

New South Wales

Water Industry Competition Act 2006 (NSW)

Section 10

Notice of Decision Application for a Variation of Retail Supplier's Licence No. 13_001R

I, The Hon. Kevin Anderson, MP, Minister for Lands and Water, have decided to grant Altogether Group Pty Ltd (**Applicant**)'s (ACN 136 272 298) application (**Application**) to vary retail supplier's licence number 13_001R (**Licence**) under section 10(1) of the *Water Industry Competition Act 2006* (NSW) (**Act**). The reasons for my decision are set out below.

I have considered and accepted the Independent Pricing and Regulatory Tribunal (**IPART**)'s advice and recommendations in its report to me on the Application. I attach IPART's report (**Attachment A**).

Based on my consideration and acceptance of IPART's report:

- (a) I am satisfied that the Applicant is not a disqualified corporation for the purposes of section 10(3)(a) of the Act;
- (b) I am satisfied that the Applicant is not a corporation that is a related entity (within the meaning of the *Corporations Act 2001* (Cth)) of a disqualified corporation that would have a direct or indirect interest in, or influence on, the carrying out of the activities that the Licence, if varied in accordance with the Application, would authorise, for the purposes of section 10(3)(b) of the Act; and
- (c) I am satisfied as to each of the criteria set out in section 10(4) of the Act.

I have also had regard to the licensing principles set out in section 7 of the Act in considering whether or not to grant the Licence variation and what conditions should be imposed on the Licence.

I attach the Licence, as varied (Attachment B).

The Hon. Kevin Anderson, MP Minister for Lands and Water

Dated this H day of December 2022



NEW SOUTH WALES GOVERNMENT

Water Industry Competition Act 2006 (NSW) Retail supplier's licence

Licence no. 13_001R

Altogether Group Pty Ltd

(ACN 136 272 298)

PRELIMINARY

1. Summary

- 1.1. This Licence is granted under section 10(1) of the Act.
- 1.2. The Act prohibits a person from supplying water, or providing a sewerage service, by means of any water industry infrastructure, otherwise than under the authority of a licence. This Licence authorises the Licensee and other Authorised Persons to carry out such activities that would otherwise be prohibited under the Act.

2. Outline

2.1. This Licence is divided into the following sections and schedules:

Section 1 authorises the supply of non-potable water (if applicable).

Section 2 authorises the supply of drinking water (if applicable).

Section 3 authorises the supply of sewerage services (if applicable).

Schedule A sets out special Ministerially-imposed licence conditions that are specific to this Licence.

Schedule B sets out Ministerially-imposed licence conditions that generally apply to retail suppliers' licences granted under the Act.

Schedule C sets out relevant scheme details.

 $\begin{tabular}{ll} \textbf{Schedule D} sets out the area of operations for the retail of non-potable water for the North Cooranbong Scheme. \end{tabular}$

Schedule E sets out the area of operations for the retail of drinking water and sewerage services for the North Cooranbong Scheme.

Schedule F provides indicative maps for the North Cooranbong Scheme included for reference only.

Schedule G sets out the area of operations for the retail of non-potable water for the Box Hill North Scheme.

Schedule H provides an indicative map for the Box Hill North Scheme included for reference only.

Schedule I sets out definitions and interpretation provisions.

- 2.2. In addition to the conditions in Schedules A and B to this Licence, the Act and Regulation also contain conditions that apply to this Licence. Nothing in Schedules A or B modify or affect the conditions imposed on this Licence by the Act or Regulation.
- 2.3. Where there is an inconsistency between, on one hand, Schedule D or Schedule E and, on the other hand, Schedule F, Schedule D and E prevail over Schedule F to the extent of the inconsistency.
- 2.4. Where there is an inconsistency between Schedule G and Schedule H, Schedule G prevails over Schedule H to the extent of the inconsistency.

SECTION 1 - ACTIVITIES AUTHORISED - NON-POTABLE WATER SUPPLY

Subject to the conditions imposed by the Act, the Regulation and Schedules A and B of this Licence, this Licence authorises the Licensee and any Authorised Persons specified in Table 1.1 to supply non-potable water:

- a) by means of the water industry infrastructure specified in Table 1.2
- b) to the persons or classes of persons specified in Table 1.3
- c) within the Area of Operations specified in Table 1.4, and
- d) for one or more of the Authorised Purposes for non-potable water specified in Table 1.5.

Table 1.1 Authorised Persons

[Not applicable]

Table 1.2 Water industry infrastructure

The water industry infrastructure detailed in Schedule C, Table C.1.

Table 1.3 Person or classes of persons

Persons within the Area of Operations detailed in Schedule C, Table C.1.

Table 1.4 Area of Operations

The Area of Operations detailed in Schedule C, Table C.1.

Table 1.5 Authorised Purposes for non-potable water

The Authorised Purposes detailed in Schedule C, Table C.1.

SECTION 2 – ACTIVITIES AUTHORISED - DRINKING WATER SUPPLY

Subject to the conditions imposed by the Act, the Regulation and Schedules A and B of this Licence, this Licence authorises the Licensee and any Authorised Persons specified in Table 2.1 to supply drinking water:

- a) by means of the water industry infrastructure specified in Table 2.2
- b) to the persons or classes of persons specified in Table 2.3
- c) within the Area of Operations specified in Table 2.4, and
- d) for one or more of the Authorised Purposes for drinking water specified in Table 2.5.

Table 2.1 Authorised Persons

[Not applicable]

Table 2.2 Water industry infrastructure

The water industry infrastructure detailed in Schedule C, Table C.2.

Table 2.3 Person or classes of persons

Persons within the Area of Operations detailed in Schedule C, Table C.2.

Table 2.4 Area of Operations

The Area of Operations detailed in Schedule C, Table C.2.

Table 2.5 Authorised Purposes for drinking water

The Authorised Purposes detailed in Schedule C, Table C.2.

SECTION 3 – ACTIVITIES AUTHORISED - SEWERAGE SERVICES

Subject to the conditions imposed by the Act, the Regulation and Schedules A and B of this Licence, this Licence authorises the Licensee and any Authorised Persons specified in Table 3.1 to provide sewerage services:

- a) by means of the water industry infrastructure specified in Table 3.2
- b) to the persons or classes of persons specified in Table 3.3
- c) within the Area of Operations specified in Table 3.4, and
- d) for one or more of the Authorised Purposes for sewerage services specified in Table 3.5.

Table 3.1 Authorised Persons

[Not applicable]

Table 3.2 Water industry infrastructure

The water industry infrastructure detailed in Schedule C, Table C.3.

Table 3.3 Person or classes of persons

Persons within the Area of Operations detailed in Schedule C, Table C.3.

Table 3.4 Area of Operations

The Area of Operations detailed in Schedule C, Table C.3.

Table 3.5 Authorised Purposes for sewerage services

The Authorised Purposes detailed in Schedule C, Table C.3.

SCHEDULE A - SPECIAL MINISTERIALLY-IMPOSED LICENCE CONDITIONS

This schedule sets out the conditions which the Minister imposes pursuant to section 13(1)(b) of the Act. In addition to these special Ministerially-imposed conditions, the Licensee is subject to obligations imposed by the Act, the Regulation and the standard Ministerially-imposed licence conditions set out in Schedule B. The Minister may vary the conditions in this schedule or impose new conditions, provided there is no inconsistency with the conditions imposed by the Act or the Regulation.

