ORANGE
CITY COUNCIL

Delivery Program

1. THEME: LIVE

CSP Objective 1: A liveable city that is connected through open space

CSP Strategy 1.1: Engage with the community to ensure recreation opportunities and facilities meet changing needs

Delivery Program Principal Activity Code	Delivery Program Principal Activity	Target	Measure	Responsible Officer Position	Responsible Officer Division
1.1.1	Engage with the community in the planning and development of public open space	Hold at least four community meetings and or workshops per year	Annual reporting of engagement activities	Manager City Presentation	Community, Recreation & Cultural Services
1.1.2	Work and consult with existing and emerging groups to enhance and develop sporting and recreational infrastructure and activities	Fund the sports facilities program for the term	Annual reporting of sports facilities program (minor grants)	Manager City Presentation	Community, Recreation & Cultural Services

CSP Strategy 1.2: Maintain and renew recreational spaces and infrastructure to encourage an active and healthy lifestyle

Delivery Program Principal Activity Code	Delivery Program Principal Activity	Target	Measure	Responsible Officer Position	Responsible Officer Division
1.2.1	Expand the range of play experiences, accessibility to park facilities and sporting fields and venues across the region	10% increase in number of play facilities provided with artificial shade and fencing to be implemented to 10% of all play facilities	Annual reporting of target to build four new play facilities and four play facilities either fenced or provided with artificial shade structures	Manager City Presentation	Community, Recreation & Cultural Services
1.2.2	Seek to ensure that residences in the urban area of Orange and villages are within 750m radius of a children's play facility	70% of the Orange Urban population has access to a play facility within 750m radius	Annual reporting of percentage of population that has access to a play facility within 750m radius	Manager City Presentation	Community, Recreation & Cultural Services

CSP Objective 2: A healthy and active community that is supported by sport and recreational infrastructure

CSP Strategy 2.1: Identify and deliver sport and recreational facilities to service the community into the future

Delivery Program Principal Activity Code	Delivery Program Principal Activity	Target	Measure	Responsible Officer Position	Responsible Officer Division
2.1.1	Provide the Orange community with a year-round swim, play and fitness facility	Delivery of a year-round swim, play and fitness facility	Annual reporting on deliver	Aquatic Centre Manager	Community, Recreation and Cultural Services
2.1.2	Work with the community and industry to deliver an indoor play-facility for Orange families and visitors	Deliver an indoor play facility	Annual reporting on progress	Manager Economic Development	Corporate & Commercial Services

CSP Strategy 2.2: Ensure the sporting and recreational facilities, programs and activities are accessible and affordable to support healthy life choices

Delivery Program Principal Activity Code	Delivery Program Principal Activity	Target	Measure	Responsible Officer Position	Responsible Officer Division
2.2.1	Deliver Orange's Conservatorium and Planetarium	Deliver Orange's Conservatorium and Planetarium	Annual reporting on progress	Manager Operations	Community, Recreation & Cultural Services

CSP Strategy 2.3: Partner with community groups, government agencies to provide recreational activities and programs that are inclusive and meet the needs of the community

Delivery Program Principal Activity Code	Delivery Program Principal Activity	Target	Measure	Responsible Officer Position	Responsible Officer Division
2.3.1	Develop and finalise the Orange City Council Disability Inclusion Action Plan	Over 300 respondents for 2026 consultation 80% of actions completed	Annual reporting on engagement and actions completed	Manager Community Services	Community, Recreation and Cultural Services

CSP Objective 3: A friendly environment where people feel safe and included

CSP Strategy 3.1: Support projects and programs that address crime and safety and contribute to an increased sense of safety in our homes and the wider community

Delivery Program Principal Activity Code	Delivery Program Principal Activity	Target	Measure	Responsible Officer Position	Responsible Officer Division
3.1.1	Retain the Operational Area under the Children (Protection and Parental Responsibility) Act 1997 in the Orange region	Community and Police satisfaction with program	Six monthly reporting of child collection data	Manager Community Services	Community, Recreation and Cultural Services
3.1.2	Increase perceptions of safety in 2030 Community Safety Evaluation and reduce crime as measured through BOSCAR improved road safety statistics	Support police to reduce crime statistics by 5%	Annual reporting of crime activity reports	Manager Community Services	Community, Recreation and Cultural Services

CSP Strategy 3.2: Partner with key stakeholders to deliver infrastructure and activities that improve the safety and security of the community

Delivery Program Principal Activity Code	Delivery Program Principal Activity	Target	Measure	Responsible Officer Position	Responsible Officer Division
3.2.1	Continue CCTV Cameras program	Operation of public CCTV Program	Annual reporting on the operation of public CCTV program	Manager Community Services	Community, Recreation and Cultural Services

Delivery Program Principal Activity Code	Delivery Program Principal Activity	Target	Measure	Responsible Officer Position	Responsible Officer Division
3.2.2	Engage with the community to address crime and safety and contribute to an increased sense of safety in our homes and the wider community	Hold at least two Crime Prevention Committee meetings per year	Annual reporting of engagement activities	Manager Community Services	Community, Recreation and Cultural Services
3.2.3	Deliver Orange and Cabonne Road Safety Program to conduct programs such as Free Cuppa, Driver Fatigue and Learner Driving	Delivery of Road Safety Program	Annual reporting on Program activities and outcomes delivered	Manager Community Services	Community, Recreation and Cultural Services

CSP Objective 4: A creative community participating in arts and cultural services

CSP Strategy 4.1: Engage with the community to ensure creative and cultural facilities and services meet changing needs

Delivery Program Principal Activity Code	Delivery Program Principal Activity	Target	Measure	Responsible Officer Position	Responsible Officer Division
4.1.1	Facilitate the exchange and production of ideas between artists and audiences	Exhibition text, labels brochures and programs produced to a high standard for exhibitions	Audiences engage with interpretive text, publications, workshops and events	Gallery Director	Community Recreation & Cultural Services
4.1.2	Encourage and include the broader community in the Orange Regional Gallery while being extended and exposed to new ideas and art forms	Increased engagement of community in the exhibition program	Annual visitor survey	Gallery Director	Community, Recreation and Cultural Services
4.1.3	Maintain and promote Orange Regional Gallery as a space for learning and of community pride	School holiday and education programs delivered to all ages	Annual visitor survey	Gallery Director	Community, Recreation and Cultural Services

