

1 June 2021



## WHAT

We are undertaking our annual Public Water Utility (PWU) operational audits.

We seek input from Government agencies, customers and other interested stakeholders on PWU performance against their operating licences in their respective audit periods.



## WHY

We undertake annual audits to check PWU compliance against their respective operating licences:

- ▼ [Hunter Water Corporation Operating Licence 2017-2022](#)
- ▼ [Sydney Water Corporation Operating Licence 2019-2023](#)
- ▼ [Water NSW Operating Licence 2017-2022.](#)



## WHO

The PWUs include:

- ▼ Hunter Water Corporation (Hunter Water)
- ▼ Sydney Water Corporation (Sydney Water)
- ▼ Water NSW.



## HOW

We develop audit scopes using our risk-based regulatory model outlined in our [Compliance and Enforcement Policy](#).



## WHEN

In 2021, we will audit the PWUs for the following audit periods:

### Hunter Water

1 November 2020 to 31 October 2021

### Sydney Water

1 July 2020 to 30 June 2021

### Water NSW

1 September 2020 to 31 August 2021.



## WHAT NEXT

The consultation period is open for 5 weeks and closes on **9 July 2021**.

We will consider all stakeholder submissions to inform the audit scopes for the 2021 operational audits.

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