2021 6:12:54 PM

To whom it may concern,

After the amalgamation of Canterbury and Bankstown there was suppose to be savings. This rate increase seems to make a mockery of this amalgamation.

I think an investigation is necessary into the wastage that has been prolific in councils, before we increase the rates. How much are the executive salaries especially the General Manager. What a joke the council is when you consider the money they already rake in. Why not look at savings instead of stinging the public.

If you want rate hikes why not have a wage freeze for all council staff for 10 years. If they don't like it they can obviously go elsewhere to get more money considering how talented they think they are.

The way council is approving duplexes it won't matter as people will leave the suburb when the cost of property is so prohibitive and the benefit of living here is gone when the street congestion of cars destroys your ability to enjoy your life.

I am totally against a rate increase unless it is only 5 % capped and only every 4 years.
After all there is virtually no inflation.

Regards

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Council Rate Increases
Date: Wednesday, 3 March 2021 4:36:43 PM

Local Government,

I am writing this email to raise my concerns about the 30%+ increase in rates the Canterbury-Bankstown Council have applied to the IPAT. Our community in this last year has faced extremely difficult conditions due to Covid-19. Lots of people have lost their jobs and many are still unemployed. Even those that have not lost their jobs, many have had their hours reduced.

I am outraged that the Council is looking to increase the rates while we are in the middle of a pandemic. There is a lack of compassion and this rate increase request needs to be withdrawn.

Thanks

[REDACTED]

From: [REDACTED]
To: easthills@parliament.nsw.gov.au
Cc: [Local Government Mailbox](#)
Subject: Council rate rise - in favour
Date: Thursday, 4 March 2021 8:20:00 AM

Dear Wendy,

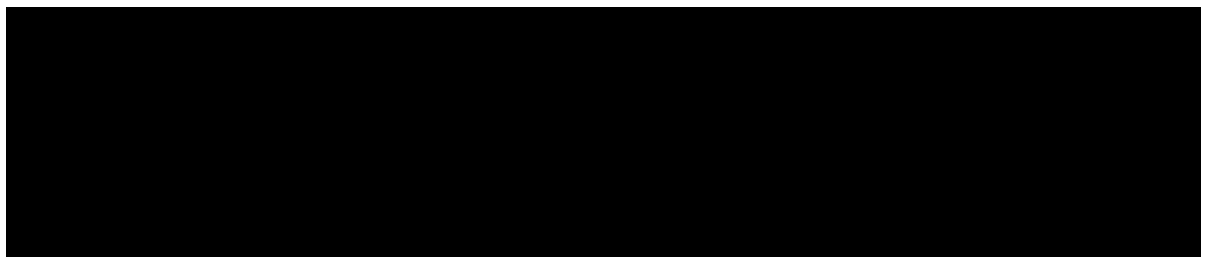
I received your strongly-worded letter about the council rate rise and thought I'd reply. I live in Padstow.

I read the letter that came from the council explaining why they needed rates to rise, because they had been under-funded for years and things they are responsible for have been left to deteriorate and now need significant funding to bring them back to a decent standard. Maybe I'm missing something but that seemed to ring true with me and the detail they added of how much they would rise and when was clear. If it was 30% in one go that would be outrageous.

I know some people are struggling at the moment, but not everyone is, and we all need and deserve decent council facilities and services. Would you be more in favour of this increase once the pandemic is over?

I have copied in IPART as you suggested.

Kind regards, [REDACTED].



From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Council rate rise
Date: Wednesday, 3 March 2021 5:39:36 PM

Good afternoon

I am writing to say NO to the rate rise for Canterbury-Bankstown council. The rates are already exorbitant and I feel as a resident of Picnic Point that we are already poorly supported by council for the money we pay.

We have hardly any paved footpaths in an extremely family populated area. I'm currently walking on roads instead of sidewalks because there aren't any. I'm teaching my children terrible road safety while at the same time always feeling unsafe.

I can't even get a bus to the train station because the buses are not designed to facilitate Picnic Point and instead I have to drive.

I will always say NO to a rate rise until I see council actually care about my suburb and provide me with services that I pay for with my rates.

King regards

[REDACTED]
Picnic Point resident.

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: council rate rises
Date: Sunday, 7 March 2021 5:17:10 PM

To the point,

I am a very, very angry resident.

I strongly object to the proposed special rate variation as the increase is exorbitant and will cause financial stress for my mother and the broader residential community!

Considering the 2016 amalgamation of Canterbury and Bankstown councils would deliver financial efficiencies, the SRV begs the question, why hasn't the amalgamation delivered the benefits?

Harmonisation? What a furphy!

Consultation? Smoke and mirrors!

My mother is fast approaching 91 years of age. The so-called consultation via a fancy colourful brochure is ludicrous and reeks of arrogance. It is non-informative, fine print laden and seemingly purposefully confusing. The REAL and TOTAL rates increase is NOT clear nor apparent. A sly document that ticks the box, 'consultation'. It is paramount to a hood-wink. Arrogantly taking advantage of those ill-equipped to 'forensically' fathom and scour the weasel words and 'creative' design of this so-called consultation.

SHAME!

ARROGANCE!

On behalf of my mother,
Yagoona.

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Council Rates Increase Application
Date: Wednesday, 3 March 2021 4:29:51 PM

I feel compelled to contact you re the application by Canterbury-Bankstown to increase our rates by 30% over the next 5 years.

This is another blatant attempt by this inept council to put their hand in my pocket.

They regularly display their careless attitude in handling other peoples' money.

Their latest effort is a classic example.

Today was the first day of council's change of garbage collection day. Who knows why a different day is necessary?.

That aside, it took two mail outs and two letterbox drops to tell us how wonderfully efficient they are and we're changing your collection day.

THIS COULD HAVE BEEN ACHIEVED WITH ONE MAILOUT, EVEN IF A CHANGE WAS NECESSARY.

I don't need to hear from this council beating their chest and telling me how good they are.

This is nothing more than a grab for more of my money to cover the cost of their wasteful attitude and I strongly suggest you reject their application.

Regards... [REDACTED].

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Fw: Stop Council increasing our rates by over 30%!
Date: Wednesday, 3 March 2021 9:06:41 AM

Dear Sir/Madam,

I am strongly against the idea of increasing 30% rates as the CPI only in the low 2%, there is no reason what so ever more than double to the CPI increase.

Please consider, workers wages or pensioner's payment will not match this increase, needless to say we are already struggle with the ridiculous Health Fund increase etc.

Your Poor Citizen

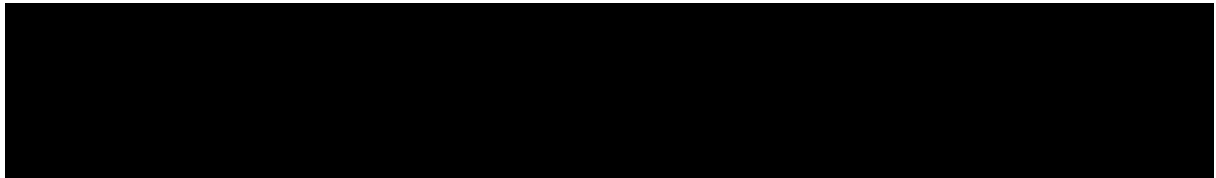
[REDACTED]

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: FW: Stop Council increasing our rates by over 30%!
Date: Thursday, 4 March 2021 11:02:51 AM

To IPART

30% over 5 years is 6% per year. That is outrageous. We have been told to tighten our belts over & over again. Our Utilities have not gone up last year which is the respectful thing to do but I am sure they are also feeling the economic pain & expecting some small increase. Our health care cover has just gone up. We cannot afford this hike by the Council on our rates it is far too much. We have lost income & we have no way of increasing it, not now & certainly NOT in the future. The government has asked many people to not increase their prices, Landlords have been asked to not up their rents in these times etc.. Why? Because of the economic down turn & troubles we are facing. Recovery is not going to come quickly but in the midst of this 6% per year over 5 years. Compound rate increases no doubt. We have already had many increased to help maintain the cost of our services. Maybe Council needs to start trimming its budget of unnecessary expenditures like having festivals & giving money to every group that comes along saying they need some money. I pay my rates for my road, household wastes & other very important community services. In hard times you stop spending on luxuries like going out & other entertainment in order to meet their bills & ensure they have covered the essentials for their family. Time for Council to do what families have been doing for a long time have a strict budget. We cannot absorb such a hike. We worked hard to buy a home & we share it with other family who have been helping us with the bills but this is ridiculous & too much for us to manage.



From: [IPART](#)
To: [Local Government Mailbox](#)
Subject: FW: IPART Website General Enquiry Submitted
Date: Monday, 8 March 2021 8:15:43 AM

From: ipart@ipart.nsw.gov.au [mailto:ipart@ipart.nsw.gov.au]
Sent: Sunday, 7 March 2021 10:02 PM
To: IPART <ipart@ipart.nsw.gov.au>
Subject: IPART Website General Enquiry Submitted

First Name [REDACTED]

Last Name [REDACTED]

Email [REDACTED]

Contact Number [REDACTED]

Regarding Canterbury-Bankstown Council proposal to increase RATES by more than 30% over the next 5 years, I wish to formally object to such an extraordinary and unfair rate hike by Canterbury-Bankstown Council, particularly during the worker hardship effects of Covid-19.

From: [IPART](#)
To: [Local Government Mailbox](#)
Subject: FW: IPART Website General Enquiry Submitted
Date: Friday, 5 March 2021 8:51:28 AM

From: ipart@ipart.nsw.gov.au [mailto:ipart@ipart.nsw.gov.au]

Sent: Thursday, 4 March 2021 7:37 PM

To: IPART <ipart@ipart.nsw.gov.au>

Subject: IPART Website General Enquiry Submitted

First
Name [REDACTED]

Last
Name [REDACTED]

Email [REDACTED]

Contact
Number [REDACTED]

I am writing to say NO to the proposed 30% rate increase over the next 5 years
Your by Canterbury Bankstown Council. This is an exorbitant amount and just pure
Message greed. I am on a pension and I am sure it is not going to increase by 30% over
the next 5 years. NO to the proposed increase in rates.

From: [IPART](#)
To: [Local Government Mailbox](#)
Subject: FW: IPART Website General Enquiry Submitted
Date: Thursday, 4 March 2021 1:56:20 PM

From: ipart@ipart.nsw.gov.au [mailto:ipart@ipart.nsw.gov.au]

Sent: Thursday, 4 March 2021 1:00 PM

To: IPART <ipart@ipart.nsw.gov.au>

Subject: IPART Website General Enquiry Submitted

First
Name [REDACTED]

Last
Name [REDACTED]

Email [REDACTED]

Contact
Number [REDACTED]

Your
Message I object to Canterbury-Bankstown Council proposed 30% rate increase over the next five years something has to be done in relation to councils being allowed to do whatever they want.

From: [IPART](#)
To: [Local Government Mailbox](#)
Subject: FW: IPART Website General Enquiry Submitted
Date: Thursday, 4 March 2021 1:56:05 PM

From: ipart@ipart.nsw.gov.au [mailto:ipart@ipart.nsw.gov.au]

Sent: Thursday, 4 March 2021 12:56 PM

To: IPART <ipart@ipart.nsw.gov.au>

Subject: IPART Website General Enquiry Submitted

First Name

[REDACTED]

Last Name

[REDACTED]

Email

[REDACTED]

Contact

Number

[REDACTED]

Your

Message

I object to Canterbury-Bankstown Council proposing rate increase by 30% over the next 5 years

From: [IPART](#)
To: [Local Government Mailbox](#)
Subject: FW: IPART Website General Enquiry Submitted
Date: Wednesday, 3 March 2021 9:59:08 AM

From: ipart@ipart.nsw.gov.au [mailto:ipart@ipart.nsw.gov.au]

Sent: Wednesday, 3 March 2021 8:51 AM

To: IPART <ipart@ipart.nsw.gov.au>

Subject: IPART Website General Enquiry Submitted

First
Name [REDACTED]

Last
Name [REDACTED]

Email [REDACTED]

Contact
Number [REDACTED]

I very strongly say no the the 30% rate incress that Canturbery-Bankstown
Your council are requesting> I have lived in the area for 46 years . Where do they
Message think the older generation that live in this area are going to come up with that
type of money .NO

From: [IPART](#)
To: [Local Government Mailbox](#)
Subject: FW: IPART Website General Enquiry Submitted
Date: Monday, 8 March 2021 8:35:21 AM

From: ipart@ipart.nsw.gov.au [mailto:ipart@ipart.nsw.gov.au]
Sent: Sunday, 7 March 2021 10:02 PM
To: IPART <ipart@ipart.nsw.gov.au>
Subject: IPART Website General Enquiry Submitted

First
Name [REDACTED]

Last
Name [REDACTED]

Email [REDACTED]

Contact
Number [REDACTED]

Regarding Canterbury-Bankstown Council proposal to increase RATES by
Your more than 30% over the next 5 years, I wish to formally object to such an
Message extraordinary and unfair rate hike by Canterbury-Bankstown Council,
particularly during the worker hardship effects of Covid-19.

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Fw: NO to rates hike in Canterbury Bankstown Council
Date: Thursday, 4 March 2021 4:19:20 PM

To whom it may concern

I am outraged that my local council is seeking unjustified rate hike of up to 30%

Our local businesses are struggling as we are as residents - our household has lost 2 incomes . We are living off only one income

Please consider refusing the councils application

Thank you for your consideration

Yours Sincerely _____

[REDACTED]

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Fwd: Stop Council increasing our rates by over 30%!
Date: Saturday, 6 March 2021 10:57:30 PM

Dear Sir/Madame

Please do not increase our rates - we are continuing to have an extremely tough time this year as well as last year.

Maybe Council needs to take a good hard look at themselves as the rest of us do it tough. Council it would appear have no concept of what it's like for the ordinary rate payer. We pay you to be in touch with the people and figure out how better to work **efficiently and effectively** with what you have (ie our rates money) rather than pushing the rates up!

Regards

[REDACTED]

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: I reject your rate increase!
Date: Thursday, 4 March 2021 5:10:24 PM

To Bankstown Council,

I would like to make my voice heard with regards to the proposed increase of local council rates.

I do not agree with your “harmonisation” plan and see it as another grab for tax payer dollars.

If you are unable to control our finances then you should have a third party advisor provide you with a financial plan on how you can save the money you need using the money you have. If you are not able to execute your vision now then you should consider holding off until you have the liquidity available. Maybe consider cutting off some unnecessary spending to allow for greater savings.

Remember: Only an idiot spends money they don't have.

Thank you

[REDACTED]
[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Cc: [REDACTED]
Subject: I say No to increase our rates
Date: Thursday, 4 March 2021 8:33:20 PM

[REDACTED]

Dear Councillors,

As a local resident of Canterbury-Bankstown council, I find it beyond belief that you have proposed to increase council rates by 30%.

How is this justified?

Has our income increased?

No

Have we been using more services?

No

No increase of rates for Canterbury Bankstown.

We need to help each other in these difficult times not make it harder for families and the elderly and people to survive.

Yours Sincerely,
Long time resident

[REDACTED]

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: I Say No to the rate rise - Canterbury- Bankstown council
Date: Sunday, 7 March 2021 7:51:45 PM

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: I SAY NO to the rate rise
Date: Saturday, 6 March 2021 5:32:14 PM

I say NO to the rate rise!!!! NO IS NO!!

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: I SAY NO
Date: Thursday, 4 March 2021 8:19:05 PM

Hi,

I SAY NO TO THE CANTERBURY-BANKSTOWN COUNCIL RATE RISE!!!!

Regards,

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Cc: easthills@parliament.nsw.gov.au
Subject: Increase to Local Council Rates - Canterbury Bankstown
Date: Wednesday, 3 March 2021 7:02:47 PM

To the Person in Charge,

Our names are [REDACTED] and we are residents and rate payers living within the Canterbury - Bankstown Council area.