CSP Strategy 4.2: Partner with key stakeholders to deliver cultural facilities and services that reflect the interests of a culturally diverse community

Delivery Program Principal Activity Code	Delivery Program Principal Activity	Target	Measure	Responsible Officer Position	Responsible Officer Division

Delivery Program Principal Activity Code	Delivery Program Principal Activity	Target	Measure	Responsible Officer Position	Responsible Officer Division
4.2.1	Partner with key stakeholders in the development and delivery of exhibitions or events	Deliver three partnership exhibitions or events each year	Annual reporting of partnership exhibitions or events held with the Gallery	Gallery Director	Community, Recreation and Cultural Services
4.2.2	Engage with community members and organisations to contribute to the content of exhibitions and programs at the Orange Regional Museum	To identify and engage with local relevant stakeholders during exhibition development	Annual reporting of number of engagements with relevant stakeholders	Orange Regional Museum Manager	Community Recreation & Cultural Services

CSP Strategy 4.3: Maintain and renew cultural facilities and programs

Delivery Program Principal Activity Code	Delivery Program Principal Activity	Target	Measure	Responsible Officer Position	Responsible Officer Division
4.3.1	Develop and deliver dynamic and accessible exhibition program at the Orange Regional Museum that are valued by our local community and visitors	Delivery of annual exhibition program	Annual reporting on development and delivery of exhibitions	Orange Regional Museum Manager	Community Recreation & Cultural Services
4.3.2	Develop and deliver cultural and educational programs at the Orange Regional Museum that are valued by our local community and visitors	Delivery of annual public engagement and education program	Annual reporting on program delivery	Orange Regional Museum Manager	Community Recreation & Cultural Services
4.3.3	Manage the Orange Regional Museum's Collection to preserve our cultural heritage	Collection storage and documentation to meet industry standards	Annual reporting on collection management	Orange Regional Museum Manager	Community Recreation & Cultural Services
4.3.4	Provide the community with a venue (Orange Function Centre) to host a range of events	Implement the Orange Civic Theatre and Orange Function Centre strategic plan	Annual reporting of the Function Centre's operations in accord with the strategic plan	Manager Performing Arts and Venues	Community, Recreation & Cultural Services
4.3.5	Increase the use of library services and its collections in five Council areas	40% of the collection purchased in the past five years Deliver 580 programs with 10,000 attendees	Annual reporting of visitor numbers, circulation and programs delivered	Manager Central West Libraries	Community, Recreation & Cultural Services

Delivery Program Principal Activity Code	Delivery Program Principal Activity	Target	Measure	Responsible Officer Position	Responsible Officer Division
4.3.6	Develop a well-balanced theatre program that entertains, informs and challenges audiences	Increase audience engagement and participation as set out in the Orange Civic Theatre Strategic Plan	Annual reporting of audience engagement & participation	Manager Performing Arts and Venues	Community, Recreation & Cultural Services
4.3.7	Increase the number of paid theatre members	Increase paid member numbers by 50%	Annual reporting of paid membership	Manager Performing Arts and Venues	Community, Recreation & Cultural Services

CSP Objective 5: Responsive programs and services that support our community's lifestyle and social needs

CSP Strategy 5.1: Engage with the community to ensure facilities and programs meet changing lifestyle and social needs

Delivery Program Principal Activity Code	Delivery Program Principal Activity	Target	Measure	Responsible Officer Position	Responsible Officer Division
5.1.1	Regular planning to assess the needs of the ageing population in line with the principles of an aged-friendly community	10% increase in older people accessing activities and programs	Two planning sessions completed annually	Manager Community Services	Community, Recreation and Cultural Services
5.1.2	Engage with the local culturally and linguistically diverse community to identify needs and opportunities	10% increase in CALD community connected with local programs	Two consultations completed annually	Manager Community Services	Community, Recreation and Cultural Services
5.1.3	Assist in the achievement of the outcomes of the Orange Aboriginal Social Plan	Social Plan redeveloped by 2024 Two actions delivered annually	Annual reporting on actions delivered	Manager Community Services	Community, Recreation and Cultural Services

CSP Strategy 5.2: Ensure the community services provided by Council are professionally managed, integrated and meet demonstrated needs

Delivery Program Principal Activity Code	Delivery Program Principal Activity	Target	Measure	Responsible Officer Position	Responsible Officer Division
5.2.1	Provide recreational activities for older people, people with disabilities and younger	Retain over 80% usage rates	Annual reporting of usage rates		

Delivery Program Principal Activity Code	Delivery Program Principal Activity	Target	Measure	Responsible Officer Position	Responsible Officer Division
	people to support healthy, active living and improved life outcomes			Manager Community Services	Community, Recreation and Cultural Services
5.2.2	Provide support to the Support at Home Program in the Central West	Meet performance targets set by the Australian Department of Health	Annual reporting on targets	Manager Community Services	Community, Recreation and Cultural Services
5.2.3	Deliver quality children's services to before school and school aged children	Retain over 80% utilisation rates in child care facilities	For each service to achieve at minimum "Meeting Assessment and Rating" standards	Manager Community Services	Community, Recreation and Cultural Services
5.2.4	Provide supported accommodation services to adults with an intellectual disability in the Orange region	Retain over 80% utilisation rates rates in group homes and Out of School Hours Care services	NDIS Audit compliance	Manager Community Services	Community, Recreation and Cultural Services
5.2.5	Operate Orange Cemetery for the community	Allocation of allotments for burial within 24hrs of receipt of application for burial	Annual reporting of internments in accordance with the legislation	Manager Building and Environment	Development Services
5.2.6	Implement and enforce relevant food safety legislation through inspections and education	Complete inspections as required on all food shops according to the food safety ratings	Annual report of inspections conducted and education modules completed	Manager Building and Environment	Development Services

CSP Objective 6: A community that values and protects domestic animals and the role they play in residents' wellbeing both physical, social and psychological

CSP Strategy 6.1: Provide services and facilities that enable Council to fulfill obligations under the Companion Animals Act

