

Author name: K. Falkner

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Submission: We do not agree with the proposed rate increases as we are pensioners and are struggling at the moment to pay the rates each year. That the supposed beautification of Urana Road was not necessary and as a result of all the money spent on this project the rate payers are supposed to pay it by increasing the rates - I don't think so. The roundabouts are not doing their job they have not slowed the traffic down cars and trucks just drive over them which can be seen by the tyre marks all over the concrete. We understand that a CPI increase may be valid but not the 7% plus over 3 years. Regarding the surveys that was supposed to happen we did not receive any information only read about the increase in the newspaper. As request for maintenance work on our water meter we are still waiting to get it fixed. Its a joke this council and clean up of back lane going from Adam Street to Creek Street request went in about it and nothing has been done, and yet you want us pay to pay a 7% increase and get nothing in return.