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Your submission for this review:

In 2020, my rates were raised by 57%, a decision by IPART to help CCC to get out of its current financial situation. A situation they still do not have under control and continue wasting money. Example, no position analysis, pay redundancy only to have to rehire people - not only are general costs of hiring expensive but now faced with a labour shortage in Australia putting more pressure on salary. Now we are being told to give CCC more money, approx. \$200/ yr average to provide water services. Money we taxpayers don't have. CPI on the last 12 months to Dec 2021 was 3.5% (tipped to now skyrocket this year due to flood, drought, Russia). Wages grew last year 2.5%. So already consumers are down but now on the CC we have to wear more costs.