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Your submission for this review:

I am concerned about the significant increase in water rates announced by Sydney Water. I know that SW is a great organisation, with significant human capital and capable staff. However, it is still a monopoly organisation. We understand the need to (a) amplify existing treatment plants and (b) renew ageing assets (c) build new assets to cater for (a) growth and (b) meet regulatory standards. How do we as public know that, 1. The organisation is run efficiently 2. Capital expenditure is spent wisely 3. There is no or minimal waste and or inefficiency. Has there been any independent audit in the last five years. Do we have access to these documents. How do we know that 32 billion to be spent will be spent efficiently and SW will not waste money. Has the structure of the organisation been under scrutiny to ensure it is well managed. We are not asking for just cut staff to improve efficiency, but a well-managed organisation should be able to demonstrate "increase in productivity"