Delivery Program Principal Activity Code	Delivery Program Principal Activity	Target	Measure	Responsible Officer Position	Responsible Officer Division
6.1.1	To engage the community in the strategic management of companion animals within the city	Hold at least four Companion Animals Community Committee meetings a year over the term.	95% actions from the Committee are implemented.	Manager Building and Environment	Development Services
6.1.2	Provide opportunity for the adoption of companion animals from the Orange Pound	Implement a rehoming program and increase the adoption of impounded animals	Quarterly reporting of rehoming statistics	Manager Building and Environment	Development Services
6.1.3	Manage Ranger Services for companion animals and stray stock to ensure a safe city	Respond to reported incidents within four hours	Quarterly review of response times	Manager Building and Environment	Development Services
6.1.4	Provide and operate the Orange City Council Pound for impounded animals as required under the Act	Provide a safe facility for impounded animals	Quarterly reporting of animal welfare	Manager Building and Environment	Development Services

CSP Strategy 6.2: Ensure that infrastructure exists for the safe exercising of domestic dogs

Delivery Program Principal Activity Code	Delivery Program Principal Activity	Target	Measure	Responsible Officer Position	Responsible Officer Division
6.2.1	Provide off leash fenced and unfenced facilities for people to exercise their dogs safely in the city	Upgrade a minimum of four fenced/unfenced off leash areas	Delivery of programmed works on time and on budget	Manager Building and Environment	Development Services

CSP Strategy 6.3: Partner with key stakeholders to deliver education and services relating to animal health and wellbeing

Delivery Program Principal Activity Code	Delivery Program Principal Activity	Target	Measure	Responsible Officer Position	Responsible Officer Division
6.3.1	Support the Companion Animal Community Committee	Hold four meetings per year over the term	Annual reporting of meetings held, and recommendations implemented	Manager Building and Environment	Development Services

2. THEME: PRESERVE

CSP Objective 7: Sustainable growth and respectful planning that values the natural environment

CSP Strategy 7.1: Engage with the community to develop plans for growth and development that value the local environment

Delivery Program Principal Activity Code	Delivery Program Principal Activity	Target	Measure	Responsible Officer Position	Responsible Officer Division
7.1.1	Provide a framework for development in the city through the Orange Local Environmental Plan 2011, Plans of Management and Development Control Plans for sustained growth	LEP is updated to reflect the needs of the city and development is assessed against those standards	Delivery of LEP and associated strategic policies	Manager Development Assessments	Development Services
7.1.2	Provide efficient and effective development and certification service in a timely manner	90% of Construction Certificates determined within 28 days. 90% of Complying Development Certificates determined within 20 days. 90% of plumbing and drainage applications determined within 14 days.	Quarterly reporting from NSW Planning Portal	Manager Building and Environment	Development Services

Delivery Program Principal Activity Code	Delivery Program Principal Activity	Target	Measure	Responsible Officer Position	Responsible Officer Division
7.1.3	Provide property information to vendors for conveyancing, financing, and sales	90% of applications for Building Information Certificates and Outstanding Notices are provided in 7 days. 90% of Planning Certificates issued within a median processing time of four days. 95% of planning certificates are issued within a median processing time of 1.5 days where an urgency fee has been paid.	Annual reporting of provision of information with targeted timeframe	Manager Building and Environment	Development Services
7.1.4	Plant or replace trees in the urban area outside each residential property	Every residential property and parkland area to have a healthy vibrant street tree	Annual reporting of healthy street trees in residential property and parkland area	Manager City Presentation	Community, Recreation & Cultural Services

Delivery Program Principal Activity Code	Delivery Program Principal Activity	Target	Measure	Responsible Officer Position	Responsible Officer Division
7.1.5	Engage the local community to plan native trees, shrubs and grasses to improve biodiversity and connectivity throughout the city	12,000 new native trees, shrubs and grasses planted	Annual reporting of number of trees, shrubs and grasses planted	Coordinator Natural Resources	Development Services
7.1.6	Develop and implement an education program to educate landowners about the negative impact weeds have on the environment, agriculture and human health	Sixteen awareness raising events held over the Term	Annual reporting of number of landowners attending events	Coordinator Natural Resources	Development Services
7.1.7	Send out information packs to all new landowners of land greater than two hectares	All new property owners provided with information packs	Information packs provided to new property owners	Coordinator Natural Resources	Development Services
7.1.8	Undertake property inspections in accordance with the Weeds Action Program	2,200 inspections undertaken to meet WAP Guidelines	Annual reporting of rural and urban properties inspected for priority weeds	Coordinator Natural Resources	Development Services

CSP Strategy 7.2: Ensure best practice use of renewable energy options for Council and community projects

Delivery Program Principal Activity Code	Delivery Program Principal Activity	Target	Measure	Responsible Officer Position	Responsible Officer Division
7.2.1	Implement and deliver the Climate Action Plan for Orange City Council to increase	Deliver 80% of the recommendations	Quarterly reporting to Council and	Manager Building and Environment	Development Services

Delivery Program Principal Activity Code	Delivery Program Principal Activity	Target	Measure	Responsible Officer Position	Responsible Officer Division
	sustainability of Council's buildings and assets to reduce to emissions and implement new technologies that provide cost savings to Council	and actions from the Climate Change Management Plan delivered	Environmental Sustainable Community Committee		
7.2.2	Implementation of the Renewable Action Plan	50% renewable energy from the grid	Quarterly reporting to Council	Manager Building and Environment	Development Services
7.2.3	Engage the community in the strategy and implementation of Council's Climate Action Plan.	Hold at least four meetings a year over the Term	80% of tasks are implemented	Manager Building and Environment	Development Services

CSP Strategy 7.3: Ensure that policies and practices are in place to protect the sustainability and security of water destined for potable supply from the water catchment area

Delivery Program Principal Activity Code	Delivery Program Principal Activity	Target	Measure	Responsible Officer Position	Responsible Officer Division
7.3.1	Drinking water that meets health guidelines is provided through ongoing implementation and review of the Drinking Water Management System (DWMS)	Consistent satisfaction of NSW Health monitoring and reporting requirements	Annual Drinking Water Quality Report provided to NSW Health	Water Treatment Manager	Technical Services
7.3.2		Maintaining and improving current	Annual Reports of progress	Water and Sewerage	Technical Services

Delivery Program Principal Activity Code	Delivery Program Principal Activity	Target	Measure	Responsible Officer Position	Responsible Officer Division
	Deliver the water and sewer capital infrastructure program in accordance with budgeted capital upgrades	infrastructure within budget		Manager (Strategic)	

CSP Objective 8: Managing our resources wisely

CSP Strategy 8.1: Identify and deliver essential water, waste and sewer infrastructure to service the community into the future

