Author name: Anonymous

Date of submission: Tuesday, 16 February 2021

Submission: I have been exporting excess solar generated energy from my home panels for several years. I consider that there are two aspects of the present arrangement (present supplier is RED Energy) which is in need of review.

The first is what I consider to be the unfair price paid by the electricity provider ("service provider") to the solar panel exporter, currently 10.2 cents per kWh. The same service provider re-sells this energy at a premium of greater than 100% at 23.01 cents per kWh. This profit comes at no expense to the service provider, and includes no modification to the supply voltage or waveform being necessary. In addition there is no switching required.

The second point of what I consider to be unfairness and in fact, price gouging, is the daily service charge, also known as an availability charge, currently 76.5 cents per day.

This amount appears to be varied without notice and also appears to be not published in the same way as the variation in actual energy (kWh) is notified.

I am attaching a spreadsheet, ("Solar Panel Payback.xlsx") which shows the status of my investment in solar panel generation. It should be noted that my dollar amounts shown are subject to statutory discounts for age, and life saving equipment connected. Please contact me in the event that there are any matters that you wish to discuss further.

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DATE	AMOUNT SHOWN ON ENERGY A/C		FEED IN RATE	AMOUNT OF FEED IN (kWh)	ACCOUNT DETAILS	CASH CREDIT		BALANCE EMAINING	PROGRESS (remaining %)	COMMENT
20-Feb-18	\$ 6,	250.00			Origin Energy					Initial cost of complete installation
14-Feb-18	\$	31.64	\$ 0.111	285	AGL		\$	6,218.36	99.49%	
09-Mar-18	\$	160.35	\$ 0.111	1,445	AGL		\$	6,058.01	96.93%	
07-Jun-18	\$	145.13	\$ 0.111	1,307	AGL		\$	5,912.88	94.61%	
05-Sep-18		182.60	\$ 0.111	1,645	AGL		\$	5,730.28	91.68%	
04-Dec-18	\$	179.88	\$ 0.111	1,621	AGL		\$	5,550.40	88.81%	
04-Mar-19	\$	153.99	\$ 0.111	1,387	AGL		\$	5,396.41	86.34%	
02-Jun-19	\$	36.51	\$ 0.111	329	AGL		\$	5,359.90	85.76%	
02-Jun-19	\$	106.03	\$ 0.102	1,040	AGL		\$	5,253.87	84.06%	rate change
07-Dec-19	\$	408.29	\$ 0.102	20,009	AGL	\$ 450.31	\$	4,395.27	70.32%	Balance / Credit (paid) = \$450.31
31-Mar-20	\$	124.25	\$ 0.102	1,350	RED Energy		\$	4,271.02	68.34%	Balance / credit = \$38.63
30-Jun-20	\$	141.74	\$ 0.102	1,183	RED Energy		\$	4,129.28	66.07%	Balance /credit = \$40.99
29-Sep-20	\$	138.29	\$ 0.102	1,376	RED Energy		\$	3,990.99	63.86%	Balance / credit = \$66.83
29-Dec-20	\$	143.40	\$ 0.102	1,649	RED Energy	\$ 143.40	\$	3,704.19	59.27%	Balance /credit = \$143.40 PAID 2 / 2021
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