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Date of submission: Wednesday, 23 March 2022

Your submission for this review:

To suggest a 17.7% increase in water charges above the rate of inflation -3 to 4 person household - is reasonable is mind boggling, frankly unbelievable and completely out of touch with the social and economic realities of the residents of the Central Coast. This LGA is mainly comprised of low to middle income citizens who can ill afford to pay such a massive increase. \$200 per year is significant to these citizens - remembering this is on top of sizable increase in rates already factored in by IPART. IPART must consider any water increase is only one bill that will go up all of which must be paid by residents who have not seen any real wage growth in the last ten years. Residents do have to live within their budget and surely this applies also to the water authority. We all would like more money to do things however that is not a good enough reason to increase charges by this huge amount. Any increase above the rate of inflation is unacceptable and would impose a burden on the local community that is unjustifiable. A public forum where this was proposed would be howled down and rightly so. IPART when assessing applications must look at the big picture and where their recommendation fits economically and socially regarding the residents who will be affected. Thank you for your time.