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Submission: I am writing in response directly to the findings (the three dot points on p. 14) of the Review in the Draft Report:

1. Currently there is no registration or licensing requirements for industry participants. Therefore, there are no appropriate sanctions for non-compliance with existing regulations. Licensing or registration need not be expensive. But unscrupulous or exploitative operators have the ability to continue. Additionally, the regulation must be enforced (as noted).
2. Regulation around transport and disposition of the deceased needs to be relaxed in order to allow DIY funerals.
3. Consumer education and choice needs to be addressed at the places where people die (institutions such as hospitals and aged care facilities). Information on options should be provided in a clear and concise manner, rather than directing consumers to 'contact their local funeral director'. Institutions want the bodies removed as quickly as possible, so there are incentives to direct them towards funeral operators that are 'known'.