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Your submission for this review:

My house has a solar electricity installation of 8.6kw of panels, and 14.2 battery bank. The system was put in four years ago, and cost me approximately \$18,000 from my own pocket. My grid supplier is Red Energy, and there is a smart meter installed. I have recently received correspondence from Red stating that there will be new rates from 1st July 2025. The Service To The Property charge increases to \$2.26 per day. Peak Rate \$0.48 per kwh Shoulder \$0.44 per kwh Off Peak \$0.35 per kwh Solar feed in decreases to \$0.04 per kwh. I am the sole occupant of the house, and find that my own system supplies sufficient electricity, and I do not have to use any from the Grid. Having carefully managed my electricity use, I have been able to get through the last three winters with minimal help from gas heating, using only about one or two bottles of gas, at a cost of about \$300. I regularly check my computer graphic display to see what is going on with my system, and have found that Red is using my batteries to balance their grid voltage. I have caught them numerous times taking amounts up to 1.6kw from my batteries when the battery was still well below fully charged,. I disregard amounts of 100 - 200 watts as of no consequence. I spent my money, and installed a battery set up to play my part in the renewal energy efforts of both State and Federal Governments. I am totally disillusioned at the lack of support from these Governments for people like myself in allowing what can only be called out of control distortion and theft by the electricity wholesalers. The anger from people like myself commenting on social media is palpable regarding the way we are being treated. I am seriously thinking about being totally disconnected from the Electricity Grid due to the way I'm being treated by Red Energy, and the total lack of support from Government. I became aware of Amber Electricity a few weeks back and sent them a request for a quote, which only arrived back yesterday. From the way I understand it, seeing as I would have to pay a monthly \$25 fee to be in it, I would probably be little better off than I currently am with Red Energy. I am going to contact Red to ask them for a much fairer plan, and if they won't come to the party, I will look for another supplier. I do not hold out much hope though, as they are all ripping people off.