We wish to express our objection to the rate increase proposed over the next 5 years and would like to be acknowledged in your community consultation.

We **"SAY NO"**

Kind regards

[REDACTED]
[REDACTED]



Virus-free. www.avg.com

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: IPART to SAY NO to rate rise
Date: Wednesday, 3 March 2021 1:37:42 PM

IPART to SAY NO to the rate rise

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Ipart to SAY NO
Date: Friday, 5 March 2021 4:04:13 PM

Sent from my iPhone

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Large Rate Hike by Canterbury-Bankstown council
Date: Sunday, 7 March 2021 12:36:06 PM

To Whom It May Concern,

My husband and I are very concerned about the proposed rate hike being asked by Canterbury-Bankstown Council. We are still in a pandemic and some people have no job and are relying on Centrelink payments. Most residents have to also cope with utility bill increases and constant increases in food prices. Canterbury-Bankstown Council wants to increase their rates by one third over 5 years which will be very difficult for some families to afford as well as pensioners (even though they get a discount.)

We ask that you reconsider implementing this disproportionate increase in rates and instead propose a more moderate and realistic increase over the five years.

Yours sincerely,

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Cc: easthills@parliament.nsw.gov.au
Date: Saturday, 6 March 2021 5:32:19 PM

Dear NSW IPART Staff,

We are resident from Canterbury Bankstown write the email regarding the council have proposed to increase rate by more than 30% over next 5 years. Increasing such higher rate would have made us life hard and hard in coming years so we say no.

Kindly regards,

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Date: Saturday, 6 March 2021 10:13:27 AM

I am writing to object to Canterbury-Bankstown Council's proposal to increase our rates by more than 30% over the next 5 years. This is completely unacceptable, especially in the current climate., where jobs have been lost, hours have been cut, businesses have closed and many others are struggling to hang on.

No to the rate increase!

[REDACTED]

Revesby

From: [REDACTED]
To: [Local Government Mailbox](#)
Date: Friday, 5 March 2021 12:13:32 PM

SAY NO to increased rates, since amalgamating with Canterbury things r worse our roads, parks, and upkeep of mowed footpaths r terrible. Sick of seeing rubbish sitting outside people's homes for weeks waiting for a pick up.

Bankstown Council should not have amalgamated, we were much better off, we r keeping Canterbury Council going.

From: [REDACTED]
To: [Local Government Mailbox](#)
Date: Saturday, 6 March 2021 9:44:47 PM

To whom it may concern,

I am writing to you to Express my concern about the new price hike in our local council rates.

I am extremely concerned, stressed, disappointed worried about this ridiculous rate increase.

What is the increase based on? What new services or facility have we been provided to the community to justify this increase?

We haven't had a pay increase to our wages in over 15 years and no new services or facilities in the area in over 30 years the only thing i see is high rise buildings and traffic congestion, but the thieves in our local council feel the need to increase our rates by 30 %.

Now with Covid and so many people been impacted financially due Covid, Canterbury Bankstown Council think it is a good time to increase rates.

I hope this decision will be reconsidered and show a little compassion towards your rates payers.

Kind regards

One of your rate payers who is about to sell and move out of the area with the rest of the family.

Are you

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: No rate increase for Canterbury-Bankstown Council!
Date: Thursday, 4 March 2021 7:02:37 PM

I am extremely disappointed after hearing the proposed increase by the above Council. No improvements being done in the area or for the community.

Everyone is struggling during this pandemic and they want to increase 30% of the rates over the next 5 years? Absolutely ridiculous.

I hope IPART has a much better common sense than those lots sitting in the Council seats combined!

[REDACTED]

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: NO RATE RISE - CANTEBURY BANSKTOWN
Date: Wednesday, 3 March 2021 1:01:11 PM

I object to any rate rise in Bankstown council.

Regards,

[REDACTED]
[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: NO RATE RISE - CANTEBURY BANSKTOWN
Date: Wednesday, 3 March 2021 1:50:04 PM

I object to any rate rise in Bankstown council.

Regards,

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: No rate rise please
Date: Wednesday, 3 March 2021 8:33:29 PM

I do NOT believe Council should have a rate rise.

We pay enough rates and are struggling with all other expenses.

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: NO RATE RISE
Date: Wednesday, 3 March 2021 7:44:26 PM

NO RATE RISE!

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: No to Bankstown council 30% rate increase
Date: Wednesday, 3 March 2021 10:54:41 PM

To whom it may concern,

Please I ask the independent pricing and regulatory tribunal to help in these difficult times and please consider:

Many local residents can not afford to pay a 30% increase for rates.

Please decline Bankstown councils application to increase rates.

- We are paying enough we have been hit with this Covid pandemic where most have lost their jobs and business and are slowly trying to get back in to it and build their lives again.

I lost my child, my work days were reduced and after my husband suffered a stroke he has been unable to work.

I am stuck paying bills, the home mortgage and medical fees.
With no help from council.

Council have been ignoring residents with helping residents with doing minor road works and fixing our streets and roads, installing no stopping signs near a disability school etc but are so quick to put the prices up where is our money going?

Please have a little heart and help us in these difficult times.
Prices are high enough.

I am sure there are other families worse off than me.

Please do not accept the 30% increase for Bankstown councils application.

Regards

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: NO to Canterbury Bankstown Council Rate increases
Date: Wednesday, 3 March 2021 9:32:44 AM

Increased local council rates should NOT be considered in this current environment.

With people losing work, employers cutting wages and not offering pay rises, the additional burden of additional rates must be avoided.

[REDACTED]
[REDACTED]
[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: No to Canterbury Bankstown Rate Hike
Date: Thursday, 4 March 2021 8:24:20 AM

Canterbury Bankstown Council wastes so much money on local projects, infrastructure and harassing Residents.

Millions are spent every year by Council on projects that should not be undertaken or should have been done at a fraction of the cost eg Yeramba lagoon.

Infrastructure of no value or excessive waste are evident in every suburb. Panania has a disgusting steel RSJ 'sculpture' next to a very expensive street drain ecological water purifying system. What for? Why there? Why does Council waste \$100,000s on these projects.

Council is building huge roundabouts on small intersections all over the LGA. Difficult to negotiate for a car, impossible for a truck, trailer or bus. The 50mm edge tears into tyres. Smaller is cheaper and better.

Council has teams of Planners and Engineers because they indulge in writing their own massive development LEPs and DCPs and then try to follow them. Why not refer to legislated NSW Government development guidelines that are much simpler, better constructed, less contradictory and easier to meet.

Say no to their rate hike and suggest they get some management experts to slash complexity, waste on ridiculous projects, provide standards for roundabouts etc and use State Government legislation in preference to writing their own.

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: NO TO CANTERBURY/BANKSTOWN PROPOSED RATE INCREASES.
Date: Friday, 5 March 2021 8:49:12 AM

Best regards,

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: NO to Canterbury-Bankstown Council proposed rate hike
Date: Wednesday, 3 March 2021 5:47:54 PM
Importance: High

Hi,

I'm resident of Panania, part of the Canterbury-Bankstown Council governed area. I am against the propose increase of council rate.

Regards

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: No To Canterbury-Bankstown Council's Over 30% Rates Hike
Date: Wednesday, 3 March 2021 11:30:21 AM

Dear localgovernment@ipart.nsw.gov.au

No To Canterbury-Bankstown Council's Over 30% Rates Hike

I say No To Canterbury-Bankstown Council's Over 30% Rates Hike.

Yours faithfully

[REDACTED]
[REDACTED]
[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: No to council increase
Date: Wednesday, 3 March 2021 4:20:43 PM

Our community has already faced enough with COVID and no work. This is ridiculous.

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: NO to council rate rise
Date: Thursday, 4 March 2021 8:38:59 PM

I say NO to the council rate rise !

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: No to huge rate rise by the merged Canterbury Bankstown council
Date: Thursday, 4 March 2021 8:15:48 PM

No to huge rate rise by the merged Canterbury Bankstown Council.

To whom it may concern,

I am writing to vigorously object to the proposed rate increase of 30% over the next 5 years by the merged Canterbury Bankstown Council.

The merger of the councils was meant to streamline internal operations, maximize contractor services for the rate payers and reduce overall costs.

Instead the council has decided to treat rate payers as cash cows to achieve their own agendas. I also believe that there are a lot of people who are doing it tough in these pandemic times and this increase would simply drain them more of the little disposable income that they may have. We must not forget that this enormous proposed rate increase is hidden inflation that exceeds the current inflation rate.

I strongly urge IPART to say NO to the proposed 30% rate increase over the next 5 years.

Kind Regards

[REDACTED]
[REDACTED]
[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: No to rate increase
Date: Wednesday, 3 March 2021 11:05:54 PM

Please reject Bankstown Councils 30% rates increase.

Many residents are struggling.

It is heartless and unreasonable.

I am outraged that Bankstown council can have the heart to ask for a 30% increase during these tough times.

They get enough with all the fees they are charging.

I am a single mum struggling to keep my home with my mortgage repayments.

Please decline Bankstown councils application.

Kind regards

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: No to rate rise
Date: Thursday, 4 March 2021 3:04:30 PM

Hello

I am outraged and deeply worried about the proposal by Canterbury- Bankstown council to increase our rates by more than 30% over the next 5 years.

Nobody can tell us why this increase needs to occur nor do they state where the money will be spent.

Bad timing and bad management. The council should be dismissed if this is how they represent us. We cannot let this happen

Regards

[REDACTED]

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: No to rate rise for residents of Canterbury-Bankstown Council
Date: Wednesday, 3 March 2021 4:00:57 PM

To whom it may concern,

I was made aware that the Canterbury-Bankstown Council were requesting to increase rates by more than 30% in the next 5 years.

As a resident, this is highly concerning as we're in the midst of a pandemic and recession. Many of us have lost our jobs, have had work hours reduced, small businesses in the area have closed or not fully recovered from lockdowns, and the cost of living has risen and wages have stagnated. We simply as a community cannot afford to take on the added burden of a 30% rate increase.

I hope you take this into consideration when reviewing the Council's request, and consult the broader community who you will likely find are unsupportive of this move.

Kind regards,

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: NO to rate rise
Date: Wednesday, 3 March 2021 8:27:31 PM

To whom it may concern;

I am writing to say NO to the rate rise.

I have been living in PADSTOW NSW 2211 for almost 12 years, our rates per year/ quarter history is as follows:

1/07/10 – 30/06/11	\$373.00 per quarter
1/07/11 – 30/06/12	\$392.00 per quarter
1/07/12 – 30/06/13	\$408.00 per quarter
1/07/13 – 30/06/14	\$424.00 per quarter
1/07/14 – 30/06/15	\$456.00 per quarter
1/07/15 – 30/06/16	\$469.00 per quarter
1/07/16 – 30/06/17	\$480.00 per quarter
1/07/17 – 30/06/18	\$461.00 per quarter
1/07/18 – 30/06/19	\$478.00 per quarter
1/07/19 – 30/06/20	\$494.00 per quarter
1/07/20 – 30/06/21	\$540.00 per quarter

1/07/21 – 30/06/22 I am scared to find out

We had seen a substantial increase in rates from the 2020 to 2021 financial year and now another major rate rise is expected in the next financial year and the years to follow, I am anxious now and for what the future holds. A lot of people have lost their jobs and considering the world we live in today and the cost of living, this really is a joke.

There is no justification for this rate rise, it seems very little has been done in our community in the past to warrant rate rises. Are council personnel salaries increasing again, is this why this is happening (to now start making some sort of effort in our community and to factor in council personnel salary increases)?

Council rates need to be capped otherwise people will be unable to pay these extraordinary rates and end up on the street. Properties similar sizes to ours in the Sutherland Shire are not seeing rates to this effect. It really is outrageous.

Please change this now.

From: [REDACTED]
To: [Local Government Mailbox](#)
Cc: easthills@parliament.nsw.gov.au
Subject: NO to rate rise
Date: Sunday, 7 March 2021 9:02:10 PM

I support Wendy Lindsay on NO you rate rise.

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: NO to the rate rise
Date: Wednesday, 3 March 2021 9:39:13 AM

Hi,

I want to express my concern for the council rate increase.

I do not see any good justification for the 30% increase, it's massive and we do not feel yet any improvement in services provided.

I suggest to:

- 1) defer the increase till after the pandemic is over,
- 2) wait & see/feel first some of the improvements proposed by the council in our areas,
- 3) make the increase reasonable, 10 to 15% max, not 30%.

Thanks

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Objection to Canterbury-Bankstown Rate Increase
Date: Wednesday, 3 March 2021 8:51:44 PM

Hi,

I'm writing to complain about the Canterbury-Bankstown rate increase.

The 30% increase is based on a survey of people asking for services, but they didn't even tell people if you want that then you'll pay 30% more OR we need to give up stuff to get that OR you'll pay to use services (This is called user pays, just like the motorway and the pools and child care)

Why is the world would we want to pay so much money to council when they can't even ensure my house is built right first time. They have zero ability to manage a budget. They fail to get developers to pay for infrastructure when they build denser new housing, which impacts roads and water and internet.

So tell them to work with the same budget like everyone else.

Don't give away OUR hard earned money because you think you have the power to sign off a ridiculous request, you don't, because we're paying your wages.

Regards

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Objection to council rate increase in Canterbury-Bankstown
Date: Saturday, 6 March 2021 10:11:13 PM

06.03.2021

Dear IPART,

As we, a community, continue further into the pandemic and economic recession, I believe that it is not the time to increase council rates. As a resident of Canterbury-Bankstown, I strongly oppose this decision because the financial burden and stress due to COVID has already been too much.

My friends and family in the area are already struggling with their own debt, only exacerbated by the pandemic and its economic consequences. This drastic rate hike would be too much in our current predicament and really tarnishes the council's key priority – keeping and supporting a harmonious community. After all, now that many residents have lost their jobs, where would the income be to pay off such a ridiculous cost? Wages simply do not skyrocket at such an absurd rate in such volatile circumstances.

My suggestion is that you should, at the very least, stave off such an action which would blatantly result in many complications.

Kind regards,

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Objection to Council Rate increase in Canterbury Bankstown
Date: Saturday, 6 March 2021 10:14:34 PM

06.03.2021

Dear IPART,

As we, a community, continue further into the pandemic and economic recession, I believe that it is not the time to increase council rates. As a resident of Canterbury-Bankstown, I strongly oppose this decision because the financial burden and stress due to COVID has already been too much.

My friends and family in the area are already struggling with their own debt, only exacerbated by the pandemic and its economic consequences. This drastic rate hike would be too much in our current predicament and really tarnishes the council's key priority – keeping and supporting a harmonious community. After all, now that many residents have lost their jobs, where would the income be to pay off such a ridiculous cost? Wages simply do not skyrocket at such an absurd rate in such volatile circumstances.

My suggestion is that you should, at the very least, stave off such an action which would blatantly result in many complications.

Kind regards,

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Objection to rate rise in Canterbury Bankstown Council
Date: Sunday, 7 March 2021 5:29:38 PM

----- Forwarded message -----

From: [REDACTED]
Date: Sun, 7 Mar 2021, 11:21 am
Subject: Objection to rate rise in Canterbury Bankstown Council
To: <localgovernment@ipart.nsw.edu.au>

To whom it may concern,
I find this idea of a 30% rate rise over 5 years reprehensible.

It comes across as greedy ill-timed and not in the benefit for the people that the council is supposed to represent.

What additional counseling services would you be providing for this increase?

I can understand minor increases but you can bet that not one member of your council constituency is getting a 30% pay rise over the next five years. they're trying desperately just to hold on to their jobs and meet their day-to-day expenses.

