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Submission: I don't believe their community consultation was undertaken in a fair and equitable manner. The standard questions they asked in their community survey were written in a way to get a certain answer. I couldn't see the questions they asked in Have Your Say included in this submission for you to review. I also don't believe they have reviewed the services they provide, its business as usual. For example they have a library book service where you order a book and it gets delivered to you at the train station. or can the number of swimming pools be supported and how many people actually use them, Blackheath pool in question. I believe Council needs to undertake a full review of the services they provide to ensure they fit the communities needs and that individual service costs are provided to the community so that better informed decisions can be made. Therefore I don't believe Council should be granted a rate increase without providing additional information to the community and not before they address the State Governments "Fit for the Future" reform requirements.