Author name: N. Syed

Date of submission: Thursday, 7 November 2024

Your submission for this review:

Minimum fare should be \$35.00 to \$40.00 for all short fares as cost of living is very high to meet up in day life for a taxi driver or a operator its getting very hard and taking in minus and its affecting vey badly on financially, Mentally and physically The all ride share companies is giving too much competition and taken away all Taxi industry work of almost 70% to 80% work with them and Taxis are struggling to survive and to feed families and pay there own utilities bills so what gonna happen with a full time or a part time taxi drivers life can any person or department or any body or any organisation or any state minister or federal minister gonna stand for Taxi drivers and try to fix this problems Please help us out anybody or someone please look into our lifes its become very tough and struggling everyday in too much pressure of financial matters and this stress may kill lots of drivers in their early age I think if changes dont happen in taxi industry asap and increase meter fare and check and scrutiny the all ride share companies they are enjoying while making money for themselves and using there drivers as a slaves of low pay outs and destroying Taxi industry by using terms: like marketing, promotions, discounts, free rides, using social media and electronic advertisements in wrong methods in public especially in All Airports, Train stations, Bus stops, Events places, and all public places they captured and trying to influence innocent people with there wrong attractions strategic objectives and planning 50% Australian Citizens are Full time Taxi drivers and Taxi operators are know dieing slowly death due this financial situation in taxi industry one hand ride share giving some time low prices and in citizens also we have some handful bad eggs I am not telling all citizens are good and I am also not 100% perfect and I am also learned with my mistakes and other hand and 50% are temporary residents of Australia and in them they have some bad eggs who doesnt want to leave here in Australia for long years so they made up theres mind and over charging any customer and destroying the taxi industry and this is a public service work and always there will be lots of complaints and issues coming and going form both public and drivers but unfortunately our industry people always support and look after towards only customers which is our public no matter they are in right or wrong this is a very sad part and disturbing also for drivers and some public also take too much advantage of this service and abuse this services but none wants to educate them What taxi bodys should do in public come up for Taxi customers to how to treat a driver and how to behave in taxi and especially talks about personal things and irrelevant things need to be stopped and teach customers how taxi meters works and toll's and levy fees add and for every eftpos transactions there is 5% fee adds on top of fare which is a bank fee which most of customers dont know and think the driver trying to overcharge them or this extra amount added to them and this become a headache for drivers to inform all customers all the time and it will be better if taxi authorities make a taxi fare works and how taxi paying system methods and how it works and no need to panic and think bad about a taxi driver as he or she is just doing there work with a help of short video clips or photos or messages on taxis and advertisements on Tv, newspapers, new channels and social media or whatever it takes please do it and tell public to give respect taxi drivers there will be more 50% complaints and issues will drops by itself A taxi driver wants respect from his customers first and then money from customers Same think for Customers as well they also want respect and good care first and then they happy to pay driver money and some times tips also comes which is bonus We are struck in the middle what should we do please tell us should we quit the taxi industry as I am part of it for 20 years where should I go and what should I do know at this stage my brain not working I am stuck in taxi industry I think none left in this Sydney taxi industry who cares for a Taxi driver and Taxi operators and their families Thank you