Author name: Name suppressed

Date of submission: Thursday, 17 July 2025

Your submission for this review:

Every year I use the energy made easy website to get my best rate for electricity(and I usually end up changing as my loyalty counts for nothing). And each year that site is just wrong. Now I feel my best bet is to get an idea of the cheaper retailers via it, and then go through the laborious task of putting in my annual figures for 3-4 retailers. I don't mind this BUT NOW every tariff has different parameters, eg Peak hours with seasonal variations(or not), Shoulder and Off Peak hours all different, some with seasonal variations, some not. So I'm saying it has become IMPOSSIBLE for even a well educated person like me to decide on the best deal. I would ask you to task the Govts website to make major improvements.