- 1. If requested by IPART, the Licensee must prepare and provide IPART with:
 - a) a report, to IPART's satisfaction, outlining:
 - (i) evidence of discussions with intended customer(s) or formal agreement(s) with customer(s); and
 - (ii) the curriculum vitae of the key personnel involved in the operation and management of the activities authorised by this Licence, and
 - b) a statement:
 - (i) identifying any third party providing customer services under this Licence; and
 - (ii) outlining the enforceable controls the Licensee has in place to enable it to effectively respond to any suspected breaches of these Licence conditions.

SCHEDULE B – GENERAL MINISTERIALLY-IMPOSED LICENCE CONDITIONS

1. Ongoing capacity to operate

1.1. The Licensee must have the technical, financial and organisational capacity to carry out the activities authorised by this Licence. If the Licensee ceases to have this capacity, it must report this to IPART in accordance with the Reporting Manual.

2. Maintaining appropriate insurance

- 2.1. The Licensee must hold insurance that is appropriate for the size and nature of the activities that the Licensee is carrying out under this Licence.
- 2.2. The Licensee must provide a copy of each certificate of currency of the insurance maintained by the Licensee to IPART in accordance with the Reporting Manual.
- 2.3. Before commencing any of the activities authorised by this Licence, the Licensee must demonstrate that the insurance held is appropriate for the size and nature of the activities, by providing a report to IPART from an Insurance Expert that:
 - certifies that in the Insurance Expert's opinion, the type, scope and limit
 of the insurance held by the Licensee is appropriate for the size and
 nature of the activities; and
 - b) is in the form prescribed by the Reporting Manual.

2.4. [Not applicable]

- 2.5. If, in relation to the activities authorised by this Licence, there is, or is to be a change in either of the following, the Licensee must provide a report to IPART in accordance with the Reporting Manual:
 - the insurer or underwriting panel in respect of an insurance policy held by the Licensee; or
 - b) the type, scope or limit on the amount of insurance held by the Licensee.
- 2.6. From time to time when requested in writing by IPART, the Licensee must provide a report to IPART, in the manner and form and within the timeframes specified by IPART, from an Insurance Expert certifying that in the Insurance Expert's opinion the type, scope and limit on the amount of insurance held by the Licensee is appropriate for the size and nature of the activities that the Licensee is carrying out under this Licence.

[Note: The circumstances in which IPART may request a report under clause 2.6 include (but are not limited to) the following:

 where IPART considers that there may be a change in the type, scope or limit on the amount of insurance held by the Licensee in relation to activities that the Licensee is carrying out under this Licence;

- where there is a change in the type or extent of activities authorised by this Licence; or
- where IPART or an approved auditor considers that the type, scope or limit on the amount of insurance held by the Licensee may not be appropriate for the size and nature of the activities that the Licensee is carrying out under this Licence.]

3. Complying with NSW Health requirements

- 3.1. The Licensee must carry out the activities authorised by this Licence in compliance with any requirements of NSW Health that:
 - a) IPART has agreed to; and
 - b) are notified from time to time to the Licensee by IPART in writing.

4. Complying with Audit Guidelines

4.1. The Licensee must comply with any Audit Guidelines issued by IPART.

5. Reporting in accordance with the Reporting Manual

5.1. The Licensee must prepare and submit reports in accordance with the Reporting Manual.

6. Reporting information in relation to the register of licences

- 6.1. The Licensee must notify IPART, and provide IPART with details, of any change in relation to the following, in accordance with the Reporting Manual within 14 days of the change:
 - a) any licensed network operator or public water utility from whose water industry infrastructure the Licensee supplies water to its customers;
 - b) any source from which the water handled by the water industry infrastructure referred to in clause 6.1a) is derived;
 - c) whether or not any of the Licensee's customers are Small Retail Customers:
 - d) any order under section 54 of the Act by which the Licensee is declared to be a retailer of last resort; and
 - e) any licensed network operator or public water utility by means of whose sewerage infrastructure the Licensee provides sewerage services to its customers.

7. Delineating responsibilities

- 7.1. If a code of conduct has not been established under section 46 of the Regulation, the Licensee must, by a date specified by IPART, establish a code of conduct (Licensee's Code of Conduct) in accordance with this clause 7.
- 7.2. Before commencing to supply water or provide sewerage services by means of the Licensed Water Industry Infrastructure under this Licence or by a later date specified by IPART (if any), the Licensee's Code of Conduct must be agreed in writing between:
 - a) the Licensee; and
 - b) each licensed network operator, licensed retail supplier and/or public water utility that:
 - supplies water or provides sewerage services by means of any water industry infrastructure that is connected to the Licensed Water Industry Infrastructure; or
 - ii) constructs, maintains or operates any water industry infrastructure that is connected to the Licensed Water Industry Infrastructure.

7.3. [Not Applicable]

- 7.4. The Licensee's Code of Conduct must set out the respective responsibilities of the entities specified in clause 7.2 by, at a minimum, providing for:
 - who is responsible for repairing, replacing or maintaining any pipes, pumps, valves or storages or other infrastructure connecting the Licensed Water Industry Infrastructure to the other water industry infrastructure;
 - b) who is responsible for water quality;
 - c) who is liable in the event of the unavailability of water;
 - d) who is liable in the event of failure of any water industry infrastructure;
 - e) the fees and charges payable in respect of the use of the water industry infrastructure; and
 - f) who is responsible for handling customer complaints.
- 7.5. The Licensee must not contravene the Licensee's Code of Conduct to the extent that it makes the Licensee responsible or liable for the matters set out in it.

8. Infrastructure to be used

- 8.1. The Licensee must only source and supply water by means of water industry infrastructure, if that water industry infrastructure is maintained and operated by a licensed network operator or public water utility.
- 8.2. The Licensee must only provide sewerage services by means of water industry infrastructure, if that water industry infrastructure is maintained and operated by a licensed network operator or public water utility.

9. Notification of supply of water or provision of sewerage services

- 9.1. Each time the Licensee commences to supply water under this Licence, the Licensee must:
 - notify IPART in accordance with the Reporting Manual that it has commenced to supply water to customers by means of the relevant Licensed Water Industry Infrastructure; and
 - b) provide such notification within 10 days after such commencement.
- 9.2. Each time the Licensee commences to provide sewerage services under this Licence, the Licensee must:
 - a) notify IPART in accordance with the Reporting Manual that it has commenced to provide sewerage services to customers by means of the relevant Licensed Water Industry Infrastructure; and
 - b) provide such notification within 10 days after such commencement.

