Author name: Name suppressed

Date of submission: Wednesday, 6 November 2024

Your submission for this review:

If you are intending to double the price of water, then low-income earners such as pensioners and low-income earners must be protected from all of the increases. Currently pensioners and other low-income earners are on the very edge of being able to afford the current water cost, but any increases would be totally unsustainable. The supply of water to households is a right not some luxury so you cannot decide to double the cost and not think about how this increase will be paid by vulnerable members of the community - do you really think that these people can stop drinking water or washing themselves or washing their clothes? Consumers should not be paying for your poor planning - the replacement of old infrastructure should have been started many years ago and spread over a much greater time period, so any small price increases would be more manageable. Thanks