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Your submission for this review:

I believe that the NSW government should introduce a robust regulatory framework outlining how embedded networks should operate, including: - Greater transparency in communication to make home buyers aware of the presence of embedded networks in residential projects prior to purchasing the property. - Protecting the consumer against unfair and inequitable rate increases. - Provision of dedicated customer support for consumers being served by embedded networks; currently, the support staff employed by the retailer is often under educated about their own embedded network operations and how to adequately help consumers. - Stricter regulations governing the commercial contracts between utility retailers and property developers to ensure the best interest of the consumers. - Mandatory contract renewal intervals (to be managed via the body corporate) every 3-5 years to ensure retailers continue to offer competitive services to the consumer. - Provision of solar and EV friendly infrastructure to reduce the carbon footprint of new property developments across NSW.