SCHEDULE C - RELEVANT SCHEME DETAILS

Table C.1 Non-potable water supply

Scheme	Water industry infrastructure	Authorised Purposes	Area of Operations
Box Hill North Scheme	The water industry infrastructure specified in Section 1, Table 1.2 of the Box Hill North Network Operator's Licence.	The Authorised Purposes specified in Section 1, Table 1.4 of the Box Hill North Network Operator's Licence.	The Area of Operations specified in Schedule G of this licence.
Central Park Scheme	The water industry infrastructure specified in Section 1, Table 1.2A and Table 1.2B of the Altogether Central Park Network Operator's Licence.	The Authorised Purposes specified in Section 1, Table 1.3 of the Altogether Central Park Network Operator's Licence.	The Area of Operations specified in Section 1, Table 1.4A and Table 1.4B of the Altogether Central Park Network Operator's Licence, and Lot 2012 DP 1183894, and Lot 2012 DP 1190337.
Discovery Point Scheme	The water industry infrastructure specified in Section 1, Table 1.2 of the Altogether Discovery Point Network Operator's Licence.	The Authorised Purposes specified in Section 1, Table 1.3 of the Altogether Discovery Point Network Operator's Licence.	The Area of Operations specified in Section 1, Table 1.4 of the Altogether Discovery Point Network Operator's Licence.
Glossodia Scheme	The water industry infrastructure specified in Section 1, Table 1.2 of the Glossodia Network Operator's Licence.	The Authorised Purposes specified in Section 1, Table 1.4 of the Glossodia Network Operator's Licence.	The Area of Operations specified in Section 1, Table 1.3 of the Glossodia Network Operator's Licence.
Green Square Scheme	The water industry infrastructure specified in Section 1, Table 1.2 of the Altogether Green Square Network Operator's Licence.	The Authorised Purposes specified in Section 1, Table 1.4 of the Altogether Green Square Network Operator's Licence.	The Area of Operations specified in Section 1, Table 1.3 of the Altogether Green Square Network Operator's Licence.
Huntlee Scheme	The water industry infrastructure specified in Section 1, Table 1.2 of the Altogether Huntlee Network Operator's Licence.	The Authorised Purposes specified in Section 1, Table 1.4 of the Altogether Huntlee Network Operator's Licence.	The Area of Operations specified in Section 1, Table 1.3 of the Altogether Huntlee Network Operator's Licence.
North Cooranbong Scheme	The water industry infrastructure specified in Section 1, Table 1.2 of the Altogether Cooranbong Network Operator's Licence.	The Authorised Purposes specified in Section 1, Table 1.4 of the Altogether Cooranbong Network Operator's Licence.	The Area of Operations specified in Schedule D of this licence.

Scheme	Water industry infrastructure	Authorised Purposes	Area of Operations
Pitt Town Scheme	The water industry infrastructure specified in Section 1, Table 1.2 of the Altogether Pitt Town Network Operator's Licence.	The Authorised Purposes specified in Section 1, Table 1.3 of the Altogether Pitt Town Network Operator's Licence.	The Area of Operations specified in Section 1, Table 1.4 of the Altogether Pitt Town Network Operator's Licence.
Shepherds Bay Scheme	The water industry infrastructure specified in Section 1, Table 1.2 of the Shepherds Bay Network Operator's Licence.	The Authorised Purposes specified in Section 1, Table 1.2 and Table 1.4 of the Shepherds Bay Network Operator's Licence.	The Area of Operations specified in Section 1, Table 1.3 of the Shepherds Bay Network Operator's Licence.
Wyee Scheme	The water industry infrastructure specified in Schedule A, Table 1.2 of the Altogether Wyee Network Operator's Licence.	The Authorised Purposes specified in Schedule A, Table 1.3 of the Altogether Wyee Network Operator's Licence.	The Area of Operations specified in Schedule A, Table 1.4 of the Altogether Wyee Network Operator's Licence.

Table C.2 – Drinking water supply

Scheme	Water industry infrastructure	Authorised Purposes	Area of Operations
Central Park Scheme	The water industry infrastructure specified in Section 2, Table 2.2 of the Altogether Central Park Network Operator's Licence.	The Authorised Purposes specified in Section 2, Table 2.2 of the Altogether Central Park Network Operator's Licence.	The Area of Operations specified in Section 2, Table 2.3 of the Altogether Central Park Network Operator's Licence., and Lot 2012 DP 1183894, and Lot 2012 DP 1190337.
Discovery Point Scheme	The water industry infrastructure specified in Section 2, Table 2.2 of the Altogether Discovery Point Network Operator's Licence.	The Authorised Purposes specified in Section 2, Table 2.3 of the Altogether Discovery Point Network Operator's Licence.	The Area of Operations specified in Section 2, Table 2.4 of the Altogether Discovery Point Network Operator's Licence.
Huntlee Scheme	The water industry infrastructure specified in Section 2, Table 2.2 of the Altogether Huntlee Network Operator's Licence.	The Authorised Purposes specified in Section 2, Table 2.2 of the Altogether Huntlee Network Operator's Licence.	The Area of Operations specified in Section 2, Table 2.3 of the Altogether Huntlee Network Operator's Licence.
North Cooranbong Scheme	The water industry infrastructure specified in Section 2, Table 2.2 of the Altogether Cooranbong Network Operator's Licence.	The Authorised Purposes specified in Section 2, Table 2.2 of the Altogether Cooranbong Network Operator's Licence.	The Area of Operations specified in Schedule E of this licence.
Shepherds Bay Scheme	The water industry infrastructure specified in Section 2, Table 2.2 of the Shepherds Bay Network Operator's Licence.	The Authorised Purposes specified in Section 2, Table 2.2 of the Shepherds Bay Network Operator's Licence.	The Area of Operations specified in Section 2, Table 2.3 of the Shepherds Bay Network Operator's Licence.
Wyee Scheme	The water industry infrastructure specified in Schedule A, Table 2.2 of the Altogether Wyee Network Operator's Licence.	The Authorised Purposes specified in Schedule A, Table 2.3 of the Altogether Wyee Network Operator's Licence.	The Area of Operations specified in Schedule A, Table 2.4 of the Altogether Wyee Network Operator's Licence.

Table C.3 Provision of sewerage services

Scheme	Water industry infrastructure	Authorised Purposes	Area of Operations
Box Hill North Scheme	The water industry infrastructure specified in Section 3, Table 3.2 of the Box Hill North Network Operator's Licence.	The Authorised Purposes specified in Section, Table 3.2 of the Box Hill North Network Operator's Licence.	Area bounded by the vertices listed in Table E.2 in the Box Hill North Network Operator's Licence.
Scheme infrastructure specified in Section 3, Table 3.2 of the Altogether Central Park Network Operator's		The Authorised Purposes specified in Section, Table 3.2 of the Altogether Central Park Network Operator's Licence.	The Area of Operations specified in Section 3, Table 3.3 of the Altogether Central Park Network Operator's Licence, and Lot 2012 DP 1183894, and Lot 2012 DP 1190337.
Discovery Point Scheme	The water industry infrastructure specified in Section 3, Table 3.2 of the Altogether Discovery Point Network Operator's Licence.	The Authorised Purposes specified in Section 3, Table 3.3 of the Altogether Discovery Point Network Operator's Licence.	The Area of Operations specified in Section 3, Table 3.4 of the Altogether Discovery Point Network Operator's Licence.
Glossodia Scheme	The water industry infrastructure specified in Section 3, Table 3.2 of the Glossodia Network Operator's Licence.	The Authorised Purposes specified in Section 3, Table 3.2 of the Glossodia Network Operator's Licence.	The Area of Operations specified in Section 3, Table 3.3 of the Glossodia Network Operator's Licence.
Huntlee Scheme	The water industry infrastructure specified in Section 3, Table 3.2 of the Altogether Huntlee Network Operator's Licence.	The Authorised Purposes specified in Section 3, Table 3.2 of the Altogether Huntlee Network Operator's Licence.	The Area of Operations specified in Section 3, Table 3.3 of the Altogether Huntlee Network Operator's Licence.
North Cooranbong Scheme	The water industry infrastructure specified in Section 3, Table 3.2 of the Altogether Cooranbong Network Operator's Licence.	The Authorised Purposes specified in Section 3, Tables 3.2 of the Altogether Cooranbong Network Operator's Licence.	The Area of Operations specified in Schedule E of this licence.
Pitt Town Scheme	The water industry infrastructure specified in Section 3, Table 3.2 of the Altogether Pitt Town Network Operator's Licence.	The Authorised Purposes specified in Section 3, Table 3.3 of the Altogether Pitt Town Network Operator's Licence.	The Area of Operations specified in Section 3, Table 3.4 of the Altogether Pitt Town Network Operator's Licence.

