

Author name: Name suppressed

Date of submission: Friday, 20 June 2025

Your submission for this review:

Q1: If Sydney Water extends its wastewater services to the Hawkesbury City Council area in future, should those customers pay a separate wastewater price, or should additional costs be shared across all customers? Response: We would prefer that the cost of extending Sydney Water's wastewater services to the Hawkesbury area be shared among all of Sydney Water's customers. In our view, this is a fair and equitable solution and does not financially disadvantage we Hawkesbury customers.

Q2: Besides bill impacts, what other factors should we consider? Response: We feel that it is important for Sydney Water to take over Hawkesbury City Council's wastewater assets to make the system fairer for all living in the Sydney metropolitan area. Upgrading these assets would exceed many of we current customers' capacity to pay and shouldn't be our responsibility entirely. This is an historic tourist area. Tourists and the wider community will benefit from these upgrades through improved water quality in the Hawkesbury River. Sydney Water would be better equipped to manage these assets going forward, which will be better for the environment and for customers.