Delivery Program Principal Activity Code	Delivery Program Principal Activity	Target	Measure	Responsible Officer Position	Responsible Officer Division
8.1.1	Reduce pollutant concentrations in Orange Sewerage Treatment Plant final effluent through ongoing monitoring and the implementation of requisite capital upgrades	Consistent satisfaction of Environmental Protection requirements	Annual Systems Performance Report provided to Environment Protection Authority	Water Treatment Manager	Technical Services
8.1.2	Operations, maintenance and capital upgrades for all council owned dams comply with Dam Safety Act 2015, Dam Regulations 2019 and associated guidelines	Inspections, operations, maintenance and capital upgrades to comply with Dam Safety Act 2015, Dam Regulations 2019 and associated guidelines	Compliance with Dam Safety Act 2015, Dam Regulations 2019 and associated guidelines	Water and Sewerage Manager (Strategic)	Technical Services
8.1.3	Improve Water Supply Security for Orange to cater for potential increased population growth rates	Completion of Water Security Strategy	Annual status reports on the development of Water Security Strategy for Orange	Water and Sewerage Manager (Strategic)	Technical Services
8.1.4	Effectively plan and implement the water conservation strategies	Residential water usage complies with water restriction targets	Decreased water usage within the region to assist with water conservation	Water and Sewerage Manager (Strategic)	Technical Services
8.1.5		Delivery of Water Supply and	Delivery of Water Supply and Sewerage	Water and Sewerage	Technical Services

Delivery Program Principal Activity Code	Delivery Program Principal Activity	Target	Measure	Responsible Officer Position	Responsible Officer Division
	Service areas identified in the Orange Local Housing Strategy with water and sewer infrastructure	Sewerage Capital Works in accordance with Project Management Plan	Capital Works to areas identified in the Orange Local Housing Strategy	Manager (Strategic)	

CSP Strategy 8.2: Develop and promote initiatives to reduce water, energy and water waste in consultation with the community

Delivery Program Principal Activity Code	Delivery Program Principal Activity	Target	Measure	Responsible Officer Position	Responsible Officer Division
8.2.1	Organise and host environmental community engagement events in collaboration with the local community and schools	Host a minimum of 80 community events	Annual reporting of number of events held and community members/schools engaged	Coordinator Natural Resources	Development Services
8.2.2	To encourage the community to participate in the Tidy Towns Sustainability Program to promote the environmental and cultural programs being undertaken into the city	A minimum of 16 community submissions for eligible projects be submitted over the term	Identify and apply for Tidy Towns Awards	Coordinator Natural Resources	Development Services
8.2.3	Prepare and host clean up events to reduce litter in the region	16 clean up events organised and hosted	Annual reporting of number of events held annually	Coordinator Natural Resources	Development Services
8.2.4	Plan infrastructure development based on wastes required to be managed that cannot be diverted from landfill	Construction of works aligning with financial model and emerging new waste streams identified and planned for treatment in consultation with NetWaste and local and regional services providers	Infrastructure and services needed to treat wastes accounted for within the Waste Services Funding Model and planned for continuance over the life of the model	Manager Waste Services and Technical Support	Technical Services

Delivery Program Principal Activity Code	Delivery Program Principal Activity	Target	Measure	Responsible Officer Position	Responsible Officer Division
8.2.5	Plan development of new landfill cell in alignment with Waste Model Financial Plan and in accordance with annual waste generation rates	Construction of works aligning with financial model	Cell and infrastructure developed in accordance with ongoing landfill capacity demand	Manager Waste Services and Technical Support	Technical Services
8.2.6	Manage abandoned articles within the city	Reduce prevalence of illegal dumping through the City Reduced complaints and abandoned trolleys	Ongoing education to the community to raise awareness of potential impacts on the environment Reduced complaints and number of abandoned trolleys	Manager Building and Environment	Development Services
8.2.7	Enforce environmental pollution breaches	Efficiently investigate all complaints regarding pollution events	Time frame of investigation for complaints	Manager Building and Environment	Development Services

CSP Strategy 8.3: Promote the range of recycling services to the Orange Community

Delivery Program Principal Activity Code	Delivery Program Principal Activity	Target	Measure	Responsible Officer Position	Responsible Officer Division
8.3.1	Become regional leader in waste management	Implementation of NetWaste Strategic Plan Initiatives as adopted by EPA	Annual report demonstrating initiatives taken and waste statistics	Manager Waste Services and Technical Support	Technical Services
8.3.2	Complete local and regional contract initiatives and projects as per annual NetWaste Contract Plans	Quarterly Steering Committee and Forum meetings scheduled to review adopted project plan objectives	Annual report demonstrating initiatives taken and waste statistics	Manager Waste Services and Technical Support	Technical Services
8.3.3	Promote the enhancement of waste collection performance within the community	Enhance resource management by achieving recycling contamination levels below 10% and overall municipal waste diversion from landfill at 58% or greater levels	Regular liaising with EPA, industry stakeholders and the community to review current practices and proposed new technologies	Manager Waste Services and Technical Support	Technical Services
8.3.4	Manage Ophir Road and Euchareena Road Resource Recovery Centers in full compliance with management plans and licences	Ensure Regulatory satisfaction and meet legislative, plan and licence obligations	Maintenance of requisite licences	Manager Waste Services and Technical Support	Technical Services

CSP Objective 9: Infrastructure for our growing communities

CSP Strategy 9.1: Construct and maintain a road network that meets the community's transport and infrastructure needs

Delivery Program Principal Activity Code	Delivery Program Principal Activity	Target	Measure	Responsible Officer Position	Responsible Officer Division
9.1.1	Avoid further projected escalation in the net present value of the infrastructure backlog	Less than or equal to $17.18 million projected over the term of the Community Strategic Plan	Value of the infrastructure renewal backlog	Manager Works	Technical Services
9.1.2	Road reseal and rehabilitation programs to be undertaken in accordance with the Transport Asset Management Plan	Delivery of projects made on time and within 10% of allocated budget	Cost effective delivery of the road rehabilitation and reseal program	Manager Works	Technical Services
9.1.3	Deliver Stage 4 of the Southern Feeder Road from Anson Street to Pinnacle Road	Complete construction of stage 4b from Woodward Street to Pinnacle Road	Funding sourced and project delivered as per approved designs	Manager Works	Technical Services
9.1.4	Confirm alignment for Southern Feeder Road at Cargo Road	Intersection design approved by all stakeholders	Design of the intersection made to comply with all applicable standards and stakeholder expectations	Manager Engineering Services	Technical Services

