Date of submission: Sunday, 22 June 2025

Your submission for this review:

Q1) If Sydney Water extends its wastewater services to the Hawkesbury City Council area in future, should those customers pay a separate wastewater price, or should addition costs be shared across all customers? I would prefer that the cost of extending the wastewater services to the Hawkesbury City Council be shared across all customers. This will greatly lessen the impact on Hawkesbury customers, especially those renting as the cost currently is factored into the rental price. Q2) Besides bill impacts, what other factors should we consider? It is important for Sydney Water to take over Hawkesbury City Council's wastewater assets to make the system fairer for everyone living in the Sydney metropolitan area. Upgrading these assets would exceed the current customers' capacity to pay and shouldn't be their responsibility entirely. The wider community will benefit from these upgrades through improved water quality in the Hawkesbury River. Sydney Water will be better equipped to manage these assets going forward, which will be better for the environment and for customers