

Author name: O. Santosa

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Your submission for this review:

Subject: Opposition to Recent Water Price Increase Dear IPART, I am writing to formally submit my opposition to the recent water price increase. While I understand that there may be financial needs and operational requirements to maintain and improve water services, I urge you to consider a more strategic and resident-centered approach. Instead of implementing a sharp increase, I respectfully suggest a phased approach, based on priority and sensitivity to the needs of residents. A gradual increase would lessen the burden on households and allow residents to adapt more smoothly. Sydney residents have endured numerous cost-of-living increases in recent times, and this hike only adds to the strain, particularly as water is an essential and fundamental resource. A significant rise in water prices not only affects individual households but also impacts the overall liveability of our city. Access to affordable water is a basic right, and measures should be in place to ensure its affordability for all. I ask that you reconsider the scope and timing of this price increase and explore alternatives that prioritize community needs. Thank you for your attention to this matter. I hope that Sydney Water will take into account the concerns of its customers and adopt a more balanced approach. Sincerely, Oscar Santosa Resident of Epping NSW 2121