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Submission: From: Rex Hales [REDACTED]  
Sent: Wednesday, 8 March 2017 7:38 PM  
To: IPART Mailbox  
Subject: Rates increase

I understand we are in for a 26% increase in rates over 2 years!? I am writing to voice my opposition to this sudden and extremely significant increase in rates. What are rate payers getting in return? Please X plain this to me.

Regards, Rex Hales