Your timing could not be worse as we are all trying to deal with the outcomes of this global pandemic and the economic challenges has provided for us all.

For this reason and for the reasons stated by my partner below, I strongly oppose this and want my voice heard.

I certainly hope that you will think of a better option to meet our collective needs. It's no bloody wonder people are leaving the big cities. Things like this that are pushing them out.

A concerned citizen,

[REDACTED]

On Sun, 7 Mar 2021, 11:05 am [REDACTED] wrote:
To whom it may concern,

I am strongly opposed to the rate rise being proposed by the Canterbury-Bankstown council .

A 30% rate rise over 5 years seems completely unreasonable and especially in light of the current situation with the global pandemic and the number of people that are out of work or living in difficult conditions.

Perhaps if the council is in need of extra funds they could look at cutting unnecessary services rather than increasing the financial load on local residents.

The city already has an unacceptably high level of cost of living and I think it's intolerable that we would accept such a significant rate rise for no apparent gain.



From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Objection to the 36 per cent rate increase over the next 4 years
Date: Friday, 5 March 2021 5:26:16 PM

Hello

For the attention of the Canterbury Bankstown councilors

As a resident of Hurlstone Park and home owner, I strongly object to the huge increase projected over the next 4 years by the Canterbury Bankstown Council which is totally not justified. Neighbourhood councils have much lower rates (see IWC ones and will not increase theirs to the same extent as CBC.

What can be done for this decision to be changed. I read from my HP association:

@Inner West Council (IWC) is going through the same harmonisation process, but has not proposed an SRV (special rate variation). By way of example, this means that for \$500,000 land value the new IWC rate is \$850 compared to CBC rate of \$1,257 in 25/26 and for \$1,000,000 land value the new IWC rate is \$1,284 compared to CBC rate of \$2,514 in 25/26. Based on this, it appears that Hurlstone Park residents will be paying almost double the rate of IWC residents in 25/26"g.

I thought the merging of Councils was going to be offering reductions, not huge increases. Also with the huge increase of units, the council must be receiving an very big increase in rates already

Awaiting your reply

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Objection: Canterbury Bankstown Council Special Rates Variation
Date: Sunday, 7 March 2021 6:55:31 PM

I'm writing to object to Canterbury Bankstown Council's application for a special rate variation.

A cumulative rates increase of 36.34% over 5 years is obscene. Even a yearly rates increase in excess of CPI or the official RBA interest rates are excessive and obscene. From 2022, the rate increase exceeds 7%. This is double the cost of most home loans, and way beyond what can be earned from a bank savings account.

If indeed Canterbury Bankstown Council were implementing efficiencies, then there would in fact be no reason to increase rates. On the contrary, rates would remain static or even decline if there was greater productivity. At worst, the rates will increase by no more than CPI.

Canterbury Bankstown Council's application for a special rate variation is akin to a company increasing the price of its products because they failed to meet their production targets, rather than address the failure of reducing production costs.

Public officials have a duty to use public money efficiently and responsibly. This is especially so as to not place the disadvantaged or those with low incomes with unnecessary burdens due to council's inability to discharge their fiduciary responsibilities.

I believe Canterbury Bankstown Council is combining their special rate variation application with the rate harmonisation process in order to wrongly divert responsibility for the increases.

If any harmonisation is to occur, then the rates should be to the lowest calculation. I find it hard to fathom that the cost of waste management should vary wildly just because of a person's postcode.

I implore you reject Canterbury Bankstown Council's special rate variation. Inefficient management of public funds should not be rewarded but should be discouraged. By declining this variation, you encouraged all councils to be better managers of public funds.

Kind regards,

[REDACTED]
Resident of Canterbury Bankstown Council

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Offensive rate rise application Canterbury Bankstown Local Government
Date: Thursday, 4 March 2021 2:57:51 PM

Dear Sir, I am writing to protest against the proposed rate rise that Canterbury Bankstown Council appears to desire.

A) I have made my objection to the Mayor Karl Asfoer in person in front of five (5) of his apparently senior employees at the Council. I have been met with curtesy and no understanderable explanation as to the need for the rise in rates.

B) Being provided with verbal details of the need to increase the rates due to the Councils inability to adequately maintain local parks, roads and verges together with the possibility of the reduction in Library services, swimming pools etc *am very concerned with the adequacy of the Management of the Council given that prior to the forced amalagation Bankstown Council was in a viable financial position.*

I am becoming increasingly concerned that the Council is now spending monies on non-critical events and deliberately ignoring the basic reason for their existence according to the Mayor Rates, Rubbish and Roads.

The continued increase in rates in excess of the CPI appears to be for reasons that are not transparent and are for apparently political reasons.

Please register my objection to the Councils application

[REDACTED]
[REDACTED]

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Opposed to 30% rate rise bankstown Canterbury council
Date: Sunday, 7 March 2021 5:32:06 PM

To whom it may concern,

I find this idea of a 30% rate rise over 5 years reprehensible.

It comes across as greedy ill-timed and not in the benefit for the people that the council is supposed to represent.

What additional counseling services would you be providing for this increase?

I can understand minor increases but you can bet that not one member of your council constituency is getting a 30% pay rise over the next five years. they're trying desperately just to hold on to their jobs and meet their day-to-day expenses.

Your timing could not be worse as we are all trying to deal with the outcomes of this global pandemic and the economic challenges has provided for us all.

For this reason and for the reasons stated by my partner below, I strongly oppose this and want my voice heard.

I certainly hope that you will think of a better option to meet our collective needs. It's no bloody wonder people are leaving the big cities. Things like this that are pushing them out.

A concerned citizen,

[REDACTED]

C

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Opposed to Rate Rise
Date: Sunday, 7 March 2021 9:14:10 PM

To whom it may concern,

I am strongly opposed to the rate rise being proposed by the Canterbury-Bankstown council .

A 30% rate rise over 5 years seems completely unreasonable and especially in light of the current situation with the global pandemic and the number of people that are out of work or living in difficult conditions.

Perhaps if the council is in need of extra funds they could look at cutting unnecessary services rather than increasing the financial load on local residents.

The city already has an unacceptably high level of cost of living and I think it's intolerable that we would accept such a significant rate rise for no apparent gain.

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: PETITION -No to Canterbury Bankstown Council proposal of 30% increase in rates over the next 5 years
Date: Wednesday, 3 March 2021 6:37:36 PM

I have lived in the Bankstown area for over 60 years.

In the last few years council services to the community has declined substantially in line with the amalgamation of Bankstown with Canterbury councils. Parts of the council area have become high rise ghettos with council doing little to stop people dumping rubbish on the curbside. Pathways are cracked and unrepaired, parks are not maintained, hundreds of oversized trucks are allowed to be parked in narrow streets with no repercussion for the owners of the vehicle. There are no council rangers visible within the community. I have lodged multiple complaints with council detailing problems with bin collection and damage to my curbside. Customer service is extremely poor and complaints will only be followed up after multiple phone calls by residents. I am not sure whether the requested rate increases by council bureaucrats will solve internal management inefficiencies of running the largest council in NSW. I was always lead to believe that the amagulations of councils would result in cheaper rates for residents not ballooning rates which are higher than CPI rates.

In addition how can the council justify the 30% rate increase over 5 years given that the socioeconomic status of people who reside in the Canterbury Bankstown is quite low. The unemployment rates in the area are substantially higher than the Sydney average. The rate increase will be a burden that many residents will not be able to afford. In my current job I am lucky to get a 1 % pay increase per year. How will I be able to afford council rates that increase by over 30% over 5 years?. IPART should be asking why are other councils within Sydney not asking for this substantial increase as well. Is it a council inefficiency issue which should be further investigated by authorities.

My final response

No to Canterbury Bankstown Council proposal of 30% increase in rates over the next 5 years

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Cc: easthills@parliament.nsw.gov.au
Subject: Petition to stop council's rate hike
Date: Sunday, 7 March 2021 8:32:40 PM

To whom it may concern,

I am writing to add my name to Wendy Lindsay's (Member for East Hills) petition regarding the proposed Canterbury- Bankstown Council rate increase.

The council rates are already some of the highest rates in NSW and the lack of sustainability and cost effectiveness shown by council administrators should not be borne by residents through cost increases. Rather than increase rates, increase business acumen and accountability to create cost efficiencies and effectiveness. Raising rates is a lazy out.

Yours sincerely,

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Please do not increase rates
Date: Wednesday, 3 March 2021 9:37:00 PM

I am living in East Hills. Due to the pandemic period, I lost my job and stay at home currently. please do not increase rates.

Regards

[REDACTED]

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Please STOP Council Rates Increase - Canterbury-Bankstown
Date: Wednesday, 3 March 2021 2:17:55 PM

Dear IPart Chairman,

Please STOP Canterbury-Bankstown Council from increasing our rates massively.

While a small increase in line with inflation may be justified, when you consider the huge amount Council receives in fees from developers alone they cannot cry poor.

I would like a time and motion study to be done of council employees to ensure that they actually work for the money they are paid.

As public servants they have protected jobs and great benefits and I am sure some economies can be found in staffing levels, not to mention the very large salaries paid to some staff.

We have finally been granted a footpath - after almost 40 years of asking! Where has our rates money gone? No-one in Council will engage in a meaningful conversation.

Now that I am in my 70s, and not eligible for a pension because of a working partner, nor a burden on other taxpayers, the rates in excess of \$2,000 a year are a heavy burden to bear.

Please STOP Canterbury-Bankstown Council from increasing our rates massively.

Yours faithfully,

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Cc: [REDACTED]; easthills@parliament.nsw.gov.au
Subject: Proposed Council rate increase- No to 30%
Date: Saturday, 6 March 2021 10:29:36 AM

Good morning ,

I email to say I object to the proposed 30% rate increase by Canterbury Bankstown Council .

Regards
[REDACTED]

Sent from my iPad

Begin forwarded message:

[REDACTED]
Date: 6 March 2021 at 10:19:46 am AEDT
To: easthills@parliament.nsw.gov.au
[REDACTED]
Subject: Recent letter re Council rate increase

Good morning,

I write to express my concern that a letter from Ms Lindsay ,dated Wednesday 17 February Re the proposed rate increase by Bankstown Council, was received in my letter box yesterday, Friday 5 March .

What is even more concerning is that the petition notification , that was the purpose of Ms Lindsay's letter , has a deadline for submissions of tomorrow Sunday 7 Marchhardly a timely notification, and one many rate payers of BCC may miss the chance to object to rate increase .

I will email IPART directly to voice my NO to rate increase of 30% by BCC

Regards
[REDACTED]
[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Proposed 36% Rate Increase By Canterbury/Bankstown Council -2022
Date: Thursday, 4 March 2021 2:53:13 PM

IPART

I am writing to you regarding a proposed increase rate rise of 36% over a 5 year period commencing 2022 by Bankstown/Canterbury Council. We understand that IPART currently has an application before IPART for that increase to be granted.

My wife and I have been residents of Padstow (2211) for a period of over 40 years during which time Bankstown Council has been reasonable with its charges and services to residents. We pay \$2000 in residential rates per annum for a 600 metre block .

Since amalgamation by the Baird Government with Canterbury Council, we have witnessed a drastic downturn in Council services. The streetscape does not appear to be cleaned and maintained any longer and we have also noticed the areas in Canterbury to be even worse. We have not had a street cleaner/sweeper in our street for over 12 months. The Council areas are in a far worse condition today than ever before. Roadworks and street maintenance have almost stopped over that period.

One example of Council service and attention to ratepayers is the fact that I wrote to Councillor Waud on 20 September 2020 regarding my request to repaint double safety lanes at a no stopping blind corner in my street which is very narrow and has a history of head on collisions. The road paint has deteriorated over time and needed renewing for the safety of vehicular traffic and residents residing in the bend area. TO DATE, I HAVE HAD NO REPLY TO MY LETTER.

On 30th October 2020, I copied my note (to Councillor Waud) to Bankstown Mayor Asfour with a renewed request for him to assist in the actioning of this small amount of road and safety maintenance. DO DATE, I HAVE HAD NO REPLY.

In my view, if a Council disregards correspondence of this nature (concerning road safety) and disregards the quality of its residential surrounds, it certainly does not deserve an increase in ratepayers funds as described in their letters to ratepayers lauding their decision to increase their rates in the 2022 rate year.

My wife and I object to a rate increase most strenuously and think that our current rates of \$2000 per annum is today, far above Council's worth.

Yours sincerely

[REDACTED]

[REDACTED]

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Proposed Canterbury-Bankstown Council Rate rise
Date: Saturday, 6 March 2021 1:49:13 PM

I am a resident in the Canterbury-Bankstown Council area. I have been living in this area for almost 40 years.

There has, almost every year, been a small increase in the rates. This is understandable, as the cost of living is

always increasing, but the increases have always been reasonable and affordable.

The proposal to increase the rates by 36% is absolutely insane. There is no justification for such an astronomical

increase. At a time when the cost of living is increasing every year it is becoming harder every year to work to a

budget to make ends meet. We are pensioners and have limited income. Our budget is already stretched to the limit

to meet all the expenses incurred monthly/quarterly/yearly.

Myself and my wife can see no valid reason for the council to have to increase the rates by such an exorbitant amount.

Inflation is, I believe, almost down to zero. Wages are almost static. Is this a money grab by someone camouflaged as

a rate increase using harmonisation as an excuse?

As the saying, almost forgotten nowadays, goes: There is something rotten in the State of Denmark. I think there is

something rotten in the Council of Canterbury-Bankstown.

Just as people are doing it tough the council has decided to rub salt into the wound.

Hopefully ipart will see this for what it is, as there is definitely no need or justification for such a ridiculous rate

increase.

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: proposed council rates increase for Canterbury-Bankstown residents
Date: Friday, 5 March 2021 2:55:44 PM

I WOULD LIKE TO OBJECT TO THE PROPOSED RATES INCREASE AS A 44YEAR RESIDENT
AND RATES PAYER OF MILPERRA NSW

[REDACTED]

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Rate harmonisation - Canterbury Bankstown Council
Date: Wednesday, 3 March 2021 4:09:47 PM

Good afternoon

I strongly oppose 'rate harmonisation'. (I wonder how much Council paid a consultant to come up with that bs term)

Council is using fancy words but it's simply a rate rise, and a hefty one at that.

Any why? Council mergers were supposed to streamline council management which should lower costs, so why is there a proposed rate increase?

I am strongly opposed to this increase.

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Rate increase
Date: Thursday, 4 March 2021 3:43:35 PM

I say NO to the Rate Increase, I lost my job because of the COVID-19 Pandemic,I don't even know how anyone could think about an Increase??!!!?????!!
[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Rate increase
Date: Thursday, 4 March 2021 10:01:57 PM

We do not approve a rate rise.

Regards

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Rate increase : we strongly object to the new rate rise by Canterbury -Bankstown council over the next 5 years.Due to the current economic situation because of the Covid 19 virus majority of rate payer are struggling to make ends meet due to the added...
Date: Sunday, 7 March 2021 2:36:39 PM

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: RATE INCREASE FOR CANTERBURY BANKSTOWN COUNCIL-----SAY NO
Date: Saturday, 6 March 2021 12:09:57 PM

I wish to voice my concern about my local council wishing to raise our rate increase to 30% over next 5 years. The last year has been hard enough with COVID and council rates to go up by 6% per annum when most peoples wages have stayed stagnant and I know my wages have actually gone down its getting hard enough to pay bills.

Regards

[REDACTED]
[REDACTED]
[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Rate increase objection Canterbury Bankstown
Date: Saturday, 6 March 2021 5:13:57 PM

I wish to voice my objection to the current proposed rate rise in the Canterbury Bankstown Council.