Delivery Program Principal Activity Code	Delivery Program Principal Activity	Target	Measure	Responsible Officer Position	Responsible Officer Division
9.1.5	Accelerate the construction of flood mitigation projects	Additional grant funding opportunities for design and construction applied for	Number of grants applied for	Manager Works	Technical Services
9.1.6	Increase understanding of the infrastructure network conditions	Undertake inspections of at least 3% of the network per annum	% of the network inspected and recorded	Manager Works	Technical Services

CSP Strategy 9.2: Provide and manage public car parking in the Orange Central Business District

Delivery Program Principal Activity Code	Delivery Program Principal Activity	Target	Measure	Responsible Officer Position	Responsible Officer Division
9.2.1	Review parking restrictions within the City to accommodate the evolving dynamics of the City	Ensure that there are adequate parking resources available within the CBD - monitor and report parking availability within the City. Manage Parking restrictions within the City to ensure equitable access to parking spaces is made available	Customer satisfaction	Manager Development Assessments	Development Services
9.2.2	Review and implement Council Enforcement Policy to ensure consistent decision making	Improved/streamlined internal processes - review and formally implement a Council enforcement policy to ensure consistency in decision making.	Formal adoption of a Council enforcement Policy	Manager Development Assessments	Development Services

CSP Strategy 9.3: Deliver an appropriate level of pedestrian and cyclist amenity that is fit for purpose

Delivery Program Principal Activity Code	Delivery Program Principal Activity	Target	Measure	Responsible Officer Position	Responsible Officer Division
9.3.1	Improve the existing path network	Delivery of programmed works and annual update of Transport Asset Management Plan	Four year programme of works is delivered	Manager Works	Technical Services
9.3.2	Construct footpaths to enhance existing path network	Delivery of programmed works and annual update of Transport Asset Management Plan	Four year programme of works is delivered	Manager Works	Technical Services

CSP Strategy 9.4: Develop a vibrant civic and commercial precinct as a centre for the community

Delivery Program Principal Activity Code	Delivery Program Principal Activity	Target	Measure	Responsible Officer Position	Responsible Officer Division
9.4.1	Deliver the future cities traches	Completion of each tranche	Consult, design, budget allocation and construct each project in accordance with the objectives of the master plan	Manager Engineering Services	Technical Services

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CSP Objective 10: Celebrate our cultural, social, natural and built heritage assets

CSP Strategy 10.1: Engage with the community to ensure plans for growth and development are respectful of our heritage

Delivery Program Principal Activity Code	Delivery Program Principal Activity	Target	Measure	Responsible Officer Position	Responsible Officer Division
10.1.1	Increase the knowledge of building owners about the value of protecting and enhancing the heritage of the city	Provide a fully subsidised Heritage and Urban Design Program available to homeowners and developers	Service provided monthly	Manager Development Assessments	Development Services

CSP Strategy 10.2: Preserve our diverse social and cultural heritage

Delivery Program Principal Activity Code	Delivery Program Principal Activity	Target	Measure	Responsible Officer Position	Responsible Officer Division
10.2.1	Preserve the tangible and intangible cultural heritage of the region	Maintain local heritage assistance program	Annual reporting on the Local Heritage program	Orange Regional Museum Manager	Community Recreation & Cultural Services

CSP Strategy 10.3: Preserve the unique way of life of our surrounding villages

Delivery Program Principal Activity Code	Delivery Program Principal Activity	Target	Measure	Responsible Officer Position	Responsible Officer Division
10.3.1	Support the Spring Hill, Clifton Grove and Lucknow Community Committees	Maintain and enhance partnership with Villages of Orange	Annual reporting in the implementation of priorities identified by Villages	Manager Corporate and Community Relations	Corporate & Commercial Services

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3. THEME: PROSPER

CSP Objective 11: Sustainable tourism, events and visitor experiences

CSP Strategy 11.1: Capitalise on the character and lifestyle of Orange to remain a destination of choice

Delivery Program Principal Activity Code	Delivery Program Principal Activity	Target	Measure	Responsible Officer Position	Responsible Officer Division
11.1.1	Implement the Orange Region Tourism Strategy to continue to support and maintain Orange's visitor economy	Increase visitor numbers by 20% over the next four years	Annual reporting of tourism numbers and value it brings to Orange	Tourism Manager	Corporate and Commercial Services
11.1.2	Manage Orange Visitor Information Centre and online channels to encourage visitors to stay longer and engage with more experience across the Orange region	Increase visitors stays by 20% over four years	Annual reporting of the number of enquiries serviced by the VIC	Tourism Manager	Corporate and Commercial Services

CSP Strategy 11.2: Develop and attract a variety of events, festivals, venues and activities for locals and visitors, ensuring accessibility for all

Delivery Program Principal Activity Code	Delivery Program Principal Activity	Target	Measure	Responsible Officer Position	Responsible Officer Division
11.2.1	Deliver an annual program of Council-run events to create vibrancy and livability for residents and visitors to the city	Deliver six civic events each year	Annual reporting of events held	Manager Economic Development	Corporate & Commercial Services
11.2.2	Support community organizations to stage community-run events through the administration of Council's Event Sponsorship Programs	Invest $480k into supporting community-run events through Council's Event Sponsorship & Small Grants Programs	Annual reporting of Number of Event Sponsorship rounds held, and events sponsored	Manager Economic Development	Corporate & Commercial Services
11.2.3	Support and encourage major events to be held in Orange for locals to enjoy and to attract visitors to the city	Support and encourage five major events to the be held in the city	Annual reporting of major events attracted to and held in the city, and benefits gained	Manager Economic Development	Corporate & Commercial Services
11.2.4	Manage Council's event applications to assist groups deliver safe and well managed events on Council property	90% of Applications approved within agreed timeframes	Annual reporting of applications received and approved within agreed timeframe	Manager Economic Development	Corporate & Commercial Services

Delivery Program Principal Activity Code	Delivery Program Principal Activity	Target	Measure	Responsible Officer Position	Responsible Officer Division
11.2.5	Maintain and improve the Colour City Caravan Park (CCCP) to provide a variety of accommodation and outdoor activities	Maintain 50% occupancy rate across the year	Annual reporting of occupancy rates	Manager Economic Development	Corporate & Commercial Services
11.2.6	Implement the Lake Canobolas Precinct masterplan for the Scout Camp to attract additional groups and visitors to the Orange Region	10% increased occupancy	Annual reporting of occupancy rates	Manager Economic Development	Corporate & Commercial Services

