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Your submission for this review:

Dear Sydney water, I understand the need for the spend. What I do not understand, or accept, is the need for an 18% price rise followed by 7% annual price rises for the next four years when there has been little discernible change to water pricing for the last 10 years to my knowledge. The country is still in a high inflation environment and State Govt is doing their level best to increase inflation inordinately, with Service NSW leading the charge. Why has there not been a steady increase in pricing at or around inflation plus a bit?? This smacks of lazy management, incompetence or both and you are asking consumers to literally pay the price in 1 + 4 hits. Yes we need to maintain and improve water infrastructure and I approve of that. At worst you should be asking for 5 price increases of 7%. Consumers may just about stomach that. The remaining 11% in year one needs to be funded from Govt general revenue. Ofcourse the reality is that everyone needs water so all of Sydney will be paying for this additional 11% one way or the other. No private organisation could or would ask for 18% followed by 4 more 7% increases and get away with it. Nor should you.