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Date of submission: Thursday, 21 October 2021

Your submission for this review:

I oppose this price increase, I also opposed the recent rate increase as did 73% of central coast residents. I honestly don't see the point of any public consultation because it really makes no difference. It makes me sad and angry that the good people of the central coast are being let down by a wasteful council. I have read most of their information attached. I see very little information on cost saving initiatives or attempts to reduce rates in any way. Most information attached is just chest beating on what a great job they are doing. It seems to me that this council is essentially a self-fulfilling organisation trying to increase its revenue streams for itself to continue. Residents and what they want are largely a secondary consideration. What Community engagement !! The 510 residents that were questioned for this price increase were mostly questioned on their demographics, what was the point of this ?? There were a couple of questions around if they can afford to pay their current bills. There were NO questions on whether they support a price increase?? Wouldn't that be an important question to ask residents when putting prices up? Doesn't the council work for us and what we want or not? I could not find any costings on how much these reports / submissions cost to prepare? Does IPART know this? I hate to think the cost of putting all this together especially the consultants that were involved. Council have a reputation of using consultants way too often rather than utilising their internal knowledge base. This council only shows what it wants you to see to confirm their narrative. Have a look at the two graphs I have attached. Council have not included the amount of connections which actually shows that the amount of complaints compared to other councils is in the NORMAL range. This does not support the council's narrative of unhappy water users, so it was conveniently excluded.

