

Author name: G. Bartlett

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Your submission for this review:

Competition is healthy so long as it is fair. All suppliers of services must compete, subject to what is the outcome required. This includes Government services that do have a distinct advantage, leading in many cases to a failure to deliver what was expected, without consequences. A clear, precise expectation is necessary to allow all involved to be assessed on merit, not passed results. A failure to achieve requires consequences, not yet occurring by those responsible to assure compliance. Although a 200 page report is impressive, the fact remains, is the outcome what is expected? Management has the responsibility. Not those expected to comply. Leadership is paramount to all that is expected. All the words, information, considerations, expectations are useless if not able to be delivered. This review has nothing to suggest an answer to the expectation of the desired outcome.