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Your submission for this review:

Raising prices by nearly 20% in the middle of a cost of living crisis (excluding any CPI increase) shows the decision-makers are out of touch. It is totally unjustifiable. Any failure of Sydney water to adequately adjust prices in the past is not the consumers problem, nor our responsibility to fix. Adjustments for reasonable future costs should be spread across future years, not front loaded. Consumers will pay it because they have no choice, or they will need to enter hardship arrangements. Households are already struggling and an increase of this magnitude is a slap in the face. And to load the costs into services where households can do nothing to mitigate them is even worse. The advised reduction households would need to make to offset it is unachievable. If I cant afford my water bill what makes you think I could afford to replace my washing machine or toilet? Perhaps the costs for Sydney waters planned works could be offset by a reduction in salary for all those who think 20% is a reasonable amount for anything to go up by in one go? Clearly they can afford it.