1. Rate rises place and you hardship on households.
2. By granting excessive rate rises we are sending a message that overspending or poor mismanagement will be absorbed by rate payers .
3. Councils need to learn to budget like all normal households who have to live on a budget.
4. Councils need to remove costs which are not deem necessary in our changing society.
Emailing rather than printing and posting
5. Councils need to start listening to the Community. Fix and
6. tackle issues rather than creating new problems
7. Deal with contracts of employees who are paid excessive amounts even if they are terminated.

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Rate increase objection
Date: Saturday, 6 March 2021 5:16:32 PM

I wish to voice my objection to the current proposed rate rise in the Central Coast Council.

1. Rate rises place and you hardship on households.
2. By granting excessive rate rises we are sending a message that overspending or poor mismanagement will be absorbed by rate payers .
3. Councils need to learn to budget like all normal households who have to live on a budget.
4. Councils need to remove costs which are not deem necessary in our changing society.
Emailing rather than printing and posting
5. Councils need to start listening to the Community. Fix and tackle issues rather than creating new problems
6. Deal with contracts of employees who are paid excessive amounts even if they are terminated

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Rate increase
Date: Friday, 5 March 2021 11:35:16 AM

Dear, Sir

Increasing the rate in this hard time should not be consider as families already struggling to meet all the demands this days with the ongoing covid 19, loss of jobs, wage freeze .etc, government should be on the side of families and not on the side of the council and it will be a terrible mistake to do that

Regards

[REDACTED]
[REDACTED]
[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Rate increase
Date: Wednesday, 3 March 2021 4:03:11 PM

Good Afternoon,

We received a letter about a proposed rate increase for Canterbury Bankstown council. We want to make it clear as a resident we are outraged by this proposition as we have lost full time employment and now find it harder to make ends meet. An increase would only make it even harder and the same can be said for many other families I have spoken to. We ask you to consider the consequences on the community that this proposition will make.

Thankyou

Regards

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Rate increase
Date: Sunday, 7 March 2021 6:15:49 PM

Hello

I am writing to say NO to Canterbury Bankstown council rate hike. We are already suffering from this pandemic with financial difficulties and this is just a slap on our face with another unnecessary expense. We are already struggling, these people need to understand.

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: RATE RISE - I say no!
Date: Wednesday, 3 March 2021 10:12:43 AM

I say NO to the proposed rate rise in Canterbury Bankstown!

Surely the increased revenue through duplex approvals already has provided additional income at the expense of current owners!

This message is intended for the addressee named and may contain
privileged information or confidential information or both. If you
are not the intended recipient please delete it and notify the sender.

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Rate rise
Date: Thursday, 4 March 2021 7:19:16 PM

I say no for the rate rise is time we are still suffering from pandemic. We haven't had enough finance to cover this cost

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: rate rise
Date: Thursday, 4 March 2021 12:23:32 PM

Hi,

I have received a letter from Wendy Lindsay our local member for East Hills and in the letter she states the Canterbury Bankstown Council have proposed a rate rise of 30% over 5 years.

It would have been nice for the so called Council to inform the residence about this increase, this was also on the Channel 7 and Channel 9 news, there was no mention in the Torch local newspaper either in the Latest from CB City page or from the Mayoral Messages page himself, very pathetic approach I feel.

I'm a self funded retiree and finding it very hard now to pay my bills each month, with the very low interest rates, all the increases in food, petrol, Medical Insurance, medication etc, if I can't afford something I have to go without.

In my opinion if the Council can't run their so called Business Model as stated from Council they should stop all the community give always', grants etc (vote catchers) and perks we are always reading about and run the business within their means, like everyone else, not just increase or try to hoodwink the older residence with this massive rise. I'm sure I'm not the only one who feels this way.

If you can't manage your budget pull your spending back, just like else, until you can.

Regards

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Rate Rise Objection Canterbury Bankstown Council
Date: Sunday, 7 March 2021 9:54:33 AM

wish to voice my objection to the current proposed rate rise in the Canterbury Bankstown Council

1. Rate rises place and you hardship on households.
2. By granting excessive rate rises we are sending a message that overspending or poor mismanagement will be absorbed by rate payers .
3. Councils need to learn to budget like all normal households who have to live on a budget.
4. Councils need to remove costs which are not deem necessary in our changing society. Emailing rather than printing and posting
5. Councils need to start listening to the Community. Fix and tackle issues rather than creating new problems.
6. Stop signing contracts with employees who are paid excessive amounts even if they are terminated. Why does this happen when it would not happen to normal employees.

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Rate Rise
Date: Thursday, 4 March 2021 7:33:58 PM

I write to express my significant concern about the proposed rate rise for the Canterbury Bankstown Municipality. I believe that a 30% rate rise over a period of 5 years is an outrageous hike in rates in an area where many families are already struggling due to the impact of COVID 19 on jobs, rising real estate and energy costs. As a working professional raising 3 children who had a significant decline in income as a result of the COVID 19 pandemic, this is a major concern given the current financial pressures we are facing.

Many of us are working additional hours to try and make up for income lost over the last 12 months and a rate hike of this nature would place a significant burden on our family.

We can only imagine the impact on other families without jobs or with the other additional vulnerabilities, including the aged. Our own parents aged in their 80's are devastated by this news and we have had to allay their fears about what this rate hike may mean for their quality of life.

The government must not allow this proposal to go forward. It will have a devastating effect on many individuals and families and place an enormous burden on others.

STOP THIS RATE RISE NOW !!

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Rate Rise
Date: Thursday, 4 March 2021 1:46:51 PM

To whom it may concern

I am writing on behalf of my mother [REDACTED] who is a 85 year old pensioner. She is struggling with household payments and if you raise the council rates that will put a huge burden on her.

STOP THE RATE INCREASE WE SAY NO TO THE RATE RISE

Yours Sincerely

[REDACTED]

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Rate Rise
Date: Thursday, 4 March 2021 8:38:54 PM

Dear Council

Please do not under any circumstances is raise the rates.

It's hard enough as it is to keep up with all the bills, if you raise the rates this will break us.

Regards [REDACTED].

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Re Canterbury-Bankstown Council rate rise application
Date: Wednesday, 3 March 2021 4:38:16 PM

Dear Sirs,

I am emailing to protest against the Canterbury-Bankstown Council rate rise application of 30% over 5 years.

This is not a good time for any rate rise application, let alone a ridiculous 30% over 5 years. Expenses need to be reigned in first. Some Town projects for example will just have to wait until there is a recovery!

There are people and businesses struggling to survive and many others just coping with the plethora of rising costs during the Pandemic. The recovery will be slow and we cannot allow further stresses to further impact on the health and well-being of our friends and neighbours.

Yours Truly,

[REDACTED]

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: re rates increase. say NO to rate rise. [REDACTED] East Hills.
Date: Thursday, 4 March 2021 5:34:06 PM



Virus-free. www.avg.com

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Re: Proposed Canterbury-Bankstown Council rates increase
Date: Saturday, 6 March 2021 6:05:47 PM
Importance: High

To whom it may concern

As a longstanding ratepayer in Canterbury-Bankstown Council for 39 years, I am opposed to the proposed 30 percent rate rise over the next 5 years by this local government area.

As outlined by our local State Member for East Hills, Wendy Lindsay, this proposed increase has nothing to do with Harmonisation due to the Council Merger between Bankstown and Canterbury Councils some years ago.

It is just a rates hike which all rate payers in the CB Council area can do without especially following the COVID 19 crisis.

There are many examples of how this Council wastes our hard earned rates money as is. Council should just concentrate on addressing legitimate local council issues rather than wasting our money on spurious issues and causes.

On behalf of my family and I, hopefully IPART will consider our issues when they adjudicate on CB Council's huge rate increase proposal.

Please pass this submission to the appropriate authority.

Thank you and kind regards.

[REDACTED]
[REDACTED]

Saturday 06 March 2021

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: RE: 30 % rate increase _
Date: Saturday, 6 March 2021 9:48:40 PM

[REDACTED]

To whom it may concern,

I am writing to you to Express my concern about the new price hike in our local council rates.

I am extremely concerned, stressed, disappointed worried about this ridiculous rate increase.

What is the increase based on? What new services or facility have we been provided to the community to justify this increase?

We haven't had a pay increase to our wages in over 15 years and no new services or facilities in the area in over 30 years the only thing i see is high rise buildings and traffic congestion, but the thieves in our local council feel the need to increase our rates by 30 %.

Now with Covid and so many people been impacted financially due Covid, Canterbury Bankstown Council think it is a good time to increase rates.

I hope this decision will be reconsidered and show a little compassion towards your rates payers.

Kind regards

One of your rate payers who is about to sell and move out of the area with the rest of the family.

Are you

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Re: Canterbury-Bankstown Council Rates Increase Request
Date: Sunday, 7 March 2021 5:56:21 PM

To whom it may concern,

I am writing to you regarding the proposed Council rates increase of more than 30% over the next 5 years in the Canterbury- Bankstown LGA.

This is of great concern to my family as well as other residents and business owners in my local area, and I feel it will not be in the best interests of the community for this to occur.

Our community is already being challenged as we make our way through the COVID-19 pandemic and we are still experiencing the impacts of job loss, work hours reductions, business closures and much more!

I feel that this rates increase will be detrimental to home owners and families already struggling to make ends meet, and will make the affordability of the area out of reach for many.

I ask that you please take this into account when forming your decision about approving Council's request.

Thank you for your time and consideration- it is greatly appreciated!

Kindest Regards,

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Re: council rate hike
Date: Wednesday, 3 March 2021 12:24:50 PM

To whom this may concern,

I am writing to advise my sheer disappointment and dissatisfaction of the Canterbury-Bankstown councils proposal to
Increase our rates by more than 30% over the next few years.

Our community is currently facing extremely difficult conditions as we make our way through the COVID-19 pandemic. Jobs have been lost, hours have been cut,
Businesses have closed and many of us are struggling to hang on.

I am outraged that our council believes a global pandemic is the time to take money out of our back pockets.

I say NO to the rate rise.

Regards,

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Re: One rate proposal
Date: Sunday, 7 March 2021 2:37:24 PM

Dear IPART,

I am writing to vehemently oppose the proposed rate increase at Bankstown Council.

Please see feedback that I've previously provided the council directly.

Thanks

[REDACTED]

On Fri, 8 Jan 2021, 12:36 pm George Carayannopoulos,
[REDACTED] wrote:

Dear Council,

I am writing to provide feedback into your one rate proposal.

I do this within the context of being a resident but also as an expert in public administration as I hold a PhD in that area.

Overall my experience is that council provides poor services, is unresponsive and does little to meet the needs of citizens. I note that in November the SMH published an article indicating that the council is amongst the 10 worst performing merged councils. This does little to inspire confidence and in fact is poor given the use of public funds.

I would like council who will be receiving increased funds to provide much more transparency over issue response times, complaints received, staff performance indicators, expenditures etc to make this available on an ongoing basis to residents.

This will allow greater scrutiny of council and staff and allow the public to ask for justification of poor performance and appropriate remediation.

I'd be pleased to address a future council meeting noting my expertise in this area of public administration.

Regards

[REDACTED]

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Re: rate hike
Date: Wednesday, 3 March 2021 12:27:11 PM

To whom this may concern,

I am writing to advise my sheer disappointment and dissatisfaction of the Canterbury-Bankstown councils proposal to
Increase our rates by more than 30% over the next few years.

Our community is currently facing extremely difficult conditions as we make our way through the COVID-19 pandemic. Jobs have been lost, hours have been cut,
Businesses have closed and many of us are struggling to hang on.

I am outraged that our council believes a global pandemic is the time to take money out of our back pockets.

I say NO to the rate rise.

Regards,

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Re: rate rise
Date: Thursday, 4 March 2021 1:36:08 PM

Dear Sir,

Did the Bankstown/Canterbury council think of the pandemic and how it has impacted people. Did they consider pensioners who have to live on \$711 dollars a fortnight. I am against the rate increase....I find it difficult enough to survive without such an increase.

Regards, [REDACTED]
Sent from my iPad
[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: RE: Say NO to Canterbury Bankstown Council rate increases
Date: Sunday, 7 March 2021 10:23:20 PM

To whom it may concern,

As a concerned resident of the Canterbury/Bankstown electorate. I am disgusted at the council's plan to increase council rates by 30% over the next 5 years.


As there is NO actual justification for doing so, with the lie being told due to the recent electorate merging the area has a large working class demographic.

Increasing the rates has no merit. Bin collection is an ongoing struggle, car hooning, illegal rubbish dumping, damage to private property and poor road conditions are issues Bankstown council seems to disregard. Communication with council staff is abhorrent at the best of times with residents feeling overlooked and burdensome. It seems Bankstown council will only act to rectify a situation if an external agency is contacted (i.e. local member) of parliament.

COVID has decimated a lot of businesses in this area. Rather than punishing people struggling to stay afloat financially in this area, the council should consider staff redundancies until they can justify any increases in council rates. Residences shouldn't have to pay for incompetent staff that see council jobs as a cushy position to push their own agendas.

Regards,

[REDACTED]

From: 
To: [Local Government Mailbox](#)
Subject: Rejection to Canterbury-Bankstown council rate increasement
Date: Friday, 5 March 2021 7:34:52 PM

To whom it may concern,

I am writing this email to say "NO" to increase our council rate for the next 5 years.

I can't believe the Canterbury- Bankstown council decided to increase the council fee at this moment, while all of us are suffering an extremely bad impact of the pandemic. Our income have been significantly dropped for the past year, as our working hour has been cut because of the pandemic. We can't offord to pay the increased council rate.

As the Canterbury- Bankstown council, their responsibility should be take care of our local community and assist our local resident to go though the pandemic smoothly. NOT trying to take money out of our pocket to make up their loss from the pandemic.

We will be extremely disappointed if you are not consider our financial hard situation, ignore the difficult condition we are suffering from and still will increase our council rate.

Kind Regards,



From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Rejection to Canterbury-Bankstown council rate increasement
Date: Friday, 5 March 2021 7:39:39 PM

To whom it may concern,

I am writing this email to say "NO" to increase our council rate for the next 5 years.

I can't believe the Canterbury- Bankstown council decided to increase the council fee at this moment, while all of us are suffering an extremely bad impact of the pandemic. Our income have been significantly dropped for the past year, as our working hour has been cut because of the pandemic. We can't afford to pay the increased council rate.

As the Canterbury- Bankstown council, their responsibility should be take care of our local community and assist our local resident to go though the pandemic smoothly. NOT trying to take money out of our pocket to make up their loss from the pandemic.

We will be extremely disappointed if they are not consider our financial hard situation, ignore the difficult condition we are suffering from and still will increase our council rate.

Kind Regards,

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: SAY NO to rate hike
Date: Thursday, 4 March 2021 6:21:42 PM

I am disgusted by the plan to raise rates in a council area that simply cannot afford it!

This was not socialized. We have not been offered an opportunity to comment! The only communication had been on the news and a letter today from my local MP. How can she bother to send us communication but the council can't!? If IPART is indeed conducting community consultation then why have you not communicated this with homeowners? We've been here almost 3 years and have had ZeRO communication from ipart, council or government.

We strongly oppose the rate hike. This will push property prices down when they are on the increase everywhere else. Property prices are already suffering here - they haven't increased in the three years we have lived here - this will make property unmarketable!

We are at the end of our careers and cannot afford higher rates when we want to pump that money into pensions - if we can't do that then we will be a higher drain on the economy in later years due to lower pension.

There has been virtually no wage increase in the last 5 years. Most years I get nothing and others less than CPI yet you want to push rates up 15 times higher than CPI - this is simply not achievable or sustainable.

A 30% increase is frankly an insult ... when we are in the middle of a pandemic! People are struggling to make ends meet already.

