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Submission: I have spoken to many, many people and I can't find anyone that wants to pay 20% more for their rates over 3 years as most feel we pay a great deal now. This is tantamount to an extra tax and most of us pay an ample amount already. With all the 100's of Hi Rise Developments coming on line the revenue for Council is always growing anyway. The Council relied on a phone survey of 600 households? A result of 57% for this increase (agreeing with the Council's preferred approach), seems extremely high and depends on the wording of questions, which I found misleading especially for those with language difficulties and little English. We are a very mixed demographic area with some very rich and many Foreign students & others struggling to make ends meet. Which ones were questioned? The written survey is also far from conclusive with only around 5,700 returned though 51% did say "NO" to option 3. Had the survey been returned by more, then that "No" figure would have been far greater, I am sure. A survey done by a local precinct had a huge "No" result. I find these 2 results from Council to be ludicrously tiny examples when there are over 50,000 of ratepayers. I attended a RCC workshop and the majority were against this option as the benefits are not urgent and could be attained by using option 2 but taking a slightly longer period. Don't forget that a \$27 million loan will also come into play with Option 3 even though we have some of our own funds available. This debt will grow with higher interest rates. My rates are THREE times higher than the example put forward which was for a small apartment & not a full house and therefore totally dishonest, unfair and misleading. This is well over the cost of living (CPI) and is not acceptable when people are already struggling to pay mortgages & other bills with higher interest rates coming later this year. Finally our General Manager is on a massive salary of around \$445,000 plus expenses with a new contract just signed.