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Your submission for this review:

I do not believe IPART should approve the 34% increase wanted by Central Coast Council (CCC). CCC have been unprofessional, incompetent and borderline [REDACTED] handling ratepayers revenue. We have seen this when it was discovered they use Restricted Funds with the approvals under the Act and then hid it, and then tried to cover it up, as detailed in the forensic report. IPART at the last review provided for monies set aside for capital works with regard to CCC water, storm water and waste water. This money was NOT spent for this purpose as disclosed by the IPART Commissioner at the Public Meeting on 26/10/21. Where did this money go? This is also incompetent and unprofessional. The CCC [REDACTED] at the public hearing on 26/10/21 said that the proposed 34% price increase "is affordable to residents" This is an unprofessional, absurd and childish comment. How could he know the individual circumstances of the CCC residents? It just shows again by far CCC are from reality. The quality of drinking water in the Davistown and Saratoga area is very poor, it's brownish, smells and its taste is terrible. This is around 98% of the time. The residents have been reporting this to CCC for the last 20 years, but nothing has changed. Even the IPART Commissioner on the Public webinar in September 2021 acknowledged this. We also have areas of Saratoga and Davistown with no gutters, no drains and no footpaths, and these areas have been inhabited for 80 years or more, so not new areas. The lack of spend by CCC on CORE areas, rather than pet political wasteful projects has been staggering in CCC for decades and decades. So IPART, do NOT approve any increases above CPI for CCC for water and sewerage rates, unless you are prepared to manage CCC by week on the spend for the length of the approval process. They need to be professionally micro managed, cause the track record is unprofessional, incompetent and abysmal. Thanks