CSP Objective 12: A smart, innovative and resilient industry sector

CSP Strategy 12.1: Attract and grow strategic investment

Delivery Program Principal Activity Code	Delivery Program Principal Activity	Target	Measure	Responsible Officer Position	Responsible Officer Division
12.1.1	Encourage and facilitate inward investment to grow the number of new inbound businesses to the city	Attract one new business to orange per year and or support one existing business to grow and expand	Annual reporting of number of enquiries received and actualisation of leads	Manager Economic Development	Corporate & Commercial Services
12.1.2	Deliver Business Development initiatives as part of Future Cities Program	Deliver Tranche 3 Programs	Annual reporting of Future Cities Program	Manager Economic Development	Corporate & Commercial Services
12.1.3	Support the development of key industry sectors and/or precincts to support long-term growth	Partner with landowners to bring land to marker for the Orange Health Precinct Deliver two commercial sub-divisions	Annual reporting or precinct progress and commercial land sales.	Manager Economic Development	Corporate & Commercial Services

CSP Strategy 12.2: Support innovative industry sectors

Delivery Program Principal Activity Code	Delivery Program Principal Activity	Target	Measure	Responsible Officer Position	Responsible Officer Division
12.2.1	Explore avenues to assist business development in the City in conjunction with the Orange Business Chamber and other peak industry and Government bodies	Quarterly meetings with key stakeholders	Annual report on initiatives delivered and results achieved	Manager Economic Development	Corporate & Commercial Services

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CSP Objective 13: Transport services, connectivity and infrastructure that support community, tourism, business and industry

CSP Strategy 13.1: Support public and private rail, coach and air services

Delivery Program Principal Activity Code	Delivery Program Principal Activity	Target	Measure	Responsible Officer Position	Responsible Officer Division
13.1.1	Operate the Orange Airport	100% compliance Daily Inspections Completed	Ensure the airport meets requirements of the Civil Aviation Safety Authority and the Office of Transport Security Ensure annual inspections are completed Annual emergency-training exercise completed Ensure Daily Inspections are completed	Manager Depot, Airport and Emergency Services	Technical Services
13.1.2	Undertake upgrades of Airport precinct	Hardstand Area Completed. Funding sourced for future upgrades	% Grants % Budget % Completion	Manager Depot, Airport and Emergency Services	Technical Services

CSP Strategy 13.2: Support initiatives for improved connectivity between Orange and capital cities and regional towns

Delivery Program Principal Activity Code	Delivery Program Principal Activity	Target	Measure	Responsible Officer Position	Responsible Officer Division
13.2.1	Lobby relevant government authorities for improved private sector and public transport linkages	Representation to State & Federal Governments by supporting formal submissions and engagement activity	Annual review of submissions and number of meetings with peak bodies	Manager Economic Development	Corporate & Commercial Services

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4. THEME: COLLABORATE

CSP Objective 14: An informed community

CSP Strategy 14.1: Deliver communication that is open, accessible, meaningful and regular across a range of media

Delivery Program Principal Activity Code	Delivery Program Principal Activity	Target	Measure	Responsible Officer Position	Responsible Officer Division
14.1.1	Increase community engagement across communication channels by delivering rich content that encourages audiences to follow and share information and positively positions Orange City Council work to its communities and visitors	Increase engagement by 20% across all channels	Annual reporting of levels of engagement across communication channels	Manager Corporate and Community Relations	Corporate & Commercial Services

CSP Strategy 14.2: Promote organisational culture that delivers excellent customer service and continuous improvement

Delivery Program Principal Activity Code	Delivery Program Principal Activity	Target	Measure	Responsible Officer Position	Responsible Officer Division
14.2.1	Develop Customer Service Charter and Service Delivery Key Performance Indicators (KPIs)	Set targets for customer satisfaction once benchmarks are established	A minimum of one annual customer satisfaction survey and identification of one related pulse monitoring activity. Grade of service at 75 per cent of calls answered in under 30 seconds and average talk time less than two minutes average.	Manager Corporate and Community Relations	Corporate & Commercial Services
14.2.2	Implement consistent customer centric language across all Council's correspondence and touch points	Customer Centric language implemented in 80% of Council's corporate correspondence and style guide delivered	A minimum of one annual customer satisfaction survey and identification of one related pulse monitoring activity	Manager Corporate and Community Relations	Corporate & Commercial Services
14.2.3	Refurbish Civic Centre foyer to be more accessible and welcoming to customers and support positive and proactive interactions	Refurbished Civic Centre foyer	Annual customer satisfaction survey	Manager Corporate and Community Relations	Corporate & Commercial Services
14.2.4	Improve Development Application Process to businesses and the Orange community to facilitate sustainable growth of the city	Development applications determined within a median time of 35 days	Annual reporting of Development Applications determinations	Manager Development Assessments	Development Services

Delivery Program Principal Activity Code	Delivery Program Principal Activity	Target	Measure	Responsible Officer Position	Responsible Officer Division
14.2.5	Provide improved internal property information systems	Planning Certificates issued within a median processing time of four days Issue planning certificates within a median processing time of 1.5 days where an urgency fee has been paid. Issue building certificates and other property information within a median processing time of four days	Annual reporting of processing times	Manager Development Assessments	Development Services

CSP Strategy 14.3: Provide opportunities for widespread and quality engagement and, where appropriate, shared decision-making

Delivery Program Principal Activity Code	Delivery Program Principal Activity	Target	Measure	Responsible Officer Position	Responsible Officer Division
14.3.1	Engage with the community to facilitate shared decision making on the services and works delivered by the Orange City Council	Increase community engagement by 10%	Annual reporting of community engagement activities	Manager Corporate and Community Relations	Corporate & Commercial Services
14.3.2	Develop a stakeholder engagement approach to build relationships and ensure key stakeholders are informed of Orange City Council activities	Increase stakeholder engagement by 10%	Annual reporting of stakeholder engagement activities	Manager Corporate and Community Relations	Corporate & Commercial Services

CSP Objective 15: Leaders in our community

CSP Strategy 15.1: Encourage and support residents to pursue leadership roles at Council

