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Submission: We recently purchased in [REDACTED] although I was pleasantly surprised as to our rates I do still believe they are extremely high considering we received bare minimal for this. So far we have struggled with getting water delivered to our house due to the lack of rain and I have now found out that I am not considered for the water that may or may not be making its way to Murrurundi. The only services we receive is having our bin emptied weekly. So no I am not for the 20% rise!!