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Submission: I am 55 and expect to be retrenched on June 26 2015. It is unlikely that I'll find replacement employment so will rely on benefits to pay the already high rate. I doubt I can pay the increase. Faulconbridge resident, unable to afford car since 2008, no footpath to shops in Springwood but walk or cycle on unsafe route anyway as there's no choice. The 'increased services' carrot is deceptive, it isn't a tangible benefit compared to now so it is only increased in the sense that it is more than 'decreased' in the other options. The survey result is fake because people thought they would get more for their money. I was chosen for survey but my response for less rates and less service was not included because my survey was delivered to me after the closing date. I did email my choice to BMCC regardless, but it hasn't been counted. It is my understanding that non-respondents have been counted as choosing the higher rate by default. Hence the survey result is fake and cannot be used to justify the increase. I suggest that IPART audit this survey carefully. I was excluded from the vote at the council election last year. My preference is that this council be run by an administrator (of NSW's choosing) until it is financially sound or in the alternative is rolled into Penrith's council.