Delivery Program Principal Activity Code	Delivery Program Principal Activity	Target	Measure	Responsible Officer Position	Responsible Officer Division
15.1.1	Establish a recruitment engagement program focused on younger members of the local community	Three events per calendar year	Annual reporting of engagement with schools and community events focused on recruitment	Manager People and Culture	Corporate and Commercial Services
15.1.2	Implement Leadership Upskill and Employee Speak Up programs	Reduce turnover to between 5 to10% with less than 10% of those with less than 2 years' service	Annual reporting of the reduction in turnover	Manager People and Culture	Corporate and Commercial Services

CSP Strategy 15.2: Support community organisations and groups to deliver services and programs

Delivery Program Principal Activity Code	Delivery Program Principal Activity	Target	Measure	Responsible Officer Position	Responsible Officer Division
15.2.1	Deliver Council's Small Donations Fund to support the community to delivery services and programs	Deliver 16 rounds of funding through the Small Grants Program	Annual Reporting of Small Donations Fund	Manager Economic Development	Corporate & Commercial Services

CSP Strategy 15.3: Engage and train young people to develop our future leaders

Delivery Program Principal Activity Code	Delivery Program Principal Activity	Target	Measure	Responsible Officer Position	Responsible Officer Division
15.3.1	Apprenticeship, Traineeship, Cadetships and Sponsorship programs for local young employees to have a continuous pipeline of development within Council	To have an employment % of council employees which is at least 2% higher than the comparative percentage of the average Orange population Target for employment % is therefore currently 14% (15-25 year olds) and 16% (26-35 year olds)	Annual comparison of employee participation to local employee population in younger age groups	Manager People and Culture	Corporate and Commercial Services
15.3.2	Develop programs and activities for young people across the region	Over 200 high number young people involved in Council programs and referred to partner programs Youth Hub open five days per week and school holidays	Annual reporting of program participation and Youth Hub's operation	Manager Community Services	Community, Recreation and Cultural Services

CSP Strategy 15.4: Develop and encourage staff to pursue leadership within Council

Delivery Program Principal Activity Code	Delivery Program Principal Activity	Target	Measure	Responsible Officer Position	Responsible Officer Division
15.4.1	Implement Leadership Upskill program as part of the Council Culture Program	85% of leadership (Managers and Supervisors) involved in at least one element of leadership development	Annual reporting of leadership programs and activities	Manager People and Culture	Corporate and Commercial Services

CSP Objective 16: Strong relationships

CSP Strategy 16.1: Work in partnership with other councils, regional organisations and State and Federal governments

Delivery Program Principal Activity Code	Delivery Program Principal Activity	Target	Measure	Responsible Officer Position	Responsible Officer Division
16.1.1	Support the Local Emergency Management Committee	Attend 95% of LMCM meetings	Annual reporting LMCM attendance Chair meeting and minutes recorded and circulated. Maintain Emergency Management Plan	Manager Depot, Airport and Emergency Services	Technical Services
16.1.2	Support the Rural Fire Service	Attend 95% of Rural Fire Services meetings	Annual reporting on support given to Rural Fire Service	Manager Depot, Airport and Emergency Services	Technical Services
16.1.3	Engage with State and Federal Governments on funding and policy matters	Hold at least two meetings with State and or Federal Governments on key projects and or policy matters	Annual reporting on engagement activities	Executive Support Manager	CEO's Office
16.1.4	Continue to support emergency services	Meetings attended	Support local emergency planning in conjunction with key agencies	Manager Depot, Airport and Emergency Services	Technical Services
16.1.5	Engage with State and Federal Governments on funding and policy matters	At least eight meetings held with State and Federal Government	Annual reporting on engagement activities	Chief Executive Officer	CEO's Office

CSP Strategy 16.2: Advocate for the community to attract external funding to deliver services, facilities and programs

Delivery Program Principal Activity Code	Delivery Program Principal Activity	Target	Measure	Responsible Officer Position	Responsible Officer Division
16.2.1	Maintain membership of key lobby groups to advance regional priorities	Regional priorities acknowledged by State and/or Federal Government	Annual Reporting of Federal and State Government lobbying activities	Executive Support Manager	CEO's Office
16.2.2	Maintain sister-cities relationships with: Timaru, New Zealand, Orange California and mt Hagen Papua New Guinea	Hold at least two Sister City Community Committee meetings per year	Annual Reporting of Sister City activities	Manager Corporate and Community Relations	Corporate & Commercial Services

CSP Objective 17: Responsible governance

CSP Strategy 17.1: Provide representative, responsible and accountable community governance

Delivery Program Principal Activity Code	Delivery Program Principal Activity	Target	Measure	Responsible Officer Position	Responsible Officer Division
17.1.1	Maintain the delegations and sub-delegations register	Delegations register updated and adopted in the first 12 months of the new Council Term	Delegations register adopted	Manager Corporate Governance	Corporate & Commercial Services
17.1.2	Co-ordinate with the Mayor and Councilors training and development plans in accordance with requirements under the Local Government Act	100% of Councilors have a training & development plan	Annual reporting of attendance rate at training programs	Executive Support Manager	CEO's Office
17.1.3	Investigate the digitisation of relevant hard copy files currently stored at Council's repository	100% of records digitised	All incoming correspondence captured in electronic records management system for records	Manager Corporate Governance	Corporate & Commercial Services
17.1.4	Develop and implement the suit of integrated planning and reporting documents (IP&R)	100% delivery of IP&R Documents as per legislative requirements	Annual Report Term in Review	Director Corporate and Commercial Services	Corporate & Commercial Services
17.1.5	Develop the Business Continuity Plan for Council including the Business Continuity Policy, Framework and Business Impact Analysis	Business Continuity Plan framework and associated documents prepared by 30 June 2025	Business Continuity Plan framework and associated documents	Manager Corporate Governance	Corporate & Commercial Services

