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Date of submission: Wednesday, 26 March 2025

Your submission for this review:

While I understand the OOHHC cost, and pricing is a very complex area that is in desperate need for review, we welcome this report. I agree, better understanding for us as carers to what we can be reimbursed for is very important as our experience has been that the information we received in training to become carers was not what the agency agreed to, which leads to a lack of trust between carers and the agency. I have a caseworker background, so I see both sides now that I'm a long-term carer for two little people. We received very little information about the experiences and trauma of our little people, which was passed off and blamed on DCJ, none of which helps us to navigate the huge behaviors we have experienced. I agree that funding for aboriginal children needs to be supported, as non aboriginal carers with aboriginal children we care for we need support to keep the children connected to their culture. From our experience transparency and communication is key to support these young people. There seems to be lot of buck passing and blame with NGO's, ACCO's and DCJ, it just doesn't help us carers. Ego's need to be left at the door. I also feel that the base funding needs to be reviewed to better support carers, but also children as individuals need to be reviewed for the huge difference in needs that some of these children have. In our case I had to leave full-time employment to better support the two children we have and the huge behaviors and needs they had as well as our own child. I have no doubt that If I didn't finish work the placement would have broken down. Better communication needs to be had with services NSW and that caseworkers or their managers have the power to make inquiries to help carers access financial assistance, in our case it took 4 months to receive any financial assistance from services NSW. I feel Caseworkers are pushed to the very limit in the children on their caseload and more recognition in the work they do would go a long way. While there are a lot of just "tick the boxes" caseworkers, there are a lot that truly care about the children and want the best outcome for them. All in all, we welcome this review and look forward to seeing how it is received.