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Date of submission: Wednesday, 20 March 2019

[REDACTED]
Sent: Tuesday, 5 March 2019 2:58 PM

To: Local Government Mailbox

Subject: Submission re SRV - Port Stephens Council

Hello

Unfortunately I was unable to submit my feedback via your website. Therefore please see below my feedback regarding Port Stephens Council proposed SRV. I am happy for IPART to use my name and all of my comments wherever necessary.

Port Stephens Council conducted an extensive survey regarding the proposed SRV. The survey results showed that 72% of respondents did NOT support the rate rise, and only 14% supported a 7.5% increase, yet despite this the Council has continued with their submission for the full SRV to IPART. The Council has therefore ignored the results of their own survey which overwhelmingly rejected the proposed rate rise and have failed to acknowledge that it would impose financial hardships on many residents. The average income per family in this Council area is \$300 less per week than the NSW average, and 23% of residents are over the age of 60, so many are just not equipped to absorb such an impost on their already limited budgets. I ask IPART to reject the SRV submission and for Port Stephens Council to listen to the residents and reconsider the magnitude of the rate rise they have requested.

Thank you.

Jennifer Reed
[REDACTED]