We already don't feel like we are getting a return on value for our rates so a rate hike is insulting. Our roads are shocking and accident prone, the neighborhood is filthy, streets and verges are poorly maintained and local services need a review. There are vacant shops everywhere - this will get worse and then crime will increase. We have no public areas safe to exercise a dog and no off leash areas. Most of the river front is over grown and inaccessible and not safe.

Aside from that I suggest it unlawful or at least inappropriate and underhand to raise rates with NO communication to rate payers and NO solicited opportunity to comment. If this has been planned for so long why has no one communicated this to us. If we had known we would NOT have bought in the Canterbury-Bankstown council area.

I suggest this is a quiet slight to raise rates under a guise of public consultation that frankly did not happen. And we have been sitting at home for a year ready and willing to read any material you send us - so we cannot have overlooked any post! There is no justification to a rate hike let alone a hike of this magnitude.

We say NO!

[REDACTED]

[REDACTED]

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: SAY NO TO RATE HIKES IN CANTERBURY-BANKSTOWN COUNCIL
Date: Thursday, 4 March 2021 5:49:33 PM

To whom it may concern

As a resident of the CANTERBURY-BANKSTOWN council I am outraged to hear there will be a 30% increase in rates. Our local businesses are suffering already and as a result of Covid I and many residents have come into some financial challenges.

I am writing to you to SAY NO to the proposed council rate increase

Thank you for your consideration

Yours sincerely

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Say No to rate rise
Date: Thursday, 4 March 2021 1:45:01 PM

We wish to say NO to the proposed Rate rise by Canterbury Bankstown Council. It is far too excessive.

Thank you

[REDACTED]
[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Say NO to rate rise
Date: Thursday, 4 March 2021 8:34:56 PM

I say NO to the council rate rise !

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: SAY NO TO THE RATE RISE
Date: Thursday, 4 March 2021 4:02:14 PM

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Say no to the rate rise
Date: Saturday, 6 March 2021 5:36:27 PM

WE SAY NO to the RATE RISE

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: SAY NO
Date: Friday, 5 March 2021 4:53:19 PM

To whom it may concern,

My husband & I are writing to state our objection to the increase of the Canterbury-Bankstown rates by up to 30% over the next 5 years.

It is a very difficult time at the moment with the Covid-19 pandemic and we are outraged also to find that this is what is being proposed.

We say NO.

Thank you

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: SAY NO
Date: Friday, 5 March 2021 2:48:23 PM

to whom it concerns

Please take into consideration request to oppose this enormous rate hike, Canterbury Bankstown Council is proposing.

Canterbury Bankstown council is very aware due to major Mirvac constructions and other high rise applications they are going to increase their revenue dramatically, within the next 10years.

I can barely afford what I pay now !!and my outgoing expenditure is increasing overall ,everyone wants more money , NBN,, insurance hikes as soon as you save some where another greedy mob takes it for something else.
I'm over it,

please help to stop this dramatic increase

Kind Regards
[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: SAY NO
Date: Friday, 5 March 2021 12:43:52 PM

Hi I am signing petition:
SAY NO to council to increase our rates by over 30%

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: SAY NO
Date: Thursday, 4 March 2021 9:02:08 PM

SAY NO

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: SAY NO
Date: Thursday, 4 March 2021 9:00:01 PM

SAY NO

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: SAY NO
Date: Saturday, 6 March 2021 3:35:19 PM

I am saying no to the 30% rate increase to the Canterbury-Bankstown Council rates. Please reconsider your decision. As a pensioner this increase will be a burden on me.

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Saying No to 30% rate rise
Date: Sunday, 7 March 2021 11:42:52 AM

IPART

Would just like to raise my concerns about the proposed council application for a substantial increase in our rates.

This council already has high rates and the revenue it generates from being the largest council in Australia (approx 365000 residents) needs to be managed better.

There is more income from duplex buildings and all the various cost associated with them that are being approved.

A rate freeze would be more appropriate in our current conditions of low wage and interest on our savings over last 10 years.

Please show compassion when reviewing this request.

Thank You

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: STOP COUNCIL RATE INCREASE -CANTERBURY/BANKSTOWN
Date: Sunday, 7 March 2021 5:47:48 PM

I am outraged that you think you can increase our rates by more than 30% over the next 5 years. We like everyone else in the community have been doing it hard, especially during the pandemic. How about council just do what they are generously paid to do – garbage collection, fix our sometimes deplorable roads (potholes, etc), traffic congestion in the area, parking at shopping centres (if you can find a park). I **say NO NO to rate increase**, the rates are high enough for the little we get.

Thankyou for reading my concerns.

Yours faithfully

[REDACTED]

[REDACTED]

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Stop Council Rates Increase - Canterbury-Bankstown
Date: Sunday, 7 March 2021 11:26:49 AM

To whom it may concern,

I have been paying rates to Bankstown Council since 1962 so feel very entitled to have my say about the present proposed rate hike. The members of iPart are no doubt aware that the Bankstown and Canterbury areas are in the lower socioeconomic group of our society, these areas have had a very high unemployment rate since well before Covid struck our country and which it has only increased. So many people are struggling.

I might add that before the forced amalgamation of Councils Bankstown Council was well and truly in the black. In any case I couldn't think of a worse time to impose such a high increase, the highest in the state I believe, on our ratepayers so many of whom are doing it tough already.

Hoping that you will consider this proposed increase very carefully and with compassion,

Sincerely,

[REDACTED]

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Stop Council Rates Increase - Canterbury-Bankstown
Date: Friday, 5 March 2021 1:43:01 PM

Dear Sir/Madam.

I strongly object to the Council rate increase.

The amount of money which is collected by Council, not mentioning all the new homes being built and saturating the area and the collection from them!

There are people out there who are experiencing hard times by way of the COVID-19 pandemic. Including the elderly who struggle to keep food on the table. Interest rates have decreased, so where are the rate payers to get the extra money Council wants to increase?

Kind regards

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Cc: easthills@parliament.nsw.gov.au
Subject: Stop Council Rates Increase - Canterbury-Bankstown
Date: Friday, 5 March 2021 12:52:57 PM

From concerned residents of Bankstown-Canterbury.

We have lived in this city for 46 years in the same house and community and struggled to pay for the land, house and all the bills for as many years.

Now our careers are complete and living on our super retirement pension it is absolutely unexceptable to expect residents to agree to a 30% rate increase.

This council does very little for their residents. They collect the garbage through a contractor who starts at 4.30am every week and goes out of its way to damage at lease one park car in the street and leaves traces of rubbish from one end of the street to another with at least one damaged bin a month. The street gutters get two sweeps a year and street drainage sumps are never cleaned out. The pot holes in all the community roads are never repaired correctly. One could continue to describe the wrongs of this organisation which has not improved since the merger with Canterbury Council.

We strongly oppose this proposal to increase our rates by more than 30% over the next 5 years and appeal to IPART to fully investigate the submission by council and reject the proposal outright.

Yours Faithfully.

Padstow Heights Resident (Bankstown Council)

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Stop Council Rates Increase - Canterbury-Bankstown
Date: Friday, 5 March 2021 12:32:10 PM

Dear Sir/Madam

I am writing to object to **Canterbury-Bankstown Council's proposal to increase our rates by more than 30%** over the next 5 years. We understand that this is **NOT** rate harmonisation due to council mergers, but rather it is a money grab from local residents.

Our community is currently facing extremely difficult conditions as we continue to make our way through the COVID-19 pandemic. Wage increases for those of us lucky to keep our jobs have stagnated, and we actually received NO pay rise during COVID. Jobs have been lost in many families, hours have been cut, businesses have closed and many others are struggling to hang on.

How can Canterbury-Bankstown Council justify this huge rate hike under these circumstances? It should be seeking to improve efficiencies and look at ways to stop wasting our money rather than just trying to pass on the results of their poor financial management practices to ratepayers. Every business owner has to look for ways to improve their business and can't just pass on costs to their customers, so why should Canterbury-Bankstown Council think they can get away with it?

I am outraged that our Council believes a global pandemic is the time to take money out of our back pockets and I urge the Tribunal to **REJECT** Council's obscene attempt to hit its local ratepayers with such a huge rate hike.

Regards

[REDACTED]
Padstow resident and ratepayer

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Stop Council Rates Increase - Canterbury-Bankstown
Date: Thursday, 4 March 2021 4:31:14 PM

To whom it may concern,

I was horrified to read that Canterbury -Bankstown Council have applied to increase our rates by more than 30% over the next five years. I have just payed my rate instalment \$449 an increase would mean I would have to cut down on everything. With so many families facing hardship at present I wish to request my definite NO to this RATE RISE [REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Stop Council Rates Increase - Canterbury-Bankstown
Date: Thursday, 4 March 2021 2:40:04 PM

I say NO to raising My council rates.
It will change the demographics of the area.
More and more people will have to sell up.
Pensioners cannot afford to have their rates rise again.

Is this what council want, elder members of the community to sell up so more duplexes and high rise are built.

Bankstown city is becoming like Liverpool with the towering blocks of flats making Liverpool roads impossible to move through.

Kind regards

[REDACTED]

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Stop Council Rates Increase - Canterbury-Bankstown
Date: Thursday, 4 March 2021 11:41:05 AM

Council rates increase-Canterbury- Bankstown

From [REDACTED]

Sent from my iPhone

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Stop Council Rates Increase - Canterbury-Bankstown
Date: Thursday, 4 March 2021 11:30:37 AM

[REDACTED]
I am a pension and pay \$424 a quarter with pension discount taken out without that I would be paying \$624

A quarter I feel with all the duplex houses going up the council is getting a lot more rates we do not need rate rises

You are pricing pensions out

Regards

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Stop Council Rates Increase - Canterbury-Bankstown
Date: Thursday, 4 March 2021 9:49:35 AM

Please stop the 30% increase in council rates!

This high increase is just ludicrous.

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Stop Council Rates Increase - Canterbury-Bankstown
Date: Wednesday, 3 March 2021 9:13:20 PM

Please do not raise the rates as this rise cannot be justified!

[REDACTED]

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Stop Council Rates Increase - Canterbury-Bankstown
Date: Wednesday, 3 March 2021 7:58:28 PM

Dear Sir/Madam,

Recently retrenched from work, and stood down for the last 12 months any rates increase is an outrage and unwarranted.

We have been rate payers for nearly 40 years .

This grab for cash is another ridiculous council decision to go with the ***radical development plan*** proposed by the council for the Padstow , Revesby, Panania and East Hills areas.

These areas are and have always been quiet almost rural type areas. You just need to look at the congestion now . We don't need these areas looking like Hurstville, Rockdale, Liverpool etc.

Regards

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Stop Council Rates Increase - Canterbury-Bankstown
Date: Wednesday, 3 March 2021 7:50:04 PM

Stop Rates Increases

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Stop Council Rates Increase - Canterbury-Bankstown
Date: Wednesday, 3 March 2021 6:19:11 PM

I am writing on the proposed increases by The Canterbury -Bankstown Council. I am a resident of Revesby in the Council area and struggle to understand the Council's view point, it has NOT been fully explained to my satisfaction.

The Council has not attempted to explain to its residents why the incredible level of increase is necessary! Which is not acceptable!

As a resident I do not expect a significant increase without explanation!

While I understand that combining two Councils is a challenge the proposed increase is far to great!

Yours faithfully

[REDACTED]

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Stop Council Rates Increase - Canterbury-Bankstown
Date: Wednesday, 3 March 2021 6:15:57 PM

Hello my names are [REDACTED] Revesby. Certainly do not want a 30 percent increase. Life is already so hard .

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Stop Council Rates Increase - Canterbury-Bankstown
Date: Wednesday, 3 March 2021 6:11:34 PM

Dear Council

I would like to say that I am against any rates increase in the Bankstown Canterbury Council area as well as you proposal to construct high rise apartments.

Regards

[REDACTED]

Padstow

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Stop Council Rates Increase - Canterbury-Bankstown
Date: Wednesday, 3 March 2021 5:30:49 PM

Dear Sir/Madam,

I strongly oppose an increase in council rates particularly as we are just coming out of a pandemic. What's more, the not so long ago merger of Canterbury and Bankstown councils was supposed to bring about more economies of scale to the amalgamated council. That is phooey. Additionally, everywhere you look at our neighbourhood there are duplexes being constructed whether ratepayers like them or not. Isn't this supposed to bring more rate money to council. I fail to see how council can justify a rate increase of 30% over 5 years.

Faithfully,

[REDACTED]

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Stop Council Rates Increase - Canterbury-Bankstown
Date: Wednesday, 3 March 2021 5:22:07 PM

I totally disagree with Canterbury - Bankstown Council increasing our rates to such a degree.

No-one else is getting a pay rise, and many people effected by Covid still don't have a job today. While many more are having great difficulty under the present conditions servicing their mortgages.

I say No to such a large rate increase.

[REDACTED]
[REDACTED]
[REDACTED]

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Stop Council Rates Increase - Canterbury-Bankstown
Date: Wednesday, 3 March 2021 4:20:57 PM

Dear Sir/Madam

I am writing to object to **Canterbury-Bankstown Council's proposal to increase our rates by more than 30%** over the next 5 years. We understand that this is **NOT** rate harmonisation due to council mergers, but rather it is a money grab from local residents.

Our community is currently facing extremely difficult conditions as we continue to make our way through the COVID-19 pandemic. Wage increases for those of us lucky to keep our jobs have stagnated, and we actually received NO pay rise during COVID. Jobs have been lost in many families, hours have been cut, businesses have closed and many others are struggling to hang on.

How can Canterbury-Bankstown Council justify this huge rate hike under these circumstances? It should be seeking to improve efficiencies and look at ways to stop wasting our money rather than just trying to pass on the results of their poor financial management practices to ratepayers. Every business owner has to look for ways to improve their business and can't just pass on costs to their customers, so why should Canterbury-Bankstown Council think they can get away with it?

I am outraged that our Council believes a global pandemic is the time to take money out of our back pockets and I urge the Tribunal to **REJECT** Council's obscene attempt to hit its local ratepayers with such a huge rate hike.

Regards

[REDACTED]

Padstow resident and ratepayer

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Stop Council Rates Increase - Canterbury-Bankstown
Date: Wednesday, 3 March 2021 4:11:28 PM

Good Afternoon,

I am writing to you to voice my disappointment in the Canterbury - Bankstown Council for increasing the rates by such a large increase whilst COVID is still about, people are having trouble paying the bills already because of job losses without the Council creating more hardship, I understand that rates must increase however this is a bad time to do it. Kindest Regards [REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Stop Council Rates Increase - Canterbury-Bankstown
Date: Wednesday, 3 March 2021 12:38:49 PM

We say NO to Canterbury-Bankstown Council proposal to increase our rates.

-

[REDACTED]

[REDACTED]

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Stop Council Rates Increase - Canterbury-Bankstown
Date: Wednesday, 3 March 2021 11:08:58 AM

Dear Sir/Madam

I strongly encourage you to look at the financials (balance sheet/profit & loss) for our council.
Following my personal review of the financials I cannot understand how the council can justify any increase.
Perhaps it should be a reduction!
I do not have the capacity to review the performance of the executive council members following the merger as to economies of scale in both human resource and plant & equipment.

I strongly oppose any increase.

Kind regards

[REDACTED]

[REDACTED]

--

[REDACTED]

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Stop Council Rates Increase - Canterbury-Bankstown
Date: Wednesday, 3 March 2021 10:43:22 AM

NO to rate increases in Bankstown/Canterbury!! The council is already destroying and overpopulating the Bankstown region by allowing rezoning in areas it shouldn't be - dodgy councillors and builders giving handouts - and duplexes are being built on a massive scale, overpopulated the area on a massive scale so why are rates being increased 30% if houses and units are being built left, right and centre??