Scheme	Water industry infrastructure	Authorised Purposes	Area of Operations
Shepherds Bay Scheme	The water industry infrastructure specified in Section 3, Table 3.2 of the Shepherds Bay Network Operator's Licence.	The Authorised Purposes specified in Section 3, Table 3.2 of the Shepherds Bay Network Operator's Licence.	The Area of Operations specified in Section 3, Table 3.3 of the Shepherds Bay Network Operator's Licence.
Wyee Scheme	The water industry infrastructure specified in Schedule A, Table 3.2 of the Altogether Wyee Network Operator's Licence.	The Authorised Purposes specified in Schedule A, Table 3.3 of the Altogether Wyee Network Operator's Licence.	The Area of Operations specified in Schedule A, Table 3.4 of the Altogether Wyee Network Operator's Licence.

SCHEDULE D – AREA OF OPERATIONS – NORTH COORANBONG SCHEME - RETAIL OF NON-POTABLE WATER

Coordinates ¹			Coordinates ¹		
Vertex	Easting	Northing	Vertex	Easting	Northing
1	354351.202	6342167.55	46	356970.004	6341447.536
2	355947.934	6341892.376	47	356958.5022	6341430.795
3	355894.9019	6341555.412	48	356910.2436	6341435.186
4	355917.771	6341547.83	49	356904.0868	6341367.364
5	356031.5262	6341528.329	50	356904.8169	6341356.571
6	356043.519	6341524.023	51	356907.5832	6341347.884
7	356053.7789	6341517.656	52	356937.9665	6341282.014
8	356059.261	6341523.278	53	356945.1096	6341271.521
9	356063.6657	6341524.442	54	356953.5704	6341264.533
10	356153.4323	6341510.022	55	356963.0002	6341260.149
11	356156.084	6341503.831	56	357001.7426	6341253.436
12	356149.3958	6341462.815	57	356976.796	6341088.994
13	356141.8295	6341441.202	58	356954.0185	6340948.312
14	356130.219	6341420.268	59	356885.17	6340514.852
15	356117.9658	6341405.026	60	356871.355	6340438.179
16	356103.4837	6341393.866	61	356663.5	6340472.232
17	356086.71	6341386.607	62	356675.399	6340545.157
18	356068.6555	6341383.683	63	356655.424	6340548.976
19	356062.9218	6341320.683	64	356654.135	6340541.077
20	356066.5417	6341316.339	65	356517.39	6340564.916
21	356148.1916	6341308.907	66	356507.647	6340509.879
22	356152.536	6341312.527	67	356459.461	6340518.274
23	356155.7855	6341347.523	68	356457.642	6340507.902
24	356159.0312	6341363.55	69	356346.515	6340527.26
25	356200.9918	6341481.612	70	356343.352	6340509.238
26	356207.3885	6341492.743	71	356314.239	6340533.244
27	356216.5725	6341502.651	72	356314.179	6340540.351
28	356227.7845	6341510.189	73	356255.557	6340549.401
29	356240.426	6341514.954	74	356241.003	6340473.322
30	356318.5379	6341529.796	75	356251.795	
31	356335.2867	6341531.355	76	356238.394	6340391.931
32	356531.1755	6341529.481	77	356228.412	6340393.983
33	356634.189	6341520.105	78	356218.483	6340342.249
34	356640.249	6341533.688	79	356253.676	6340334.913
35	356652.058	6341542.73	80	356249.597	6340308.5
36	356843.4335	6341559.485	81	356308.787	6340296.974
37	356878.9466	6341561.374	82	356297.856	6340238.541
38	356899.3864	6341560.188	83	356377.774	6340225.556
39	356915.0473	6341556.156	84	356373.42	6340204.076
40	356929.2233	6341547.347	85	356271.293	6340220.551
41	356943.7824	6341533.631	86	356235.132	6340161.656
42	356949.5473	6341526.21	87	356281.62	6340098.924
43	356950.8679	6341520.039	88	356320.705	6340027.191
44	356941.1511	6341492.611	89	356341.037	6340032.67
45	356973.8359	6341489.636	90	356370.5472	6340204.549

	Coordi				Coordi	
Vertex	Easting	Northing	<u>Ve</u>	rtex	Easting	Northing
91	356373.42	6340204.076		139	357057.305	6338119.27
92	356332.72	6339966.2		140	357077.271	6338097.075
93	356323.68	6339976.503		141	357128.181	6338050.226
94	356251.424	6339906.549		142	357139.09	6338035.84
95	356139.306	6340022.406		143	357148.432	6338018.099
96	356089.208	6339500.483		144	357156.626	6337990.783
97	356087.789	6339499.202		145	357159.053	6337968.431
98	356102.181	6339485.034		146	357155.067	6337887.123
99	356191.06	6339385.868		147	357154.092	6337795.911
100	355937.522	6339157.174		148	357151.46	6337765.757
101	355789.484	6339135.747		149	357146.483	6337740.862
102	355823.99	6338896.791		150	357141.282	6337728.138
103	356022.96	6338925.561		151	357134.217	6337720.335
104	355991.422	6339144.609		152	357129.899	6337718.766
105	356208.677	6339176.1		153	357122.626	6337719.477
106	356179.897	6339009.081		154	357083.566	6337736.741
107	356237.327	6338610.893		155	357060.438	6337739.628
108	356323.194	6338606.372		156	356970.175	6337733.11
109	356541.862	6338568.677		157	356944.901	6337728.143
110	356461.448	6338420.286		158	356924.937	6337721.49
111	356360.085	6338292.326		159	356898.036	6337708.456
112	356379.966	6338285.023		160	356827.537	6337668.706
113	356478.322	6338409.186		161	356812.079	6337658.359
114	356491.967	6338434.366		162	356798.456	6337644.524
115	356583.626	6338418.63		163	356774.83	6337607.347
116	356568.24	6338323.669		164	356749.512	6337576.753
117	356564.4	6338288.775		165	356729.659	6337560.557
118	356632.717	6338280.794		166	356719.021	6337554.535
119	356650.797	6338281.006		167	356707.984	6337550.261
120		6338284.079		168	356696.6	
121	356677.615	6338288.388		169	356684.93	6337548.037
121				170		
	356690.821	6338297.576			356669.313	6337551.811
123	356701.291	6338309.423		171	356659.201	6337556.39
124	356707.446	6338319.488		172	356645.305	6337565.713
125	356715.979	6338343.113		173	356630.071	6337582.178
126	356724.12	6338391.561		174	356605.665	6337621.93
127	356730.598	6338406.37		175	356595.272	6337636.101
128	356740.16	6338418.374		176	356587.399	6337644.616
129	356760.131	6338433.63		177	356572.436	6337656.603
130	356782.202	6338443.8		178	356512.4	6337689.775
131	356794.858	6338444.699		179	356467.177	6337724.255
132	356800.975	6338443.328		180	356442.995	6337739.787
133	356812.552	6338437.552		181	356416.211	6337752.561
134	356828.367	6338423.535		182	356402.043	6337757.421
135	356842.534	6338406.662		183	356372.506	6337763.101
136	356871.883	6338367.906		184	356341.909	6337762.078
137	356950.591	6338257.692		185	356303.336	6337753.093
138	357015.507	6338182.036		186	356283.783	6337750.228

