
From: [REDACTED]

Sent: Sunday, 22 June 2025 11:03 PM

To: IPART <ipart@ipart.nsw.gov.au>

Subject: Prices for Sydney Water Cooperation from 1 October 2025

[REDACTED]

Dear Ipart,

Please find attached cover sheet and my views regarding Prices for Sydney Water Cooperation from 1 October 2025.

Q1)

I would highly prefer that the cost of extending Sydney Water's waste-water services to the Hawkesbury area be shared among all of Sydney Water's customers. This is a fair and equitable solution and does not financially disadvantage Hawkesbury customers. It is not fair that we in the Hawkesbury area are obliged to pay double in our bill compared to residents of other council areas. When I compare my bill to my family and friends who are in other areas I am shocked to see the high cost that we have to pay in comparison to them and I highly believe is it not fair.

Q2)

It is important for Sydney Water to take over Hawkesbury City Council's wastewater assets to make the system fairer for everyone living in the Sydney metropolitan area. Upgrading these assets would exceed the current customers' capacity to pay and shouldn't be their responsibility entirely. The wider community will benefit from these upgrades through improved water quality in the Hawkesbury River. Sydney Water will be better equipped to manage these assets moving forward, which will be better for the environment and customers.

In conclusion I highly believe that the cost of extending Sydney Water's waste-water services to the Hawkesbury area be shared among all of Sydney Water's customers. I hope this is achieved by 1st October 2025.

Kind regards,