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Stop Council Rates Increase - Canterbury-Bankstown
Date: Wednesday, 3 March 2021 10:18:45 AM

No to increasing our rates times a tough right now for everyone

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Stop Council Rates Increase - Canterbury-Bankstown
Date: Wednesday, 3 March 2021 9:25:28 AM

The CPI is about 2% so why is this Council trying for 35% rate increase or more over 4 years. My wife and I are opposed to this outrageous money grab..... [REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Stop Council Rates Increase - Canterbury-Bankstown
Date: Wednesday, 3 March 2021 8:59:29 AM

Dear Sir/Madam

I would like to lodge my support to stop to proposed Canterbury-Bankstown Rate Rise.

In support of this I would like to say that if the true purpose behind this rise was to have all the rate payers charged the same then a far more fair adjustment would be to charge an average of the high and low, raise the lower and lower the higher payers and meet in the middle.

Some would pay more and some would pay less, however the rate payers that currently pay less would only see an increase of 15% as opposed to an increase of 30%.

This method would establish that the true reason behind this up to 30% rise is not just another cash grab and in fact it would establish the Real Reason is to as quoted to harmonize the billing.

Best Regards

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Stop Council Rates Increase - Canterbury-Bankstown
Date: Wednesday, 3 March 2021 8:26:21 AM

Good morning

I would like to let you know that I am very strongly opposed to the proposed council rate increase by Canterbury-Bankstown council. It's simply unaffordable, especially for single income earner families like mine and the elderly on their pensions like my neighbour.

Thank you

[REDACTED]

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Stop Council Rates Increase - Canterbury-Bankstown
Date: Wednesday, 3 March 2021 8:25:07 AM

No stop is think of people who are struggling

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Stop Council Rates Increase - Canterbury-Bankstown
Date: Wednesday, 3 March 2021 8:17:12 AM

No to rates increase

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Stop Council Rates Increase - Canterbury-Bankstown
Date: Wednesday, 3 March 2021 8:06:02 AM

We do NOT WANT ANY RATE INCREASE as our rates are high enough already.

[REDACTED]



Virus-free. www.avg.com

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Stop Council Rates Increase - Canterbury-Bankstown
Date: Wednesday, 3 March 2021 8:03:48 AM

To Whom it may concern,

How can council justify a 30% increase in rates.

I get the distinct impression that I am paying for the very poor amalgamation decision with Canterbury Council.

It would also appear that the increase is a grab for cash to cover future costs of this error.

Never before in my past 34 years as a Bankstown Council ratepayer have I been subjected to an increase of this magnitude.

So much for the “harmonisation” being proposed by this “amalgamized” Council.

An increase in rates even remotely out of line with past increases is unacceptable.

I do not want to be paying for the previous Canterbury council’s mismanagement.

Regards,

[REDACTED]
[REDACTED]
[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Stop Council Rates Increase - Canterbury-Bankstown
Date: Wednesday, 3 March 2021 7:59:54 AM

Hi

I am concerned about Canterbury Bankstown proposed increase to rates. Especially as my wages were put on 0% increase at 30 June 2020 and yet my rates were increased well in excess of CPI that year and now they are planning these further increases ? It is ridiculous and will place an unnecessary burden on people from Sydney that do it tough anyway as there is not much disposable income in the area.

Thanks

[REDACTED]

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Stop Council Rates Increase - Canterbury-Bankstown
Date: Wednesday, 3 March 2021 7:43:30 AM

It's greatly distressing to hear that Canterbury Bankstown Council is proposing to raise our rates by more than 30% over the next five years.

The next five years will be a rebuilding time for our community. So many are struggling with the loss of income during this pandemic. Our community needs to pull together to heal and recover not pull us apart and force us out of the community. Please no increases. Allow our community to rebuild!

Sincerely

[REDACTED]

[REDACTED]

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Stop Council Rates Increase - Canterbury-Bankstown
Date: Wednesday, 3 March 2021 7:16:32 AM

Please don't let council raise our rates by 30%. The rates are already very high. Not only is it bad timing during a global pandemic when people are doing it tough but it is also just not ok. Council have and continue to over-develop our area against community wishes. Our once quiet and safe street now has at least twice as many families living on it than 10 years ago. (it's so busy we can no longer drive safely down our street. Our kids can no longer play safely or ride their bikes safely.) So council are already getting at least twice as many rates paid than they used to. It is a greedy move for them to request such a big increase. I'm not interested in paying 30% more so they can continue to over-develop our area and continue to provide very average service to its residents. It's really NOT OK.

[REDACTED]

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Stop Council Rates Increase - Canterbury-Bankstown
Date: Wednesday, 3 March 2021 7:14:22 AM

Hi

Stop this increase. Consider the older Australian who are at present feeling it so difficult to pay for their food and daily expenses let alone this increase.

Thanks.

Concerned citizen

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Stop Council Rates Increase - Canterbury-Bankstown
Date: Wednesday, 3 March 2021 6:58:20 AM

Hi
NO to the rate rise

Thsnks
Regards

[REDACTED]

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Stop Council Rates Increase - Canterbury-Bankstown
Date: Wednesday, 3 March 2021 6:40:21 AM

Dear Sir/Madam

I live in the Bankstown/ Canterbury area at [REDACTED].

I am retired and I don't get any pension and this thought of increasing rates seems that the merged councils are either greedy or don't care about there councils patrons.

I personally think that this is not the right time to even think of rates increase. I always thought that councils are there to help there patrons but this is outrageous

Hope the IPART are more considerate towards this outrageous hike in rates and help the patrons of the merged councils

I really hope that my cry for help does not fall on deaf ears

Thanking the IPART in anticipation

Kind Regards

[REDACTED]

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Stop Council Rates Increase - Canterbury-Bankstown
Date: Sunday, 7 March 2021 9:15:57 PM

Dear Sir/Madam

It's completely inappropriate and inhumane for Council to even consider applying for a rates increase of more than 30% over the next 5 years!!

People have lost their jobs, some business have closed, and some are working reduced hours, as a consequence of the Covid pandemic.

There could not be a more inopportune and unfair time for Council to intend to apply for this totally unreasonable rates increase.

Yours faithfully

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Stop Council Rates Increase - Canterbury-Bankstown
Date: Saturday, 6 March 2021 8:58:55 PM

Please do not allow the increase being sought by Canterbury-Bankstown council. The high cost of living is really driving people up against the wall financially. If this increase goes ahead it will simply put more pressure on people at the worst possible time this century.

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Stop Council Rates Increase - Canterbury-Bankstown
Date: Saturday, 6 March 2021 3:43:41 PM

Dear Commissioner,

As a local resident who speaks English, Cantonese, and Mandarin, I have spoken to my community neighbors whose first language is Cantonese or Mandarin regarding the proposed rate hike by Canterbury-Bankstown council. We are strongly against the proposed rate hike. My neighborhood feels we have been betrayed by such hike as it is against one of the original purposes of the Bankstown and Canterbury amalgamation. Via the amalgamation scale, efficiency, synergy have been achieved, and the benefits of saving should be passed back to the local residents. Therefore we are strongly against the proposed rate hike. Given the challenges and uncertainties we are facing in light of the current Corvid-19 pandemic, we urge you to require the Canterbury-Bankstown council to reduce its council rate for the benefit of the community.

Regards and yours sincerely

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Stop Council Rates Increase - Canterbury-Bankstown
Date: Friday, 5 March 2021 9:33:02 PM

I am concerned re the proposed rate increase in our area and wish to express my opposition to this increase.

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Stop Council Rates Increase - Canterbury-Bankstown
Date: Friday, 5 March 2021 8:53:52 AM

Increases at a time when we have just experienced the year we have is unthinkable. So many have lost work or are just starting to get back on their feet. Almost no- one was exempt from the affects of the virus in one way or another.

The council has ineffectively tried to justify their plans but does not tell the whole story. Council has said that these rises are to benefit the area but does it tell everybody about the cutbacks it has instigated which have put further monetary strains on the residents of the area.

Schools as an example received notification that Crown Land area outside schools would no longer be kept mowed by Council.

Schools don't have the staff or appropriate equipment available to just pick up a big job like this, a particular school I am thinking about has the four sides of the large property to now care for. Quotes for the job are approximately \$500 per month. This now comes out of the school's budget.

I presume other not for profit services have also received these notices as have a 93 year old local.

The Council keeps on about the beautification of the area but has now increased the reliance on the generosity of its residents to keep Crown Land in good order and also slug them in the process.

I personally don't have a problem with rises if there are services provided not if services are taken away or not provided in first place we have streets that don't have footpaths. I use a walker and can't walk around the block.

I am irritated every time the street sweeper travels down my street as a consequence of Council allowing duplex developments in narrow streets it is a waste of time and money as cars are parked on both sides of street and it has to travel down the middle of street and not clean the gutter area. This I am sure is common in the Council area as more development means more cars parked on streets.

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Stop Council Rates Increase - Canterbury-Bankstown
Date: Thursday, 4 March 2021 8:51:55 AM

Dear Sir/Madam

I am a local resident of Bankstown council. I am writing to voice my strong objection to Canterbury-Bankstown's request to raise Rates.

I request that you reject the Council request.

Best regards

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Stop Council Rates Increase - Canterbury-Bankstown
Date: Thursday, 4 March 2021 7:31:32 AM

I would like to object to the application for a rate rise of the extent outlined.

I live in Panania.

The two Councils were joined under the banner of improving efficiency I understand that there was a substantial amount of money, \$ millions, at the time to cover the transitioning together. My reading of the change in the rate systems shows, not all but a majority of the increased costs in the adjustment will fall on the residents of Canterbury. One wonders as to the efficiency of the individual councils before the change and whether this is an influence in the request for the increase.

I am not opposed to a rate rise as such but this increase, if approved, would be well ahead of inflation.

I understand the request is linked to the demands of the people in the area, this should be examined closely when considering this request to establish the factual situation is as it is stated.

Thank you for considering the points I have raised.

[REDACTED]

--

[REDACTED]

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Stop Council Rates Increase - Canterbury-Bankstown
Date: Thursday, 4 March 2021 6:33:48 AM

I am against any type of increase to our rates. I did not agree to amalgamation of Bankstown council & don't see why we should have to pay an increase because Canterbury council was not run efficiently.

[REDACTED]
[REDACTED]

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Stop Council Rates Increase - Canterbury-Bankstown
Date: Wednesday, 3 March 2021 3:03:17 PM

Hi,

I'm opposed to the rate hike proposed in the Canterbury-Bankstown area.

This process should be transparent to all, stating what the clear \$ per square meterage cost is across each postcode plus cost of the services provided to each property.

If the costs have changed from the council it should be clear as to why the changes have occurred – CPI increases, contractor change to lower prices.

Transparency is key and this isn't the case with the information I've seen regarding the proposals from council.

Regards,

[REDACTED]



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From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Stop Council Rates Increase - Canterbury-Bankstown
Date: Wednesday, 3 March 2021 1:56:50 PM

Say No To Council's 30% Rates Hike

The Canterbury-Bankstown Council have proposed to increase your rates by more than 30% over the next 5 years.

To be clear, this is NOT rate harmonisation due to council mergers.

This is a rate hike by council.

I am outraged that our Council believes a global pandemic is the time to take money out of your back pocket.

Make your voice heard.

I need your help to fight for this. So please sign and pass this on to others in the area.

Regards,

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Stop Council Rates Increase - Canterbury-Bankstown
Date: Wednesday, 3 March 2021 12:06:04 PM

Hi

I live in Padstow, in the Canterbury-Bankstown council area, and have been a rate payer for some 13 years. I'm disappointed at the new rate structure, that the increases seem to disproportionately be targeted toward the lower-value properties, with only a minor increase to the higher-value properties.

Even if we assume that the increase is warranted, ratepayers are being told by council that the harmonisation process is just following state government instructions. It seems that a significant rate increase is not part of the state government instruction.

With CPI growth forecast by the RBA to be at best 3% in the next few years (<https://www.rba.gov.au/publications/smp/2021/feb/forecasts.html>), where are we getting these 7.8% rate increases from?

How did council reach the conclusion that it is necessary to increase the base rates from \$636.80 to \$1,040? Is this an equitable share of the cost burden across all properties, or simply an attempt to push through a rate increase without much scrutiny, and pin the responsibility on the state government?

While the adjustment in the first year seems moderate to those in the former Canterbury city council, those who have land values below \$400k are still seeing a \$100+ rate increase for 22/23 and 23/24 - this is not a harmonisation process, it's simply a rate increase.

I would ask that you have a look into this process to ensure its fairness. A council should not be blaming its desire for a rate increase on the state government, especially in these economically unstable times.

Thanks

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Stop Council Rates Increase - Canterbury-Bankstown
Date: Wednesday, 3 March 2021 11:12:34 AM

To Whom It May Concern,

This increase in council rates is excessive and does not correspond to an increase in operational costs, inflation or vastly improved services.

Bringing into line equivalent rates across the former Bankstown and Canterbury council areas, as well as a small increase due to changes in operational costs, would be understandable. But an increase of nearly 40% over the next few years is completely unacceptable.

Kind Regards,

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Stop Council Rates Increase - Canterbury-Bankstown
Date: Wednesday, 3 March 2021 10:29:20 AM

No more rate hikes, we are paying quite enough at the moment, over 1000 dollars a year. Yes we get garbage collections, but the shops around Revesby are becoming quite grubby looking with lots of rubbish lying about, Bankstown itself is looking like a third world country, with sub standard commercial buildings and a shopping centre unpleasant. . I am now shopping at Macarthur and will continue to do so until things change for the better.

With more people being put into high rise, parking is almost impossible, the street we live in is now very difficult to get a car out of our driveway because of the increased parking due to more and more two level building permits being issued and it seems most of them will have multiple cars exacerbating the problems we now have....this is not a time to increase rates while these issues are continuing. and these decisions are leaving us quite disgruntled.

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Stop Council Rates Increase - Canterbury-Bankstown
Date: Wednesday, 3 March 2021 10:15:57 AM

Good morning,

Yes, I heard of the Councils proposed 30% rates increase. Not sure why after an amalgamation that costs have increased, shouldn't there be a reduction due to the alleged efficiency?

6% increase PA seems extreme given CPI is also very low as wages growth.

Please reconsider this amount to a CPI increase of around 1.5% and ask the council to demonstrate their efficiency post amalgamation.

Regards

[REDACTED]

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Stop Council Rates Increase - Canterbury-Bankstown
Date: Wednesday, 3 March 2021 9:42:20 AM

To Whom it may concern.

We wish to lodge our objection to the proposed rate rise increase by Bankstown / Canterbury council of 30% over 5 years.

This proposal will severely disadvantage the majority of residents in this municipality and will only serve to allow council to increase administration and not improve existing or future services which it is not coping with at present.

As a long term resident of this community I have seen services provided by council degrade over the years with the continual increase in levies. One must ask where is this money actually being squandered?

Totally opposed.

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Stop Council Rates Increase - Canterbury-Bankstown
Date: Wednesday, 3 March 2021 9:04:02 AM

Canterbury Bankstown Council need to cut costs, and show that they are able to extract maximum value from the revenue they can raise outside of increasing rates. They have not done this.

They have no mandate to increase rates.

The Merger between Bankstown Canterbury councils should have brought efficiency - it has not.

The imposition of this tax is illegal and unconstitutional.

This tax will cause harm to the community.

The raising of this tax is not inline with any harmonization.

CBC has not provided sufficient evidence indicating where these funds will be spent.

CBC make a case for local level government in all jurisdictions to be dissolved and powers transferred to the commonwealth.

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Stop Council Rates Increase - Canterbury-Bankstown
Date: Wednesday, 3 March 2021 8:07:57 AM

Council have doubled and tripled their rates with over development of the areas why would a rates hike be required.. Say NO to Rates Hike!!!!

