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Your submission for this review:

The draft report acknowledges a lot of the problems CCC residents are concerned about, but doesn't go far enough to recognise potential impact to the cost of living, failures of the council, and still aims to unfairly hike our water rates despite widespread condemnation and anger over financial mismanagement. Any residential water rate increases should only be in line with CPI/indexation and not this dramatic amount. The proposed increases should only apply to medium/large business sites- particularly those who have in recent times bought land from the council at a [REDACTED]. Residents are already struggling to afford the skyrocketing cost of living, hard rubbish/council pick ups haven't been collected in weeks and are now polluting our waters/flowing into gutters. A 0.3% increase from 1.5 to 1.8% on average doesn't sound like much, but that's still yet another cost that many can't afford, especially if ineligible for concessions. In my area, the streets start flooding as soon as it rains heavily, storm water drainage is ineffective and our driveway needs repairs as a result. I ask, what exactly is the benefit of paying more and receiving only the same substandard service? No benefit, and no detailed ideas for how to improve the service either. If my wage went up by 19% or 25% in one year I'd be open to the draft report's ideas, but that won't happen for most residents and is laughable for those of us who are essential workers. So please don't increase our water prices.