	Coordi				nates -
Vertex	Easting	Northing	 Vertex	Easting	Northing
187	356227.799	6337753.936	235	355571.706	6338121.62
188	356208.007	6337752.754	236	355575.121	6338135.698
189	356188.975	6337749.313	237	355589.232	6338157.565
190	356163.564	6337739.138	238	355592.667	6338168.36
191	356127.395	6337710.74	239	355592.554	6338179.843
192	356115.225	6337704.819	240	355589.5	6338191.935
193	356108.549	6337703.598	241	355584.123	6338204.55
194	356080.63	6337705.924	242	355544.151	6338272.612
195	356064.585	6337704.465	243	355535.27	6338294.306
196	356048.835	6337700.71	244	355532.803	6338312.183
197	356033.242	6337695.179	245	355537.47	6338356.543
198	355952.454	6337658.915	246	355537.246	6338368.528
199	355927.221	6337651.857	247	355524.16	6338415.775
200	355875.651	6337642.426	248	355525.116	6338444.681
201	355835.893	6337626.488	249	355533.334	6338498.338
202	355808.209	6337619.778	250	355533.522	6338529.908
203	355777.564	6337617.681	251	355669.898	6338549.521
204	355747.644	6337621.442	252	355636.35	6338788.534
205	355724.248	6337630.446	253	355468.237	6338764.361
206	355711.822	6337638.722	254	355487.326	6338787.426
207	355702.739	6337648.155	255	355442.354	6338780.96
208	355697.718	6337658.175	256	355466.927	6338810.724
209	355696.944	6337663.227	257	355481.2	6338831.173
210	355699.137	6337673.375	258	355490.489	6338850.898
211	355705.629	6337683.3	259	355492.387	6338860.167
212	355715.381	6337693.055	260	355491.979	
213	355766.421	6337731.497	261	355488.92	
214	355777.023	6337741.236	262	355471.68	6338896.155
215	355784.7	6337751.138	263	355464.968	6338906.184
216		6337761.252	264	355476.224	6338934.33
217	355788.237	6337768.359	265	355487.474	6338985.016
218	355785.947	6337775.517	266	355487.859	6339017.782
219	355776.039	6337789.685	267	355474.265	6339058.219
220	355751.709	6337809.401	268	355430.823	6339049.207
221	355722.14	6337825.412	269	355436.95	6338912.439
222	355664.478	6337849.849	270	355406.717	6338958.67
223	355623.398	6337879.835	271	355406.358	6338907.672
224	355577.571	6337906.259	272	355413.213	6338797.484
225	355568.552	6337915.18	273	355384.111	6338766.488
226	355563.288	6337923.986	274	355088.71	6338812.032
227	355558.383	6337940.049	275	355071.304	6338833.685
228	355551.022	6337977.644	276	355086.255	6338847.995
229	355549.694	6337996.799	277	355158.717	6338902.9
230	355553.502	6338007.619	277	355095.724	6338985.464
230	355575.736	6338033.84	279	355100.718	6339019.034
231	355580.519		280	354999.703	6339019.034
		6338044.388			6339055.461
233	355581.284	6338059.65	281	354949.398	
234	355572.917	6338104.716	282	354914.031	6339100.776

Coordinates 1

Coordinates 1

	Ooorai	iiates			Coordi	ilates
Vertex	Easting	Northing	Ve	ertex	Easting	Northing
283	354903.507	6339161.362		328	355563.591	6339208.953
284	354918.454	6339213.79		329	355612.134	6339223.461
285	354957.362	6339261.672		330	355612.676	6339220.288
286	355021.02	6339258.656		331	355560.59	6339204.72
287	355086.915	6339223.704		332	355565.736	6339187.531
288	355127.205	6339197.814		333	355578.941	6339191.213
289	355168.759	6339160.845		334	355583.743	6339175.155
290	355267.779	6339044.49		335	355603.4	6339181.31
291	355310.268	6339070.545		336	355618.998	6339183.498
292	355365.957	6339088.034		337	355625.758	6339144.186
293	355379.99	6339067.128		338	355644.31	6339154.984
294	355400.952	6339076.576		339	355624.978	6339267.451
295	355421.386	6339083.221		340	355665.816	6339279.628
296	355463.912	6339091.639		341	355663.172	6339294.965
297	355459.857	6339106.392		342	355765.526	6339309.428
298	355450.412	6339120.055		343	355761.361	6339339.956
299	355438.766	6339129.748		344	355850.965	6339420.836
300	355418.701	6339140.528		345	355885.393	6339382.592
301	355392.201	6339146.316		346	355897.437	6339393.442
302	355349.138	6339145.765		347	355898.88	6339391.848
303	355338.486	6339146.942		348	355916.729	6339407.919
304	355330.775	6339150.025		349	355921.333	6339402.81
305	355316.257	6339161.308		350	355951.189	6339429.749
306	355282.106	6339168.685		351	355910.715	6339474.699
307	355263.885	6339177.871		352	355942.156	6339503.049
308	355253.8	6339186.14		353	355937.149	6339540.083
309	355241.041	6339201.008		354	355945.422	6339544.484
310	355204.633	6339258.674		355	355948.837	
311	355190.176	6339273.423		356	355932.958	6339571.07
312		6339293.915		357		6340000.771
313	355149.188	6339307.418		358	356089.192	6340029.935
314	355139.657	6339319.91		359	356060.937	6340102.361
315	355137.374	6339341.677		360	355678.579	6340204.001
316	355127.374	6339346.423		361	355678.5746	6340204.001
317	355123.201	6339349.312		362	355661.6883	6340226.428
317	355109.942	6339349.842		363	355622.1038	6340206.968
	355068.536	6339345.162		364	355619.6735	6340200.308
319	355117.678	6339652.623			355612.8443	6340201.511
320				365		
321	355550.242	6339583.617		366 267	355419.9318	6340404.335
322	355576.358	6339431.622		367	355246.241	6340528.697
323	355525.521	6339425.709		368	355277.225	6340723.274
324	355531.916	6339389.628		369	355299.7434	6340864.853
325	355583.099	6339392.407		370	355314.438	6340956.788
326	355586.53	6339372.449		371	354351.202	6342167.55
327	355535.45	6339369.686				