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Stop Council Rates Increase - Canterbury-Bankstown
Date: Wednesday, 3 March 2021 7:56:25 AM

Hi, I am writing to express my concerns and astonishment at the prospect that Canterbury-Bankstown Council have proposed to increase our rates by more than 30% over the next 5 years.

I know that our household would struggle greatly to meet these increases and so will a lot of other pensioners I know. Please do not allow such a huge increase occur, we just cannot afford this.

This is way above and beyond a reasonable increase and is certainly not just a moderate rate harmonisation due to council mergers.

This is an unrealistic rate hike by the Council and is out of reach of most residents in the area, we are struggling enough as it is.

Our community is currently facing extremely difficult conditions as we make our way through the COVID-19 pandemic. Jobs have been lost, hours have been cut, businesses have closed and many others are struggling to hang on.

Yours sincerely,
Worried and concerned rate payers.

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Stop Council Rates Increase - Canterbury-Bankstown
Date: Wednesday, 3 March 2021 7:17:41 AM

Dear Sir,

[REDACTED]

I am writing to voice my concern of the 30% increase of the rate over the next few years.

I receive part pension and rely on my Term Deposit interest to pay the bills. For the past few years, the interest rate has gone down a lot. The current rate stands at 0.01%. With this in mind, I would have difficulty paying the increase of the Council Rate.

Your reconsideration of this matter is appreciated.

Kind Regards

[REDACTED]

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Stop Council Rates Increase - Canterbury-Bankstown
Date: Wednesday, 3 March 2021 6:28:35 AM

Our community is currently facing extremely difficult conditions as we make our way through the COVID-19 pandemic. Jobs have been lost, hours have been cut, businesses have closed and many others are struggling to hang on.

I am outraged that our Council believes a global pandemic is the time to take money out of our pocket.

This proposed rate increase is not in our local community's best interest and should not be approved.

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Stop Council Rates Increase - Canterbury-Bankstown
Date: Sunday, 7 March 2021 11:33:35 AM

No to increase Council Rates for Canterbury-Bankstown.

Sent: Wednesday, 3 March 2021 4:07 PM

To: Local Government Mailbox <localgovernment@ipart.nsw.gov.au>

Subject: Stop Council Rates Increase - Canterbury-Bankstown

As a resident of Milperra in the Canterbury Bankstown City Council area I most emphatically oppose the exorbitant rise in rates across our council area.

The rise is not affordable by the average rate payer. Pay rises, even at NSW Govt level, have been thwarted. Even those who have held the Emergency, Educational and Medical needs of a state and country together and given their all, have been denied the remuneration they deserved. With wages held in pre Covid level, there is no way that this rate rise can be passed as fair and equitable for residents.

Furthermore, the residents of Milperra and other areas along the river are recovering from the February 2020 flood that impacted on our area. Insurance rates increased and will continue to increase to a wider area if developments near the river and surrounding areas are allowed to proceed.

5th March 2021

General Manager
Canterbury Bankstown City Council

I would like to voice my dissatisfaction at the news that Canterbury Bankstown City Council proposes to increase our rates by 36% over 5 years.

This is completely unjust and unfair that you can increase rates to anything like this when others like my wife and I try to live on the same income since our retirement many years ago, and the same income into the near future due to a zero increase from my super payment which for the last two years has had zero CPI increase. We are going backwards and your increase is going to put us back further.

We have a bank term deposit which rewards us only a lousy 0.38%.

I am at a loss to understand why such a big increase is necessary. We would all like extra spending money, but like other large companies or institutions, Council must look extra hard at their own in-house running costs and adjust before increasing rates.

What is the increase to be spent on and is it necessary?

Council revenue from just around our area must have increased considerably, for instance rates from originally five neighbouring homes will increase to ten doubling Councils revenue. This is happening all around our area with a house being knocked down and two or more being built. It is also noted that Council used to carry out a lot of DA works and building certification works. All of the new duplex and granny flats built mentioned above have been built using private building certifiers and not councils. This must be a saving to Council.

Whilst I am really concerned about the future of our own financial income and expenditure, other families who live in the area like my daughter should not be burdened with such a large increase in such a small timeframe as proposed.

[REDACTED]

Independent Pricing and Regulatory Tribunal

localgovernment@ipart.nsw.gov.au



Re: Canterbury-Bankstown Council Proposal to increase rates

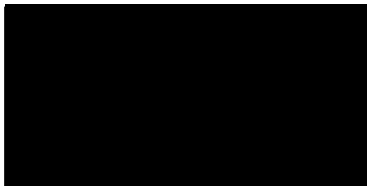
Dear Sir/Madam,

I believe the proposed increase to our rates is completely out of step with cost of living pressures already being experienced by our local community.

With our State and National Governments struggling to manage the economy through the effects of the global COVID-19 pandemic now is not the time for imposing substantial additional costs of living expenses on our community, particularly those on pensions and fixed incomes.

This proposal to increase rates flies in the face of the proposed Draft DLEP which is currently under review by the State Government and will involve more stress on local infrastructure.

Yours faithfully



From: [REDACTED]
To: council@cbc.city.nsw.gov.au; [Local Government Mailbox](#)
Cc: [REDACTED]; easthills@parliament.nsw.gov.au
Subject: Proposed Canterbury - Bankstown rate increase by more than 30% and why not implementing a million dollar cost saving
Date: Sunday, 7 March 2021 1:55:33 PM

I am utterly outraged that the council is planning to increase rates by more than 30% when there is a significant cost-saving project that has been shelved by the council.

Below is my conversation with the council over the last few years about implementing a system to convert organic garbage into compost. A trial has been conducted, but the project was shelved. Since 2009 the Penrith Council have had a large-scale organic garbage system and has saved 17 million dollars in tip fees and avoiding organic garbage contributing to greenhouse gases. This project would address both a major environmental issue and provide the opportunity to keep our council rates as low as possible.

The main reasons given to me why the project was not implemented was that:

1. It appears it is more important to the council to "allow for our diverse community to participate in ways that works for them and their families" in managing organic compost waste, rather than making sure our council fees are kept to the minimum. I would suggest that this priority is wrong - most people would prefer to slightly modify their garbage disposal habits (i.e. put organic garbage in a different bin) and not have a rate increase.
2. The participation levels were low in the trial. The reasons for this may be varied (i.e. all household members perhaps didn't clearly understand the trial system and what required) and does not automatically imply that people will not adopt the system if it was implemented. I believe that if people understand that it is good for the environment and good for keeping rates low there would be increased participation. Other councils I'm sure have faced this challenge and overcome it.
3. Contamination problems (6% contamination levels in stand-alone dwellings and over 30% contamination levels in units/apartment dwellings). I feel that this is more an education issue and over time providing feedback to households, this would improve. Penrith council have staff that inspect bins and provide feedback to households that haven't got it right to change their behaviour. Over time they have reduced their contamination problems. And for those that don't want to comply after giving significant feedback to the household I'm sure the threat of a fine will help with compliance to the procedure.

I am confident that our council staff can find ways to meet all of the challenges to ensure a successful implementation of this project. There is I'm sure a lot to learn from other councils that have implemented this system.

Some suggestions the council may wish to consider:

1. Create on the council website a project classification called "Cost reducing

projects" and put this project up on the website. Allow the project to be followed by sending email updates.

2. Send a letter to every household asking them to set up a profile on the website (if not already done so) and request them to vote on the project online. Collect their residential address as well when setting up their profile (just in case you need in future to provide specific household feedback about the new organic garbage disposal system process). With email addresses of the community this will allow the council to cost-effectively continually educate the community on the new organic garbage system and any other council process that requires educating the community (e.g what recycling specifically goes into the council yellow bin).

We expect councils to deliver services in the most efficient manner. I personally expect the council to take the lead and protect our environment. I am confident that most community members would applaud the council's implementation of this project - particularly if the council can revise downwards the extent of the rate increase or abandon it all together.

If I can be of any assistance in implementing this project I would most welcome the opportunity. I am a business analyst by trade and have had significant corporate experience in managing systems and processes.

I look forward to your response.

Kind regards,



From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: re Canterbury-Bankstown application to increased council rates
Date: Tuesday, 9 March 2021 7:59:30 PM

[REDACTED]

[REDACTED]

8th
March 2021

IPART

Dear
Sir/Madam

My Local
member Ms Wendy Lindsay sent letter informing of the Canterbury/Bankstown
council has applied to the Independent Pricing and Regulatory Tribunal.

Unfortunately

I have only received the correspondence last Friday as I had been away on weekend and realised the deadline for submissions was on Sunday 7th March.

Please

accept my late submission

Without my

Local member Ms Wendy Lindsay informing the local residences about the Canterbury/Bankstown

council applying to the IPART requesting increase in our council rates, I had no idea that Canterbury/Bankstown council had applied to IPART.

It is very

unfair, considering some of the rate payers have lost their jobs, due to the COVID pandemic.

Most

peoples wages have not gone up for a long time who do not have government jobs.

With the Canterbury/Bankstown

council increasing medium density housing and unit development, the council would be receiving more money, as the dwellings per block has increased to dual occupancy, and units. Instead of 1 dwelling per block.

Please
consider rejecting the Canterbury/Bankstown council's application for
increasing our council rates

Yours
sincerely

A black rectangular box redacting the signature of the sender.

.

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: No to council rate rise
Date: Monday, 8 March 2021 12:04:13 PM

Dear Wendy

Thank you for the opportunity to be able to voice my concern about the proposed rate increases for Canterbury-Bankstown Councils.

I believe that the Council should not increase our rates by over 30% - next 5 years.

Thank you for the opportunity for allowing our input, and taking this up on behalf of the rate payers.

Kind regards



From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Stop Council Rates Increase - Canterbury-Bankstown
Date: Saturday, 13 March 2021 8:57:21 AM

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Protest for Canterbury-Bankstown Council's Proposed Rates Hike
Date: Monday, 8 March 2021 9:12:43 PM

Dear IPART,

I am a local resident living in Revesby.

Recently it has been brought to my attention that Canterbury-Bankstown Council has proposed to increase our rates by more than 30% over the next 5 years.

I am very concerned about the Council's greedy behaviour and lodge a formal protest on the proposal.

The community is facing very challenging conditions as people make our way through the pandemic. There are so many jobs already lost. Workers' hours have been cut. As a result, many businesses have shut down. The living expenses have gone up. At this point of time, greedy councils have proposed to increase rate for all the residents. This is purely to rub the salt on the wound. It undoubtedly will make everyone's living expenses go up even further. This is not acceptable.

I urge you to stop Council's outrageous proposal to increase the rates.

I will also sign the petition with Wendy Lindsay, State Member for East Hills to stop Council's proposal.

Kind Regards,

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Canterbury-Bankstown Rates Increase
Date: Thursday, 11 March 2021 9:16:54 PM

To Whom it May Concern:

I am writing to you about my serious concerns about the proposed council rate increases by more than 30% over the next 5 years.

I am not sure if this council is living on the same planet as the rest of us, but a significant percentage of people (my wife and I included) are currently in the middle of a global pandemic. On a personal level, we have both been stood down from our jobs for a period of time and are currently at about 50% of our normal salaries. There. some people on our street who have been out of a job completely living off the job keeper allowance which is about to end in the next couple of weeks. The impact on my family as well as the people in our vicinity has been huge to say the least and surely you must realise that the same can be said of the majority of people in the suburb, city, state and entire country.

How these councillors can get together in a conference room and a collective unit decide that in the middle of a global pandemic where people are without jobs or without a significant chunk of their wage is just beyond comprehension. It is disgusting, its deplorable, it is incredibly cruel and a real kick in the teeth to people who are struggling.

Even worse is that aside from the ludicrous and criminal 30% increases proposed, they also acknowledge that the residents will not get any extra services for this exorbitant price hike. How do these people even get away with this tripe?

I urge you to view this proposal as farcical and insensitive. This will be the difference for a lot of people that could break them financially and mentally. Please toss this terrible and insensitive idea in the bin where it truly belongs and give the people a chance to breathe and get their head above water during a global pandemic

Regards

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Submission AGAINST Council proposed rates increase
Date: Monday, 8 March 2021 1:25:27 PM

Dear Sir / Madam,

I have recently become aware of Canterbury-Bankstown Council's proposed rate increase of over 30%.

I am a local resident and I would strongly protest against a rates increase at this time.

Surely with the events of 2020 and the ongoing coronavirus pandemic, job losses, economic climate, ending of jobkeeper/jobseeker payments and all associated issues and strains placed on individuals and businesses in the community, there would be enough incentive and sympathy to avoid causing further strain and suffering at a such an inopportune time.

Please reconsider allowing such a rate increase at this time. Allow individuals and businesses an opportunity to get back on their feet. Please wait until things have improved enough that businesses and individuals can afford these increases.

I appreciate you taking the time to read my email and I strongly implore you to stand by the individuals and businesses in this community at a time when we really need your support.

Much appreciated.

Kind regards,

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Canterbury-Bankstown Council proposed rate increase
Date: Monday, 15 March 2021 1:54:16 PM

To Whom It May Concern,

I recently received notification from Wendy Lindsay MP that Canterbury-Bankstown Council are proposing to increase their council rates by more than 30% over the next 5 years.

I write to you express my concern over this proposed rate hike. I argue this is in contrast to CPI and the demographic reflected by Household Income statistics.

The past 5 years has shown a a less than 2.5% increase in CPI across Sydney, and less than 2.2% across Australia overall*. More recently the CPI change from 2019-2020 showed a decrease by up to 1%*. Going back 20 years the highest change in CPI has been less than 6.5% for Sydney!* These numbers are in clear contrast to the proposed 30% increase which Canterbury-Bankstown Council wish to implement. I argue that any rate increase should be reflective of the increased value of the dollar and therefore reflective of the cost of living within the state.

Recent numbers show that Canterbury-Bankstown Council Lowest and Medium Lowest Household Income groups combined make up over 56% of total households**. In 2016 this reflected a weekly income of less than \$1482**. Rate increases should take into account the disposable income of these households, especially since they make up more than 50% of the Canterbury-Bankstown Council demographic.

Please insist that Canterbury-Bankstown Council revise their proposed rate increase to reflect the community demographic.

* <https://economy.id.com.au/canterbury-bankstown/consumer-price-index>

** <https://profile.id.com.au/canterbury-bankstown/household-income-quartiles>

Thanks,

[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: Re: IPART
Date: Thursday, 18 March 2021 6:08:06 PM

Thanks.

The Council ran a program that deliberately misguide its constituents.
The pop up meetings i attended were largely a sham.
Council previously sought and was grated IPART approval on several occasions that actually overlapped yet they now proceed to go down the same watering hole.
I sent my concerns to half a dozen councillors and only one replied.
Ive sent info to the local member without reply whilst the Premier replied that my concerns were to be forwarded to another minister which has failed to respond.
I am sorry i missed adding my name to your submissions list but feel the odds are stacked against us.
Their Council meeting was very restricted.
I feel the odds are stacked against us getting a fair outcome, so can only hope you pay attention to the residents as Councils views were determined well before any community consultation.
Their first request, harmonisation of rate calculation as Bankstown residents pay a higher amount in the dollar than Canterbury residents doesn't consider the medium value of homes in Canterbury is \$400k higher, so the ironic fact is, irrespective of paying a lower amount in the dollar that Canterbury residents already pay higher rates.
I had forwarded Council my list of reasons why they dont deserve an overall rate rise but expect that was lost in the ether.

So please, on behalf of all the residents, send this mob packing and tell them to make more effort in getting their own houses in order rather than slugging the ratepayers AGAIN

Thanks

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

From: [REDACTED]
To: [Local Government Mailbox](#)
Date: Friday, 19 March 2021 2:35:02 PM

How can you justify Such a HUGE increase in Rates, for struggling families, Pensioners etc, especially at the moment, All I can say is bring on the Next Council Elections, you are causing an enormous amount of Stress and Worry,
And I especially want to know where all of this extra money is going, you're already receiving extra Rates from the OVERDEVELOPEMENT you're allowing.
From an outraged Resident.

