

21 December 2021

Liz Livingstone  
CEO, IPART  
PO Box K35  
Haymarket Post Shop NSW 1240

Dear Ms Livingstone,

We refer to the Minister for Customer Service's request for IPART to evaluate the scope and effectiveness of the NSW competitive neutrality policies and processes and the draft Terms of Reference provided for comment.

WaterNSW is keen to support a review of competitive neutrality policies and ensure that the public and private sector are operating on an even playing field when delivering services to the citizens of NSW.

Of particular interest to WaterNSW is the transparent regulatory treatment of the multi-use of regulated assets for non-regulated activities and ensuring that the use of assets is optimised and the benefits are shared with customers.

The Terms of Reference provided are appropriate and all encompassing and we look forward to engaging with IPART throughout the review.

Yours sincerely,



Joe Pizzinga  
Chief Financial Officer