¹ Coordinate reference system is MGA 56

SCHEDULE E – AREA OF OPERATIONS – NORTH COORANBONG SCHEME - RETAIL OF DRINKING WATER AND SEWERAGE SERVICES

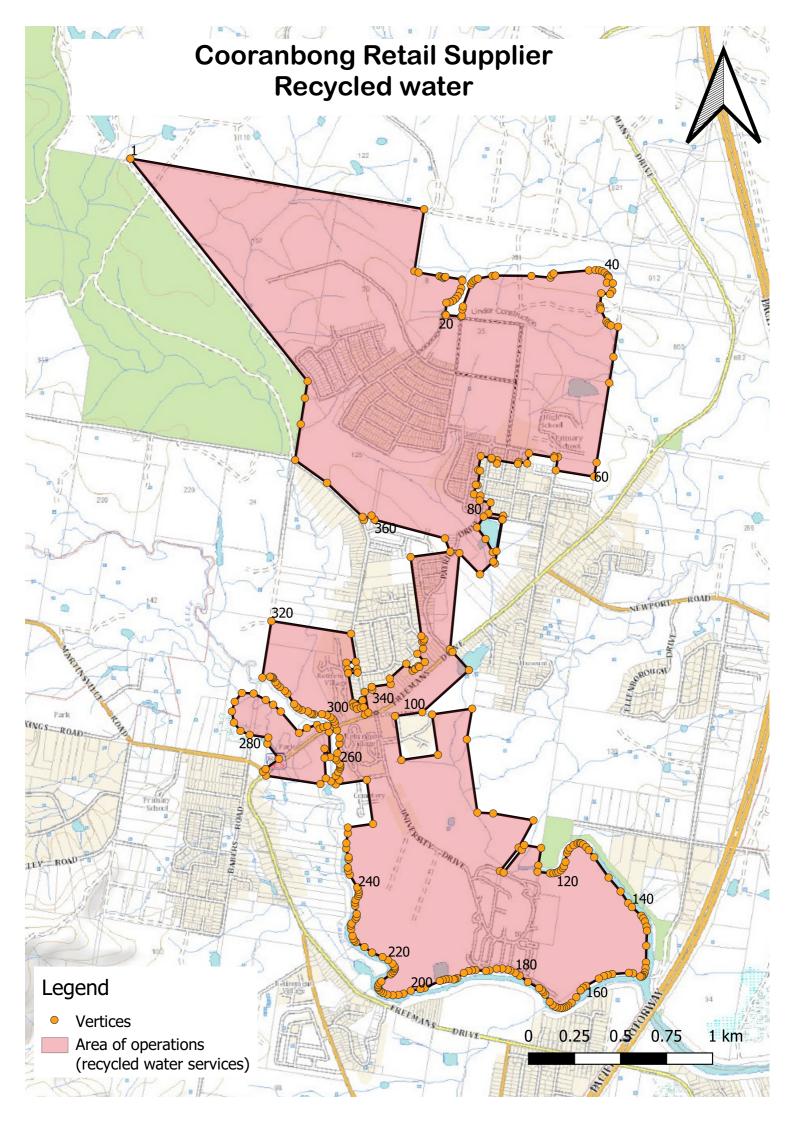
	Coordi	nates 1		Coordi	inates 1
Vertex	Easting	Northing	Vertex	Easting	Northing
1	354351.202	6342167.55	46	356970.004	6341447.536
2	355947.934	6341892.376	47	356958.5022	6341430.795
3	355894.2666	6341554.769	48	356910.2436	6341435.186
4	355917.771	6341547.83	49	356904.0868	6341367.364
5	356031.5262	6341528.329	50	356904.8169	6341356.571
6	356043.519	6341524.023	51	356907.5832	6341347.884
7	356053.7789	6341517.656	52	356937.9665	6341282.014
8	356059.261	6341523.278	53	356945.1096	6341271.521
9	356063.6657	6341524.442	54	356953.5704	6341264.533
10	356153.4323	6341510.022	55	356963.0002	6341260.149
11	356156.084	6341503.831	56	357001.7426	6341253.436
12	356149.3958	6341462.815	57	356976.796	6341088.994
13	356141.8295	6341441.202	58	356952.7488	6340948.513
14	356130.219	6341420.268	59	356885.17	6340514.852
15	356117.9658	6341405.026	60	356871.355	6340438.179
16	356103.4837	6341393.866	61	356663.5	6340472.232
17	356086.71	6341386.607	62	356675.399	6340545.157
18	356068.6555	6341383.683	63	356655.424	6340548.976
19	356062.9218	6341320.683	64	356654.135	6340541.077
20	356066.5417	6341316.339	65	356517.39	6340564.916
21	356148.1916	6341308.907	66	356507.647	6340509.879
22	356152.536	6341312.527	67	356459.461	6340518.274
23	356155.7855	6341347.523	68	356457.642	6340507.902
24	356159.0312	6341363.55	69	356314.239	6340533.244
25	356200.9918	6341481.612	70	356314.179	6340540.351
26	356207.3885	6341492.743	71	356255.557	6340549.401
27	356216.5725	6341502.651	72	356241.003	6340473.322
28	356227.7845	6341510.189	73	356251.795	6340469.873
29	356240.426	6341514.954	74	356238.394	6340391.931
30	356318.5379	6341529.796	75	356228.412	6340393.983
31	356335.2867	6341531.355	76	356218.483	6340342.249
32	356531.1755	6341529.481	77	356253.676	6340334.913
33	356634.189	6341520.105	78	356249.597	6340308.5
34	356640.249	6341533.688	79	356308.787	6340296.974
35	356652.058	6341542.73	80	356297.856	6340238.541
36	356843.4335	6341559.485	81	356377.774	6340225.556
37	356878.9466	6341561.374	82	356373.42	6340204.076
38	356899.3864	6341560.188	83	356271.293	6340220.551
39	356915.0473	6341556.156	84	356235.132	6340161.656
40	356929.2233	6341547.347	85	356281.62	6340098.924
41	356943.7824	6341533.631	86	356320.705	6340027.191
42	356949.5473	6341526.21	87	356341.037	6340032.67
43	356950.8679	6341520.039	88	356370.51	6340204.431
44	356941.1511	6341492.611	89	356373.42	6340204.076
45	356973.8359	6341489.636	90	356332.72	6339966.2