From: [REDACTED]
To: [Local Government Mailbox](#)
Date: Thursday, 11 March 2021 3:14:22 PM

NO WAY

Re Rate Increase

I want an explanation why with all the extra money you are receiving from the OVERDEVELOPEMENT in the Canterbury/Bankstown area, meaning approximately 12 units in place of 2 houses as an example, and that's a Tiny example, what are you spending it on????? Not including contributions etc from developers, and you want to increase

Bloody rates 30*

Bring on the Next Council Elections

From: [REDACTED]
To: [Local Government Mailbox](#)
Date: Thursday, 11 March 2021 3:05:53 PM

Re Rate Rises

How dare you, with all the extra Rates you must be receiving from the
OVERDEVELOPEMENT of Apartments and Duplexes, where is that extra money
going????

Bring on the next Council Elections

From: [REDACTED]
To: [Local Government Mailbox](#)
Subject: council to increase rates
Date: Monday, 8 March 2021 12:01:33 PM

Canterbury/Bankstown council is asking to increase rates over the next 5 years.

My wife and I say NO to this, for these reasons.

- It was stated that by amalgamating the two councils the costs of running the council would be cheaper. Why the increase then?
- Those people who have larger blocks will be charged even more due to the value of the block but receive no better or more facilities.
- If landlords are paying more through increased rates these costs will be passed on to the tenants more cost to people who can't afford the rise.
- I am now semi retired and not bringing in a weekly pay check. I may not be able to afford the price rise, and if land go up as predicted it will cost me even more.
Is the council trying to force the semi retired/ retired people out of the area by making it too expensive?
- With all the new duplexes that are going up through the whole area (which means double the rates) council should not need any more money.

So again I say NO to rate rises.

Regards [REDACTED]
[REDACTED]

From: [REDACTED]
To: [REDACTED]; [Local Government Mailbox](#)
Cc: [REDACTED]
Subject: CBCity Operational Plans
Date: Tuesday, 16 March 2021 9:11:32 PM

Dear [REDACTED]

It was a pleasure to speak to [REDACTED] this morning over the telephone. As per my conversation with [REDACTED], please see below google drive link to the Canterbury Bankstown Council Operational Plans. The files were too big to attached,

[REDACTED]

[REDACTED] has done a wonderful job in analysing the operational plans and would like to point out to IPART that ratepayers were only provided with the adopted operational plans during community consultation. Canterbury-Bankstown council has subsequently revised the operational plan twice. These documents were not provided to the ratepayers during the consultation period, nor where they submitted to IPART. Ratepayers are very confused and concerned with the sudden change in numbers in capital expenditure. I strongly request IPART to investigate the Accounting framework of Canterbury-Bankstown Council.

To share some further information in relations to capital works:

The adopted Capital expenditure budget in the attached document was \$78,374,000 - page 62

Google Drive: ADOPTED_2020-21_Operational_Plan_FA03_WEB_pdf).

REVISIONS TO CBCity OPERATIONAL PLAN - Not provided to IPART or Ratepayers during community consultation

August 25th 2020

[Council Agenda for Ordinary meeting on 25 August 2020](#)

7.1 Review of the 2019/20 Operational Plan, Delivery Program and Budget to 30 June 2020 - Page 67

Google Drive: CBCity 2020 21 Operational Plan Quarter One review 1 Apr to 30 Jun 2020 update.pdf

[CBCity Operational Plan Quarter One review : 1 July 2020 – 30 September 2020](#) - Not provided to IPART or Ratepayers during community consultation page 46

Google Drive: CBCity 2020 21 Operational Plan Quarter One review 1 Jul to 30 Sep 2020 update.pdf

CAPITAL EXPENDITURE (CAPEX)

Council's CAPEX is now expected to be **\$145.6M**, a net increase of \$67.3M to that

originally planned.

The increase is primarily made up of carryovers from 2019/20, new grants received and adjustments for deferred projects.

A summary of the major capital adjustments reflected as part of this review are as follows:

	\$'000
Capital Carry Overs – previously adopted	34,583
North Terrace -New Culvert-Appian Way and Railway Underpass Stage 1	8,214
Road and traffic projects	3,723
Canterbury Town Centre Stage 2	3,500
Other Town Centre Upgrades	2,606
Canterbury Rd Underpass and Podium	2,492
Various Road Pavement works	2,142
Milperra Drain Master Plan Stage 11 Part 2	1,874
Various Traffic Management Devices works	1,589
Various Sportsfield Lighting Upgrades	1,061
Marco Reserve Amenities Upgrade Stage 1	770
Ewen Park Outdoor Learning Space Construction	693
Deverall Park Netball Court Resurfacing	600
Balmoral Ave-Drainage Upgrade	490
Canterbury SES-Upgrades	348
Others - Net	2,588
Net Adjustments September	67,273

February 23rd 2021 - Not provided to IPART or Ratepayers during community consultation

[Council Agenda for Ordinary meeting on 23 February 2021](#)

7.1 Review of the 2020/21 Operational Plan, Delivery Program and Budget to 31 December 2020
page 73

Google Drive: CBCity 2020 21 Operational Plan Quarter Two review 1 Oct to 31 Dec 2020 update.pdf

[CBCity Operational plan Quarter Two: 1 October 2020 – 31 December 2020](#) - page 47 & 48

CAPITAL EXPENDITURE (CAPEX)

Council's CAPEX is now expected to be **\$161.4M**, a net increase of \$15.8M to that previously projected and adopted.

The variation largely relates to \$12.0M of Federal Economic Stimulus funding received by Council for identified projects to be completed over the next 12 months. Other revisions relate to timing adjustments of budgeted expenditure that will not be completed or commenced within the 2020/21 financial year and have now been rescheduled to the 2021/22 financial. These adjustments are a part of Council's ongoing review which ensures that the capital works and acquisition program reflects the forecast pattern of expenditure.

A summary of the major capital adjustments reflected as part of this review are as

follows:

	000's
Various Playground Upgrades	2,850
Kelso North Masterplan Implementation	2,670
Various Road Resurfacing	1,850
Various Sportsfield Renewals	2,000
Earlwood Oval Playing Surface Upgrade	1,300
Various Pedestrian Crossings	963
Various Recreation Upgrades	948
Various Amenities Upgrades	905
Alma Street Roundabout	750
Various Sports Lighting	650
Wilbur Street Carpark Upgrade	600
Paul Keating Park Playground-Stage 1	500
Various Footpath Upgrades	464
Other Adjustments Net	(700)
Net Adjustments December	15,750

Best Regards,

[REDACTED]

[REDACTED]

IPART,

I kindly request that IPART accept this late submission in relation to the Canterbury Bankstown Special Rate Variation & Rate harmonization.

The material in this late submission only became public knowledge on Friday 19th March 2021 at the Canterbury Bankstown Council event held at the Bankstown Sports Club "CBEvolve". In this event it became apparent Council had taken over all the detailed planning for the NSW State Government initiative for urban renewal of the Sydenham to Bankstown corridor,

- The quality of the presentations and detail in the town plans is similar to what the NSW Government has put into the North-West Metro and other significant infrastructure investments, this is significantly different to what one would expect from a local council.
- This Urban Renewal strategy has intergenerational benefits and Gross Domestic Product benefits broader than the LGA. This level of activity is usually a State or Federal Government activity.
- The intergenerational and widespread benefits of the urban renewal should not be funded by today's Canterbury Bankstown rate payers as they are not the principal long-term beneficiaries.

The genesis of the CBCity adoption of the delivery and funding of the initiative happened while the newly merged Council was under the administration of [REDACTED]. There was no community endorsement to fund the required detailed planning required.

The following dates and events are pertinent to my submission:

The table below headed Canterbury & Bankstown Fit for the future assessments for both former Council LGAs satisfied the Financial, sustainability, Infrastructure / service management and efficiency Independent Local Government Review Panel criteria. Canterbury Council provided evidence that it would have met the Scale and Capacity criteria by 2021.

2015

Canterbury & Bankstown Fit for the future assessments

	Bankstown	Canterbury
Scale and capacity	Satisfies	Does not satisfy
Financial criteria	Satisfies overall	Satisfies overall
Sustainability	Satisfies	Satisfies
Infrastructure and service management	Satisfies	Satisfies
Efficiency	Satisfies	Satisfies

Both former Council LGAs satisfied the Financial, sustainability, Infrastructure / service management and efficiency Independent Local Government Review Panel criteria. Canterbury Council provided evidence that it would have met the Scale and Capacity criteria by 2021.

2016

12th May, the former Canterbury & Bankstown Councils were merged to create the new LGA of Canterbury Bankstown by the NSW Government.

At the Council meeting [minutes from September 27th 2016](#) detail when Council officially engaged with NSW State Planning minister Rob Stokes on the Sydenham to Bankstown Urban Renewal Corridor strategy. The Council minutes list the Director City Planning as Scott Pedder and the Manager City Planning as [REDACTED]. The 1st item on the Council minutes is for the Administrator Richard Colley to write to the minister.

ITEM 4.1 INVITATION TO MINISTER FOR PLANNING TO VISIT CAMSPIE CENTRE

(150) MOVED AND RESOLVED BY THE ADMINISTRATOR

That I write to the Minister for Planning and invite him to join me to visit Campsie and to see first-hand the opportunities the Campsie town centre has to offer in supporting the State Government's intentions under the draft Corridor Strategy and to highlight some of the key issues that will need to be addressed in the Sydenham to Bankstown Urban Renewal Corridor Strategy when released later this year.

The following [25 OCTOBER 2016 Council minutes](#) record that [REDACTED] with a new "Director" level position with the title "Director City Future" indicating Council had adopted a new focus.

This focus was sufficiently different to the existing "City Planning" function to warrant a Director level position reporting directly to the General Manager. This change of focus was done under the direction of the Administrator [REDACTED], as such no mandate was sought or granted by rate payers. While the Director role at this time was not a material change to Council's functions at the time, it does become materially different when the NSW State Government hands over planning control for the urban renewal corridor in late 2018.

2017

In the [2017/2018 Annual report](#) (page 92) it is noted the "Liveable Centres Program" was established and provided approximately \$3 million per year for funding planning and works for 18 centres across the City to 2021.

From June to September 2017 the [NSW Government put a DRAFT Sydenham to Bankstown Urban Renewal Corridor Strategy on exhibition](#). More than 2,800 submissions were received raising a range of issues, including infrastructure, open space, employment lands, affordable housing, transport and traffic, density, urban design, heritage and local character.

- [NSW Government Documents relating to 2015 and 2017 draft Strategies](#)

2018

On 23rd November 2018 the NSW Government materially altered the planning approach for the urban renewal corridor in response to community submissions. The [NSW Planning Minister Anthony Roberts announced](#) he would be handing planning control for the Sydenham to Bankstown corridor to the Canterbury Bankstown Council. It is important to note here that the

scope and intergenerational benefits of this task is not normally a Council activity and had not changed from the original State strategy.

Context of where the Sydenham to Bankstown urban renewal strategy came from is important. It flows from the Federal Government "[Smart Cities Plan](#)" which fed into the NSW State Premier's "[Priorities](#)", that created the "Greater Sydney Commission who developed the "[Towards Our Greater Sydney 2056](#)" plan and [6 Sydney District Plans](#). Based on the West Central District Plan, Planning NSW created the "[Sydenham to Bankstown Urban Renewal Corridor](#)" strategy. This strategy is closely linked to Transport NSW's [Sydney Metro City & Southwest](#) project that has similar lineage but is State Government funded.

The [Sydney Metro City & Southwest business case Project justification](#) states *"the city-shaping benefits of Sydney Metro City & Southwest is linked to the increase in patronage from more people living and working along the corridor"*. The business case goes on to state *"The opportunities of high- or medium-density infill development associated with more people wanting to live and work along the Sydney Metro City & Southwest corridor will provide substantial savings in infrastructure provision for government."*

The number of times the Sydenham to Bankstown Metro is referenced in Council's various planning documents also affirms the linkage. Citywide-shaping on this scale is not normally a Council activity. Again, the intergenerational and widespread benefits of this urban renewal should not be funded by today's Canterbury Bankstown rate payers as they are not the originators of the strategy, nor are they the long-term beneficiaries of it.

Contrary to what Council advise, the genesis of the strategy came from Government, rate payers when consulted may have agreed the outcomes described are desirable. However, there is no evidence of rate payers providing informed consent to paying for the long-term urban renewal benefits with an unforeseen rate increase.

Financial impact of change of planning control

As I have pointed out in previous submissions to IPART, Council has gone from having a healthy balance sheet \$41m annual surplus in 2016/17 to the current forecast deficit of \$53 million in 2021/22, requiring a \$63 million SRV annual lift to address it.

I can't help but notice that the turnaround in Council's balance sheet coincides with Council taking on the NSW Government's planning control responsibilities for a strategic initiative. It is a stark contrast to the forecast financial benefits stated in the [2016 NSW Government merger proposal of the Bankstown & Canterbury Councils](#) into a single LGA. The forecast \$94 million benefit over 20 years that has not been realised. Employee benefits & on-costs have increased from \$122.5 million in 2017/18 to \$147 million in 2020/21, up 17%.

It is unclear where the additional employee costs have come from, however, it is conceivable that the additional planning staff and planning consultants may account for the increase in costs and erosion of the 2016/17 surplus.

Council has long argued the NSW State Government has been cost shifting to local Governments. The November 2018 transfer of planning control also transferred the financial cost to Council. I am unable to find a reconciliation of the cost of taking on the State Government's planning role and State Government grants

As a rate payer I ask IPART to quantify exactly how much Council invested of rate payers' funds in the planning and resourcing for the Sydenham to Bankstown urban renewal corridor.

It is noted that Council purchased state of the art CGI software to produce animated 3D graphics used in the CBEvolve presentation, I'm aware that such software and skilled personnel to use it come at no small cost, I believe rate payers would appreciate transparency on this cost also.

At the conclusion of the CBEvolve function hosted at the Bankstown Sports club on Friday 19th March, all attendees were given a gift bag with a Samsung video player that played on a loop the virtual reality presentation we saw at the start of the event, rechargeable via micro USB cable.

I have created a video of the virtual reality presentation and put it up on Google Cloud for anyone to view. It is too large to put in an e-mail. Here is the link

[REDACTED]

Again, the quality of the presentations and detail in the town plans is similar to what the NSW Government has put into the North-West Metro and other significant infrastructure investments, this is significantly different to what one would expect from a local council.

New Campsie & Bankstown Master Town Plans

On Tuesday 23rd March 2021 Council will be considering the new town centre masterplans for both Bankstown & Campsie.

Agenda for Tue 23rd March CBCity Council meeting https://www.cbcity.nsw.gov.au/Councilccb/docs/ORD_23032021_AGN.pdf

- [Campsie Draft Master Town Plan](#) 1,224 pages
- [Bankstown Draft Master Town Plan](#) 1,173 Pages

The investment Canterbury Bankstown Council has made in planning urban renewal, revaluation of Council's buildings and the accelerated depreciation rates explained in my previous submissions appear to be a Council management crafted position where rate payers are being asked to fund the NSW Government's urban renewal strategy planning stages. I argue, a strategy that has intergenerational benefits, today's rate payers should not fund.

On a final note, Council taking on Planning Control for such a large State Government endeavor or whatever else Council is doing that consumes all available rate revenue appears to be in conflict with one of the NSW Local Government act "Principals of local government"; "*Councils should ensure that the strategic goals and activities to work towards them may be achieved within council resources*". The recent turnaround in Council's balance sheet, commensurate SRV and maximum rate harmonization IPART applications show Council is not functioning within Council financial resources.

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]