Delivery Program Principal Activity Code	Delivery Program Principal Activity	Target	Measure	Responsible Officer Position	Responsible Officer Division
17.1.6	Maintain a framework of relevant policies and procedures	Continuous improvement and relevancy of Council's policies and procedures	Annual reporting on Framework	Manager Corporate Governance	Corporate & Commercial Services
17.1.7	Maintain Council's Corruption Prevention Framework.	Continuous improvement of Council's Corruption Prevention Framework	Annual reporting of Framework	Manager Corporate Governance	Corporate & Commercial Services
17.1.8	Review opportunities and areas for improvement through the controls review during the risk and controls self-assessment process and the risk in change process	Set risk appetite, inform the risk framework and test the risk framework	Risk Appetite Statement, Quarterly Risk and Control Self Assessments, Risk Reporting, Risk in Change Framework	Manager Corporate Governance	Corporate & Commercial Services
17.1.9	Embed the enterprise risk management framework and monitor that all risks remain within tolerance and that there is a strong control environment in place	To have control enhancements documented in Pulse by 30 June 2025	Annual reporting of control enhancements as documented in Pulse Risk in Change Operational Policy	Manager Corporate Governance	Corporate & Commercial Services
17.1.10	Complete the four-year internal audit program and implement any mandatory internal audit guidelines from the Office of Local Government	75% of audits from Office of Local Government Audit Plan are completed	Annual reporting to the ARIC Internal Audit Reporting Program	Manager Corporate Governance	Corporate & Commercial Services
17.1.11	Ensure that appropriate safety accreditation is achieved by council	100% of appropriate safety accreditations are obtained	Annual reporting of appropriate safety accreditations for Orange City Council	Manager People and Culture	Corporate and Commercial Services

Delivery Program Principal Activity Code	Delivery Program Principal Activity	Target	Measure	Responsible Officer Position	Responsible Officer Division
17.1.12	Improve management of contractor safety	System in use to document construction contractor compliance with licensing requirements across all procurement platforms	Audit of compliance completed annually	Manager People and Culture	Corporate and Commercial Services
17.1.13	Develop and resource an IT Operational Roadmap ensuring that operational projects reflect the goals and milestones of the IT and Spatial Strategies	Four year rolling roadmap adopted	Annual reporting of Roadmap delivery	Manager Information Technology	Corporate and Commercial Services
17.1.14	Continue to upgrade and implement core business, infrastructure and spatial systems as per the IT Operational Roadmap, ensuring that systems are current and fit-for-purpose while supporting business programs	Roadmap projects delivered to timeframes and budgets. Business benefits realised against business cases	Annual reporting of Roadmap projects	Manager Information Technology	Corporate and Commercial Services
17.1.15	Maintain strong internal communities or reference groups specifically to inform the IT and Spatial Strategies and foster digital engagement	Active staff communities within MS Teams and the Intranet supporting IT and Spatial conversations Broad internal community input reflected in Strategy	Annual reporting of Spatial Strategy outcomes	Manager Information Technology	Corporate and Commercial Services

Delivery Program Principal Activity Code	Delivery Program Principal Activity	Target	Measure	Responsible Officer Position	Responsible Officer Division
17.1.16	Adopt Asset Management Strategies to align with Integrated Planning and Reporting documents	Asset Management Strategies report furnished with draft budget to Council	AMS delivered to Council with draft budget for adoption each year	Director Technical Services	Technical Services
17.1.17	Provide timely revaluation of capital value of assets	Provide asset data to finance on time for audit	Review condition rating and provide asset revaluation data to finance for each of the 5 asset classes prior to audit in July	Manager Engineering Services	Technical Services

CSP Strategy 17.2: Ensure financial stability and support efficient ongoing operation

Delivery Program Principal Activity Code	Delivery Program Principal Activity	Target	Measure	Responsible Officer Position	Responsible Officer Division
17.2.1	Maintain and improve storage and facilities for assets at Council's Works Depot	Ensure all storage facilities are maintained and improved as required	Monthly inspections	Manager Depot, Airport and Emergency Services	Technical Services
17.2.2	Introduce and utilise automated payroll system with payroll staff having minimal manual keystroke entry and manual checking	Reduction of paperwork (80% of timesheets), Reduction of corrections and data entry for payroll pay runs by 80%	Paperwork, corrections and data entry for payroll pay runs	Manager People and Culture	Corporate and Commercial Services
17.2.3	Provide a consistent, supportive and innovative work environment for all Orange City Council employees	15% increase in documented flexible workplace arrangements	Utilisation of flexible workplace arrangements	Manager People and Culture	Corporate and Commercial Services
17.2.4	Monitor and review the core needs of the Council Service throughout the four-year Cycle of Workforce Strategy	Council FTE remains within 10% of similar functioning Council's FTE	Comparison of OCC's FTE in Benchmarking against Councils of similar size and functions	Manager People and Culture	Corporate and Commercial Services
17.2.5	Monitor patterns of use to identify employee transition possibilities	Less than two instances of breaches identified per year	Compliance with legislation relating to employment of casuals and contractors	Manager People and Culture	Corporate and Commercial Services

Delivery Program Principal Activity Code	Delivery Program Principal Activity	Target	Measure	Responsible Officer Position	Responsible Officer Division
17.2.6	Conduct Employee Safety & Wellbeing Programs	Eight wellbeing activities are provided to employees each calendar year	OCC Wellbeing Program is reviewed and completed on an annual basis	Manager People and Culture	Corporate and Commercial Services
17.2.7	Develop and maintain centralized, high-level IT and Spatial Strategies that ensure IT programs, systems and services support enterprise-wide needs	IT and Spatial Strategies adopted	Annual reporting to the IT Steering Committee	Manager Information Technology	Corporate and Commercial Services
17.2.8	Maintain Council's fleet in accordance of the manufacturers specifications using Council's workshop and contractors	96% Availability	Number of Council fleet being Available when required	Manager Depot, Airport and Emergency Services	Technical Services
17.2.9	Replace fleet and plant as required	As per 10-year replacement plan	Ensure fleet and plant items are replaced when required	Manager Depot, Airport and Emergency Services	Technical Services
17.2.10	Design and deliver programmed maintenance, inspection and testing programs to ensure all buildings fulfil relevant statutory compliance obligations. Includes essential building services such as fire, electrical and asbestos	Full portfolio compliance during 2022	All 375 buildings fulfil relevant statutory maintenance obligations.	Manager Building Services	Technical Services

Delivery Program Principal Activity Code	Delivery Program Principal Activity	Target	Measure	Responsible Officer Position	Responsible Officer Division
17.2.11	Deliver contracted programmed maintenance and facility services that ensure continued effective operation of the building portfolio. Includes functions such as HVAC, auto doors, security and cleaning	Ensure effective delivery of contractor services across portfolio	Contractor performance is reviewed and managed on a monthly basis.	Manager Building Services	Technical Services
17.2.12	Plan and deliver building capital renewal programs that prioritise the available budget to projects addressing safety, compliance and operational risks	Deliver all projects identified as priority works for term	Utilisation of all allocated budget	Manager Building Services	Technical Services