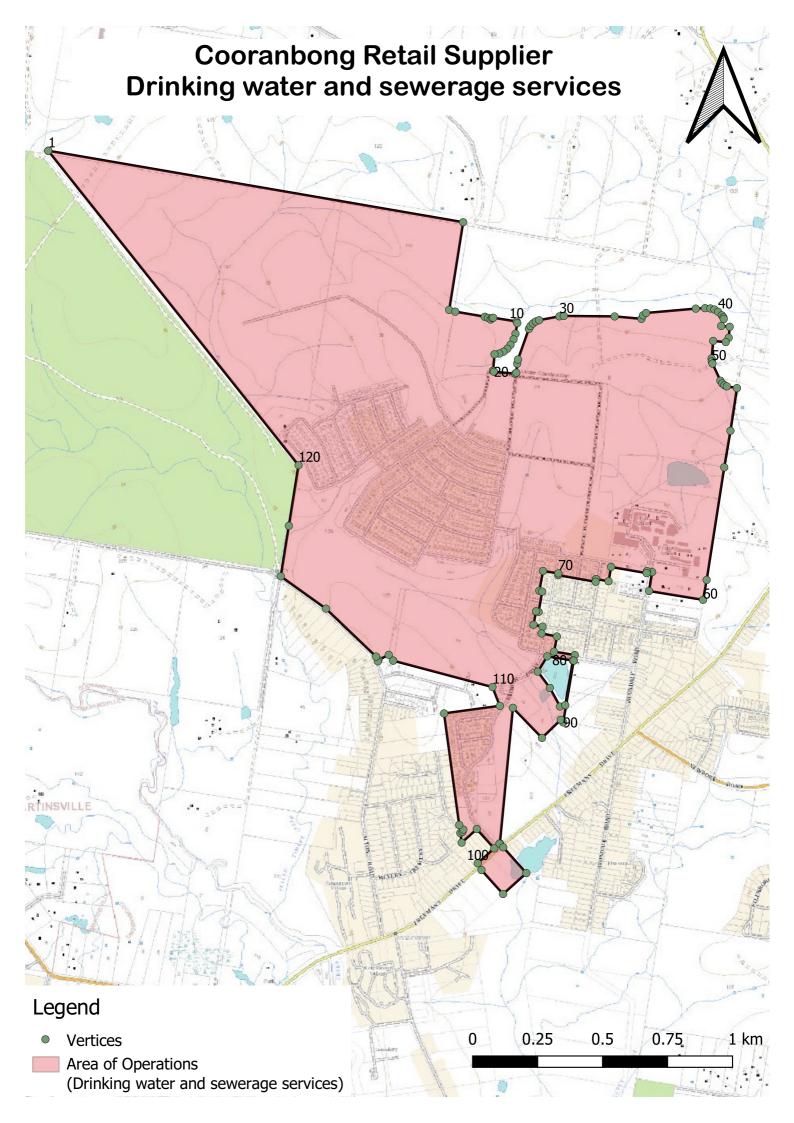
Coordinates 1

Vertex	Easting	Northing
91	356323.68	6339976.503
92	356251.424	6339906.549
93	356139.306	6340022.406
94	356089.208	6339500.483
95	356087.789	6339499.202
96	356102.181	6339485.034
97	356191.06	6339385.868
98	356101.721	6339305.283
99	356018.411	6339397.769
100	356004.08	6339423.674
101	356067.507	6339480.903
102	356000.322	6339555.491
103	355942.156	6339503.049
104	355937.149	6339540.083
105	355945.422	6339544.484
106	355948.837	6339553.537
107	355932.958	6339571.07
108	355874.564	6340000.771
109	356089.192	6340029.935
110	356060.937	6340102.361
111	355678.579	6340204.001
112	355678.5746	6340204.001
113	355661.6883	6340226.428
114	355622.1038	6340206.968
115	355619.6735	6340201.311
116	355612.8443	6340219.758
117	355419.9318	6340404.335
118	355246.241	6340528.697
119	355277.225	6340723.274
120	355314.438	6340956.788
121	354351.202	6342167.55

1 Coordinate reference system is MGA 56

SCHEDULE F - AREA OF OPERATIONS - NORTH COORANBONG SCHEME - MAPS





SCHEDULE G - AREA OF OPERATIONS - BOX HILL NORTH SCHEME - RETAIL OF **NON-POTABLE WATER**

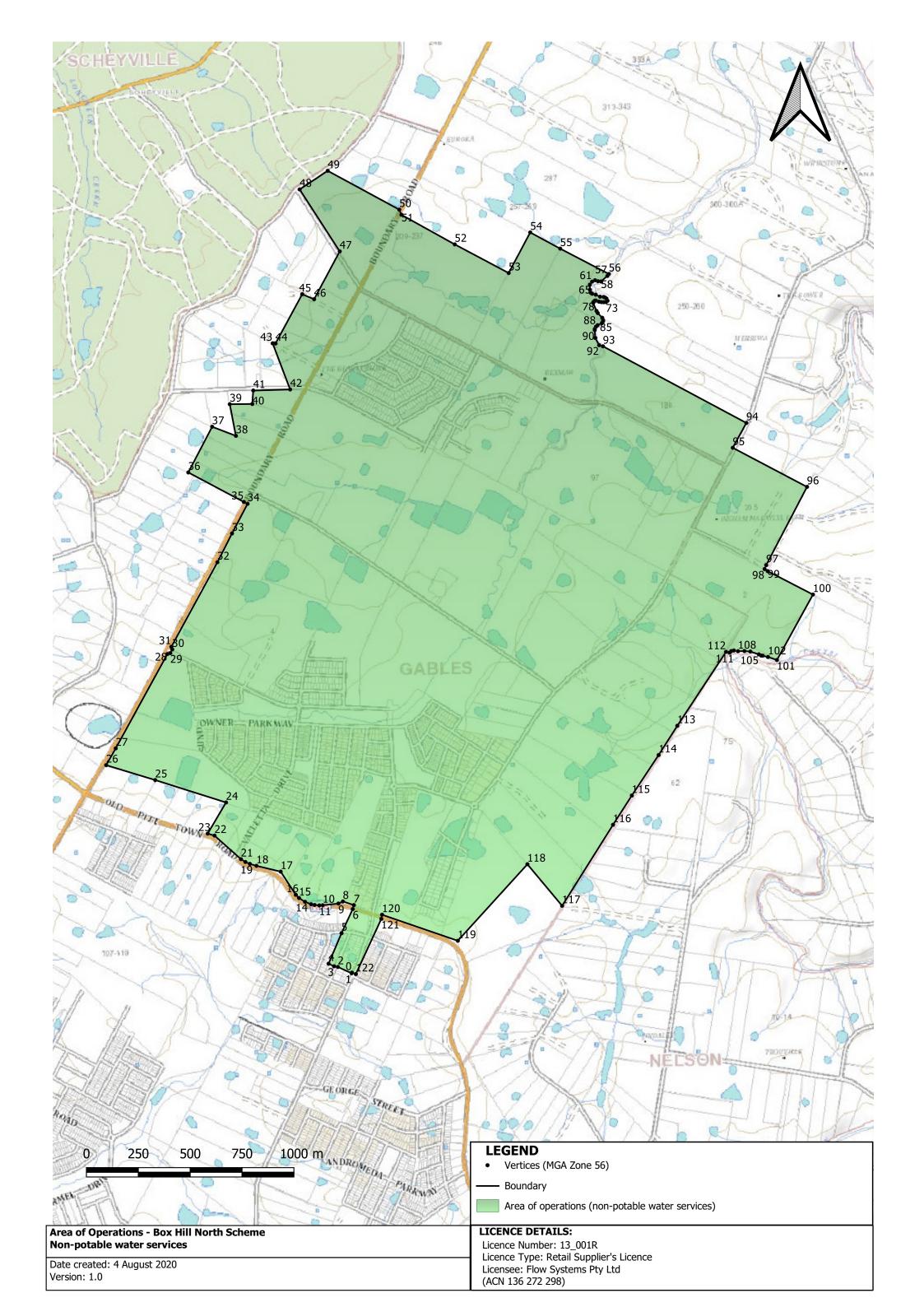
	Coordinates ¹			Coord	linates 1
Vertex	Easting	Northing	Vertex	Easting	Northing
0	305539.186	6275618.928	47	305480.576	6279095.292
1	305537.828	6275615.986	48	305287.488	6279393.798
2	305471.676	6275646.504	49	305422.613	6279483.497
3	305453.487	6275649.748	50	305767.766	6279296.364
4	305426.757	6275662.016	51	305777.773	6279271.682
5	305489.200	6275809.070	52	306034.852	6279128.993
6	305543.262	6275925.511	53	306294.774	6278990.969
7	305548.612	6275944.592	54	306398.716	6279186.591
8	305495.867	6275962.174	55	306543.137	6279108.345
9	305473.992	6275952.145	56	306777.488	6278986.353
10	305398.799	6275943.563	57	306770.309	6278977.063
11	305381.457	6275942.830	58	306739.888	6278950.473
12	305359.557	6275945.025	59	306725.543	6278951.290
13	305342.700	6275948.668	60	306710.989	6278956.211
14	305313.095	6275960.426	61	306696.750	6278949.320
15	305284.356	6275978.700	62	306686.115	6278935.009
16	305268.787	6275994.125	63	306686.479	6278910.174
17	305195.977	6276105.958	64	306689.733	6278897.139
18	305079.068	6276133.881	65	306692.002	6278894.694
19	305047.304	6276143.183	66	306697.208	6278891.026
20	305025.918	6276152.429	67	306714.354	6278886.577
21	305004.417	6276166.017	68	306735.148	6278876.813
22	304877.041	6276279.522	69	306752.608	6278875.577
23	304844.273	6276289.191	70	306759.094	6278872.744
24	304932.500	6276439.263	71	306765.834	6278867.915
25	304591.170	6276547.305	72	306771.128	6278857.238
26	304354.926	6276619.069	73	306763.787	6278850.830
27	304400.885	6276699.940	74	306752.681	6278850.434
28	304649.910	6277154.498	75	306741.552	6278850.838
29	304663.770	6277158.991	76	306730.281	6278852.841
30	304673.275	6277176.621	77	306715.318	6278858.050
31	304668.999	6277189.737	78	306709.718	6278857.701
32	304891.023	6277597.069	79	306704.253	6278852.344
33	304961.374	6277735.705	80	306702.192	6278846.980
34	305036.285	6277878.474	81	306717.961	6278807.930
35	305018.392	6277887.660	82	306723.836	6278797.970
36	304750.665	6278029.735	83	306745.576	6278775.309
37	304865.645	6278249.931	84	306749.993	6278763.706
38	304980.103	6278206.243	85	306749.829	6278758.592
39	304950.570	6278358.696	86	306743.667	6278749.140
40	305059.125	6278359.766	87	306723.422	6278739.487
41	305063.749	6278424.519	88	306715.597	6278732.417
42	305241.477	6278429.730	89	306709.664	6278721.296
43	305157.361	6278652.115	90	306709.286	6278715.994
44	305171.002	6278651.243	91	306712.250	6278678.315
45	305299.679	6278888.743	92	306730.731	6278643.189
46	305357.017	6278864.452	93	306749.275	6278637.786

