

Author name: C. Crocker

Date of submission: Wednesday, 3 March 2021

Submission: IPART does not seem to be acting in the best interests of the individual, rather, they seem to be protecting power companies - this would seem to lessen the meaning of 'independent':

Power companies/resellers should not be able to alter the FIT during a contract period, yet they can.

Power companies/resellers should not be able to alter the power rates after signing up to a contract - I was changed to a totally different plan (TOU) after joining Energy Locals - I signed a contract with specific fixed rates and it was changed to TOU after signing and cooling off - this does not seem to be in the spirit of what a 'contract' is.