

Media Release

28 September 2021

Central Coast Council's proposed water prices

IPART is reviewing the maximum prices that Central Coast Council can charge for its water, wastewater, stormwater and other water-related services.

The council submitted its pricing proposal on 10 September 2021, and today IPART has released its Issues Paper seeking community feedback.

"IPART will assess whether the price changes proposed by the council represent good value for money for customers and are affordable."

"The council has proposed prices that would increase typical household bills by about 34% in the first year, and then by inflation after that," said Chair Carmel Donnelly.

The council's submission says the proposed price increases will ensure it can provide water services that meet its customers' expectations now and into the future. This includes good quality drinking water, and reliable water supply, wastewater, stormwater and other water services.

Ms Donnelly encouraged customers and the community to make submissions to the review, complete our Have Your Say survey, and participate in IPART's online public hearing on 26 October 2021.

IPART will consider all comments made through submissions, survey responses, and at the public hearing before releasing a Draft Report seeking further community feedback in early March 2022.

Submissions to the Issues Paper and responses to the Have Your Say survey can be made via IPART's website, and are due by 1 November 2021. The Issues Paper, the council's pricing proposal, and information on how to register for the upcoming public hearing are also available on [IPART's website](#).

IPART will set new prices to apply from 1 July 2022.

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