Coordinates 1

Coordinates 1

Vertex	Easting	Northing	Vertex	Easting	Northing	
94	307440.257	6278268.396	111	307358.912	6277161.268	
95	307374.860	6278148.627	112	307342.530	6277165.253	
96	307732.592	6277960.187	113	307107.663	6276808.954	
97	307536.149	6277583.326	114	307017.422	6276667.762	
98	307528.270	6277564.034	115	306888.240	6276472.636	
99	307542.984	6277554.126	116	306797.764	6276331.826	
100	307761.354	6277441.219	117	306552.423	6275941.227	
101	307587.600	6277125.866	118	306385.024	6276141.484	
102	307544.684	6277140.470	119	306049.627	6275772.738	
103	307519.276	6277146.671	120	305684.600	6275898.147	
104	307512.113	6277147.028	121	305680.970	6275878.177	
105	307500.433	6277153.089	122	305558.194	6275612.053	
106	307459.792	6277166.559	123	305539.186	6275618.928	
107	307430.923	6277169.067				
108	307400.158	6277168.107				
109	307379.992	6277171.757		1 Coordinate reference system is MGA 56		
110	307367.595	6277168.881	1 Coordin			

SCHEDULE H - AREA OF OPERATIONS - BOX HILL NORTH SCHEME - MAPS



SCHEDULE I – INTERPRETATION AND DEFINITIONS

1. Interpretation

- 1.1. In this Licence, unless the context requires otherwise:
 - a) the singular includes the plural and vice versa;
 - b) headings are used for convenience only and do not affect the interpretation of this Licence;
 - c) a reference to a document includes the document as modified from time to time and any document replacing it;
 - d) a reference to a "person" includes a natural person and any body or entity whether incorporated or not;
 - e) a reference to a clause is to a clause in this Licence;
 - f) a reference to a section is to a section in this Licence;
 - g) a reference to a schedule is to a schedule to this Licence;
 - h) a reference to a law or statute includes regulations, rules, codes and other instruments under it, and consolidations, amendments, reenactments or replacements of them; and
 - explanatory notes do not form part of this Licence, but in the case of uncertainty may be relied on for interpretation purposes.

2. Definitions

- 2.1. Expressions used in this Licence that are defined in the Act or the Regulation have the meanings set out in the Act or the Regulation.
- 2.2. In this Licence:

Act means the Water Industry Competition Act 2006 (NSW).

Altogether Central Park Network Operator's Licence means network operator's licence no. 12_022 granted to Altogether Central Park Pty Ltd (ACN 151 072 838) (as varied by the Minister from time to time).

Altogether Cooranbong Network Operator's Licence means network operator's licence no. 15_033 granted to Altogether Cooranbong Pty Ltd (ACN 169 450 453) (as varied by the Minister from time to time).

Altogether
Discovery Point
Network Operator's
Licence

means network operator's licence no. 13_025 granted to Altogether Discovery Point Pty Ltd (ACN 142 392 541) (as varied by the Minister from time to time).

Altogether Green Square Network Operator's Licence

means network operator's licence no. 15_031 granted to Altogether Green Square Pty Ltd (ACN 163 432 906) (as varied by the Minister from time to time).

Altogether Huntlee Network Operator's Licence

means network operator's licence no. 15_030 granted to Altogether Huntlee Pty Ltd (ACN 167 418 608) (as varied by the Minister from time to time).

Altogether Pitt Town Network Operator's Licence

means network operator's licence no. 10_014 granted to Altogether Pitt Town Pty Ltd (ACN 141 705 660) (as varied by the Minister from time to time).

Altogether Wyee Network Operator's Licence

means network operator's licence no. 14_026 granted to Altogether Wyee Pty Ltd (ACN 160 953 775) (as varied by the Minister from time to time).

Area of Operations

means the area of operations specified in, as applicable:

- a) section 1, Table 1.4
- b) section 2, Table 2.4, and
- c) section 3, Table 3.4.

Audit Guidelines

means the document titled "Audit Guideline under Water Industry Competition Act 2006 (NSW)", which is prepared by IPART and is available on IPART's website, and any other guidelines issued by IPART in relation to audits under the Act.

Authorised Persons

means each person specified in, as applicable:

- a) section 1, Table 1.1
- b) section 2, Table 2.1, and
- c) section 3, Table 3.1.

Authorised Purposes

means the authorised purposes specified in, as applicable:

- a) section 1, Table 1.5
- b) section 2, Table 2.5, and
- c) section 3, Table 3.5.

Box Hill North Network Operator's Licence

means network operator's licence no. 16_037 granted to Altogether Operations Pty Ltd (ACN 603 106 305) (as varied by the Minister from time to time)

Glossodia Network Operator's Licence

means network operator's licence no. 19_043 granted to Altogether Operations Pty Ltd (ACN 603 106 305) (as varied by the Minister from time to time).

Insurance Expert

means an insurance broker which holds an Australian financial services licence under Part 7.6 of the *Corporations Act 2001* (Cth) that authorises the broker to provide financial product advice for, and deal in, contracts of insurance within the meaning of Chapter 7 of that Act.

IPART

means the Independent Pricing and Regulatory Tribunal of New South Wales established under the *Independent Pricing and Regulatory Tribunal Act 1992* (NSW).

Licence

means this retail supplier's licence granted under section 10 of the Act.

Licensed Water Industry Infrastructure

means the water industry infrastructure by means of which the nonpotable water, drinking water and/or sewerage services (as applicable) under this Licence are supplied.

Licensee

means Altogether Group Pty Ltd (ACN 136 272 298).

Licensee's Code of Conduct

has the meaning given in Schedule B, clause 7.1.

Minister

means the Minister responsible for Part 2 of the Act.

NSW Health means the Water Unit of NSW Ministry of Health and any of the

local health districts as defined by the NSW Ministry of Health.

Plan means the retail supply management plan that the Licensee is

required to prepare under the Regulation.

Regulation means the Water Industry Competition (General) Regulation 2021

(NSW).

Reporting Manual means the document titled "Network Operator's Reporting Manual

and Retail Supplier's Reporting Manual under Water Industry

Competition Act 2006", which is prepared by IPART and is available

on IPART's website.

Shepherds Bay Network Operator's

Licence

means network operator's licence no. 17_042 granted to Altogether Operations Pty Ltd (ACN 603 106 305) (as varied by the Minister

from time to time).

Small Retail Customer has the meaning given to that term in the Regulation.

Water Industry Infrastructure

means the water industry infrastructure specified in, as applicable:

- a) section 1, Table 1.2
- b) section 2, Table 2.2, and
- c) section 3, Table 3.2.